

ODINO	MAKETXT	MODELTX	YEARTXT	CRASH	FAILDATE	INJURED	DEATHS	CITY	STATE	VIN	MILES	CDESCR
10508134	DODGE	CHARGER	2012	N	20130101	0	0	VERNON	CT	2C3CDXHGOCH	10372	CAR ROLLED EVENTHOUGH VEHICLE WAS IN PARK AND VEHICLE WAS NOT RUNNING. 1ST INCIDENT HAPPENED WITHIN 10 MIN OF WALKING AWAY FROM CAR, ROLLED INTO ANOTHER CAR. 2ND INCIDENT HAPPENED NEARLY 2 HOURS AFTER BEING PARKED, AND 3RD INCIDENT HAPPENED WITHIN 1 HOUR OF BEING PARKED ON SLIGHT INCLINE. DEALER UNABLE TO RECREATE INCIDENT. FACTOR REP CALLED DODGE, DODGE CALLED TRANSMISSION MFG AND HAD VALVE COM REPLACED. NO FURTHER INCIDENT 2ND PROBLEM, WINDSHIELD HAS WAVE IN GLASS, WIPERS LEAVING LARGE STREAKS CAUSING DRIVER TO HAVE SAFETY ISSUE. DEALER POLISHED WINDSHIELD 3X TO NO AVAIL. CONTACTED DODGE WAITING FOR FACTORY REP TO AUTHORIZE REPLACEMENT OF WINDSHIELD ON GOING FOR ALMOST 10 MONTHS. *TR
10537653	JEEP	GRAND CHEROKEE	2013	Y	20130608			SHERMAN OAKS	CA			2013 JEEP GRAND CHEROKEE. CONSUMER WRITES IN REGARDS TO VEHICLE DRIVING GEAR PLACED IN PARK AND IT SWITCHED TO NEUTRAL AND ROLLED INTO ANOTHER VEHICLE. CONSUMER SEEKS REIMBURSEMENT FOR DAMAGED. *SMD
10555901	JEEP	GRAND CHEROKEE	2014	Y	20131212	0	0	MAHWAH	NJ	1C4RJFBG1EC	7000	FROM A STOPPED POSITION IN PARK, CAR SPONTANEOUSLY SHIFTED INTO NEUTRAL. *TR
10566108	CHRYSLER	300	2013	N	20131216	0	0	LENAPAH	OK	2C3CCAAG6DH	39000	TL- THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE'S TRANSMISSION WAS IN THE PARK POSITION WITH THE ENGINE TURNED ON BEFORE SHE EXITED THE VEHICLE. APPROXIMATELY 4 MINUTES LATER THE VEHICLE SUDDENLY BEGAN TO DRIVE BACKWARDS AND CRASHED INTO A SECOND VEHICLE. THE CONTACT INDICATED THAT THE PASSENGER IN THE FRONT PASSENGER SEAT WAS ABLE TO MOVE INTO THE DRIVERS SEAT AND STOP THE VEHICLE BY PRESSING THE BRAKES. THE CONTACT INDICATED THAT THE PARKING BREAK WAS NOT ENGAGED DURING THE INCIDENT. NO INJURIES WERE REPORTED AND NO POLICE REPORT WAS TAKEN. THE VEHICLE WAS DIAGNOSED AT THE DEALER AND THE CONTACT WAS INFORMED THAT THE DEFECT WAS DUE TO A SOFTWARE MALFUNCTION. NO ADDITIONAL INFORMATION WAS AVAILABLE. NO REPAIRS WERE PERFORMED. THE FAILURE MILEAGE WAS 39,000. JFT
10567538	JEEP	GRAND CHEROKEE	2014	N	20131101	0	0	WINSTON SALEM	NC	1C4RJFCG0EC	2000	PARKING VEHICLE AND PUTTING INTO PARK. EXITED THE VEHICLE AND CAR STARTED MOVING. SHIFTER WAS NOT IN PARK. VERY FUSSY SHIFTER. YOU CAN NOT TELL IT'S IN PARK UNLESS YOU LOOK EACH TIME. EVEN THOUGH YOU PUSH IT ALL THE WAY UP SOMETIMES IT IS NOT IN PARK. I HAD THE CAR START ROLLING SEVERAL TIMES AFTER EXITING THE CAR. *TR

10583366	JEEP	GRAND CHEROKEE	2014	Y	20140407	1	0	FORT COLLINS	CO	1C4RJFCT2EC	10200	<p>I HAVE A LONG NARROW DRIVEWAY WITH A BIT OF A SLOPE TOWARD THE HOUSE. WHEN GOING OUT THE DRIVEWAY I SEEN A TRASH CONTAINER TIPPED OVER. I PUT THE VEHICLE IN PARK, LETTING IT IDLE, WHILE I EXITED THE VEHICLE TO REMOVE THE CONTAINER. LOOKING BACK I SEEN THE JEEP BACKING DOWN THE DRIVEWAY TOWARD THE HOUSE UNDER IT'S OWN POWER. I TRIED CATCH IT,BUT IT HIT THE SIDE OF THE HOME ON A GARAGE WALL. TOTAL DAMAGE TO THE VEHICLE IS AROUND \$9400 I'VE YET TO GET THE HOUSE DAMAGE ESTIMATE BACK. I DIDN'T SEE IF THE VEHICLE WAS IN PARK OR REVERSE WHEN I EXITED. I PUSHED THE SHIFTER CLEAR FORWARD TILL IT STOPPED, THEN EXITED. THE SHIFTER HAS TO GO THRU REVERSE BEFORE IT GETS TO PARK. IN THE PAST I'VE NOTICED THAT IT DID NOT ALWAYS GO INTO PARK WHEN I HAD PUT IT THERE. I DRIVE LIKE NORMAL PEOPLE DRIVE. I HAVE 55+ YEARS OF DRIVING EXPERIENCE. WE SHIFT BY FEEL AND NOT ALWAYS LOOKING DOWN AT THE SHIFTER. WHEN A SHIFT LEVER GOES THRU THE MOTION FORWARD AND STOPS, WE EXPECT IT TO BE IN PARK, NOT REVERSE. THIS IS A MAJOR FLAW IN THE VEHICLE. I LOVE THE NEW 8 SPEED TRANSMISSION, BUT DON'T TRUST THE SHIFTING MECHANISM. MY WIFE IS VERY RELUCTANT TO DRIVE IT BECAUSE OF THIS ISSUE. I'VE CONTACTED CHRYSLER ABOUT THE ISSUE. THEY SEEM CONCERNED AND ARE WANTING TO LOOK AT THE VEHICLE WHEN REPAIRED. HOWEVER, I'M NOT CERTAIN, HEARING ABOUT OTHER ISSUES WITH VEHICLES, WHETHER THEY ARE JUST TRYING TO BLOW SMOKE UNTIL I QUITE DOWN. I DID OBTAIN A LEG INJURY WHEN ATTEMPTING TO STOP THE VEHICLE. NOT SERIOUS, BUT SURELY COULD HAVE BEEN. HAD THERE BEEN A CHILD, PET OR OTHER PERSON BEHIND THE VEHICLE, IT COULD HAVE BEEN DISASTROUS. THERE NEEDS TO BE A FIX TO THIS PROBLEM. I HAVE A FAMILY MEMBER THAT WORKS FOR STATE FARM INSURANCE. THEY'VE ALSO HAD SIMILAR COMPLAINTS. THERE'S NOT DETENT IN THE SHIFTING, IT JUST GOES FORWARD AND STOPS. ALL ELECTRONIC, NOT MECHANICAL AS THEY USED TO BE.</p>
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10594667	CHRYSLER	300	2013	Y	20140325	0	0	PORTSMOUTH	NH			<p>I WAS BACKING DOWN THE DRIVEWAY OF MY DAD'S HOUSE ..THERE WAS RECYCLING BINS TO THE LEFT SIDE OF THE DRIVEWAY WHICH I WAS GONG TO HIT IF NOT MOVED OR IF I DID NOT RE-POSITION THE CAR IN THE DRIVEWAY. I STOPPED THE CAR AND DECIDED NOT TO GET OUT OF THE CAR TO MOVE THE RECYCLING BINS BUT TO PUT IT IN DRIVE TO RE-POSITION THE CAR IN THE DRIVEWAYSTEPPED ON THE GAS ..AND BAM...BAMM...IN 3 SECONDS I WENT LIKE A BAT OUT OF [XXX]...THROUGH THE 2 CLOSED GARAGE DOORS AND THE CONCRETE WALL BETWEEN THE TWO CLOSED DOORS AND COMING TO A STOP AFTER CRASHING INTO THEIR DINING ROOM EXTERIOR WALL. IT TOOK TWO TIMES PUSHING THE STARTER BUTTON BEFORE THE ENGINE SHUT OFF. THE AIR BAG NEVER WENT OFF. IT ALL HAPPENED SO FAST....I MAY HAVE HAD MY FOOT ON BOTH THE GAS AND THE BRAKE AT THE SAME TIME (THEY ARE PRETTY CLOSE TOGETHER) AND THE GAS TOOK OVER PROPELLING THE CAR FORWARD THROUGH THE GARAGE.WHEN APPLIED AT THE SAME TIME WHICH IS PROGRAMMED TO TAKE OVER???THE GAS OR THE BRAKE? THERE SEEMS TO BE SEVERAL DIFFERENT QUIRKY THINGS THAT HAPPENED IN THAT CAR WITH ME ON THAT SCARY DAY IN MARCH. THANKS FOR YOUR HELP. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR</p>
10595813	DODGE	CHARGER	2012	Y	20140503	0	0	LAUREL	MD	25099750	27000	<p>PARKED AUTO ON GRAVEL PARKING LOT. THE DRIVE SELECT DID GO INTO THE PARK POSITION UPON SHUT-DOWN AND THE ENGINE DID NOT TURN OFF WHEN THE IGNITION BUTTON WAS DEPRESSED. NO ENGINE SOUND APPARENT DUE LOW RPM AND GOOD SOUND SUPPRESSION MATERIAL. EXCITED THE VEHICLE AND LOCKED CAR DOOR.THE CAR DID NOT MOVE AS I LEFT THE AREA.SUBSEQUENT TO MY DEPARTURE,THE TORQUE BUILT UP ENOUGH TO PROPEL THE CAR ACROSS THE PARKING LOT AND INTO A TREE IN FRONT OF A PRIVATE RESIDENT ADJACENT TO THE FAIR GROUNDS. *TR</p>
10605865	JEEP	GRAND CHEROKEE	2014	N	20140114	0	0	ROCHESTER	MI	1C4RJFJT2EC	4500	<p>THE VEHICLE DOES NOT RELIABLY SELECT THE PARK POSITION AND IN GENERAL IT IS VERY AWKWARD TO SELECT ANY GEAR WITHOUT PUTTING INTO THE WRONG GEAR, REVERSE FOR FORWARD, NEUTRAL FOR REVERSE, ETC , . ON MULTIPLE OCCASIONS AFTER THE VEHICLE WAS APPARENTLY PUT IN PARK IT SUDDENLY ROLLED AWAY IN REVERSE GEAR. IT WAS THEN VERY DIFFICULT TO SELECT THE PARK POSITION TO STOP THE VEHICLE . THE SUDDEN MOVEMENT IN REVERSE ALMOST CAUSED THE VEHICLE TO HIT ANOTHER CAR. PROBLEM HAS OCCURRED ON AT LEAST FIVE OCCASIONS. *TR</p>

10631167	JEEP	GRAND CHEROKEE	2014	N	20130927	0	0	BREWSTER	NY	1C4RJFDJ6EC	200	<p>I HAVE HAD THIS SUV FOR ALMOST ONE YEAR. ON MULTIPLE INSTANCES I HAVE THOUGHT TO HAVE PUT THIS TRUCK IN PARK, BUT IT HAS EITHER GONE INTO NEUTRAL OR REVERSE. IT COMES WITH AN ELECTRONIC SHIFTER. BECAUSE IT IS ELECTRONIC IT HAS THE SAME POSITION IN ANY AND ALL OF THE FOUR DESIRED GEARS. FURTHER COMPLICATING THE PROCESS OF MAKING SURE THE TRUCK IS IN THE DESIRED GEAR IS THAT THE ONLY WAY TO TELL WHAT GEAR YOU ARE IN IS BY AN ILLUMINATED SHIFTER WITH LETTERS P R N D/S ... WHEN IT VERY SUNNY OR YOU HAVE THE SUNROOF SHADE OPEN IT IS EVEN MORE DIFFICULT. HAVING THE SUNROOF OPEN ON A SUNNY DAY(DIFFERENT THAN JUST THE SHADE OPEN) IT IS ALMOST IMPOSSIBLE!! I BELIEVE SOMETHING TRAGIC WILL OCCUR EVENTUALLY IF THIS NOT CORRECTED. IT WONT WITH ME BECAUSE I AM VERY AWARE OF THE SITUATION. BUT SOMEONE SOMEWHERE WILL NOT BE AS AWARE OF IT AS I AM! I HAVE THE SAME TRUCK IN 2009 AND IT DOES NOT OPERATE IN THAT METHOD. I DO NOT KNOW HOW MANY OTHER VEHICLES OPERATE MANNER BUT I WILL NOT BE BUYING ANOTHER ONE AND THOUGHT OTHERS DESERVED THIS INFORMATION. *TR</p>
10662308	JEEP	GRAND CHEROKEE	2014	N	20141205	0	0	VALLEY COTTAGE	NY	1C4RJFBG4EC	33495	<p>ON 3 SEPARATE OCCASIONS IN THE LAST TWO WEEKS MY 2014 JEEP GRAND CHEROKEE HAS ROLLED UNEXPECTEDLY ONCE THE TRANSMISSION HAS BEEN PUT INTO PARK AND THE ENGINE TURNED OFF. THE FIRST TIME IT HAPPENED, I DROVE INTO A SLOPED DRIVEWAY. I PUT THE CAR INTO PARK, TURNED OFF THE CAR, AND SAT IN THE DRIVER'S SEAT TO COMPOSE AN E-MAIL. MY FOOT CONTINUED TO BE ON THE BRAKE. A MINUTE OR SO LATER, WHEN I COMPLETED MY TASK, I OPENED THE DOOR AND BEGAN TO GET OUT, HAVING NOT PUT ON THE EMERGENCY BRAKE. AS IT WAS A GENTLE SLOPE, I DID NOT NOTICE THE CAR BEGINNING TO ROLL IMMEDIATELY, BUT ONCE OUTSIDE THE CAR I REALIZED IT WAS ROLLING BACKWARDS. I TURNED AND GOT BACK INTO THE CAR AND APPLIED THE EMERGENCY BRAKE, ALMOST FALLING IN THE PROCESS. AT THE TIME I THOUGHT THAT I MIGHT HAVE PUT THE CAR INTO NEUTRAL RATHER THAN PARK, AS THE GEAR SHIFT IS ELECTRONIC, AND IS SLIGHTLY DIFFERENT IN FEEL FROM OLDER TRANSMISSIONS. BELIEVING THAT IT WAS MY ERROR, I DID NOTHING ABOUT THIS. THEN, OVER THIS PAST WEEKEND IT HAPPENED AGAIN, AND I WROTE TO JEEP VIA THEIR OWNER PORTAL, TO ENSURE THAT IT WAS REPORTED. ON DECEMBER 3RD, I SCHEDULED A SERVICE FOR FRIDAY DECEMBER 5TH. YESTERDAY, DECEMBER 4TH, I TOOK THE CAR TO A CAR WASH. THE ATTENDANT WAS DOING DETAIL WORK, AND AFTER TAKING IT THROUGH THE WASH, HE PARKED IT. I WALKED TOWARD THE CAR, AND HE GOT OUT OF THE CAR ONCE HE HAD PUT IT INTO PARK AND TURNED IT OFF. HE EXITED JUST AS I GOT TO THE FRONT DRIVER'S SIDE CORNER. THE CAR BEGAN TO ROLL AGAIN, AND WAS ON A SLOPE. HAD THE ATTENDANT NOT JUMPED BACK INTO THE CAR AND APPLIED THE BRAKE, BOTH OF US WOULD HAVE BEEN PINNED IN PLACE, ME BETWEEN THE DOOR AND A LARGE CEMENT PLANTER, AND HE BETWEEN THE DOOR AND THE INTERIOR. I QUICKLY VIDEOTAPED THE ATTENDANT BRIEFLY RECOUNTING THE STORY, AND OBTAINED HIS CONTACT INFORMATION, AS WELL. THE JEEP IS NOW AT THE DEALERSHIP. *TR</p>

10662619	JEEP	GRAND CHEROKEE	2014	N	20141206	0	0	BLOOMFIELD HILLS	MI	1C4RJFBG0EC	21500	WHEN SHIFTING INTO DRIVE OR REVERSE OR PARK IT IS DIFFICULT TO KNOW YOU ARE IN THE RIGHT GEAR. ON MULTIPLE OCCASIONS I SHIFT FROM DRIVE INTO PARK AND THE CAR DID NOT GO INTO PARK. WHEN I STEPPED OUT THE CAR WAS ROLLING DOWN HILL AND ALMOST RAN OVER MY FOOT. THIS ELECTRONIC GEAR SHIFTER IS TERRIBLE IT IS DIFFICULT TO GO INTO AND OUT OF GEARS SAFELY. THIS IS JUST A POOR DESIGN AND UNSAFE. *TR
10668651	JEEP	GRAND CHEROKEE	2014	N	20140602	0	0	ESTES PARK	CO		100	THE GEAR SELECT LEVER IS DANGEROUS. FROM THE D POSITION, PUTTING THE CAR INTO PARK MOST OFTEN IT STOPS IN R. THINKING YOU HAVE SELECTED PARK AND BEGIN TO EXIT THE CAR IS ACTUALLY ON REVERSE. I OWNED A 2011 SAME MODEL NO PROBLEM, UPGRADING TO THIS CAR IS DANGEROUS! THERE IS NO FEEL AS TO ENGAGING PARK, SINCE THEY CHANGED THE DESIGN TO THIS ELECTRONIC SHIFTER. MY WIFE AND I HAVE TO VERBALLY CONFIRM THE CAR IS IN PARK EACH TIME LOOKING AT THE SHIFTER TO DISPLAY P. PLEASE INVESTIGATE THIS DANGER BEFORE SOMEONE GETS HURT OR KILLED. *TR
10670681	CHRYSLER	300	2014	N	20140322	1	0	HUNTLAND	TN	2C3CCAAG3EH	10000	TL- THE CONTACT OWNS A 2014 CHRYSLER 300. THE CONTACT STATED THAT THE GEARS WERE SLIPPING FROM THE GEAR BOX WHILE THE VEHICLE WAS IN PARK. ON ANOTHER OCCASION, THE CONTACT STATED THAT WHILE THE VEHICLE IN PARK, IT ROLLED AWAY. THE CONTACT WAS ABLE TO STOP THE VEHICLE AND SHIFT IT BACK TO PARK ON THE THIRD ATTEMPT. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED INJURIES TO THE NECK, THE BACK THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 10,000. DJR
10672445	CHRYSLER	300	2014	N	20150114	0	0	HUNTINGTON WOODS	MI	2C3CCAGG1EH	7500	WHEN I PUT THE CAR INTO PARK, IT POPS INTO REVERSE. THEN I HIT THE ENGINE OFF BUTTON, BUT SINCE IT IS IN REVERSE, THE ENGINE STAYS ON. THEN I OPEN THE DOOR TO GET OUT, THINKING THE ENGINE IS OFF AND THE CAR IS IN PARK ,AND IT STARTS ROLLING BACKWARD. THIS HAS HAPPENED 6 TIMES. THE CAR IS IN TEH SHOP NOW.
10676998	JEEP	GRAND CHEROKEE	2014	N	20150107	0	0	FLUSHING	NY	1C4RJFBG0EC	15000	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT WHILE IN PARK, THE VEHICLE ROLLED DOWN A HILL INDEPENDENTLY. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC TEST BUT THERE WAS NO REPAIR OR DIAGNOSIS. THE CONTACT STATED THAT THE FAILURE RECURRED MULTIPLE TIMES. ALSO, THE CONTACT MENTIONED THAT PRIOR TO THE BRAKE FAILURE THE FOUR WHEEL DRIVE ALSO FAILED WHICH CAUSED THE VEHICLE TO SLIDE. THE CONTACT STATED THAT THE DEALER WAS UNABLE TO PROVIDE A DIAGNOSIS. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 15,000.

10679497	JEEP	GRAND CHEROKEE	2014	Y	20140403	0	0	LISBON	NH	1C4RJFBG7EC	1856	AT 1:00AM IN THE MORNING OF APRIL 3RD, OUR JEEP GRAND CHEROKEE SLIPPED OUT OF PARK AND ROLLED BACKWARDS THRU OUR GARAGE. BROUGHT THE JEEP TO THE DEALER THE NEXT DAY. AFTER 5 DAYS THEY TALK TO CHRYSLER AND INFORMED US THEY HAD FOUND NO PROBLEMS. ON DECEMBER 25TH AT AROUND 9:00AM THE JEEP WAS AGAIN ON A HILL. WITH THE JEEP RUNNING AND IN PARK, IT CAME OUT OF PARK AGAIN. THIS TIME IT ROLLED ABOUT 50FT DOWN INTO A TREE, CAUSING OVER \$ 3,000 IN DAMAGES. (NO AIR BAGS WENT OFF) ON DECEMBER 26TH THE JEEP WAS TOWED DOWN TO THE DEALERSHIP, TO THIS DAY IT STILL SITS. (JANUARY 28TH) CHRYSLER ORDERED AN INSPECTION OF THE JEEP, AND ON JANUARY 16TH SENT US A LETTER STATING "WE ARE NOT LED TO BELIEVE THAT THE INCIDENT WAS DO TO A MANUFACTURING RESPONSIBILITY". AT THIS TIME WE FEEL THE VEHICLE HAS A MAJOR SAFETY HAZARD WITH THE TRANSMISSION.
10683556	JEEP	CHEROKEE	2014	Y	20140826	1	0	MORGANTON	NC	1C4RJFBT7EC	34000	I WAS BACKING MY JEEP INTO MY YARD WITH A UTILITY TRAILER ATTACHED. I HEARD A NOISE AND I PUSHED THE GEAR SHIFT UP INTO PARK AND OPENED MY DOOR TO STEP OUT OF THE VEHICLE AND MAKE SURE I HAD NOT HIT SOMETHING. AS I STEPPED OUT THE VEHICLE STARTED MOVING BACKWARDS AND THE DRIVER DOOR STRUCK ME KNOCKING ME TO THE GROUND ON MY BACK. THE LEFT FRONT TIRE ROLLED OVER MY PELVIC AREA CAUSING SERIOUS INJURY. VEHICLE CRASHED INTO A FENCE AND JACK KNIFED THE TRAILER. COMPLAINED TO CHRYSLER AND THEY HAD THE VEHICLE INSPECTED AND I RECEIVED A LETTER SAYING THEY COULD FIND NO DEFECT. SINCE THEN I HAVE HAD ANOTHER INCIDENT WHERE WHEN I SHIFT FROM REVERSE TO PARK IT DOES NOT ENGAGE AND SLIPS BACK INTO REVERSE. FORTUNATELY I AM MORE CAREFUL AND KNOW TO DOUBLE CHECK THE SHIFTING MECHANISM. DOES NOT DO IT ALL OF THE TIME. MAY BE RELATED TO TOWING. OTHERS WHO HAVE A LATE MODEL CHRYSLER VEHICLE WITH THIS TYPE OF TRANSMISSION AND SHIFTING MECHANISM NEED TO BE AWARE OF THIS PROBLEM AND NEED TO BE SURE THE VEHICLE GOES INTO PARK WHEN SHIFTED AND DOES NOT SLIP OUT ONCE FOOT IS OFF OF THE BRAKE.
10693300	CHRYSLER	300	2014	Y	20150310	0	0	CHARLESTON	SC	2C3CCAAGXEH	19914	TL*THE CONTACT OWNS A 2014 CHRYSLER 300. THE CONTACT STATED THAT WHILE THE VEHICLE WAS IDLING IN THE PARK POSITION, THE VEHICLE ROLLED AWAY INDEPENDENTLY. AS A RESULT, THE VEHICLE CRASHED INTO TWO OTHER VEHICLES. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED AND THERE WERE NO INJURIES REPORTED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 19,914.

10711893	JEEP	GRAND CHEROKEE	2015	N	20140908	0	0	METHUEN	MA		28000	WHEN MOVING THE GEAR SHIFT ALL THE UP FROM DRIVE TO PARK THE CAR IS NOT ALWAYS IN PARK BUT REVERSE. THIS HAS HAPPENED MULTIPLE TIMES AND THE CAR WILL BEGIN MOVING BACKWARD WHEN I TAKE MY FOOT OF THE BRAKE. IT SEEMS LIKE THE COMPUTER IS NOT QUICK ENOUGH TO RECOGNIZE THE MOVEMENT OF THE SHIFTER. VERY DANGEROUS BUT NOW I AM AWARE OF IT.
10714355	CHRYSLER	300	2014	Y	20141103	0	0	LOGANVILLE	GA	2C3CCAAG5EH	5700	TL* THE CONTACT OWNS A 2014 CHRYSLER 300. WHILE ATTEMPTING TO PARK THE VEHICLE, THE GEAR LEVER WAS SHIFTED INTO PARK AND THE LEVER INDEPENDENTLY SHIFTED INTO REVERSE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. ONE MONTH LATER, THE FAILURE RECURRED AND THE VEHICLE CRASHED INTO A WALL. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS NOT FILED AND NO INJURIES WERE REPORTED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 5,700.
10716526	JEEP	GRAND CHEROKEE	2014	Y	20150511	1	0	LAKE ORION	MI	1C4RJFCT4EC	17000	AFTER BACKING THE CAR OUT OF THE GARAGE I WAS GOING TO GET OUT TO GO BACK INTO THE HOUSE.. I PUT THE CAR (I THOUGHT) IN PARK, MY FOOT WAS STILL ON THE BRAKE. I STARTED TO REMOVE MY FOOT FROM THE BRAKE AND THE CAR SLIGHTLY STARTED FORWARD I REALIZED THE CAR WASN'T IN PARK BUT DRIVE AND WHEN I WENT TO DEPRESS THE BRAKES FURTHER TO CHANGE GEARS AND STOP THE FORWARD MOTION THE CAR SUDDENLY REVVED THE ENGINE, SQUEALED ITS TIRES WHILE PEELING OUT AND ACCELERATING AT A HIGH RATE OF SPEED BACK INTO THE GARAGE SMASHING INTO A BRICK WALL AND MY DINING ROOM. THE DAMAGE TO THE CAR IS OVER \$15,000 AND DAMAGE TO THE HOUSE IS APPROX. \$9000. I KNOW MY FOOT WAS ON THE BRAKE!' MY FACE HIT THE STEERING WHEEL CUTTING MY LIP. THE AIRBAG DID NOT DEPLOY. I HAVE TWO YEARS LEFT ON THE LEASE AND I AM TERRIFIED TO DRIVE IT. IN ALL OF MY YEARS OF DRIVING I HAVE NEVER HAD AN ACCIDENT AND I HAVE ALWAYS PARKED IN A GARAGE WITHOUT INCIDENT. I HAVE DRIVEN EVERYTHING FROM YUKONS TO NAVIGATORS AND NEVER HAVE I HAD AN ISSUE LIKE THIS. I SEE FROM ALL THE POSTS THAT I AM NOT ALONE. THIS ISSUE NEEDS TO BE ADDRESSED BEFORE PEOPLE ARE KILLED.

10730952	JEEP	GRAND CHEROKEE	2015	Y	20150628	1	0	LIVONIA	MI	1C4RJFAG3FC	4300	VEHICLE WAS PUT INTO PARK WHILE RUNNING. THE VEHICLE THEN STARTED TO ROLL BACKWARDS WHILE STILL IN PARK AND THEN COLLIDED INTO ANOTHER PARKED VEHICLE. WHILE THE VEHICLE WAS ROLLING BACKWARDS 3 OTHER OCCUPANTS PROCEEDED TO EVACUATE THE VEHICLE BEFORE IT COLLIDED WITH THE OTHER PARKED CAR. THE EVACUATION OF THE VEHICLE LEFT THE DOORS OPEN WHICH, WHEN THE VEHICLES COLLIDED, LEFT THE DOORS OF THE ROLLING VEHICLE (THE JEEP) UNABLE TO BE CLOSED.*UPDATED* THE DRIVER LEFT THE VEHICLE TO GO INTO A GAS STATION, THE SHIFT INDICATOR SHOWED THE VEHICLE TO BE IN PARK. THE VEHICLE STARTED TO ROLLAWAY, THE TWO CHILDREN AND THE ADULT PASSENGER EVACUATED THE VEHICLE AS THEY THOUGHT IT MIGHT ROLL INTO STREET TRAFFIC AND BE STRUCK. A CHILD WAS INJURED EXITING THE VEHICLE AS THE VEHICLE COLLIDED WITH ANOTHER PARKED VEHICLE, AND THEN CONTINUED ON ROLLING INTO A DITCH. A BYSTANDER JUMPED IN THE VEHICLE TO TRY TO STOP THE ROLLING AND NOTICED THAT THE SHIFT INDICATOR WAS SHOWING THE VEHICLE WAS IN PARK.*SMCH
10733158	JEEP	GRAND CHEROKEE	2015	Y	20150703	0	0	AUSTIN	TX		9500	TL* THE CONTACT RENTED A 2015 JEEP GRAND CHEROKEE. WHILE THE VEHICLE WAS PARKED ON A SLOPE, THE VEHICLE SHIFTED INTO DRIVE WITHOUT THE BRAKE PEDAL BEING DEPRESSED. THE VEHICLE CRASHED INTO A METAL POST AND THE AIR BAGS FAILED TO DEPLOY. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS NOT TAKEN TO A DEALER OR INDEPENDENT MECHANIC. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 9,500.
10759046	JEEP	GRAND CHEROKEE	2014	N	20140622	0	0	AUSTIN	TX	1C4RJEJT1EC	19000	ON MULTIPLE OCCASIONS OVER THE LIFE OF THE VEHICLE, WHICH IS CURRENTLY AT 21,000 MILES, CONFIDENCE IN KNOWING YOU HAVE SELECTED THE CORRECT GEAR IS VERY LOW. WHEN PUTTING THE CAR IN DRIVE, PARK OR REVERSE, YOU HAVE TO CHECK AT LEAST TWICE THAT YOU ARE IN THE CORRECT GEAR BEFORE TAKING THE FOOT OFF THE BRAKE. THE MOST RECENT INCIDENT WAS IN LATE JUNE 2015, WHEN I WAS TAKING MY DOG TO THE VET FOR AN EMERGENCY. I THOUGHT I PUT THE CAR IN PARK. INDICATIONS SHOWED IT WAS IN PARK. I GOT OUT OF THE CAR AND THE CAR BEGIN TO ROLL BACKWARDS. THE CAR WAS ACTUALLY IN REVERSE. FORTUNATELY, I WAS ABLE TO JUMP BACK IN AND STOP THE CAR BEFORE GETTING HIT BY THE OPEN DOOR, THIS TIME SETTING THE PARKING BRAKE ALSO. SIMILAR INCIDENTS HAVE HAPPENED TO MY SPOUSE AS SHE NOW HAS TO CHECK AT LEAST TWICE THAT THE VEHICLE IS IN ANY CORRECT GEAR. WE DID REPORT THIS TO DEALER BUT WITH LITTLE RESPONSE OTHER THAN LOOKING TO SEE IF THERE WAS A SERVICE BULLETIN. WE CURRENTLY HAVE THREE OUTSTANDING RECALL NOTICES BUT ARE UNABLE TO GET DEALER TO SATISFACTORILY RESPOND BECAUSE THEY DID NOT HAVE PARTS OR DID NOT CALL US BACK TO SET UP SERVICE APPOINTMENT.

10759047	JEEP	GRAND CHEROKEE	2014	Y	20141013	0	0	NORTH HAMPTON	NH	1C4RJFCG4EC	450	OCTOBER 13, 2014 MY 2014 GR CHER HAS THE MOST DANGEROUS SHIFTER DESIGN I'VE EVER USED IN A MOTOR VEHICLE! THE IGNITION SWITCH DOES NOT KILL THE ENGINE IF THE VEHICLE IS IN GEAR EVEN IF THE VEHICLE IS STOPPED. THE SHIFTER DOES NOT ALWAYS ENTER PARK WHEN OPERATED WHICH CREATES THE POSSIBILITY THAT THE VEHICLE MAY DRIVE OFF WHEN THE DRIVER BELIEVES HE HAS STOPPED IT.. COMBINED WITH THE QUIETNESS OF THE MOTOR, AMBIENT NOISE MAY MAKE IT IMPOSSIBLE TO KNOW THAT THE VEHICLE IS IN GEAR WITH THE MOTOR RUNNING! AFTER PULLING INTO MY GARAGE WITH LANDSCAPERS WORKING IN THE YARD, I THOUGHT I HAD PLACED THE VEHICLE INTO PARK AND HIT THE IGNITION BUTTON TO TURN IT OFF. UNFORTUNATELY, THE SHIFTER KEPT THE CAR ENGAGED IN REVERSE. AND, THE MOTOR DIDN'T TURN OFF! NOT ONLY DID THE ENGINE NOT SHUT OFF, BUT THE VEHICLE BEGAN TO DRIVE BACKWARD AS I EXITED THE DRIVER'S SEAT. FORTUNATELY, I JUMPED BACK INTO THE VEHICLE AND AVOIDED BEING CRUSHED BETWEEN THE OPEN CAR DOOR AND THE GARAGE DOOR FRAME. UNFORTUNATELY, THE CAR BACKED OUT OF THE GARAGE WITH THE DOOR OPEN CAUSING \$4,000 DAMAGE TO THE VEHICLE. THIS IS MY 8TH GRAND CHEROKEE (SINCE 1983) AND I AM VERY, VERY UNHAPPY WITH JEEP'S DESIGNERS. THIS NEEDS TO BE FIXED. AND I SHOULD BE MADE WHOLE FOR THE \$4,000 BODY WORK!
10759066	JEEP	GRAND CHEROKEE	2014	Y	20150821	0	0	AUSTIN	TX	1C4RJEAG7EC	30000	THE VEHICLE ROLLED FORWARDVINTO ANOTHER VEHICLE AFTER BEING PUT IN PARK.
10759082	JEEP	GRAND CHEROKEE	2014	N	20150427	0	0	ALEXANDRIA	MN	1C4RJFJG1EC	22000	TWICE THIS HAS OCCURRED IN WHICH I PARKED THE VEHICLE, SHIFTED IT INTO PARK, LEFT THE VEHICLE THE AND IT ROLLED AWAY. FIRST TIME I WAS ALONE AT A HOTEL PARKING LOT, RAN IN INSIDE AND CAME OUT AND THE VEHICLE WAS GONE. IT HAD ROLLED AWAY ABOUT 150 FT, BUT SUSTAINED NO DAMAGE OR INJURIES. THE 2ND TIME, I WAS AT A GAS STATION, PUT THE JEEP IN PARK, JUMPED OUT AND MY FAMILY WAS WITH AND THE VEHICLE STARTED TO ROLL AWAY, BUT I WAS ABLE TO JUMP IN AND PLACE THE VEHICLE IN PARK A 2ND TIME. THOUGHT IT WAS JUST ME UNTIL I SEEN PREVIOUS COMPLAINTS FOR THE SAME ISSUE WITH THE ELECTRONIC SHIFTERS.
10759102	JEEP	GRAND CHEROKEE	2015	Y	20141226	0	0	SIoux FALLS	SD	1C4RJFBGXFC	2000	TL* THE CONTACT OWNS A 2015 JEEP GRAND CHEROKEE. WHILE PARKED, THE VEHICLE UNEXPECTEDLY ROLLED ACROSS A FIVE LANE STREET, CRASHED INTO A STOP SIGN AND AN UNOCCUPIED PARKED VEHICLE. A POLICE REPORT WAS FILED AND NO INJURIES WERE REPORTED. THE DRIVER SIDE OF THE VEHICLE SUSTAINED SEVERE DAMAGES. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THEY COULD NOT DUPLICATE THE FAILURE. THE EXTERIOR DAMAGES WERE REPAIRED. THE MANUFACTURER WAS NOTIFIED OF FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,000.

10759131	JEEP	GRAND CHEROKEE	2014	N	20150722	0	0	ORMOND BEACH	FL	1C4RJFAG4EC	26000	MOVE SHIFTER TO PARK ONLY IT DOESN'T GO INTO PARK WHEN YOU THINK IT DID. IT'S A DANGEROUS SHIFTER. MY BROTHER HAS THE SAME ISSUE WITH HIS. YOU MUST KEEP YOUR FOOT ON THE BRAKE AND MAKE SURE IT IS IN THE DESIRED GEAR. I THOUGHT IT WAS IN PARK, WHEN IT WAS STILL IN GEAR. I GOT OUT OF THE VEHICLE AND IT STARTED TO ROLL BACK ON ME. I QUICKLY JUMPED BACK INTO THE VEHICLE TO STOP IT WITHOUT ACCIDENT, THIS TIME.
10759157	JEEP	GRAND CHEROKEE	2015	N	20150504	0	0	PLACITAS	NM	1C4RJFCG7FC	5000	SHIFTED THE AUTOMATIC TRANSMISSION INTO PARK, STARTED TO GET OUT OF THE VEHICLE AND IT ROLLED FORWARD. DESIGN FLAW WITH THE ELECTRONIC SHIFTER. NOT EASY TO TELL IF IT ACTUALLY IN PARK.
10759186	JEEP	GRAND CHEROKEE	2014	Y	20150116	1	0	BUMPASS	VA	1C4RJFBG6EC	7000	ON FRI., 1/16/15 @ 6:20AM - I STOPPED AT THE END OF MY DRIVEWAY, PUT THE VEHICLE IN PARK AND OPENED THE DRIVERS SIDE DOOR AND STEPPED OUT, AS I PUT MY LEFT FOOT ON THE GROUND TO GET OUT THE VEHICLE STARTED TO ROLL BACKWARDS AND THE DOOR CAUGHT ME AND IT DRUG ME DOWN UNDER THE VEHICLE AND ROLLED OVER MY LEFT/RIGHT LEG AND PROCEEDED TO TRAVEL DOWN THE DRIVE AND CROSSED OVER MY NEIGHBORS LAND AND HIT THE SCHOOL BUS ENTRY DOOR/SIDE OF BUS. I WAS SHOUTING TO MY NEIGHBOR TO GET OUT OF THE WAY AS I FEEL INTO THE WOODS IN TREMENDOUS PAIN. MY NEIGHBORS CAME TO MY RESCUE AND CALLED 911 AS THEY THEN CALLED MY HUSBAND (HE WAS ON HIS WAY TO WORK) THE AMBULANCE CAME AND GAVE ME MEDICAL ATTENTION AND TOOK ME TO THE EMERGENCY ROOM. I WENT THROUGH NUMEROUS EXRAYS AND THEN FOLLOW-UP DOCTOR APPOINTMENTS. WOUND CARE WAS NEEDED FOR WEEKS ON MY LEFT HEAL AS THE TIRE BENT MY LEFT FOOT ALMOST IN....HALF.. TO THIS DAY I STILL NEED TO KEEP IT ELEVATED AND HAVE PROBLEMS WITH BOTH ANKLES/FEET/HEALS..

10759198	JEEP	GRAND CHEROKEE	2014	Y	20140904	0	0	YUKON	OK	1C4RJFBT3EC	9432	<p>I PULLED INTO MY DRIVEWAY AND PUT THE CAR IN PARK. WHEN STEPPING OUT OF MY CAR, IT STARTED ROLLING BACKWARDS, THE DOOR WAS OPEN SO IT KNOCKED ME TO THE GROUND AND I ROLLED TO GET OUT OF THE PATH OF THE WHEEL, ONLY GETTING MISSED BY SECONDS. I HAD PRETTY SEVERE BRUISING BUT I DID NOT SEE A DOCTOR. I ASSUME THE CAR WENT INTO REVERSE AS IT ROLLED BACKWARDS, BUT IT WAS A SLIGHT INCLINE SO IT MAY HAVE BEEN NEUTRAL. I WAS MOSTLY FOCUSED ON THE FACT MY CAR WAS ROLLING BACKWARDS AT A GOOD RATE WITH MY 4 AND 1 YEAR OLD STILL INSIDE. THE CAR STOPPED AFTER JUMPING THE CURB AND TAKING OUT THE NEIGHBORS MAILBOX. I HONESTLY DIDN'T LOOK AT WHAT GEAR IT WAS IN ONCE STOPPED, I CHECKED ON MY CHILDREN AND QUICKLY MOVED IT OUT OF THE MIDDLE OF THE ROAD, I OF COURSE WAS IN PANIC MODE. IT DID \$6004.69 WORTH OF DAMAGE TO THE CAR, PLUS THE REPLACEMENT OF (2) CARSEATS AND A BRICK MAILBOX. I TOOK THE CAR IN A FEW MONTHS AGO FOR OTHER RECALLS AND LET THEM KNOW ABOUT THE SITUATION AND THEY SAID "NO PROBLEM FOUND" OF COURSE. AFTER SEEING A REPORT FROM YOU ALL TODAY ABOUT THIS VERY SAME PROBLEM IT PROMPTED ME TO FILE A COMPLAINT, AS I DIDN'T KNOW YOU EXISTED. THE CAR HAS SLIPPED OUT OF GEAR SEVERAL OTHER TIMES IN PARKING LOTS, BOTH WHILE I WAS DRIVING AND TO MY HUSBAND AS WELL, BUT I AM VERY CAREFUL TO USE MY PARKING BREAK EVERY TIME I PARK THE CAR AFTER THE ACCIDENT.</p>
10759278	JEEP	GRAND CHEROKEE	2014	N	20140628	0	0	SIDNEY	NE	1C4RJFCT9EC	12000	<p>MY VEHICLE WAS IN PARK ON A BOAT RAMP WHILE PREPARING TO LOAD A JET SKI. I EXITED THE VEHICLE AND THE GEAR SHIFTED OUT OF PARK AND THE VEHICLE ROLLED INTO THE LAKE. THE INSURANCE COMPANY TOALED THE VEHICLE AND I HAVE ALL OF THE DOCUMENTATION SUPPORTING THE CLAIM.</p>

10759287	JEEP	GRAND CHEROKEE	2014	Y	20150725	0	0	HASKELL	NJ	1C4RJFBG6EC	15500	<p>I HAD A ROLL AWAY INCIDENT BACK AROUND JULY 25TH 2015 AFTER PLACING MY TRUCK (2014 JEEP GRAND CHEROKEE LIMITED) IN PARK IN FRONT OF A GAS STATION LOCATED ON RT 23 SOUTH IN RIVERDALE NJ WITH MY CHILD IN THE CAR. I HAD JUST BOUGHT GAS AND REALIZED I NEEDED TO GET SOMETHING INSIDE THEIR STORE SO AFTER THE PUMP FINISHED I PULLED UP IN FRONT OF CONV. STORE, PLACED IT IN PARK AND RAN IN FOR NOT EVEN A MINUTE, COME BACK OUT AND MY TRUCK HAD ROLLED AWAY INTO A ONE WAY EXIT SIGN. THERE IS A NICE DENT IN MY RIGHT FRONT BUMPER. . I JUST PASSED THIS GAS STATION OVER THE WEEKEND AND THE SIGN IS STILL IN THE SAME BENT POSITION SINCE MY TRUCK ROLLED INTO IT. I KNOW I PLACED MY TRUCK IN PARK AND LOCKED THE DOOR ON TOP OF THAT BECAUSE MY 8YEAR OLD WAS WITH ME AND I WAS ONLY GOING IN FOR A MINUTE. THANKFULLY A SIGN AND A ROCK (IT DIDN'T HIT THE ROCK) WERE THERE OTHERWISE THE TRUCK MOST DEFINITELY WOULD HAVE ROLLED OUT ONTO THE HIGHWAY CAUSING DEATH OR INJURY TO MY DAUGHTER AND DEATH OR INJURY FOR WHOEVER HIT MY TRUCK. MY STOMACH WAS IN MY THROAT. A FRIEND OF MINE WHO KNEW ABOUT MY STORY SAW YOUR RECENT ARTICLE ABOUT THIS POTENTIALLY REALLY BAD PROBLEM AND SENT ME THE LINK. AFTER READING THIS I KNOW THIS IS EXACTLY WHAT HAPPENED TO ME. PLEASE, I'M A CONCERNED DRIVER AND PARENT AND NOT FEELING GOOD ABOUT THIS TRUCK AFTER READING YOUR STORY AND EXPERIENCING THIS FIRST HAND. AGAIN MY DAUGHTER WAS IN THERE AND THANKFULLY SHE WAS OK. WHEN I REALIZED IT HAD ROLLED I RAN TO HER, OPENED THE DOOR AND SHE SAID DADDY THE TRUCK MOVED WITHOUT YOU IN IT. SO ANY HELP OR GUIDANCE WOULD BE APPRECIATED. NOT LOOKING TO START TROUBLE BUT I'M PAYING 400.- A MONTH FOR SOMETHING I THOUGHT WAS SAFE. WHAT DO I DO NEXT?</p>
10759533	JEEP	GRAND CHEROKEE	2015	N	20140918	0	0	PALM COAST	FL	1C4RJECG8FC	11000	<p>TL* THE CONTACT OWNS A 2015 JEEP GRAND CHEROKEE. WHILE DRIVING 5 MPH, THE SHIFT LEVER FAILED WITHOUT WARNING. THE CONTACT MENTIONED THAT IF THE BRAKE WAS NOT ENGAGED, THE VEHICLE WOULD ROLL AWAY. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 11,000.</p>
10759548	JEEP	GRAND CHEROKEE	2014	N	20131015	0	0	PLAINFIELD	IL	1C4RJFAG1EC	1000	<p>TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT WHILE PARKED WITH THE KEY IN THE IGNITION, THE VEHICLE ROLLED FORWARD WITHOUT WARNING. THE FAILURE RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS TAKEN TO THE DEALER. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 1,000. MA 10/16/15 THE CONSUMER STATE WEATHER WAS NOT A FACTOR. BEING ON AN INCLINE OR DECLINE WAS NOT A FACTOR, EITHER. THE VEHICLE MOVED ON ITS OWN, UNLESS HIS FOOT WAS ON THE BRAKE.</p>

10759568	JEEP	GRAND CHEROKEE	2015	Y	20150824	0	0	HANFORD	CA	1C4RJFJG1FC	150	AFTER REVERSING OUT FROM A PARKING SPOT, I USED THE ELECTRONIC SHIFTER TO PUT THE VEHICLE IN PARK (BY NUDGING THE SHIFTER FORWARD WITH FOOT ON THE BRAKE) SO I COULD QUICKLY RETRIEVE SOMETHING FROM THE GROUND; AS SOON AS I EXITED THE VEHICLE, I FELT IT PULL AWAY, APPARENTLY IN DRIVE (WHICH WOULD HAVE REQUIRED ME TO NUDGE THE SHIFTER BACKWARDS), AND IT ROLLED FORWARD AND STRUCK A FENCE POST BEFORE I WAS ABLE TO GET BACK IN AND GET MY FOOT ON THE BRAKE. THIS DAMAGED THE FRONT BUMPER AND TRIM, REQUIRING REPAIR BY A BODY SHOP. THE BRAND NEW VEHICLE WAS PURCHASED ONLY 9 DAYS PRIOR TO THE INCIDENT.
10759622	JEEP	CHEROKEE	2014	N	20150825	0	0	BROOKLYN	NY	1C4RJFCG2EC	4200	I HAD A ROLL AWAY INCIDENT BACK AROUND AUGUST 25TH 2015 I PULLED INTO MY DRIVEWAY AND PUT THE CAR (2014 JEEP GRAND CHEROKEE OVERLAND) IN PARK .I TURNED IT OFF AND EXITED THE CAR. IT STARTED ROLLING FORWARD SO I JUMPED BACK IN THE CAR AND PUT ON THE BRAKE THEN MOVED IT BACKWARDS A LITTLE AND EXITED THE CAR AGAIN. AGAIN THE CAR WAS IN PARK AND SHUT OFF.AS I WAS WALKING AWAY FROM THE CAR IT ROLLED FORWARD AGAIN ABOUT 8 FEET .I KNOW IT WAS IN PARK, WHEN IT WAS NOT IN GEAR. I GOT OUT OF THE VEHICLE AND IT STARTED TO ROLL BACK ON ME. I QUICKLY JUMPED BACK INTO THE VEHICLE TO STOP IT WITHOUT ACCIDENT, THIS TIME. NOW I PUT A BLOCK IN FRONT OF THE TIRE SO IT WONT ROLL AWAY.I WONT PARK IT ON A HILL.DEALER CANT SEEM TO FIND A PROBLEM.
10759669	JEEP	GRAND CHEROKEE	2014	N	20150802	0	0	CHICAGO	IL	1C4RJFBG1EC	52000	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. UPON PARKING THE VEHICLE, IT ROLLED BACKWARDS AND THE GEAR WAS SHIFTED INTO DRIVE TO PREVENT A FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 52,000.
10759979	JEEP	GRAND CHEROKEE	2015	Y	20150807	0	0	SAN ANTONIO	TX	1C4RJFCG3FC	56	TL* THE CONTACT OWNS A 2015 JEEP GRAND CHEROKEE. AFTER PARKING THE VEHICLE AND RETURNING TO IT, IT WAS DISCOVERED THAT THE VEHICLE HAD SHIFTED INDEPENDENTLY INTO REVERSE AND CRASHED INTO ANOTHER VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 56.
10760081	JEEP	GRAND CHEROKEE	2014	N	20150115	0	0	HOWARD BEACH	NY	1C4RJFBG5EC	4960	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE GEAR WAS SHIFTED INTO PARK AND THE VEHICLE ROLLED APPROXIMATELY TEN FEET BACKWARDS. THE VEHICLE SHIFTED INTO REVERSE INDEPENDENTLY. THE FAILURE RECURRED TWICE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 4,960.

10760702	JEEP	GRAND CHEROKEE	2015	Y	20150822	0	0	ATLANTA	GA	1C4RJFG1FC	1100	I PARKED MY CAR IN MY DRIVEWAY, LEFT THE CAR RUNNING. DID NOT ENGAGE THE PARKING BRAKE. I WALKED OUT OF THE CAR, INTO MY HOUSE TO PICK UP SOMETHING AND THEN RETURNED TO THE DRIVEWAY. MY CAR WAS NO LONGER IN THE DRIVEWAY, BUT WAS NOW ACROSS THE STREET AND IN MY NEIGHBORS YARD. IT APPARENTLY ROLLED BACKWARDS WHILE IN PARK. I AM VERY CONCERNED THAT THIS MAY HAPPEN AGAIN AND CAUSE INJURY TO SOMEONE. PLEASE LET ME KNOW HOW YOU WANT ME TO PROCEED. I OBVIOUSLY NEED A CAR FOR WORK AND TO CARPOOL, BUT AM NOT SURE IF I SHOULD CONTINUE TO DRIVE IT.
10760729	JEEP	GRAND CHEROKEE	2014	Y	20150124	0	0	CRESTWOOD	IL	1C4RJFAG9EC	12000	I STARTED MY 2014 JEEP GRAND CHEROKEE AND STEPPED OUTSIDE TO ASSIST MY SON WHO WAS IN THE FRONT PASSENGER SEAT. BEFORE I COULD WALK AROUND, FROM BEHIND, THE JEEP STARTED ROLLING BACKWARDS, PICKING UP SPEED, AND HITTING ANOTHER PARKED SUV. I NEVER UNDERSTOOD WHAT ACTUALLY HAPPENED JUST "ASSUMED" MY SON, ACCIDENTALLY, TOUCHED THE GEARS, BUT WONDERED HOW/WHY WOULD THE JEEP MOVE WITHOUT THE BRAKE EVER BEING DEPRESSED. THEIR WAS REAR DAMAGE TO MY SUV AND REAR/FRONT DAMAGE TO THE OTHER PERSON'S CAR. IT IS NOW BEING PUBLISHED THAT BOTH THE 2014 AND 2015 JEEP GRAND CHEROKEE HAVE HAD NUMEROUS INCIDENTS OF ROLLING ON THEIR OWN--IT NOW EXPLAINS EVERYTHING--MY SUV DID IT. IT WAS NOT PARKED ON A SLOPE, HILL, OR ANY TYPE OF INCLINE--JUST A FLAT SURFACE.
10760980	JEEP	GRAND CHEROKEE	2014	Y	20150830	1	0	COSCOB	CT	1C4RJFBGXEC	10000	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. WITHOUT WARNING, THE VEHICLE ROLLED OFF FROM A PARK POSITION. AS THE CONTACT'S WIFE ATTEMPTED TO STOP THE VEHICLE, IT RAN OVER HER HIP. THE WOMAN SUSTAINED INJURIES THAT REQUIRED MEDICAL ATTENTION. THE FIRE AND MEDICAL SERVICES WERE ON THE SCENE FOLLOWING THE CONTACT'S 911 CALL. A POLICE REPORT WAS FILED. THERE WAS NO DAMAGE TO THE VEHICLE. THE MANUFACTURER WAS NOTIFIED AND THE CONTACT WAS INFORMED THAT SOMEONE WOULD COME OUT TO INSPECT THE VEHICLE. THE FAILURE MILEAGE WAS 10,000.UPDATED 10-27-15 *BF

10761498	JEEP	GRAND CHEROKEE	2015	Y	20141212	1	0	LITCHFIELD	MN	1C4RJFCG7FC	200	<p>ON DECEMBER 5, 2014, I ACCEPTED DELIVERY OF A NEW 2015 MODEL YEAR JEEP GRAND CHEROKEE OVERLAND 4X4, EQUIPPED WITH AN 8-SPEED PADDLE-SHIFT AUTOMATIC TRANSMISSION AND KEYLESS ENTER AND GO. ON DECEMBER 12, 2014, I WAS TRAVELLING WITH A FRIEND. WHEN WE REACHED OUR DESTINATION, I PULLED TO THE SIDE OF THE PAVED STREET, PLACED THE VEHICLE IN PARK, PRESSED THE ON OFF BUTTON TO SHUTOFF THE ENGINE, AND EXITED THE VEHICLE THROUGH THE DRIVER'S DOOR. THE PASSENGER HAD EXITED THE FRONT PASSENGER DOOR, AND WAS COMING AROUND THE REAR OF THE VEHICLE. (IT SHOULD BE NOTED THAT NEITHER I NOR MY PASSENGER HAD TO UNLOCK OUR DOORS TO EXIT THE VEHICLE, CONFIRMING I HAD PLACED THE VEHICLE IN PARK.) AS SHE APPROACHED THE LEFT REAR OF THE VEHICLE, SHE REMARKED THAT I HAD NOT SHUT THE VEHICLE OFF. AS I REPLIED, YES, I DID, I NOTICED EXHAUST COMING FROM THE VEHICLE'S TAILPIPE. I RETURNED TO THE DRIVER'S DOOR, OPENED THE DOOR, REACHED IN AND PRESSED THE ON OFF BUTTON 2-3 TIMES; THE VEHICLE WOULD NOT SHUT OFF. AS I WAS PRESSING THE ON OFF BUTTON I BELIEVE I HEARD THE ENGINE REV AND THE VEHICLE BEGAN TRAVELLING IN REVERSE. I WAS CAUGHT BETWEEN THE OPEN DRIVER'S DOOR AND THE VEHICLE AND DRUG ALONG. I REACHED IN AND GRABBED THE STEERING WHEEL IN AN ATTEMPT TO PULL MYSELF IN AND GAIN CONTROL OF THE VEHICLE. I WAS UNABLE, AND FINALLY LET GO OF THE WHEEL AND DROPPED INTO THE MIDDLE OF AN INTERSECTION. AS THE VEHICLE PROCEEDED ACROSS THE INTERSECTION IT BACKED INTO A WOODEN FENCE WHERE IT CAME TO REST, IDLING. A RESPONDING SHERIFF'S DEPUTY ARRIVED ON THE SCENE, AND HE TOLD ME HE WAS UNABLE TO PLACE THE VEHICLE INTO PARK. I SUSTAINED SOFT TISSUE INJURIES TO MY LEG(S).</p>
10762457	JEEP	GRAND CHEROKEE	2014	N	20131213	0	0	SHERBORN	MA	1C4RJFJG7EC		<p>WHEN SHIFTING INTO PARK THE SHIFT DOES NOT ALWAYS ENTER INTO PARK OR STAY IN PARK AND ON SEVERAL OCCASIONS WHEN EXITING THE VEHICLE THE VEHICLE BEGINS TO ROLL AS IT IS IN REVERSE NOT PARK. THIS REPEATEDLY OCCURS. VEHICLE WAS LEASED 11/18/13 WITH INTENTIONS OF BUY OUT AT END TO PASS ON TO CHILDREN, VEHICLE BECAME TO UNRELIABLE AND UNSAFE FOR ME TO OPERATE SO I ENTERED IT ONTO SWAP A LEASE IN 2/2014. NO ONE WAS INTERESTED SO IT WAS PASSED TO MY HUSBAND AND WE PURCHASED A DIFFERENT VEHICLE FOR ME. HE HAS CONTINUOUSLY HAD THE SAME ISSUES AS WELL AS THE GEAR CHANGE ISSUES, AND PHONE SCREEN ISSUES... WILL DEFINITELY NOT BE PASSED ON TO A NEW/INEXPERIENCED DRIVER AS THE VEHICLE PRESENTS GRAVE SAFETY ISSUES. WE ARE AGAIN, CURRENTLY TRYING TO END THE LEASE VIA THE DEALERSHIP AS WE HAVE NOW BEEN MADE AWARE OF OTHERS HAVING THE SAME ISSUES AND FEEL THAT VALIDATION EXISTS WITH THE VEHICLE BEING DEFECTIVE AND WANT TO PREVENT CAUSING TO OTHERS OR OBTAINING OURSELVES ANY INJURIES FROM SUCH.</p>

10763082	JEEP	GRAND CHEROKEE	2015	Y	20140921	0	0	KANSAS CITY	MO	1C4RJFAG8FC	1685	I WAS BACKING OUT THE GARAGE AND RAN OVER SOMETHING. I PUT THE CAR IN PARK GOT OUT TO CHECK TO SEE WHAT IT WAS, THE CAR STARTED ROLLING AND HIT THE BACK OF GARAGE.
10763284	JEEP	GRAND CHEROKEE	2014	Y	20150905	0	0	MILFORD	MI	1C4RJFCGXEC	24500	ON SATURDAY, SEPTEMBER 5, 2015, I ARRIVED AT A GAS STATION WITH ONE ADDITIONAL PASSENGER IN MY VEHICLE. WHEN WE FULLY STOPPED IN THE PARKING SPACE, THE JEEP GRAND CHEROKEE WAS PLACED IN PARK. THE SCREEN DISPLAY WAS STILL DISPLAYING THE
10763333	JEEP	GRAND CHEROKEE	2015	N	20150319	1	0	SAYLORSBURG	PA	1C4RJFBG5FC		OUR NEW 2015 JEEP GRAND CHEROKEE LIMITED SHIFTED OUT OF PARK WITH THE ENGINE RUNNING WHILE PARKED AT THE END OF THE DRIVEWAY. MY WIFE HAD STOPPED THE VEHICLE, APPLIED THE BRAKES AND SHIFTED THE VEHICLE INTO PARK. SHE LEFT THE ENGINE RUNNING AND EXITED THE VEHICLE WHILE LEAVING THE DOOR OPEN. AFTER SHE WALKED AWAY FROM THE VEHICLE IT STARTED MOVING FORWARD ALONG THE DRIVEWAY TOWARDS THE ATTACHED GARAGE OF OUR HOUSE. SHE CHASED AFTER THE CAR AFTER IT STARTED TO SLOWLY ROLL AWAY AND SHE CAUGHT UP TO THE CAR AND TRIED TO GET IN, BUT COULD NOT FULLY GET IN. ALL SHE COULD GET IN WAS HER RIGHT FOOT TO STEP ON THE BRAKE AND AS SHE WAS HOLDING ONTO THE STEERING WHEEL AS THE CAR WAS STILL MOVING. TRYING TO GET IN FURTHER, HER LEFT FOOT AND WHOLE LEFT LEG BUCKLED UNDERNEATH AND BEHIND HER AND SHE COULD NOT THEN USE HER LEFT FOOT TO HOIST HERSELF INTO THE CAR. SO SHE GRABBED THE SHIFT THINKING SHE HAD TO PUT IT BACK INTO PARK BUT COULD NOT SEE TO CONFIRM AND ALSO TRIED TO PUSH THE IGNITION 'OFF' BUTTON BUT THE CAR WAS STILL RUNNING EVEN THOUGH SHE PUSHED THE OFF BUTTON AS HER RIGHT FOOT WAS STILL ON THE BRAKE. AFTER THE VEHICLE FINALLY STOPPED SHE THEN SHE FELL BACK ONTO THE GROUND TRYING TO RECOVER HER LOST FOOTING (LEFT FOOT AND LEG) AND THEN ROLLED OVER TO GET BACK UP ON HER FEET AND THEN SAT IN THE CAR TO CHECK THAT IT WAS IN PARK AGAIN (THE ENGINE WAS STILL RUNNING). SHE THEN SHUT OFF THE VEHICLE AND WITH INTENSE PAIN HOBBLER TO THE HOUSE SCREAMING IN PAIN WHILE CALLING OUT TO ME. AFTER SHE WAS LATER ADMITTED TO THE HOSPITAL EMERGENCY ROOM, HAD X-RAYS AND A CT SCAN IT WAS CONFIRMED THAT HER LEFT KNEE INJURY AND LEG PAIN WAS DUE TO A FRACTURED KNEE FROM THIS INCIDENT.
10766494	JEEP	GRAND CHEROKEE	2015	N	20150822	1	0	COMMERCE TWP	MI	1C4RJFBG6FC	9000	I PULLED INTO A PARKING LOT, PUT THE VEHICLE INTO PARK AND LEFT THE ENGINE RUNNING. I GOT OUT OF THE VEHICLE, WHEN IT STARTED TO ROLL BACKWARDS. I ATTEMPTED TO CLIMB INTO THE VEHICLE TO STOP IT, WHEN I FELL TO THE GROUND AND THE LEFT FRONT TIRE OF THE VEHICLE RAN OVER MY PELVIC AREA. I AM POSITIVE THAT THE CAR WAS IN PARK AT THE TIME IT STARTED TO ROLL AWAY.

10767488	JEEP	GRAND CHEROKEE	2015	Y	20150825	0	0	ALTON	IL	1C4RJFBG4FC	4513	TL* THE CONTACT OWNS A 2015 JEEP GRAND CHEROKEE. WHILE PARKED WITH THE ENGINE OFF, THE VEHICLE MOVED INDEPENDENTLY AND CRASHED INTO THE GARAGE DOOR AT THE CONTACT'S RESIDENCE. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT COULD NOT BE DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THERE WERE NO INJURIES. A POLICE REPORT WAS NOT FILED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 4,513.
10775391	JEEP	GRAND CHEROKEE	2014	Y	20150904	0	0	RONKONKO MA	NY	1C4RJFBGXEC	14000	I WOULD LIKE TO REPORT 2 INCIDENTS WHERE MY 2014 JEEP GRAND CHEROKEE HAS ROLLED AFTER IT WAS \PUT INTO PARK AND THE ENGINE WAS TURNED OFF. THE 1ST TIME HAPPENED ON 9/4/15 AFTER PARKING MY JEEP AND EXITING THE VEHICLE IT ROLLED BACKWARDS APPROXIMATELY 1' INTO THE CAR BEHIND ME. NO DAMAGE TO THE OTHER VEHICLE AND ONLY SMALL SCRATCHES ON MY REAR BUMPER. THE 2ND TIME WAS 9/5/15, AFTER PARKING THE VEHICLE ON A SMALL INCLINE THE VEHICLE ROLLED 2' FORWARD INTO A GUARD RAIL POST CAUSING SIGNIFICANT DAMAGE TO MY FRONT BUMPER AND GRILL. I BROUGHT MY JEEP TO THE SMITH HAVEN CHRYSLER JEEP DEALER TODAY 9/23/15 TO HAVE THE VEHICLE INSPECTED AND THE SERVICE REPRESENTATIVE TOLD ME "THIS IS NORMAL ESPECIALLY ON AN INCLINE" AND "IT SHOULD NOT ROLL MORE THAN 3 FEET". I COULD NOT BELIEVE I WAS BEING TOLD THAT THIS IS A NORMAL AND THERE WAS NOTHING TO DO ABOUT IT. THIS IS CLEARLY A SAFETY ISSUE.
10778854	JEEP	GRAND CHEROKEE	2015	Y	20150520			WESTFORD	MA	1C4RJFAG4FC	3600	AFTER COMING TO COMPLETE STOP (AT A GAS PUMP), PUT TRANSMISSION INTO PARK, I STEPPED OUT OF VEHICLE, WITHIN 10 SECONDS THE VEHICLE BEGAN TO SLOWLY ROLLING BACKWARDS. MY VEHICLE STRUCK ANOTHER VEHICLE CAUSING DAMAGE TO BOTH VEHICLES. NOW BEING MORE AWARE OF THIS INCIDENT, I AM VERY CAREFUL TO ASSURE BOTH GEAR INDICATORS- SHIFT KNOB AND DISPLAY ON DASH- DISPLAY "P", AND CHECK VEHICLE PHYSICAL POSITION FOR MOVEMENT. I HAVE NOTICED THERE IS BOTH A LAG TO CHANGE DISPLAY AND NOT A POSITIVE INDICATION OF THE PARK POSITION WHEN CHANGING GEAR.
10783597	JEEP	GRAND CHEROKEE	2014	Y	20151017			TYRONE	NM	1C4RJFAG3EC	31000	GEAR SHIFT DOES NOT EASILY GO INTO PARK CAR WAS RUNNING I PUT IT IN PARK RAN INTO THE HOUSE A FEW MINUTES LATER THE CAR WAS GOING IN REVERSE CROSSED THE ROAD AND WENT DOWN A 200 YARD SLOPE INTO THE DITCH I HAVE HAD THIS GEAR PROBLEM SINCE I PURCHASED THE JEEP

10785790	JEEP	GRAND CHEROKEE	2014	N	20151001			PORT SAINT LUCIE	FL	1C4RJFT8EC	24000	THE COLLISION AVOIDANCE SYSTEM ACTIVATES AND SLAMS ON THE BRAKES WITHOUT CAUSE WHILE TRAVELING FORWARD WHICH IS STARTLING AND DANGEROUS BECAUSE I HAVE BEEN NEARLY REAR ENDED BY ANOTHER DRIVER FOR BRAKING WITHOUT CAUSE. WHEN PARKING THE GEAR SELECTOR FEELS LIKE IT IS IN PARK IT IS ACTUALLY IN REVERSE OR NEUTRAL. BRAKES SQUEAK AND WERE WEARING GROVES INTO ROTORS WHEN VEHICLE WAS BRAND NEW. ALSO THE FRONT BUMPER HAS NEVER FIT CORRECTLY AS WELL AS THE FENDER MOLDINGS PEELING OFF. VERY SAD FOR A \$55,000 VEHICLE.
10787576	JEEP	GRAND CHEROKEE	2015	Y	20150914			LEONARDTOWN	MD	1C4RJFBG5FC	250	WHILE IN "PARK" AND IDLING, THE VEHICLE ROLLED FORWARD AND STRUCK OBJECTS 20 YARDS AWAY CAUSING \$1500 WORTH OF DAMAGE TO THE RIGHT FRONT BUMPER. MY WIFE PARKED THE CAR AND HAD EXITED THE VEHICLE, WHEN AFTER A ABOUT 30 SECONDS, IT ROLLED FORWARD AND STRUCK HEADSTONES IN A CEMETERY. THE CAR STILL INDICATED IT WAS IN "PARK" WHEN MY SON RENTERED THE VEHICLE.
10787947	JEEP	GRAND CHEROKEE	2015	Y	20151030			BRIGHTON	MI	1C4RJFBG3FC	850	AT 2:30 PM ON OCTOBER 30TH 2015 I PARKED IN A COMMERCIAL LOT. I LEFT THE VEHICLE TO GO INTO A STORE, WHEN I CAME OUT OF THE STORE I REALIZED THE CAR WAS "RUNNING". I OPENED THE DOOR AND REACHED AROUND THE STEERING WHEEL TO TURN THE CAR OFF BY PRESSING THE START/STOP BUTTON. I THINK PROCEEDED TO LEAVE THE VEHICLE TO GO TO ANOTHER STORE. WHEN I CAME OUT OF THE 2ND STORE I SAW MY CAR HAD ENGAGED INTO DRIVE AND MOVED OVER 50 FEET ACROSS THE PARTING LOT AND HIT ANOTHER VEHICLE. WHEN I GOT TO MY CAR I FOUND IT RUNNING AND IN "DRIVE". THIS ALL HAPPENED WITHOUT ANYONE IN THE CAR. THE CAR BASICALLY "RAN AWAY" WITHOUT ANYONE IN THE VEHICLE.
10790299	CHRYSLER	300	2014	Y	20151111	1	0	NEWINGTON	CT	2C3CCARG2EH	37000	TL* THE CONTACT OWNS A 2014 CHRYSLER 300. WHILE THE VEHICLE WAS ON AND PARKED, THE DOOR WAS OPENED TO EXIT THE VEHICLE. AFTER RETURNING TO THE VEHICLE, IT INDEPENDENTLY SHIFTED INTO REVERSE AND ROLLED AWAY. THE CONTACT WAS STRUCK BY THE PASSENGER SIDE DOOR AND FELL TO THE GROUND. THE VEHICLE ROLLED OVER THE CONTACT'S ANKLE AND CRASHED INTO A FENCE. THE CONTACT SUSTAINED INJURIES THAT REQUIRED MEDICAL ATTENTION, WHICH INCLUDED FRACTURED RIBS. A POLICE REPORT WAS FILED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 37,000. UPDATED 2/4/16 *CN

10794318	JEEP	GRAND CHEROKEE	2014	N	20150417			VENICE	FL	1C4RJEBG6EC	100	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE GEAR SHIFT SWITCHED TO DIFFERENT GEARS INDEPENDENTLY WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE VEHICLE OPERATED AS DESIGNED. IN ADDITION, IN RAINY WEATHER, THE DEFROST SYSTEM FAILED TO OPERATE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN INFORMED THE CONTACT TO SET THE SYSTEM INSIDE TO THE SAME TEMPERATURE OUTSIDE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 100.
10807416	JEEP	GRAND CHEROKEE	2015	Y	20151022			NORTH FORT MYERS	FL	1C4RJFCM3FC	9000	ON 10/22/2015, I PARKED MY JEEP GRAND CHEROKEE WITH ENGINE RUNNING AND EXITED THE VEHICLE.THE SHIFTER WAS PLACED IN PARK PRIOR TO MY EXIT. ABOUT 30 SECONDS LATER, I DISCOVERED MY JEEP CRASHED INTO AN OCCUPIED APARTMENT. THE JEEP HAD ROLLED BACKWARDS, UNATTENDED, ACROSS A PARKING LOT UNTIL IT STRUCK THE BUILDING CAUSING DAMAGE TO THE STRUCTURE. NO INJURIES. SEVIERILLE POLICE REPORT FILED 2015030090.
10807839	JEEP	GRAND CHEROKEE	2015	N	20151101			ENUMCLAW	WA	1C4RJFCG8FC	5000	SEVERAL ISSUES WITH AUTOMATIC GEAR SELECT SHIFTER: 1) I HAVE HAD 2 ROLL-AWAYS WHERE THE GEAR SHIFT WAS FIRMLY PLACED ALL THE WAY FORWARD, CAR LEFT RUNNING TO STEP OUT AND LOAD VEHICLE, CAR WAS NOT IN PARK. 2) TWICE WHILE DRIVING CAR INEXPLICABLY SHIFTS TO NEUTRAL. WILL NOT SHIFT BACK INTO GEAR UNTIL VEHICLE IS STOPPED, BUTTON ON GEAR SHIFTER IS PUSHED, AND THEN IT WILL GO INTO DRIVE AGAIN. 3) I WAS IN A CHALLENGING TRAFFIC SITUATION WHERE I NEEDED TO QUICKLY MOVE FROM DRIVE TO REVERSE, HOWEVER I WAS ABLE TO ENGAGE PARK, NEUTRAL, AND DRIVE, HOWEVER I COULD NOT EASILY FIND REVERSE. I ENDED UP CAUSING QUITE A TRAFFIC CONCERN, AND WAS FLASHED THE BLUE LIGHTS BY A POLICEMAN WHO ASKED IF I WAS HAVING PROBLEMS, THEN MOVED ME ALONG WITH A FROWN. I HAVE OWNED JEEP PRODUCTS FOR THE LAST 5 YEARS, AND HAVE HAD NO ISSUES UNTIL I BOUGHT THIS YEAR'S VEHICLE. THE SHIFT KNOB IS A REAL PROBLEM. I AM NOT A COMPLAINER, HOWEVER THIS IS A MAJOR SAFETY ISSUE. IT TERRIFIES ME TO DRIVE THIS VEHICLE. I HAVE GOTTEN JUST LIP SERVICE FROM THE DEALING, SAYING THEY CAN LOOK AT IT WHEN THEY GET A CHANCE, AND MAYBE SCHEDULE ME IN LATER THIS MONTH. THIS IS UNACCEPTABLE. PLEASE HELP.
10809024	JEEP	GRAND CHEROKEE	2015	Y	20151017			ATTLEBORO	MA	1C4RJFBG8FC	300	TL* THE CONTACT OWNS A 2015 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT AFTER THE GEAR SHIFT WAS SWITCHED INTO THE PARK POSITION AND THE VEHICLE WAS PARKED, THE VEHICLE ROLLED BACKWARDS INDEPENDENTLY. AS A RESULT, THE VEHICLE CRASHED INTO A BRICK WALL. THE CONTACT MENTIONED THAT THE FAILURE OCCURRED AFTER EXITING THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 300.

10809691	JEEP	GRAND CHEROKEE	2014	Y	20151209	1		STRATHAM	NH	1C4RJFBG6EC	9000	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. WHILE THE VEHICLE WAS PARKED ON AN INCLINE, IT ROLLED DOWN THE INCLINE AND CRASHED INTO A TREE. THE CONTACT WAS ABLE TO EXIT THE VEHICLE. THE CONTACT SUSTAINED MAJOR INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE ELECTRONIC GEAR SELECTOR WAS IN THE PROCESS OF GETTING REPAIRED THROUGH A LOCAL AUTO BODY SHOP. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 9,000.
10810051	JEEP	GRAND CHEROKEE	2014	Y	20151108	1		ATKINSON	NH	1C4RJFBG6EC	35000	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE VEHICLE BEGAN TO REVERSE INDEPENDENTLY WHILE THE ENGINE WAS ON. THERE WAS NO OCCUPANT IN THE VEHICLE. THE VEHICLE TRAVELED ACROSS THE STREET AND CRASHED INTO A MAILBOX, THEN PROCEEDED TO ROLL UP AN INCLINED DRIVEWAY WHILE STILL IN REVERSE. THE CONTACT ATTEMPTED TO ENTER THE VEHICLE BUT THE VEHICLE THEN MOVED FORWARD AND KNOCKED THE CONTACT TO THE GROUND, DRIVING OVER HER LEGS. THE VEHICLE EVENTUALLY STOPPED AND CRASHED INTO A FENCE. THE CONTACT SUSTAINED LEG INJURIES THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE THE BODY DAMAGES WERE REPAIRED BUT THE FAILURE WAS NOT DETERMINED. THE FAILURE WAS RECURRING. THE FAILURE MILEAGE WAS APPROXIMATELY 35,000.
10817252	JEEP	GRAND CHEROKEE	2014	N	20131218			SAN FRANCISCO	CA	1C4RJFBG3EC	10	TL* THE CONTACT OWNS A 2014 JEEP GRAND CHEROKEE. WHILE THE VEHICLE WAS IN THE PARK POSITION ON A SMALL INCLINE, THE VEHICLE ROLLED BACKWARDS APPROXIMATELY 20 FEET. THE CONTACT WAS ABLE TO APPLY THE BRAKE PEDAL AND STOP THE VEHICLE. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSTIC TESTING. THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE RECURRED INTERMITTENTLY. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 10.
10820488	JEEP	GRAND CHEROKEE	2015	Y	20151201			RALIEGH	NC	1C4RJFCG5FC	1500	TL* THE CONTACT OWNS A 2015 JEEP GRAND CHEROKEE. AFTER PARKING ON A SLIGHT INCLINE AND EXITING THE VEHICLE, IT SUDDENLY BEGAN TO ROLL BACKWARDS. THE CONTACT WAS ABLE TO GET BACK INTO THE VEHICLE AND APPLY THE BRAKES TO STOP. THE VEHICLE EXPERIENCED A SECOND INCIDENT WHILE PARKED ON AN INCLINE WHERE IT ROLLED FORWARD DOWN A SLIGHT INCLINE AND CRASHED INTO A BUILDING. A POLICE REPORT WAS FILED AND THERE WERE NO INJURIES. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 1,500.

10822442	JEEP	GRAND CHEROKEE	2015	Y	20160120			ANCHORAGE	AK	1C4RJFBM4FC	500	VEHICLE ROLLS FORWARD WHILE IN PARK. SHIFT SELECTOR IS IN PARK AND THE VEHICLE ROLLS. MARKED CRASH DUE TO ONE INSTANCE WHERE IT ROLLED IN TO THE HOUSE DECK. NO DAMAGE TO EITHER VEHICLE OR DECK OTHER THAN MINOR SCRATCHES. THIS HAS HAPPED SEVERAL TIMES AND I HAVE A VIDEO OF THE VEHICLE ROLLING WHILE SHIFT SELECTOR IS IN PARK.
10822939	JEEP	GRAND CHEROKEE	2014	Y	20160124			LOLO	MT	1C4RJFBG5EC		I PARKED MY 2014 JEEP GRAND CHEROKEE ON A HILL IN THE DRIVEWAY. I PUT THE CAR IN PARK SET THE PARKING BRAKE AND TURNED IT OFF. I OPEN THE DOOR AND EXITED MY CAR AND THE CAR BEGIN ROLLING BACKWARDS DOWN THE HILL AS IF IT WAS A NEUTRAL.
10823099	JEEP	GRAND CHEROKEE	2014	N	20151222			DEERFIELD	IL	1C4RJFBG3EC	14000	I HAVE HUGE PROBLEMS WITH THE KEY-LESS IGNITION AND THE ENGINE NOT TURNING OFF IN TWO CIRCUMSTANCES. FIRST, THE ENGINE IS VERY QUIET AND THE RADIO DOES NOT TURN OFF WHEN THE CAR IS TURNED OFF. IF YOU MISS THE SHUT OFF BUTTON THE CAR CONTINUES TO RUN EVEN WHEN YOU LEAVE WITH THE KEY. THERE IS NO WARNING WHEN YOU LEAVE THE STILL RUNNING CAR WITH THE KEY. YOU COME BACK HOURS LATER AND THE CAR IS STILL RUNNING. SECOND, THE ELECTRONIC SHIFTER IS SO INACCURATE THAT IT IS VERY EASY TO TRY TO PUT IT IN PARK AND LEAVE IT JUST SHORT AND IN REVERSE. THE JEEP WON'T TURN OFF WHILE IT IS STILL IN GEAR, BUT IT IS SO QUIET THAT IT IS EASY TO MISS THAT IT IS STILL RUNNING (PARTICULARLY IF YOU DID NOT IMMEDIATELY GET OUT OF THE CAR). WHEN YOU TAKE YOUR FOOT OFF THE BRAKE THE CAR STARTS TO ROLL. VERY DANGEROUS. JEEP'S RESPONSE IS TO PUT THE PARKING BRAKE ON, BUT WHO DOES THAT ANYMORE IF YOU ARE NOT ON A HILL.