Ford Motor Company,

James P. Vondale, Director Automotive Safety Office Environmental & Safety Engineering

December 6, 2004

(3 pages)

Mr. Kenneth N. Weinstein Associate Administrator for Safety Assurance National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Ford Recall No. 04S25 – Certain 2002 through 2004 Model Year Ford Escape Vehicles Built With 3.0L V6 Engines – Accelerator Cable Replacement

Summary

- <u>Ford Action</u> Ford Motor Company (Ford) is conducting a voluntary safety recall involving certain 2002 through 2004 model year Ford Escape vehicles built with 3.0L V6 engines manufactured from May 30, 2001 through January 23, 2004, to replace the accelerator cable.
- <u>Number of Vehicles Involved</u> Approximately 470,245 vehicles in the United States and Federalized Territories.
- <u>Affect on Vehicle Operation</u> The accelerator cable inner liner may migrate out of the conduit at the dash panel end fitting and may come in contact with the accelerator pedal assembly. Under certain circumstances the pedal may not return to the fully released position.
- <u>Service Procedure</u> Owners will be instructed to take their vehicles to a Ford or Lincoln-Mercury dealer to have the accelerator cable replaced.

Attached is the detailed information required by the applicable portions of 49 CFR Part 573 - Defect and Non-Compliance Information Report.

Sincerely,

T. A. Nevi

James P. Vondale

Attachment

49 CFR Part 573 - DEFECT INFORMATION REPORT 04S25 – CERTAIN 2002 THROUGH 2004 MODEL YEAR FORD ESCAPE VEHICLES

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Noncompliance Reports, Ford Motor Company submits the following information concerning a safety recall action that it is voluntarily initiating.

573.6 (c) (2) - Potentially Affected Vehicles

Vehicles potentially affected are 2002 through 2004 model year Ford Escape vehicles with 3.0L V6 engines built at the Kansas City and Ohio Assembly Plants from May 30, 2001 through January 23, 2004, as identified by specific VIN numbers.

Because these vehicles are not produced in VIN order, information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-800-392-3673) or by contacting a local Ford or Lincoln-Mercury dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

573.6 (c) (3) - Estimated Population of Vehicles Potentially Affected

Approximately 470,245 vehicles in the United States and Federalized Territories.

573.6 (c) (4) - Estimated Percentage of Affected Vehicles with the Defect Condition

All of the subject vehicles may experience the condition.

573.6 (c) (5) - Description of the Defect

The accelerator cable inner liner may, over time, migrate out of the conduit at the dash panel fitting during vehicle operation. The liner may migrate to the point that it contacts the accelerator pedal arm (part of the accelerator pedal assembly). Under these conditions the liner may prevent the pedal from fully returning, which may not allow the throttle body to fully return to the "idle" position. Typically the condition results in a progressive increase in the "idle" speed if liner migration continues over time, but may cause a more sudden increase if a greater portion of the cable moves at one time.

573.6 (c) (6) - Chronology of Events

On March 30, 2004, the Ford Critical Concern Review Group was notified by engineering of reports of alleged elevated engine idle speed on Ford Escape vehicles built with 3.0L V6 engines. Analysis conducted in June, 2004 on 25 warranty returned accelerator cables identified 12 cables that exhibited some level of inner liner migration out of the conduit at the dash panel fitting. None of these 12 cables caused elevated engine "idle" speed. Further analysis determined that if the liner continues to migrate sufficiently, it may contact the pedal assembly and prevent the throttle from returning to idle.

To obtain additional information Ford conducted a review of customer vehicles in September, 2004. Subsequent analysis of the parts from these vehicles also identified some cables with minimal amounts of liner migration. There were no allegations of elevated engine idle speeds for these vehicles.

vehicles. No design or manufacturing process changes at the supplier have been identified at this time that would account for this condition or differentiate performance based on model year.

573.6 (c) (8) - Service Program

Dealers will be instructed to replace the accelerator cable.

There will be no charge to owners for this service. Mailing of owner notification letters will begin on January 17, 2005 and be completed on or before January 19, 2005. Ford's general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall was provided to the agency on February 28, 2003.

573.6 (c) (9) - Press statement and Dealer/Owner Letters

Ford does not at this time plan to make a statement to the media concerning the subject matter of this action. A copy of the Notification letters to dealers and owners from Ford will be forwarded to the agency when available.

573.6(c) (11) - Recall Number

Ford has assigned recall number 04S25 to this action.

573.13 (c) (2) - Ending Date for Reimbursement Eligibility

The ending date for reimbursement eligibility for cost of remedies paid for by vehicle owners per Ford's general reimbursement plan is January 29, 2005.



Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

December 2004

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 04S25: All 2002 through 2004 Model Year Left Hand Drive (LHD) Escape Vehicles Equipped with 3.0L Engines Accelerator Cable Replacement

AFFECTED VEHICLES

All 2002 through 2004 model year LHD Escape vehicles equipped with 3.0L engines and built at the Kansas City and Ohio Assembly Plants from Job #1 2002 through Job Last 2004. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <u>https://web.fsavinlists.dealerconnection.com</u>. This information will be available on December 09, 2004.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, it may be possible for the accelerator cable liner to migrate out of the accelerator cable conduit. If the liner migrates out of the conduit, the liner may prevent the throttle from returning to the idle position and may result in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

SERVICE ACTION

At no charge to the vehicle owner, dealers are to replace the accelerator cable with a newly designed cable, which will be available to the dealers the week of 12/06/2004. This must be performed on all of the affected vehicles in your new vehicle inventory as well as vehicles that have been delivered to customers.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I:Administrative InformationAttachment II:Labor Allowances and Parts Ordering InformationAttachment III:Technical InformationCustomer Notification Letter

QUESTIONS?

Claims Information: 1-800-423-8851 Special Service Support Center (Dealer Only) Questions: 1-800-325-5621

Sincerely,

Frank M. Ligar

Frank M. Ligon

OASIS ACTIVATED? Yes, OASIS will be activated by December 07, 2004.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <u>https://web.fsavinlists.dealerconnection.com</u> by December 09, 2004. Owner names and addresses will be available by January 17, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle, which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid <u>emergency</u> repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Refund claims that include other non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close out the VIN for this recall.
- Refund Claiming Information (Submit on separate repair line.)
 - Program Code: 04S25 Misc. Expense: ADMIN
 - Misc. Expense: REFUND Misc. Expense: 0.2 Hrs.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refund or related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked.
- Refer to ACESII manual for claims preparation and submission information.

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Accelerator Cable - 3.0L Engine	04S25B	0.4 Hour

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts for this program will be shipped as seed stock to dealers beginning the week of 12/06/04 based on each dealer's involved vehicle population. The intent of the seed stock is to provide each dealer with a fair share of their facing depot's inventory. Orders will be issued as stock orders. We will continue to seed stock parts until order restrictions can be removed. We anticipate the removal of restrictions by mid-January 2005; announcement will be via a DOES II message. For part requirements exceeding the dealer's seed stock allocation, contact the Special Service Support Center to order; please note that a VIN must be supplied.

Part Number	Description	Quantity
5L8Z-9A758-AA	Accelerator Cable – 3.0L DOHC Engine	1

The DOR/COR for this program is 50336. This number identifies parts ordered for this recall through the Special Service Support Center (1-800-325-5621).

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

CLAIM HANDLING PROCEDURE FOR RETURNING PRIOR LEVEL ACCELERATOR CABLES

Immediate Purge Required-----YL8Z-9A758-AD Accelerator Cable – 3.0L

Prepare and submit a PCS claim as described below:

- DO NOT ship the parts until Return Authorization is granted.
- The return authorizations will include shipping addresses.

PCS CLAIM INSTRUCTIONS

When you create your PCS claim, use the following information for the REASON CODE, SHIPPER NBR, and LINE EXPLANATION fields:

- REASON CODE: GB
- SHIPPER NBR: 04S25
- LINE EXPLANATION: Purge Required

When preparing your PCS claim, list the part number being returned on the claim, and indicate the quantity of that part number being returned. Your PCS claim must be submitted by January 31, 2005. Claims filed after this date will be denied.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.



Frank M. Ligon Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

Safety Recall 04S25

Mr. John Sample 123 Main Street Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect, which relates to motor vehicle safety, exists in all 2002 through 2004 Escape vehicles.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?	On your vehicle, it is possible that the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.
What will Ford and your dealer do?	Ford Motor Company and your dealer will replace the accelerator cable free of charge (parts and labor). We urge you to return to your dealer for this service.
How long will it take?	The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
What are we asking you to do?	Please call your dealer without delay and request a service date for Recall 04S25. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.
	If you do not already have a servicing dealer, you can access <u>http://www.genuineflmservice.com</u> for dealer addresses, maps, and driving instructions.
	Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

January 2004

Have you previously paid for this repair?	If you paid to remedy the issue addressed in this notice, you may be eligible for a refund either through your dealer or directly from Ford Motor Company.
	To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer. Refund requests, including all required documentation, may also be mailed to Ford at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to Ford may take up to 60 days to process.
	Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332. Owners who have previously paid for this repair are still eligible to have the recall described in this letter performed.
Have you changed your address or sold the vehicle?	If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.
Can we assist you further?	If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.
	If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.
	Call 1-866-436-7332. For the hearing impaired call 1-800-232-5952 (TDD).
	Office Hours: (Eastern Time Zone)
	Monday – Friday: 8AM – 8PM Saturday: 9AM – 5:30PM
а.	If you wish to contact us through the Internet, our address is: www.ownerconnection.com
	If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline at 1-888-

Thank you for your attention to this important matter.

Sincerely,

327-4236 or 1-800-424-9393.

Frank M. Ligar

Frank M. Ligon Director Service Engineering Operations

Ford Motor Company

VED 1878-215

2005 FEB 17 A 10: 07

OFFICE OF Defects investigation

James P. Vondale, Director Automotive Safety Office Environmental & Safety Engineering

February 16, 2005

Mr. George Person, Chief Recall Management Division (NVS-215) Office of Defects Investigation National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, DC 20590

Dear Mr. Person:

Subject: Safety Recall 04V-574 (Ford Number 04S25)

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations -- Defect and Noncompliance Reports, Ford Motor Company is submitting a true or representative copy of information that relates directly to the subject campaign.

Attached are dealer and owner letters issued by Ford Customer Service Division regarding a recall of certain 2002 through 2004 model year Escape vehicles. Specific details were submitted to you in a letter dated December 6, 2004. Owner notification letters were mailed on January 10, 2005.

Sincerely,

R. A. Heri

J. P. Vondale

Attachment(s) 04S25 Dealer-Owner Bulletin



Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

December 2004

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall 04S25: All 2002 through 2004 Model Year Left Hand Drive (LHD) Escape Vehicles Equipped with 3.0L Engines Accelerator Cable Replacement

AFFECTED VEHICLES

All 2002 through 2004 model year LHD Escape vehicles equipped with 3.0L engines and built at the Kansas City and Ohio Assembly Plants from Job #1 2002 through Job Last 2004. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <u>https://web.fsavinlists.dealerconnection.com</u>. This information will be available on December 09, 2004.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, it may be possible for the accelerator cable liner to migrate out of the accelerator cable conduit. If the liner migrates out of the conduit, the liner may prevent the throttle from returning to the idle position and may result in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

SERVICE ACTION

At no charge to the vehicle owner, dealers are to replace the accelerator cable with a newly designed cable, which will be available to the dealers the week of 12/06/2004. This must be performed on all of the affected vehicles in your new vehicle inventory as well as vehicles that have been delivered to customers.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I:Administrative InformationAttachment II:Labor Allowances and Parts Ordering InformationAttachment III:Technical InformationCustomer Notification Letter

QUESTIONS?

Claims Information:1-800-423-8851Special Service Support Center (Dealer Only) Questions:1-800-325-5621

Sincerely,

Frank M. Ligar

Frank M. Ligon

OASIS ACTIVATED? Yes, OASIS will be activated by December 07, 2004.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <u>https://web.fsavinlists.dealerconnection.com</u> by December 09, 2004. Owner names and addresses will be available by January 17, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle, which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid <u>emergency</u> repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Refund claims that include other non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close out the VIN for this recall.
- Refund Claiming Information (Submit on separate repair line.)
 - Program Code: 04S25 Misc. Expense: ADMIN
 - Misc. Expense: REFUND Misc. Expense: 0.2 Hrs.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refund or related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked.
- Refer to ACESII manual for claims preparation and submission information.

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Accelerator Cable - 3.0L Engine	04S25B	0.4 Hour

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts for this program will be shipped as seed stock to dealers beginning the week of 12/06/04 based on each dealer's involved vehicle population. The intent of the seed stock is to provide each dealer with a fair share of their facing depot's inventory. Orders will be issued as stock orders. We will continue to seed stock parts until order restrictions can be removed. We anticipate the removal of restrictions by mid-January 2005; announcement will be via a DOES II message. For part requirements exceeding the dealer's seed stock allocation, contact the Special Service Support Center to order; please note that a VIN must be supplied.

Part Number	Description	Quantity
5L8Z-9A758-AA	Accelerator Cable – 3.0L DOHC Engine	1.

The DOR/COR for this program is 50336. This number identifies parts ordered for this recall through the Special Service Support Center (1-800-325-5621).

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

CLAIM HANDLING PROCEDURE FOR RETURNING PRIOR LEVEL ACCELERATOR CABLES

Immediate Purge Required-----YL8Z-9A758-AD Accelerator Cable - 3.0L

Prepare and submit a PCS claim as described below:

- DO NOT ship the parts until Return Authorization is granted.
- The return authorizations will include shipping addresses.

PCS CLAIM INSTRUCTIONS

When you create your PCS claim, use the following information for the REASON CODE, SHIPPER NBR, and LINE EXPLANATION fields:

- REASON CODE: GB
- SHIPPER NBR: 04S25
- LINE EXPLANATION: Purge Required

When preparing your PCS claim, list the part number being returned on the claim, and indicate the quantity of that part number being returned. Your PCS claim must be submitted by January 31, 2005. Claims filed after this date will be denied.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

SERVICE PROCEDURE

REMOVAL

- 1. From inside the vehicle, disconnect the accelerator cable from the pedal.
- 2. Remove the engine appearance cover, if equipped.
- 3. Disconnect the accelerator cable as follows: See Figure 1.

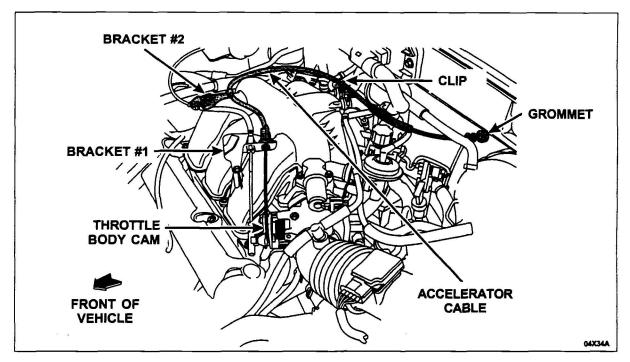
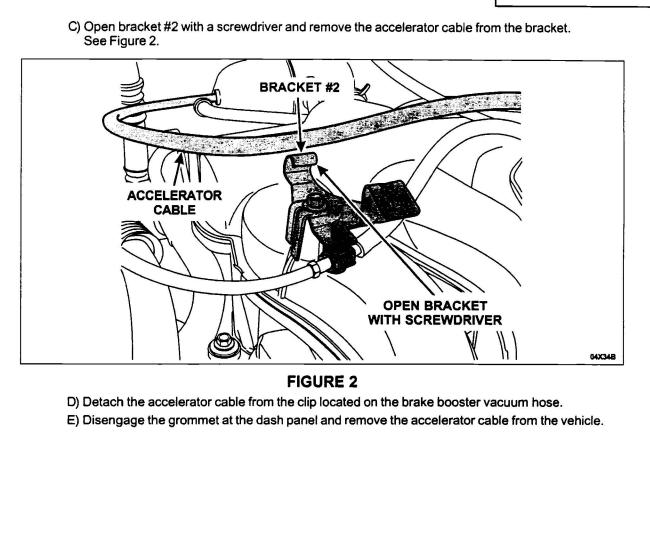


FIGURE 1

- A) Disconnect the cable by rotating the throttle body cam and sliding the cable barrel out of the cam.
- B) Remove the accelerator cable from bracket #1 by turning the cable housing 45 degrees either way and pulling it from the bracket.



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INSTALLATION

- 1. Feed the new cable through the dash panel and fully seat the grommet.
- 2. Install and connect the accelerator cable as follows:
 - A) Connect the cable to the throttle body by rotating the cam and sliding the cable barrel into the cam.
 - B) Attach the accelerator cable to the clip located on the brake booster vacuum hose.
 - C) Secure the accelerator cable to bracket #1 by inserting it and rotating the cable housing 45 degrees to lock it in place.
 - D) Position the accelerator cable in bracket #2 and, using a suitable tool, bend down the tab to retain the cable while ensuring the cable moves freely in the bracket. See Figure 3.

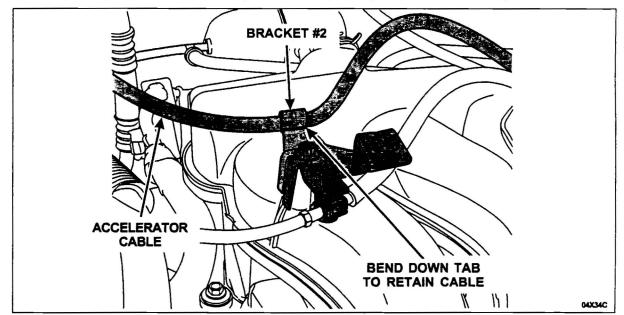


FIGURE 3

- 3. Connect the accelerator cable to the pedal.
- 4. Install the appearance cover, if equipped.
- 5. Check for free movement of the accelerator pedal and that there is no binding.



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Ford Motor Company Recall Reimbursement Plan for 04S25

Ford Motor Company has historically reimbursed customers for expenses to remedy a safety recall defect or noncompliance that were incurred before the customer was notified of the recall. These reimbursements have been processed through our dealer network, because our dealers are in the best position to quickly and efficiently satisfy these requests. We will continue to provide this service to our customers. However, new federal legislation now requires all motor vehicle manufacturers to establish processes through which customers may alternatively seek recall reimbursement directly from the manufacturer as well as from the dealers.

Regarding the specific reimbursement plan for Recall #04S25, owners who have paid for service to remedy the defect or noncompliance must have had that service performed prior to January 29, 2005. After this date, if repairs related to this recall are performed by a non-Ford repair facility in an emergency situation, customers must submit any refund requests through their dealership. As required by this federal regulation, Ford Motor Company submitted the details of its General Recall Reimbursement Plan in a letter to the National Highway Traffic Safety Administration (NHTSA) in February 2003. The following is the text of that letter and the Plan:

General Recall Reimbursement Plan

(As submitted to the NHTSA)

Pursuant to the requirements set forth in 49 CFR Part 573 and Part 577 of the Code of Federal Regulations, Ford Motor Company (Ford) is submitting required information pertaining to our general reimbursement plan for the cost of remedies paid for by vehicle owners before they are notified of a safety recall.

As the agency is aware, prior to this rule Ford has routinely reimbursed owners for the cost of such pre-notification remedies. Our practice will continue under the new rule with a few minor modifications. Set forth below is Ford's general reimbursement plan to reimburse owners and purchasers for costs incurred for remedies in advance of notification of potential safety-related defects or noncompliance pursuant to Part 573.6(c)(8)(i).

Reimbursement Notification

Ford's notice to a vehicle owner in accordance with 49 CFR Part 577 will indicate that Ford is offering a refund if the owner paid to have service to remedy the defect or noncompliance prior to an ending date. In accordance with Part 573.13 (c)(2), this ending date will be defined as 10 calendar days after the date on which Ford mailed the last of its Part 577 notifications to owners, and will be indicated in the specific reimbursement plan available to owners for an individual recall. This notice will direct owners to seek eligible reimbursement through authorized dealers or, at their option, directly through Ford at the following address:

Revised P.O. Box effective 9/13/04

Ford Motor Company P.O. Box 6251 Dearborn, MI 48121-6251

Ford notes that this rule allows for the identification of a beginning date for reimbursement eligibility. Under the rule, an owner who paid to remedy the defect or noncompliance prior to the identified beginning date would not be eligible for reimbursement. Ford generally has not established such a beginning date for reimbursement eligibility and does not presently anticipate changing this general policy; however, in any case where Ford determines a beginning date is appropriate, Ford will indicate that date in the owner notice.

Costs to be Reimbursed

For vehicles, reimbursement will not be less than the lesser of:

- The amount paid by the owner for the remedy, or
- The cost of parts for the remedy (to be no more than the manufacturer's list retail price for authorized parts), plus associated labor at local labor rates, miscellaneous fees (such as disposal of waste) and taxes

For replacement equipment, reimbursement will be the amount paid by the owner for the replacement item (limited by the amount of the retail list price of the defective or noncompliant item that was replaced, plus taxes, where the brand or model purchased by the owner was different than the brand or model that was the subject of the recall). If the item of motor vehicle equipment was repaired, the reimbursement provisions identified above for vehicles will apply.

Ford notes that costs incurred by the owner within the period during which Ford's original or extended warranty would have provided for a free repair of the problem will not be eligible for reimbursement, as provided by Part 573.13 (d)(1).

Entities Authorized to Provide Reimbursement

Ford will continue to use authorized dealers to reimburse owners under the specific reimbursement plans for a particular recall, and will encourage owners to pursue requests for reimbursement directly through dealers to expedite reimbursement. Ford will also provide a mailing address to which customers can, at their option, send requests for reimbursement directly to Ford, as previously noted. Requests for reimbursement sent directly to Ford may take up to 60 days to process. Whether the owner chooses to pursue reimbursement requests through a dealer or directly through Ford, the owner will be directed to submit the required documentation, upon which reimbursement eligibility will be determined.

Required Documentation

The reimbursement determination will depend upon the information provided by the customer. Consistent with Part 573.13(d)(4) the following information must be submitted:

- Claimant name and address
- Vehicle make, model and model year
- Vehicle identification number (VIN) and, for replacement equipment, a description of such equipment or, for tires, the model, size and TIN (DOT code)
- Identification of the recall number (either the Ford recall number or the NHTSA recall number)
- Identification of the owner of the recalled vehicle at the time that the pre-notification remedy
 was obtained
- A receipt for the pre-notification remedy that includes a breakdown of the amount for parts, labor, other costs and taxes, including costs for the replacement item. Where the receipt covers work other than to address the recall or noncompliance, Ford may require the claimant to separately identify costs that are eligible for reimbursement.
- If the remedy was obtained during the warranty period, documentation indicating that the warranty was not honored or the warranty repair did not correct the problem related to the recall.

Failure to submit all of the above information may result in denial of the reimbursement request.

Additional Information

The Part 577 required owner notice will provide a toll-free telephone number through which specific information about the reimbursement plan can be requested from Ford.

This general reimbursement plan will be incorporated into notifications pursuant to Part 573.6 by reference. Information specific to an individual recall also may be incorporated into the Part 573.6 notification.



Frank M. Ligon Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

Safety Recall 04S25

Mr. John Sample 123 Main Street Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect, which relates to motor vehicle safety, exists in all 2002 through 2004 Escape vehicles.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?	On your vehicle, it is possible that the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.
What will Ford and your dealer do?	Ford Motor Company and your dealer will replace the accelerator cable free of charge (parts and labor). We urge you to return to your dealer for this service.
How long will it take?	The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
What are we asking you to do?	Please call your dealer without delay and request a service date for Recall 04S25. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.
	If you do not already have a servicing dealer, you can access <u>http://www.genuineflmservice.com</u> for dealer addresses, maps, and driving instructions.
	Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

January 2004

Have you previously paid for this repair?	If you paid to remedy the issue addressed in this notice, you may be eligible for a refund either through your dealer or directly from Ford Motor Company.
	To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer. Refund requests, including all required documentation, may also be mailed to Ford at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to Ford may take up to 60 days to process.
	Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332. Owners who have previously paid for this repair are still eligible to have the recall described in this letter performed.
Have you changed your address or sold the vehicle?	If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.
Can we assist you further?	If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.
	If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.
	Call 1-866-436-7332. For the hearing impaired call 1-800-232-5952 (TDD).
	Office Hours: (Eastern Time Zone)
	Monday – Friday: 8AM – 8PM Saturday: 9AM – 5:30PM
	If you wish to contact us through the Internet, our address is: www.ownerconnection.com
	If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W.,

327-4236 or 1-800-424-9393. Thank you for your attention to this important matter.

•

Sincerely,

Frank M. Ligar

Washington, D. C. 20590 or call the toll free Auto Safety Hotline at 1-888-

Frank M. Ligon Director Service Engineering Operations

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending March 31, 2005

	ETY LL NO.	T 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						VEHICLES		EDURES LETED ²	U	NREACHA	BLE VEH	ICLES ^{6/}	
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
04V-602	04C09	1	1Q-05	3Q-06	2005-03-31	2005-03-31		222565	n/a	11838	4709	0	2	61	0
04V-603	04C10	1	1Q-05	2Q-05	2005-01-11	2005-01-11		2916	n/a	1575	688	13	0	0	0
04V-574	04S25	1	1Q-05	2Q-05	2005-01-14	2005-01-17		406863	n/a	249427	6819	7	11	105	0
04V-604	04S26	1	1Q-05	2Q-05	2005-01-19	2005-01-19		286	n/a	146	4	0	0	0	0
05V-030	05S27	1	1Q-05	2Q-05	2005-03-09	2005-03-22	c/	389750	n/a	5	7187	78	19	82	0
05V-017	05S28	1	1Q-05	2Q-05	2005-02-08	2005-02-14	d/	740451	n/a	2537	26235	1	63	195	0
04V-332	04S17	2	4Q-04	3Q-06	2004-08-02	2004-08-02	e/	915495	n/a	261474	40098	154	16	233	0
04V-442	04S20	2	4Q-04	3Q-06	2004-09-30	2004-10-07	f/	901180	605	305226	46738	435	41	316	0
04V-444	04S22	2	4Q-04	1Q-06	2004-10-15	2004-10-18		213325	n/a	119135	9468	100	14	101	0
04V-327	04S15	3	3Q-04	4Q-05	2004-07-22	2004-07-22		84940	n/a	56374	3019	9	33	33	0
04∨-328	04S16	3	3Q-04	4Q-05	2004-07-15	2004-07-15		47100	n/a	36691	920	0	0	30	0
04V-330	04S18	3	3Q-04	4Q-05	2004-07-20	2004-07-20		24257	n/a	14816	2165	79	1	5	0
04V-331	04S19	3	3Q-04	4Q-05	2004-07-19	2004-07-19		1399	894	74	226	49	0	0	0
04V-443	04S21	3	3Q-04	4Q-05	2004-09-17	2004-09-17		1689	n/a	869	469	1	0	0	0
04V-445	04S23	3	3Q-04	4Q-05	2004-09-27	2004-09-27		253095	n/a	138595	11576	150	16	81	0
04V-446	04S24	3	3Q-04	4Q-05	2004-09-20	2004-09-20		34013	n/a	27541	5426	76	0	1	0
04V-106	04S12	4	2Q-04	3Q-05	2004-04-05	2004-06-18		947644	n/a	701802	37772	335	28	262	0
04V-165	04S13	4	2Q-04	3Q-05	2004-04-21	2004-04-23		324148	n/a	264837	11352	411	3	161	0
04V-200	04S14	4	2Q-04	3Q-05	2004-05-06	2004-05-06		371	n/a	277	11	0	0	1	0
04V-229	04C07	4	2Q-04	3Q-05	2004-05-21	2004-05-21		6502	4163	166	273	2	0	0	0
03V-472	03S08	5	1Q-04	2Q-05	2004-01-07	2004-01-07		3940	n/a	1975	532	0	0	40	0
03V-507	03S10	5	1Q-04	2Q-05	2004-02-02	2004-02-02		135424	n/a	100594	4743	15	0	225	0
04V-105	04S11	5	1Q-04	2Q-05	2004-03-10	2004-03-12		400582	n/a	333123	33674	45	14	37	0
03V-349	03S07	6	4Q-03	1Q-05	2003-09-30	2003-09-30		300	n/a	288	1	0	0	0	0
03V-457	03S09	6	4Q-03	1Q-05	2003-11-11	2003-11-11		23894	14996	6417	419	8	0	89	0
03V-459	03C05	6	4Q-03	1Q-05	2003-11-21	2003-11-25		261741	n/a	186876	8243	162	0	41	0
Custom	er Satisf	actic	in Progra	ims											
03V-482	03N01	•	•	•	2003-11-26	2003-11-26		529525	n/a	151301	35317	303	0	137	0
04V-421	04N02	*			2004-04-16	2004-04-16		88718	n/a	24925	4782	373	9	5	0
04V-232	04L20	*	•	*	2004-07-08	2004-07-09		28455	n/a	28,446	600	5	0	9	0

Ford Motor Company,



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OFFICE OF OF DEFECTS INVESTIGATION

James P. Vondale, Director Automotive Safety Office Environmental & Safety Engineering

August 1, 2005

Mr. George Person, Chief Recall Management Division (NVS-215) Office of Defects Investigation National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, DC 20590

Dear Mr. Person:

Subject: Quarterly Completion Report – Second Quarter 2005 49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company is submitting the attached Quarterly Report for the period ending June 30, 2005.

Ford recently launched its new Global Campaign (GCAMP) system for managing the global Field Service Action process. This reporting system will now allow Ford to identify vehicles that were exported from the United States, its protectorates and territories. Such vehicles are identified in the attachment as "Exported" unreachable vehicles.

Detailed information is attached.

Sincerely,

R. A. Thin

J. P. Vondale

Attachment quarter\2Q05-letter.doc

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending June 30, 2005

SAFETY QUARTERS OWNER RECALL NO. REPORTED NOTIFICATION					NOTES	VEHICLES	F	EDURES	(U	NREACHAE	BLE VEH	ICLES ^{6/}			
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
05V-113	05S29	1	2Q-05	3Q-05	2005-04-04	2005-04-04		56	39	7	1	0	0	0	0
05V-135	6 05\$30	1	2Q-05	3Q-05	2005-04-06	2005-04-06	ſ	386	89	158	7	0	0	0	0
05V-202	2 05S31	1	2Q-05	3Q-05	2005-05-17	2005-05-17		25	5	0	0	0	0	0	0
05V-206	05\$32	1	2Q-05	3Q-05	2005-06-03	2005-06-03		132799	n/a	31050	2761	0	0	39	0
05V-266	05833	1	2Q-05	3Q-05	2005-06-20	2005-06-20		78653	n/a	18468	4435	0	0	1	0
04V-602	04C09	2	1Q-05	3Q-06	2005-03-31	2005-03-31		222565	n/a	117844	9812	118	1	75	0
04V-603	04C10	2	1Q-05	2Q-06	2005-01-11	2005-01-11		2916	n/a	1904	849	13	0	0	0
04V-574	04S25	2	1Q-05	2Q-06	2005-01-14	2005-01-17		406863	n/a	302329	11336	28	9	115	0
04V-604	04S26	2	1Q-05	2Q-06	2005-01-19	2005-01-19		286	n/a	275	4	14	0	0	0
05V-030	05S27	2	1Q-05	3Q-06	2005-03-09	2005-03-22	c/	389750	n/a	112309	22263	142	18	98	0
05V-017	05S28	2	1Q-05	3Q-06	2005-02-08	2005-02-14	d/	740451	n/a	278068	41047	50	59	196	0
04V-332	04S17	3	4Q-04	3Q-06	2004-08-02	2004-08-02	e/	915,495	n/a	399580	44545	158	13	236	0
04V-442	04S20	3	4Q-04	3Q-06	2004-09-30	2004-10-07	f/	901180	604	462032	50922	474	39	332	0
04V-444	04S22	3	4Q-04	1Q-06	2004-10-15	2004-10-18		213325	n/a	133616	9871	104	14	122	0
04V-327	04S15	4	3Q-04	4Q-05	2004-07-22	2004-07-22	_	84940	n/a	61937	3025	10	33	35	0
04V-328	04S16	4	3Q-04	4Q-05	2004-07-15	2004-07-15		47100	n/a	38461	922	0	0	30	0
04V-330	04S18	4	3Q-04	4Q-05	2004-07-20	2004-07-20		24257	n/a	15799	2167	73	1	5	0
04V-331	04S19	4	3Q-04	4Q-05	2004-07-19	2004-07-19		1399	973	74	226	49	0	0	0
04V-443	04S21	4	3Q-04	1Q-06	2004-09-17	2004-09-17		1689	n/a	986	469	1	0	0	0
04V-445	04S23	4	3Q-04	1Q-06	2004-09-27	2004-09-27		253095	n/a	154700	12058	158	16	101	0
04V-446	04S24	4	3Q-04	1Q-06	2004-09-20	2004-09-20		34013	n/a	29073	5429	85	0	2	0
04V-229	04C07	5	2Q-04	3Q-05	2004-05-21	2004-05-21		6502	4892	17 9	273	2	0	0	0
04V-106	04S12	5	2Q-04	4Q-05	2004-04-05	2004-06-18		947644	n/a	729706	37786	332	28	269	0
04V-165	04S13	5	2Q-04	3Q-05	2004-04-21	2004-04-23		324148	n/a	275665	11358	341	3	169	0
04V-200	04S14	5	2Q-04	3Q-05	2004-05-06	2004-05-06		371	n/a	294	11	0	0	1	0
03V-472	03S08	6	1Q-04	2Q-05	2004-01-07	2004-01-07		3940	n/a	2135	533	0	0	44	0
03V-507	03S10	6	1Q-04	2Q-05	2004-02-02	2004-02-02		135424	n/a	104837	4746	12	0	225	0
04V-105	04S11	6	1Q-04	2Q-05	2004-03-10	2004-03-12		400582	n/a	343201	33677	39	14	39	0
Custon	ner Satisi	acti	on Progr	ams											
03V-482	03N01	*	*	*	2003-11-26	2003-11-26		529525	n/a	166549	35324	290	0	146	0
04V-421	04N02	•	•	•	2004-04-16	2004-04-16		88718	n/a	27609	4784	372	9	5	0

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending September 30, 2005

SAFI RECAL			QUARTI REPOR		1	NER CATION	NOTES	VEHICLES	1	DURES	U	NREACHAE	BLE VEH	ICLES ^{b/}	
NHTSA	FORD	No,	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
05V-086	04B26	1	3Q-05	4Q-06	2005-07-11	2005-07-11		41,142	n/a	11,128	1,626	7	0	o	o
05V-388	05S28	1	3Q-05	4Q-06	2005-09-15	2005-10-04	c/	4,297,461	n/a	78,878	83,144	22	369	677	0
05V-270	05S34	1	3Q-05	4Q-06	2005-07-22	2005-07-22		180,113	1,741	118,869	2,092	372	32	38	0
05V-310	05\$35	1	3Q-05	4Q-06	2005-07-13	2005-07-13		10,109	3,381	1,295	108	0	0	0	0
05V-113	05S29	2	2Q-05	3Q-06	2005-04-04	2005-04-04		56	43	8	0	0	0	0	0
05V-135	05\$30	2	2Q-05	3Q-06	2005-04-06	2005-04-06		386	101	174	19	7	0	0	0
05V-202	05\$31	2	2Q-05	3Q-06	2005-05-17	2005-05-17		25	11	0	0	0	0	0	0
05V-206	05S32	2	2Q-05	3Q-06	2005-06-03	2005-06-03		132799	n/a	68,408	2,430	3	0	39	0
05V-266	05S33	2	2Q-05	3Q-06	2005-06-20	2005-06-20		78653	n/a	42,962	4,113	52	0	1	0
04V-602	04C09	3	1Q-05	3Q-06	2005-03-31	2005-03-31		222565	n/a	138,597	6,102	137	1	76	0
04V-603	04C10	3	1Q-05	2Q-06	2005-01-11	2005-01-11		2916	n/a	1,961	489	13	0	0	0
04V-574	04S25	3	1Q-05	2Q-06	2005-01-14	2005-01-17		406863	n/a	319,506	7,579	55	9	115	0
04V-604	04S26	3	1Q-05	2Q-06	2005-01-19	2005-01-19		286	n/a	280	0	2	0	0	0
05V-030	05S27	3	1Q-05	3Q-06	2005-03-09	2005-03-22	d/	389750	п/а	155,733	19,052	619	18	98	0
05V-017	05S28	3	1Q-05	3Q-06	2005-02-08	2005-02-14	e/	740451	n/a	364,410	33,477	122	59	196	0
04V-332	04S17	4	4Q-04	3Q-06	2004-08-02	2004-08-02	f/	920,411	n/a	477,615	48,970	202	12	233	0
04V-442	04S20	4	4Q-04	3Q-06	2004-09-30	2004-10-07	g/	901180	604	563,280	31,744	554	35	332	0
04V-444	04S22	4	4Q-04	1Q-06	2004-10-15	2004-10-18		213325	n/a	139,122	6,345	379	14	122	0
04V-327	04S15	5	3Q-04	4Q-05	2004-07-22	2004-07-22		84940	п/а	65,474	1,267	48	31	35	0
04V-328	04S16	5	3Q-04	4Q-05	2004-07-15	2004-07-15		47100	n/a	39,900	349	0	0	30	0
04V-330	04S18	5	3Q-04	4Q-05	2004-07-20	2004-07-20		24257	п/а	17,446	1,022	70	1	5	0
04V-331	04S19	5	3Q-04	4Q-05	2004-07-19	2004-07-19		1399	1,067	74	96	19	0	0	0
04V-443	04S21	5	3Q-04	1Q-06	2004-09-17	2004-09-17		1689	n/a	1,091	170	1	0	0	0
04V-445	04S23	5	3Q-04	1Q-06	2004-09-27	2004-09-27		253095	n/a	161,071	7,872	291	16	101	0
04V-446	04S24	5	3Q-04	1Q-06	2004-09-20	2004-09-20		34013	n/a	30,878	645	84	0	4	0
04V-229	04C07	6	2Q-04	3Q-05	2004-05-21	2004-05-21		6502	5,356	188	80	1	0	0	0
04V-106	04S12	6	2Q-04	4Q-05	2004-04-05	2004-06-18		947644	n/a	745,359	21,057	370	28	263	0
04V-165	04S13	6	2Q-04	3Q-05	2004-04-21	2004-04-23		324148	n/a	280,220	4,339	315	3	167	0
04V-200	04S14	6	2Q-04	3Q-05	2004-05-06	2004-05-06		371	n/a	302	3	0	0	1	0
Custom	er Satisl	actic	n Progra	ams											
03V-482	03N01	*	*	*	2003-11-26	2003-11-26		529525	n/a	178,068	27,943	736	0	145	0
04V-421	04N02	*	*	*	2004-04-16	2004-04-16		88718	n/a	29,647	3,895	371	9	5	0



James P. Vondale, Director Automotive Safety Office Environmental & Safety Engineering

January 30, 2006

Mr. George Person, Chief Recall Management Division (NVS-215) Office of Defects Investigation National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, DC 20590

Dear Mr. Person:

Fairlane Plaza South 330 Town Center Drive Dearborn, MI 48126-2738 USA



Subject: Quarterly Completion Report – Fourth Quarter 2005 49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company (Ford) is submitting the attached Quarterly Report for the period ending December 31, 2005.

Ford recently launched its new Global Campaign (GCAMP) system for managing the global Field Service Action process. This reporting system will now allow Ford to identify vehicles that were exported from the United States, its protectorates and territories. Such vehicles are identified in the attachment under the "Unreachable Vehicles" section as "Exported".

Detailed information is attached.

Sincerely,

R. A. There

J. P. Vondale

Attachment

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending December 31, 2005

SAFETY QUARTE RECALL NO. REPOR					NOTES	VEHICLES INVOLVED	PROCE		1U	NREACHAE	LE VEH	ICLES b/			
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
05V-415	05\$36	1	4Q-05	1Q-07	2005-10-06	2005-10-06		6296	0	1801	207	0	0	0	0
05V-515	05\$37	1	4Q-05	1Q-07	2005-12-01	2005-12-03		124158	0	61677	1803	16	10	3	0
05V-518	05\$38	1	4Q-05	1Q-07	2005-11-18	2005-11-19		96767	0	45174	1456	2	6	19	0
05V-519	05\$39	1	4Q-05	1Q-07	2005-11-18	2005-11-18		289	0	77	6	0	0	0	0
05V-520	05\$40	1	4Q-05	1Q-07	2005-11-22	2005-11-26		202860	40331	21831	8044	95	0	0	0
05V-521	05S41	1	4Q-05	1Q-07	2005-12-01	2005-12-01		2488	0	966	191	0	0	0	0
														I	
05V-086	04B26	2	3Q-05	4Q-06	2005-07-11	2005-07-11		41142	0	12514	1629	14	0	0	0
05V-388	05S28	2	3Q-05	4Q-06	2005-09-15	2005-10-04	c/	4,297,461	0	325,988	236,089	114	357	677	0
05V-270	05\$34	2	3Q-05	4Q-06	2005-07-22	2005-07-22		180113	1832	139786	1759	359	29	38	0
05V-310	05\$35	2	3Q-05	4Q-06	2005-07-13	2005-07-13		10109	4430	1584	316	0	0	0	0
				,		· · · · ·			1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 19					۰ ۲	
05V-113	05\$29	3	2Q-05	3Q-06	2005-04-04	2005-04-04		56	44	8	0	0	0	0	0
05V-135	05\$30	3	2Q-05	3Q-06	2005-04-06	2005-04-06		386	105	188	17	7	0	0	0
05V-202	05\$31	3	2Q-05	3Q-06	2005-05-17	2005-05-17		25	14	0	0	0	0	0	0
05V-206	05S32	3	2Q-05	3Q-06	2005-06-03	2005-06-03		132799	0	79110	2342	3	0	39	0
05V-266	05\$33	3	2Q-05	3Q-06	2005-06-20	2005-06-20		78653	0	48457	3624	54	0	1	0
	ı			r				-			r	-			
04V-602	04C09	4	1Q-05	3Q-06	2005-03-31	2005-03-31		222565	0	151399	5151	141	1	76	0
04V-603	04C10	4	1Q-05	2Q-06	2005-01-11	2005-01-11		2916	0	1974	478	16	0	0	0
04V-574	04S25	4	1Q-05	2Q-06	2005-01-14	2005-01-17		406863	0	332591	6489	70	9	115	0
04V-604	04S26	4	1Q-05	2Q-06	2005-01-19	2005-01-19		286	0	283	0	0	0	0	0
05V-030	05S27	4	1Q-05	3Q-06	2005-03-09	2005-03-22	d/	630704	0	230467	24343	712	58	250	0
05V-017	05\$28	4	1Q-05	3Q-06	2005-02-08	2005-02-14	e/	740,451	0	386,116	32,263	127	58	196	0
		<u> </u>		·	1	-		·····	Г 1	i	i a		e 2 	г т	
04V-332		5	4Q-04	3Q-06	2004-08-02	2004-08-02	f/	920411	0	499370	47863	232	12	233	0
04V-442	04S20	5	4Q-04	3Q-06	2004-09-30	2004-10-07	g/	901180	604	596790	29464	523	34	332	0
04V-444	04S22	5	4Q-04	1Q-06	2004-10-15	2004-10-18	L	213325	0	149664	5686	377	14	122	0
04V-327	04S15	6	3Q-04	4Q-05	2004-07-22	2004-07-22		84940	1	67712	1128	46	31	35	0
04V-328		6	3Q-04	4Q-05	2004-07-15	2004-07-15		47100	0	40419	333		0	30	0
04V-330		6	3Q-04	4Q-05	2004-07-20	2004-07-20		24257	0	18022	902	67	1	5	0
04V-331	04S19	6	3Q-04	4Q-05	2004-07-19	2004-07-19		1399	1094	74	87	18	0	0	0
04V-443	04521	6	3Q-04	1Q-06	2004-09-17	2004-09-17		1689	0	1243	129	0	0	0	0
04V-445	04523	6	3Q-04	1Q-06	2004-09-27	2004-09-27		253095	0	173223	7005	281	16	101	0
04V-446	04S24	6	3Q-04	1Q-06	2004-09-20	2004-09-20		34013	0	31326	556	78	0	4	0
··	I	I		l <u></u>	I	. <u> </u>			1		and a second second			Ii	- 1000
04V-106	04S12	7	2Q-04	4Q-05	2004-04-05	2004-06-18		947644	о	763527	19579	363	28	263	0

APR 28 2006 April 28, 2006

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending March 31, 2006

SAFI RECAL			QUARTE				NOTES	NOTES VEHICLES	PROCE	DURES		UNREACHABLE VEHICLES 2/				
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED			INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHE	
06V069	06S42	1	1Q-06	2Q-07	15-Mar-2006	15-Mar-2006		12,657	0	3,496	124	48	2	6	0	
06V033	06C11	1	1Q-06	2Q-07	27-Feb-2006	27-Feb-2006		212,245	0	84,454	8,631	5	17	0	0	
				·		a 7.										
05V-415	05S36	2	4Q-05	1Q-07	6-Oct-2005	6-Oct-2005		6,296	0	2,975	232	0	0	0	0	
05V-515	05S37	2	4Q-05	1Q-07	1-Dec-2005	3-Dec-2005		124,158	0	101,210	1,535	52	19	3	0	
05V-518	05538	2	4Q-05	1Q-07	18-Nov-2005	19-Nov-2005		96,767	0	66,810	1,554	4	15	19	0	
05V-519	05539	2	4Q-05	1Q-07	18-Nov-2005	18-Nov-2005		289	0	152	8	0	0	0	0	
05V-520	05\$40	2	4Q-05	1Q-07	22-Nov-2005	26-Nov-2005		202,860	76,424	39,707	10,726	123	11	0	. 0	
05V-521	05S41	2	4Q-05	1Q-07	1-Dec-2005	1-Dec-2005		2,488	0	1,534	169	0	0	0	0	
-, -,									0 en 12				L			
05V-086	04B26	3	3Q-05	4Q-06	11-Jul-2005	11-Jul-2005		41,142	0	13,530	1,617	16	0	0	0	
05V-388	05528	3	3Q-05	4Q-06	15-Sep-2005	4-Oct-2005	e/	4,297,461	0	928,885	249,974	1,308	344	677	0	
05V-270	05S34	3	3Q-05	4Q-06	22-Jul-2005	22-Jul-2005		180,113	1,936	152,204	2,186	347	26	38	0	
05V-310	05S35	3	3Q-05	4Q-06	13-Jul-2005	13-Jul-2005		10,109	4,453	1,624	367	0	0	0	0	
			- 1972 - 1 1974 - 1		2 ** *	11	é s									
05V-113	05S29	4	2Q-05	3Q-06	31-Mar-2005	31-Mar-2005		56	46	8	0	0	0	0	0	
05V-135	05S30	4	2Q-05	3Q-06	6-Apr-2005	6-Apr-2005		386	114	205	11	7	0	0	0	
05V-202	05831	4	2Q-05	3Q-06	17-May-2005	17-May-2005		25	18	0	0	0	0	0	0	
05V-206	05832	4	2Q-05	3Q-06	3-Jun-2005	3-Jun-2005		132,799	0	85,794	2,172	9	0	39	0	
05V-266	05S33	4	2Q-05	3Q-06	20-Jun-2005	20-Jun-2005		78,653	0	53,318	3624	100	3	1	0	
l	5]					L					8	· · · ·	1. A 4		
04V-602	04C09	5	1Q-05	3Q-06	31-Mar-2005	31-Mar-2005		222,565	0	163,872	4,177	100	1	76	0	
04V-603	04C10	5	1Q-05	2Q-06	11-Jan-2005	11-Jan-2005		2,916	0	2,158	367	16	0	0	0	
04V-574	04S25	5	1Q-05	2Q-06	14-Jan-2005	17-Jan-2005		406,863	0	344,219	5,502	 77	9	115	0	
04V-604	04S26	5	1Q-05	2Q-06	19-Jan-2005	19-Jan-2005		286	0	286	0	0	0	0	0	
05V-030	05S27	5	1Q-05	3Q-06	9-Mar-2005	22-Mar-2005	d/	630,704	0	313,565	24,171	932	58	251	0	
05V-017	05\$28	5	1Q-05	3Q-06	8-Feb-2005	14-Feb-2005	c/	740,451	0	410,014	29,854	428	58	196	0	
I															1	
04V-332	04S17	6	4Q-04	3Q-06	2-Aug-2004	2-Aug-2004	b/	920,411	0	542,747	43,965	374	12	233	0	
)4V-442	04S20	6	4Q-04	3Q-06	30-Sep-2004	7-Oct-2004	a/	901,180	604	639,602	26,227	579	33	332	0	
)4V-444	04522	6	4Q-04	1Q-06	15-Ocl-2004	18-Oct-2004		213,325	0	154,849	5,358	361	15	122	0	



James P. Vondale, Director Automotive Safety Office Environmental & Safety Engineering

July 21, 2006

Mr. George Person, Chief Recall Management Division (NVS-215) Office of Defects Investigation National Highway Traffic Safety Administration 400 Seventh Street, S.W. Washington, DC 20590 Fairlane Plaza South 330 Town Center Drive Dearborn, MI 48126-2738 USA

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Dear Mr. Person:

Subject: Quarterly Completion Report – Second Quarter 2006 49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company is submitting the attached Quarterly Report for the period ending June 30, 2006.

Detailed information is attached.

Sincerely,

R. A. Apri

J. P. Vondale

Attachment

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending June 30, 2006

SAF			QUART			NER CATION		VELLOI FO		DURES ETED 1/		UNREACH	ABLE VEH	ICLES 2/	
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED	NOTES	VEHICLES	INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
06V-108	06S43	1	2Q-06	3Q-07	26-Apr-2006	27-Apr-2006		18,322	0	3,895	559	3	28	16	0
06V-114	03504	1	2Q-06	3Q-07	10-Apr-2006	10-Apr-2006		8,946	0	1,842	199	0	0	0	0
06V-119	06C13	1	2Q-06	3Q-07	28-Apr-2006	28-Apr-2006		19	0	19	0	0	0	0	0
06V-111	06C12	1	2Q-06	3Q-07	19-May-06	19-May-06		134,243	6,820	29,876	3,342	4	2	34	0
		-													
D6V069	06542	2	1Q-06	2Q-07	15-Mar-2006	15-Mar-2006		12,657	0	8,210	151	179	2	6	0
06V033	06C11	2	1Q-06	20-07	27-Feb-2006	27-Feb-2006		212,245	0	121,946	8,323	21	17	0	0
	1.0	- 2	2				1. S.			<u> </u>					
05V-415	05S36	3	4Q-05	1Q-07	6-Oct-2005	6-Oct-2005		6,296	0	3,561	208	0	0	0	0
05V-515	05S37	3	4Q-05	1Q-07	1-Dec-2005	3-Dec-2005		124,158	0	108,754	1,240	69	19	3	0
05V-518	05538	3	4Q-05	1Q-07	18-Nov-2005	19-Nov-2005		96,767	0	73,201	1,326	5	14	19	0
05V-519	05539	3	4Q-05	1Q-07	18-Nov-2005	18-Nov-2005		289	0	189	7	0	D	0	0
05V-520	05S40	3	4Q-05	1Q-07	22-Nov-2005	26-Nov-2005		202,860	90,966	46,617	9,218	113	13	0	0
05V-521	05541	3	4Q-05	1Q-07	1-Dec-2005	1-Dec-2005		2,488	0	1,742	139	0	0	0	0
				la starte Galeria					28						
05V-086	04B26	4	3Q-05	4Q-06	11-Jul-2005	11-Jul-2005		41,142	0	14,289	1,613	23	0	0	0
05V-388	05\$28	4	3Q-05	4Q-06	15-Sep-2005	4-Oct-2005	e/	4,297,461	0	1,526,427	247,491	1,221	329	678	0
05V-270	05834	4	3Q-05	4Q-06	22-Jul-2005	22-Jul-2005		180,113	2,015	158,361	1,862	284	26	38	0
05V-310	05835	4	3Q-05	4Q-06	13-Jul-2005	13-Jul-2005		10,109	4,453	1,624	369	4	0	0	0
l															
05V-113	05529	5	2Q-05	3Q-06	31-Mar-2005	31-Mar-2005		56	47	8	0	0.'	0	0	0
05V-135	05\$30	5	2Q-05	3Q-06	6-Apr-2005	6-Apr-2005		386	122	213	8	7	0	0	0
05V-202	05531	5	2Q-05	3Q-06	17-May-2005	17-May-2005		25	20	0	0	0	0	D	٥
05V-206	05S32	5	2Q-05	3Q-06	3-Jun-2005	3-Jun-2005		132,799	0	93,042	1,902	9	0	39	0
)5V-266	05533	5	2Q-05	3Q-06	20-Jun-2005	20-Jun-2005		78,653	0	59,562	2,306	92	2	1	0
	1					ļ l			l	l					
04V-602	04C09	6	1Q-05	3Q-06	31-Mar-2005	31-Mar-2005		222,565	0	170,459	3,739	110	1	77	0
)4V-603	04C10	6	1Q-05	2Q-06	11-Jan-2005	11-Jan-2005		2,916	o	2,237	321	15	0	0	0
04V-574	04S25	6	1Q-05	20-06	14-Jan-2005	17-Jan-2005		406,863	0	349,048	5,120	81	9	115	0
05V-030	05S27	6	1Q-05	3Q-06	9-Mar-2005	22-Mar-2005	d/	630,704	0	350,545	22,977	913	58	251	0
						14-Feb-2005									

FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending June 30, 2006

NOTES	,
1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
2/	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
	05V-388 / 05S28-S5 Letters were mailed in September 2005 advising owners to have an interim repair performed until parts become available in November 2005. In a November 2005 mailing, owners were advised to contact the dealership in February when parts for the permanent repair will be available.
	05V-030 / 05S27 Letters were mailed in March 2005 instructing owners to make service appointments when parts become available in late April 2005. Parts became available in mid-May 2005 and owners were notified in early June 2005 via postcard. The notification advised owners to schedule an appointment as soon as possible.
	05V-017 / 05528 Letters were mailed in February 2005 alerting owners of an interim repair until parts become available in April or May 2005. Parts became available in early May 2005 and owners were notified on May 4, 2005 via postcard or letter depending on whether the interim repair was performed. The notification advised owners to schedule an appointment as soon as possible.



Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

October 6, 2005

TO: All U.S. Ford and Lincoln Mercury Dealers

- SUBJECT: Safety Recall 04S25: *Update* All 2002 through 2004 Model Year Left Hand Drive (LHD) Escape Vehicles Equipped with 3.0L Engines Accelerator Cable Replacement
- RE: Safety Recall 04S25 dated December 2004

NEW REASON FOR THIS UPDATE

The purpose of this update is to inform dealers that updated illustrations and a warning have been added to the technical instructions (Attachment III) to help prevent damage to the speed control cable while performing the accelerator cable replacement procedure. In addition, warranty edits have been incorporated to prevent the payment of related damage claims for speed control cable replacement.

AFFECTED VEHICLES

All 2002 through 2004 model year LHD Escape vehicles equipped with 3.0L engines and built at the Kansas City and Ohio Assembly Plants from Job #1 2002 through Job Last 2004. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <u>https://web.fsavinlists.dealerconnection.com</u>. This information was available on December 09, 2004.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, it may be possible for the accelerator cable liner to migrate out of the accelerator cable conduit. If the liner migrates out of the conduit, the liner may prevent the throttle from returning to the idle position and may result in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

SERVICE ACTION

At no charge to the vehicle owner, dealers are to replace the accelerator cable with a newly designed cable, which was made available to dealers the week of 12/06/2004. This must be performed on all of the affected vehicles in your new vehicle inventory as well as vehicles that have been delivered to customers.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

New ATTACHMENTS

Attachment I:Administrative InformationAttachment II:Labor Allowances and Parts Ordering InformationAttachment III:Technical InformationCustomer Notification Letter

QUESTIONS?

Claims Information:	1-800-423-8851
Special Service Support Center (Dealer Only) Questions:	1-800-325-5621

Sincerely,

Frank M. Ligar

Frank M. Ligon

OASIS ACTIVATED? Yes, OASIS was activated on December 07, 2004.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <u>https://web.fsavinlists.dealerconnection.com</u> on December 09, 2004. Owner names and addresses were available on January 17, 2005.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

New RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

Note: Related damage claims will not be accepted for speed control cable replacement. Please review the revised technical instructions/illustrations found in Attachment III.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle, which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid emergency repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Refund claims that include other non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close out the VIN for this recall.
- Refund Claiming Information (Submit on separate repair line.)

 - Program Code: 04S25
 Misc. Expense: REFUND
 Misc. Expense: 0.2 Hrs.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refund or related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked.
- Refer to ACESII manual for claims preparation and submission information.

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Replace Accelerator Cable - 3.0L Engine	04S25B	0.4 Hour

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts will not be direct shipped for this program. Order your parts requirements through normal order processing channels.

Part Number	Description	Quantity
5L8Z-9A758-AA	Accelerator Cable – 3.0L DOHC Engine	1

The DOR/COR for this program is 50336. This number identifies parts ordered for this recall through the Special Service Support Center (1-800-325-5621).

DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures."

CLAIM HANDLING PROCEDURE FOR RETURNING PRIOR LEVEL ACCELERATOR CABLES

Immediate Purge Required-----YL8Z-9A758-AD Accelerator Cable - 3.0L

Prepare and submit a PCS claim as described below:

- DO NOT ship the parts until Return Authorization is granted.
- The return authorizations will include shipping addresses.

PCS CLAIM INSTRUCTIONS

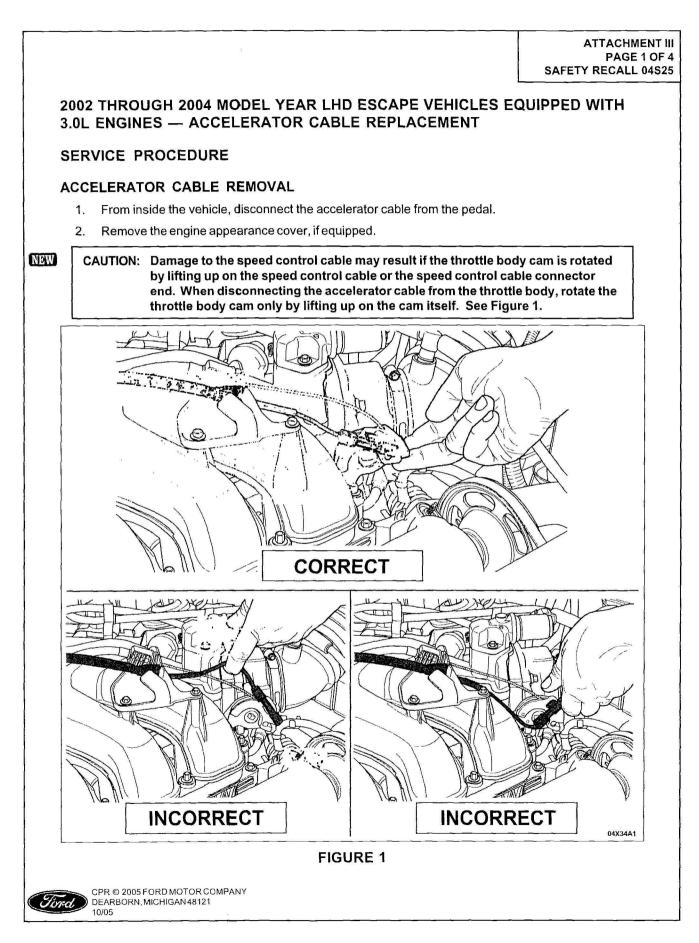
When you create your PCS claim, use the following information for the REASON CODE, SHIPPER NBR, and LINE EXPLANATION fields:

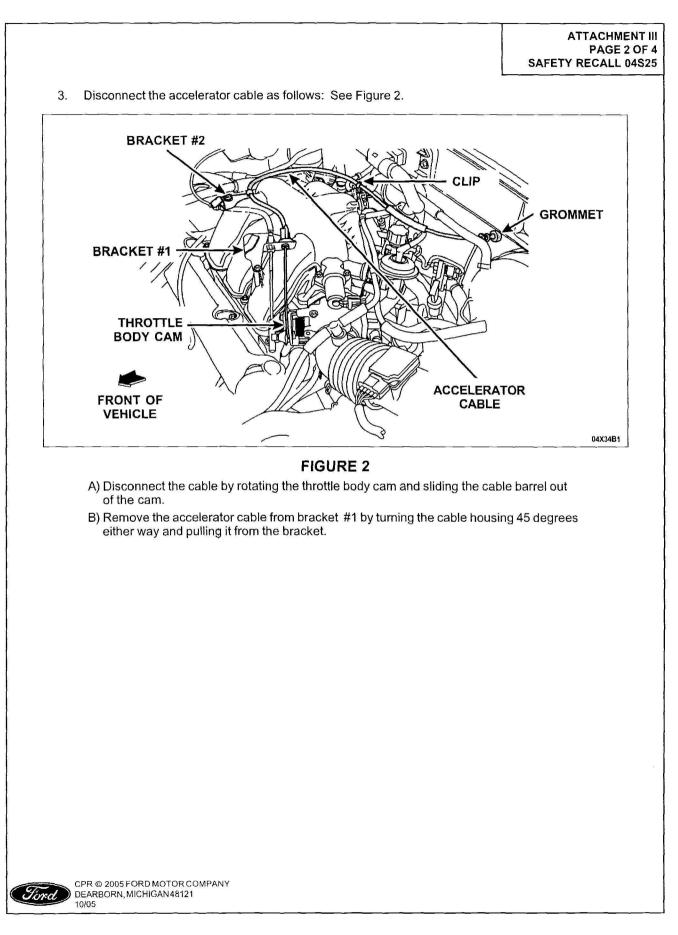
- REASON CODE: GB
- SHIPPER NBR: 04S25
- LINE EXPLANATION: Purge Required

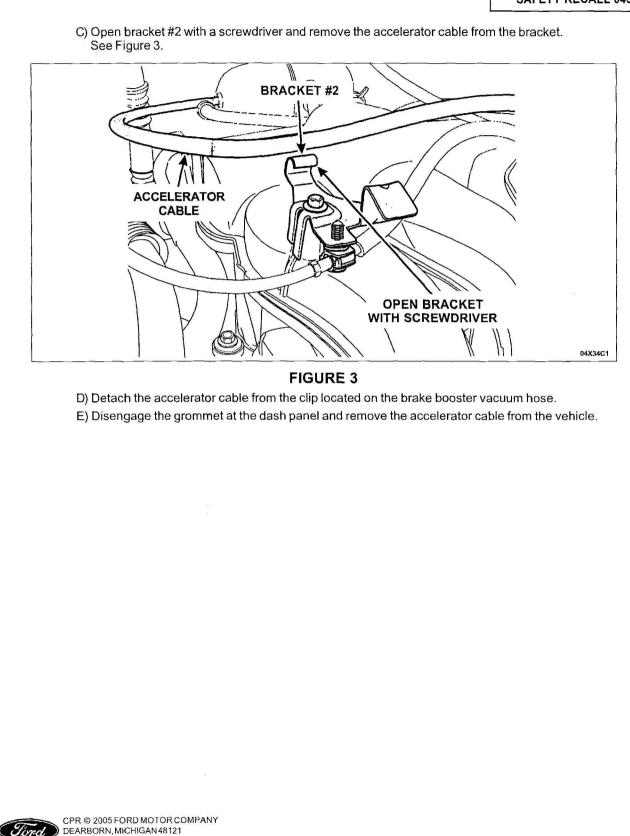
When preparing your PCS claim, list the part number being returned on the claim, and indicate the quantity of that part number being returned. Your PCS claim must be submitted by January 31, 2005. Claims filed after this date will be denied.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.







10/05

ATTACHMENT III PAGE 4 OF 4 SAFETY RECALL 04S25

ACCELERATOR CABLE INSTALLATION

- 1. Feed the *new* cable through the dash panel and fully seat the grommet.
- 2. Install and connect the accelerator cable as follows:
 - A) Connect the cable to the throttle body by rotating the cam and sliding the cable barrel into the cam.
 - B) Attach the accelerator cable to the clip located on the brake booster vacuum hose.
 - C) Secure the accelerator cable to bracket #1 by inserting it and rotating the cable housing 45 degrees to lock it in place.
 - D) Position the accelerator cable in bracket #2 and, using a suitable tool, bend down the tab to retain the cable while ensuring the cable moves freely in the bracket. See Figure 4.

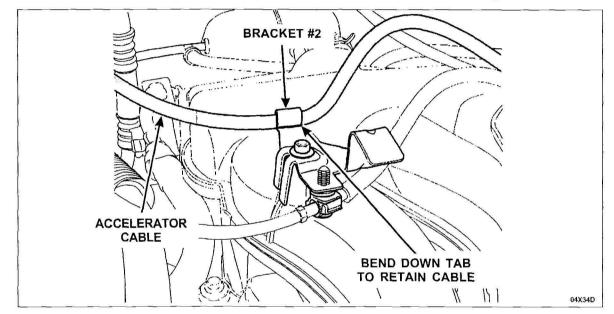


FIGURE 4

- 3. Connect the accelerator cable to the pedal.
- 4. Install the appearance cover, if equipped.
- 5. Check for free movement of the accelerator pedal and that there is no binding.



CPR © 2005 FORD MOTOR COMPANY DEARBORN, MICHIGAN 48121 10/05



Frank M. Ligon Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

Safety Recall 04S25

Mr. John Sample 123 Main Street Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect, which relates to motor vehicle safety, exists in all 2002 through 2004 Escape vehicles.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?	On your vehicle, it is possible that the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.
What will Ford and your dealer do?	Ford Motor Company and your dealer will replace the accelerator cable free of charge (parts and labor). We urge you to return to your dealer for this service.
How long will it take?	The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
What are we asking you to do?	Please call your dealer without delay and request a service date for Recall 04S25. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.
	If you do not already have a servicing dealer, you can access <u>http://www.genuinefImservice.com</u> for dealer addresses, maps, and driving instructions.
	Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

January 2005

Have you previously paid for this repair?	If you paid to remedy the issue addressed in this notice, you may be eligible for a refund either through your dealer or directly from Ford Motor Company.					
	To verify eligibility and expedite reimbursement, give your paid original receipt to your dealer. Refund requests, including all required documentation, may also be mailed to Ford at P.O. Box 6251, Dearborn, Michigan 48121-6251. Refund requests mailed to Ford may take up to 60 days to process.					
	Detailed information regarding eligibility for Ford's reimbursement program and documentation requirements may be obtained by contacting the Ford Customer Relationship Center at 1-866-436-7332. Owners who have previously paid for this repair are still eligible to have the recall described in this letter performed.					
Have you changed your address or sold the vehicle?	If you have, please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this recall.					
Can we assist you further?	If you have difficulty getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.					
	If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.					
	Call 1-866-436-7332. For the hearing impaired call 1-800-232-5952 (TDD).					
	Office Hours: (Eastern Time Zone)					
	Monday – Friday: 8AM – 8PM Saturday: 9AM – 5:30PM					
	If you wish to contact us through the Internet, our address is: <u>www.ownerconnection.com</u>					
	If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline at 1-888-					

Thank you for your attention to this important matter.

327-4236 or 1-800-424-9393.

Sincerely, Frank M. Ligan

Frank M. Ligon Director Service Engineering Operations