

Consumer Complaints to NHTSA
Seat Heaters, All Manufacturers

ODI NUMBER	MANUFACTURER	MAKE	MODEL	YEAR	CRASH	DATE OF FAILURE	FIRE	INJURED	DEATHS	COMPONENT	CITY	STATE	VIN	DATE RECEIVED BY NHTSA	MILES	OCCURRENCES	SUMMARY
10264987	HONDA (AMERICAN HONDA MOTOR CO.)	ACURA	MDX	2003	N	20090321	Y	0	0	SEATS	VIENNA	VA	2HNYD18683H	20090411	84003	1	1. ON MARCH 21, 2009, I HAD BEEN DRIVING THE CAR FOR 10 MINUTES WITH THE SEAT HEATER ON. I HAVE USED THE SEAT HEATER FREQUENTLY ON COLD DAYS FOR THE PAST FIVE YEARS. 2. I SMELLED BURNING FABRIC, PULLED OFF THE ROAD TO CHECK ORIGINS OF THE ODOR AND DISCOVERED A HOLE THE SIZE OF A DIME BURNT IN THE CENTER OF THE DRIVER'S SET BACKREST, WHICH IS WHERE THE SEAT HEATER IS LOCATED. I ALSO DISCOVERED A SIMILAR HOLE IN MY JACKET. I TURNED OFF THE SEAT HEATER. 3. ON MARCH 23 I REPORTED THE INCIDENT TO THE LOCAL DEALER WHERE THE CAR WAS PURCHASED AND TO ACURA CORPORATE CUSTOMER SERVICE. THE DEALER TOLD ME THERE WAS NOTHING HE COULD DO BECAUSE I WAS OFF WARRANTY, BUT HE WOULD REPLACE THE HEATER AND REPAIR LEATHER FOR \$1050. I ASKED HIM IF HE HAD INVESTIGATED THE CAUSE OF THE FIRE: DID THE FUSE FAIL? WAS THE HEATING ELEMENT FAULTY? THE DEALER WAS NOT INTERESTED IN THE CAUSE. 4. I WROTE A DETAILED LETTER TO THE DEALER AND ACURA CORPORATE CUSTOMER SERVICE, DESCRIBING WHAT HAPPENED AND MY CONCERN FOR THE SAFETY OF OTHER UNAWARE ACURA DRIVERS. THE PHONE RESPONSE I RECEIVED FROM ACURA CORPORATE WOULD NOT RESPOND TO ME REGARDING T
500686	VOLKSWAGEN OF AMERICA, INC	AUDI	4000	1984		19951101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLOOMINGTON	MN	WAUFB0818EA	19960115		1	SEAT WARMER DOESN'T WORK.
742069	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1998		20010307	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ARLINGTON	VA	WAUED68D1WA	20010307		1	HEATING ELEMENT FAILED, MELTING THE SEATING SURFACE AND BURNING THE DRIVER. *AK
752204	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1997		20010113	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ANNAPOLIS	MD	WAUEA88D0VA	20010914		1	HEATED DRIVER SEAT ACTIVATED FOR LESS THAN FIVE MINUTES WITH OUTSIDE TEMPERATURE LESS THAN 20 DEGREES.. SMOKE FILLED CAR AND PORTION OF SEAT MELTED (VINYL) WHILE TRUNK WAS BEING LOADED WITH LUGAGE. TURNED HEATER OFF AND AIRED OUT CAR.*AK
10004864	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1997	N	20030127	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORTHPORT	NY	WAUCB88D9VA	20030129	81000	1	THE SEAT HEATER WAS TOO HOT AND BURNED HOLES THROUGH HE SEAT. PH *TS *NLM
10020704	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1996	N	20021215	N			ELECTRICAL SYSTEM	CHARLESTOWN	MA	WAUEA88D1TA	20030529	55000		SEAT HEATER ON DRIVER'S SIDE MALFUNCTIONED AND BURNED A HOLE THROUGH THE LEATHER SEAT COVER. HOT BURNING SENSATION ON MY LEG.
10021846	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1996	N	20021228	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHARLESTOWN	MA	WAUEA88D1TA	20030529	55000	1	VEHICLE EXPERIENCED THE SAME DEFECT WITH ELECTRICAL SEAT HEATER AND BURNER AS STATED IN RECALL # 02 V 314 000. BUT THIS VEHICLE WAS NOT INCLUDED DUE TO VIN.*AK
10147274	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1998	N	20051227	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FORT JOHNSON	NY	WAUED28D9WA	20060109		1	HEATED SEAT OVERHEATS. MELTS LEATHER. *JB
10149996	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1998	N	20060129	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUPERIOR	WI	WAUED68D5WA	20060210		1	I TURNED MY HEATED SEAT ON IN MY AUDI A4. I FELT IT GETTING REALLY HOT IN ONE SPOT AND SMELLED SOMETHING BURNING. I GOT OUT AND LOOKED AT MY SEAT TO FIND A HOLE BURNT IN THE SEAT. I CONTACTED AUDI THEY TOLD ME TO BRING TO THE NEAREST SERVICE CENTER. THEY TOLD ME THAT BECAUSE MY CAR IS NOT UNDER WARRANTY THERE IS NOTHING THEY CAN DO ABOUT IT. *NM

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10153564	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	2003	N	20060208	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CLINTON CT		20060323	33000	1	MY 2003 AUDI QUATTRO 3.0 HEATED SEAT CAUGHT ON FIRE. FORTUNATELY NO ONE WAS INJURED AND I WAS ABLE TO PUT OUT THE FIRE BEFORE IT SPREAD. A HOLE WAS BURNED IN THE SEAT WHICH AUDI REPLACED. I WAS LUCKY THAT I NOTICED THE FIRE BEFORE I LEFT MY CAR IN MY GARAGE OR ELSE THE CAR AND HOUSE COULD HAVE CAUGHT ON FIRE. THIS IS A POTENTIALLY DANGEROUS PROBLEM THAT SHOULD BE LOOKED INTO. THE AUDI DEALER TOLD ME THAT OTHERS HAVE HAD THIS PROBLEM IN THEIR ALL ROAD MODEL..IT IS JUST A MATTER OF TIME BEFORE SOMEONE IS SEVERELY INJURED FROM THIS TYPE OF DEFECT.*JB
10164350	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1998	N	20051201	N	1	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FORT JOHNSON NY		20060803		2	1. HEATED SEAT BURNED THROUGH THE LEATHER BURNING THE BACK OF MY LEG WHEN ON THE LOWEST SETTING(1/6). 2. THE CRUISE CONTROL WORKS ABOUT 1% OF THE TIME AND WILL ENGAGE UNEXPECTEDLY IF NOT TURNED OFF. *JB
10176313	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	1996	N	20061213	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WINDSOR LOCKS CT		20061216		1	1996 AUDI A4 QUATTRO WITH LEATHERETTE PASSENGER SEAT - HEATED SEAT WAS SET AT LEVEL 6 AND WHILE A PASSENGER WAS SITTING ON THE SEAT A HOLE THE SIZE OF TWO QUARTERS WAS BURNT INTO THE PASSENGER SEAT DUE TO THE HEATED SEAT STARTING A SMALL FIRE.. *NM
10210712	VOLKSWAGEN OF AMERICA, INC	AUDI	A4	2001	N	20071202	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRISTOL CT		20071203		1	FACTORY HEATED SEAT SET ON LOWEST SETTING AND BURNING HOLE THROUGH LEATHER AND CLOTHING! LEFT HOLE SIZE OF DIME IN FRONT DRIVERSIDE SEAT. *TR
10011424	VOLKSWAGEN OF AMERICA, INC	AUDI	A4 AVANT	2000	N		Y				ELECTRICAL SYSTEM:IGNITION	NEW VERNON NJ	WAUKC68D11A	20030312		1	THE SEAT HEATER FAILED, ALSO WHEN THE VEHICLE WAS IN REVERSE, AND THE CONSUMER APPLIED THE BRAKE, THE VEHICLE FAILED TO STOP. *JB THE VEHICLE WASN'T DRIVABLE WHEN THE IGNITION COILS FAILED. SCC
10184111	VOLKSWAGEN OF AMERICA, INC	AUDI	A6	1999	N	20070226	N	0	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PITTSBURGH PA	WAUBA24B6XN	20070303	92950	1	MY 1999 AUDI A6 HAS SEAT HEATERS. WHEN USING THE DRIVER'S SEAT HEATER, THE STEERING WHEEL ALSO HEATS UP FOR A FEW MINUTES AT THE START OF THE HEATING CYCLE. RECENTLY, UPON STARTING THE VEHICLE WHERE THE SEAT HEATER HAD BEEN LEFT ON SETTING 2 OF 6, I NOTICED A SMALL HOLE BEING BURNED THROUGH THE STEERING WHEEL COVER. I IMMEDIATELY TURNED THE SEAT HEATER OFF AND THE BURNING STOPPED. UNFORTUNATELY, I CANNOT NOW USE THE SEAT HEATER AND THERE IS A HOLE IN THE STEERING WHEEL COVER. *JB
10257720	VOLKSWAGEN OF AMERICA, INC	AUDI	A6	2004	N	20090125	N	0	0		SEATS	CANTERBURY CT	WAUCD64B74N	20090206	57200		I HAD PURCHASED A 2004 AUDI A6 QUATTRO WITH 55,900 MILES ON IT FROM A NISSAN DEALER IN NJ ON 1/16/09. I HAD THE CAR FOR 9 DAYS AND I WAS DRIVING ON THE MASSACHUSETTS TURNPIKE WHEN I BEGAN TO SMELL SOMETHING ODD IN THE CAR. I PULLED OFF AT THE NEXT REST AREA. I WENT TO THE BACK SEAT TO GET A JACKET. I PICKED UP THE JACKET AND THE SMELL GOT STRONGER. I PICKED UP A SMALL TRAVEL PILLOW OFF THE SEAT AND THE BOTTOM OF THE PILLOW WAS BURNED AND THE SEAT HAD A HOLE BURNT IN IT. THE CAR WAS EXAMINED BY AN AUDI DEALER WHO SAID THE SWITCH HAD SHORTED OUT AND THE HEATING ELEMENT BURNT THE SEAT. THERE IS A FUSE IN THIS CIRCUIT BUT IT DOES NOT APPEAR TO WORK. AUDI WOULD DO NOTHING ABOUT THIS. I GUESS THEY THINK SEATS BURNING UP ARE OK. I WAS JUST LUCKY NO ONE WAS IN THE SEAT AT THE TIME. THE SEAT IS NOT EVEN SUPPOSED TO ACTIVATE THE HEATERS UNLESS SOMEONE IS IN THE SEAT. THE SWITCH ON THE HEATER WAS ALSO ONLY SET TO THE LOWEST SETTING. THE SEAT BURNT ALL THE WAY THROUGH ALTHOUGH THERE WAS NO ACTUAL FIRE INVOLVED. I HAVE PICTURES OF THE SEAT AND THE PILLOW IF THIS WOULD BE HELPFUL. THE OLD SEAT IS AVAIL

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10294680	VOLKSWAGEN OF AMERICA, INC	AUDI	A6	2004	N	20091205	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WARREN PA	WAULT64 B84N	20091206	44500	1	I HAVE A 2004 AUDI A6 QUATTRO 3.0 L. THIS WEEKEND MY GROWN SON WAS SITTING IN THE BACK SEAT AND HAD HIS SUIT IN A GARMENT BAG NEXT TO HIM. THE HEATED SEATS WERE BOTH ON IN THE BACK. THEY SMELLED SOMETHING BURNING AND IT TURNED OUT IT WAS THE HEATED SEAT. IT BURNED THE GARMENT BAG RIGHT INTO HIS SUIT AND RUINED THE SUIT JACKET AS WELL. MY SEAT LOOKS LIKE IT WAS READY TO CATCH ON FIRE. I HAVE 44,000 MILES ON THIS CAR. I HAVE NOT CONTACTED AUDI YET, AND MY FEAR IS THAT WHEN I DO THEY WILL MAKE ME PAY FOR THIS. I FEEL THIS IS A MAJOR SAFETY HAZARD AND NOW I HAVE TO WORRY ABOUT THE REST OF THE SEATS AS WELL. I CAN'T IMAGINE WHAT WOULD HAVE HAPPENED IF A PERSON WOULD HAVE BEEN SITTING THERE! *TR
10248811	VOLKSWAGEN OF AMERICA, INC	AUDI	A8	2000	N	20081110	Y	0	0	SEATS	LEXINGTON MA		20081114	111000		TL*THE CONTACT OWNS A 2000 AUDI A8. THE CONTACT STATED THAT THE PASSENGER SIDE SEAT HEATER CAUGHT FIRE WHILE HE WAS IN THE VEHICLE. HE TURNED OFF THE HEAT SWITCH AND THE FIRE EXTINGUISHED. THROUGH THE INTERNET, HE DISCOVERED MORE ISSUES REGARDING THE SAME FAILURE. THE VIN WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 111,000.
10246454	VOLKSWAGEN OF AMERICA, INC	AUDI	ALLROAD QUATTRO	2001	N	20081017	N	0	0	ELECTRICAL SYSTEM	SHOREWOOD WI		20081022	67000	1	I OWN A 2001 AUDI ALLROAD, WHICH I PURCHASED THROUGH A DEALER CERTIFIED PRE-OWNED. THERE HAVE BEEN SEVERAL UNUSUAL ISSUES WITH THIS VEHICLE, SUCH AS THE WATER PUMP BREAKING DOWN AT 50,000 MILES AND MANY ELECTRICAL ISSUES. THE MOST RECENT IS THE CAR SEAT HEATER, WHICH MALFUNCTIONED CAUSING A SHORT AND BURNING A HOLE IN THE DRIVER'S SEAT (WHICH IS LEATHER). LUCKILY, I CAUGHT IT BEFORE SMOLDERING OR A FIRE COULD HAVE ENSUED, WHICH COULD HAVE CAUSED ME BODILY HARM OR RISKED THE LIVES OF MY CHILDREN HAD WE BEEN ON A LONG DISTANCE TRIP. I AM IN CONTACT WITH AUDI AND A LOCAL DEALER WHO UPON INSPECTION OF THE VEHICLE WILL DETERMINE HOW TO PROCEED WITH THE REPAIR. MY BIGGEST CONCERN IS THAT I AM UNABLE TO FIND ANY REPORTS ON AUDI ALTHOUGH THEY ARE NOTORIOUS FOR HAVING MECHANICAL ISSUES. THIS ONE TRUMPS ALL OTHERS IN MY OPINION. THIS IS A MAJOR SAFETY ISSUE AND I KNOW OF ONE OTHER PERSON WHO HAS EXPERIENCED THIS, BUT IT WAS WITH A VW PASSAT WAGON. *TR
514427	BAYERISCH E MOTOREN WERKE	BMW	325	1990	N	19960701	N			LATCHES/LOCKS/LINKAGES:DOORS:LATCH	BAY HEAD NJ		19970401		5	BRAKE LIGHTS WERE INOPERATIVE; IN ADDITION, CANNOT OPEN THE UNLOCKED DOOR FROM INSIDE/ DRIVER'S SEAT WOBBLER AND SEAT HEATER OVERHEATED, BURNING DRIVER. *AK
515007	BAYERISCH E MOTOREN WERKE	BMW	325	1987		19940601	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BAY HEAD NJ	WBAAE64 02H1	19970613		1	SEAT HEATER BURNED THROUGH THE SEAT AND BURNED PASSENGER.
602895	BAYERISCH E MOTOREN WERKE	BMW	525	1990	N	19960701	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BAY HEAD NJ		19970401		5	BRAKE LIGHTS MALFUNCTIONED; ALSO COULD NOT OPEN UNLOCKED DOOR FROM INSIDE/DRIVER'S SEAT WOBBLER AND SEAT HEATER OVERHEATED, BURNING DRIVER. *AK
558776	BAYERISCH E MOTOREN WERKE	BMW	323i	1999		20001227				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	INDIANAPOLIS IN	WBAAM3 334XF	20010105		1	THE HEATED SEATS GET TOO HOT. NLM
8019704	BAYERISCH E MOTOREN WERKE	BMW	323i	1999		20020924	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST ISLIP NY	PLEASE PROV	20020927			CONSUMER STATES THAT WHILE DRIVING SEAT CAUGHT ON FIRE FROM DEFECT IN SEAT HEATER. DEALER WAS NOTIFIED. *MR
10182354	BAYERISCH E MOTOREN WERKE	BMW	323i	1999	N	20070208	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PEWAUKEE WI		20070212	97000	1	HEATED CAR SEAT IN A 1999 BMW STARTED ON FIRE--SEAT AND COAT DAMAGED. *NM

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10254248	BAYERISCH E MOTOREN WERKE	BMW	323I	2000	N	20071001	N	0	0	SEATS	BRIDGE WATER	WBAAM3 0349YC	20090108	63300	1	THE DRIVERS SEAT IS A HEATED SEAT. THE HEATER BECAME SO HOT THAT IT MELTED A HOLE INTO THE SEAT, WHICH IS FAKE LEATHER OR VINYL. THIS COULD HAVE CAUSED A FIRE, DISTRACTED THE DRIVER, OR CAUSED A BURN TO EXPOSED SKIN WITH DIRECT CONTACT. THE SEAT ALSO SHOWS DISCOLORATION IN OTHER AREAS WHERE IT HAS HEATED TOO HOT. *TR	
10319701	BAYERISCH E MOTOREN WERKE	BMW	325CI	2004	N	20100314	Y	1		SEATS	MAIDEN	NC	20100315	48000	1	WHILE DRIVING MY 2004 BMW 325CI SPORT DOWN THE ROAD SMELLED SOMETHING BURNING, LOOKED DOWN MY HEATED SEAT CAUGHT FIRE, BURNT MY LEG, ALMOST WRECKED TRYING TO GET OFF THE HIGHWAY. NOW MY SEAT HAS A HUGE BURNT HOLE IN IT AND CANT USE SEAT HEATERS. BOTH PASSENGER AND DRIVERS SEAT ARE DOING THE SAME THING!!!! MY CAR ONLY HAS 45000 MILES ON IT. THIS NEEDS TO BE A RECALLLLLL!!!! *TR	
10147961	BAYERISCH E MOTOREN WERKE	BMW	325I	2001	N	20040804	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BURRIDG E	IL	WBAAV33 481F	20060117	70000	3	DT*: THE CONTACT STATED WHILE TRAVELING AT 45 MPH ON A BUSY HIGHWAY THE ACCELERATOR PEDAL DETACHED. THE VEHICLE WAS MANEUVERED TO THE SIDE OF THE ROAD AND TOWED TO A DEALERSHIP. THE ACCELERATOR PEDAL WAS REPLACED. ONE YEAR LATER WHILE DRIVING THE ACCELERATOR PEDAL DETACHED AGAIN. THE VEHICLE WAS TOWED TO THE DEALERSHIP AND THE ACCELERATOR PEDAL WAS REPLACED AGAIN. THE CONTACT ALSO REPORTED ANOTHER SAFETY DEFECT. WHILE SITTING IN THE DRIVER SEAT, THE HEATED SEAT COILS BURNED A HOLE THROUGH THE SEAT CAUSING INJURY TO THE CONTACT AND THE MANUFACTURER HAS BEEN CONTACTED. UPDATED 02/24/06. *JB
10257202	BAYERISCH E MOTOREN WERKE	BMW	330XI	2002	N	20081219	Y	0	0	SEATS	WICHITA	KS	WBAEW5 3402P	20090202	63000		PASSENGER SEAT HEATER BURNING THROUGH LEATHER SEAT COVER INTO MY PANTS AND BURNING THE UNDERSIDE OF MY THIGH. THERE WAS VISABLE SMOKE AND A VERY STRONG BURNING SMELL.
10098612	BAYERISCH E MOTOREN WERKE	BMW	5 SERIES	2004	N	20041110	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KING OF PRUSSIA	PA	WBANA7 3564B	20041110		1	IN MAY OF THIS YEAR I LEASED A BRAND NEW 530I BMW. WHILE DRIVING TO WORK THIS MORNING USING THE HEATED SEAT, THE SEAT ALONG WITH MY JACKET AND SWEATER CAUGHT FIRE. THANKFULLY I WAS NOT HURT BUT SHAKEN UP. THE CAR HAS BEEN TOWED TO THE DEALER AND THEY HAVE BEEN NOTIFIED. I AM CONCERNED FOR THE SAFETY OF OTHERS ESPECIALLY FOR THOSE PEOPLE HOW WOULD NOT KNOW WHAT TO DO OR HOW TO REACT. MY WIFE COULD HAVE BEEN DRIVING THE CAR WITH KIDS AND WHO KNOWS WHAT COULD HAVE HAPPENED. ANY ASSISTANCE ON THIS MATTER WOULD BE GREATLY APPRECIATED. THANK YOU!
10098842	BAYERISCH E MOTOREN WERKE	BMW	5 SERIES	2004	N	20041113	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BALTIMO RE	MD	WBANB3 3534B	20041114	16000	1	THE DRIVERS SIDE SEAT WARMER CAUSED A FIRE IN MY 2003 BMW 545. I WAS REAL LUCKY THAT I SMELLED A STRANGE ODOR AND WAS ABLE TO PUT THE FIRE OUT AFTER SHUTTING OFF THE SEAT WARMER. *JB
10100389	BAYERISCH E MOTOREN WERKE	BMW	5 SERIES	2004	N	20041113	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PARKER CITY	IN	WBANB3 3524B	20041123	8100	1	WE JUST PURCHASED OUR BMW 545I IN MID OCTOBER. ON NOVEMBER 13TH WHILE DRIVING HOME FROM OUR SON'S HOME WE SMELLED SOMETHING BURNING. MY HUSBAND SOON REALIZED THAT THE DRIVER'S SEAT AND HIS PANTS WERE ON FIRE. WE IMMEDIATELY TURNED OFF THE SEAT HEATERS AND WAS ABLE TO PUT THE FIRE OUT. WE WERE FORTUNATE THAT NO ONE WAS INJURED, AND WHILE A PAIR OF PANTS WERE RUINED, MY HUSBAND DID NOT SUSTAIN ANY BURNS. OUR DEALER IMMEDIATELY TOOK THE CAR BACK TO THE DEALERSHIP AND FURNISHED ME WITH ANOTHER CAR TO DRIVE. I AM NOW BEING TOLD THAT THE SEAT HEATERS ARE ON NATIONAL BACK ORDER AND DO NOT KNOW WHEN MY CAR WILL BE FIXED. I DO NOT BLAME THE DEALER, BUT HAVE TO QUESTION IF BMW IS AWARE OF A PROBLEM. *JB

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10248637	BAYERISCH E MOTOREN WERKE	BMW	5 SERIES	2004	N	20081112	Y	1	0	ELECTRICAL SYSTEM	DUMFRIE S	VA	WBANA7 3534B	20081112	54000	TL*THE CONTACT OWNS A 2004 BMW 5 SERIES. THE CONTACT NOTICED A BURNING SMELL AND FELT SOMETHING BURNING HER LEG. SHE SUSTAINED BURNS TO HER THIGH AND BUTTOCKS AREA DUE TO THE SEAT WARMER. THE MANUFACTURER WAS UNABLE TO ASSIST. THE CONTACT WAS ABLE TO LOCATE NHTSA CAMPAIGN ID NUMBER 08V384000 (AIR BAGS:FRONTAL) FOR THE SAME YEAR, MAKE, AND MODEL VEHICLE. SHE ALSO STATED THAT THE PASSENGER SIDE AIR BAG WAS INOPERABLE. THE MANUFACTURER ADVISED HER TO EXPECT A RECALL ON THE AIR BAG; HOWEVER, WITHOUT A RECALL, THEY COULD NOT ASSIST. THE MANUFACTURER STATED THAT THERE WERE NO OPEN RECALLS BASED ON HER VIN, BUT NHTSA CAMPAIGN ID NUMBER 04V575000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER) WAS REFERENCED. THE FAILURE AND CURRENT MILEAGES WERE LESS THAN 54,000.
10384479	BMW OF NORTH AMERICA, LLC	BMW	5 SERIES	2004	N	20101016	Y			ELECTRICAL SYSTEM	SISTERS OR	VA	WBANA7 3584B	20110225	60000	TL. THE CONTACT WOULD LIKE TO USE THE EMAIL AS THE COMPLAINT. OUR 2004 BMW 530I HAD THE DRIVER'S HEATED SEAT CATCH FIRE. I AM NOT GETTING MUCH HELP FROM BMW ON THIS MATTER. TO ME, THIS IS ONE HELLUVA OF AN EASY WAY TO CAUSE A MAJOR ACCIDENT. ONLY BECAUSE OF MY PARTNER'S QUICK THINKING AND TURNING OFF THE HEATER WAS SHE ABLE TO STOP THE FIRE. IT WAS HOT ENOUGH THAT IT MELTED THE FOAM (TOXIC I AM SURE) IN THE SEAT. SOMETHING LIKE THIS HAPPENING WHILE YOU ARE GOING DOWN THE ROAD IS RIGHT UP THERE WITH TOYOTA AND THEIR ACCELERATION PROBLEMS. EITHER WAY A MAJOR ACCIDENT CAN HAPPEN. NOT TO MENTION THAT A PERSON COULD BE SEVERLY BURNED. WHILE THE CAR IS OUT OF WARRANTY THIS SEAT HAS NEVER BEEN ABUSED. THE DRIVER OF THE CAR WEIGHS IN AT ABOUT 120 POUNDS. FROM CHECKING THE INTERNET THERE SEEMS TO BE A QUITE A NUMBER OF SUCH INSTANCES. THANK YOU SCOTT THE FAILURE MILEAGE WAS 60,000. JO
10390099	BMW OF NORTH AMERICA, LLC	BMW	5 SERIES	2004	N	20110215	Y			SEATS	ROCHES TER	NY		20110314	66000	TL-THE CONTACT OWNS A 2004 BMW 545I. WHILE DRIVING APPROXIMATELY 40 MPH WITH THE DRIVERS SEAT HEATER ON HE SMELT SOMETHING BURNING AND HE SAW SMOKE. HE STATED HE TURNED OFF THE SEAT HEATER. AFTER HE TURNED THE HEATER OFF THE SEAT STOPPED SMOKING. THE DRIVERS SEAT HAD A HOLE FROM THE FAILURE. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC. THE MECHANIC ADVISED OF OF RECALL NHTSA CAMPAIGN ID NUMBER: 04V575000, COMPONENT: SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER AND ADVISED HIM TO CONTACT THE DEALER. HE CONTACTED THE MANUFACTURER AND WAS ADVISED HIS VEHICLE WAS NOT PART OF THE RECALL. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 66,000 AND THE CURRENT MILEAGE WAS 66,600. VVB
515007	BAYERISCH E MOTOREN WERKE	BMW	525I	1990		19940601	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BAY HEAD	NJ	WBAHC2 312LB	19970723		1 SEAT HEATERS FAILED, BURNED THROUGH SEAT.
515859	BAYERISCH E MOTOREN WERKE	BMW	525I	1990		19940601	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BAY HEAD	NJ		19970311		1 SEAT HEATER BURNED OCCUPANT.
10105217	BAYERISCH E MOTOREN WERKE	BMW	525I	2002	N	20041201	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OSSININ G	NY		20041222	40000	1 WHILE DRIVING, THE SEAT HEATER FAILED AND CONSEQUENTLY THE CONSUMER WAS BURNED. *JB
10179500	BAYERISCH E MOTOREN WERKE	BMW	525I	2005	N	20070108	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HARRIN TON PARK	NJ	WBANA5 3595B	20070123		1 I GOT A SECOND DEGREE BURN FROM MY CAR SEAT HEAT MALFUNCTION FROM MY 2005 BMW 525I. THE CAR SEAT WENT ON FIRE AND BURNED MY CLOTH AND MY SKIN. *JB

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10192937	BAYERISCH E MOTOREN WERKE	BMW	525I	2004	N	20070406	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OLD WESTBU RY	NY	WBANA5 35X4B	20070611	51653	1	TL*THE CONTACT OWNS A 2004 BMW 525I. ON APRIL 6, 2007, WHILE DRIVING 55MPH, THERE WAS SMOKE PRESENT IN THE VEHICLE. THE HEATED PASSENGER SEAT CAUGHT FIRE. THE CONTACTS COAT BURNED. THE CONTACT SUSTAINED NO INJURIES. THERE WERE NO PASSENGERS IN THE VEHICLE. THE SALES TEAM IS AWARE THAT THE FAILURE EXIST. THE VEHICLE WAS REPAIRED BY THE DEALER AND THEY STATED THE CAUSE WAS FALSE MEMORY. THE FRONT AND BACK SEATS WERE REPLACED. THE CONTACT HAS AN INVOICE WITH THE SPECIFICS RELATED TO THE REPAIRS. THERE WERE NO WARNING INDICATOR LIGHTS PRESENT. THE FIRE DEPARTMENT AND POLICE WERE NOTIFIED. THE CURRENT MILEAGE WAS 52000 AND THE FAILURE MILEAGE WAS 51653.
10259104	BAYERISCH E MOTOREN WERKE	BMW	525I	2003	N	20090215	Y	0	0	ELECTRICAL SYSTEM	ARCADIA	CA	WBADT4 3423G	20090217	45000		I WAS DRIVING ON THE FREEWAY AND TURNED THE SEAT HEATER ON. AFTER ABOUT 5 MINUTES INTO MY DRIVE, I STARTED TO SMELL SMOKE AND THEN SAW SMOKE IN THE CAR. I PULLED OVER AND SAW THAT THE SEAT WAS CATCHING ON FIRE. I TURNED THE SEAT HEATER OFF AND DOUSED THE FIRE WITH WATER.
10289698	BAYERISCH E MOTOREN WERKE	BMW	525I	2003	N	20091024	N			ELECTRICAL SYSTEM	STILLWA TER	MN	WBADT4 3403G	20091024	72690		UPON TURNING ON THE MANUFACTURER INSTALLED DRIVERS SEAT HEATER, THE DRIVERS SEAT HEATER SHORTED OUT CAUSING EXTREME HEAT AND SMOKE TO RISE FROM THE LEFT SIDE OF THE SEAT. ALTHOUGH THIS DID NOT CAUSE A FIRE, IT WAS EXTREMELY CLOSE TO CAUSING A FIRE. THE HEATER WAS TURNED OFF, AND THE SMOKE AND HEAT SUBSIDED. THERE WAS A SIGNIFICANT ELECTRICAL BURNING SMELL. CONTACTED A BMW MECHANIC WHO STATED THAT THIS WAS A COMMON OCCURRENCE AND A KNOWN ISSUE WITH BMW. HE CITED A CASE WHICH CAUSED A CUSTOMERS LEATHER SEAT TO BURN AND ALSO BURNED HIS SPORTS COAT. THE MECHANIC STATED THAT THIS PROBLEM HAPPENS OVERTIME DO TO THE BREAKDOWN OF THE WIRING WHICH IS CAUSED BY THE DRIVER GETTING INTO AND OUT OF THE VEHICLE. OVER TIME, THE WIRES RUB BARE CAUSING THE DETERIORATION OF THE WIRING AND THE INSULATION. THE WIRING IN TURN BUILDS RESISTANCE WITH THE IN ABILITY OF THE ELECTRICITY TO PASS THROUGH THE DAMAGE WIRING, WHICH CAUSES THE EXCESSIVE HEAT.
10369486	BMW OF NORTH AMERICA, LLC	BMW	525I	2004	N	20101206	Y			SEATS	PARSIPP ANY	NJ	WBANA5 3544B	20101207	78000		THE DRIVERS SEAT CATCH FIRE FROM SEAT HEATER ON BMW 525I FROM YEAR 2004 .
10380888	BMW OF NORTH AMERICA, LLC	BMW	525I	2004	N	20110202	N			SEATS	RALEIGH	NC		20110206	87000		FRONT SEAT HEATING ELEMENTS GOT EXTREMELY HOT AND MADE A BURNING SMELL. PASSENGER AND DRIVER'S LEGS GOT UNCOMFORTABLY HOT TO THE POINT OF DISCOMFORT BEFORE THE HEATER WAS SHUT OFF.
10143697	BAYERISCH E MOTOREN WERKE	BMW	528IA	2000	N	20051123	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LANSING	IL	WBADM6 342YG	20051126	26200	1	NOTICED A BURNING SMELL IN THE LAST FEW DAYS AND DETERMINED THAT IT IS ONLY THERE WHEN THE SEAT HEATER IS ON. THERE IS AN ODOR THAT CAN BEST BE DESCRIBED AS THE SMELL FROM AN OVERHEATED HAIR DRYER. IT IS OBVIOUS SOMETHING IN THE SEAT IS OVERHEATING AND COULD BE A POTENTIAL SAFETY HAZARD. I ALSO NOTICED VERY HOT AREAS ON THE SEAT NEAR THE LEFT SIDE WHERE MY LEFT REAR PANT POCKET WOULD REST. NHTSA CAMPAIGN #04V575000 ADDRESSES THIS ISSUE ON MODEL YEAR 2004 BMW 5 SERIES CARS, BUT MINE IS A 2000. *NM

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Seat Heaters, All Manufacturers

10362565	BMW OF NORTH AMERICA, LLC	BMW	528IA	2000	N	20101026	N				SEATS	LANSING	IL	WBADM6342YG	20101027	49750	1	WHILE DRIVING I ACTIVATED THE DRIVERS SIDE SEAT HEATER. AFTER A MINUTE OR TWO, I NOTICED A BURNING SMELL AND THEN STARTED TO FEEL A BURNING SENSATION IN MY LEFT SIDE BY MY PANT POCKET. I REACHED TOWARDS THE AREA AND THE LEATHER SEAT MATERIAL WAS EXTREMELY HOT AND APPEARED TO BE SCORCHING THE LEATHER SEAT MATERIAL. I IMMEDIATELY TURNED OFF THE SEAT HEATER AND WILL NOT USE IT AGAIN UNTIL IT IS REPAIRED. THIS SAME SCENARIO HAPPENED ALMOST FIVE YEARS AGO TO THE SAME VEHICLE. THE DEFECTIVE PART WAS REPLACED BY MY DEALER SERVICE DEPARTMENT. THE PART APPARENTLY FAILS AFTER AN AVERAGE OF FIVE YEARS. THIS IS A SAFETY HAZARD AS ONE COULD GET BURNED WHILE DRIVING AND NOT KNOW WHAT TO DO WHICH COULD RESULT IN A SERIOUS CRASH OR FIRE. *TR
10215298	BMW OF NORTH AMERICA, LLC	BMW	530I	2004	N	20080117	Y	1			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLOOMINGBURG	NY	WBANA73524B	20080117		1	WHILE DRIVING, THE SEAT HEATER BURNED A HOLE IN THE LEATHER SEAT, RESULTING IN IGNITION OF DRIVERS CLOTHING (LEATHER JACKET AND SUIT COAT), WHICH CAUGHT FIRE. ATTEMPTS TO EXTINGUISH THE FLAMES RESULTED IN HEAT BLISTERS AND BURNS TO DRIVERS HANDS, DAMAGE TO CAR, SMOKE DAMAGE, AND DAMAGE TO PERSONAL ATTIRE, LOSS OF WORK HOURS, ETC. THE CAR WAS PURCHASED CERTIFIED PRE-OWNED, HOWEVER, THE RECALL OF THE FRONT SEAT HEATER WAS, OBVIOUSLY, NOT COMPLETED BY THE DEALERSHIP PRIOR TO VEHICLE PURCHASE. *TR
10247510	BAYERISCHE MOTORENWERKE	BMW	530I	2003	N	20071106	N				ELECTRICAL SYSTEM	KILLINGWORTH	CT	WBADT63433C	20081103	98000		COLD MORNING TURNED SEAT HEATERS ON. DRIVERS SIDE SEAT HEATER TURNED ON AND FAILED, BURNING THRU SEAT AND BURNED PANTS ON DRIVER. IT FAILED ONE TIME, HAD DISCONNECTED. BURNED HOLE IN SEAT. NOTHING DONE YET, TRYING TO GET BMW TO REPLACE, AS THIS WAS A PROBLEM WITH THERE 7 SEIRES, EXACT SAME FAILURE, AS I FOUND THEY HAD A RECAL ON THE 7 SEIRES TO REPLACE SEAT HEATER. WHY NOT ON 5 SERIES, SAME SEAT AND PROBLEM!!
10247510	BAYERISCHE MOTORENWERKE	BMW	530I	2003	N	20071106	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KILLINGWORTH	CT	WBADT63433C	20081103	98000	1	COLD MORNING, TURNED SEAT HEATERS ON. DRIVERS SIDE SEAT HEATER TURNED ON AND FAILED, BURNING THROUGH SEAT AND BURNED PANTS ON DRIVER. IT FAILED ONE TIME, HAD DISCONNECTED. BURNED HOLE IN SEAT. NOTHING DONE YET, TRYING TO GET BMW TO REPLACE, AS THIS WAS A PROBLEM WITH THERE 7 SERIES, EXACT SAME FAILURE, AS I FOUND THEY HAD A RECALL ON THE 7 SERIES TO REPLACE SEAT HEATER. WHY NOT ON 5 SERIES, SAME SEAT AND PROBLEM!! *TR
10289224	BMW OF NORTH AMERICA, LLC	BMW	530I	2004	N	20081120	Y				SEATS	VIENNA	VA	WBANA73534B	20091021	108		TL* THE CONTACT OWNS A 2004 BMW 530I. WHILE DRIVING APPROXIMATELY BETWEEN 45-50 MPH ON NORMAL ROAD CONDITIONS, THE FRONT DRIVER SEAT HEATING SYSTEM ACTIVATED. THEN EXCESSIVE HEAT WAS EXPELLED FROM THE LEFT SIDE CORNER OF THE FRONT DRIVER SEAT BACK-REST. THE HEAT MELTED A SMALL HOLE IN THE SEAT COVER. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION. HE EXPERIENCED AN IDENTICAL FAILURE REFERENCED IN RECALL # 04V575000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). SINCE HIS VEHICLE IDENTIFICATION NUMBER WAS EXCLUDED FROM THE RECALL, HE WAS INELIGIBLE FOR A FREE REMEDY. THE FAILURE MILEAGE WAS 108. THE CURRENT MILEAGE WAS 108,000.
10297361	BMW OF NORTH AMERICA, LLC	BMW	530I	2004	N	20091229	Y				SEATS	WEST FRANKFORT	IL	WBANA73584B	20091229	131000		SEAT HEATER ON 2004 BMW 530I (E60) OVERHEATED AND BECAME VERY HOT. SMELL OF BURNING. RESULTED IN BLACK CHARRING TO THE LEATHER SEAT. NO ACTUAL FLAMES FROM OVERHEATING. SEAT HAD PREVIOUSLY CAUGHT ON FIRE RESULTING IN CALL TO FIRE DEPARTMENT TO EXTINGUISH SMOLDERING SEAT MATERIAL. ENTIRE SEAT WAS REPLACED IN AUGUST, 2005, AFTER PRIOR RECALL REMEDY (NHTSA ID NUMBER 04V575000) WAS SUPPOSEDLY COMPLETED.
10386219	BMW OF NORTH AMERICA, LLC	BMW	530I	2002	N	20110107	N				SEATS	SWANSEA	IL	WBADT63472C	20110302	30000		HEATED DRIVER SEAT WILL BURN LEG OR BACK. HEATER HAS BURNED HOLE THROUGH LEATHER. PLAZA MOTORS / ST. LOUIS MO INFORMED ME THAT BMW WILL NOT FIX. HEATER IS A FIRE HAZARD AND SHOULD BE RECALLED.

Consumer Complaints to NHTSA
Seat Heaters, All Manufacturers

10392781	BMW OF NORTH AMERICA, LLC	BMW	530I	2004	N	20101124	N			SEATS	YPFILANT I	MI	WBANA7 3514B	20110324	92000	TL-THE CONTACT OWNS A 2004 BMW 530I. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS AND THE HEATER IN THE PASSENGER SIDE SEAT TEMPERATURES ARE UNABLE TO CONTROL. THE VEHICLE WAS INSPECTED BY A DEALER AND THEY ADVISED HIM THAT THE HEATING MAT ON THE FRONT PASSENGER SEAT NEEDS TO BE REPLACED. THE VEHICLE HAS NOT BEEN REPAIRED. THE MANUFACTURER WAS CONTACTED AND THEY ADVISED HIM THAT A RECALL 04V575000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER)WAS DONE ON THE VEHICLE AND IT WAS REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 92,000. TB
10133216	BAYERISCH E MOTOREN WERKE	BMW	530IA	2001	N	20041219	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BILLERIC A	MA		20050817		1 ON DECEMBER 19, 2004, I WAS DRIVING MY 2001 BMW 530I WITH THE DRIVER SIDE SEAT HEATER IN THE ON POSITION. I PARKED THE CAR IN A PARKING LOT, SHUT OFF THE ENGINE, AND WAS EXITING ON THE DRIVER SIDE, WHEN I NOTICED THAT THE BACK SUPPORT PORTION OF THE DRIVER SIDE SEAT HAD CAUGHT FIRE AND BURNED A HOLE THROUGH THE LEATHER INTERIOR. IT ALSO SINGED MY WINTER COAT THAT I WAS WEARING AT THE TIME. I PUT OUT THE FIRE AND REALIZED THAT THE SEAT HEATER ELEMENT HAD MALFUNCTIONED AND CAUSED THE FIRE. TO DATE, I'VE BEEN WORKING TO HAVE THE SEAT REPLACED THROUGH BMW AND ITS DEALERSHIP HERB CHAMBERS BMW OF BOSTON, BUT THEY HAVE DELAYED THE REPLACEMENT, EVENTHOUGH THEY HAVE AGREED TO REPLACE THE SAME. NO REASON WAS PROVIDED FOR THE DELAYS.
10184011	BAYERISCH E MOTOREN WERKE	BMW	645CI	2005	N	20070302	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CARMICH AEL	CA	WBAEH7 3435B	20070302	26000	1 TL* - THE CONTACT OWNS A 2005 BMW 645I WITH A CURRENT ODOMETER READING OF 26000 MILES. THE CONTACT STATED THAT WHILE DRIVING UNDER DRY CONDITIONS AT ABOUT 5 MPH HE FELT AN ELECTRIC SHOCK IN HIS BUTTOCKS FROM THE SEAT. THE CONTACT REPOSITIONED HIMSELF IN THE SEAT AND FELT THE SHOCK AGAIN, AND THIS TIME IT WENT ALL THE WAY DOWN HIS LEG. THE CONTACT STATED THAT HE PULLED TO THE SIDE OF THE ROAD AND SAW SMOKE COMING FROM HIS SEAT. HE CALLED THE FIRE DEPARTMENT AND AS HE LOOKED IN THE HOLE IN THE SEAT HE COULD SEE ELECTRIC CURRENT PASSING THROUGH . THE FIRE DEPARTMENT CAME OUT AND DISCONNECTED THE FUSE FOR THE HEATED SEATS. THE CONTACT MADE AN APPOINTMENT WITH THE DEALER TO HAVE THE PROBLEM FIXED. *AK
10315316	BAYERISCH E MOTOREN WERKE	BMW	645CI	2005	N	20100226	N			SEATS	STAUNT ON	VA	WBAEK73 465B	20100301	66700	HOT SPOT IN THE BACK OF THE DRIVER'S SEAT FROM THE SEAT HEATER. THE FAILURE WAS THE HEATING ELEMENT BURNED A NICKEL-SIZED HOLE THROUGH THE LEATHER SEAT, THROUGH MY WINTER COAT, AND SINGED MY PANTS. THIS HAPPENED WHILE I WAS DRIVING BUT STOPPED AT A LIGHT. I WAS ABLE TO PULL OVER ONCE I NOTICED THE SMOKE RISING FROM THE COAT AFTER SMELLING SOMETHING VERY BAD. I DIDN'T FEEL THE HEAT DUE TO THE WINTER COAT. THE DEALERSHIP IS REPLACING THE ENTIRE SEAT AS THE HEATING ELEMENT AND SEAT ARE ONE COMPONENT.
10369561	BMW OF NORTH AMERICA, LLC	BMW	7 SERIES	2004	N	20101203	N	1	0	SEATS	WEST HARTFO RD	CT	WBAGL63 444D	20101207	88750	I STARTED MY BMW 745I TO WARM IT UP ALONG WITH THE HEATED SEATS. CAME OUT OF MY HOUSE THREE MINUTES LATER TO LEAVE AND SMELLED SOMETHING BURNING ON THE INSIDE OF THE CAR. I LOOKED AROUND BUT DIDN'T SEE ANYTHING OUTRIGHT OBVIOUS. I STARTED TO DRIVE AWAY WHEN I FELT BURNING SENSATION TO MY LEFT SIDE. I TURNED TO LOOK AND SAW THAT SEAT HEATER WAS BURNING THROUGH THE LEATHER ON THE LEFT SIDE OF THE BACK OF THE SEAT. I MADE LEFT A MESSAGE WITH A SERVICE REP AT 'NEW COUNTRY BMW' OF HARTFORD,CT WITH NO RETURN CALL WITHIN 24 HOURS AS THERE ANSWERING SERVICE PROMISES. I THEN BROUGHT THE VEHICLE TO 'NEW COUNTRY BMW' OF HARTFORD, CT WHERE THE SERVICE REP TOLD MYSELF HE HAD 'NEVER HEARD OF THERE BEING A SEAT HEATER RECALL'.
8003672	BAYERISCH E MOTOREN WERKE	BMW	740IL	1995		20020204	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GOSHEN CITY	IN	WBAGJ63 2XSD	20020206		1 AFTER GETTING OUT OF VEHICLE AND RETURNING 35 MINUTES LATER, NOTICED WINDOW WAS SMOKY. AFTER OPENING DOOR, CONSUMER NOTICED THAT HEATED SEATS MELTED. FIRE DEPARTMENT WAS CONTACTED, AND PUT FIRE OUT. *AK *YH

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Seat Heaters, All Manufacturers

10153962	BAYERISCH E MOTOREN WERKE	BMW	740IL	2000	N	20060326	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHARLO TTE	NC	WBAGH8 340YD	20060329	45678	1	TWO DAYS AFTER PURCHASING A 2000 BMW 740IL WITH 45,000 MILES ON IT FROM A FRIEND, I LEFT MY DRIVEWAY AND ACTIVATED THE DRIVER'S SIDE HEATED SEAT. AFTER DRIVING SEVERAL HUNDRED YARDS, I BEGAN TO SMELL SMOKE. I STOPPED THE VEHICLE TO TRY TO DETERMINE THE SOURCE OF THE PROBLEM. MY WIFE WAS FOLLOWING IN ANOTHER VEHICLE AND PULLED ALONG SIDE ME. I ROLLED DOWN THE WINDOW AND WIFE SAID 'THERE IS SMOKE COMING OUT OF THE WINDOW!'. I TURNED OFF THE SEAT AND OPENED THE DOOR AND LOOKED AT THE SEAT. THERE WAS A BURNT SPOT APPROXIMATELY THE SIZE OF A DIME HIGH ON THE OUTBOARD BOLSTER OF THE DRIVER'S SEAT. I TOUCHED THE SPOT AND IT WAS EXTREMELY HOT TO THE TOUCH. MY ONE AND A HALF YEAR OLD DAUGHTER WAS STRAPPED IN HER CAR SEAT IN THE BACK. BEFORE EXITING THE VEHICLE, I UNLOCKED ALL THE DOORS IN CASE I HAD TO GO AROUND AND PULL HER FROM THE CAR. AFTER TURNING OFF THE SEAT, THE FIRE STOPPED. I HAVE RESEARCHED THIS ISSUE ON SEVERAL BMW E38 WEBSITES AND HAVE FOUND SEVERAL OTHER COMPLAINTS OF THIS OCCURRENCE. ONE INDIVIDUAL SAID THAT A SERVICE BULLETIN HAD BEEN SENT TO BMW DEALERS TO ALERT THEM OF THIS PROBLEM IN SEVERAL LINES OF BMW
10247467	BAYERISCH E MOTOREN WERKE	BMW	740IL	2001	N	20081102	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GREENS BORO	NC	WBAGH8 34X1D	20081102	104000	1	WHILE RETURNING FROM CHURCH TODAY MY LEFT BUTTOCKS GOT HOT...HAD THE A/C ON SINCE IT WAS WARM OUTSIDE. REACHED BACK AND IT WAS VERY HOT...THEN SMELLED SMOKE. WAS ABLE TO PULL OVER QUICKLY AND STOP CAR. THE LEATHER SEAT WAS SMOKING AND HAD BURNED A HOLE ABOUT THE SIZE OF A NICKEL AND THROUGH TO MY PANTS. DISCOVERED THE SEAT HEATER WAS ON HIGH...HAVE NO IDEA HOW IT GOT TURNED ON. NICE HOLE IN PANTS AND LEATHER SEAT. ANY REPORTS OF THIS FROM OTHER BMW OWNERS? *TR
10103231	BAYERISCH E MOTOREN WERKE	BMW	745I	2003	N	20041101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	VAN NUYS	CA	WBAGL63 4X3D	20041207	10844	1	THE SEAT HEATER STARTED TO SMOKE, BURNING A HOLE THROUGH THE SEAT. *AK
10206555	BMW OF NORTH AMERICA, LLC	BMW	E36	2003	N	20071022	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TOMBALL	TX	WBADT4 3433G	20071022	56030	1	2003 BMW 525I WITH 56K MILES. DRIVER SEAT HEATER WAS TURNED ON WHILE THE ENGINE WAS WARMING UP AND FEW SECONDS LATER, ONE SPOT ON THE SEAT STARTED SMOKING AND BURNING A WHOLE. THE ENGINE AND HEATER WAS TURNED OFF IMMEDIATELY WHICH PREVENTED THE FIRE FROM SPREADING. NOTIFIED BMW NORTH AMERICA AND DEALER AGREED WITH FULL SEAT REPLACEMENT. *TR
10159770	BMW OF NORTH AMERICA, LLC	BMW	E46	1993	N	20060607	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EAST BRUNSWI CK	NJ	WBABF33 14PE	20060613	106000	1	I WAS DRIVING AND ALL OF A SUDDEN MY SEAT STARTED TO CATCH FIRE. I PANICKED. I HOPPED OUT AND HAD TO SUFFOCATE THE FIRE OUT BY CLOSING THE WINDOWS. I TOOK IT TO BMW AND THERE WAS NOTHING THEY COULD DO, I FELT LIKE THEY DIDN'T REALLY TRY, SO I LEFT THE CAR IN THE PARKING LOT FOR NOW BECAUSE THEY SAID THE DAMAGE FROM THE FIRE TOTALED MY CAR. *JB
10102402	BMW OF NORTH AMERICA, LLC	BMW	X3	2004	N	20041125	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEWBUR GH	NY	WBAGL63 454D	20041208	19500	1	HEATED DRIVER'S SEAT IN BMW 745I HAD ELECTRICAL SHORT AND CAUSED SMALL FIRE, BURNING HOLE IN THE SEAT. DEALER REPLACED ALL COMPONENTS BUT DID NOT ISSUE RECEIPT IDENTIFYING SOURCE OF DEFECT AND WORK PERFORMED.*AK

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Seat Heaters, All Manufacturers

10179141	BMW OF NORTH AMERICA, LLC	BMW	X3	2004	N	20070117	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KENILWORTH	IL	WBXPA73 4X4W	20070119		1	TL*- THE CONTACT STATED THAT WHILE DRIVING ON THE MORNING OF 01/17/06, THE THERMOSTAT ON HER SEATS TURNED ON HIGH. THE CONTACT STATED THAT SHE SMELLED SOMETHING BURNING AND PULLED TO THE SIDE OF THE ROAD. SHE THEN TURNED OFF THE HEATER IN THE VEHICLE AND OPENED THE HOOD OF THE VEHICLE. THE CONTACT STATED THAT SHE FOUND NOTHING WRONG. SHE GOT BACK IN THE VEHICLE AND STARTED DRIVING WITHOUT THE CAR HEATER ON. THE CONTACT STATED THAT ABOUT 1/2 MILE LATER SHE FELT BURNING ON HER LEGS. SHE JUMPED OUT THE VEHICLE AND NOTICED THE DRIVER SEAT WAS ON FIRE. THE FIRE BURNED THROUGH THE LEATHER. THE CONTACT CALLED THE BMW DEALERSHIP AND THE VEHICLE WAS TOWED. THE DEALERSHIP STATED THAT THE WIRES IN THE SEAT HAD MALFUNCTIONED. THE DEALERSHIP WOULD REPAIR THE VEHICLE OR END THE LEASE ON HER VEHICLE. THE CONTACT STATED THAT THE DEALERSHIP HAS OFFERED TO TAKE CARE OF ANY MEDICAL EXPENSES AND REPLACE HER CLOTHING. THE CONTACT STATED THAT THE DEALERSHIP DID INFORM HER THAT THIS FAILURE HAS HAPPENED ON NUMEROUS OCCASIONS. *JB
10181311	BMW OF NORTH AMERICA, LLC	BMW	X3	2004	N	20070117	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KENILWORTH	IL	WBXPA73 4X4W	20070201	27000	1	AS I WAS DRIVING MY 2004 BMW X3 DURING COLD WEATHER, I SMELLED SOMETHING BURNING. I PULLED MY CAR OVER, TURNED OFF THE HEAT AND CHECKED UNDER THE HOOD. THE SMELL HAD DISSIPATED AND I COULD SEE NO SMOKE OR ANY EVIDENCE OF FIRE. I RESTARTED THE CAR WITH THE HEATER TURNED OFF, AND SHORTLY AFTER, FELT A STRONG BURNING SENSATION ON MY HIP AND REALIZED THAT MY COAT WAS ON FIRE. I STOPPED THE CAR AND JUMPED OUT AND USED A LARGE BOOK TO SMOTHER THE FIRE ON THE DRIVER'S SEAT. FIELD'S BMW IN NORTHBROOK, IL TOOK THE CAR BACK THAT SAME DAY, AND THE NEXT DAY CONFIRMED A SEAT HEATER FIRE. I WENT TO MY DOCTOR TO CONFIRM THE BURN ON MY LEG. AS OF TODAY, FEB. 1, I HAVE NOT RECEIVED ANY OFFER, SETTLEMENT, OR SATISFACTION FROM BMW. I CALLED BMW NORTH AMERICA MYSELF, AND RECEIVED A RETURN CALL FROM JAY HANSEN, WHO SEEMED RESPONSIVE, BUT I HAVE NOT HEARD FROM HIM SINCE. AMAZINGLY, SINCE THE DAY AFTER THE FIRE, WHEN THEY CALLED TO CONFIRM THE CAUSE OF THE FIRE WAS THE SEAT HEATER, I HAVE NOT HEARD FROM THE DEALERSHIP. *JB
10207845	BMW OF NORTH AMERICA, LLC	BMW	X3	2005	N	20071102	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PURCELLVILLE	VA	WBXPA73 475W	20071103	32000	1	DRIVERS SEAT WARMER BURNED THROUGH VINYL SEAT CAUSING A HOLE IN SEAT AND BURN TO DRIVER. CAR IS CURRENTLY AT DEALER BEING REPAIRED. CAR WAS AT DEALER DAY BEFORE BECAUSE OF IGNITION NOT WORKING PROPERLY. THEY WERE UNABLE TO DETERMINE PROBLEM. NEXT DAY INCIDENT OCCURS. *TR
10216302	BMW OF NORTH AMERICA, LLC	BMW	X3	2004	N	20080125	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DAVENPORT	IA	WBXPA73 444W	20080128	75647	1	THE HEATED SEAT MALFUNCTIONED AND BURNT A HOLE IN THE LEATHER SEAT. THIS EASILY COULD HAVE CAUSED A FIRE, HAD I NOT TURNED OFF THE HEATED SEAT IMMEDIATELY. THE HEATER MUST HAVE SHORTED OUT. THE SPOT WHERE THE SHORT OCCURRED, ON THE SIDE BOLSTER IN THE SEAT BOTTOM, GETS VERY HOT AND BURNED THE LEATHER. *TR
10299764	BMW OF NORTH AMERICA, LLC	BMW	X3	2005	N	20100104	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BALTIMORE	MD	WBXPA93 445W	20100114	31000	1	TL*THE CONTACT OWNS A 2005 BMW X3. THE CONTACT WAS DRIVING APPROXIMATELY 25 MPH ON NORMAL ROAD CONDITIONS. THE DRIVER SIDE HEATED SEAT WAS ACTIVATED. SUDDENLY, AN UNEXPECTED EXCESSIVE HIGH VOLTAGE OF HEAT PENETRATED THROUGH THE BOTTOM OF THE SEAT. THE DRIVER PULLED OVER TO THE SIDE OF THE ROAD AND DEACTIVATED THE HEATED SEAT SYSTEM. THE DRIVER SUSTAINED A MINOR BURN TO THE LEFT LEG AND THE DRIVER SEAT COVER EXHIBITED A BURN MARK. THE VEHICLE WAS ABLE TO RESUME NORMAL OPERATION. THE DEALER WAS NOTIFIED OF THE MALFUNCTION. THERE WAS CONCERN OF THE SAFETY RISK INVOLVED. THE FAILURE MILEAGE WAS 31,000.
10320623	BMW OF NORTH AMERICA, LLC	BMW	X3	2006	N	20100205	Y			SEATS	OSSINING	NY	WBXPA93 406W	20100318	40395	1	2/5/10 SMELL OF FIRE IN MY 2006, BMW, X3, NOTICED DRIVERS SEAT HAD A BURNT HOLE MARK. I BROUGHT THE VEHICLE TO THE BMW SERVICE DEPARTMENT AND THE SERVICE DEPARTMENT FOUND A MANUFACTURING FAULT IN THE SEAT, HEATER SHORTED OUT. *TR

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Seat Heaters, All Manufacturers

10358580	BMW OF NORTH AMERICA, LLC	BMW	X3	2007	N	20100920	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PALMDALE	CA	20101001	45500	TL*THE CONTACT OWNS A 2007 BMW X3. WHILE DRIVING APPROXIMATELY 39 MPH THE BRAKES BEGAN TO INVOLUNTARILY ENGAGE. THE DYNAMIC STABILITY CONTROL LIGHT BEGAN TO ILLUMINATE MOMENTARILY BEFORE TURNING OFF WHEN THE BRAKES DISENGAGED. THE FAILURE CONTINUED TO RECUR FOR THE REMAINDER OF HIS DESTINATION WHILE DRIVING DOWN A WINDING ROAD. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE DYNAMIC STABILITY CONTROL SENSOR WAS REPLACED. THE FAILURE CONTINUED TO OCCUR. HE ALSO MENTIONED THAT A FEW MONTHS PRIOR A PASSENGER WAS BURNED WHILE SEATED IN THE FRONT DRIVERS SEAT WITH THE HEATED SEAT FEATURE TURNED ON. A HOLE WAS ALSO IN THE LEATHER SEAT AND THE PASSENGERS CLOTHING WERE ALSO BURNED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE IT WAS REPAIRED. THE FAILURE HAD NOT RECURRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE 45,500.	
10369038	BMW OF NORTH AMERICA, LLC	BMW	X3	2004	N	20101118	Y			SEATS	MOUNT PLEASANT	SC	WBXPA93 484W	20101203	62000	MY 2004 BMW X3 HAS HEATED SEATS WHICH BURNED A HOLE THROUGH THE SEAT AND ALMOST BURNED A HOLE THROUGH MY PANTS. I WAS DRIVING AND ALMOST WRECKED FROM THE PAIN. AFTER I PULLED OVER AND JUMPED OUT I SAW A BURN IN THE SEAT THAT LOOKED LIKE A CIGARETT BURN. BMW WANTS TO MAKE \$700 TO REPLACE THE HEATER AND ANOTHER \$700 TO REPLACE THE LEATHER. TOOK IT TO CHARLESTON, SC DEALERSHIP.
10376284	BMW OF NORTH AMERICA, LLC	BMW	X3	2006	N	20101230	N			SEATS	VACAVILLE	CA	WBXPA93 416W	20110111	48130	06 BMW X3 3.0 DRIVER SEAT HEATER GETS EXTREMELY HOT IN ONE SPOT. HOT ENOUGH TO CAUSE A BURN IF NOT TURNED OFF QUICKLY.
10376536	BMW OF NORTH AMERICA, LLC	BMW	X3	2006	N	20100105	N			SEATS	WINTER PARK	CO	WBXPA93 446W	20110113	60000	TL- THE CONTACT OWNS A 2006 BMW X3. WHILE DRIVING APPROXIMATELY 45 MPH THE HEATER OF THE DRIVERS SEAT MALFUNCTIONED AND BURNED A HOLE IN THE SEAT. AS A RESULT THE DRIVER SUFFERED BURNS. THE DRIVER WAS NOT TAKEN TO THE HOSPITAL. THE DEALER WAS CONTACTED AND STATED THEY WOULD NOT COVER REPAIRS BECAUSE THE WARRANTY WAS EXPIRED. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR REPAIRS. THE APPROXIMATE FAILURE MILEAGE WAS 60,000. DS
10383002	BMW OF NORTH AMERICA, LLC	BMW	X3	2006	N	20110115	N			SEATS	POUGHKEEPSIE	NY	WBXPA93 406W	20110216	52000	2006 BMW X3 HEATER ON THE DRIVERS SEAT MALFUNCTIONED AND BURNED A HOLE IN THE SEAT AND MY COAT.
10392308	BMW OF NORTH AMERICA, LLC	BMW	X3	2004	N	20101101	N			SEATS	SPRINGFIELD	MO		20110321		BMW 2004 X3 SEAT HEATER ELEMENT BURNED THROUGH LEATHER CAUSING BURNING AND DANGEROUS DRIVING CONDITION OR FIRE POSSIBILITY.
761999	BAYERISCH E MOTOREN WERKE	BMW	X5	2001		20020430	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	IRVINGTON	NY	WBAFB33 501L	20020517		QUOTE FROM DEALER'S REPAIR NOTES: 'DRIVERS HEATED SEAT BECAME VERY HOT, BURNING ODER IN VEHICLE, BACK OF SEAT WAS VERY HOT AND LEATHER WAS BURNED'. WIFE WAS DRIVING AT TIME. SEAT WAS VERY HOT TO TOUCH,SHE HAD SKIN BURN SENSATION. WE WERE TOLD THAT THERE HAVE BEEN OTHER SIMILAR FAILURES, AND WERE FORTUNATE THAT SITUATION WAS NOT WORSE BUT FEEL VERY STRONGLY THAT BMW SHOULD HAVE ADDRESSED THIS PROACTIVELY, NOT ON THE AD-HOC BASIS THAT SEEMS TO BE ITS POLICY.*AK
10005136	BAYERISCH E MOTOREN WERKE	BMW	X5	2001	N	20030118	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PROVINCETOWN	MA	WBFA53 551L	20030202	28800	DRIVER'S SEAT HEATER MALFUNCTIONED. I FIRST NOTICED A BURNING ODOR AND ULTIMATELY FOUND 2 SCORCH MARKS IN THE LEATHER...1 ON EACH SIDE OF THE SEAT BACK NEAR THE BASE. THE MARKS WERE DARK BROWN AND HARD (FROM THE DRIED LEATHER). *JB
10062946	BAYERISCH E MOTOREN WERKE	BMW	X5	2003	N		N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LEBANON	NJ		20040311		WHILE DRIVING DASHBOARD LIGHT/HEADLIGHTS FLICKERED ON AND OFF. THIS HAPPENED 90% OF THE TIME WHEN THE HEATER FOR THE SEATS WAS USED. *AK

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Seat Heaters, All Manufacturers

10249841	BMW OF NORTH AMERICA, LLC	BMW	X5	2006	N	20081119	Y	1	0	SEATS	PORT WASHINGTON NY	5UXFB53596L	20081125	27000	TL*THE CONTACT OWNS A 2006 BMW X5. THE CONTACT STATED THAT THE ELECTRIC SEAT HEATER ON THE DRIVER'S SIDE CAUGHT FIRE. WHILE AT A STOP LIGHT, HE NOTICED THAT THE SEAT WAS SMOKING AND HIS LEG WAS BURNED. THE SEAT HEATER WAS ACTIVATED PRIOR TO NOTICING THE FAILURE. HE TOOK THE VEHICLE TO THE DEALER, WHERE IT CURRENTLY REMAINS. THE MANUFACTURER STATED THAT THEY WERE AWARE OF THE ISSUE; HOWEVER, THE FAILURE WAS A RESULT OF THE RISK OF HAVING SEAT HEATERS. THEY ALSO STATED THAT THEY WOULD REPAIR THE VEHICLE FOR FREE. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 27,000.
10317308	BMW OF NORTH AMERICA, LLC	BMW	X5	2005	N	20100115	N			ELECTRICAL SYSTEM	PITTSFORD NY	5UXFA13565L	20100306	54000	2005 BMW X5 - PASSENGER SEAT HEATER HEATED UP EXCESSIVELY TO THE POINT OF BURNING A HOLE THROUGH THE BACK OF SEAT. NOTICED A BURNING SMELL OF LEATHER AND THEN DISCOVERED HOLE BURNED THROUGH. PASSENGER ALSO FELT EXCESSIVE HEAT ON BACK BY LEFT SHOULDER. REPORTED THIS TO BMW AND THEY MADE NO OFFER TO FIX. COST TO REPAIR THIS IS \$1750.00. THE CONCERN I HAVE IS WHEN I RESELL THIS CAR TO SOMEONE ELSE IF NOT FIXED COULD CAUSE A FIRE IN THE FUTURE.
10373665	BMW OF NORTH AMERICA, LLC	BMW	X5	2003	N	20110101	N			SEATS	HARRISBURG PA		20110101	71000	DRIVER SIDE SEAT HEATER MALFUNCTION CAUSING A HOLE TO BURN THROUGH LEATHER AND NEARLY CREATED FIRE. WHEN HEATER IS TURNED ON IT CREATES AN INTENSE AND CONCENTRATED HEAT ON SEAT BOLSTER TOO HOT TO TOUCH. REPLACEMENT FROM DEALER IS OVER \$700 AND ITS BEEN REPORTED ON NUMEROUS FORUMS THAT THIS IS A DEFECT.
10374208	BMW OF NORTH AMERICA, LLC	BMW	X5	2005	N	20101222	N	0	0	ELECTRICAL SYSTEM	FRANKLIN WI	5UXFA13565L	20101230	45280	FOR A PERIOD OF ABOUT TWO WEEKS WHILE DRIVING AND USING THE DRIVERS SEAT HEATER MY WIFE EXPERIENCED EXCESSIVE HEAT ON THE LEFT SIDE OF THE SEAT. ON THE DATE OF THE INCIDENT WHILE DRIVING SHE EXPERIENCED A VERY PAINFUL BURNING SENSATION ON HER LEFT LEG AND COULD SMELL SOMETHING BURNING IN THE VEHICLE. SHE SHUTOFF THE SEAT HEATER AND APPLIED A SCARF UNDER HER LEG TO STOP THE BURNING SENSATION. UPON NOTIFYING THE DEALER SERVICE DEPARTMENT SHE WAS ADVISED THAT THIS WAS CAUSED BY NORMAL WEAR AND TEAR AND THAT HE WAS CURRENTLY DEALING WITH ANOTHER INCIDENT SO HE COULD GIVE HER A QUOTE RIGHT AWAY. WHILE AT WORK THE NEXT DAY SHE WAS TALKING WITH A CUSTOMER AND HE SAID HE EXPERIENCED THE SAME PROBLEM BUT DIDN'T GET IT REPAIRED BECAUSE IT COST TO MUCH TO REPLACE THE SEAT. UPON TAKING THE VEHICLE IN FOR SERVICE THE SERVICE EMPLOYEE ADVISED THAT HE HAD ALSO SEEN THIS BEFORE AND THAT IT WAS FROM WEAR AND TEAR. IT SHOULD BE NOTED THAT OUR INSURANCE COVERED THIS EXCEPT FOR \$50 AS THE VEHICLE IS A VERY LOW MILEAGE VEHICLE. IT HAS ONLY BEEN DRIVEN BY MY WIFE WHO IS A SMALL FEMALE ABOUT 130 LBS. THE VEHICLE IS IN EXCELLENT CONDITION WITH NO WEAR
	BMW OF NORTH														WHILE DRIVING VEHICLE OBSERVED SMOKE COMING OUT FROM THE LEFT SIDE OF DRIVER SEAT. SLOWLY FELT THE HEAT SENSATION GROWING STRONGER IN THE AREA. ALMOST IN A PANIC, AND AT GREAT RISK TO MYSELF AND OTHERS ON THE ROAD, TRIED TO NAVIGATE THROUGH TRAFFIC ON THE BUSY STREET, TO THE RIGHT HAND TURN LANE, WHILE TRYING TO AVOID WHAT WAS OBVIOUSLY GROWING INTO A FIRE IN THE SEAT. HAD TO AVOID SITTING IN THAT AREA OF THE SEAT, WHILE KEEPING THE SEAT BELT ON IN CASE THERE WAS A CRASH. FINALLY MADE IT TO A PARKING LOT AND JUMPED OUT. THERE WAS A HOLE IN THE LEATHER SEAT THAT WAS SMOLDERING. THE SEAT HEATER HAD BURNED A HOLE THROUGH THE LEATHER SEAT. TRIED TO FIND SOMETHING TO DOUSE IT OUT WITH BEFORE IT SPREAD TO OTHER PARTS OF THE SEAT. ALSO, DISCOVERED THAT MY PANTS WERE STILL SMOLDERING ON THE REAR LEFT LEG TOWARDS THE HIP AREA. THERE WERE TWO HOLES BURNED INTO THE PANTS FROM CONTACT WITH THE BURNING SEAT. CALLED THE DEALER AND SCHEDULED A SERVICE APPOINTMENT. CALLED BMW NA, WHO SAID THEY WERE NOT AWARE OF DIAGNOSIS FROM THE DEALER. THEIR ATTITUDE ALSO SEEMED VERY LAISSEZ-FAI

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10298940	BMW OF NORTH AMERICA, LLC	BMW	X5 SAV	2006	N	20100110	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GAINESVILLE	FL		20100111	41200	1	2006 BMW X5. SEAT HEATER TURNED ON. SMELL OF BURNING RUBBER IN CABIN. SMOKE. BURN TO DRIVER BACK LEG. *TR
10011869	GENERAL MOTORS CORP.	BUICK	LESABRE	2000	N	20030313	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCHESTER	NY	1G4HR54 K5YU	20030317	40000	1	THE HEATER SEAT CAUGHT ON FIRE WHILE THE VEHICLE WAS PARKED. *JB
10156455	GENERAL MOTORS CORP.	BUICK	LESABRE	2001	N	20050119	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HIGH RIDGE	MO		20060430	60000	2	AUTOMATIC TRANSMISSION FAILED AT 65000 MILES AFTER HAVING ALREADY BEEN REPAIRED ONCE. INITIALLY EXTENDED WARRANTY COMPANY TRIED TO BLAME ME FOR THE FAILURE BUT AFTER DEALER DISASSEMBLED TRANSMISSION FOR INSPECTION IT WAS COVERED. ALSO, HAVE HAD NUMEROUS PROBLEMS WITH LIGHTS ON THE DASHBOARD, RADIO AND STEERING WHEEL CONSTANTLY FAILING, 2 WINDOWS HAVE FAILED IN THE OPEN POSITION, THE DRIVERS SIDE HEATED SEAT STOPPED WORKING AT 50,000 MILES. THE ONLY THING THAT HAS NOT BEEN FIXED IS THE HEATED SEAT. DEALER SAYS IT COSTS TOO MUCH TO FIX. I BOUGHT THE BEST EXTENDED WARRANTY THE DEALER OFFERED AND STILL HAVE TO FIGHT TO GET THINGS FIXED. THIS IS THE LAST TIME I BUY AMERICAN. *JB
10200875	GENERAL MOTORS CORP.	BUICK	LESABRE	2001	N	20061215	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EVANSVILLE	IN	1G4HR54 K31U	20070827	103000	1	TL*THE CONTACT OWNS A 2001 BUICK LESABRE. THE CONTACT STATED THAT A HOLE WAS BURNED IN THE DRIVER SIDE SEAT THE SIZE OF A DIME. HE THEN NOTICED THAT THE PANTS HE WORE THAT NIGHT HAD A HOLE THE SIZE OF A PENCIL ERASER. THE VEHICLE WAS TAKEN TO A DEALER AND THEY STATED THAT THE HEATING ELEMENT SHORTED OUT IN THE HEATED SEAT. THE CONTACT NO LONGER USES THE HEATED SEAT FUNCTION. THE VEHICLE HAS NOT BEEN REPAIRED BECAUSE IT IS OVER THE MILEAGE FOR THE WARRANTY. THE CURRENT MILEAGE WAS 120,000 AND FAILURE MILEAGE WAS 108,000. THE CONSUMER STATED THE DEALER CONTACTED HIM TO LET HIM KNOW THEY RECEIVED THE LETTER HOWEVER DUE TO THE FACT OF THE AGE AND MILEAGE ON THE VEHICLE THEY WOULD NOT BE ABLE TO ASSIST IN THE REPAIRS. THE CONSUMER STATED THAT THE SEATS WERE REPAIRED BUT NOT THE HEATING ELEMENT. THE CONSUMER STATED FEELS SHOULD BE REIMBURSED FOR DEFECT. UPDATED 09/18/07 *TR
10378070	GENERAL MOTORS CORP.	BUICK	LESABRE	2001	N	20110120	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHICAGO	IL	1G4HR54 K11U	20110120	100000		TL*THE CONTACT OWNS A 2001 BUICK LESABRE. THE CONTACT STATED THAT WHILE THE PASSENGER SIDE HEATED SEAT WAS ACTIVE, HE SMELLED SMOKE AND NOTICED THAT THE SEAT HAD CAUGHT FIRE. THE CONTACT EXTINGUISHED THE FIRE. THE CONTACT CALLED NEITHER THE DEALER NOR THE MANUFACTURER. THE FAILURE MILEAGE WAS APPROXIMATELY 100,000.
747669	GENERAL MOTORS CORP.	BUICK	PARK AVENUE	1998			N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FALLS CHURCH	VA	1G4CW52 K7W4	20010702			DRIVERS SIDE SEAT HEATER FAILED. THIS COMPONENT SHOULD NOT HAVE FAILED ON A THREE YEAR OLD VEHICLE WITH 25,000 MILES.*AK
889907	GENERAL MOTORS CORP.	BUICK	PARK AVENUE	1996	N	20010425	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCKFORD	IL	1G4CW52 K9TH	20010606		1	HEATING ELEMENT IN THE DRIVERS SIDE SEAT HAS CAUSED BURN MARKS TO APPEAR IN LEATHER MATERIAL OF SEAT. THERE WAS NO OPEN FIRE. HOWEVER, MATERIAL WAS BURNED, AND COULD BE CONSIDERED A SAFETY DEFECT. *AK SEAT PADDING AS WELL AS LEATHER SEAT COVERING WAS BURNED FROM BOTTOM TO SURFACE OF SEAT. *YH
10061040	GENERAL MOTORS CORP.	BUICK	PARK AVENUE	1995	N	20040218	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STEBENVILLE	OH	1G4CU52 1X5M	20040317	102685	1	THE SEAT HEATER MALFUNCTIONED. AS A RESULT, THE SEAT BURNED CONSUMER'S BACK AND CLOTHES. *AK THE SERVICE DEALER FOUND THE SIDE BACK THERMISTOR AND HEATER CIRCUIT OPEN. *SC

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10070934	GENERAL MOTORS CORP.	BUICK	PARK AVENUE	1997		20031015				OTHER	HOLDREGE	NE	1G4CW52 K4V4	20040115	72000		THE HEATER IN THE SEAT QUIT WORKING. A NEW ONE WAS INSTALLED AND IT DOESN'T HEAT UP CORRECTLY. THE MOTOR IN THE WINDOW FAILED. THE ROTORS/BRAKES WERE WARPED. THE STEREO FAILED. THE WINDOW WILL NOT ROLL UP CORRECTLY DESPITE A NEW ONE BEING PUT IN. THE STARTER IS DRAGGING. SOME OF THIS WAS COVERED UNDER THE SMART CHOICE EXTENDED WARRANTY. HOWEVER SOME OF THE REPAIRS ARE STILL NEEDED AND I STILL HAVE TIME REMAINING ON MY SMART CHOICE WARRRANTY BUT THEY HAVE WENT BANKRUPT AND MY DEALER SAYS THE WARRANTY IS NO LONGER VALID AND I WILL HAVE TO PAY FOR ANY REPAIRS DONE.
10311614	GENERAL MOTORS CORP.	BUICK	RAINIER	2005	N	20100217	N			ELECTRICAL SYSTEM	BRUNSWICK	GA		20100218	30000		(1) COMPLETE BRAKE JOB W/ROTORS AND DRUMS REPLACED, I WAS TOLD I HAD BEEN DRIVING WITH THE EMERGENCY BRAKE ON THOUGH I NEVER HAD USED THE EMERGENCY BRAKE..FIXED UNDER WARRANTY. (2) HATCH BACK DOOR 'PISTONS??' THAT HOLDS UP THE HATCHBACK FAILED..FIXED UNDER WARRANTY. (3) FAN CLUTCH FAILED...FIXED UNDER WARRANTY. (4) PAINT CHIPPING/PEELING; RADIO BUTTONS CHIPPING/PEELING. (5) AC/HEATER GETS STUCK ON HOT AIR BLOWING OUT WHEN SWITCHING TO AC SOMETIMES. (6) PASSENGER SIDE FEELS LIKE TIREOR FRONT END IS WOBBLY??...DEALERSHIP COULDN'T FIND ANYTHING. (7) DEC 2008, DRIVER SEAT HEATER WAS REPLACED DUE TO MAJOR OVERHEATING...FIXED UNDER WARRANTY. (8) FEB 2010 - 14 MONTHS LATER REPLACING DRIVER SEAT HEATER AGAIN DUE TO MAJOR OVERHEATING...SEAT HEATER HAS NOW BURNED 3 HOLES INTO LEATHER SEAT..NOT UNDER WARRANTY.
10016544	GENERAL MOTORS CORP.	BUICK	REGAL	1997	N	20030103	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CINCINNATI	OH		20030426		1	FRONT PASSENGER SEAT HEATER BURNED BLACK COIL PATTERNS THOUGH THE LEATHER ON THE SEAT (BEIGE SEAT), WHEN DISCOVERED THE SEAT WAS EXTREMELY HOT TO TOUCH. DEALER SUSPECTED A SHORT CIRCUIT IN THE SEAT HEATING COIL MECHANISM. I HAVE CONCERNS THAT THIS PROBLEM MAY LEAD TO FIRE. *NLM
10020829	GENERAL MOTORS CORP.	BUICK	REGAL	1998	N	20030524	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EPPING	NH		20030601		1	THE PASSENGER SIDE SEAT (WITHOUT THE HEAT SWITCH BEING TURNED ON) GOT SO HOT IT MELTED A PLASTIC BAG ON THE SEAT AND GOT THE BOTTOM OF THE SEAT SO HOT IT MELTED THE FOAM UNDER THE LEATHER AND CAUSED A BROWN BURN MARK IN THE MIDDLE OF THE GREY LEATHER SEATS. *TT
10081676	GENERAL MOTORS CORP.	BUICK	REGAL	1998	N	20040702	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GRAND JUNCTION	CO	2G4WF52 16W1	20040816	91000	1	WHILE DRIVING AT ANY SPEED CONSUMER FELT THAT THE VEHICLE'S SEAT WAS GETTING TOO WARM. CONSUMER STOPPED AT A REST STOP TO USE THE FACILITIES AND RETURNED TO THE VEHICLE. UPON RETURNING TO THE VEHICLE CONSUMER NOTICED THAT THE VEHICLE WAS FILLED WITH SMOKE. THE CONSUMER CLAIMED THAT NO ONE IN THE VEHICLE SMOKED. CONSUMER MENTIONED THAT THERE WERE HEATED SEATS IN THE VEHICLE THAT MAY HAVE CAUSED THE FIRE. VEHICLE WAS TAKEN TO THE DEALER WHO REFUSED TO HELP SOLVE THE PROBLEM.*AK IT WAS LATER DETERMINED THAT EH HEAT SEAT WIRING MALFUNCTIONED AND CAUSED A SMALL FIRE WHICH LEFT A HOLE IN THE SEAT ABOUT 6 INCHES IN DIAMETER. *NM
10093741	GENERAL MOTORS CORP.	BUICK	REGAL	2000	N	20041006	N	0	0	ELECTRICAL SYSTEM:WIRING	LITTLETON	CO	2G4WF55 16Y1	20041007	20000	2	1. NOT KNOWN- NO SPECIFIC REASON 2. DRIVERS SIDE SEAT HEATER 3. REPAIRED UNDER 3 YEAR WARRANTY AT DEALER- OLD PART NOT AVAIL (FIXED ONCE IN 2003 NOT WORKING AGAIN AS OF OCT. 6 2004). *NM

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10116424	GENERAL MOTORS CORP.	BUICK	REGAL	2003	N	20050204	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	INDIANAPOLIS	IN	2G4WB55 K831	20050405	15000	1	I OWNED A 2003 BUICK REGAL WITH 13,000 MILES THAT I PURCHASED NEW AT A DEALER IN INDIANAPOLIS IN JULY OF 2003. AS I WAS DRIVING HOME ON FEBRUARY 4, 2005 FROM RUNNING ERRANDS, MY SEAT HEATER IN THE DRIVER SEAT BECAME SO HOT THAT I HAD TO PULL OVER AND PUT MY WINTER COAT DOWN TO SIT ON IN ORDER TO FINISH THE DRIVE HOME. WHEN I ARRIVED AT MY HOME, I PULLED INTO THE GARAGE AND TURNED THE CAR OFF. A SHORT TIME LATER, I SMELLED SOMETHING BURNING. I COULD NOT FIND ANYTHING IN THE HOUSE THAT WAS ON FIRE. I LOOKED OUT INTO THE GARAGE AND THE INSIDE OF MY BUICK WAS ON FIRE. I CALLED THE FIRE DEPARTMENT THAT WAS LOCATED ABOUT ONE BLOCK FROM MY HOME. THEY CAME IMMEDIATELY AND PUT OUT THE FIRE AS WELL AS DISCONNECTED THE ELECTRICAL SYSTEM SO THAT MY HOME WOULD NOT CATCH ON FIRE. I IMMEDIATELY CONTACTED GM ROADSIDE ASSISTANCE. I WAS TOLD THAT A WRECKER WOULD COME WITHIN TWO HOURS AND PICK UP THE CAR AND TAKE IT TO THE NEAREST DEALER. THE WRECKER DID PICK UP THE VEHICLE ON FEB. 4TH AND TRANSPORTED IT TO ERIC DICKERSON BUICK IN INDIANAPOLIS. A DIAGNOSTICS WAS RUN ON MONDAY FEBRUARY 7TH. IT WAS DETERMINED BY THE DEALER THAT THERE WAS A SHORT
10142582	GENERAL MOTORS CORP.	BUICK	REGAL	2002	N	20051112	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	UTICA	NY	2G4WF55 1221	20051114	55000	1	DT: THE CONTACT STATED THE DRIVER'S SEAT HEATING ELEMENTS WERE NOT WORKING PROPERLY. HE HAD NOT NOTICED ANY PROBLEMS WITH THE PASSENGER'S SIDE. WHEN PLACED ON HIGH OR LOW THE SEAT GOT VERY HOT. AT TIMES WHEN THE SELECTOR SWITCH WAS SET TO OFF THE SEAT CONTINUED TO OVERHEAT.*AK UPDATED 11/29/2005 - THE CONSUMER PULLED THE FUSE FOR THE SEAT PRIOR TO TAKING IT TO THE DEALER. THE DEALER DETERMINED THAT THE HEATED SEAT MODULE WAS FAULTY. THE IGNITION KEY DOES NOT RELEASE SOMETIMES. *NM
10175942	GENERAL MOTORS CORP.	BUICK	REGAL	2002	N	20050124	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MUNHALL	PA	2G4WB55 K821	20061212		1	AS PER A PREVIOUS COMPLAINT I REVIEWED ON YOUR WEBSITE, ODI #10142582, I HAD A SIMILAR EXPERIENCE. HOWEVER, MINE INVOLVED THE PASSENGER SEAT HEATING ELEMENT WHICH OVERHEATED/SHORTED AND MELTED MY PASSENGER SIDE LEATHER SEAT. BUICK REFUSED TO REPLACE IT. MY REGAL HAD A VERY SIMILAR VIN TO THE ONE I STATED ABOVE. THESE TWO INCIDENTS SEEM VERY SIMILAR. WHAT ARE MY RECOURSES?*JB
10176987	GENERAL MOTORS CORP.	BUICK	REGAL	1999	N	20061215	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HINCKEL	IL	2G4WF52 16X1	20061226	100100	1	TL*- THE CONTACT WAS DRIVING ABOUT 30 MPH WHEN HE SMELLED GAS FUMES. THE CONTACT STATED THAT VEHICLE HAD A CUT FUEL LINE BACK NEAR THE FIREWALL. THE GAS SPILLED ON THE ENGINE, THERE WAS NO FIRE. THE CONTACT TOOK THE CAR TO THE DEALER, AND THEY COULD NOT TELL HIM WHY IT HAD HAPPENED. *AK THE HEATED SEAT RELAY WAS REPLACED. UPDATED 02/09/07. *JB
10182138	GENERAL MOTORS CORP.	BUICK	REGAL	2002	N	20070208	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHICAGO	IL	2G4WB55 K521	20070209	83700	1	TL*- THE CONTACT STATED THAT THE DRIVER'S SEAT HEATING ELEMENTS ON THE 2002 BUICK REGAL WERE NOT WORKING PROPERLY, WHEN THE HEAT WAS ON EITHER HIGH OR LOW THE SEAT OVERHEATED. AT TIMES WHEN THE SELECTOR SWITCH WAS SET TO OFF THE SEAT CONTINUED TO OVERHEAT. ON 02/08/07 WHEN THE CONTACT GOT INTO THE VEHICLE IN THE MORNING SHE NOTICED THAT THE DRIVER'S FRONT SEAT HAD A BIG HOLE IN THE MIDDLE OF THE SEAT. CONTACT STATED THAT ONE COULD SMELL THE BURNING OF THE SEAT AS WELL. THE CONTACT HAS PICTURE OF THE BURNT SEAT. THE VEHICLE WAS CURRENTLY AT THE DEALER. THE FAILURE AND CURRENT MILEAGE WERE 83700.*AK
10187897	GENERAL MOTORS CORP.	BUICK	REGAL	2001	N	20061219	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCHES	NY	2G4WB55 K011	20070330		1	BUICK REGAL. THE HEATING MODULE IN THE DRIVER'S SEAT MALFUNCTIONED, CATCHING ON FIRE AND BURNT A HOLE IN THE MIDDLE OF SEAT. CONSUMER IS SEEKING REIMBURSEMENT FOR REPAIRS. *MC THE DEALER WAS UNABLE TO ASCERTAIN THE CAUSE OF THE MALFUNCTION. *JB
10111129	GENERAL MOTORS CORP.	BUICK	RENDEZVOUS	2003	N	20041004	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OCALA	FL	3G5DB03 E23S	20050308		1	WHILE DRIVING DRIVER'S SEAT OVERHEATED. THE DRIVER SUSTAINED INJURIES TO BOTH LEGS. DRIVER WENT TO THE HOSPITAL THE NEXT DAY. DRIVER TOOK VEHICLE TO THE DEALER, AND MECHANIC INFORMED THE DRIVER THAT A COIL SENSOR NEEDED TO BE REPLACED. *AK

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10215716	GENERAL MOTORS CORP.	BUICK	RIVIERA	1998	N	20080120	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MANKATO	MN		20080122	200000	1	I STARTED MY CAR, 98 BUICK RIVIERA, AND TURNED THE SEAT HEATER ON. I CAME BACK 5 MINUTES LATER AND STARTED DRIVING MY CAR TO WORK. ABOUT 4 MINUTES AFTER I LEFT MY HOUSE I STARTED SMELLING SMOKE LIKE SOMETHING WAS BURNING BUT I WAS VERY NEAR MY WORK SO I JUST KEPT GOING. AT WORK WHEN I STEPPED OUT OF MY CAR I NOTICED THAT THERE WAS A SMALL FIRE ON MY SEAT AND THAT MY LEATHER COAT WAS BURNING. I PUT OUT THE FIRE AND DISCONTINUED THE USE OF MY SEAT HEATER. *TR
10104344	GENERAL MOTORS CORP.	CADILLAC	CADILLAC	2000	N	20041215	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COOLTEWAH	TN		20041222	61000	1	DRIVER'S SIDE SEAT HEATER IGNITED AND BURNED THROUGH SEATING MATERIAL. *JB
10179508	GENERAL MOTORS CORP.	CADILLAC	CADILLAC	2003	N	20070117	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILWAUKEE	WI	1G6KF57993U	20070123	54200	1	TL*- THE CONTACT STATED THAT WHILE DRIVING THE 2003 CADILLAC DTS AT 35 MPH HE BEGAN TO SMELL SOMETHING BURNING. THE CONTACT OBSERVED THE SMOKE COMING FROM THE CREASE OF THE DRIVER'S SEAT, THERE WERE NO FLAMES PRESENT. THE CONTACT TURNED OFF THE IGNITION AND WAS ADVISED TO CALL CADILLAC+éGÇÖS CUSTOMER SERVICE DEPARTMENT. *AK
607676	GENERAL MOTORS CORP.	CADILLAC	CATERA	1998						SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WHITTIER	CA	W06VR52RXWR	19990201		3	SEAT HEATER SWITCH INOPERABLE. YH
880482	GENERAL MOTORS CORP.	CADILLAC	CATERA	1997	N	20010211	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MCHENRY	IL	W06VR54R5VR	20010213			PASSENGER TURNED ON SEAT HEATER, AND AFTER ABOUT 10 MINUTES, CONSUMER SMELLED SOMETHING BURNING. SEAT HEATING ELEMENT HAD BURNED RIGHT THROUGH SEAT, 3/4 INCH DIAMETER. *AK
882396	GENERAL MOTORS CORP.	CADILLAC	CATERA	1998	N	20010209	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CLEVELAND	OH		20010307		2	TWO TIRES LOST PRESSURE IN LAST TWO MONTHS. GOODYEAR, RSA TIRES, MTS P225/55R16 94H. FIRST TIRE WAS 2 MONTHS AGO, FRONT DRIVERS SIDE. SECOND TIRE WAS A WEEK AGO, REAR DRIVER'S SIDE. *AK HEATED SEAT IS INOPERABLE, DEALER REPLACED HEATING ELEMENT. *SLC
884087	GENERAL MOTORS CORP.	CADILLAC	CATERA	1997	N	20010110	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHARELSTON	WV	W06VR52R9BR	20010326			SEAT WARMER GETS SO HOT THAT CONSUMER HAS TO PLACE A TOWEL IN SEAT TO CONTINUE DRIVING. CONSUMER HAS TRAVELED UP TO 80 MILES TO ANOTHER DELAER TO GET IT FIXED, ANDTHEY DIDN'T ORDER CORRECT PARTS. DEALER HAS NO RESPONSE TO PROBLEM.*AK
10007072	GENERAL MOTORS CORP.	CADILLAC	CATERA	1998	N	20030131	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLOOMSBURY	NJ	W06VR52R3WR	20030211	71000	1	THE HEATING ELEMENT IN THE FRONT PASSENGER SEAT FAILED, WHICH CAUSED THE LEATHER TO MELT. *JB
10066745	GENERAL MOTORS CORP.	CADILLAC	CATERA	1998	N	20040203	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AVENEL	NJ		20040407	71000	1	PASSENGER SIDE SEAT CAUGHT ON FIRE WITHOUT WARNING. THE DEALER STATED SEAT HEATER MALFUNCTIONED. *AK
10115604	GENERAL MOTORS CORP.	CADILLAC	CATERA	1998	N	20001226	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CLEVELAND	OH	W06VR52R7WR	20050318	27191	4	CADILLAC CATERA 1998, DRIVER SEAT BECAME EXTREMELY HOT THAT CONSUMER BACK WAS BURNED. *BF THE CONSUMER FIRST HAD A PROBLEM WITH THE SEAT NOT HEATING WAS BACK IN DECEMBER OF 2000 WHICH WAS REPAIRED. ON PREVIOUS OCCASION THE CONSUMER HAD WORK DONE. THE MOLDING AROUND THE WINDSHIELD WAS LOOSE, THE CONSUMER REPORTED A WOBBLE IN THE TIRE, ONE MONTH LATER THE CONSUMER HAD A FLAT TIRE, HE WAS THEN TOLD THE TIRES NEEDED TO BE REPLACED, THERE WAS STATIC FROM THE RADIO, THE FRONT PADS WERE REPLACED AND THE BRAKE SENSOR WAS REPLACED TWICE. *JB

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10125205	GENERAL MOTORS CORP.	CADILLAC	CATERA	1999	N	20050611	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HENDERSONVILLE TN	W06VR54 R1XR	20050614	0	9999	WHERE DO I EVEN START WITH THE 1999 CATERA THAT I JUST HAD TO TRADE IN THIS WEEKEND DUE TO SO MANY THINGS THAT HAD WENT WRONG WITH THAT CAR. 1ST, WHEN FILLING THE CAR UP WITH GAS, IT WOULD NOT AUTOMATICALLY SHUT OFF. DEALER FIXED 1ST TIME, BUT MESSED UP THE GAS GAUGE. IT STARTED DOING IT AGAIN 1 MONTH LATER. YOU COULD NOT KEEP A SET OF TIRES ON THE CAR NO MATTER HOW MANY ALIGNMENTS THAT YOU HAD PERFORMED. THE SUNROOF WOULD NOT OPEN MOST OF THE TIME WHEN YOU TRIED TO OPEN IT, BUT IT WOULD OPEN ON IT'S OWN AT RANDOM. DEALER REPLACED THE SWITCH TWICE, PROBLEM STILL OCCURRED. THE TRANSMISSION WENT OUT AT 60K AND HAD TO BE REPLACED DUE TO THE *S* LIGHT FLASHING. THE FIRST RADIO WOULD NOT PICK UP ANY STATIONS, THE RADIO WAS REPLACED BY THE DEALER. 4K LATER AFTER WARRANTY EXPIRED, IT HAPPENED AGAIN. AT 65K, THE CD PLAYER WOULD NO LONGER WORK. THE LOCKS WOULD NOT COMPLETELY LOCK WITH THE REMOTE OR WHEN THE CAR WAS PUT INTO GEAR. AT 90K, THE DRIVERS SIDE HEATED SEAT LITERALLY CAUGHT FIRE WHILE DRIVING AND BURNED A 4' DIAMETER HOLE IN FRONT BOLSTER. GM STATED THAT THIS IS 'NORMAL WEAR AND TEAR, BUT NORMALLY, THEY JUST STOP FUNCT
10143304	GENERAL MOTORS CORP.	CADILLAC	CATERA	1999	N	20051117	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ST LOUIS MO	W06VR52 RXXR	20051121	72000	1	DT: THE CONTACT STATED THE REAR PASSENGER SEAT CAUGHT ON FIRE WHILE USING THE HEATER WITHIN THE SEAT. THERE WERE NO WARNING SIGNS INDICATING A PROBLEM WITH THE VEHICLE. THE VEHICLE HAS NOT BEEN INSPECTED TO DETERMINE THE CAUSE OF THE FIRE. THE VEHICLE HAS NOT BEEN REPAIRED. *AK
10145895	GENERAL MOTORS CORP.	CADILLAC	CATERA	2000	N	20051221	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PROCTORVILLE OH		20051222	73362	1	DT: THE CONTACT ACTIVATED BOTH FRONT SEAT WARMERS FOR A PERIOD OF AT LEAST FIVE MINUTES. SHE AND THE PASSENGER GOT INTO THE VEHICLE AND FASTENED THE SEAT BELTS. SHORTLY AFTER, SHE NOTICED THE PASSENGER WAS SCOOTING TO THE EDGE OF HER SEAT. SMOKE WAS COMING FROM THE FRONT OF THE BACK REST PORTION OF THE PASSENGER SEAT THROUGH THE UPHOLSTERY. THE CONTACT TURNED OFF THE ENGINE, AND BOTH PARTIES QUICKLY ESCAPED THE VEHICLE FREE OF INJURY. THE CONTACT AND PASSENGER STOOD OUTSIDE THE VEHICLE AND SAW SMOKE, BUT NO FLAMES. THEY WAITED ABOUT 15 MINUTES AND REENTERED THE VEHICLE. THE PASSENGER SIDE SEAT WAS COOL TO THE TOUCH. THE CONTACT PLACED THE SEAT HEATER DIAL TO ZERO. THERE WAS SLIGHT DAMAGE TO THE SEAT. THE NEXT DAY SHE DROVE THE VEHICLE TO THE DEALER , WHO VISUALLY INSPECTED THE DAMAGE AND THE SEAT HEATER. HE DID NOT SERVICE THE VEHICLE, BUT SCHEDULED THE VEHICLE FOR REPAIRS AFTER THE HOLIDAYS. THE DEALER SUSPECTED THERE WAS A PROBLEM WITH THE WIRING OF THE SEAT HEATER. HE INSTRUCTED THE CONTACT NOT TO USE THE SEAT HEATER UNTIL REPAIRS WERE MADE. *AK
10150148	GENERAL MOTORS CORP.	CADILLAC	CATERA	1999	N	20060213	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RICHMOND KY	W06VR52 R6XR	20060213	90995	1	WHILE I WAS DRIVING I HAD MY SEAT HEATER ON TO WARM THE LEATHER SEATS AND IT CAUGHT FIRE AND BURNED A PLACE IN MY SEAT. ITS NOT A LARGE SPOT, BUT ITS THERE AND NOW I FEAR IF I TURN IT ON THE CAR WILL CATCH ON FIRE. I'VE SPOKE TO OTHER PEOPLE IN THE CADILLAC CATERA GROUPS AND THEY HAVE HAD THE SAME PROBLEM. *JB
10181960	GENERAL MOTORS CORP.	CADILLAC	CATERA	2001	N	20070130	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLOONFIELD NE	W06VR54 R71R	20070208	76000	1	TL*- WHILE DRIVING THE 2001 CADILLAC CATERA WITH 76000 MILES FAILURE FOR 15 MILES HE TURNED THE SEAT HEATER ON. THE CONTACT HAD BEEN DRIVING FOR A HALF HOUR WHEN HE TURNED THE SEAT HEATER OFF BECAUSE IT FELT HOT AND HE SMELLED SOMETHING BURNING. THE CONTACT STOPPED THE VEHICLE AND NOTICED THE BACK OF THE PASSENGER'S COAT WAS BURNED, AND THAT THERE WAS A HOLE IN THE BACK. THE FRONT PASSENGER SEAT HAD A BLACK BURN MARK IN THE MIDDLE OF THE SEAT, NEAR THE DOOR. THE VEHICLE WAS TAKEN TO THE DEALER, BUT IT HAD NOT BEEN DIAGNOSED. THE CURRENT MILEAGE WAS 76882. *AK

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10141070	GENERAL MOTORS CORP.	CADILLAC	CTS	2005	N	20050422	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GREENWOOD	IN		20051026		1	CONSUMER'S HEATED SEATS WOULD NOT TURN OFF, CONSUMER SUFFERED SECOND DEGREE BURNS TO THE BUTTOCKS. *TS THE MANUFACTURER INVESTIGATED THE FAILURE BUT DENIED THE CONSUMERS CLAIM FOR REIMBURSEMENT FOR PERSONAL INJURY AND FAULTY PRODUCT. *NM
10142167	GENERAL MOTORS CORP.	CADILLAC	CTS	2005	N	20050422	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GREENWOOD	IN		20051103		1	WHILE DRIVING CADILLAC CTS THE HEATER IN THE DRIVER SEAT WOULD NOT TURN OFF. *TS THE CONSUMER SUSTAINED SEVERE SECOND DEGREE BURNS TO BOTH HIS BUTTOCKS. THE CONSUMER WOULD LIKE TO BE COMPENSATED FOR THE EXTREME PAIN AND SUFFERING THAT HE ENDURED. HE WOULD ALSO LIKE TO BE COMPENSATED FOR THE LOSS OF HIS VEHICLE WHICH WAS OUT OF SERVICE FOR APPROXIMATELY FIVE MONTHS. *NM
565487	GENERAL MOTORS CORP.	CADILLAC	DEVILLE	2001		20010710	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GATES MILLS	OH	1G6KD54 Y21U	20020429		1	MR. ROSS CIRINCIONE IS WRITING ON BEHALF OF MS. CIANCIOLO STATING THAT A DEFECT IN THE BUCKET SEAT HEATING ELEMENT CAUSE BURNT EDGES WITH A 2-3 INCH HOLE DIAMETER IN THE LEATHER AND A MELTED SEAT CUSHION UNDERNEATH. ALTHOUGH THERE IS A SERVICE BULLETIN ALERTING DEALERSHIPS TO THE PROBLEM, THE DEALERSHIP INSISTED THAT THE BURN HOLE MUST HAVE BEEN CAUSED BY HER LOCAL DETAILING SHOP. ONWER IS REQUESTING REIMBURSEMENT. *TT
8001011	GENERAL MOTORS CORP.	CADILLAC	DEVILLE	2000	Y	20011214	N	1	STRUCTURE:BODY	GRIFFITH	IN	1G6KF57 99YU	20011220		6	CONSUMER WAS TRAVELING ON THE HIGHWAY AND SUDDENLY VEHICLE ACCELERATED AND TOOK OFF IN TRAFFIC, CONSUMER HAD BOTH FEET ON THE BRAKES, THE VEHICLE DID NOT RESPOND APPROPRIATELY FOR BRAKES, VEHICLE WAS OUT OF CONTROL. *AK CONSUMER STATES THAT THE DRIVERS SEAT HEATER IS INOPERATIVE, DRIVER AND PASSENGER FRONT SEAT BELT BUCKLES WERE OUT OF POSITION, AND THE PASSENGER SIDE PLASTIC RETAINER WAS BROKE, WHILE PULLING INTO A PARKING SPACE CONSUMER LOST ALL POWER STEERING, DEALER REPLACED RACK AND PINION, ENGINE IS MAKING A KNOCKING NOISE, WHILE ACCELERATING VEHICLE STARTED IN THIRD GEAR, WHICH THE GEARS SEEM TO LOCK UP INTERNALLY, VEHICLE STARTS VIBRATING AT APPROXIMATELY 50 MPH, THE RIGHT CENTER DASH A/C VENT CLOSES BY IT SELF, THE NIGHT VISION LENS IS CRACKED AND THE CONSOLE HOLDER AND LATCH BROKE.*YD
10018219	GENERAL MOTORS CORP.	CADILLAC	DEVILLE	2000	N	20000629	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PROSPECT HEIGHTS	IL	1G6KD54 Y9YU	20030506	3431	6	NAR 05/06/2003 MR THE A AND B CRANK SENSORS HAVE BEEN REPLACED FOUR TIMES, AND THE HEATED SEATS HAS NOT WORKED CONSISTENTLY. *CB
10106392	GENERAL MOTORS CORP.	CADILLAC	DEVILLE	2000	N	20040507	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FLORA	IL	1G6KD54 Y3YU	20050115		4	FRONT AUTOMATIC WINDOWS BOTH QUIT AT ONE TIME, HEATED SEAT QUIT, SENSOR. *NM
10167786	GENERAL MOTORS CORP.	CADILLAC	DEVILLE	2001	N	20060907	N	0	0 OTHER	GRAHAM	NC	1G6KF57 911U	20060910	45747	8	\$3440.72 OF REPAIRS FROM JAN 05 TO AUG 06, INCLUDES AIR BAGS, COMPUTER PROBLEMS, ELECTRIC WINDOWS, AIR CONDITIONER,FUEL PUMP,WATER PUMP,ELECTRIC SEAT HEATER,ETC. ON A 2001 CADILLAC DTS WITH 60038 MILES. ALL FIXED BY DEALER AND EXTENDED WARRANTY. WE PAID #50.00 DEDUCTIBLE FOR EACH TRIP TO SERVICE DEPT. 8 TIMES SINCE JAN 05. THE COMPLAINT IS REGARDING THE NUMBER OF TIMES WE HAVE BEEN WITHOUT A VEHICLE AND THE NUMEROUS REPAIRS ON A CAR THAT IS SUPPOSE TO BE WELL MADE, AND OF COURSE IS VERY EXPENSIVE. WE ARE SELLING THIS VEHICLE BECAUSE IT IS NOT RELIABLE AND WILL HAVE TO WITHDRAW SEVERAL THOUSAND DOLLARS TO MAKE UP THE DIFFERENCE OF THE SALE VALUE AND WHAT WE OWE. WE WOULD BE KEEPING THE CAR UNTIL PAID FOR IF THERE HAD NOT BEEN SO MANY PROBLEMS. THIS CAR IS KEPT IN A GARAGE AT ALL TIMES,AND WE HAVE IT SERVICED EVERY 3000 MILES AND HAVE DONE THIS SINCE WE BOUGHT THE CAR IN DEC 2003. PLEASE CONTACT US REGARDING ANY ADDITIONAL INFORMATION NEEDED. THANK YOU. *JB
845917	GENERAL MOTORS CORP.	CADILLAC	ELDORADO	1997	N		N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	VANCOUVER	WA		19990826			HEATED SEATS MELTED. THE DEALER HAS DISCONNECTED THE WIRES TO THE SEATS. THE MANUFACTURER HAS BEEN NOTIFIED. *AK

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8023769	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	1999	N	20021203	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BALTIMORE	MD	1GYEK13 R6XR	20021205		1	WHILE SITTING IN THE VEHICLE WITH THE SEAT HEATER ON, CONSUMER NOTICED SMOKE COMING FROM UNDER THE SEAT, CONSUMER WAS ABLE TO PULL OVER AND TURN THE SEAT HEATER OFF. TS CONSUMER STATED THE SEAT CONTAINED A BURN HOLE.*JB
10030854	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2002	N	20030701	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PATTERSON	NY	1GYEK63 N32R	20030805	31000	3	I WAS DRIVING WITH MY CHILDREN IN MY 2002 CADILLAC ESCALADE AND THERE WAS A REAL BAD BURNING SMELL AND SMOKE COMING FROM MY BACK SEAT. I LOOKED IN THE BACK SEAT AND THERE WAS SMOKE COMING FROM THE REAR DRIVERS SIDE SEAT. THE HEATED SEATS HAD GOTTEN TURNED ON BY ACCIDENT OR TURNED ON BY THEMSELVES. WE PULLED OVER AND GOT THE TWO KIDS OUT OF THERE CARSEATS TURNED THE HEATED SEAT SWITCH OFF, WAITED FOR THE SEAT TO COOL OFF. THANKFULLY WE CAUGHT IT IN TIME AS MY CHILDREN COULD HAVE BEEN INJURED. I PUT IN A COMPLAINT TO CADILLAC TO FILE ARBITRATION AS MY HEATED SEATS HAVE BEEN REAIRED 3 TIMES PRIOR TO THEM MELTING. CADILLAC DENIED ARBITRATION AND TOLD ME THE DEALER WILL REPAIR IT YET AGAIN.*AK
10039426	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2003	N	20030920	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST HARTFORD	CT	1GYEK63 NX3R	20030924		5	THERE EXISTS A DESIGN DEFECT IN THE 2003 CADILLAC ESCALADE THAT RESULTS IN REPEATED ACCIDENTAL ACTIVATION OF THE DRIVER'S SEAT HEATING SYSTEM, MOST CRITICALLY IN THE SUMMER, CREATING A CONSTANT BURN HAZARD. THE DRIVER'S WINDOW CONTROL BUTTON CANNOT BE ACTIVATED WITHOUT FREQUENT AND REPEATED ACCIDENTAL ACTIVATION OF THE SEAT HEATING SYSTEM BECAUSE THE HEATING BUTTONS PHYSICALLY BLOCK ACCESS TO THE WINDOW CONTROLS. TO LOWER THE WINDOW, ONE'S HAND MUST MAKE PHYSICAL CONTACT WITH THE SEAT HEATER ACTIVATION BUTTONS. FOR INSULIN DEPENDENT DIABETICS (SUCH AS MYSELF) AS WELL AS OTHERS WHO MAY HAVE A DEMINISHED ABILITY TO SENSE ABNORMAL HEATING, THIS PRESENTS AN EXTREMELY SERIOUS BURN HARZARD.
10054304	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2000	N	20040106	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH BEND	IN	1GYEK63 R9YR	20040116		1	WHILE DRIVING MY CADILLAC ESCALADE (YR. 2000) TO A BUSINESS MEETING THE HEATED DRIVER SEAT WAS ON AND BURNED THROUGH THE LEATHER AND BURNED ME AS WELL. I HAD TO DO AN EMERGENCY PULL OFF ON THE SHOULDER OF THE ROAD IN ORDER TO AVOID GETTING BURNED SEVERELY. I ALMOST WRECKED MY VEHICLE INTO ONCOMING TRAFFIC BECAUSE THE HEAT WAS SO INTENSE THAT I HAD TO LIFT BY BOTTOM OFF THE SEAT WHILE DRIVING APPROXIMATELY 35-45 MILES PER HOUR. I TOOK MY VEHICLE DIRECTLY TO THE DEALERSHIP TO HAVE IT LOOKED AT AND THEY STATED THAT THEY HAVE NEVER SEEN A HEATED SEAT GET THAT HOT BEFORE ON ANY VEHICLE TYPE. THE SERVICE DEPARTMENT EXPLAINED THAT THE CAUSE WAS A SHORT IN THE HEATER BUT A SHORT IS SUPPOSED TO AUTOMATICALLY TURN OF THE HEATER. THEY ESTIMATED THE HEATER GOT UP TO 140-150 DEGREES IN ORDER FOR IT TO BURN THE LEATHER SEAT. I CONTACTED CADILLAC TO SEE IF THERE WAS A RECALL ON THE SEAT AND THEY STATED THEY HAD NO RECALLS ON 2000 CADILLAC ESCALADES FOR THE HEATED SEATS. I SIMPLY REQUESTED FOR THEM TO COVER THE COST OF REPLACING THE SEAT BUT THEY STATED THAT MY
10107283	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2003	N	20050106	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUMMER LAND KEY	FL	1GYEC63 T53R	20050113		1	THE HEAT FROM THE REAR SEAT CAUSED THE FABRIC TO BURN. TAKEN TO DEALER FOR CHECKUP AND RESULTS SHOWED THAT THERE WAS A SHORTAGE IN THE WIRING, WHICH CAUSED THE SEAT TO OVER HEAT. *NM
10113477	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	1999	N	20050107	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LACONIA	NH		20050304	89000	1	WHILE VEHICLE WAS RUNNING THE SEAT HEATER OVERHEATED, BURNING A HOLE IN THE SEAT. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK

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10150451	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2002	N	20060214	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WATERBURY	CT	1GYEK63 N72R	20060216	75000	1	ABS BRAKES/BRAKE SYSTEM: BOUGHT A PRE-OWNED CADILLAC ESCALADE 2002, AFTER IT REACHED ABOUT 75000 MILES, ABS SYSTEM MAKES A LOUD GRINDING NOISE WHEN U PRESS THE BRAKES, EXTREMELY LOUD,BROUGHT THE TRUCK TO A CADILLAC DEALERSHIP CLAIMED THEY DIDN'T FIND ANYTHING WRONG.....SOMETHING NEEDS TO BE RECALLED WITH THESE TRUCKS IN REGARDS TO THE ABS SYSTEMS.....NEVER MADE THAT SOUND BEFORE WHEN I HAD OWNED IT FOR ABOUT A YEAR, AFTER A YEAR STARTED TO MAKE A HORRIBLE UNSAFE LOUD NOISE WHEN U PRESS THE BRAKES....FEEL VERY UNSAFE IN THE VEHICLE.... ALSO THE TRUCK ACCELERATED ONCE WITHOUT MY FOOT ON THE GAS.....TRUCK WAS IN PARK SO THE TRUCK DIDN'T MOVE--JUST ACCELERATED LIKE IT WANTED TO RACE. NOTICED AN ELECTRICAL PROBLEM THAT STARTED IN THE TRUCK AT AROUND 80,000 MILES---NOT ALL SENSORED AREAS ARE LIT, 1/2 ARE, 1/2 ARE NOT, DRIVERS HEATED SEAT STOPPED WORKING ALSO.*JB
10151778	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2002	N	20050316	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KENNESAW	GA	1GYEC63 T92R	20060304		1	THE PASSENGER SIDE BACK SEAT HEATER GETS SO HOT YOU CAN SEE THE COIL IMPRINT IN THE LEATHER. THIS CONCERNS ME. WILL THIS START A FIRE?*JB
10155504	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2004	N	20060325	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COUNTRYSIDE	IL	1GYEK63 N84R	20060417	14000	1	DT*: THE CONTACT STATED WHILE RIDING IN THE PASSENGER SEAT, THE SEAT HEATER ELECTRICALLY SHOCKED THE PASSENGER RESULTING IN SECOND DEGREE BURNS TO THE BACK. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHO REPLACED THE HEATING SYSTEM IN THE BACK SUPPORT OF THE SEAT.
10273610	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2002	N	20090516	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAS VEGAS	NV	1GYEK63 N82R	20090612	100000	1	SEAT HEATER SPONTANEOUSLY BURST INTO FLAME, CATCHING ENTIRE SEAT ON FIRE. *TR
10298778	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	2004	N	20091226	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WARREN	MI	3GYFK66 NX4G	20100108	104000		TL*THE CONTACT OWNS A 2004 CADILLAC ESCALADE. HE STATED THAT THE PASSENGER REAR SEAT CAUGHT FIRE DUE TO THE SEAT WARMER THAT WAS ACTIVATED ON ITS OWN. HE SMELLED SMOKE AND THEN NOTICED THE FLAMES. HE WAS ABLE TO UNPLUG THE SEAT WARMER FROM UNDERNEATH THE SEAT; HOWEVER, THERE WERE DAMAGES TO THE SEAT, PILLOW AND A BLANKET. THE DEALER WAS CONTACTED AND THEY STATED THAT THEY WOULD GIVE HIM A CALL; HOWEVER, HE HAS NOT RECEIVED ANY RESPONSE. THE DEALER ALSO STATED THAT THE REPAIR FOR THE FAILURE IS COVERED PER THE WARRANTY. THERE HAVE BEEN NO REPAIRS. THE FAILURE MILEAGE WAS 104000 AND THE CURRENT MILEAGE WAS 107000.
10298973	GENERAL MOTORS CORP.	CADILLAC	ESCALADE	1999	N	20091220	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLAIRSVILLE	GA	1GYEK13 R7XR	20100111	200000		TL*THE CONTACT OWNS A 1999 CADILLAC ESCALADE. WHILE DRIVING APPROXIMATELY 35 MPH, THE DRIVER'S SIDE SEAT WARMER MALFUNCTIONED AND BURNED THROUGH THE LEATHER. SHE ALSO WAS BURNED ON THE BACK OF HER LEGS. SHE WAS ABLE TO DRIVE ONTO THE EMERGENCY LANE AND GET OUT THE VEHICLE. THE SEAT WARMER MELTED THE LEATHER SEATS. THERE WERE NO REPAIRS MADE TO THE VEHICLE AND THERE WERE NO RECALLS. THE FAILURE MILEAGE WAS 200,000 AND THE CURRENT MILEAGE WAS 207,000.
10241980	GENERAL MOTORS CORP.	CADILLAC	ESCALADE ESV	2004	N	20080815	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WILLIAMSTON	SC	3GYFK66 NX4G	20080912	77000	1	WE HAVE A 2004 CADILLAC ESCALADE. A FEW WEEKS AGO THE RIGHT REAR SEAT WARMER CAUGHT ON FIRE. WE TOOK IT TO THE CLOSEST DEALERSHIP AND THEY BAGGED IT WHILE IT WAS STILL SMOKING AND PUT OIT BACK IN CAR AND SPRAYED FREBREEZE IN THE CAR AND SENT US ON OUR WAY AS IF NOTHING HAPPENED AT ALL. THEY DID NOT EVEN GIVE US SOMETHING STATING WE WERE THERE. MY BIGGEST CONCERN IS HAVING IT FIXED AND LETTING OTHERS KNOW SO THIS DOES NOT HAPPEN TO ANYONE ELSE.OUR DAUGHTER WAS ASLEEP ON TOP OF TWO PILLOWS LAYING ON THE SEAT.NOW EVERYTHING IS DRAGGING SUCH AS ALL THE WINDOWS. IT IS ACTING UP BAD. THANK YOU FOR YOUR TIME. *TR

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10384731	GENERAL MOTORS CORP.	CADILLA C	ESCALADE ESV	2007	N	20101126	N				ELECTRICAL SYSTEM	CENTRE VILLE VA	1GYFK66 877R	20110228	56685		IN NOV. 2010 THE FRONT SEAT HEATERS FAILED IN OUR CADILLAC ESCALADE ESV. AT THAT TIME AN ELECTRICAL BURNING SMELL WAS OBSERVED BY THE OCCUPANTS. A LATER INSPECTION FOUND THAT THE 'J1' WIRING CONNECTOR, WHICH CONNECTS TO THE SEAT CLIMATE CONTROL MODULE, WHICH IS INADEQUATE FOR THE CURRENT LOAD, HAD OVERHEATED RESULTING IN THE WHITE PLASTIC CONNECTOR BECOMING BLACKENED AND BRITTLE., THIS RESULTED IN THE A LOSS OF POWER TO THE SEAT HEATER. AS THE VEHICLE IS SOME 6 MONTHS AND SOME 10,000 MILES OUT OF WARRANTY, THE CADILLAC DEALER RECOMMENDED THE REPLACEMENT OF THE J1 CONNECTOR, REPAIR THE WIRING, AND REPLACEMENT OF THE SEAT CLIMATE CONTROL MODULE AT AN ESTIMATED COST OF \$550.00 AFTER CONTACTING CADILLAC CUSTOMER SERVICE, A CADILLAC DISTRICT REPRESENTATIVE CONTACTED ME AND WORKING WITH THE DEALERSHIP HAS OFFERED TO PERFORM THE RECOMMENDED REPAIR FOR A \$200.00 DEDUCTABLE. WHEN I ASKED THAT A LETTER STATING THE TERMS OF THEIR OFFER BE SENT TO ME, CADILLAC'S DISTRICT REPRESENTATIVE STATED SHE CANNOT PUT ANYTHING IN WRITING.
10167487	GENERAL MOTORS CORP.	CADILLA C	ESCALADE EXT	2005	N	20060906	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CANTON MS	3GYEK62 N15G	20060906	18558	4	DT*: THE CONTACT STATED THE VEHICLE FAILED TO START AFTER BEING PARKED FOR ONE OR TWO DAYS. THIS PROBLEM OCCURRED ON FOUR OCCASIONS. ON ONE OCCASION, THE DEALERSHIP REPLACED THE BATTERY BUT THIS DID NOT REMEDY THE PROBLEM. THE DEALERSHIP COULD NOT DUPLICATE THE PROBLEM ON ALL OTHER OCCASIONS. THE CONSUMER STATED THE VEHICLE HAS BEEN IN THE SHOP 17 TIMES, SINCE THE VEHICLE WAS PURCHASED. THE CD PLAYER WAS INOPERATIVE. THE HEATED SEAT WAS INOPERATIVE. THE FUEL TANK AND FOG LIGHT WAS REPLACED UPDATED 09/25/06. *JB
871815	GENERAL MOTORS CORP.	CADILLA C	SEVILLE	1996	N	20000909	N	1			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOCKPORT IL	1G6KS52 Y8TU	20000929			ELECTRICAL SHOCK AND BURNS RECEIVED FROM DRIVER'S SIDE SEAT HEATER. DEALER NOTIFIED, AND REPAIRS WERE BEING MADE AT NO COST TO CONSUMER. PLEASE FEEL FREE TO PROVIDE ANY FURTHER DETAILS. *AK
754904	GENERAL MOTORS CORP.	CHEVROLET	BLAZER	2002							SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SPANISH FORK UT	1GNDT13 S222	20011126			THE FIRST PROBLEM IS THAT OUR CAR WAS NOT FULLY PAINTED, YOU CAN SEE THAT PRIMER IN LARGE AREAS ALL OVER THAT BODY OF THE CAR. SECOND PROBLEM IS THE BACK CARGO DOOR WILL NOT LOCK. THIRD PROBLEM IS THE ELECTRONIC SETS ON DRIVER AND ON PASSENGER SIDE WILL NOT MOVE AND ARE STUCK IN THE SAME POSITION, ALSO SEAT WARMERS DO NOT WORK. THE FIFTH PROBLEM IS THAT THE TRANSMISSION IS LEAKING FLUID.
10022306	GENERAL MOTORS CORP.	CHEVROLET	BLAZER	2000	N	20010313	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SODDY DAISY TN	1GNDT13 W3Y2	20030822	83805	1	WHILE DRIVING 25 MPH THE TRANSMISSION FAILED. THE DEALER WAS NOTIFIED ABOUT 7 MONTHS AGO BUT THEY COULD NOT DUPLICATE OR CORRECT THE PROBLEM. *AK THE DEALER WAS NOTIFIED OF THE SHRUDDERING AND SLIPPAGE OF THE TRANSMISSION AT 23863. THE FRONT DIFFERENTIAL PINION SEAL LEAKED, THE CHECK LIGHT WAS REPLACED DUE TO THE MALFUNCTIONING SWITCH, THE BRAKE LIGHT HAD BECOME INOPERATIVE DUE TO AN OPEN CIRCUIT, THE HEATING SEAT WAS INOPERATIVE, THERE WAS A RATTLE IN RIGHT FRONT SUSPENSION, THE TRANSMISSION HAD NO REVERSE, AND THERE WAS HARD SHIFTING INTO THE FORWARD GEARS. *SCC
10104437	GENERAL MOTORS CORP.	CHEVROLET	BLAZER	1999	N	20040918	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OWOSSO MI		20041223	96000	1	HEATED SEAT SHORTED OUT, CAUSING MY BLAZER TO CATCH ON FIRE. *AK
10391932	GENERAL MOTORS CORP.	CHEVROLET	COLORADO	2007	N	20110214	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLACK RIVER NY	1GCDT13 E578	20110317		1	2007 CHEVROLET COLORADO. CONSUMER STATES VEHICLE CAUGHT FIRE WHILE PARKED *TGW ACCORDING TO THE FIRE REPORT, THE FIRE WAS CAUSED BY A FAULTY WIRE IN THE DRIVER'S HEATED SEAT. *JB

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10356974	GENERAL MOTORS CORP.	CHEVROLET	EQUINOX	2005	N	20100610	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PERRYVILLE	MO	2CNDL73 FX56	20100922	68750	1	TL* THE CONTACT OWNS A 2005 CHEVROLET EQUINOX. THE WIRES UNDER THE SEAT WERE GETTING HOT AND MELTING, BUT THE SEAT WAS NOT GETTING HOT. THE VEHICLE HAD NOT BEEN TAKEN TO THE DEALER FOR AN INSPECTION. THE MANUFACTURER WAS NOT CONTACTED. THE VEHICLE HAD NOT BEEN REPAIRED. THE CONTACT DOES NOT KNOW THE CAUSE OF THE FAILURE. THE FAILURE MILEAGE WAS 68,750. UPDATED 01/04/11*LJ ACCORDING TO THE INVOICE, THE SEAT WERE AFTER MARKET AND THERE WAS NO WIRING CHART. ALSO, THE SERPENTINE BELT WAS WORN. UPDATED 01/07/11
10176870	GENERAL MOTORS CORP.	CHEVROLET	HHR	2006	N	20061126	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	UNIONTOWN	OH	3GNDA23 P96S	20061223	25850	1	WHILE RIDING IN THE PASSENGER SEAT OF A 2006 CHEVROLET HER FOR A PERIOD OF ABOUT 2 HOURS I RECEIVED 2ND DEGREE BURNS TO POSTERIOR. CHECK OF THE SEAT BY CHEVY DEALER THE NEXT WEEK REPORTED NO PROBLEM WITH THE SEAT HEATER. IT HAS BEEN A MONTH AND I AM STILL RECOVERING FROM THE BURNS AND HAVE HAD MEDICAL TREATMENT TWICE WEEKLY . I HAVE RIDDING OVER 25,000 MILES (MOSTLY IN THE DRIVERS SEAT) AND THE SEAT HEATERS HAVE BEEN ON THE BIGGEST PART OF THE TIME OVER THE PAST YEAR. BUT THIS TWO HOUR STINT CAUSED ME SEVERE BURNS. *NM
770626	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000		20021202	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRVIEW PARK	OH	2G1WH55 KXY9	20021209		1	PASSENGER HEATED SEAT CREATED AN ELECTRICAL FIRE (NO FLAMES) ABOUT 30 MINUTES INTO TRIP. SEAT TOGGLE WAS SET AT 'LOW'. LEATHER WAS CHARRED, FOAM SEAT PADDING MELTED IN HOTTEST AREA OF THE BURN, PERSONAL PROPERTY ON THE SEAT WAS DESTROYED. THE TEMPERATURE OF THE HEAT MELTED A CD CASE AND PENS WHICH WERE IN A BAG ON THE SEAT. DRIVER RECEIVED BURNS ON FINGERS WHEN THEY BRUSHED AGAINST SEAT. GM HAS BEEN CONTACTED BY OWNER FOR ASSISTANCE. THE GM REPRESENTATIVE STATE THEY ARE UNAWARE OF ANY OTHER OCCURANCE. DT
855306	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N		N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TEMPERANCE	MI		20000121			THE ELECTRONICALLY HEATED SEATS STARTED BURNNG THE DRIVER'S BACK WHILE DRIVING, THEY OVERHEATED. THE DEALER HAS BEEN CONTACTED. *AK
10031441	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20030725	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RICHMOND	VA	2G1WH55 K6Y9	20030923	43802	1	CONSUMER STATED THAT SEAT HEATER IS TOO HOT, CAUSING THE HEATER TO BURN A HOLE INTO THE DRIVER'S SEAT, RESULTING IN A DISTRACTION TO THE CONSUMER. DEALER NOTIFIED.*AK *TS *JB
10106510	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2001	N	20041231	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PROPHETSTOWN	IL	2G1WH55 K819	20050117	29585	1	THE SEAT WARMER IN MY 2001 CHEVY IMPALA OVERHEATED CAUSING 3 LARGE(QUARTER SIZED) BLISTERING BURNS ON MY BACKSIDE. I TURNED IT OFF UPON FEELING THE BURNING, AND LATER IT DID NOT TURN ON AT ALL. MY CHEVY DEALER FIXED THE SEAT WARMERS AND THE REPAIR WAS COVERED UNDER WARRANTY. 18 DAYS LATER THE BLISTERS ARE STILL HEALING. *JB
																	I OWN A 2002 CHEVROLET IMAPLA. IT CAME WITH HEATED LEATHER FRONT SEATS. LAST YEAR THE SEAT ON THE DRIVERS SIDE FAILED TO HEAT. IT WAS DISCOVERED THAT THIS HAD BURNED A HOLE IN THE LEATHER OF THE SEAT BEFORE IT QUIT WORKING. IT WAS REPAIRED BY THE DEALER. IT WORKED FOR ABOUT A MONTH AND QUIT AGAIN. A SECOND HOLE WAS BURNED IN THE LEATHER SEAT IN THE SAME PLACE AND THREE HOLES WERE BURNED THROUGH THE MATERIAL OF TWO COATS. MY WIFE INDICATED THAT THE PASSENGER SIDE SEAT BECAME SO HOT THAT AFTER A COUPLE OF MINUTES SHE HAD TO TURN IT OFF. BOTH SEATS WERE CHECKED AND FOUND TO BE. THEY FOUND TO BE MALFUNCTIONING. I HAD BOTH SEATS DISCONNECTED TO PREVENT ANY FURTHER DAMAGE BY ACCIDENT. WE HAVE SUBSEQUENTLY LEARNED THAT TWO OF OUR FRIENDS HAVE GENERAL MOTORS VEHICLES IN WHICH THE HEATED SEATS FAILED. THEY DID NOT HAVE THEM REPAIRED OR REPLACED BECAUSE OF THE COST. MY CONCERN IS ONE OF SAFETY. IT SEEMS AN ACCIDENT AS WELL AS EXTENSIVE DAMAGE TO THE VEHICLE. BOTH MY SECF

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10147991	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20060116	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HARVARD	IL	2G1WH55 K0Y9	20060118	130000	1	DT*: THE CONSUMER STATED WHILE DRIVING, THE PASSENGER SEAT WARMER BECAME VERY HOT. THE PROBLEM WAS NOT NOTICED UNTIL A COAT IN THE SEAT CAUGHT ON FIRE. THE COAT WAS DISCARDED FROM THE VEHICLE WHILE MOVING IN ORDER TO KEEP THE FIRE FROM SPREADING. THE PASSENGER SEAT WAS DAMAGED AS A RESULT OF THE FIRE. *JB
10153302	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2002	N	20060308	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOC	VA	2G1WH55 K029	20060321	129054	1	HEATED SEAT BURNED A SMALL HOLE IN SEAT AND BURNED THE BACK OF MY LEG A LITTLE. I HAVE CONTACTED MANUFACTURE AND MY INSURANCE COMPANY. THE INSURANCE COMPANY HAS TRIED TO CONTACT THE MANUFACTURE AND HAS LEFT VOICE MAIL AND HAS NOT RECEIVED ANY RESPONSE FROM THE MANUFACTURE. THE SEAT HAS NOT BEEN REPAIRED OR REPLACED. *NM
10161134	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20060312	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST SENECA	NY	2G1WH55 K9Y9	20060630	33000	1	DT*: THE CONTACT STATED WHEN THE VEHICLE WAS STARTED; THE DRIVER'S IDE ELECTRIC HEATER BECAME VERY HOT, AND THEN FAILED TO CONTINUE HEATING THE SEAT. THE PASSENGER SEAT WAS NOT AFFECTED BY THE DRIVER'S SIDE FAILURE, BUT FAILED TO WORK A FEW DAYS LATER.
10162234	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20051001	N	1	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ARLINGTON HEIGHTS	IL	2G1WH55 K0Y9	20060712	83000	1	COMPLAINANT WAS TRAVELING ON INTERSTATE HIGHWAY WHEN DRIVER'S LEATHER SEAT SUDDENLY BECAME EXTREMELY HOT, CAUSING BURNS TO LOWER BACK AND BUTTOCKS. SEAT BECAME HOT DESPITE FACT THAT SWITCH CONTROLLING HEATED SEAT HAD BEEN, AND WAS STILL IN THE 'OFF' POSITION. SEAT CONTINUED TO BURN REGARDLESS OF SETTING OF 3-POSITION CONTROL SWITCH. SEAT CONTINUED TO BURN DESPITE VEHICLE BEING TURNED OFF. SEAT CONTINUED TO BURN UNTIL COMPLAINANT LOCATED DRIVER'S SIDE FUSE BOX AND REMOVED FUSE MARKED FOR DRIVER'S HEATED SEAT/BCM. VEHICLE MUST CONTINUE TO BE OPERATED WITH FUSE REMOVED AS RE-INSERTION CAUSES SEAT TO AGAIN BURN REGARDLESS OF SWITCH POSITION OR VEHICLE ON/OFF. PASSENGER HEATED SEAT WAS/IS UNAFFECTED BY THE DEFECT OR REMOVAL OF FUSE. INCIDENT DATE IS APPROXIMATE. *JB
10211908	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20071213	Y	0	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BREMAN	IN		20071214	160900	1	TL*THE CONTACT OWNS A 2000 CHEVROLET IMPALA. WHILE DRIVING 60 MPH, THE CONTACT NOTICED THAT THE SEATS WERE BECOMING HOTTER THAN NORMAL. SHE DEACTIVATED THE SEAT HEATER; HOWEVER, THE SEAT CONTINUED TO HEAT. SHE SMELLED SOMETHING BURNING AND NOTICED SMOKE AND A WHOLE IN THE SEAT. AS OF DECEMBER 14, 2007, THE DEALER HAD NOT INSPECTED THE VEHICLE. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 160,900.
10219826	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20080225	N	0	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUBURN	GA	2G1WH55 K5Y9	20080302	150501	1	RIGHT PASSENGER HEATED SEAT OVERHEATED AND CHARRED LEATHER SEAT COVER BEFORE I NOTICED A BURNING SMELL. I'VE REMOVED FUSE TO THIS SEAT, BUT MY SEAT IS RUINED. MY LOCAL CHEVROLET DEALER SAID HE HAS HAD THREE OTHER GM VEHICLES TO DO THIS AND EVEN CAUGHT ONE MAN'S COAT ON FIRE LAYING IN THE SEAT. BUT , HE SAID THERE WAS NO RECALLS ON HIS RECORDS FROM GM. NOW I'M STUCK WITH A FIVE OR SIX HUNDRED DOLLAR REPAIR BILL IF I HAVE IT FIXED. I CAN'T TAKE FUSE OUT FOR DRIVER,S SEAT, AS IT ALSO CONTROLS ANOTHER FUNCTION ON CAR. NOW I'M AFRAID IT WILL OVERHEAT AND I'LL BE BURNED LIKE SOME OF THE OTHERS I'VE READ ABOUT ON THE INTERNET. SEE WWW.CARSTATS.COM/SAFETYSTATION.ASP. *TR

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10225522	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2007	N	20071207	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TOPEKA KS	2G1WC58 R579	20080423	28675	1	WHEN BUYING THE CAR NOTICE THAT THE DRIVER SEAT HEATER WOULD GO OFF AFTER A SHORT TIME ON THE ROAD AND WOULD SLIGHTLY WARM UP AND WOULD NOT COME BACK ON. ACTS LIKE THERE IS A SHORT SOME WHERE. THE DEALER SAID THEY WOULD FIX IT, SO I ENDED UP BUYING THE CAR. AFTER NUMEROUS TRIPS TO THE DEALER TO FIX THE PROBLEM. THEY CAME TO A DECISION TO REPLACE THE PART THAT IS UNDER THE DRIVERS SEAT. (THIS WAS AFTER WE HAD TO TALK TO THE SERVICE MANAGER). THIS DID NOT FIX THE PROBLEM ITS DOING THE SAME THING. HAVE NOT TOOK THE CAR BACK IN AS OF YET BECAUSE I DON'T FEEL LIKE GETTING THE RUN AROUND AGAIN BECAUSE THE SERVICE DEPARTMENT DOESN'T KNOW HOW TO TROUBLESHOOT A WIRING PROBLEM. DID SEND IN THEIR SERVICE SATISFACTION CARD WITH THE COMMENTS THAT IT DID NOT FIX THE PROBLEM. AS OF TODAY I HAVE NOT GOTTEN A RESPONSE TO THIS CARD. ITS BEEN AT LEAST A MONTH SINCE MAILING THE CARD. *TR
10228754	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2003	N	20030408	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCHESTER NY	2G1WH52 K339	20080523	3239	10	TL*THE CONTACT OWNS A 2003 CHEVROLET IMPALA. 3,000 MILES AFTER SHE PURCHASED THE VEHICLE SHE HAD BRAKE FAILURE. ON APRIL 8, 2003, DEALER REPLACED REAR ROTORS, NOV. 19, 2003 FREED UP SLIDERS, MARCH 26, 2004 FULL ROTOR ASSEMBLY REPLACED IN FLORIDA, JUNE 7, 2005 COMPLETE BRAKE CHANGE. AUG. 16, 2005 RESURFACED BRAKES AND ROTORS, JAN. 16, 2006 REFACED REAR ROTORS, JUNE 30, 2006 REPLACED REAR ROTORS AND REFACED FRONT ROTORS, JAN. 10, 2007 RESURFACE WORK NEEDED TO BE DONE BUT DID NOT PERFORM REPAIRS, MAY 23, 2007 REPLACED ALL 4 ROTORS. THE CONTACT PAID FOR THE REPAIRS, MAY 22, 2008, REPLACED REAR PADS AND SERVICED CALIPERS. THE DEALER WILL NOT MAKE ANY ADDITIONAL REPAIRS AND FEEL AS THOUGH THEY HAVE DONE ALL THEY CAN TO REMEDY TO FAILURE. THE FAILURE MILEAGE WAS 3259 AND THE CURRENT MILEAGE WAS 50295. UPDATED 7/3/08 *CN THE PASSENGER SEAT HEATER AND REAR WINDOW DEFOGGER WERE INOPERATIVE. THERE WAS A NOISE COMING FROM THE STEERING. THE DEALER LUBED THE INTERMEDIATE SHAFT. THE REAR STABILIZER SHAFT AND LINK WAS REPLACED. UPDATED 07/15/08. *JB
10251051	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2002	N	20081203	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EAGAN MN	2G1WH55 K829	20081208	128000	1	HEATED SEAT SHORTED OUT, CAUGHT FIRE, BURNED DRIVER. *TR
10272903	GENERAL MOTORS CORP.	CHEVROLET	IMPALA	2000	N	20081110	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MADISON WI	2G1W855 K9Y9	20090604	100000		TL*THE CONTACT OWNS A 2000 CHEVROLET IMPALA. THE CONTACT ACTIVATED THE DRIVER'S SIDE SEAT WARMER AND NOTICED THAT THE LEATHER SEAT WAS BECOMING EXTREMELY HOT. THE SEAT MELTED, BUT THE CONTACT WAS UNINJURED. THE FAILURE BURNED HER CLOTHING AND LEFT A LARGE HOLE IN THE DRIVER'S SEAT. THE DEALER AND MANUFACTURER STATED THAT THEY COULD NOT ASSIST. THE CONTACT WOULD BE RESPONSIBLE FOR THE REPAIR COSTS. SHE WAS CONCERNED WITH THE OVERALL SAFETY OF THE VEHICLE AND THE STRANGE NOISES SHE HEARD. THERE WERE NO RECALLS FOR THE FAILURES. THE FAILURE AND CURRENT MILEAGES WERE MORE THAN 100,000.
8017149	GENERAL MOTORS CORP.	CHEVROLET	MONTE CARLO	2002		20020317	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HUNTLEY IL	2G1WX15 K929	20020826		2	FRONT PASSENGER'S SEAT HEATER WILL NOT SHUT OFF, EVEN IF VEHICLE IS NOT RUNNING. CONSOLE MODULE WAS REPLACED BY DEALERSHIP, BUT HEATER ENGAGED AGAIN. THIS TIME THE SYSTEM FAILED, RESULTING IN AN INTERIOR FIRE.*AK *JB
10099423	GENERAL MOTORS CORP.	CHEVROLET	MONTE CARLO	2000	N	20041015	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAINT CHARLES MO	2G1WX12 K3Y9	20041104	68000	1	WHILE STARTING THE VEHICLE PASSENGER'S SEAT HEATER COMMENCED TO SPARK AND BURNED THE RIGHT KNEE OF 6 YEAR OLD CHILD. ALSO, BURNED THE PASSENGER'S SEAT. MANUFACTURER WAS NOTIFIED.*AL
10178081	GENERAL MOTORS CORP.	CHEVROLET	MONTE CARLO	2004	N	20061210	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	VIRGINIA BEACH VA	2G1WX12 K249	20070108	56000	1	DRIVERS SIDE HEATED SEAT INOPERATIVE. TOOK TO DEALER AND WAS TOLD I NEEDED A NEW COVER. I INSPECTED THE SEAT AND DISCOVERED A QUARTER SIZE BURN MARK INSIDE THE CUSHION. THE HEATING ELEMENT BECAME OVERHEATED AND BEGAN TO BURN THE CUSHION. *JB

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10181328	GENERAL MOTORS CORP.	CHEVROLET	MONTE CARLO	2002	N	20070131	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RINGOLD	GA	2G1WX15 K229	20070201	60000	2	TL*- THE CONTACT STATED THAT WHILE DRIVING THE 2002 CHEVROLET MONTE CARLO SS COUPE AT 40 MPH, SHE TURNED THE SEAT WARMER ON AND THE SEAT GOT HOTTER THAN USUAL VERY QUICKLY. THE CONTACT TURNED THE SEAT WARMER OFF, THEN PULLED TO THE SIDE OF THE ROAD, AND NOTICED A BLACK MELTED SPOT ON THE LOWER BACK OF THE DRIVER'S SEAT. THE VEHICLE WAS THEN DRIVEN HOME. *AK THE CONSUMER STATED SHE HAD A WIRE REPLACED ON THE SEATS IN THE PAST. UPDATED 03/07/07. *JB
10251286	GENERAL MOTORS CORP.	CHEVROLET	MONTE CARLO	2004	N	20081201	Y	1	0	SEATS	SPRINGDALE	OH	2G1WX12 K249	20081210	50500		TO WHOM IT MAY CONCERN, I HAVE A 2004 CHEVROLET MONTE CARLO. THIS IS A VERY NICE CAR WITH ALL THE OPTIONS. THE HEATED SEAT CAUGHT FIRE AND IN TURN CAUGHT ME ON FIRE. I PUT THE FIRE OUT WITH MY HAND BUT NOT BEFORE IT BURNED A HOLE THROUGH THE SEAT AND IN MY COAT. FORTUNATELY, I WAS JUST PARKING WHEN THIS OCCURRED. IF I WOULDN'T HAVE BEEN ABLE TO SNUFF THE FIRE BEFORE IT GOT OUT OF HAND, I COULD HAVE BEEN SERIOUSLY INJURED. FURTHER, JUST THINK IF I HAD KIDS IN THE BACK SEAT. THIS IS A 2-DOOR CAR AND I WOULD NOT HAVE BEEN ABLE TO GET ANYONE OUT OF THE BACK SEAT IF THE FRONT SEAT WAS ENGULFED IN FLAMES. I CALLED THE CUSTOMER SUPPORT LINE FOR GM AND THEY INFORMED ME TO TAKE IT TO THE DEALERSHIP FOR A DIAGNOSTIC. THE DEALERSHIP CONFIRMED THE FIRE WAS CAUSED BY FAULTY WIRING IN THE SEAT HEATER. THE DEALERSHIP THEN MADE THE NECESSARY CALLS AND INFORMED ME THAT THE SEAT WOULD NOT BE FIXED AND I MUST CALL MY INSURANCE COMPANY AND OPEN A CLAIM WHICH WOULD COST ME A \$500 DEDUCTIBLE. I HAVE READ REPORTS OF SOME BRAND NEW 2009 CHEVROLET CARS/TRUCKS THAT ALREADY HAVE RECALLS FOR SEATS
10075403	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO	2003	N	20030629	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH BEND	IN	1GCHK23 133F	20040615	999999	9	(1) NA; (2) SEAT HEATER CONTROL SWITCH LOCATION. EASY/OFTEN INADVERTANT ACTIVATION WHEN OPERATING WINDOW OR MIRROR CONTROLS. ACTIVATION IS NOT NOTICED BECAUSE THE INDICATOR LIGHTS DO NOT FACE THE DRIVER. THE FIRST INDICATION IS WHEN YOUR BUTT STARTS TO FRY. ATTEMPTS TO DEACTIVATE THE HEATER IS DANGEROUS BECAUSE THE INDICATOR LIGHTS DO NOT FACE THE DRIVER SO YOU HAVE TO DIVERT YOUR ATTENTION FROM THE ROAD TO OPERATE THE HEATER. I HAVE RUN OFF THE ROAD SEVERAL TIMES TRYING TO TURN OFF THE HEATER WHILE DRIVING. ALSO, THE SEAT HEATER GETS TOO HOT AND PRESENTS A RISK OF BURN INJURY OR FIRE. (3) TODATE NOTHING.*AK
10111130	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO	1998	N	20050208	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBUS	OH	1GCEC14 R5WZ	20050208		3	THE DRIVER'S SEAT OVERHEATED WHILE DRIVING. THE DRIVER SUSTAINED INJURIES TO BOTH LEGS. THE DRIVER WENT TO THE HOSPITAL THE NEXT DAY. DRIVER TOOK VEHICLE TO THE DEALER, AND MECHANIC DETERMINED THAT THE LEFT SEAT NEEDED TO BE REPLACED. *AK THE CONSUMER STATED THAT THE TAILGATE CABLES FAILED TWICE. *TC
10154902	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO	2003	N	20060318	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MOCKSVILLE	NC		20060409		1	DRIVERS SEAT HEATER ELEMENT BURNED OUT. REPAIR SHOWED SIGNIFICANT CHARRING OF THE ELEMENT FABRIC AND SEAT FOAM. *NM
10323128	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO	2004	N	20100330	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HANNIBAL	MO		20100330		1	2004 CHEVROLET SILVERADO SEAT CAUGHT FIRE DUE TO THE SEAT HEAT SWITCH MALFUNCTIONING. *KB THE CONSUMER STATED THE SEAT HEAT SWITCH WAS STICKING, WHICH CAUSED A SHORT. *JB
10305384	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO 1500	2006	N	20090914	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAKE CITY	AR	1GCEK19 B96Z	20100204	40000	1	HEATED SEAT IN A 2006 CHEVROLET SILVERADO Z71, HEAT COMES ON BY ITSELF, GETS EXTREMELY HOT. TOOK IT TO A DEALER AND WAS TOLD IF IT DID NOT COME ON IN THE SHOP THEY COULD NOT FIND THE PROBLEM, DID NOT SHOW UP ON THE COMPUTER. THIS HAPPENS ALMOST DAILY. *TR

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10348631	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO 1500	2006	N	20100806	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STUARTS DRAFT VA	2GCEK13 T161	20100811	61148		TL*THE CONTACT OWNS A 2006 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE HEATED SEATS SWITCH WOULD MALFUNCTION, CAUSING THE HEATER TO TURN ON WHILE THE CONTACT WAS DRIVING. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALERSHIP WHERE THE SWITCH WAS DEACTIVATED UNTIL THE PART ARRIVED; HOWEVER, THE HEATER WAS STILL TURNING ON BY ITSELF. THE VEHICLE HAD NOT BEEN REPAIRED WHEN THE COMPLAINT WAS FILED. THE CONTACT HAD NOT SPOKEN WITH THE MANUFACTURER WHEN THE COMPLAINT WAS FILED. THE CURRENT AND FAILURE MILEAGES WERE 61,148.
10372772	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO 1500	2005	N	20101201	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CONROE TX	1GCEK19 B05E	20101222		1	2005 CHEVROLET SILVERADO 1500. CONSUMER WRITES REGARDING COMPLAINT AGAINST GM CONCERNING SEAT OVERHEATING CAUSING 3RD DEGREE BURNS TO A PARAPLEGIC MAN. *TGW
10183310	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO 1500 HD	2003	N	20061110	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CRYSTAL BEACH TX	1GCGK13 U43F	20070223	98000	20	I OWN A 2003 CHEVROLET 1500HD 4X4. IT HAS HEATED SEATS WHICH TEND TO COME ON BY ITS SELF AND WILL NOT TURN OFF. THE SEATS GET EXTREMELY HOT. SINCE THIS PROBLEM OCCURRED, I'M NOW GETTING A SERVICE 4 WHEEL DRIVE LIGHT, BUT THE 4X4 SEEMS OK. I THINK THE SHORT IN THE SEATS IS EFFECTING OTHER PARTS ON MY TRUCK. *JB
10233715	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO 2500	2006	N	20080706	N			0 ELECTRICAL SYSTEM	SUMMERVILLE SC		20080709			DRIVER'S ELECTRIC HEATER COMES BY IT'S SELF GET'S REAL HOT/ HAVE TO JUST KEEP PUSHING THE ON AND OFF SWITCH SEVERAL X THEN IT TRUNS OFF HIT BUMP AND IT STARTS AGAIN HAD THREE DIFFERANT PEOPLE HAS THERE BACK WAS RED FROM THE HEAT. HAD AT DEALER X2 OR MORE AND ALL THE SAY CANT FIND ANYTHING WRONG ALSO THE EASY OUT ON THE SEAT DOESNT WORK WHEN YOU REMOVE THE KEY THE CLUSTER CHANGE WILL CHANGE BY IT SELF(FUEL USED/ OIL LIFE / FUEL ECON ECT YES EVEN GENERAL MOTORS ARE TELLING SORRY!! BUT WHO LIKES TO DRIVE WITH THE HEATED SEAT ON @ 90 DEGREES WEATHER
10160513	GENERAL MOTORS CORP.	CHEVROLET	SILVERADO 2500 HD	2003	N	20050115	N			ELECTRICAL SYSTEM:BATTERY	RIALTO CA	1GCHC23 U23F	20060612	54385	5	CONSUMER COMPLAINT CONCERNING TRANSMISSION FAILURES ON 2003 SILVERADO. *TS THE TRANSMISSION FLUID WAS BURNT, THE REVERSE GEAR WAS INOPERABLE AND THE TRANSMISSION SHIFTER WAS LOOSE. THE POWER STEERING FLUID WAS LOW. FLUID WAS LEAKING FROM THE GEAR BOX. THE FRONT SEAL ON THE POWER STEERING PUMP WAS WORN AND LEAKING, AS WELL AS THE LOWER HOSE. THE WATER PUMP GASKET AND LOWER RADIATOR HOSE WAS LEAKING. THE BATTERY WAS REPLACED BECAUSE IT WOULD NOT HOLD A CHARGE. THE A/C WOULD ONLY BLOW OUT AIR FROM THE DEFROST VENTS. THE A/C HEATER MODE DOOR ACTUATOR WAS WORN. THE CHECK ENGINE LIGHT ILLUMINATED. THE FUEL FILTER WAS REPLACED. THE PANEL ON THE DRIVERS SEAT WAS WARPED. THE TIRES WERE REPLACED, HOWEVER MONTHS LATER ONE OF THE TIRES DEVELOPED A SLOW LEAK, DUE TO A PIN HOLE LOCATED IN THE SIDEWALL. THE REAR PADS AND ROTORS WERE REPLACED. THE FRONT AND REAR SHOCKS WERE REPLACED. THE TAIL GATE SUPPORT CABLES WERE REPLACED. THE REAR TIRE BLEW OUT WHILE DRIVING. THE SECOND ROW SEAT BELT WAS INOPERATIVE. *JB
10018902	GENERAL MOTORS CORP.	CHEVROLET	SUBURBAN	1999	N	20030311	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SILVER SPRING MD	1GN GK26 J3XJ	20030519	43000	3	THIS IS THE THIRD TIME I HAVE REPLACED THE BRAKE PADS AND THIS TIME I HAD TO REPLACE THE RIGHT FRONT ROTOR DUE TO WARPING. THE BRAKES ON THIS VEHICLE ARE GROSSLY UNDERSIZED AND CHEVROLET KNOWS THIS. THAT IS WHY THE BRAKES ON THE NEW 2003 SUBURBAN ARE LARGER EVEN THOUGH THE VEHICLE IS SEVERAL HUNDRED POUNDS LIGHTER THAN THIS MODEL. I HAD INTENDED TO KEEP THIS CAR FOR AT LEAST 6 OR 7 YEARS BUT MUST NOW GIVE IT UP BECAUSE I AM WORRIED THE BRAKES WILL FAIL ALL TOGETHER. ALSO, THE SEAT HEATERS ON BOTH FRONT SEATS QUIT WORKING AFTER THE FIRST YEAR AND WOULDN'T BE REPLACED BY THE DEALER. *JB

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10239933	GENERAL MOTORS CORP.	CHEVROLET	SUBURBAN	1999	N	20060515	Y	1	0	SEATS	VENTURA	CA	3GNFK16R0XG	20080827	100000	TL*THE CONTACT OWNS A 1999 CHEVROLET SUBURBAN. WHENEVER THE VEHICLE IS AT A STOP, THE RPM'S DECREASE AND THE VEHICLE SHUTS OFF. WHEN ACCELERATING UP A HILL OR SLOPE, THE VEHICLE BEGINS TO STALL. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THE FAILURE COULD NOT BE DIAGNOSED. IN ADDITION, WHENEVER THE CONTACT ACTIVATES THE SEAT HEATER ON THE FRONT PASSENGER SEAT IT BEGINS TO BURN THROUGH THE LEATHER ON THE SEAT. THE CONTACT WAS SLIGHTLY BURNED ON HIS RIGHT LEG. THE VEHICLE HAS NOT BEEN TO THE DEALER FOR THIS FAILURE. HE DID NOT NOTICE ANY DIFFERENCES BEFOREHAND. THE SPEED WAS NOT A FACTOR. THE CURRENT MILEAGE WAS 120,000 AND FAILURE MILEAGE WAS 100,000.	
10320427	GENERAL MOTORS CORP.	CHEVROLET	SUBURBAN	2004	N	20100212	Y			SEATS	FULLERTON	NE	1GNFK16Z24J	20100317	64000	1	2004 CHEVY SEAT HEATER CAUGHT ON FIRE. CALLED CHEVY THEY WON'T DO ANYTHING. *TR
10176352	GENERAL MOTORS CORP.	CHEVROLET	SUBURBAN 1500	1999	N	20061209	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MOUNT PROSPECT	IL	1GNFK16R1XJ	20061217	65000	1	DRIVERS SIDE SEAT HEATER ON, STARTED SMOKING/SMOLDERING, BURNED THROUGH SEAT LEATHER. *JB
10213671	GENERAL MOTORS CORP.	CHEVROLET	SUBURBAN 1500	2003	N	20070103	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HAMPTON	VA	1GNFK16Z23J	20080104	28000	1	DRIVER'S ELECTRIC SEAT HEATER TURNS ON BY ITSELF, SWITCH DOES NOT TURN IT OFF. INTERMITTENT PROBLEM. REPEATED SERVICE ATTEMPTS BY GM HAVE NOT CORRECTED PROBLEM. VERY DISTRACTING TO THE DRIVER. THE SEAT GETS UNCOMFORTABLY HOT. *CN
10220981	GENERAL MOTORS CORP.	CHEVROLET	SUBURBAN 1500	2004	N	20050926	N	0	0	OTHER	FAIRFAX	VA		20080312		5	MULTIPLE COMPLAINTS. - TACHOMETER DOES NOT WORK CORRECTLY - DOES NOT WORK SOME OF THE TIMES; WILL STICK IN DIFFERENT PLACES, ETC; DATE OF FAILURE: FEB 2008 - STEERING COLUMN HAS AUDIBLE/PHYSICAL THUMBING/BANGING WHEN TURNING LEFT OR RIGHT - DATE OF FAILURE: 02/01/2008 (32,000 MILES); - A/C SOMETIMES GOES TO BLOWING HEAT - WHEN TURNED OFF AND ON IT WILL SWITCH TO A/C - NOT ALWAYS - SOMETIMES TURNING AUTO OFF AND THEN ON WILL FIX PROBLEM - DATE OF FAILURE FIRST NOTICED 06/01/2006; - DRIVER SIDE SEAT HEATER - WHEN I TURN IT ON I SMELL ELECTRICAL WIRES BURNING - DATE OF FAILURE - 03/06/08; - A/C - THERE IS A HIGH PITCHED NOISE (LIKE VACUUM) COMING FROM THE RIGHT REAR OF THE VEHICLE WHEN A/C IS ON AND THE AUTO IS AT IDLE - DOES NOT DO IT ALWAYS - THIS NOISE IS VERY AUDIBLE INSIDE AND OUTSIDE OF VEHICLE - DATE OF FAILURE: 09/26/2005; *TR
10050515	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	1999	N	20031213	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OAKLAND	NJ		20031215	119000	1	DRIVER'S SEAT HEATER CAUGHT ON FIRE.*AK
10067106	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2001	N	20040413	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PLEASANT LAKE	IN	1GNEK13T31R	20040413		1	ABOUT 3 WEEKS AGO DRIVER'S SIDE SEAT OVERHEATED. AT ONE POINT THE SEAT GOT SO HOT THAT IT SCORCHED THE LEATHER. CONSUMER CONTACTED DEALER, AND WAS TOLD THAT THERE WAS NO RECALL ON THIS PROBLEM. CONSUMER HAD IT REPAIRED BECAUSE HE THOUGHT THAT IT WAS A SAFETY ISSUE.*AK
10087984	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2001	N	20031231	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CAROL CITY	FL	1GNEC13T31R	20040914	28000	3	DRIVERS SEAT HEATING SENOR OVER HEATED. THE DEALER MADE REPAIRS AT 28,000 MILES. NOW AT THE PRESENT MILEAGES OF 33,000 MILES THE PROBLEM HAS RESURFACED. THE PASSENGER SEAT BELT WOULD CONTINUE TO TIGHTEN ON THE OCCUPANT WHILE DRIVING. *JB AND THE SPARE TIRE CABLE PLASTIC CONNECTOR WOULD NOT RELEASE THE SPARE TIRE. *SC
10093644	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2003	N	20031101	N	0	0	ELECTRICAL SYSTEM	ELK CITY	OK	1GNEC13Z03R	20041005		7	FRONT PASSENGER SEAT HEATER COMES ON BY ITSELF. BLINKER SENSOR WILL TELL ME THAT THE BLINKER IS ON WHEN IT ISN'T. CD/RADIO LIGHTS BLINK ON AND OFF. REAR PASSENGER WINDOW ROLLS DOWN BY ITSELF. FUEL GAUGE DOES NOT WORK PROPERLY AND WILL OFTEN SAY IT'S FULL WHEN IT'S EMPTY OR IT'S EMPTY WHEN IT'S FULL OR HALF A TANK WHEN IT IS EMPTY. FUEL INJECTORS KEEP CLOGGING UP WITH CARBON. TRANSMISSION FAILURE FROM STOP AND DELAY ACCELERATION WHILE DRIVING. *AK

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10106415	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2003	N	20030825	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROLAND	OK	1GNEK13 Z93R	20050115	153	5	1. KNOCKING IN FRONT END, INTERMITTENT STEERING SHAFT IS OUT. I HAVE BEEN ON WAITING LIST SINCE SEPTEMBER 2003 AND STILL NOT FIXED.(IN A WRECK THIS COMPONENT IS WHAT KEEPS THE STEERING ROD FROM PROJECTING INTO THE CAB; PER CHEVROLET MECHANIC). 2. SEPT. 2003 TRANSMISSION: GRINDING/VIBRATING SOUND IN THE MIDDLE OF VEHICLE (THINK THIS IS MY TORQUE CONVERTER), NEUTRAL POSITION FROM A COMPLETE STOP AND WHILE DRIVING. BEEN IN SHOP ON 2 OCCASIONS AND STILL NOT FIXED, MECHANIC SAYS THE VEHICLE COMPUTER DOESN'T SHOW ANY PROBLEMS, SO THEY WON'T FIX IT! 3.FRONT DIFFERENTIAL LEAKING. JAN. 2004 TO BE FIXED WHEN STEERING SHAFT GETS FIXED! 4. PASSENGER HEATERS COME ON BY THEMSELVES. NOV. 2003 STILL NOT FIXED 5. FRONT DRIVER'S SEAT WON'T HOLD MEMORY SETTINGS. NOV. 2003 STILL NOT FIXED. *NM
10134208	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	1999	N	20050515	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DODGE CENTER	MN		20050825		0	OUR SEAT WARMER BURNED THRU OUR FRONT DRIVERS SEAT. THERE IS A LARGE HOLE IN OUR SEAT. I AM NOT SURE OF THE EXACT DAY THAT THIS HAPPENED...WE HAVE HAD A LOT OF THINGS GOING ON THIS SUMMER WITH MY HUSBAND HAVING OPEN HEART SURGERY AND I THEN HAVING SURGERY SO I AM JUST GETTING THIS TO YOU NOW. I AM NOT SURE IF THERE IS ANYTHING THAT CAN BE DONE ABOUT THIS OR NOT BUT I DO NOT WANT ANYONE TO GET HURT.
10139093	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2001	N	20051005	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILL CREEK	WA		20051008	110000	1	I OWN A 2001 CHEVY TAHOE. ON OCTOBER 5TH, 2005 I SMELLED SOMETHING BURNING. WHEN I PARKED MY CAR AND PULLED A FILE FOLDER OFF THE SEAT, IT WAS SINGED AND THERE WAS SMOKE COMING FROM THE PASSENGER SEAT. THERE WAS ALSO A BROWN BURN MARK AND THE LEATHER SEAT WAS MELTED. I WENT TO AN APPOINTMENT, MAKING SURE THERE WERE NO INDICATOR LIGHTS ON. TWO HOURS LATER I STARTED THE CAR AND THE SMOKE BEGAN AGAIN, THIS TIME MUCH WORSE. I WENT TO SANDBERG CADILLAC; THEY WERE GOING TO CHARGE ME \$110 TO DISCONNECT THE SEAT. THE SERVICE MANAGER HAD GOTTEN INTO THE CAR TO MOVE IT AND SAID THE SEAT WAS STILL SMOLDERING. THEY TORE THE SEAT OUT OF THE CAR AND THERE WAS A FIRE UNDER THE LEATHER. AT THAT TIME THE \$110 DISCUSSION WAS DROPPED. I MADE A COMMENT TO THE 5 GENTLEMAN THAT THIS IS UNDER WARRANTY, BUT ISN'T THIS SAFETY ISSUE ALL AGREED. STEVE AND I WENT BACK INSIDE AND HE ARRANGED FOR A LOANER CAR, THROUGH ENTERPRISE. SERGIO SAID THAT HE WOULD BE PUTTING A CALL INTO HIS GM REP AND THAT HE WOULD TALK TO THEM ABOUT COVERING THE EXPENSE OF THE SEAT AND GETTING MY CAR BACK TO THE ORIGINAL CONDITION OF BEFORE THE FIRE. THERE WAS CHEMICAL SMOK
10144263	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2001	N	20051005	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILL CREEK	WA		20051115		1	CONSUMER 2001 CHEVY TAHOE PASSENGER SEAT WAS BURNING . *TS WHILE THE VEHICLE WAS IN MOTION THE CONSUMER SMELLED BURNING. THERE WAS A BLOWN BURN MARK IN THE LEATHER SEAT WHERE THERE WAS MELTING. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY SIMPLY DISCONNECTED THE SEAT WARMER. THE CONSUMER REQUESTED THAT THE VEHICLE BE PLACED BACK IN IT'S ORIGINAL CONDITION AND BE REIMBURSED FOR THE CAR RENTAL. *SC
10148143	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2000	N	20060119	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LA SALLE	IL	1GNEK13 R6YR	20060119	52000	1	DT*: THE CONSUMER STATED AFTER USING THE HEATED SEAT FOR ONE AND A HALF MILES, IT SHORTED OUT. THIS CAUSED MINOR BURNS TO THE DRIVER. AN INDEPENDENT REPAIR SHOP DETERMINED THE SEAT COVER NEEDS TO BE REPLACED. *JB *AK
10169779	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2004	N	20061002	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	APPLETON	WI	1GNEK13 Z64J	20061002	72000	2	DT*: THE CONTACT STATED WHILE DRIVING VARIOUS SPEEDS, THE HEATED SEAT ON THE DRIVER'S SIDE ENGAGED WITHOUT WARNING. THE VEHICLE WAS INSPECTED BY A DEALER WHO DETERMINED THE HEATED SEAT SWITCH AND CONTROL MODULE NEEDED TO BE REPLACED. AFTER THE REPLACEMENTS, THE PROBLEM PERSISTED. THE MANUFACTURER WAS NOT CONTACTED. UPDATED 10/16/2006 - WHEN THE VEHICLES IGNITION SWITCH WAS ON, THE DRIVER'S SEAT HEATER TURNED ON. THIS OCCURRED ANYTIME THE VEHICLE WAS RUNNING. THE CONSUMER DISCONNECTED TO POWER SUPPLY TO THE HEATED SEAT. *NM

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10210817	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	1998	N	20071203	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BIRMINGHAM	AL	1GNEC13R4WJ	20071204	89857	1	OUTSIDE TEMP BELOW FREEZING SO I HEATED UP MY 1998 CHEVY TAHOE (INCLUDING HEATED LEATHER SEATS ON LOW SETTING) AND WHEN I RETURNED TO MY VEHICLE LESS THAN 5 MINUTES LATER, DRIVER'S SEAT WAS ON FIRE. VEHICLE HAS LESS THAN 90,000 MILES AND HAS NOT BEEN MISTREATED. I HAPPENED TO HAVE A DRINK IN MY HAND SO I POURED IT ON THE SEAT TO PUT IT OUT. HAD I ACTUALLY BEEN SITTING ON THE SEAT, I COULD HAVE BEEN SERIOUSLY BURNED. *TR
10219554	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2003	N	20080228	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RED OAK	TX		20080228	121000	1	I HAVE A 2003 TAHOE Z71 WITH LEATHER SEATS. MY WIFE NOTICED A SMELL AND THOUGHT IT WAS EXHAUST. I DROVE THE VEHICLE AND IT DID NOT SMELL THAT WAY ALL THE TIME. WE FINALLY FOUND THE PROBLEM BY MY WIFE GETTING BURNT. HER SEAT HEATER WAS GETTING WAY TOO HOT AND PRODUCED A BURNING SMELL. IT GOT SO HOT THAT IT LEFT A BURNT MARK ON THE LEATHER SEAT AND BURNT HER BACK AND THAT'S WHEN WE FIGURED OUT THAT IT WAS WHAT WAS CAUSING THE SMELL. BE CAREFUL WHEN YOU TURN ON THOSE FRONT SEAT HEATERS. WILL REPORT TO CHEVROLET. *TR
10295593	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2004	N	20091209	N			SEATS	HUNTINGTON BEACH	CA	1GNEK13T74R	20091214	69000		2004 CHEVROLET TAHOE Z71. 69K MILES. DRIVER'S POWER SEAT AND BOTH FRONT SEAT HEATERS FAILED SIMULTANEOUSLY. FOUND BURNED ORANGE WIRE IN CONNECTOR AT REAR OF DRIVER'S SEAT BURNED AND CONNECTOR MELTED AT ORANGE WIRE LOCATION. ALSO SAW AREA ON ORANGE WIRE THAT APPEARED TO BE A LOCATION WHERE WIRE WAS PINCHED BY SEAT ADJUSTER MECHANISM. REPAIR OF WIRE AND RELOCATION OF HARNESS AWAY FROM SEAT MECHANICAL PARTS CURED THE PROBLEM.
10358315	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2003	N	20100701	N			SEATS	PENSACOLA	FL		20100929		1	2003 CHEVY TAHOE WITH SEAT HEATERS. HEATER DRIVER SIDE COMES ON BY ITSELF AND CAN NOT SHUT IT OFF. SEAT GETS EXTREMELY HOT AND I HAVE BEEN TOLD BY DEALER THAT WE HAVE TO REPLACE SEAT MODULE CONTROL COST \$500. *TR
10365458	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2002	N	20101110	N			ELECTRICAL SYSTEM	LONGVIEW	TX	1GNEC13Z22R	20101112	139000	1	2002 CHEVROLET TAHOE DRIVERS SEAT HEATER SHOCKING DRIVER AND BURNING HOLES THROUGH THE SEAT AND LEATHER. THIS OCCURS WHETHER THE HEATER IS TURNED OFF OR ON. *TR
10383377	GENERAL MOTORS CORP.	CHEVROLET	TAHOE	2004	N	20091116	N	1		SEATS	PHOENIX	AZ		20110220			THE SEAT HEATER ON THE DRIVER'S SEAT GETS TOO HOT, MY BROTHER WAS BADLY BURNED ON A ROAD TRIP VERY QUICKLY, INSTANT HUGE BLISTER, HE COULDN'T ADJUST THE HEAT BEING UNFAMILIAR WITH MY TAHO AND THERE WAS NO WHERE TO PULL OVER SAFELY
10060552	GENERAL MOTORS CORP.	CHEVROLET	TRAILBLAZER	2002	N	20020601	N	0	0	ELECTRICAL SYSTEM:FUSES AND CIRCUIT BREAKERS	CHICAGO	IL	1GNDT13S822	20040305	19000	7	PURCHASED FEB 1, 2002. SINCE THEN HAVE HAD NOTHING BUT PROBLEMS. HAD INTO 4 DIFFERENT DEALERSHIPS FIXING MANY PROBLEMS BUT AFTER EACH VISIT ANOTHER PROBLEM OCCURS. FROM TAIL LIGHTS BURNING OUT, WINDSHIELD WIPER MOTOR FAILURES, INSTRUMENT CLUSTER REPLACED, HEATER CONTROL PANEL REPLACED ONCE, MEMORY MIRROR MODULES REPLACED 2 TIMES, HEATED SEAT SWITCHES REPLACED 2 TIMES, REAR WINDOW DEFOGGER/REPLACED ENTIRE REAR WINDOW 1 TIME, BATTERY REPLACED 1 TIME (SAID BATTERY WAS AT FAULT FOR CURRENT PROBLEMS) BATTERY WAS FINE AND CHARGED ME \$ 150 FOR NEW BATTERY THAT WAS NOT THE CORRECT BATTERY REPLACEMENT, EXHAUST GASKET BECAME LOOSE/LOUD AND HAD TO BE REPLACED, THE FUEL PUMP REPLACED BECAUSE IT JUST CUT OFF AS I WAS ON THE EXPRESSWAY GOING APPROX 65 MILES AN HOUR, I HAD TO GET TO THE SIDE OF THE ROAD QUICKLY- HAD TO BE TOWED TO DEALERSHIP. PROBLEM FIXED, HOWEVER AFTER I PICKED IT UP THEN THE CURRENT PROBLEM BEGAN. I COULD GO ON AND ON WITH THE PROBLEMS THAT I HAVE HAD. PRESENT PROBLEM IS THAT WHENEVER I TURN ON THE HEAT IT DIES OUT WITH NO WARNING---JUST STOPS AND STALLS. DEALERSHIP SAYS THEY FIXD IT BUT UPON

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10146694	GENERAL MOTORS CORP.	CHEVROLET	TRAILBLAZER	2002	N	20051218	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SCOTTS DALE	AZ	1GNLT13 S322	20060102	50000	1	UPON A CROSS COUNTRY DRIVE WITH MY 2002 CHEVROLET TRAILBLAZER - THE SEAT WARMER KEPT TURNING ITSELF ON. I WAS UNABLE TO TURN IT OFF. KEPT TRYING. GIVEN THAT IT WAS A SUNDAY AND WE WERE DRIVING FROM ARIZONA TO WISCONSIN FOR THE HOLIDAYS, WE NEEDED TO KEEP MOVING. THE SEAT GOT SO HOT I NEEDED TO PUT A FOLDED BLANKET DOWN TO BE ABLE TO SIT ON IT. EVENTUALLY - IT FAILED. IT GOT SO HOT IT BURNED A BROWN SPOT INTO THE LEATHER SEAT AND COMPLETELY BURNED A HOLE THROUGH THE INTERIOR SEAT MATERIAL. THIS SHOULD BE INVESTIGATED AS A FUSE OR SOMETHING ELSE SHOULD HAVE FAILED BEFORE IT GOT THAT HOT. *NM
10150436	GENERAL MOTORS CORP.	CHEVROLET	TRAILBLAZER	2002	N	20060201	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WOLCOTT	CT		20060216		1	MY DRIVER'S HEATED SEAT IN MY '02 TRAILBLAZER BECOMES EXTREMELY HOT AFTER BEING TURNED ON FOR 20 SECONDS. THERE SEEMS TO BE NO MORE HI, MEDIUM, OR LOW SETTING AND ANY SETTING YOU HAVE IT ON STARTS TO BURN AND YOU CAN NOT SIT ON THE SEAT. *NM
10150574	GENERAL MOTORS CORP.	CHEVROLET	TRAILBLAZER	2003	N	20060218	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MERIDEN	CT	1GNLT13 S832	20060218	50750	6	SUV CHEVROLET TRAILBLAZER 2003: HEATED SEATS BOTH DRIVER AND PASSENGER ARE SUBMITTED TO BURNING SENSATION OR THE SMELL OF ELECTRICAL SHORT OR COMPONENT BURNING. BURNING SENSATION TO INNER THIGHS OR BACK OF EITHER SEAT. THIS IS OVER A VERY SHORT PERIOD OF TIME WHEN THE MODULE IS TURNED 3-4 MINUTES, NEED TO TURN OFF HEATED SEAT SWITCH. ITS EITHER HOT OR OFF. *NM
10149337	GENERAL MOTORS CORP.	CHEVROLET	TRAILBLAZER EXT	2003	N	20051115	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCKY HILL	CT	1GNLT16 S236	20060203	47000	1	IN NOVEMBER OF 2005 I WAS DRIVING ALONG WHEN FOR NO REASON I FELT A BURNING ON THE INSIDE OF MY LEFT THIGH. IT GOT SO HOT IT I ALMOST LOST CONTROL OF THE TRUCK. I HAD TO PULL OVER TO FIND OUT THAT IT WAS MY HEATED SEAT THAT HAD JUST BURNED OUT AND DOES NOT WORK ANYMORE. AT THAT POINT I JUST FIGURED IT WAS JUST ANOTHER THING THAT BROKE, BUT ON 2/2/06 A PERSON I WORK WITH JUST TOLD ME SHE HAD THE EXACT SAME PROBLEM AND ALMOST LOST CONTROL OF HER VEHICLE. SHE HAS A 2004 BUICK RAINIER WHICH IS ALMOST THE SAME AS MY 2003 CHEVY TRAILBLAZER. AT THIS POINT I FELT THIS WAS A REAL SAFETY ISSUE AND NEEDS TO BE LOOK INTO AND THAT'S WHY I AM ASKING FOR YOUR HELP IN THIS MATTER. *NM
10182026	GENERAL MOTORS CORP.	CHEVROLET	UPLANDER	2005	N	20070207	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ANKENY	IA	1GNLX33 L05D	20070208	13000	20	TL* - THE CONTACT OWNS A 2005 CHEVROLET UPLANDER. THE TRANSMISSION FAILED AT 11,000 MILES. THE MECHANIC REPAIRED IT INSTEAD OF REPLACING, IT AND IT CONTINUED TO LEAK. THE DEALER REPLACED THE TRANSMISSION, AND THE NEW ONE FROM THE MANUFACTURER WAS ALSO LEAKING. THE VEHICLE WAS IN THE REPAIR SHOP FOR 16 DAYS, AND THE NEW TRANSMISSION HAD TO BE RESEALED. WHEN STARTING THE VEHICLE THE IGNITION WAS STICKING IN THE START MODE FOR 2 MINUTES AFTER RELEASING THE KEY. THE PASSENGER AUTOMATIC SLIDING DOOR DID NOT LATCH SHUT, NO WARNING INDICATOR LIGHT APPEARED NOR DID IT REGISTER WITH ONSTAR AS THE DOOR WAS BEING UNLATCHED. WHEN ATTEMPTING TO OPEN THE DOOR IT WILL NOT OPEN BECAUSE THE LATCH DID NOT ENGAGE. THE DEALER WAS UNABLE TO DIAGNOSE THE FAILURE. THE CONTACT WAS CONCERNED ABOUT THE SAFETY RISK INVOLVED. THE CONTACT FILED A COMPLAINT WITH THE BBB, AND SPOKE TO GM ABOUT ALL OF THE FAILURES. THE GEAR SHIFTS VERY DIFFICULT TO MOVE FROM PARK TO REVERSE. ALL OF THE ABOVE LISTED FAILURES OCCURRED FREQUENTLY. THE MOST RECENT WAS THE DOOR AND THE STARTER. THE STARTER FAILURE OCCURRED 15 TO 20 TIMES. THE GEAR SHIFT FA
10115593	DAIMLERCHRYSLER CORPORATION	CHRYSLER	300	2005	N	20050301	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRENTWOOD	MO	2C3AA63 H95H	20050318		1	CONSUMER SEVERELY BURNED BY SEAT HEATER IN CHRYSLER 300C 2005. *BF THE CONSUMER IS A PARAPLEGIC AND COULD NOT FEEL THE SEAT HEATER WHEN IT WAS INADVERTENTLY ACTIVATED. LAWYER ON BEHALF OF CONSUMER *JB
10003467	DAIMLERCHRYSLER CORPORATION	CHRYSLER	300M	1999	N	20030117	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NOXAPATER	MS	2C3HE66 GXXH	20030127	67800		PASSENGER SIDE HEATED SEAT ELEMENT HAS FAILED. I HAVE CHRYSLER EXTENDED WARRANTY, THIS ITEM IS NOT COVERED. TO REPAIR IS OVER \$1000.00.

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10055758	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	300M	2000	N	20040101	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CAPITOL HEIGHTS	MD	2C3HE66 G2YH	20040323	59082	1	A FIRE STARTED UNDER THE DRIVER'S SIDE OF THE VEHICLE WHILE DRIVING AT 40 MPH. THE VEHICLE WAS TAKEN TO THE DEALER. THE CAUSE OF FIRE WAS UNKNOWN. THE MANUFACTURER AGREED TO SHARE HALF OF THE COST TO REPAIR THE SEAT. *JB THE HEAT MECHANISM IN THE LEATHER SEAT BURNED THROUGH THE SEAT AND THROUGH THE CONSUMER'S JACKET. *SC *JB
10115684	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	300M	1999	N	20050323	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOS ANGELES	CA		20050323	108618	1	WHILE DRIVING CONSUMER SMELLED SOMETHING BURNING. AFTER CHECKING THE VEHICLE THE WIRING UNDER THE DRIVER'S SEAT WAS BURNING. CONSUMER PROCEEDED TO PULL THE WIRING APART TO STOP THE BURNING.*AK
10182592	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	300M	2001	N	20051210	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MEAD	CO	2C3AE66 G81H	20070214	90000	1	MY WIFE WAS DRIVING OUR 2001 300M WHEN SHE SMELLED SOMETHING BURNING IN THE CAR ,THE LIGHTS STARTED FLASHING,AND IT SMELLED SO HOT THAT SHE WAS AFRAID THE CAR WAS GOING TO CATCH ON FIRE. SHE STOPPED AND COULD NOT FIND THE SOURCE AT THE TIME. AFTER SHE GOT HOME WE DISCOVERED THAT THE HEATED DRIVERS SEAT HAD SHORTED OUT AND STARTED TO BURN THE SEAT BACK BEFORE POWER WAS CUT OFF TO THE HEATING ELEMENT. WE TOOK THE CAR TO THE DEALERSHIP TO COMPLAIN ABOUT A POSSIBLE FIRE HAZARD. THE SERVICE MANAGER DID NOT SEEM TO CONCERNED AND WOULD NOT COVER REPAIRS BECAUSE IT WAS OUT OF WARRANTY. IT WAS NEVER REPAIRED. *JB
10315686	CHRYSLER GROUP LLC	CHRYSLER	CHRYSLER	2002	N	20090213	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SCOTTS DALE	AZ	1J8GX58J 22C	20100302	82000	1	JEEP 2002 NHTSA CAMPAIGN ID NUMBER 09V117000 - WE HAD A FIRE IN THE DRIVER'S SEAT FROM A SHORT IN THE WIRING FOR THE HEATED SEAT WHICH CAUSED THE HEATING TO NO LONGER WORK. MY HUSBAND REMOVED THE BURNED AREA/DEBRIS. WE CALLED CHRYSLER AND EVEN THOUGH THE RECALL EVENT HAPPENED TO US IN THE YEAR AND MAKE OF THE VEHICLE RECALL, OUR VIN WAS NOT INCLUDED IN THE RECALL SO THEY SAID THEY WOULD NOT REPAIR THE FAILURE. *TR
10001716	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	LHS	1999	N	20021216	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EDGEWO OD	IL	2C3HC56 GXXH	20021231			CONSUMER STATED THAT THE SEAT HEATER IS TO HOT CAUSING THE HEATER TO BURN A HOLE INTO THE DRIVER SEAT. DEALER NOTIFIED. TS
10149002	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	LHS	2000	N	20060129	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROCKT ON	MA	2C3HC56 G1YH	20060130	78000	1	DT*: THE CONTACT STATED PERIODICALLY AS THE BRAKE PEDAL IS BEING DEPRESSED, THERE IS A REVVING SOUND FOLLOWED BY NO STOPPING POWER. THE DEALERSHIP COULD NOT PROVIDE A FREE REMEDY. UPDATED 2/28/2006 - THE DRIVER'S HEATED SEAT BECAME VERY HOT. THE CONSUMER TURN THE SWITCH OFF BUT THE SEAT CONTINUED TO GET HOT AND THE CONSUMER SMELLED SOMETHING BURNING. THE HEATING ELEMENT BURNED A HOLE IN THE BACK OF THE SEAT. THE VEHICLE WAS TAKEN TO THE DEALER BUT THE DIDN'T SEEMS OVERLY CONCERNED INDICATING THAT THIS PROBLEM WAS NOT UNCOMMON. *NM
10063329	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	PACIFICA	2004	N	20040316	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SANTEE	CA	2C8GF68 434R	20040316		1	DRIVER'S SIDE SEAT LACKED THE FOLLOWING FUNCTIONS; NO MOVEMENT FOR THE SEAT, AND NO HEAT WAS APPLIED TO THE SEAT. CONSUMER WAS ABLE TO DRIVE THE VEHICLE TO THE DEALER FOR INSPECTION, AND MECHANIC REPLACED HEAT PAD AND MODULE. *AK
10225392	CHRYSLER LLC	CHRYSLER	PACIFICA	2004	N	20041121	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ORLAND PARK	IL	2C8GF68 414R	20080422	6000	3	TL*THE CONTACT OWNS A 2004 CHRYSLER PACIFICA. WHILE DRIVING 20 MPH, THE VEHICLE BEGAN TO SHAKE AND MADE A THUMPING SOUND. THE VEHICLE ALSO TENDS TO PULL TO THE RIGHT. THE VEHICLE WAS DIAGNOSED BY THE DEALER, BUT THE FAILURE CONTINUES. THE CURRENT MILEAGE WAS 51,200 AND FAILURE MILEAGE WAS 6,000. UPDATED 6/16/08 *CN THE LEFT REAR SEATBELT WOULD NOT RETRACT, THE OUTER TIE ROD ENDS, THE BLOWER MOTOR AND RESISTOR WERE REPLACED BECAUSE THE VEHICLE DIDN'T HAVE ANY HEAT, THE BATTERY WAS STALLING. THE HEATED SEAT WERE NOT WORKING. UPDATED 06/16/08*JB
10041085	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	PT CRUISER	2003	N	20030614	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MARIETT A	GA		20031002	100	1	HEATED SEATS COME ON BY THEMSELVES AND POOR/DANGEROUS LOCATION OF ON/OFF SWITCH (ON SEAT BASE BETWEEN SEAT AND DOOR) IS AN UNSAFE DISTRACTION.

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10181068	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	PT CRUISER	2003	N	20070129	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LINDSAY ON CANADA	0	20070130	23000	1	WHILE LETTING MY CAR WARM UP, WITH THE HEATED SEATS ON LOW, THE DRIVERS SEAT STARTED SMOLDERING, AND FILLED THE CAR WITH SMOKE. I PHONED 911 FOR THE FIRE TRUCK. THE CUSHION UNDER THE LEATHER UPHOLSTERY DISINTEGRATED UNDER THE HEAT. THE CAR IS A 2003 PT CRUISER GT TURBO, WITH ONLY 23000 KM. I HAVE NOT CONTACTED MY DEALER, YET. *JB
10382711	CHRYSLER GROUP LLC	CHRYSLER	PT CRUISER	2005	N	20110105	Y			EQUIPMENT	BRISTOL TN	3C8FY78 G95T	20110215	90000		NO EVENTS LEADING TO FAILURE OTHER THAN NOTICING THE SEAT HEATERS SEEMED TO PUT OFF MORE HEAT THAN OTHER COMPARABLY EQUIPPED VEHICLES. SEAT HEATER BURNED THROUGH SEAT COVER AND SEAT CUSHION FOAM INTO A PILLOW THAT HAD SLIPPED BEHIND MY DAUGHTERS BACK. IF IT HAD NOT BEEN FOR THE PILLOW, MY DAUGHTER WOULD HAVE HAD SERIOUS BURN INJURIES AS SHE WAS ASLEEP AT THE TIME OF THE MALFUNCTION. SO FAR CHRYSLER HAS DONE NOTHING TO CORRECT THE PROBLEM. THE OLD PARTS ARE STILL IN THE VEHICLE. CHRYSLER HAS INSPECTED THE VEHICLE AND SAYS THE SEAT HEATER UNIT ITSELF MALFUNCTIONED OTHERWISE THE SYSTEM IS NORMAL. HOWEVER, THE DRIVERS SEAT ALSO REACHES TEMPERATURES THAT WILL CAUSE BURNS ALSO.
10027286	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING	2002	N	20030715	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FOXBOR O MA		20030715		3	CONSUMER STATES SEAT HEATER IS WORKING ONLY WHEN VEHICLE IS RUNNING, NOT WHEN IS IDLE. DEALER HAS INSPECTED THREE TIMES AND COULD NOT DUPLICATE OR CORRECT THE PROBLEM. *AK
10052221	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING	2004	N	20031204	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SILVER CREEK NY	1C3AL66 RX4N	20040317	400	1	WHILE DRIVING, THE PASSENGER SEAT STARTED TO SMOKE DUE TO SEAT HEATER FAILURE. THE DEALERSHIP DID NOT RESOLVE THE PROBLEM. *JB *MR
																HEATED SEAT FIRE ON 2004 CHRYSLER SEBRING LIMITED. ON A TRIP WITH OUR FAMILY - THE PASSENGER HEATED SEAT WAS TURNED ON AT SOME POINT GETTING IN OUR OUT OF THE CAR. A STANDARD INSULATED COOLER WAS SITTING ON THE SEAT SO NOBODY KNEW IT WAS ON. WE CONTINUED TO SMELL A FOUL BURNING SMELL (SIMILAR TO DIESEL FUMES) AND BEGAN TO MOVE LANES, ROLL THE WINDOWS DOWN, ETC. A SHORT TIME LATER, THE SMELL BECAME SEVERE AND THE CAR BEGAN FILLING WITH SMOKE (WHILE TRAVELING DOWN THE HIGHWAY). I PULLED OVER, MADE SURE EVERYONE WAS OUT OF THE CAR AND STARTED TO LOOK AROUND THE INTERIOR. FOUND A PORTION OF THE COOLER MELTED TO THE SEAT BOTTOM. SEVERAL SANDWICH BAGS HAD MELTED TO SEAT ALSO. I TURNED THE SWITCH OFF, AND LET IT COOL, THEN CONTINUED DOWN THE ROAD. WITHIN 5-7 MINUTES, THE CAR WAS FILLING WITH
																APPT AT THE DEALERSHIP SHORTLY THERE AFTER TO HAVE THIS ADDRESSED - IT

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10147637	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING	2004	N	20051215	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	VEAZIE ME	1C3EL55 R04N	20060112	1	ON A RECENT TRIP OUT OF TOWN I SMELLED SMOKE WHICH I THOUGHT WAS COMING FROM THE CAR IN FRONT OF ME. AS I WENT FURTHER THE SMELL BECAME A BIT STRONGER AND I KNEW IT WAS COMING FROM MY CAR. I WOUND UP PULLING OFF THE INTERSTATE, PULLING INTO AN EMPTY LOT AND JUMPING OUT. WHEN I REACHED IN FOR MY POCKETBOOK I SAW SMOKE BILLOWING UP OUT OF THE PASSENGER SEAT OF MY CHRYSLER SEBRING. AFTER TURNING THE CAR OFF AND THE CONTROL TO THE SEAT, WHICH HAD BEEN TURNED ON ACCIDENTALLY, THE SMOKE DISSIPATED. I TOOK IT TO THE GARAGE AND THEY IN TURN UNPLUGGED THE HEATING ELEMENTS AND TOLD ME THEY WOULD ORDER A NEW ONE AND A NEW SEAT CUSHION SINCE THAT WAS DAMAGED IN THE FIRE. MY HUSBAND CALLED TO CHECK ON THE PARTS HE WAS TOLD THEY HAD RECEIVED THE HEATING ELEMENT BUT WERE WAITING ON THE CUSHION. WHEN HE ASKED IF THEY WERE GOING TO REPLACE ALL THE ELEMENTS HE WAS INFORMED THAT ONLY THE FAULTY ONE WOULD BE REPLACED AT THIS POINT. I THEN CONTACTED CHRYSLER ONLY TO GET THE SAME RESPONSE FROM THEM. MY FEELINGS ARE THAT IF ONE ELEMENT WAS FAULTY THEN THE REST MOST LIKELY ARE. THE DODGE CARAVANS HAVE BEEN RECALLED FOR THIS REASON. WC	
10180928	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING	2004	N	20070126	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MONROE WA	1C3EL55 R84N	20070128	1	WHILE DRIVING TO WORK I BEGAN TO SMELL SOMETHING FUNNY, THE DRIVE TO WORK TAKES ABOUT ONE HOUR, I CHECKED AROUND THE CAR FOR A REASON FOR THE SMELL BUT COULD NOT FIND ANYTHING. ON MY WAY HOME THAT EVENING FROM WORK I COULD SMELL IT AGAIN. WHEN I STOPPED BY A STORE NEAR MY HOME I PICKED MY PURSE UP OFF THE FRONT PASSENGER SEAT AND NOTICED A HOLE ON MY FRONT PASSENGER SEAT THAT HAD BURNED THROUGH AND ALSO BURNED THROUGH A PIECE OF PAPER THAT HAD BEEN ON THE FRONT SEAT AND IT HAD ALSO BURNED THROUGH TO THE BOTTOM OF MY PURSE. I IMMEDIATELY TURNED OFF MY HEATED CAR SEATS BOTH PASSENGER AND DRIVERS SEAT. THIS COULD HAVE BEEN MUCH WORSE IF SOMEONE WAS SITTING IN THE PASSENGERS SEAT AT THE TIME OR IF THIS WAS THE DRIVER SEAT THAT OVERHEATED AND BURNED THROUGH. I CALLED THE NEXT DAY TO CHRYSLER BUT THEY WERE CLOSED UNTIL MON. I PLAN ON CALLING THEM ON MONDAY TO REPORT THIS AND SEE WHAT THEIR RESPONSIBILITY IS FOR DEFECT. *JB	
10066475	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING CONVERTI BLE	2002	N	20020909	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TOWNSH IP OF WASHIN GTON NJ	1C3EL55 R82N	20040419	5	I HAVE LEASED MY 2002 SEBRING CONVERTIABLE LXI ON SEPT 9, 2002 SINCE THEN THE CAR HAS BEEN BACK FOR NUMEROUS TIMES. BEGINNING NOT EVEN 3 MONTHS AND 500 MILES INTO LEASE. I STARTED HAVING PROBLEMS WITH IT. ELECTRICAL (AIR BAG LIGHT, ALERTATOR LIGHT, ENGINE LIGHT, DRIVER SIDE HEATED SEAT), TRANSMISSION HAS RECENTLY HAD BEEN SERVICED AND PARTS HAVE BEEN REPLACED, I HAVE BEEN TELLING CHRYSLER (DEALERSHIP) SINCE ABOUT 500 MILES AND THEY TOLD ME IT WASN'T ANYTHING, THEY RECENTLY REPLACED A COUPLE OF THINGS AT ABOUT 26,866. I WAS HAVING AND STILL HAVING TROUBLE WITH THE IGNITION KEY NOT COMING OUT OF THE IGNITION ON MY LAST SERVICE (MARCH 04) THEY'VE REPLACED THE IGNITION COLLAR. I HAVE TRIED TO RETURN OR TRADE IN FOR A NEW CHRYSLER CAR BUT THEY SAY SINCE I AM IN A LEASE THERE'S NOTHING I COULD DO ABOUT IT. THE AIR BAG LIGHT IS STILL COMING ON EVERY 10 SECONDS SINCE MY LAST SERVICE MARCH 04 BUT THEY SAY NOTHING IS WRONG. FROM WHAT I UNDERSTAND CORRECTLY THERE'S TWO THINGS THAT COULD HAPPEN 1. AIR BAG WILL NOT DEPLOTE IF I WAS IN AN ACCIDENT AND 2. IT COULD DEPLOTE AT ANY GIVEN TIME WHILE I'M DR	
10095045	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING CONVERTI BLE	2002	N	20040724	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORTH CANTON OH	1C3EL55 RX2N	20041005	50000	1	THE FRONT PASSENGER SEAT HEATER CAUGHT ON FIRE AND BRUNT A HOLE THROUGH THE SEAT AND THROUGH A PILLOW THAT WAS LAYING ON THE SEAT. THE SEAT HEATER WAS ACCIDENTALLY ENGAGED BECAUSE OF THE LOCATION OF ENGAGE BUTTON. THE FIRE OCCURRED DUE TO AN ELECTRICAL FAILURE IN THE SEAT HEATER SYSTEM. DEALERSHIP IS ONLY RECOVERING THE SEAT.*AK

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10218835	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING CONVERTI BLE	2004	N	20070921	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WATERF ORD	MI	1C3EL65 R54N	20080222	42331	1	DRIVING THE FREEWAY ON 91 DEGREE DAY AND RIGHT FRONT PASSENGER SEAT CATCHES FIRE DUE TO SEAT HEATING ELEMENT WHICH WAS NOT TURNED ON. CAR WAS TURNED OFF AND POLICE USED DRY CHEMICAL EXTINGUISHER. THE HEAT ELEMENT CONTINUED TO PRODUCE SIGNIFICANT HEAT UNTIL UNPLUGGED BY THE FIRE DEPARTMENT. *TR
10224531	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	SEBRING CONVERTI BLE	2004	N	20080313	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WARWIC K	RI	1C3EL55 R74N	20080414	25706	1	2004 SEBRING CONVERTIBLE TOURING EDITION WITH 25,700 MILES. LEATHER INTERIOR WITH HEATED SEATS. WHILE SITTING IN THE PARKING LOT OF MY SON'S SCHOOL, MY SON FELT SOMETHING HOT ON HIS BACK. THE HEATED SEATS WERE ON 1, THE HEATING ELEMENT BURNT THROUGH THE CUSHION AND LEATHER SEAT BACK AND ALSO BURNT A HOLE INTO HIS COAT. THE CUSHION OR THE POLYESTER FILL IN HIS COAT WAS IN A BLACK MOLTEN FORM AND BURNT THE TIP OF HIS FINGER AND HE JUMPED OUT OF THE CAR. THE HOLE IN THE SEAT WAS THE SIZE OF A QUARTER AND NEEDED TO BE EXTINGUISHED WITH A WATER BOTTLE TO STOP IT FROM BURNING, THE SEAT WAS ON FIRE! CHRYSLER DEALERSHIP WOULDN'T COVER REPAIRS, NOT A WARRANTY PROBLEM. SEPARATE WARRANTY THAT WAS PURCHASED DIDN'T WANT TO COVER DAMAGES, UPHOLSTERY IS NOT COVERED, BUT I ARGUED THIS IS NOT NORMAL WEAR, SEATS DON'T CATCH ON FIRE. THE FINAL OUTCOME, WARRANTY COMPANY SENT A USED SEAT TO MY HOME. CAR DEALERSHIP CHARGED 65.00 TO CALL WARRANTY COMPANY WITH A LIST OF PARTS TOTALING \$ 3,200.00 FOR SEAT BACK. WHEN AN AGREEMENT BETWEEN WARRANTY COMPANY AND MYSELF
10233682	CHRYSLER LLC	CHRYSLER	SEBRING CONVERTI BLE	2004	N	20080528	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DANVILL E	CA	1C3EL55 R94N	20080709	57000		IN MAY OF 2008, MY WIFE WAS DRIVING THE VEHICLE WITH HER PURSE ON THE PASSENGER SEAT. SHE SMELLED SOMETHING BURNING AND LOOKED OVER TO DISCOVER THAT HER PURSE WAS BURNING ALONG WITH THE PASSENGER SEAT. SHE PULLED OFF THE FREEWAY AND WAS ABLE TO EXTINGUISH THE FIRE. THE BOTTOM OF HER PURSE WAS CHARRED AND THE PASSENGER SEAT HAD A BURN WHOLE ABOUT THE SIZE OF A QUARTER. THE FIRE WAS DUE TO THE DEFECTIVE SEAT WARMER. THE SEAT WARMER HAS A RANGE OF 1-5 WITH 1 BEING THE LOWEST. THE WARMER WAS ON 3. I HAD BROUGHT THE CAR TO THE DEALERSHIP SEVERAL TIMES WHEN IT WAS UNDER WARRANTY WITH THE COMPLAINT OF THE SEAT WARMERS OVERHEATING. I HAD FELT A BURNING ON THE DRIVERS SIDE AND WAS CONVINCED THAT THERE WAS AN ISSUE WITH THE SEAT WARMER. ADDITIONALLY MY WIFE HAD MENTIONED THAT SHE FELT SIMILAR OVERHEATING ON THE PASSENGER SIDE. EACH TIME I BROUGHT IT IN TO CHRYSLER, I WAS TOLD THAT THERE WAS NO PROBLEM. I HAD ASKED THEM TO SEARCH FOR RECALLS AS WELL AS TSB'S. I WAS TOLD THERE WERE NONE. THERE WAS IN FACT A TSB ISSUED FOR THIS EXACT PROBLEM BEFORE I HAD BROUGHT MY CAR IN TO BE EXAMINED. IT SEEMS THAT THIS WAS EITHER IGNORED
10261087	CHRYSLER LLC	CHRYSLER	SEBRING CONVERTI BLE	2002	N	20081116	N			EQUIPMENT	PALMDAL E	CA	1C3EL55 R82N	20090308	40000		CAR TAKES FOREVER FOR THE ENGINE TO WARM UP, SOMETIMES STALLING & HARD TO START. THE HEATER MOST OF THE TIME DOES NOT WORK IN MY 2002 CHRYSLER SEBRING LXI, IT ONLY BLOWS COLD AIR. THE SEAT HEATER WORKS, HOWEVER IT HAS A LOUD NOISE ON THE DRIVERS SIDE WHEN OPERATING.

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10100340	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20041115	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOMERS ET	PA	1C4GP64 L6XB	20041122	80000	1	HEATING SYSTEM ON PASSENGER SEAT CAUSED FIRE THAT BURNED SEAT. *JB
10101311	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20040920	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MONTR OSE	SD	1C4GP64 L1XB	20041118		1	WHILE DRIVING 15 MPH DRIVER'S HEATED SEAT BURNED THE DRIVER, CAUSING MINOR INJURIES. CONSUMER WILL CONTACT THE DEALER IN THE NEAR FUTURE. *AK
10101514	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	2000	N	20041102	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KOKOMO	IN	1C4GP54 L9YB	20041122	100000	1	THE DRIVER AND PASSENGER HEATED SEAT MALFUNCTIONED AND STARTED MELTING AND SMOKING. *JB
10101720	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	2000	N	20040901	N	3		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHESTE R SPRINGS	PA	1C4GT64 L1YB	20041129	50000	1	WHILE DRIVING AND TURNING ON THE SEAT WARMER WITHIN FIFTEEN SECONDS CONSUMER'S SKIN BURNED. IT DIDN'T MATTER IF IT WAS ON HIGH OR LOW. CONSUMER WAS CONCERNED WITH ELECTRICAL PROBLEMS OR A POSSIBLE FIRE. *AK
10101915	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	2000	N	20041104	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CAMARIL LO	CA	1C4GP64 L7YB	20050107	45000	1	THE VEHICLE HAS A SEAT HEATER. WHILE THE CONSUMER WAS DRIVING, THE PASSENGER'S SEAT HEATER CAUGHT ON FIRE, BURNING A HOLE IN THE SEAT. THE CONSUMER TOOK THE VEHICLE TO THE DEALER, WHO SAID THEY WOULD REPAIR IT. HOWEVER, THE CONSUMER WANTED TO INFORM NHTSA THAT THIS DEFECT OCCURRED, AND WANTED TO KNOW IF THE MANUFACTURER HAD REPORTED THIS DEFECT. *AK *SC *JB
10101937	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20041130	N	1	0	SEATS	CRESSO N	PA	1C4GT64 L0XB	20041201		1	VEHICLE WAS EQUIPPED WITH SEAT HEATER AND IT BURNED THROUGH THE FABRIC, BURNING THE PASSENGER. MANUFACTURER WAS CONTACTED, BUT THEY WILL NOT REPAIR THE SEAT. *AK
10102637	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20041206	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROOKVI LLE	OH	1C4GT64 L1XB	20041210		2	1) USE OF HEATED SEAT. 2) TWICE, HEATED SEAT OVERHEATED. EACH TIME IT BURNT A HOLE THROUGH THE LEATHER, AND THE LAST TIME IT WAS SMOLDERING. 3) CONTACTED CHRYSLER, BUT SAFETY FROM POSSIBLE FIRE WAS NOT THEIR CONCERN. THEY WERE NOT INTERESTED IN DEALING WITH THIS PROBLEM BECAUSE OF THE THE AGE AND MILAGE OF THE VEHICLE. THEY RESPONDED THAT MY CONCERN, ESPECIALLY IN LIGHT OF THE EXPENSE AND INCONVIENCE INVOLVED IN THIS ISSUE, WAS UNDERSTNADABLE, BUT THAT MY REQUEST FOR CONSIDERATIONIN THIS MATTER MUST BE DECLINED. IMAGINE THAT ... EXPENSE AND INCONVIENCE (THEIR'S OF COURSE) OUTWEIGHS IN THEIR MINDS THE ISSUE OF SAFETY. AS I REVIEW OTHER COMPLAINTS TO THE NHTSA I RECOGNIZE A COMMON THREAD WITH THERE HEATED SEATS. IT OBVIOUSLY TAKES MORE THAN BURNING SOMEONE, OR EVEN BURNING A HOLE IN THE SEAT AND THEN SMOLDERING TO ADDRESS THE ISSUE OF THIS FIRE HAZARD. I CERTAINLY HOPE THAT SOMEONE DOESN'T HAVE TO DIE FROM A CAR FIRE BEFORE ACTION IS TAKEN. *AK
10103816	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20031209	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FORT COLLINS	CO	1C4GP64 L8XB	20041215	75000	2	THE HEATED SEATS CONTINUE TO GET HOT AFTER TURNING THE TEMPERATURE DOWN. CONSUMER STATED IT MADE IT HARD TO DRIVE WHEN THE SEAT CONTINUED TO GET HOT. CONSUMER COULD TURN THEM OFF ALTOGETHER, BUT COULD NOT USE THE SEAT HEATER. *AK....*AK
	DAIMLERCH RYSLER		TOWN							SEATS:FRONT							9/4/02 CHRYSLER REPLACED HEATED SEAT ELEMENT DUE TO NOT FUNCTIONING PROPERLY. 12/17/04 HEATED SEAT BURNT HOLE IN SEAT CUSHION CHRYSLER
																	AFTER THE VEHICLE STARTED UP DRIVER'S AUTOMATIC SEAT HEATER

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10147424	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	2001	N	20050111	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AURORA	NE	2C8GP64 L01R	20060111	80000	1	DT*: THE CONTACT STATED WHILE USING THE DRIVER'S HEATED SEAT FOR 30 MINUTES IT BECAME HOT AND BRANDED COIL MARKS IN A LEATHER JACKET. THE CONTACT RECEIVED A SATISFACTION NOTIFICATION FROM THE MANUFACTURER STATING THE HEATER COIL IN THE SEAT WOULD BE REPLACED.*AK
10173704	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20061115	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DALLAS	TX	JNKCA21 A3WT	20061116	40	1	MY 1999 CHRYSLER TOWN AND COUNTRY LIMITED MINI VAN DRIVER SEAT CAUGHT FIRE WHEN THE SEAT WARMER WAS ON. THE SEAT GOT VERY HOT ABOUT 1 MINUTE BEFORE AND THEN SMOKE CAME UP IN FRONT OF ME WHILE I WAS DRIVING AND I LOOKED DOWN AND SAW FLAMES. I PUT IT OUT AND TURNED OFF THE SEAT. WE PURCHASED THE VEHICLE IN 2001. AT THE TIME OF THE PURCHASE, THE DRIVER'S SEAT WARMER WAS NOT WORKING AND AS PART OF OUR SALE THE DEALERSHIP REPLACED THE ENTIRE SEAT WITH A BRAND NEW ONE TO CORRECT THE PROBLEM. ALSO, AT THE TIME OF INCIDENT MY PASSENGER SLIDING DOOR WILL NOT OPEN FROM THE INSIDE. SO, HAD THE FIRE SPREAD MY PASSENGERS IN THE BACK WOULD NOT HAVE BEEN ABLE TO OPEN THE DOOR FROM THE INSIDE OF THE CAR. SOMEONE WOULD HAVE HAD TO LET THEM OUT FROM THE OUTSIDE OF THE CAR. WE HAVE HAD THE LOCKS REPLACED IN THE PAST 2 YEARS DUE TO THE CAR LOCKING ITSELF AND LOCKS NOT WORKING FROM BOTH OUTSIDE AND INSIDE. *JB
10203097	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	1999	N	20070914	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BONAIRE	GA	1C4GP64 L3XB	20070915		100	1999 CHRYSLER TOWN & COUNTRY LIMITED: PROBLEM(S) WORSENING - BECOMING MORE FREQUENT OVER LAST 3 YRS: START VAN, RUNS 5-10 SECS, THEN SHUTS OFF, DISCONNECT BATTERY-WAIT 3 MINS, CRANKED IN BEGINNING, NOW ONLY 50/50: SECURITY SYSTEM ACTIVATES AND SHUT SYSTEM DOWN 24 HRS, DISCONNECT BATTERY BUT NO STARTL 24 HOURS, HAD NEW KEY MADE AT DEALERSHIP USE VIN, PROBLEMS PERSISTS: REAR VENT WINDOWS STOPPED WORKING, CHANGED MOTORS AND SWITCHES, PROBLEM CONTINUES: HEATER IN SEATS RECALLED, DEALER REPLACED; HEATERS ON RECALL BUT WOULD NOT REPLACE BOTTOM COVER(LEATHER)HAS HOLE FROM WHERE HEATER BURNING THROUGH, NOW HEATERS COME ON/OFF AT WILL: GAUGES GO OFF WITH ENGINE RUNNING, BACK ON WHEN THEY GET READY: RADIO AND POWER WINDOWS INTERMITTENT: TRANSMISSION WILL NOT SHIFT FROM FIRST WHEN EXITING INTERSTATE AFTER TRAVELING IN OD FOR 100 MILES, HAPPENED 3-4 TIMES, NOT CONTINUOUS: ALARM SOUNDS IN MIDDLE OF NIGHT AND WHEN STANDING IN STREET 25FT+ BEHIND THE VAN; MANUFACTURED ON 4/17/98 SO 1999 HAS MOSTLY 1998 PARTS, REAL PROBLEMATIC WHEN PURCHASING PARTS: NOTE: HAVE TWO 1999 T&C LIMITEDS, ONE HAVING THESE PROBLEMS THE OTHER (RED) C
10207342	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	TOWN AND COUNTRY	2000	N	20070930	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HOLLAND	PA	1C4GT64 L8YB	20071029	49203	1	IN 2005 A RECALL WAS ISSUED FOR THE FRONT SEAT HEATING ELEMENTS. THE CAR WAS BROUGHT INTO BRANDOW CHRYSLER AND THE ELEMENTS WERE SUPPOSEDLY CHANGED. 9/30/07 THE REPLACEMENT ELEMENTS FAILED AND THE DRIVER FRONT SEAT CAUGHT FIRE. THE CAR WAS TOWED TO BRANDOW CHRYSLER AND THE HEATING ELEMENTS WERE REPLACED AGAIN. CHRYSLER HAS DENIED ANY RESPONSIBILITY. I WILL NOT PUT ANYONE BACK INTO THAT CAR. *TR
8013874	DAIMLERCH RYSLER CORPORATI ON	CHRYSLER	VOYAGER	2002			N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRFAX	VA	1C4GJ25 382B	20020715		2	AFTER DRIVING FOR A LONG TIME THE PASSENGER SEAT RISER OVERHEATED AT A HIGH TEMPERATURE, THAT COULD BURN PASSENGER AT TOUCH.*AK THE DEALER CONFIRMED THAT THE SEAT RISER GETS VERY HOT, BUT THERE IS NOTHING THE DEALER CAN DO BECAUSE IT IS A DESIGN FLAW AND NOT A MAINTENANCE ONE. CONSUMER CALLED CHRYSLER, WHO TOOK DOWN THE INFORMATION BUT NOTHING HAS BEEN DONE TO RECTIFY THE PROBLEM. *JG

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10314669	CHRYSLER GROUP LLC	DODGE	CALIBER	2007	N	20100102	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUN PRAIRIE	WI		20100226	42000	TL*THE CONTACT OWNS A 2007 DODGE CALIBER. WHILE USING THE HEATED SEAT OPTION, THE DRIVER SIDE SEAT STOPPED WORKING. THE CONTACT STATED THAT WHEN THE VEHICLE HAD BEEN INSPECTED BY THE DEALER, THERE WERE BURN HOLES FOUND IN THE BACK OF THE DRIVERS SEAT. THE CONTACT SPOKE WITH THE MANUFACTURER AND WAS ADVISED THAT A CASE WOULD BE OPENED. THE FAILURE MILEAGE WAS 42,000. THE CURRENT MILEAGE WAS 46,000. THE VIN WAS NOT AVAILABLE.
10008980	DAIMLERCHRYSLER CORPORATION	DODGE	CARAVAN	2000	N		N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MIDDLETOWN	DE		20030221		1 THE PASSENGER SEAT WARMER STARTED SMOKING AND BURNED A HOLE IN THE SEAT. *JB
10216476	DAIMLERCHRYSLER CORPORATION	DODGE	DAKOTA	2005	N	20080125	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DIXON	MO	1D7HW48 N85S	20080130	47000	1 DRIVER'S SIDE SEAT HEATER BECAME TOO HOT AND BURNED HOLES IN THE SEAT AND MELTED BY COAT. *TR
10250131	CHRYSLER LLC	DODGE	DAKOTA	2005	N	20081028	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	REDWOOD	NY	4XACH68 A04A	20081129	64000	1 DRIVERS SIDE SEAT(POWER) HEATER BURNT PADDING AND SCORCHED SEAT FABRIC. VEHICLE WAS LEFT IDLING TO WARM UP. I RETURNED TO FIND SMOKE COMING FROM SEAT. I FOUND WIRING CONNECTOR AND UNPLUGGED HEATER. *TR
10255300	CHRYSLER LLC	DODGE	DAKOTA	2005	N	20090106	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	POTOMAC	MD	1D7HE42 K45S	20090116	99000	TL*THE CONTACT OWNS A 2005 DODGE DAKOTA. WHILE THE VEHICLE WAS IDLING FOR APPROXIMATELY FIFTEEN MINUTES WITH THE HEATED SEATS ACTIVATED, THE CONTACT NOTICED SMOKE EMANATING FROM HER VEHICLE. UPON FURTHER INSPECTION, SHE NOTICED THAT THE FRONT DRIVER'S SIDE SEAT WAS ON FIRE. THE VEHICLE SUSTAINED MODERATE DAMAGE. THE DEALER STATED THAT THE HEATED SEAT MECHANISM WAS DEFECTIVE AND CAUSED THE FAILURE. THE MANUFACTURER SENT AN INVESTIGATOR TO DETERMINE THE CAUSE OF THE FAILURE AND IT WAS CONCLUDED THAT THE COMPONENT WAS NOT DEFECTIVE. IN ADDITION, BECAUSE THE VEHICLE EXCEEDED THE WARRANTY, THEY WOULD NOT ASSUME RESPONSIBILITY FOR ANY REPAIRS. THE CONTACT HAS PICTURES OF THE FAILED INCIDENT. THE FAILURE AND CURRENT MILEAGES WERE 99,000.
10068369	DAIMLERCHRYSLER CORPORATION	DODGE	DURANGO	2002	N	20021114	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	YWILTON	CA	1B4HS78 Z72F	20040505	325	1 ON OR ABOUT NOVEMBER 14, 2002, RAYMOND NOTTNAGEL WAS SEVERELY BURNED BY A SEAT HEATER IN THE DRIVER'S SEAT OF A 2002 DODGE DURANGO 4X4 R/T, VIN: 1B4-HS78Z72F-139578. MR. NOTTNAGEL IS A PARAPLEGIC. HE DID NOT INITIALLY FEEL THE BURN OCCURRING. THE 3RD DEGREE BURN REQUIRED MR. NOTTNAGEL TO SPEND THE BETTER PART OF 5 MONTHS ON HIS STOMACH, AND THEN HE GRADUALLY RETURNED TO BEING ABLE TO SIT FOR LIMITED PERIODS OF TIME WITH THE CORRECT PADDING. THE SEAT HEATER APPARENTLY DID NOT TURN OFF AFTER REACHING A NORMAL TEMPERATURE AND REACHED A SUFFICIENT TEMPERATURE TO CAUSE A 3RD DEGREE BURN. THE CASE IS NOW IN LITIGATION IN SACRAMENTO SUPERIOR COURT. *AK
10096545	DAIMLERCHRYSLER CORPORATION	DODGE	DURANGO	2002	N	20041001	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SACRAMENTO	CA		20041005		1 DAIMLER/CHRYSLER SEAT WARMERS CAUSING FIRES, BURNT SEATS, BURNT CLOTHING AND CAUSING INJURIES TO PARAPLEGIC. *SC
10115381	DAIMLERCHRYSLER CORPORATION	DODGE	DURANGO	2004	N	20050218	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AGAWAM	MA		20050318		1 WHILED DRIVING VEHICLE AT 50 MPH THE HEATED SEAT BURNED CONSUMER'S BACK AND INSIDE OF HIS RIGHT THIGH. TOOK VEHICLE TO A LOCAL MECHANIC, AND THEY CHECKED HEAT CONTROL, AND COULDN'T FIND ANYTHING WRONG. CONSUMER WAS TAKEN TO THE EMERGENCY ROOM WITH SECOND DEGREE BURNS.*AK
10185295	DAIMLERCHRYSLER CORPORATION	DODGE	DURANGO	2003	N	20070308	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ATLANTA	GA	1D4HR38 N33F	20070316	34000	1 TL*- THE CONTACT STATED THAT AFTER DRIVING THE 2003 DODGE DURANGO WITH 34000 FAILURE MILEAGE A SHORT DISTANCE SHE PARKED THE VEHICLE FOR APPROXIMATELY 15 MINUTES, THEN RETURNED TO THE VEHICLE, OPENED THE DRIVER'S SIDE DOOR, AND NOTICED THAT THE DRIVER'S SEAT WAS ON FIRE. THE ENTIRE VEHICLE BECAME ENGULFED IN FLAMES. THE VEHICLE WAS DESTROYED. *AK

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10008287	DAIMLERCH RYSLER CORPORATION	DODGE	GRAND CARAVAN	2000	N	20030218	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MIDDLETOWN	DE	1B4GP74 L5YB	20030301	61000	1	PASSENGER SEAT HEATER BURNED THROUGH THE LEATHER SEAT.*JB
10232269	CHRYSLER LLC	DODGE	MAGNUM	2005	N	20080611	Y	0	0	SEATS	LOS ANGELES	CA	2D8FV48 V65H	20080625	80000		VEHICLE WAS PARKED WHEN IT CAUGHT FIRE. NEIGHBOR NOTICED SMOKE AND NOISE FROM CAR. PUT FIRE OUT WITH HOSE. I AM AN AUTOMOTIVE FIELD SERVICE ENGINEER ASSIGNED TO DO FIRE CAUSE AND ORIGN. ORIGIN WAS TRACED TO A FAULTY SEAT HEATER ON DRIVER SEAT. SEAT MATERIAL PERFORMED AS DESIGNED. EVIDENCE WAS NOT COMPLETELY DESTROYED BY FIRE. MY OFFICE # IS THE ONE LISTED ON THIS COMPLAINT FORM. I SPECIALIZE IN AUTOMOTIVE FIRE ANALYSIS. OK TO CONTACT IF REQUIRED.
10164931	DAIMLERCH RYSLER CORPORATION	DODGE	RAM QUAD CAB	2002	N	20060807	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MONROE	NH		20060808	88000	1	AT 65 MPH USING CRUISE CONTROL, DAYTIME, DRY PAVEMENT, GOOD WEATHER, BRAKE WARNING LIGHT AND ABS WARNING LIGHT ILLUMINATED WITH WARNING CHIME. AT NEXT EXIT, OPERATOR TOOK VEHICLE TO REPAIR SHOP. TECHNICIAN FOUND RIGHT FRONT WHEEL BEARING ASSEMBLY WORN, ALLOWING TIRE/WHEEL ASSEMBLY TO BE MOVED 1-2" FROM VERTICAL. VEHICLE HAD BEEN CHECKED DURING STATE INSPECTION LESS THAN 400 MILES PREVIOUSLY AND PASSED. A TOTAL FAILURE IN TRAFFIC AT SPEED MIGHT HAVE RESULTED IN A LOSS OF HANDLING/BRAKING THAT MIGHT HAVE CAUSED OR WORSENERED AN ACCIDENT. FAILED PART IS AVAILABLE. VEHICLE HAS ALSO SUFFERED NUMEROUS PREMATURE FAILURES INCLUDING: FAILURE OF DRIVER HEATED SEAT, FAILURE OF ELECTRIC FUEL PUMP, NEARLY CAUSING ACCIDENT DUE TO ENGINE STOPPAGE AND LOSS OF POWER STEERING, FAILURE OF INSTRUMENT CLUSTER, FAILURE OF FRONT SUSPENSION COMPONENTS, AND DAMAGE TO SPARE TIRE DUE TO MIS-ROUTED TAIL PIPE. SOME OF THESE ARE MANUFACTURER DESIGN DEFECTS, OTHERS ARE TROUBLESHOOTING OR REPAIR ERRORS AT DEALER. TWO EVENTS (FUEL PUMP, WHEEL BEARING) MIGHT HAVE CAUSED ACCIDENT WITH INJURY/DEATH POSSIBLE OUTCOME. *JB
10059199	FORD MOTOR COMPANY	FORD	E150	1999	N	20030201	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STILLWATER	MN	1FDRE14 LOXH	20040217	67000	1	WHILE DRIVING CONSUMER SMELLED GAS. CONSUMER LEANED BACKWARDS AND NOTICED THAT SEAT BACK OVERHEATED, ALMOST UNTOUCHABLE. SMOKE CAME OUT OF SEAT.*AK
10173811	FORD MOTOR COMPANY	FORD	ESCAPE	2006	N	20061101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH BEND	IN	1FMCU94 156K	20061119	11000	1	VICTIM WAS DRIVING VEHICLE AND NOTICED SMELL OF SMOKE. VICTIM FELT VEHICLE SEAT WAS EXTREMELY HOT. VICTIM PULLED OVER, STOPPED VEHICLE, AND STEPPED OUT OF VEHICLE. VICTIM NOTICED THAT SEAT HAD A SMALL BURN HOLE IN IT CAUSED BY A MALFUNCTION IN THE SEAT WARMER ACCESSORY. VICTIM HAD SEAT WARMER ACCESSORY ENGAGED AT THE TIME OF THE INCIDENT. VICTIM DID NOT SUSTAIN BODILY INJURY. VEHICLE WAS RETURNED TO SELLING DEALER (JORDAN FORD LOCATED IN MISHAWAKA, IN) FOR REPAIRS WHICH WERE PERFORMED UNDER WARRANTY.*JB
10104911	FORD MOTOR COMPANY	FORD	EXCURSION	2000	N	20041201	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CALDWELL	ID		20050101	95000	1	2000 FORD EXCURSION DIESEL. SEAT HEATER IN PASSENGER SIDE OVERHEATED AND BURNED OUT ALL WIRING IN THE SEAT BASE AT 96,000 MILES. *JB
10345944	FORD MOTOR COMPANY	FORD	EXCURSION	2000	N	20100724	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SANTA BARBARA	CA	1FMNU42 S2YE	20100728			TL* THE CONTACT OWNS A 2000 FORD EXCURSION. THE CONTACT WAS SITTING IN THE DRIVER'S SEAT WITH THE ENGINE OFF WHEN HE SMELLED A BURNING ODOR. HE THEN OBSERVED THE FRONT PASSENGER HEATED SEAT IGNITED INTO FLAMES. THE CONTACT EXTINGUISHED THE EXTENSIVE FLAMES. THE FRONT PASSENGER SEAT WAS COMPLETELY DESTROYED. THE AUTHORIZED DEALER WAS NOTIFIED OF THE FAILURE AND THEY ADVISED THAT THE VEHICLE BE INSPECTED. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED AT THE TIME OF THE COMPLAINT. THE FAILURE MILEAGE WAS UNKNOWN.
540003	FORD MOTOR COMPANY	FORD	EXPEDITION	1998						SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHESTERFIELD	MO	1FMRU18 WXWL	19980914		1	SEAT WARMERS FAILED.

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10109192	FORD MOTOR COMPANY	FORD	EXPEDITION	2003	N	20050101	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW CANEY TX	1FMRU17L03L	20050128		1	WHILE BEING PARKED VEHICLE CAUGHT ON FIRE FROM SEATS. WHEN BEING INSPECTED IT WAS DETERMINED TO BE THE SEAT HEATING SYSTEM.*AK
10128569	FORD MOTOR COMPANY	FORD	EXPEDITION	2004	N	20050629	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HOT SPRINGS VA	1FMPU16L44L	20050713	26000	1	DT: CONSUMER STATES THE 3RD ROW SEAT BECAME SO HOT, IT BURNED HER DAUGHTER'S LEG . THE MANUFACTURER REFERRED HER TO THE DEALER AND THE DEALER SAID THERE WAS NOTHING WRONG WITH THE CAR. *JB
10003982	FORD MOTOR COMPANY	FORD	EXPLORE	2000	N	20030115	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MENLO PARK CA	PLEASE FILL	20030115	4300	1	WHILE DRIVING THE CONSUMER NOTICED THAT THE DRIVER SIDE HEATED SEAT WIRE WAS OVERHEATING AND EVENTUALLY BURNED, THE DEALER IS AWARE OF THE PROBLEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. NLM
10100142	FORD MOTOR COMPANY	FORD	EXPLORE	2003	N	20041118	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEWPORT NEWS VA		20041118	39100	2	AT 8000+ MILES IN JANUARY 2004, MY DRIVER'S SIDE SEAT HEATER BROKE. I TURNED THE CAR IN TO THE LOCAL DEALER SERVICE SHOP FOR REPAIR. SINCE THE VEHICLE WAS STILL UNDER WARRANTY THE DEALER REPLACED THE FAULTY COMPONENT, A SHORTED SWITCH. I USED THE SEAT HEATER FOR APPROXIMATELY TWO AND A HALF MORE MONTHS UNTIL IT GOT WARM. NOW IT'S NOVEMBER 2004 AND I WENT TO USE THE SEAT HEATER, AND AGAIN IT IS BROKEN. THE DEALER CONFIRMED THAT IT IS THE SAME PROBLEM THAT OCCURRED IN JANUARY. HOWEVER, SINCE I TRAVEL A LOT IN MY VEHICLE, IT IS NO LONGER UNDER WARRANTY AND THE PART'S WARRANTY HAS ALSO EXPIRED, 12 MONTH/12000 MILE. MY COMPLAINT IS THAT SINCE THE SAME PART BROKE WITH LIMITED USE, THE DEALER JUST TREATED THE SYMPTOM OF THE PROBLEM AND NOT THE CAUSE. BY REPLACING THE SWITCH, THEY DIDN'T FIND OUT EXACTLY WHAT CAUSED IT'S FAILURE AND THEREFORE DIDN'T FIX MY VEHICLE WHILE IT WAS UNDER WARRANTY. NOW THEY WANT TO CHARGE ME FOR FIXING THE SEAT HEATER AGAIN.*AK
10104921	FORD MOTOR COMPANY	FORD	EXPLORE	2000	N	20040920	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN FRANCISCO CA		20050102		1	FRONT SEAT HEATER BURNED PADDING MATERIAL AND LEATHER SEAT LINER. THE BURN HOLE WAS 2' IN LENGTH AND ABOUT 1/2' DEEP INTO THE CUSHION PADDING. *JB
10211114	FORD MOTOR COMPANY	FORD	EXPLORE	2005	N	20071128	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUSTIN TX	1FMPU19545L	20071207	36000	1	TL*THE CONTACT OWNS A 2005 FORD EXPLORER. THE VEHICLE HAD BEEN PARKED FOR AN HOUR AND THEN CAUGHT FIRE. THERE WERE NO FLAMES, BUT THE PASSENGER COMPARTMENT WAS ENGULFED IN SMOKE. THE PASSENGER SEAT WAS ALMOST ENTIRELY BURNED. THE CONTACT BELIEVES THE FAILURE MAY HAVE BEEN CAUSED BY THE SEAT HEATER. THE VEHICLE IS CURRENTLY AT THE DEALER AND THE CAUSE OF FAILURE HAS NOT YET BEEN DETERMINED. THE CURRENT AND FAILURE MILEAGES WERE 36,000.
10250574	FORD MOTOR COMPANY	FORD	EXPLORE	2000	N	20081110	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST RICHLAND WA	1FMZU75E7YZ	20081203	140000	1	TL*THE CONTACT OWNS A 2000 FORD EXPLORER. WHILE DRIVING AT AN UNKNOWN SPEED WITH THE DRIVER'S SIDE HEATED SEAT ACTIVATED, AN UNEXPECTED VOLTAGE OF HEAT PENETRATED THROUGH THE BOTTOM OF THE SEAT. THERE WERE NO PRIOR WARNINGS OR INJURIES. THE VEHICLE WAS NOT TAKEN TO AN AUTHORIZED DEALER. THE CONTACT INSPECTED THE SEAT AND STATED THAT THE CAUSE OF THE FAILURE WAS RELATED TO A WIRING SHORT CIRCUIT, WHICH BURNED THE FOAM PADDING OF THE SEAT. THE HEATING UNIT WAS REPLACED AND THE SEAT OPERATED NORMALLY. THE CONTACT WAS CONCERNED OF THE SAFETY RISK INVOLVED. THE FAILURE AND CURRENT MILEAGES WERE 140,000. UPDATED 12/30/08. *LJ UPDATED 01/05/09. *JB
10167584	FORD MOTOR COMPANY	FORD	F-150	2002	N	20060905	Y			ELECTRICAL SYSTEM:WIRING	HAYWOOD OK	1FTRW07L42K	20060907	119000	1	DT*: THE CONTACT STATED WHILE DRIVING 10 MPH, A BURNT SMELL WAS NOTICED. UPON INSPECTION, A RED WIRE UNDER THE DRIVER SEAT WAS ON FIRE. ALSO, THE ELECTRICAL WIRING HARNESS FOR THE POWER SEATS AND SEAT HEATER WAS INOPERABLE. THE VEHICLE WAS TAKEN TO A SERVICE DEALER WHO DETERMINED THAT THE WIRES RUBBING AGAINST THE SEAT FRAME CAUSED THE FIRE. THE DEALER REPLACED THE 3 WIRING HARNESSES CONNECTED FROM THE DASH TO ALL SEATS IN THE VEHICLE. THE MANUFACTURER WAS ALERTED AND DENIED THE CLAIM.

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Seat Heaters, All Manufacturers

10164252	FORD MOTOR COMPANY	FORD	F-250 SD	2006	N	20060607	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CIBOLO TX	1FTSW21 P86E	20060802	8	20	BOTH FRONT DRIVER AND PASSENGER ELECTRIC HEATED SEATS SWITCH IS TOO EASILY TO INADVERTENTLY BUMP INTO THE 'ON' POSITION BY DRIVER/PASSENGER LEGS. FORD NEEDS TO REDESIGN A RELOCATION OR RETROFIT KIT TO MOVE THE SWITCH OR CHANGE THE MOMENTARY ON/OFF SWITCH TO A DIFFERENT TYPE OF SWITCH. THIS CONDITION HAS MADE ME PULL OFF THE SIDE OF THE ROAD MANY OF TIMES TO LET THE SEAT COOL DOWN WHICH TAKES A WHILE...ESPECIALLY DURING THE SUMMER MONTHS. THIS SITUATION CREATES AN UNEXPECTED SUDDEN HEATING OF THE SEAT AND CAN MAKE THE OPERATOR VERY UNCOMFORTABLE. ADDITIONALLY, I HAD PULL OVER AS FAST AS I COULD LEAVING THE TRUCK AT TIMES IN A VULNERABLE LANE OF TRAFFIC. PLEASE HAVE SOMEONE FROM FORD CALL ME AT 210-323-8037 OR EMAIL ME AT ALTONLEE@SATX.RR.COM FOR ADDITIONAL INFORMATION. *NM
10207730	FORD MOTOR COMPANY	FORD	FIVE HUNDRED	2005	N	20071024	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER NC	1FAFP251 45G	20071102	40100	1	DESIGN FLAW IN FORD 500 HEATED SEATS, WIRING TO HEATED SEAT FAILS DUE TO PROXIMITY WITH TORSION BAR. TSB 06211. ALSO WHEN YOU CALL CUSTOMER SERVICE YOU ARE NOT ALLOWED TO SPEAK TO HIGHER LEVEL MANAGEMENT. I REQUESTED AND WAS REFUSED AND WAS TOLD THAT THEIR NAMES AND PHONE NUMBERS WERE PRIVATE INFO. *TR
10105482	FORD MOTOR COMPANY	FORD	FOCUS	2003	N	20041220	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RICHMOND VA	FILL IN	20041229		1	THE HEAT WARMER BURNED THROUGH THE FABRIC BURNING THE SEAT AND CAUSING A FIRE. THE CONSUMER WILL TAKE THE VEHICLE TO THE DEALER TO DETERMINE THE CAUSE. *JB
10148027	FORD MOTOR COMPANY	FORD	FOCUS	2004	N	20060106	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STACY MN	1FAFP35 Z74W	20060118	39000	3	DT*: THE CONTACT STATED WHILE DRIVING, THE HEATED SEAT ACTIVATED. AFTER IT WAS ON FOR 30-40 MINUTES A SMOLDERING SMELL WAS DETECTED. THE FOAM LIQUEFIED AND CAME THROUGH THE SEAT. THE DEALERSHIP REPLACED THE SEAT. THIS HAPPENED TWO MORE TIMES AND THE SEAT WAS REPLACED. ON THE THIRD FAILURE MINOR INJURIES WERE SUSTAINED. *NM
10152591	FORD MOTOR COMPANY	FORD	FOCUS	2003	N	20060213	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HORTON MI	1FAFP363 13W	20060313	54000	1	DT*: THE CONTACT STATED THE SEAT HEATER BURNED THROUGH THE FABRIC ON THE DRIVER SEAT. THE CONTACT NOTICED BURN MARKS ON WIFE'S WHITE WINTER COAT. RECENTLY, WHILE DOING SPRING CLEANING ON THE INTERIOR OF THE VEHICLE NOTICED A BURN MARK ON THE DRIVER'S SIDE SEAT THAT MATCHED THE VERY SAME LOCATION OF CONTACT'S WIFE COAT. WILL BE MAKING AN APPOINTMENT WITH THE DEALERSHIP FOR REPLACEMENT OF SEAT HEATER. *AK
10289850	FORD MOTOR COMPANY	FORD	FOCUS	2003	N	20091015	Y			SEATS	BOSTON MA	1FAFP36 Z53W	20091026	55000		THE DRIVER'S SEAT 2003 FORD FOCUS WAGON ZTW (PURCHASED NEW IN 7/2003, CURRENTLY 55K MILES) SEEMS TO HAVE HAD A SEAT HEATER MALFUNCTION AND BURNED THROUGH THE SEAT COVER, AND THE CLOTHES OF THE DRIVER AT THE TIME. THE SEAT HEATER BUTTON WOULD NOT TURN THE HEATER OFF. THE FUSE HAD TO PULLED TO GET IT TO TURN OFF. THERE WAS NEVER A PROBLEM WITH THE SEAT HEATER BEFORE THIS EVENT. THE DEALER (QUIRK FORD IN QUINCY MA) SAYS IT'S ONLY AN OUT-OF-WARRANTY REPAIR AND WANTS TO CHARGE \$600 TO FIX IT. I THINK THIS IS A MAJOR SAFETY HAZARD THAT COULD HAVE CAUSED A SIGNIFICANT FIRE AND PERSONAL INJURY.
10368169	FORD MOTOR COMPANY	FORD	FOCUS	2003	N	20101124	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ST. FRANCIS MN	1FAFP383 53W	20101129	150000		TL*THE CONTACT OWNS A 2003 FORD FOCUS. THE CONTACT STATED THAT WHILE DRIVING 65 MPH WITH THE PASSENGER SIDE HEATED SEAT ACTIVATED, SHE NOTICED SMOKE. SHE CUT OUT THE FOAM IN THE SEAT AND REMOVED THE ENTIRE PASSENGER SIDE SEAT. THE CONTACT CALLED THE DEALER WHO REFERRED HER TO THE MANUFACTURER. THE MANUFACTURER HAD NOT BEEN NOTIFIED. THE FAILURE MILEAGE WAS APPROXIMATELY 150,000.

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Seat Heaters, All Manufacturers

10379392	FORD MOTOR COMPANY	FORD	FOCUS	2003	N	20110121	Y	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMB US	OH	1FAFP383 43W	20110128	54677	TL* THE CONTACT OWNS A 2003 FORD FOCUS. THE CONTACT STATED THAT THE VEHICLE WAS LEFT UNATTENDED FOR APPROXIMATELY FIFTEEN MINUTES WITH THE ENGINE RUNNING AND THE DEFROSTER ACTIVATED. WHEN THE CONTACT ARRIVED BACK TO THE VEHICLE AND OPENED THE FRONT DRIVERS DOOR, SMOKE BEGAN POURING FROM THE DRIVERS SEAT. THE CONTACT STATED THAT SHE DID NOT REALIZE THE HEATED SEAT WAS ACTIVATED AS WELL. THE CONTACT BURNED TWO OF HER FINGERS AS A RESULT OF ATTEMPTING TO EXTINGUISH THE FIRE. THE CONTACT THEN POURED WATER ON THE SEAT AND WAS ABLE TO EXTINGUISH THE FIRE. THE VEHICLE WAS TAKEN TO THE DEALER AND THE CONTACT WAS ADVISED THAT THERE WERE NO RECALLS ON THE VEHICLE PERTAINING TO THE FAILURE. THE MANUFACTURER WAS CONTACTED BUT OFFERED NO ASSISTANCE. THE VEHICLE WAS LEFT WITH THE DEALER WHERE THE CONTACT WAS AWAITING REPAIRS. THE FAILURE MILEAGE WAS 54,677. UPDATED 3/8/11 *CN
866787	FORD MOTOR COMPANY	FORD	MUSTANG	1994	N	20000722	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WOODLA ND HILLS	CA	1FALP45 T2RF	20000803	0	ELECTRICAL SEAT CAUGHT ON FIRE WITHOUT A PRIOR WARNING, JUST LIKE MENTIONED IN RECALL 95 062000 INTERIOR SYSTEMS: SEAT:MATERIAL. *AK
10131881	FORD MOTOR COMPANY	FORD	TAURUS	2004	N	20050803	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LONGVIE W	TX	1FAFP55 U84G	20050808	44103	DT: DRIVER'S SEAT CAUGHT ON FIRE.ON AUGUST 3, 2005. THERE WAS A POLICE OFFICER THAT PUT THE FIRE OUT. CONTACTED DEALER, AND HE WANTED THAT CONSUMER PAY FOR REPAIRING THE SEAT.
10131881	FORD MOTOR COMPANY	FORD	TAURUS	2004	N	20050803	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LONGVIE W	TX	1FAFP55 U84G	20050902	44103	DT: DRIVER'S SEAT CAUGHT ON FIRE ON AUGUST 3, 2005. THERE WAS A POLICE OFFICER THAT PUT THE FIRE OUT. THE CONSUMER CONTACTED THE DEALER AND WANTED THE CONSUMER TO PAY FOR REPAIRING THE SEAT. *AK *SC *JB
10280134	FORD MOTOR COMPANY	FORD	TAURUS	2009	N	20081024	N	1	SEATS	FISHKILL	NY	1FAHP25 W49G	20090811	0	MY CLIENT, PEGGY STEPHENSON WAS A PASSENGER IN THE FRONT PASSENGER SEAT OF A 2009 FORD TAURUS. SHE IS PARALYZED FROM THE WASTE DOWN AND WAS UNAWARE THE SEAT HEATER WAS ON FOR THE ENTIRE 2 HOUR DRIVE FROM PHOENIX SKYHARBOR AIRPORT TO SEDONA, ARIZONA. SHE SUBSEQUENTLY DISCOVERED THAT SHE SUSTAINED 3RD DEGREE BURNS ON THE BOTTOM OF HER BUTTOCKS FROM THE SEAT HEATER BEING ON. THE VIN FOR THE CAR IS 1FAHP25W49G101124. I JUST READ A SECTION OF THE OWNER'S MANUAL FOR THE CAR AND THERE IS A WARNING THAT SAYS IN SUBSTANCE THAT INDIVIDUALS WITH SPINAL CORD INJURIES CAN SUSTAIN BURNS EVEN WHEN THE SEAT HEATER IS USED AT LOW TEMPERATURES WHEN USED FOR AN EXTENDED PERIOD OF TIME. THIS OWNERS' MANUAL WARNING WAS OBVIOUSLY NOT READ BY MY CLIENT WHEN SHE ENTERED THE RENT-A-CAR. A SEAT THAT CAN BURN SOMEONE IS NOT ACCEPTABLE UNDER ANY CIRCUMSTANCES. IN ADDITION, A WARNING SHOULD BE POSTED INSIDE THE VEHICLE IN PLAIN VIEW SINCE CAR RENTERS WON'T READ THE OWNER'S MANUAL. THE CAR SEAT HEATER SHOULD BE RECALLED BEFORE MORE INJURIES OCCUR. IRA M. MAURER, ESQ. THE MAURER LAW FIRM, PLLC 300 WESTAGE BUSINESS CENTER D
10212086	FORD MOTOR COMPANY	FORD	TAURUS X	2008	N	20071201	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ANN ARBOR	MI	1FMDK08 W28G	20071217	1000	10 TL*THE CONTACT OWNS A 2008 FORD TAURUS X. THE CONTACT STATED THAT THE FUSE HEAT SENSOR FAILED AND SPONTANEOUSLY CAUSED THE SEAT TO CATCH FIRE. ALL OF THE COMPONENTS THAT OPERATE THE SEAT HEATER FAILED. THERE WAS A HOLE THE SIZE OF A FIST THAT BURNED THROUGH THE SEAT. FORD MOTOR COMPANY STATED THAT THIS WAS A MANUFACTURER DEFECT. THEY FURTHER STATED THAT THEY WOULD REPLACE THE SEAT UNDER WARRANTY AND THAT IF THE CONTACT WANTED ANOTHER VEHICLE, IT WOULD HAVE TO CATCH FIRE TWO MORE TIMES TO QUALIFY FOR THE LEMON LAW. THE CONTACT WAS ABLE TO EXTINGUISH THE FIRE HIMSELF. THERE WERE NO INJURIES. HIS WIFE WAS PROTECTED FROM THE FLAMES BY HER COAT AND A SEAT PILLOW. THE FAILURE MILEAGE WAS LESS THAN 1,000 AND CURRENT MILEAGE WAS 2,000. UPDATED 01-11-08. *KB

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Seat Heaters, All Manufacturers

10367102	FORD MOTOR COMPANY	FORD	WINDSTAR	2000	N	20101121	Y			SEATS	ST CITY	FL	2FMZA52 41YB	20101122	139000	TL- THE CONTACT OWNS A 2000 FORD WINDSTAR. WHILE THE VEHICLE WAS PARKED, THE CONTACT NOTICED THAT THE VEHICLE HAD CAUGHT ON FIRE FROM THE COAL HEATER UNDER THE DRIVER SIDE SEAT. THE CONTACT CONTINUED TO SEE SMOKE, WHICH CAUSED HER TO DISCONNECT THE BATTERY. THE DEALER HAD BEEN CONTACTED, BUT OFFERED NO ASSISTANCE. THE MANUFACTURER HAD BEEN CONTACTED, WHO STATED THAT THEY WOULD REPAIR THE DAMAGES IF THEY WERE RELATED TO A RECALL. THE CONTACT WAS NOT SURE WHAT THE DIAGNOSIS WAS. NO REPAIRS HAD BEEN MADE AT THIS TIME. THE CURRENT AND FAILURE MILEAGE WAS 139,000.
8001579	GENERAL MOTORS CORP.	GMC	SAVANNA H	1999		20011221				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	YPSILAN TI	MI	1GDFG15 R3X1	20020104		WHILE DRIVING CHILD IN PASSENGER'S FRONT SEAT NOTICED SEAT GETTING VERY HOT. CONSUMER PULLED OVER, AND SAW HEATER OF THE SEAT HAD BURNED A HOLE THROUGH THE FABRIC. VEHICLE NOT TAKEN TO DEALER YET. PLEASE ADD FURTHER INFORMATION.*AK
10384733	GENERAL MOTORS CORP.	GMC	SIERRA 2500 HD	2004	N	20090228	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CLOUMBI A	MO	1GTHK23 GX4F	20110228	45000	TL*THE CONTACT OWNS A 2004 GMC SIERRA 2500. THE CONTACT STATED THAT THE DRIVERS SIDE HEATED SEAT SYSTEM BECAME SO HOT THAT IT WAS IMPOSSIBLE TO REMAIN IN THE SEAT. WHEN ATTEMPTING TO ADJUST THE SEATING FUNCTION AND MOVE FORWARD IT WOULD ROLL BACKWARDS AND WHEN ATTEMPTING TO ADJUST THE SEAT BACKWARDS, IT WOULD MOVE FORWARD. BOTH THE DEALER AND MANUFACTURER INFORMED THE CONTACT THAT THERE WERE NO RELATED RECALLS. THE VEHICLE WAS NOT REPAIRED. THE CURRENT MILEAGE WAS 73,000 AND THE FAILURE MILEAGE WAS 45,000.
10002586	GENERAL MOTORS CORP.	GMC	SUBURBA N	1999	N	20030102	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TEMPLE TERRAC E	FL	1GKFK16 R2XJ	20030113		CONSUMER STATED THE SEAT HEATER IS TOO HOT WHICH CAUSED THE HEATER TO BURN A HOLE INTO THE DRIVER SEAT.*JB
10147484	GENERAL MOTORS CORP.	GMC	SUBURBA N	1998	N	20051111	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	POCATEL LO	ID	1GKFK16 R6WJ	20060111	110000	DT: THE CONTACT STATED WHILE THE ENGINE WAS WARMING UP, AND A FEW MINUTES LATER WHILE GETTING IN TO THE VEHICLE, THE PASSENGER'S SEAT WAS SMOKING. THE HEATER IN THE SEAT BURNED A HOLE IN THE SEAT. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR INSPECTION. THE DEALERSHIP TOLD THE CONTACT IF THE SEAT HEATER WAS TURNED ON AGAIN IT WOULD SHORT OUT. *AK
10316069	GENERAL MOTORS CORP.	GMC	SUBURBA N	1999	N	20100303	Y	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO	3GKFK16 R0XG	20100303	125000	TL*THE CONTACT OWNS A 1999 GMC SUBURBAN 1500. THE CONTACT STATED THAT THE FRONT PASSENGER SEAT WARMER OVERHEATED AND BURNED A HOLE IN THE SEAT. THERE WAS AN OCCUPANT IN THE SEAT BUT THEY WERE NOT BURNED. HE CALLED THE DEALERSHIP TO FIND OUT IF THERE WERE ANY RELATED RECALLS AND WAS TOLD THAT THERE WERE NONE. THE CONTACT HAD NOT CALLED THE MANUFACTURER TO-DATE. THE VEHICLE HAD NOT BEEN REPAIRED WHEN THE COMPLAINT WAS FILED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 125,000.
10005444	GENERAL MOTORS CORP.	GMC	YUKON	1999	N	20030105	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	IDAHO FALLS	ID	1GKEK13 R4XJ	20030207	37600	DRIVER SIDE ELECTRIC SEAT HEATER OVERHEATED CAUSING A BURN TO THE SEAT COVER (NOT TO MENTION MY BACKSIDE). PH
10116345	GENERAL MOTORS CORP.	GMC	YUKON	2003	N	20040115	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MAYNAR D	AR		20050404	75000	15 MY COMPLAINT IS REGARDING THE DRIVER'S SIDE HEATED LEATHER SEAT. I FIRST NOTICED IT WAS GETTING UNUSUALLY HOT, THEN I BEGAN TO SMELL WIRE BURNING, AND IT EVENTUALLY QUIT WORKING ALTOGETHER. I AM GIVING AN ESTIMATED DATE AS TO WHEN IT BURNED OUT ALTOGETHER.*AK

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Seat Heaters, All Manufacturers

10394925	GENERAL MOTORS CORP.	GMC	YUKON DENALI	2004	N	20110304	Y	0	0	ELECTRICAL SYSTEM	GREAT FALLS	VA	1GKFK66 U44J	20110401	140646	REAR BUCKET SEAT (DRIVER'S SIDE) CAUGHT FIRE. FIRE ATTRIBUTED TO SEAT HEATER FAILURE BY EACH THE 1) FIRE MARSHAL, 2) GMC DEALER AND 3) GEICO. CAR WAS UNOCCUPIED, PARKED FOR APPROXIMATELY 2 HOURS BEFORE RETURNING TO OPEN CAR AND FIND CAR SEAT ON FIRE. CAR SEAT WAS NOT USED BY ANY PASSENGERS FOR AT LEAST A WEEK PRIOR TO THE FIRE. THERE WERE ONLY TWO PASSENGERS USING THE CAR DURING AN OUT-OF-TOWN TRIP WHEN THE FIRE OCCURRED ON FOURTH DAY. THUS, CAR SEAT HEATER SOME HOW TURNED ITSELF ON, REMAINED ON, OVERHEATED, AND CAUGHT SEAT CUSHION MATERIAL ON FIRE. LUCKILY, CAR WAS PARKED TURNED OFF COMPLETELY (EXCEPT FOR SEAT HEATER!), LOCKED AND UNOCCUPIED. FURTHER, FIRE WAS DISCOVERED BEFORE SPREADING, ENGULFING CAR AND ENDANGERING OTHERS IN THE BUSY SCHOOL PARKING LOT. HAD THE SEAT CAUGHT FIRE WHILE SOMEONE WAS ACTUALLY SITTING IN THE SEAT AND/OR THE CAR WAS TRAVELING AT HIGHWAY SPEEDS, THIS FAILURE WOULD HAVE RESULTED IN INJURIES AND POSSIBLE FATALITIES. SEAT HEATERS SHOULD NEVER RISK CAUSING FIRES AND NEED TO BE INVESTIGATED.
10181724	GENERAL MOTORS CORP.	GMC	YUKON DENALI XL	2005	N	20070203	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TITUSVILLE	FL	1GKFK66 U55J	20070205	42250	CAR: 2005 GM YUKON DENALI OCCUPANTS: FATHER, DRIVING; 16-YEAR OLD SON, PASSENGER FRONT; MOTHER, LEFT WINDOW SEAT MIDDLE ROW; 9-YEAR-OLD DAUGHTER, LYING ON RIGHT AND MIDDLE SEATS, OF MIDDLE ROW. (DAUGHTER HAS CEREBRAL PALSY; UNABLE TO WALK UNASSISTED; WHEELCHAIR STOWED IN REAR.) BOTH REAR SEAT HEATERS ON. TIME: 9 A.M. 2/3/07 OUR FAMILY WAS ALMOST 2 HOURS INTO A 3-HOUR TRIP, WHEN I SMELLED AN UNUSUAL ODOR. THINKING IT WAS FROM OUTSIDE, I TRIED TO IGNORE FOR A FEW MINUTES, AND THEN BECAME OVERWHELMED BY A NOXIOUS ODOR, AND OPENED ALL WINDOWS. MY HUSBAND PULLED INTO A REST AREA ON THE FLORIDA TURNPIKE ABOUT A MILE LATER. IMMEDIATELY WHEN WE PARKED, SMOKE BEGAN POURING OUT FROM UNDER MY DAUGHTER'S SEAT. WE FRANTICALLY UNBUCKLED HER, AS SHE HAS A DISABILITY. THE SMOKE WAS VERY THICK W/I A FEW SECONDS. WE SAFELY EXTRACTED HER AND ALL OF US. MY HUSBAND LIFTED HER PILLOW, WHERE SHE HAD BEEN RESTING ON THE SEAT, ONLY TO FIND IT CHARRED UNDERNEATH, AND TWO GAPING, STILL BURNING HOLES IN THE ACTUAL SEAT. HE WAS EVENTUALLY ABLE TO CUT THE SEAT HEATER CORD AND REMOVE THE CUSHION FROM THE FRAME. ONLY 2 INCHES OF
10219870	GENERAL MOTORS CORP.	GMC	YUKON XL	2001	N	20080221	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CUMMING	GA	3GKFK16 T91G	20080303	1	*TR HEATED SEAT MODULE FAILED AND INSTEAD OF JUST NOT WORKING IT STAYED ON, RAN MY BATTERY DOWN, CAUSED MY SEAT TO GET REALLY HOT TO THE TOUCH AND I WAS CONCERNED ABOUT IT CATCHING FIRE. IF A MODULE IS FAULTY IT SHOULD SHUT OFF NOT STAY ON AND CAUSED THE POSSIBILITY OF A FIRE AND RUN YOUR BATTERY DOWN. GM HAD TO DISCONNECT THE SEAT MODULE TO GET IT TO GO OFF. THEY WANT \$481 TO FIX AND COULD NOT GUARANTEE THAT IT WOULDN'T HAPPEN AGAIN. I PAID THEM \$150 TO DISCONNECT AND THIS WAY I KNOW IT WON'T HAPPEN AGAIN. THIS IS A SAFETY ISSUE, MY YUKON COULD HAVE BURNED UP.....AFTER BUYING A NEW BATTERY (SINCE THIS CAUSED THE OTHER ONE TO GO BAD)I HAD TO DISCONNECT THE BATTERY UNTIL I COULD GET IT TO CARL BLACK TO DISCONNECT PERMANENTLY.

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Seat Heaters, All Manufacturers

10222146	GENERAL MOTORS CORP.	GMC	YUKON XL DENALI	2001	N	20080316	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MANASSAS VA	1GKFK66 U51J	20080324	87400	1	MY COMPLAINT PERTAINS TO HEATED SEATS - I WAS DRIVING HOME FROM PA ON 3/16/08 IN THE EARLY AM. MY 17 YR OLD SON WAS IN THE FRONT PASSENGER SEAT AND A FRIEND OF HIS, MIKE WAS ASLEEP ON THE MIDDLE ROW OF SEATS. HE HAD A BLANKET WRAPPED UP TO MAKE A PILLOW AND LAID IT ON THE SEAT. MY SON AND I BEGIN TO SMELL A FOUL ODOR AND ASSUMED IT WAS THE MANF. PLANTS THAT WE WERE PASSING BY. IT WASN'T UNTIL MIKE WAS AWAKENED BY THE HEAT ON HIS HAND, THAT WE REALIZED THE SEAT WAS SMOLDERING. MIKE DID RECEIVE MINOR BURNS ON HIS HAND/ARM. WHEN MIKE MOVED THE BLANKET, IT WAS BURNT ALL THE WAY THROUGH AND RESEMBLED 'SWISS CHEESE'. THE SEAT HAS A BURN IN IT THE SIZE OF A SOFTBALL. WE WERE ABLE TO EXTINGUISH THE SMOLDERING WITH WATER BOTTLES THAT WE HAD IN THE CAR. HAD THE BLANKET NOT BEEN FLAME RETARDANT, I HATE TO THINK WHAT COULD HAVE HAPPENED TO MIKE'S FACE AND HEAD! ALSO, THE THOUGHT OF A BABY OR SMALL CHILD SITTING IN THAT BACK SEAT, MAKES ME ILL. *TR
10145607	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ACCORD	2004	N	20051205	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW ALBANY MS	1HGCM66 554A	20051219	18300	1	ON 5 DECEMBER 2005 AFTER DRIVING ABOUT 5 MINUTES THERE WAS A LOUD POP THEN THE PASSENGER SEAT HEATER CAME ON BY IT SELF CAUSING THE SEAT TO GETTING VERY HOT. THE SEAT HEATER WAS TURN ON THEN OFF. THIS ACTION CAUSE THE HEATER TO GO OFF. *NM
10157597	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ACCORD	2003	N	20060504	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	THOUSAND OAKS CA	1HGCM66 533A	20060515	56000	1	2003 HONDA ACCORD. THE SEAT HEATER SHORTED AND BURNED A HOLE IN MY LEATHER SEAT AFTER ABOUT 10 MINUTES. I FELT BURNING ON MY LEG AND STOPPED THE CAR TO DISCOVER WHAT WAS HAPPENING. I TOOK IT TO THE DEALERSHIP THE NEXT DAY AND THE SERVICE MANAGER SAID HE HAD NEVER SEEN IT BUT THAT THEY WOULD REPLACE IT EVEN THOUGH HE DID NOT BELIEVE MY EXTENDED WARRANTY WOULD COVER IT. HE ORDERED A NEW SEAT BOTTOM BUT DID NOT ORDER THE SEAT HEATING ELEMENT. NOW THEY ARE ORDERING THAT AND I HAVE TO MAKE YET ANOTHER APPOINTMENT WHEN THAT PART COMES IN. IF I HAD NOT FELT THE BURN AND CONTINUED DRIVING, MY SEAT COULD HAVE BURST INTO FLAMES!!! I AM COMPLAINING ABOUT THE FAULTY UNIT - I AM NOT COMPLAINING ABOUT MY LOCAL HONDA DEALERSHIP. *JB
10210259	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ACCORD	2005	N	20071128	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN ANTONIO TX	1HGCM66 515A	20071128	470548	1	I WAS USING MY HEATED SEATS THIS MORNING ON MY WAY TO WORK. I SET THE DRIVER'S SIDE SEAT ON THE LOW SETTING AND WITHIN A FEW MINUTES MY LEFT THIGH BEGAN TO BURN. I LOOKED DOWN AND SAW SMOKE COMING FROM THE SEAT AND NOTICED THE LEATHER BEGINNING TO DISCOLOR. I IMMEDIATELY TURNED THE HEAT OFF AND SNUFFED OUT THE SMOKE WITH MY FINGERS. I AM NOW IN THE PROCESS OF NOTIFYING HONDA. *TR
10151101	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	CIVIC - HYBRID	2004	N	20060221	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STATEN ISLAND NY	1HGCM66 854A	20060224	0	1	WHILE DRIVING 2004 HONDA ACCORD-NOT A HYBRID, SMELLED ODOR OF SOMETHING BURNING, CAR SEAT WARMER WAS SET LOW, TURNED OFF WARMER, SMELL DISAPPEARED, BUT SEAT CONTINUED WARM. ON 2/22 & 2/23 WHILE SEAT WARMER SWITCH OFF CAR SEAT HEATED. 2/23 BROUGHT CAR TO HONDA HAD WARMER DISCONNECTED. CO-WORKERS KNOW OF SIMILAR INCIDENTS DIFFERENT CAR MAKES THAT HAVE CAUSED BURNS TO OCCUPANTS OR ELECTRICAL FIRES, IS THERE A DEFECT IN THESE DEVICES OR TREND OF SIMILAR REPORTS. *NM
10153779	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ODYSSEY	2002	N	20060327	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TORRINGTON CT	5FNRL18 992B	20060327	57400	1	DT*: THE CONTACT STATED WHILE DRIVING 60MPH, THE DRIVER'S SIDE SEAT WARMER WAS ENABLED FOR 10 MINUTES WHEN THERE WAS A PINCHING SENSATION FROM THE SEAT CUSHION AREA. THE SEAT WARMER WAS TURNED OFF. AFTERWARDS, THE CONTACT SUSTAINED MINOR INJURIES FROM THE WARMTH OF THE SEAT WARMER. THERE WERE NO VISIBLE SIGNS OF A FIRE OR DAMAGE TO THE SEAT. THE VEHICLE WAS SEEN BY A DEALER. THE DEALER PERFORMED A DIAGNOSTIC TEST, BUT WAS UNABLE TO DUPLICATE A PROBLEM WITH THE SEAT WARMER.

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Seat Heaters, All Manufacturers

10251582	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ODYSSEY	2004	N	20031128	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HERKIME R	NY	5FNRL18 9X4B	20081212	46900	TL*THE CONTACT OWNS A 2004 HONDA ODYSSEY. SPORADICALLY, WHILE DRIVING VARIOUS SPEEDS, THE HEATED SEAT BECOMES SO HOT THAT IT BURNS THE CONTACT'S SKIN. THERE ARE NO WARNING INDICATORS BEFORE OR AFTER THE FAILURE. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER. THE FAILURE MILEAGE WAS 46,900 AND CURRENT MILEAGE IS 47,000. UPDATED 1/8/09 *CN UPDATED 01/14/09. *JB
10272684	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ODYSSEY	2006	N	20090131	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TURLOC K	CA	5FNRL38 7X6B	20090602	70000	TL*THE CONTACT OWNS A 2006 HONDA ODYSSEY. THE CONTACT STATED THAT THE FRONT PASSENGER SEAT WARMER BURNED THE LEG OF A NINE YEAR OLD CHILD. THE CHILD WAS TAKEN TO THE DOCTOR AND SUFFERED SECOND AND THIRD DEGREE BURNS ON HIS LEFT CALF. THE CONTACT FEELS THAT A RECALL SHOULD BE ISSUED. THE CURRENT MILEAGE WAS 81,000 AND FAILURE MILEAGE WAS 70,000.
10380190	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	ODYSSEY	2006	N	20101206	N			SEATS	WAUKES HA	WI	5FNRL38 756B	20110204	55000	HONDA ODESSEY 2006 HEATED SEAT PROBLEM. HEATED SEAT OVER HEATED CAUSING NO INJURY BUT BURNED LEATHER SEAT AND SMOLDERED WHILE VEHICLE WAS SITTING IN GARAGE. OUR CONCERN IS THAT IF THIS WAS NOT IMMEDIATELY NOTICED THE SEAT COULD HAVE CONTINUED TO SMOLDER, BURN AND EVENTUALLY CAUSE THE VEHICLE TO START ON FIRE WHILE PARKED IN THE ATTACHED GARAGE OF OUR HOME. I AM QUITE SURPRISED THAT THERE IS NOT SOME SORT OF SAFETY BUILT INTO THE SEAT HEATER THAT WOULD BLOW A FUSE AND CEASE THE FLOW OF ELECTRICITY. IF THERE IS SOMETHING LIKE THIS IN PLACE IT HAS FAILED. WHEN WE BROUGHT THE VEHICLE TO WILDE HONDA IN WAUKESHA WISCONSIN THE DEALER WANTED TO CHARGE US TO DETERMINE THE CAUSE OF THE PROBLEM. I DID NOT LET THEM INVESTIGATE BECASUE I FELT THAT THEY SHOULD BE CONCERNED AT THE FACT THAT THE VEHICLE MAY CAUSE ADDITIONAL PROBLEMS WITH BURNING/FIRE. WE HAVE NOT USED THE SEAT HEATER SINCE THIS INCIDENT.
10215232	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20080117	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HAMPDE N	ME		20080117	69000	1 SEAT WARMER BURNED A HOLE IN DRIVERS SEAT WHILE I WAS DRIVING THE VEHICLE. IT IS A VERY COLD DAY HERE AND I HAVE LOTS OF LAYERS ON SO I DID NOT FEEL THE BURN FOR A WHILE. WHEN I FELT IT BURN ME AND SMELLED THE LEATHER BURNING I SHUT OFF THE SEAT WARMERS. THE DEALER TELLS ME IT WILL COST \$800 TO BE REPLACED. YIKES - WHAT IF THE SEAT WARMER ACCIDENTALLY GETS TURNED ON WHEN I AM OUTSIDE MY VEHICLE - WHEN IT IS BELOW ZERO OUTSIDE I WARM UP MY CAR FOR ABOUT 20 MINUTES -WILL MY CAR CATCH ON FIRE? *TR
10218665	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20080218	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHESTE R	VT	2HKYF18 5X4H	20080220	71000	1 I HAVE A 2004 HONDA PILOT EX THE DRIVER'S SEAT RIGHT SIDE GETS EXTREMELY HOT WHEN THE SEAT HEATER IS TURNED ON. THERE HAS NOT BEEN ANY INJURY OR ACCIDENT DUE TO THIS ISSUE BUT I HAVE SEEN WHERE IT HAS ONLINE DURING MY RESEARCH OF THIS PROBLEM. I AM TRYING TO BE PROACTIVE AND REMEDY A POTENTIAL PROBLEM BEFORE IT BECOMES A HAZARD. *TR
10297478	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2005	N	20091224	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CENTER VALLEY	PA	5SNYS18 655B	20091230	65000	TL* THE CONTACT OWNS A 2005 HONDA PILOT. THE DRIVER-SIDE SEAT BECAME SO HOT THAT IT BURNED A WHOLE THROUGH THE SEAT AND HER COAT. THE VEHICLE WAS TAKEN TO THE DEALER, AND A TECHNICIAN STATED THAT THE HEATING QUILT FAILED. THE FAILURE MILEAGE WAS 65,000.
10304352	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20100110	N			SEATS	SHAWNE E	KS		20100203	83000	SEAT HEATER IN THE DRIVER'S SEAT OF MY 2004 HONDA PILOT GETS VERY HOT AND I CAN SMELL SOMETHING BURNING WHEN TURNED ON.
10334746	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20100605	N			SEATS	NORTH CANTON	OH	2HKYF18 684H	20100605	81000	THE ELECTRIC SEAT HEATER ON THE DRIVER'S SEAT DEVELOPES A VERY HOT SPOT ON THE SEAT. IT APPEARS EITHER THE TEMPERATURE CONTROL WILL NOT AUTOMATICALLY TURN OFF OR IT WILL NOT REGULATE THE SEAT HEATER. THE SEAT HEATER ON/OFF SWITCH MUST BE TURNED OFF MANUALLY BEFORE A SKIN BURN OR FIRE WITHIN THE SEAT OCCURS.

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10360328	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20100930	N			SEATS	ROCKFO RD	MN	2HKYF18 774H	20101013	115000	1	THE DRIVER'S SIDE SEAT CUSHION HEATER GOT EXTREMELY HOT, BURNED RIGHT THIGH. HEATER SHUT OFF AT SWITCH AND NOW DOESN'T WORK. *TR
10363424	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20101030	Y			SEATS	BLUEFIEL D	WV	2HKYF18 574H	20101031	95300	1	2004 HONDA PILOT; DRIVERS SIDE SEAT HEATER CATCHES ON FIRE; FUSE NEVER BLOWN. *TR
10365771	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20101111	Y			SEATS	SAMMAMI SH	WA	2HKYF18 524H	20101115		1	2004 HONDA PILOT DRIVERS SEAT CATCHES FIRE. SEAT HEATER HAVING ISSUES. *TR
10375400	HONDA (AMERICAN HONDA MOTOR CO.)	HONDA	PILOT	2004	N	20101210	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FLOWER MOUND	TX	2HKYF18 594H	20110110	98000		TL* THE CONTACT OWNS A 2004 HONDA PILOT. THE CONTACT STATED THAT THE HEATED SEAT CONTROL FOR THE DRIVERS SEAT MALFUNCTIONED AND WHENEVER ACTIVATED, IT WOULD BURN THE CONTACTS LEGS. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSIS OR REPAIRS. THE MANUFACTURER WAS CALLED BUT PROVIDED NO ASSISTANCE. THE FAILURE MILEAGE WAS 98,000.
10165638	GENERAL MOTORS CORP.	HUMMER	H3	2006	N	20060707	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	JACKSON VILLE	FL		20060816	11000	5	HEATED SEATS WILL TURN ON AT VARIOUS TIMES. BELIEVE IT TO BE FROM THE SHUTTING OF THE DOOR. HAVE CHECKED THE SWITCH UPON ENTERING THE VEHICLE AND NOTED IT IN THE OFF POSITION AND WHEN DRIVING HAVING THE SEAT HEAT UP. *NM
10204416	GENERAL MOTORS CORP.	HUMMER	H3	2007	N	20070928	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RED OAK	TX		20070928		1	YESTERDAY MAVIS WAS VISITING OUR DAUGHTER (BRENDA) IN KILLEEN. BRENDA OWNS ONE OF THOSE FANCY H3 BURNT ORANGE HUMMERS WITH ALL THE DOODADS. IT LOOKS LIKE IT JUST ROLLED OFF OF FORT HOOD READY FOR WARFARE. IF FACT IT ATTACKED MY LOVELY DEMURE WIFE WITH NO PROVOCATION WHATSOEVER. NOW REALIZE I WAS DUTIFULLY WORKING AT MY JOB WHILE MAVIS WAS OUT BUT SHE SWEARS BY THE STORY AND AT ME. MAVIS AND BRENDA JUMP IN THE HUMMER TO GO SEE THE DOCTOR IN TEMPLE WHICH IS ABOUT A 20 MILE TRIP. BRENDA WAS DRIVING. SHORTLY AFTER LEAVING THE HOUSE MAVIS STARTS SQUIRMING AROUND IN THE SEAT COMPLAINING ABOUT HOW HOT THE SEAT WAS AND TRYING TO FIGURE OUT HOW TO TURN THE DARN SEAT HEATER OFF. SHE THOUGHT MAYBE SHE WAS HAVING HOT FLASHES. BRENDA PULLS OFF THE SIDE OF THE HIGHWAY AND RUNS AROUND THE HUMMER, HOPING NO ONE RUNS OVER THEM, TO TURN OFF THE SEAT HEATER. SHE TURNS THE HEATER OFF OR SO SHE THOUGHT. SHE HEADS DOWN THE ROAD AGAIN WHEN MAVIS HOLLERS THAT HER BOTTOM WAS BURNING OFF. SHE PULLS OFF THE ROAD AGAIN AND THEY FINALLY GET THE DARN THING TURNED OFF. THE SEAT AND MAVIS? BOTTOM START TO COOL DOWN
10176268	HYUNDAI MOTOR COMPANY	HYUNDAI	XG350	2004	N	20061210	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CARTHA GE	NC	KMHFU45 E34A	20061215		10	HAVE A 2004 XG350L VEHICLE, STRANGE ODOR WHEN HEATED SEAT BUTTONS ENGAGED, ALSO, TERRIBLE RADIO STATIC OCCURS WHEN REAR WINDOW DEFROST/HEAT BUTTON ENGAGED. *JB
10284637	HYUNDAI MOTOR COMPANY	HYUNDAI	XG350	2004	N	20080119	N			ELECTRICAL SYSTEM	BRAINTR EE	MA	KMHFU45 E64A	20090919	63000		THE ELECTRIC SEAT HEATERS DO NOT WORK. WHILE THE CAR WAS UNDER WARRENTY THE DEALERSHIP RELPACED A FUSE AS A FIX. ONE WEEK LATER THEY HAD TO REPLACE THE HEATING PAD IN THE SEAT.(REMOVING THE SEAT). LATER, WHILE THE CAR WSA STILL UNDER WARRENTY, THEY REPLACED A FUSE. AFTER THE CAR PASSED 60,000 MILES, (OFF WARRENTY), BOTH SEATS HEATERS DID NOT WORK. I WAS TOLD THE FIX WOULD COST ME \$600.00....

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10210435	NISSAN NORTH AMERICA, INC.	INFINITI	G35 SEDAN	2006	N	20071121	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WOODHAVEN	NY	JNKCV51 F16M	20071130	9000	1	2006 INFINITI G35 COUPE WAS DRIVEN 10 MILES AND PARKED. DRIVER RETURNED 7 MINUTES LATER TO FIND INTERIOR OF CAR ON FIRE. NYC FIRE DEPARTMENT RESPONDED AND FOUND THE FIRE HAD EXTINGUISHED ITSELF. AIR BAGS WERE DEPLOYED AND INTERIOR OF CAR WAS BURNT. FIREMAN SUGGESTED THAT FIRE MAY HAVE BEEN CAUSED BY A DEFECTIVE SEAT HEATER. *TR
10303775	NISSAN NORTH AMERICA, INC.	INFINITI	M35	2008	N	20090115	N			SEATS	TALLAHASSEE	FL		20100202	1400		DEFECT IN THE SEAT HEATERS - INFINITI REFUSES TO CORRECT PROBLEM, STATES IT'S NORMAL, ALTHOUGH WHEN THE CAR WAS BOUGHT, THE NOISE WASN'T PRESENT. IN SITTING IN OTHER CARS, SAME MODEL, SAME YEAR, THIS NOISE ISN'T PRESENT
10030169	WINNEBAGO INDUSTRIES, INC.	ITASCA	SPIRIT	2001	N	20030725	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORTH LAS VEGAS	NV		20030725		1	PASSENGER SEAT OVERHEATED, MAKING IT IMPOSSIBLE TO BE SEATED AFTER HALF AN HOUR. DEALER INSPECTED, AND COULD NOT DUPLICATE OR CORRECT THE PROBLEM. CONSUMER STATED VEHICLE COST \$61,000, AND NO EVEN HAD THE PLEASURE TO BE NEAR HER HUSBAND. SPIRIT, 2003, SEND REGISTRATION COPY. *AK
10015088	DAIMLERCHRYSLER CORPORATION	JEEP	CHEROKEE	2003	N	20030326	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAKE HOPATCONG	NJ		20030403		1	THE HEATED SEAT BURNED THE CONSUMER. *JB
533995	DAIMLERCHRYSLER CORPORATION	JEEP	GRAND CHEROKEE	1997		19971105	N	0	0	SEATS	BALTIMORE	MD	1J4GZ78Y 7VC	19980413		2	SEAT HEATER FAILED.
608571	DAIMLERCHRYSLER CORPORATION	JEEP	GRAND CHEROKEE	1998		19981201				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	VALENCIA	CA	1J4GZ88Z 4WC	19990201		1	SEAT HEATING ELEMENTS FAILED. *YC
715882	DAIMLERCHRYSLER CORPORATION	JEEP	GRAND CHEROKEE	1998			N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LONG GROVE	IL	1J4GZ78Y XWC	19991210			PARKED AND LOCKED VEHICLE CAUGHT ON FIRE. ORIGIN OF FIRE FRONT PASSENGER SEAT. PROBABLE SEAT HEATER DEFECT. ENTIRE INTERIOR DESTROYED. INVESTIGATION BY CHRYSLER COMPLETE. CHRYSLER SAID THEY COULD FIND NO REASON THE SEAT CAUGHT ON FIRE BY ITSELF IN AN UNOCCUPIED OFF VEHICLE. THERE WAS NO VANDALISM AS THE VEHICLE WAS OPENED BY THE FIRE DEPARTMENT. SEAT HEATER WAS USED FOR THE FIRST TIME THIS YEAR THE PRIOR WEEKEND AND ON THE DAY OF THE FIRE SMELT A BURNING ODOR WHILE DRIVING BUT ASSUMED IT COMING FROM OUTSIDE THE VEHICLE. AFTER PARKING THE VEHICLE WAS NOTIFIED OF THE FIRE AFTER 3 HOURS. *AK
765742	DAIMLERCHRYSLER CORPORATION	JEEP	GRAND CHEROKEE	1999		20020211	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MORRISON	CO	1J4GW68 N2XC	20020816		100	MY POWER STEERING BEGAN TO FAIL LAST FEBRUARY AND IT FAILS WHENEVER I AM GOING AT SPEEDS BELOW 20MPH OR IF I AM OFF OF THE GAS PEDAL. I HAVE TALKED TO SEVERAL JEEP OWNERS (2000 OR 1999 MODELS) THAT ARE EXPERIENCING THE SAME PROBLEM. WHEN I CALL DAIMLER CHRYSLER THEY CONTEND THAT THEY ARE UNAWARE OF ANY PROBLEM WITH THE POWER STEERING. I DON'T BELIEVE IT. I HAVE ALSO HAD PROBLEMS WITH THE SEAT HEATERS. I HAVE HAD TO REPLACE THE DRIVERS SIDE TWICE AND NOW THE RARELY USED PASSENGER SIDE HEATER IS FAILING. THEY TOLD ME DURING MY SECOND REPAIR THAT THE 1999 JEEPS HAVE A VERY FRAGILE PART AND THAT THEY HAVE REPLACED THEM WITH A BETTER PART FOR THE 2000 JEEPS. I HAD TO PAY REPAIR COSTS ON MY SECOND REPAIR BECAUSE MY WARRANTY HAD EXPIRED AND I'M AFRAID THAT THEY MAY NOT EVEN COVER THIS NEW PROBLEM EVEN THOUGH THEY ADMITTED THAT THE PART IS FAULTY AND VERY FRAGILE.*AK
785852	DAIMLERCHRYSLER CORPORATION	JEEP	GRAND CHEROKEE	1999		20020111	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ST. PARIS	OH	1J4GW68 NXXC	20020118		2	ON SEVERAL OCCASIONS CONSUMER HAD PROBLEMS WITH THE HEATED SEATS FAILING, MANUFACTURER NOTIFIED. *TT

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835855	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	1998	N	19981201	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MAHWAH	NJ	REFUSED	19990315		3	SEAT WARMER, WHEN ON, GETS EXTREMELY HOT, APPROXIMATELY 214 DEGREES. DEALER CONTACTED, AND CANNOT REMEDY THE PROBLEM. PROBLEM OCCURRED THREE TIMES. ALSO, STEERING GEAR BOX LOCKED UP AND WAS REPLACED/TRANSFER CASE WAS MAKING NOISE AND WAS REPLACED. PROVIDE FURTHER INFORMATION. *AK
8004246	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	1997		20020101				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FOREST	CT	1J4G258Y 9VC	20020220			WIRE IN DRIVER'S SIDE SEAT THAT HELPS SEAT TO HEAT UP HAD A SHORT IN IT, AND CAUSED A SMALL BURNED HOLE IN SEAT, WHEN CHECKING THE SEAT WIRE WAS BURNED, AND OTHER WIRES WERE ALSO BURNED. *AK
10005055	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	1997	N	20021203	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HULL	MA		20030131		1	DRIVER'S SEAT HEATER FELT VERY HOT IN ONE SPOT. THIS CONTINUED FOR SEVERAL WEEKS BEFORE THE SEAT HEATER STOPPED WORKING. I HAVE HEARD OF OTHER INCIDENTS WHERE THERE WERE BURN MARKS IN THE SEAT , BUT I THIS CASE THERE APPEARS TO BE NONE. I CONTACTED DAIMLER CHRYSLER WHICH REFUSED TO DO ANYTHING DESPITE THE FACT THAT THIS PROBLEM OCCURED TWO YEARS AGO AND WAS REPAIRED AT MY EXPENSE.
10013819	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20030101	N	0	0	OTHER	MOUNT VERNON	WA	1J4GW48 S62C	20030402	2000	7	PURCHASED NOVEMBER 2001, HAD TWO RECALLS FOR FUEL SYSTEM WITHIN TWO MONTHS. DEALER TOLD ME THERE WAS PREVIOUS RECALL FIXED BEFORE I PURCHASED. ENGINE SAFETY WARNING LIGHT HAS COME ON AND STAYED ON SEVERAL DAYS ON SEVEN (7) SEPARATE OCCASIONS. DEALER CLAIMS NOT TO WORRY CANNOT FIGURE OUT WHY. PLUS SEAT HEATER WENT OUT AND HAD TO BE REPLACED, INTERIOR HEATER STOPPED WORKING EXCEPT DEFROST. I BELIEVE THEY ARE ALL RELATED AND IS WHY THE ENGINE SAFETY WARNING LIGHT KEEPS COMING ON. ALSO TO NOTE--VEHICLE SWAYS BACK AND FORTH OVER SMALL BUMPS, LIKE RIDING A SMALL BOAT IN ROUGH WATER. *NLM
10046942	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20031101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EVERETT	WA	1J4GW58 N41C	20031114	10751	2	THE DRIVERS SIDE SEAT HEATER STOPPED WORKING 6 MONTHS AFTER I PURCHASED THE NEW VEHICLE. IT TOOK 7 MONTHS TO GET IT REPLACED. WRONG PARTS WERE ORDERED, THEN PARTS WERE BACK ORDERED, PHONE CALLS WERE NOT RETURNED OR IGNORED, AND I HAD TO BRING MY CAR IN NUMEROUS TIME, MISSING WORK FREQUENTLY. AFTER CHANGING DEALERSHIPS FOR MY WARRANTY WORK, I FINALLY GOT IT REPLACED. HOWEVER, I WAS CONCERNED ABOUT THE PASSENGER SEAT HEATER FAILING IN THE FUTURE. I WAS TOLD BY THE FIRST DEALER (I PURCHASED THE VEHICLE THROUGH) THAT THEY WOULD REPLACE BOTH. HOWEVER, WHEN I WENT TO THE SECOND DEALER, THEY TOLD ME THAT 'IT IS UNLIKELY THAT THE PASSENGER HEATER WOULD FAIL BECAUSE YOU DO NOT USE IT AS OFTEN'. WELL, HERE IT IS 2 YEARS LATER AND MY PASSENGER HEATER IS NOW NOT WORKING...4000 MILES AFTER MY WARRANTY EXPIRED. QUITE CONVENIENT, I MIGHT ADD. THIS TIME IT TOOK TWO VISITS TO THE DEALER AND A UN-RETURNED PHONE CALL OVER 2 WEEKS TO EVEN FIND OUT A PRICE FOR ME. AND OF COURSE, THE DATE OF DELIVERY OF THE PART IS UNKNOWN. 2/3 WINTER SEASONS WITHOUT A SEAT HEATER IN MY CAR IS UNACCEPTABLE. *LA
10083149	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20040221	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MARLTO N	NJ	1J4GW48 S12C	20040802	25000	1	THE FRONT HEATED LEATHER PASSENGER SEAT OF MY VEHICLE GOT SO HOT THAT IT SERIOUSLY BURNED MY DAUGHTER WHO IS A PARAPLEGIC. SHE SUSTAINED THIRD DEGREE BURNS TO HER BUTTOCKS AND TO HER FOOT WHICH WAS RESTING ON THE SEAT. SHE HAS UNDERGONE MULTIPLE SURGERIES TO INCLUDE SKIN GRAFTS AND SHE HAS HAD MULTIPLE ADMISSIONS TO THE HOSPITAL. *AK
10098628	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20040220	N	1		ELECTRICAL SYSTEM	KLAMATH FALLS	OR	1J4GW58 J84C	20041110	11973	1	ON OR ABOUT FEBRUARY 20, 2004, MATTHEW BELLER SUFFERED SEVERE BURNS FROM A SEAT HEATER IN THE DRIVER'S SEAT OF A 2004 JEEP GRAND CHEROKEE LIMITED. HE IS A PARAPELGIC AND DID NOT FEEL THE BURN OCCURING. THE SEAT HEATER DID NOT TURN OFF AFTER REACHING NORMAL TEMPERATURES. A PRODUCT LIABILITY ACTION IS BEING BOUGHT IN THE UNITED STATES DISTRICT COURT OF OREGON.

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10112742	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20050125	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CRYSTAL LAKE	IL	1J8GW58 N64C	20050308	49000	1	RECEIVED 2ND DEGREE BURNS FROM MY CHRYSLER GRAND CHEROKKE LIMITED CAR SEAT. CHRYSLER NOT TAKING RESPONSIBILITY. TOLD ME THAT IT IS NOT MY BUSINESS WHAT IS WRONG WITH THE SEAT THAT IT IS CONFIDENTIAL INFORMATION FOR CHRYSLER ONLY.*AK
10113037	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20041001	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MISHAW AKA	IN	1J4GW58 N21C	20050330	11000	2	WHILE DRIVING WITH THE SEAT HEATER IN USE THE HEAT BURNED COMPLETELY THROUGH THE HEATING ELEMENT. *NM BOTH LEATHER SEAT HEATING ELEMENTS SHORTED OUT AND BURNED. THE CLOTH WRAPPING LEATHER SEATING WAS NOT DAMAGED. THE BLOWER WAS INOPERATIVE. *SC *JB
10113805	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	1998	N	20050301	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HARTFO RD	WI	1J4GZ78Y 2WC	20050302		1	THE HEATED SEAT ON THE DRIVER'S SIDE OF THE CONSUMER'S 1998 JEEP GRAND CHEROKEE LTD MALFUNCTIONED. AS A RESULT THE SYSTEM BURNED THROUGH THE LEATHER SEAT IN THE LUMBAR REGION. *NM THE CONSUMER CONTACTED THE MANUFACTURER BUT THE REFUSED TO PROVIDED ANY ASSISTANCE. *NM
10119853	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2005	N	20050426	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOMERVI LLE	NJ	1J8HR58 N55C	20050504			I AM A PARAPLEGIC AND WAS A PASSENGER IN A 2005 GRAND CHEROKEE WITH HEATED SEATS. IT WAS A COOL DAY AND I TURNED ON THE SEATS. THE HEATED SEATS BURNED BOTH CHEEKS OF MY BUTT. I AM CONFINED TO A BED UNTIL THE BURNS HEAL.
10122220	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20050523	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUNNYV ALE	CA		20050526	40000	3	ENGINE LIGHT CAME ON MY JEEP I TOOK IT TO THE DEALERSHIP AND THEY INFORMED ME THE LIGHT IS FROM A MALFUNCTION WITH THE GAS CAP SEAL. ALSO THE HEATER AND A/C DON'T WORK AND I HAD THEM LOOK INTO IT THEY SAID THE MAIN DEVICE INSIDE THE DASH WAS MALFUNCTIONING AND WANT TO CHARGE ME OVER \$850. ALSO MY SEAT HEATERS DON'T WORK ANYMORE AND AGAIN THEY SAID THE HEATING PAD FAILED. THEY REFUSE TO REPAIR THE MALFUNCTIONING PARTS STATING IT'S NOT COVER IN THE WARRANTY THAT ENDED 1 AND A 1/2 MONTH AGO
10127959	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20050127	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	UNKNOW N	DC		20050127		1	INQUIRING INFORMATION REGARDING PROBLEMS WITH HEATED SEATS IN THE 2001 JEEP GRAND CHEROKEE.***NO ANSWER REQUIRED*** *MR A SMALL FIRE OCCURRED IN THIS VEHICLE. THE FIRE ORIGINATED FROM THE HEATING COIL IN THE LEATHER SEATS. *SC *JB
10148034	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20060112	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COHASS ET	MA	1J8GW68 J92C	20060118	57700	1	DT*: THE CONTACT STATED THE VEHICLE HAS A DUAL HEATING/COOLING SYSTEM. THE PASSENGER SIDE WAS PUTTING OUT COLD AIR AND THE DRIVER SIDE HEATED SEAT DID NOT WORK. THE DEALERSHIP DETERMINED A PART IN THE HEATER NEEDED TO BE REPLACED. *NM
10149667	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060206	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LEONAR DO	NJ	1J8GW68 J24C	20060207	30000	1	DT*: THE CONTACT STATED WHILE OPENING THE DRIVER DOOR SMOKE WAS NOTICED INSIDE THE VEHICLE. THE FIRE DEPARTMENT WAS CALLED TO THE SCENE. THE FIRE MARSHAL FILED A REPORT AND DETERMINED THERE WAS A SHORT IN THE SEAT HEATER. THE DEALERSHIP AND MANUFACTURER WERE ALERTED.
10154799	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060314	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRIGHTO N	MI	1J4GW48 N64C	20060407	64000	1	DT*: THE CONTACT STATED WHILE DRIVING AT NO PARTICULAR SPEED THE HEATED SEAT WARMER BURNED THROUGH THE SEAT CUSHION WITHOUT WARNING. THE OCCUPANT SUSTAINED MINOR INJURIES FROM THE HEAT. ALTHOUGH NO VISIBLE FLAMES WERE PRESENT THERE WAS SLIGHT CHARRING TO THE SEAT CUSHION AREA. THE VEHICLE WAS SEEN BY THE DEALER FOR REPLACEMENT OF THE HEATED SEAT ELEMENT AND CUSHION. THE DEALER DETERMINED THERE WAS AN INTERNAL SHORT OF THE SEAT WARMER. *AK

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10155311	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060226	N	0	0	ELECTRICAL SYSTEM:WIRING	MIDDLEVI LLE	MI	1J4GW48 N74C	20060413	32000	1	I LEASE A 2004 JEEP GRAND CHEROKEE WITH HEATED LEATHER SEATS. EARLIER THIS YEAR THE DRIVER SIDE HEATER WENT OUT THEN I NOTICED THAT JUST THE LOWER BACK HEATER CAME ON. ONE DAY IN FEBRUARY AFTER DRIVING FOR ABOUT AN HOUR AND 1/2 I GOT HOME AND TRIED TO TAKE OFF MY SWEATSHIRT BUT COULD NOT AS IT WAS MELTED TO MY CELL PHONE CASE. AT FIRST I DID NOT KNOW WHAT HAD HAPPENED THEN UPON LATER INVESTIGATION I NOTICED A BURN WHOLE IN MY CAR SEAT THAT RAN UP WHAT WAS APPARENTLY THE HEATER WIRE. I AM A PARAPLEGIC AND IF IT WAS NOT FOR THE CELL PHONE CASE I COULD HAVE BEEN BURNED. MY CONCERN IS FOR OTHERS LIKE ME AND DUE TO THE SEVERITY OF THE HEAT WHICH COULD MELT A SWEAT SHIRT AND A PHONE CASE THAT IT POTENTIALLY COULD IGNITE CLOTHING. *JB
10156235	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060216	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRIGHTO N	MI		20060411		2	PASSENGER FRONT HEATED SEAT BURNED THROUGH THE SEAT COVER IN THE 2004 GRAND CHEROKEE. *TS THE DEALER DETERMINED THAT AN ELEMENT HAD SHORTED OUT INTERNALLY CAUSING THE FAILURE AND DAMAGE TO THE SEAT CUSHION. THE MANUFACTURER REFUSED TO COVER THE COST OF REPAIRS BECAUSE THE VEHICLE WAS OUT OF WARRANTY. ON 3/20/06 THE DRIVER'S SIDE HEATED SEAT BURNED A 1/2 INCH HOLE IN THE SEAT CUSHION. THIS CAUSED DAMAGE TO THE SEAT AND THE DRIVER'S CLOTHING AND WELL AS A SLIGHT DISCOLORATION OF THE SKIN ON HIS BUTTOCKS. THE CONSUMER CONTACTED THE DEALER. *NM
10159647	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20060115	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORFOL K	VA	1J8GW58 N52C	20060612	90000	1	SECONDS AFTER TURNING ON THE DRIVER SIDE HEATED SEAT, IT GOT EXTREMELY HOT AND WAS UNABLE TO BE SAT ON, IT PRODUCED SMOKE, AND A BURNING SMELL WAS OBSERVED. THE HEATING ELEMENT HAS NOT WORKED SINCE. I BELIEVE THIS COULD HAVE BEEN A FIRE HAD IT NOT BEEN TURNED OFF QUICKLY. *NM
10160821	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20041228	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLUE MOUNDS	WI		20060626		8	I HAVE HEATED SEAT IN MY 2002 JEEP GR.CH.LIM. THAT HAS HAD TO BE DISCONNECTED, AS IT HEATS ON IT'S OWN, WITHOUT THE POWER TURNED ON. ALSO, THE A/C TURNS ON BY ITSELF, AS WELL. *NM
10160896	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2003	N	20050302	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SANTA FE	NM	1J4GW58 N03C	20060627	37194	1	2003 JEEP GRAND CHEROKEE LIMITED DRIVERS-SIDE SEAT HEATER MALFUNCTIONED. DRIVER'S SEAT HEATING ELEMENT STARTED TO SMOKE, A BURNING SMELL WAS EVIDENT. SEAT HEATER WAS DEEMED INOPERABLE BY CHRYSLER JEEP DODGE OF SANTA FE. CONSUMER ASKED FOR WARRANTY ADJUSTMENT, BUT WAS TOLD THERE WAS NOTHING THEY COULD DO. CONSUMER PAID FOR REPLACEMENT PARTS, SEAT PAD AND LABOR. *JB
10161990	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20050505	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SONOMA	CA	1J4GW58 N61C	20060710	90000	1	PURCHASED '01 JEEP NEW. DRIVER SIDE HEATED SEAT DID NOT WORK FROM DAY ONE. HEATING ELEMENT REPLACED AT 1,400 MILES BY DEALER. APPROXIMATELY 2004/60K PS HEATED SEAT STOPPED WORKING. APPROXIMATELY 2005/90K WHILE DRIVING DRIVER SIDE HEATED SEAT BECAME UNBEARABLY HOT AND SMOKING. PULLED CAR OVER, TURNED OFF SWITCH, HAVE NOT TURNED ON SINCE FOR FEAR OF CAR FIRE. *JB
10162372	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20060110	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEWARK	DE	1J4GW58 N92C	20060714		1	2002 HEATED SEATS PROBLEM. EXTREMELY HOT. HAD TO GET OUT OF CAR TO AVOID BURNING MY LEGS. SEATS NO LONGER HEAT. I GUESS THE ELEMENTS / SENSORS OR ? NO LONGER WORK OR BURNED THEMSELVES OUT. CHRYSLER-JEEP SAYS MY VEHICLE IS NOT COVERED IN THE ANNOUNCED (ON TV AND RADIO) RECALL OF 2003 AND 2004 JEEP GRAND CHEROKEE SUVs. I DO NOT UNDERSTAND. IT IS THE SAME HAZARD. DEALER TOLD ME TO WAIT FOR A RECALL NOTICE. *JB

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10166848	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20060829	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STAMFO RD	VT	1J4GW48 S62C	20060829	82000	1	DT*: THE CONTACT STATED THE DRIVER'S SIDE HEATED SEAT GOT SO HOT THAT IT FELT LIKE THE SEAT BURNED THE CONTACT'S LEG. INITIALLY THE SEAT GOT VERY HOT INTERMITTENTLY. A WEEK PRIOR TO COMPLETE FAILURE, THE SEAT GOT EXTREMELY HOT EVERY DAY. THE SEAT'S HEAT FUNCTION STOPPED WORKING. THE CONTACT DID NOT HAVE A PHYSICAL BURN. THERE WAS A NHTSA RECALL, # 06V197000, REGARDING THE SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER. THE VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO THE VIN.
10170257	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20061009	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DARNES TOWN	MD	1J8GW58 N94C	20061009		1	I RECEIVED A RECALL FOR MY JEEP FOR THE HEATING ELEMENTS IN THE SEATS THAT MAY OVERHEAT AND CAUSE A FIRE. MY DEALER TELLS ME THAT IT WILL TAKE OVER A MONTH FOR THEM TO GET THE PARTS IN FOR THE RECALL. I BELIEVE THIS IS TOO LONG AND I REALLY QUESTION JEEP'S (DAIMLER/CHRYSLER) PRIORITIES SINCE THEY CONTINUE TO SEND OUT NEW VEHICLES WITH THE SAFE ELEMENTS IN THEM WHILE ALLOWING THEIR PREVIOUS CUSTOMERS TO DRIVE AROUND IN UNSAFE VEHICLES WHILE WAITING FOR NEW HEATING ELEMENTS TO SHIP. *JB
10171405	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20061016	Y	2		ELECTRICAL SYSTEM	INDIANAP OLIS	IN	1J8GW58 S44C	20061020	24000	1	DT*: THE CONTACT STATED WHILE PARKED AND RUNNING WITH THE SEAT BELT UNBUCKLED, THE HEATER WAS TURNED ON FOR THE PASSENGER SEAT AND WITHIN 10 TO 15 SECONDS, THE SEAT CAUGHT ON FIRE. THE HEATER WAS TURNED OFF, AND BOTH OCCUPANTS SUSTAINED MINOR INJURIES. THE SERVICE DEALER WAS CONTACTED, BUT COULD NOT IDENTIFY THE PROBLEM.
10172400	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	1999	N	20051101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OCONOM OWOC	WI	1J4GW68 S7XC	20061101	61000	1	DT*: THE CONTACT STATED WHILE DRIVING AT NO PARTICULAR SPEED, THE DRIVER SEAT BECAME UNBEARABLY HOT, THEN THE HEATING SYSTEM ABRUPTLY STOPPED FUNCTIONING. THE VEHICLE WAS TAKEN TO A SERVICE DEALER, WHERE IT WAS DETERMINED THAT THE HEATING ELEMENTS ON BOTH FRONT SEATS WERE BURNT OUT.
10175515	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20061201	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HELENA	MT	1J4GW58 N42C	20061207	58877	1	DT*: THE CONTACT STATED THE PASSENGER SEAT OVERHEATED. THE OCCURRENCE DID NOT CAUSE A FIRE. THE VEHICLE HAD NOT BEEN TO A SERVICE DEALER. UPDATED 12/28/2006 - THE CONSUMER VEHICLE WAS NOT INCLUDED IN THE HEATED SEAT RECALL. THE CONSUMER FEELS THAT THE 2002 MODELS SHOULD BE INCLUDED BECAUSE THEY HAVE THE SAME PARTS. *NM
10175520	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20061206	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DES MOINES	IA	1J4GW58 N82C	20061207	65000	1	HEATED SEATS GET WAY TO HOT THEY BURN YOUR LEGS AND THEN SHORT OUT AND BURN THE FOAM IN THE SEAT WHICH COULD CAUSE A FIRE. *JB
10175857	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20061102	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OMER	MI	1J4GW48 N64C	20061211		1	I AM A PARAPLEGIC THAT HAS NO FEELING FROM MY CHEST DOWN. I RECEIVED A 3RD DEGREE BURN ON MY LEFT BUTTOCKS FROM THE HEATED LEATHER SEATS IN MY 2004 JEEP GRAND CHEROKEE. I USED IT FOR A TOTAL OF ABOUT 1 1/2 HOUR TO 2 HOURS, WITH ABOUT AN HOUR BREAK IN THE MIDDLE. I NOTIFIED JEEP, THEY LOOKED AT AND SAID IT WASN'T THEIR FAULT. I HAVE A BURN AND SCAR TO PROVE IT. *JB
10176233	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2003	N	20061215	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	JANESVIL LE	WI	1J4GW48 NX3C	20061215	16765	1	DT*: THE CONTACT STATED ALTHOUGH THERE WERE NO ONGOING PROBLEMS WITH THE SEAT WARMERS, THERE WAS A NHTSA RECALL, #06V197000 ON THE VEHICLE REGARDING THE SEATS. THE PARTS NEEDED TO REPAIR THE VEHICLE WERE NOT AVAILABLE AT THE LOCAL DEALERSHIP. THE MANUFACTURER WAS NOT ALERTED. ADDITIONALLY, WHILE ATTEMPTING TO OPEN THE FRONT PASSENGER POWER SIDE WINDOW, THERE WAS A POPPING NOISE. THE VEHICLE WAS INSPECTED BY A DEALER, WHO DETERMINED THE POWER WINDOW CONTROL NEEDED TO BE REPLACED.
10176604	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2003	N	20061212	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAYAFET TE	IN	1J8GW68 J03C	20061219		1	THE DRIVER AND PASSENGER SEAT WARMERS DO NOT WORK. THE DEALER TOLD HER THERE WAS NOT A RECALL ON SEAT WARMERS. SHE TOOK HER JEEP TO A DIFFERENT REPAIR SHOP AND THEY WERE ABLE TO PULL UP A RECALL (\$17) ON THE INTERNET.

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10177757	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2002	N	20070103	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLORA DO SPRINGS	CO	1J4GW58 SX2C	20070104	80450	1	ON JANUARY 3, 2007, MINUTES AFTER TURNING ON THE PASSENGER SIDE HEATED SEAT, IT GOT EXTREMELY HOT AND WAS UNABLE TO BE SAT ON, IT PRODUCED SMOKE, AND A BURNING SMELL WAS OBSERVED. I BELIEVE THIS COULD HAVE BEEN A FIRE HAD IT NOT BEEN TURNED OFF QUICKLY. MY SON WAS IN THE PASSENGER SEAT AND HE RAISED HIS BUTT FROM THE SEAT SCREAMING ABOUT THE HEAT. I IMMEDIATELY TURNED THE HEATER OFF, PULLED OVER, HE JUMPED OUT OF THE VEHICLE, AND WE WAITED FOR SOME TIME FOR THE SEAT TO COOL DOWN BEFORE PROCEEDING ONWARD TO SCHOOL. I AM AFRAID TO ALLOW ANYONE TO SIT IN THAT SEAT UNTIL IT IS PROPERLY REPAIRED. *JB
10178925	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060810	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PORT JEFFERS ON STATION	NY	1J4GW48 S14C	20070117	17100	3	TL* - THE CONTACT STATED THAT SHE RECEIVED A RECALL LETTER CAMPAIGN # 06V197000 FOR HER 2004 JEEP GRAND CHEROKEE IN AUGUST 2006. THE RECALL IS FOR THE VEHICLE'S HEATED SEAT ELEMENT. THE CONTACT STATED THAT SHE HAS TRIED CONTACTING THE DEALERSHIP ON NUMEROUS OCCASIONS AND STILL HASN'T GOTTEN THE RECALL RESOLVED. THE CONTACT STATED THAT SHE CAN'T USE THE THERMOSTAT FOR THE SEATS, THE SEATS BECOME TOO HOT AT ANY SETTING. *JB THE CONSUMER STATED IT TOOK 6 MONTHS TO GET THE VEHICLE FIXED. UPDATED 02/27/07. *JB
10179340	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20060220	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN ANTONIO	TX	1J4GW58 NX1C	20070122	92300	1	PASSENGER SIDE DIGITAL CLIMATE CONTROLS DO NOT WORK. PASSENGER SIDE VENTILATION SYSTEM BLOWS COLD AIR ONLY. PASSENGER SIDE HEATED SEAT DOESN'T WORK. *JB
10181023	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20070117	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORWAL K	CT	1J4GW58 N81C	20070129	62000	3	TL* THE CONTACT OWNS A 2001 JEEP GRAND CHEROKEE. THE HEATED SEATS BECOME EXTREMELY HOT AND THE HEATING SYSTEM MALFUNCTIONED. THE FAILURE MILEAGE WAS 79,000. THE CONTACT STATED THE CHECK ENGINE LIGHT CONTINUED TO COME ON. THE HEATED SEAT SYSTEM WAS A SAFETY DEFECT. *AK UPDATED 03/07/07*JB
10181094	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060811	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MELVILLE	NY	1J4GW48 S94C	20070130		1	TL*- THE CONTACT STATED THAT THE 2004 JEEP GRAND CHEROKEE RECEIVED RECALL 06V197000 FOR A FRONT SEAT HEATER FAILURE ON 08/2006, AND STILL HAS NOT RECALL REPAIRS DONE. THE CONTACT STATED THAT THE DEALERSHIP HAD INFORMED HIM LAST WEEK THAT THE PARTS WERE NOT STILL AVAILABLE.*AK
10181237	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2000	N	20061115	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KENT	WA		20070131	48000	4	MY VENTILATION SYSTEM IS IN THE PROCESS OF FAILING. I HAVE A LOUD CREATING SOUND COMING FROM UNDERSIDE MY DASH. WHEN I TURN ON THE SYSTEM, IT DOESN'T ALWAYS HEAT/COOL THE WAY IT IS SUPPOSED TO. SOMETIMES THE HEAT COMES ON, SOMETIMES THE COOL COMES ON WHEN THE OTHER IS CHOSEN. SOMETIMES IF IT'S SUPPOSED TO BE ON THE FLOOR ITS ON THE DEFROSTER. ALSO, THE DRIVERS SIDE SEAT HEATER ACTS UP BUT MOSTLY IT DOESN'T WORK.
10181410	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2003	N	20070202	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FORISTE LL	MO	1J4GW48 N43C	20070202	80000	1	TL*- THE CONTACT OWNS A 2003 JEEP GRAND CHEROKEE, AND STATED THAT THE SEATS OVERHEATED, HE COULD SMELL ELECTRICAL WIRING BURNING FROM THE SEAT. THE CONTACT CALLED THE MANUFACTURER ABOUT NHTSA CAMPAIGN ID NUMBER : 06V197000 ,AND THE MANUFACTURER STATED THAT THIS VEHICLE WOULDN'T BE COVERED UNDER THE RECALL BECAUSE IT WAS MANUFACTURED IN AUGUST OF 2002, AND RECALL BEGAN FOR VEHICLES MANUFACTURED ON SEPTEMBER 2002. THE CONTACT HAS A FILE NUMBER WITH THE MANUFACTURER: 15916185. *AK UPDATED 02/27/07*JB

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10182353	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20060815	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KEIZER OR	1J8GW58 N44C	20070212		1	DAIMLER CHRYSLER SENT A 'SAFETY RECALL F17-HEATED SEAT ELEMENTS' LETTER IN AUGUST, 2006. IT STATES THAT THE HEATING ELEMENTS 'MAY OVERHEAT AND CAUSE AN INTERIOR FIRE...'. IT GOES ON TO RECOMMEND THAT WE 'CONTACT YOUR DEALER RIGHT AWAY TO SCHEDULE A SERVICE APPOINTMENT' TO REPLACE THE HEATING ELEMENTS. WE CONTACTED THE JEEP DEALER IN SALEM, OREGON IN SEPT. 2006, AND IT ADDED US TO A WAITING LIST. IT IS NOW FEBRUARY, 2007 AND WE ARE STILL WAITING. THE DEALER TODAY ADVISED THAT SO FAR, IT HAS ONLY RECEIVED PARTS FROM ITS SUPPLIER TO REPLACE 8 SEAT ELEMENTS AND IS WAITING FOR MORE. WE ARE AROUND 20+ CUSTOMERS ON A LIST OF 35 STILL WAITING FOR PARTS AND WITH NO PROJECTION OF WHEN MORE PARTS MIGHT ARRIVE. MEANWHILE, WE CONTINUE TO DRIVE WITH A POTENTIAL FIRE DANGER INSIDE OF OUR VEHICLE.
10183582	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20051115	N	0	0	OTHER	PACIFIC MO	1J4GW58 N91C	20070226	53500	4	WE PURCHASED A 2001 GRAND CHEROKEE LIMITED FROM A LOCAL DEALERSHIP WITH 50,000 MILES IN MAY OF 2005. NO HEAT FROM BOTH PASSENGER OR DRIVERS SIDE VENTS. BLEND DOOR HINGES SEPARATED AND INOP. RECIRCULATION DOOR ALSO INOPERABLE VEHICLE HAD 53,500 MILES AT THIS TIME. DRIVERS SEAT HEATER FAILED AT 65,000 MILES. PCM FAILED AT 75,000 MILES AND THIS WAS THE ONLY REPAIR COVERED UNDER WARRANTY. THE JEEP NOW HAS 81,000 MILES AND WE HAVE HAD VIBRATION AND PEDAL PULSATION FROM THE FRONT BRAKES THREE TIMES SINCE WE PURCHASED THE VEHICLE.
10183662	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20070202	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHICAGO IL	1J4GW58 N64C	20070227	50000	2	TL* - THE CONTACT CALLED REGARDING THE 2004 JEEP GRAND CHEROKEE. THE CONTACT STATED ON 2/27/06 THE DRIVER'S SIDE HEATED SEAT ELEMENT WAS REPLACED DUE TO THE DRIVER'S SEAT CATCHING ON FIRE. THE SEAT WAS ALSO REPLACED. ON FEBRUARY 2, 2007 THE SEAT STARTED TO SMOKE. THE DRIVER WAS ABLE TO TURN THE SWITCH OFF BEFORE ANY FURTHER DAMAGE WAS DONE. THE FAILURE MILEAGE WAS APPROXIMATELY 50,000. THE CONTACT STATED THAT THE DEFECTIVE HEATED SEAT ELEMENT WAS REPLACED WITH ANOTHER DEFECTIVE HEATED SEAT ELEMENT. THE CONTACT RECEIVED RECALL 06V197000 FOR THE HEATED SEAT ELEMENT.*AK
10184234	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20061231	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHESOP EAKE BEACH MD	1J8GW58 S14C	20070305	28000	2	TL* THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. WHILE DRIVING 45 MPH THE HEATED SEAT WAS EXTREMELY WARM. THE CONTACT STATED THAT SHE FELT A PINCH ON HER LOWER BACK NOTICED A HOLE, AND A RED GLOWING ILLUMINATING LIGHT FROM THE SEAT. THE CONTACT TURNED THE HEATED SEAT SWITCH OFF AND ATTEMPTED TO PUSH ON THE SEAT TO REMOVE THE RED GLOW. THE DEALER ADVISED THE CONTACT TO TURN THE TEMPERATURE DOWN. THE DEALER INSPECTED THE SEAT AND ADVISED THE CONTACT THAT THERE WAS A RECALL 06V197000 FOR THE HEATED SEAT. THE VEHICLE WAS REPAIRED, AND THERE HAVE BEEN NO FAILURES SINCE THE REPAIR. THE CURRENT MILEAGE WAS 28,000. *AK
10184654	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2003	N	20061001	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	METAMO RA MI	1J4GW48 N23C	20070309	72000	2	TL*- THE CONTACT RECEIVED RECALL 06V197000 FOR THE 2003 JEEP GRAND CHEROKEE CONCERNING THE HEATED SEAT ON 07/06. THE RECALL WAS REPAIRED BACK IN SEPTEMBER OF 2006. HE TOOK THE VEHICLE TO DEALER FOR A SERVICE CHECK WHEN THE SERVICE MECHANIC GOT IN THE DRIVER'S FRONT SEAT, AND THE SEAT CAUGHT ON FIRE AND BURNED. THE MECHANIC WAS BURNED THROUGH HIS PANTS AND BURNED HIS WALLET. THIS WAS THE FIRST TIME THAT HE USED THE SEAT HEATER AFTER THE RECALL WAS REPAIRED. THE DEALERSHIP REPLACED THE SEATS AGAIN, BUT THE CONTACT WAS AFRAID TO USE THE HEATED SEATS. THE CONTACT WOULD LIKE FOR NHTSA TO BE AWARE OF THIS MALFUNCTION. THE FAILURE MILEAGE WAS 72,000 AND THE CURRENT MILEAGE WAS 85,000.*AK

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10185167	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2004	N	20060919	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TRUMBULL	CT	1J4GW48 N34C	20070315		1	I HAVE MADE MANY INQUIRIES INTO HAVING MY HEATED SEATS ON MY 2004 JEEP GRAND CHEROKEE SINCE SEPT 06 AS PER RECALL. I HAVE MADE TWO APPOINTMENTS AND HALF A DOZEN CALLS TO THE DEALERSHIP SCAP CHRYSLER JEEP, ONLY TO BE TOLD IT WILL BE A COUPLE OF WEEKS, OR YOU ARE ON THE LIST. THE REPAIR IS NOT DONE. *JB
10187025	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2003	N	20060701	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WASHINGTON	DC	1J4GW58 S43C	20070404	60000	20	TL*- THE CONTACT OWNS A 2003 JEEP CHEROKEE. WHEN DRIVING THE VEHICLE THE FRONT HEATED SEATS BECAME EXTREMELY HOT. THE CONTACT STATED THERE WAS RECALL 06V197000 FOR THE FRONT SEAT HEATER. THE DEALER ADDED THE CONTACTS NAME TO A WAITING LIST. THE CONTACT STATED THAT HE HAS BEEN WAITING FOR ONE YEAR. THE CURRENT MILEAGE WAS 60,000 MILES.*AK
10188154	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2001	N	20070324	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HIGHPOINT	NC	1J4GX48 S11C	20070417	95000	1	TL*THE CONTACT OWNS A 2001 JEEP GRAND CHEROKEE. THE VEHICLE WAS TAKEN TO THE MECHANIC BECAUSE THE DRIVER'S SEAT HEATER FAILED. THE ELEMENT PART# 5072486-AB HAD TO BE REPLACED. WHEN THE MECHANIC TOOK THE SEAT APART TO PERFORM THE REPAIR IT WAS APPARENT THAT THE FOAM RUBBER CUSHION BURNED. THE MECHANIC STATED THAT THE BURN WAS CAUSED BY PART # 5072486-AB. THE CURRENT AND FAILURE MILEAGES WERE 95,000.*AK UPDATED 07/03/07. *JB
10188158	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2005	N	20070417	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CALIFORNIA	MD	1J4GW48 S74C	20070417	60000	1	TL*THE CONTACT OWNS A 2005 JEEP GRAND CHEROKEE. THE CONTACT STATED THE DRIVER'S SEAT STARTED SMOKING WHILE DRIVING. THE SEAT BECAME ENGULFED IN FLAMES. THE DRIVER PUT THE FIRE OUT WITH A FIRE EXTINGUISHER. THERE WERE NO INJURIES. THE VEHICLE WAS DRIVABLE. IT WAS UNKNOWN WHETHER THERE WERE SEAT WARMERS IN THE VEHICLE. THE CURRENT AND FAILURE MILEAGE WERE 60,000. *AK
10194890	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2003	N	20061001	Y	2	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PITTSBURGH	PA	1J8GW68 J93C	20070628	32000	50	TL*THE CONTACT OWNS A 2003 JEEP GRAND CHEROKEE. WHEN THE DRIVER SIDE SEAT HEATER WAS ACTIVATED, IT OVERHEATED. THE FAILURE CAUSED TWO DIFFERENT DRIVERS OF THE VEHICLE TO SUSTAIN SLIGHT BURNS. ACCORDING TO THE MANUFACTURER, THE VEHICLE IS NOT INCLUDED IN RECALL # 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). HOWEVER, THE CONTACT FELT HIS VEHICLE SHOULD BE INCLUDED AS PART OF THE RECALL. THE CURRENT MILEAGE IS 40,000 AND FAILURE MILEAGE WAS 32,000.
10204074	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2003	N	20070601	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALUM CREEK	WV	1J4GW58 N83C	20070925	87000	1	TL*THE CONTACT OWNS A 2003 JEEP GRAND CHEROKEE. WHILE SEATED IN THE DRIVER SEAT, THE CONTACT STATED THAT THE SEAT OVERHEATED AND SMELLED LIKE IT WAS BURNING. THERE WERE NO INJURIES AND THE SEAT HEATER WAS NOT ACTIVATED AT THE TIME. THE MANUFACTURER STATED THAT HER VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). THE FAILURE MILEAGE WAS 87,000 AND CURRENT MILEAGE WAS 89,000.
10211772	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2002	N	20071210	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BELLEVILLE	IL	1J8GW68 J82C	20071213	51000	1	THE SEAT HEATER IN MY '02 JEEP GRAND CHERKOO OVERLAND STOPPED WORKING. I PEELED BACK THE LEATHER COVERING TO DISCOVER A WIRE CONNECTING 2 HEATING ELEMENTS HAD SHORTED OUT WHERE IT IS PINCHED BY A SPRING TENSION ROD AND SIGNIFICANTLY BURNT THE SEAT CUSHION AND MELTED PART OF THE LEATHER. *TR
10212475	DAIMLERCH RYSLER CORPORATION	JEEP	GRAND CHEROKEE	2001	N	20071220	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BURLINGTON	NC	1J4GW58 N61C	20071221		9	2001 JEEP GRAND CHEROKEE= MY VEHICLE SHOULD HAVE BEEN COVERED UNDER THE LEMON LAWS OF THE US. EQUIPMENT FAILURES: - WINDOW REGULATORS- REPLACED 2 - HEATED SEATS- BOTH SEATS HAVE THE WIRES BURNT IN TWO IN THEM; POSSIBLE FIRE HAZARD...NOT COVERED IN RECALL OF A LATER YEAR - BLEND DOORS BROKE- HAD TO REPLACE ALL THREE MOTORS AND DOORS - LEFT TURN SIGNAL DOES NOT FUNCTION CONSISTENTLY - DOOR LOCK SYSTEM IS FAILING: DRIVER'S DOOR HAS QUIT LOCKING; HAS TO BE DONE MANUALLY; BACK DOOR BEHIND THE DRIVER MAKES A SQUAWKING NOISE WHEN YOU LOCK THE DOORS, TAILGATE IS NOT LOCKING; ALARM WILL GO OFF IF YOU OPEN THE DOOR, BUT IT IS NOT LOCKED. _CONSTANT SMALL COOLANT LEAK. *TR

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10213469	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20071230	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WALDOR F	MD	1J8GW68 J24C	20080102	41600	1	TL*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. WHILE DRIVING 35 MPH, THE FRONT PASSENGER SEAT ELECTRIC HEATER ELEMENT OVERHEATED. SHE TURNED THE TEMPERATURE GAUGE TO LOW HOWEVER, THE TEMPERATURE CONTINUED TO RISE. IN ADDITION, SHE NOTICED SMOKE COMING FROM THE FRONT PASSENGER SEAT THEN FLAMES ERUPTED. SHE WAS ABLE TO EXTINGUISH THE FIRE. THE DEALER INSPECTED THE VEHICLE BUT WAS UNABLE TO DETERMINE THE CAUSE OF THE FIRE. THERE WAS RECALL REPAIR WORK PERFORMED IN 2006 FOR THE SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER (NHTSA CAMPAIGN ID # 06V197000). THE CURRENT AND FAILURE MILEAGES WERE 41,600.
10216861	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20080101	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DUNKIRK	MD	1J8GW58 N04C	20080204	38000	5	TR TL*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE DRIVER'S SIDE HEATED SEAT BURNED HER AND LEFT TWO BURN MARKS THROUGH THE LEATHER SEATS. SHE NOTICED THE DEFECT WHEN HOT SPOTS BEGAN TO COME THROUGH THE SEAT. SHE HAS UNKNOWINGLY BEEN BURNED FIVE TIMES. THE MANUFACTURER HAS NOT OFFERED ANY ASSISTANCE. THE DEALER STATED THAT THERE WAS NO RECALL FOR HER VIN NUMBER; HOWEVER, THERE IS A NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). THE FAILURE AND CURRENT MILEAGES WERE 38,000. UPDATED 02-19-08 *BF THE CONSUMER STATED AT THE SAME TIME THERE WAS A COMPLETE FAILURE OF THE HEATING SYSTEM INCLUDING THE DEFROSTER. CAUSING HAZARDOUS DRIVING CONDITIONS. UPDATED 02/19/08
10217459	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2003	N	20070630	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WORCES TER	MA	1J4GW58 J43C	20080208	57220	1	TL*THE CONTACT OWNS A 2003 JEEP GRAND CHEROKEE. WHILE DRIVING APPROXIMATELY 60 MPH, THE CONTACT ACTIVATED THE HEATED SEATS, WHICH TOOK APPROXIMATELY FIVE MINUTES TO WARM UP. THREE MINUTES LATER, THE SEAT WARMED UP EXCESSIVELY AND CAUSED MILD BURNS TO HER BODY. THE DEALER STATED THAT HER VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER), ALTHOUGH THE FAILURE WAS IDENTICAL. THE CONTACT WOULD HAVE TO REPAIR THE VEHICLE AT HER OWN EXPENSE. THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE FAILURE MILEAGE WAS 57,220 AND CURRENT MILEAGE WAS 61,716. UPDATED 3/4/08 *CN THE DEALER STATED MALFUNCTION INDICATOR LIGHT ON, AND TRANSMISSION NOT SHIFTING PROPERLY. UPDATED 03/04/08 *TR
10217584	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2001	N	20080109	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	PA	1J4GW58 N41C	20080210	61500	1	WIRING IN HEATED DRIVER'S SEAT WAS EXPOSED AND SMOLDERED UNDER THE LEATHER SEAT COVERING CAUSING THE FOAM CUSHION TO MELT AND MAKING THE HEATED SEAT INOPERABLE. *TR
10222414	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20080315	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ATTLEBO RO	MA	1J4GW58 N24C	20080326		1	PASSENGER SEAT HEATING ELEMENT CAUGHT FIRE, TOTALLY DESTROYING VEHICLE. *TR
10222750	DAIMLERCH RYSLER CORPORATI ON	JEEP	GRAND CHEROKE E	2004	N	20051230	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DECATU R	GA	1J8GW68 J84C	20080320		8	2004 JEEP GRAND CHEROKEE WITH HEATED SEAT ISSUE. CONSUMER STATES THAT THE VEHICLE HAS BEEN TAKEN TO THE DEALER SEVERAL TIMES FOR THE HEATED SEAT PROBLEM. SHE ALSO STATES THAT THERE IS A WIRE OR ROD POKING THROUGH THE DRIVER SEAT. *KB THE CONSUMER ALSO STATED THE TRANSMISSION FAILED, THERE WAS A PROBLEM WITH THE POWER STEERING, THE BLEND DOORS IN THE HEATING SYSTEM, THE PASSENGER SIDE WINDOW FELL DOWN IN TO THE DOOR PANEL, AND THE HOOD STRUTS FAILED. THE CONSUMER STATED THE HEATED SEAT ISSUE HAD BEEN RECALLED. THE ENGINE LIGHT ILLUMINATED AND IT WAS DETERMINED THAT THE OXYGEN SENSOR NEEDED TO BE REPLACED. *JB

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10223451	DAIMLERCHRYSLER CORPORATION	JEEP	GRAND CHEROKEE E	2004	N	20080226	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COUNCIL BLUFFS	KY	1J4GW48 NX4C	20080405		1	I HAD THE SEAT HEATER ON WHILE DRIVING ON MY WAY HOME FROM WORK, AND I NOTICED THAT IT CONTINUED TO GET WARMER AND THEN HOT. IT STARTED IN MY HIP AND THEN WENT TO MY BACK AND CONTINUED TO GET HOTTER. THE HEATER WAS SHUT OFF. WHEN I GOT HOME I FOUND TWO HOLES IN MY LEATHER DRIVER SEAT AND ALSO A BURN HOLE AND SCORCHED AREA ON THE BOTTOM OF MY COAT. I HAD RECEIVED A RECALL NOTICE AND HAD GONE TO THE DEALER FOR REPAIR. THE RECALL WAS F17 - HEATED SEAT ELEMENT. *TR
10249714	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2003	N	20081024	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	REIDSVILLE	NC	1J8GW68 J63C	20081124	100078	1	SAFETY RECALL F17 - HEATED SEAT ELEMENTS, GRAND CHEROKEE 2003 RECALL COMPLETED 07AUG06 BY SMITH STOKES CHRYSLER, HIGHWAY 87,PO. BOX 1496, REIDSVILLE, NC 27323. RECALL ELEMENT REPLACED WITH DEFECTIVE PART, REPLACEMENT FAILED 24OCT08, BURNED HOLE IN PASSENGER SEAT AND BURNED HOLE IN DAUGHTER'S SWEATER, DAUGHTER WAS NOT BURNED. SO FAR CHRYSLER ONLY WANTS TO PAY HALF THE COST TO REPLACE A RECALL ITEM, MY SHARE WOULD BE ABOUT \$500 - \$600 DOLLARS. MIS. KAREN DAVIS, SERVICE MANAGER AT SMITH STOKES. THANK YOU FOR YOUR ASSISTANCE. RICHARD HUDSON *TR
10252632	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2004	N	20081221	Y	0	0	SEATS	YORKTOWN	NY	1J4GW48 S24C	20081223	92000		TL*THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. WHILE DRIVING 25 MPH, THE DRIVER'S SIDE SEAT HEATER MALFUNCTIONED AND BURNED THROUGH THE SEAT. THE CONTACT SMELLED A BURNING ODOR AND IMMEDIATELY PULLED THE VEHICLE OVER TO THE SIDE OF THE ROAD. HE EXITED THE VEHICLE AND NOTICED A BURN HOLE APPROXIMATELY THE SIZE OF A QUARTER. NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER) WAS SPECIFICALLY FOR THE PASSENGER SIDE SEAT HEATER, AND WOULD NOT INCLUDE THE DRIVER'S SIDE SEAT HEATER. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 92,000.
10256474	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2003	N	20090114	Y	0	0	SEATS	SHELBY TOWNSHIP	MI	1J4GW58 N43C	20090127	62000		TL*THE CONTACT OWNS A 2003 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE HEATED SEAT ON THE DRIVER'S SIDE OVERHEATED. HE HAD TO PULL OVER AND EXIT THE VEHICLE. THE DEALER STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER), ALTHOUGH THE FAILURES WERE IDENTICAL. THE FAILURE MILEAGE WAS 62,000 AND CURRENT MILEAGE WAS 62,008.
10257396	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2000	N	20081122	Y	0	0	SEATS	OAKDALE	MN	1J4GW58 N1YC	20090204	117000		TL*THE CONTACT OWNS A 2000 JEEP GRAND CHEROKEE. ON MORE THAN TEN OCCASIONS, THE CONTACT STATED THAT THE SEAT HEATER ON THE DRIVER'S SIDE WOULD BECOME SO HOT THAT THE OCCUPANT IN THE SEAT WOULD BE BURNED. WHEN HE TURNED OFF THE SEAT HEATER, IT REMAINED ACTIVATED. HE HAD TO TURN OFF THE VEHICLE IN ORDER TO TURN OFF THE HEATER. HE NEVER SMELLED ANYTHING BURNING. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER AND THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE CURRENT MILEAGE WAS 121,230 AND FAILURE MILEAGE WAS APPROXIMATELY 117,000.
10261248	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2004	N	20080101	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MYSTIC	CT	1J4GW48 N54C	20090306		2	2004 JEEP GRAND CHEROKEE WAS DAMAGED BY A FIRE DUE TO THE SAFETY RECALL F17. *NJ THE CONSUMER STATED THE DAY HE PICKED THE VEHICLE UP, THE SEATS WERE STILL NOT FUNCTIONING PROPERLY DUE TO THE FIRE DAMAGE TO THE WIRING AND MODULE. THE DRIVERS SEAT WAS NOT REASSEMBLED CORRECTLY AND THE LUMBAR SUPPORT HIT THE CONSUMER IN THE CENTER OF HIS BACK. AFTER A CLOSE EXAMINATION AT A LOCAL REPAIR SHOP, THE CONSUMER WAS TOLD THERE WAS NO EVIDENCE THE PASSENGER SEAT RECALL WAS EVER ADDRESSED. THE FOLLOWING MORNING, THE BATTERY WAS DEAD, THE PARKING AND SIGNAL LIGHTS CONTINUED TO BURN OUT AND PERIODICALLY THE DASH LIGHTS AND POWER WINDOWS DID NOT WORK. IT WAS DETERMINED THAT BOTH SEATS HAD ADDITIONAL FIRES AND INTERNAL HEAT DAMAGE. *JB

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10290027	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2002	N	20091020	N			ELECTRICAL SYSTEM	HARRISBURG	SD	1J4GW48 S22C	20091027	76000	TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE LIMITED. THE DRIVER-SIDE HEATED SEAT WAS INOPERABLE. HE THEN REMOVED THE DRIVER SEAT AND NOTICED THAT A HOLE WAS BURNED INTO THE CUSHION. HIS MODEL YEAR WAS EXCLUDED FROM RECALL # 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER), SO HE WAS INELIGIBLE FOR A FREE REMEDY. THE CURRENT AND FAILURE MILEAGES WERE 76,000.
10291652	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2002	N	20071122	N			SEATS	OCEAN GROVE	NJ	1J4GW58 N82C	20091110	65000	TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE DRIVERS SEAT HEATING UNIT WAS REPAIRED TWICE UNDER WARRANTY BECAUSE IT DID NOT FUNCTION PROPERLY. ON ONE OCCASION THE SEATS BECAME INCREDIBLY HOT. THE VEHICLE WAS TAKEN TO THE DEALER, AND A TECHNICIAN STATED THAT HE WOULD HAVE TO PAY \$700.00 TO REPLACE THE SEAT BECAUSE THE WARRANTY EXPIRED. THE MANUFACTURER WAS CONTACTED IN REFERENCE TO RECALL # 09V117000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). SINCE HIS VEHICLE IDENTIFICATION NUMBER WAS EXCLUDED FROM THE RECALL, HE WAS INELIGIBLE FOR A FREE REMEDY. NO REPAIRS WERE MADE. THE CURRENT MILEAGE WAS 100,095. THE FAILURE MILEAGE WAS APPROXIMATELY 65,000.
10291692	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2004	N	19010101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DURHAM	NC	1J8GW68 J94C	20091104	4	FAX ON BEHALF OF CONSTITUENT CONCERNING RECALL, WARRANTY, AND REPAIR ISSUES WITH HER JEEP'S HEATED FRONT SEAT ELEMENTS. *NJ THE CONSUMER STATED THE HEATER SEAT ELEMENT PROBLEM STARTED WITH THE RECALL. THE RECALL REPLACEMENT BURNED THE FOAM OF THE SEAT AND THERE WAS A PROBLEM WITH THE ELECTRICAL ADJUSTMENT AND IT WAS MAKING AN ODD SOUND. THE CONSUMER STATED THIS STEMMED FROM INFERIOR PARTS THAT WERE USED. THE CONSUMER STATED THE VEHICLE HAD BEEN IN THE REPAIR SHOP 4 TIMES TO REPAIR THE HEATED SEAT ELEMENT. THE CONSUMER WENT BACK TO THE DEALER AND ONCE THEY INSPECTED THE SEAT, THEY STATED THE GEAR WAS STRIPPED IN THE MOTOR AND THEY DID NOT DAMAGE IT. THE CONSUMER STATED THE DEALER REMOVED THE SEAT, BUT THEY CLAIMED THEY DIDN'T. ACCORDING TO THE CONSUMER, THE SEAT WAS NOT EVEN IN THE SAME POSITION AS TO WHEN IT WAS FIRST BROUGHT IN. *JB
10294002	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2002	N	20080118	N			SEATS	SCHUYLKILL HAVEN	PA	1J8GW68 J72C	20091130	21222	2002 JEEP GRAND CHEROKEE OVERLAND 10 WAY HEATED POWER MEMORY SEAT . THE ORIGINAL SEAT HEATER ELEMENT BURNT UP IN WINTER OF 2006 . THE MECHANIC WHO FIXED THE CAR SAID THAT THERE WAS A NOTICEABLE BURN MARKS ON THE LEATHER UNDERSIDE OF THE SEAT CUSHION. THE REPLACEMENT UNIT BURNT AGAIN IN 2008. I THEN DECIDED AGAINST PAYING FOR THE REPAIR AGAIN. NOW CHRYSLER HAS RECALLED OVER A 100000 JEEPS FOR SEAT PROBLEM UNDER RECALL J17. I AM TOLD BY CHRYSLER MY 2002 IS NOT INVOLVED IN THE RECALL. I FEEL IF IT IS NOT, IT SHOULD BE. APPARENTLY THEY HAVE A PROBLEM ALSO SINCE THE ORIGINAL REPAIR WAS ONLY 100 DOLLARS AND WHEN IT HAPPENED THE SECOND TIME IT WAS OVER 300 DOLLARS
10294008	CHRYSLER LLC	JEEP	GRAND CHEROKEE E	2002	N	20090212	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WILMINGTON	DE	1J8GW68 J02C	20091130	60000	TL* THE CONTACT OWNS A 2002 GRAND JEEP CHEROKEE. THE DRIVER-SIDE HEATED SEATS BURNT HIS LEGS. HE TOOK HIS VEHICLE TO THE DEALER AND WAS ADVISED THAT HIS VEHICLE WAS EXCLUDED FROM RECALL # 09V117000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). HE THEN CALLED THE JEEP MANUFACTURER, BUT WAS NOT PROVIDED WITH ANY ASSISTANCE. THE FAILURE MILEAGE WAS 60,000.

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10296249	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20091014	N			SEATS	LIBERTY LAKE WA	1J4GW58 N32C	20091217	60000	TL-THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE LIMITED. THE CONTACT STATED THAT THE DRIVER SIDE WOULD GET TOO HOT ON THE HIGH LEVEL (WHEN THE SEAT HEATER WAS TURNED ON) AND THE PASSENGER SIDE SEAT HEATER SHORTED OUT ALTOGETHER. HE WOULD ONLY BE ABLE TO ADJUST THE HEATER TO LOW WHICH HE NOTICED NO PROBLEMS WITH TO-DATE. HE TOOK THE VEHICLE TO THE DEALERSHIP AND WAS TOLD THAT THEY KNEW ABOUT THE ISSUE AS BEING WIDESPREAD. HE REFERENCED RECALL 09V117000 BUT THE MANUFACTURER TOLD HIM THAT HIS VEHICLE WAS NOT INCLUDED. THE VEHICLE HAD NOT BEEN REPAIRED TO-DATE. THE CURRENT MILEAGE WAS 67,452. THE FAILURE MILEAGE WAS APPROXIMATELY 60,000. BK
10297498	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20091128	N			SEATS	KINGSPORT TN	1J4GW48 S82C	20091230	71150	TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE HEATED SEATS ON THE DRIVER-SIDE BURNED HIS LEG AFTER BEING TURNED ON. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. HE WAS ADVISED THAT HIS VEHICLE WAS EXCLUDED FROM RECALL NHTSA # 09V117000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). THE FAILURE MILEAGE WAS 71,150.
10299049	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20091126	N			ELECTRICAL SYSTEM	MINOT ND	1J4GW48 S72C	20100111	157200	TL-THE CONTACT OWNS A 2002 GRAND CHEROKEE. THE CONTACT STATED THAT THE DRIVER SIDE HEATED SEAT HAS BURNED DUE TO A FAULTY WIRE. THE CONTACT DISCOVERED THIS DUE TO THE HEATED SEAT STOP WORKING. THE CONTACT FIND A RECALL VIA THE INTERNET RECALL NUMBER 09V117000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). DUE TO THE VIN NUMBER THE VEHICLE WAS NOT APART OF THE RECALL EVEN THOUGH THE VEHICLE HAS EXPERIENCED THE CONSEQUENCES STATED IN THE RECALL. THE CONTACT FEELS SOMEONE COULD HAVE BEEN SERIOUSLY INJURED AND THIS VEHICLE SHOULD BE INCLUDED IN THE RECALL. FAILURE MILEAGE WAS 150,200. JO
10299049	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20091126	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MINOT ND	1J4GW48 S72C	20100111	150200	TL*THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE DRIVER SIDE HEATED SEAT STOPPED WORKING. THE FAILURE WAS CAUSED BY A FAULTY WIRE. THE CONTACT VIEWED RECALL NUMBER 09V117000, SEATS FRONT ASSEMBLY SEAT HEATER/COOLER; HOWEVER, HE WAS ADVISED THAT HIS VIN WAS NOT RELATED ALTHOUGH THE FAILURE WAS IDENTICAL. THE CONTACT IS CONCERNED ABOUT THE RISK SINCE SOMEONE COULD HAVE BEEN SERIOUSLY INJURED. THE FAILURE MILEAGE WAS 150,200. UPDATED 02/19/10 *BF
10312588	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	20100221	N			ELECTRICAL SYSTEM	EAST WENATCHEE WA	1J4GW58 N91C	20100222	74082	HEATED SEAT IN MY 2001 JEEP GRAND CHEROKEE WAS NOT WORKING. I CHECKED WITH MY JEEP DEALER TO FIND OUT THAT THERE WAS A RECALL ON SOME JEEP FOR THIS PROBLEM DO TO THE POTENTIAL OF THE HEATER STARTING A FIRE. MY JEEP DID NOT FALL INTO THIS RECALL. I AM A DIESEL TECH AND DECIDED THAT I WOULD PURCHASE A NEW HEATED SEAT ELEMENT AND INSTALL IT MY SELF. I DID THIS TODAY 02-21-2010 AND FOUND THAT THE HEATING ELEMENT HAD BURNT AND STARTED TO BURN THE SEAT CUSHON. I FOUND THIS TO BE VERY DISTURBING. I BELIEVE THE RECALL SHOULD BE LOOKED INTO. I HAVE SINCE DISCONNECTED BOTH HEATED SEATS IN MY JEEP.
10314833	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	20071118	N			SEATS	BATAVIA IL	1J4GW58 N11C	20100227	55000	I BOUGHT A GRAND CHEROKEE LIMITED IN 2001 AND THE SEAT HEATERS (DRIVERS AND PASSENGERS) WERE BOTH REPLACED IN THE FIRST TWO YEARS BECAUSE THEY BECAME INOPERABLE. IN 2007 THE DRIVERS SIDE SEAT HEATER BECAME SO HOT IT BURNT OUT. IN 2008 THE PASSENGER SIDE DID THE SAME. THERE HAS BEEN A RECALL, BUT I HAVE BEEN TOLD BY JEEP SERVICE DEPT. THAT MY VEHICLE IS NOT INCLUDED.
10317028	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	20091220	Y			SEATS	FARMINGTON NM	1J4GW58 N61C	20100305	102000	MY SEAT HEATER GOT SO HOT WHILE I WAS DRIVING...I HAD TO PULL OVER AND LIFT MY LEG (IM AN AMPUTEE) OFF THE SEAT...FELT LIKE MY PANYTHOSE WERE MELTING...2001 JEEP CHEROKEE LIMITED...INSPECTOR FOUND BURNT WIRES...BUT WHEN CHRYSLER CONTACTED ME...THEY SAID MY JEEP WAS 'MADE IN THE FACTORY' WHERE THEY WERE RECALLING THIS SAME ISSUE

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10318211	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	20100306	N			SEATS	TEMPLETON	MA	1J4GW58 N21C	20100309	118000	1	INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) I HAVE BEEN GETTING A BURNING SMELL INSIDE MY 2001 JEEP GRAND CHEROKEE WHEN I OPERATE THE DRIVERS SEAT HEATER. I CALLED THE CHRYSLER HOTLINE TODAY TO SEE ABOUT ANY RECALLS ,THEY REPLIED NONE ON THIS VEHICLE. I TOLD THEM I WAS CONCERNED THAT IT WOULD CATCH FIRE, I GOT NO REPLY OTHER THEN THERE ARE NO CAMPAIGNSON THAT PROBLEM. I AM CONCERNED THAT IT COULD CATCH FIRE. NOW MY SEAT HEATER HAS NOT BEEN WORKING, THE LIGHT GOES ON BUT NO HEAT. PLEASE ADVISE! [XXX] I PURCHASED THIS VEHICLE LAST MONTH USED. *TR
10320267	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2004	N	20071002	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MONARCH BEACH	CA	1J8GX58J 64C	20100316	35000		TL*-THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE LIMITED. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 70 MPH, THE DRIVER SIDE HEATED SEAT UNEXPECTEDLY ACTIVATED WITHOUT ASSISTANCE. THE SEAT EXERTED EXCESSIVE HEAT. THE FAILURE OCCURRED SPORADIC. THE CONTACT PULLED OVER TO THE SIDE OF THE ROAD AND WAITED UNTIL THE SEAT WAS COMPLETELY COOLED DOWN BEFORE HE CONTINUED TO DRIVE THE VEHICLE. THERE WAS A RECALL UNDER NHTSA CAMPAIGN ID NUMBER 06V197000 (SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER). THE VIN WAS EXCLUDED FROM THE RECALL DEFECT. THE VEHICLE WAS TAKEN TO THE DEALER FOR THE IDENTICAL FAILURE ON FIVE SEPARATE OCCASIONS WHERE DIAGNOSTIC TESTING WAS PERFORMED. WHEN THE DEALER PERFORMED THE MOST RECENT DIAGNOSTIC TESTING THE TECHNICIAN INFORMED THAT THE OWNER HE WOULD BE RESPONSIBLE FOR FIFTY PERCENT OF THE REPAIR COST. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT . THE FAILURE MILEAGE WAS 35,000. THE CURRENT MILEAGE WAS 104,500. UPDATED 11/16/10. *LJ
10324397	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20100329	N			ELECTRICAL SYSTEM	UKIAH	CA	1J8GW68 JX2C	20100407	102600	1	THE HEATER FAILED IN MY 2002 JEEP GRAND CHEROKEE. THIS IS APPARENTLY A VERY COMMON PROBLEM IN THIS MODEL. PREVIOUSLY THE SEAT HEATERS OVERHEATED AND THE POWER STEERING HOSE FAILED. *TR
10327459	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	19010101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WARRENTON	VA	1J8GW68 JU82	20100427		1	2002 JEEP GRAND CHEROKEE. COMPLAINT CONCERNING CHRYSLER SAFETY RECALL- HEATED SEAT ELEMENTS *GR THE CONSUMER STATED BOTH FRONT SEAT HEATER ELEMENTS WERE REPLACED AFTER THE DRIVERS SEAT STOPPED WORKING. THE DEALER REFUSED TO REPAIR THE VEHICLE FREE OF CHARGE, BECAUSE THE CONSUMER'S VEHICLE WAS NOT INCLUDED IN THE RECALL. WHEN THE CONSUMER WENT TO ANOTHER REPAIR FACILITY, THEY DISCOVERED THE DRIVERS COMPONENT WAS CHARRED. *JB
10328498	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	19010101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENO	NV	1J8GW58 NX4C	20100429		1	CONSUMER WANTS TO KNOW WHY HIS 2001 JEEP GRAND CHEROKEE WAS NOT INCLUDED IN THE RECALL *GR THE CONSUMER STATED THE HEATED SEATS IN HIS VEHICLE BECAME EXTREMELY HOT AND ULTIMATELY SHORTED OUT. *JB
10365485	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	20100905	N			ELECTRICAL SYSTEM	ROANOK	VA	1J4GW58 NX1C	20101112	121000		TL-THE CONTACT OWNS A 2001 JEEP GRAND CHEROKEE. WHILE DRIVING APPROXIMATELY 35 MPH THE DRIVER'S SEAT BECAME VERY WARM. HE STATED BY THE SEAT BECOMING HOT IT CAUSED THE FUSE TO TRIP. THE FAILURE STARTED TWO MONTHS AGO. THE SEAT WARMER NO LONGER WORKS. THE VEHICLE HAS NOT BEEN TAKEN TO AN AUTHORIZED DEALER OR MECHANIC FOR THE FAILURE. HE REFERENCED RECALL NHTSA CAMPAIGN ID NUMBER: 09V117000, SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER AND WAS ADVISED BY THE MANUFACTURE THAT HIS VEHICLE WAS NOT PART OF THE RECALL. THE APPROXIMATE FAILURE MILEAGE WAS 121,000 AND THE APPROXIMATE CURRENT MILEAGE WAS 127,000. VWB

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10370778	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2004	N	20100206	N			ELECTRICAL SYSTEM	MARIETT A	GA	1J4GW48 SX4C	20101215	133000	TL. THE CONTACT OWNS A 2004 JEEP GRAND CHEROKEE. THE CONTACT RECEIVED A RECALL NOTICE FOR THE SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER (09V117000). AFTER HAVING THE REMEDY REPAIR DONE TO THE VEHICLE THE FRONT DRIVER SEAT AND THE FRONT DRIVER HEATED SEAT WAS INOPERABLE. THE CONTACT CALLED THE DEALER AND THE DEALER STATED THE FRONT DRIVER SEAT WAS INOPERABLE UPON BRING THE VEHICLE IN THEREFORE THE HEAT SEAT ELEMENT WILL NOT WORK. THE CONTACT STATED THE FRONT DRIVER SEAT WAS OPERATING CORRECTLY UPON TAKING THE VEHICLE TO THE DEALER. THE CONTACT HAS NOT CALLED THE MANUFACTURER. THE FAILURE MILEAGE WAS 133,000. JO
10370906	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2003	N	20050101	Y			SEATS	CHARLOTTE	NC	1J4GX58 S03C	20101216	49742	TL-THE CONTACT OWNS A 2003 JEEP GRAND CHEROKEE. THE VEHICLE WAS INCLUDED IN THE RECALLS ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBERS 06V197000, SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER, AND 09V117000, SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER. THE VEHICLE WAS REPAIRED AT AN AUTHORIZED DEALER FOR BOTH RECALLS. AFTER BEING REPAIRED UNDER THE RECALLS HE NOTICED THERE WAS STILL A HOLE DEVELOPING IN THE FRONT DRIVERS SEAT DUE TO THE HEATED SEATING FEATURE. THE VEHICLE WAS TAKEN BACK TO THE AUTHORIZED DEALER WHERE IT WAS REPAIRED A THIRD TIME. THE CONTACT ALSO STATED THE VEHICLE WOULD INTERMITTENTLY OVERHEAT. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER ONCE A YEAR FOR 5 STRAIGHT YEARS WHERE THE ENGINE FAN RELAY AND MOTOR WOULD BE REPLACED. THE FAILURE MILEAGE WAS 49,742 AND THE CURRENT MILEAGE WAS 150,000. SM.
10374436	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2001	N	20090108	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAUDERDALE	MN	1J4GW58 N21C	20110104		2001 JEEP CHEROKEE. CONSUMER WRITES IN REGARDS TO LEFT FRONT HEATED SEAT BEING INOPERABLE *TGW
10382725	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2004	N	20110206	N			SEATS	KENNEWICK	WA	1J4GW58 N54C	20110215	62000	PASSENGER SEAT HEATER ELEMENT GOT WAY TO HOT AND THE SEAT STATED SMOKING. I SEEN THE RECALL SO I CALLED GAVE THEM THE VIN AND WAS TOLD THIS VEHICLE WAS NOT COVERED UNDER THE RECALL
10384151	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20110103	N			SEATS	STONE RIDGE	VA	1J8GW68 J72C	20110223	70000	THE HEATED SEAT ON MY 2002 JEEP GRAND CHEROKEE OVERLAND OVERHEATED AND BURNED MY LEGS. I NOW LEAVE THE HEATED SEAT TURNED OFF. I TOOK THE CAR TO THE JEEP DEALER AND THEY STATED IT NEEDS A NEW SEAT HEATER ASSEMBLY AND WILL COST \$800.00. I CANNOT AFFORD TO PAY THAT MUCH SO I DID NOT HAVE IT REPLACED. I SAW A RECALL NOTICE ON THE NHTSA WEB SITE AND DISCUSSED THIS WITH THE JEEP DEALER. THE JEEP DEALER STATED THAT MY JEEP IS NOT COVERED IN THE RECALL.
10396018	CHRYSLER GROUP LLC	JEEP	GRAND CHEROKEE E	2002	N	20030102	N			SEATS	REDONDO BEACH	CA	1J4GW48 S92C	20110415	103000	TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE LAREDO. THE CONTACT STATED THAT THE DRIVER AND PASSENGER SIDE HEATED SEATS WOULD OVERHEAT AND BURN THE BACK OF THE SEAT OCCUPANTS LEGS. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THAT THE VEHICLE DID NOT FALL UNDER NHTSA CAMPAIGN ID NUMBER: 09V117000 (SEATS: FRONT ASSEMBLY: SEAT HEATER/COOLER). THE MANUFACTURER WAS NOT CONTACTED AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 0 AND THE CURRENT MILEAGE WAS 103,000.

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10211349	DAIMLERCH RYSLER CORPORATI ON	JEEP	LAREDO	2003	N	20071208	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TROY MI	1J4GW48 S93C	20071210	50500	0	TL*THE CONTACT OWNS A 2003 JEEP LAREDO. THE HEATED SEATS OVERHEATED AND BURNED THE CONTACT. WHEN THE SEATS BECOME VERY HEATED, HE CAN SMELL THEM BURNING. THE SEATS HEAT SO SEVERELY THAT THEY DO NOT FUNCTION NORMALLY. THE SEATS HAVE NOT CAUGHT FIRE AS OF YET. THE MANUFACTURER ISSUED A REFERENCE NUMBER, BUT HAVE NOT PROVIDED ADDITIONAL ASSISTANCE. THE CONTACT SUSTAINED MODERATE BURNS TO HIS BUTTOCKS. THE NHTSA CAMPAIGN ID NUMBER IS 06V197000 (SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER). THE DAIMLER CHRYSLER RECALL NUMBER IS F17. THE CONTACT ALSO HAD TO REPLACE THE FRONT AND REAR AXLES MORE THAN THREE TIMES ALONG WITH THE WHEEL BEARINGS. THE FAILURE AND CURRENT MILEAGES WERE 50,500.
10188582	DAIMLERCH RYSLER CORPORATI ON	JEEP	LIBERTY	2005	N	20070421	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST HOLLYW OOD CA		20070423	12000	1	HEATED DRIVER'S SEAT IN 2005 JEEP LIBERTY OVERHEATED AND ACTUALLY BURNED THROUGH SEAT. *TR
899637	LAND ROVER	LAND ROVER	DISCOVER Y	1998		20011101	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KINGSP ORT TN	SALJY124 5WA	20011129			SEAT WARMER HAS BEEN IN USE FOR TEN MINUTES WHEN CONSUMER NOTICED SMOKE AND A SMALL HOLE IN DRIVER'S SEAT. CONSUMER FELT THAT IF VEHICLE WAS AT A STAND STILL CONSUMER COULD HAVE BEEN BURNED. DEALER HAS YET TO BE CONTACTED. PLEASE PROVIDE FURTHER DETAILS.*AK
10215887	LAND ROVER	LAND ROVER	DISCOVER Y	1999	N	20080113	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BELMON T WI	SALTY12 43XA	20080124	175000	1	TL*THE CONTACT OWNS A 1999 LAND ROVER DISCOVERY. WHILE DRIVING APPROXIMATELY 25 MPH, THE CONTACT NOTICED THAT THE SEAT HEATER BECAME ABNORMALLY WARM IN THE FRONT DRIVER SEAT. THE VEHICLE WAS NEVER INSPECTED TO DETERMINE THE CAUSE OF THE FAILURE. SHE CALLED ANOTHER DEALER, BUT THEY HAVE FAILED TO RESPOND. THE CURRENT AND FAILURE MILEAGES WERE 175,000.
10047923	LAND ROVER	LAND ROVER	DISCOVER Y II	1999	N	20031111	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BELOIT OH	SALTY12 47XA	20031113	52000	1	WHILE DRIVING DRIVER'S SIDE SEAT HEATER BURNT A HOLE INTO THE SEAT. DRIVER SUSTAINED MINOR BURN INJURIES. *AK
10056771	LAND ROVER	LAND ROVER	DISCOVER Y II	2000	N	20040110	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PLYMOU TH MA	SALTY12 40YA	20040208	61000	1	DURING A COLD WINTER DAY IN JANUARY, I TURNED ON MY HEATED SEATS WHICH BURNED THROUGH THE SEATS LEATHER COVER AND BURNED ME CAUSING ME TO NEARLY LOSE CONTROL OF MY VEHICLE. *AK
10175171	LAND ROVER	LAND ROVER	DISCOVER Y II	2000	N	20061204	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BARTLET T TN	SALTY12 48YA	20061205	99830	1	WHILE DRIVING TO WORK, MY SEAT HEATER IN MY LEATHER SEAT BURNED THROUGH THE LEATHER RESULTING IN BURN DAMAGE TO MY CLOTHING AND MY SKIN ON MY LEFT LEG. *NM
10192413	TOYOTA MOTOR CORPORATI ON	LEXUS	ES	1997	N	20011228	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NOBLESV ILLE IN	J18BF22 G5V0	20070604	20000	1	TL*THE CONTACT OWNS A 1997 LEXUS ES 300. HE STATED THAT THE DRIVER'S SIDE SEAT HEATER WAS REPLACED UNDER WARRANTY ON DECEMBER 28, 2001. APPROXIMATELY FIVE YEARS LATER HE NOTICED THAT THE SEAT HEATER GOT EXTREMELY HOT. THE CONTACT STATED THAT THERE HAVE BEEN MINOR ELECTRICAL PROBLEMS WITH THE VEHICLE HOWEVER; HE FELT THIS ISSUE WAS MORE SEVERE. THE FAILURE MILEAGE WAS 20,000 AND THE CURRENT MILEAGE WAS 60,000. THE VIN APPEARS TO BE INVALID.

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10074730	TOYOTA MOTOR NORTH AMERICA, INC.	LEXUS	ES300	1998	N	20031015	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PALMER MA	JT8BF28 G0W5	20040603	90000	1	I HAVE A 1998 LEXUS ES300. THE DRIVER'S HEATED SEAT STOPPED WORKING. BALISE LEXUS, OF WEST SPRINGFIELD, MA, EXPLAINED THERE WAS A BROKEN WIRE IN HEATING GRID AND WANTED TO CHARGE ME \$500.00, FOR PARTS AND LABOR. MY MECHANIC DISASSEMBLED THE SEAT AND FOUND THE WIRE HAD FRAYED AND SHORTED OUT WHEN IT STARTED ON FIRE. IT HAD BURNT PART OF THE HEATING GRID, THE FOAM IT WAS ATTACHED TO AND THE INSIDE OF THE LEATHER UPHOLSTERY. I SHOWED THIS HEATING GRID TO THE LEXUS DEALER, WHO REPLIED, ' THE HEATING GRIDS ARE ONLY GOOD FOR 3-5 YEARS.' I WOULD THINK THAT A FUSE WOULD SHORT OUT, OR A LIGHT ON THE DASH WOULD ALERT YOU TO A MALFUNCTION. I DEFINETELY WOULDN'T EXPECT A FIRE. THIS COULD HAVE CAUSED SERIOUS DAMAGE AND EVEN SEVERE BODILY INJURY. IN THE MEANTIME, I HAVE ORDERED THE REPLACEMENT HEATING GRID FOR \$204.80. I FEEL THIS IS A MANUFACTURER'S DEFECT AND SHOULD BE REINBURSED AND A SEFETY FEATURE OF SOME SORT SHOULD BE INSTALLED IN FUTURE MODELS. WHAT CAN I DO? THANK YOU FOR ANY ADVISE. *JB
10148133	TOYOTA MOTOR NORTH AMERICA, INC.	LEXUS	ES300	1997	N	20050501	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BURNSVILLE MN	JT8BF22 G1V0	20060119	100000	2	DT*: THE CONSUMER STATED THE DRIVER SEAT HEATER BECAME UNCOMFORTABLY HOT. WHEN THE PROBLEM OCCURRED IN 2002 THE CONSUMER SHUT OFF THE SEAT HEATER. THE DEALERSHIP REPLACED THE HEATING UNIT BECAUSE OF A SHORT IN THE HEATER WIRING. IN 2005 THE PASSENGER SIDE SEAT HEATER OVERHEATED AND BURNED THROUGH THE SEATING MATERIAL. THE DEALERSHIP FOUND A SHORT IN THE HEATER WIRING. THE HEATER WAS DISCONNECTED AT THE CONSUMERS REQUEST. *JB UPDATED 02/28/06
10217551	TOYOTA MOTOR NORTH AMERICA, INC.	LEXUS	ES300	1997	N	20080126	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHICAGO IL	JT8BF22 G5V5	20080210		1	FOR SOME TIME, THE DRIVER'S SIDE SEAT HEATER (LEFT SIDE OF SEAT) WOULD REACH A TEMPERATURE WHICH WAS UNCOMFORTABLE. SO, I WOULD TURN IT ON FOR A FEW MINUTES TO WARM UP, AND THEN TURN IT OFF WHEN IT BECAME HOT. I DECIDED TO TAKE IT IN TO THE DEALERSHIP TO BE CHECKED OUT AND ADJUSTED, IF NECESSARY. A FEW DAYS BEFORE I MY APPOINTMENT, I WAS RIDING IN THE CAR AND TURNED ON THE HEATER. WHEN IT BECAME HOT, I PLACED MY SCARF BETWEEN THE SEAT AND MY LEG. AT A CERTAIN POINT, IT SMELLED AS THOUGH SOMETHING WAS BURNING. I TURNED OFF THE HEATER. WHEN I LOOKED AT THE SEAT, THERE WAS A HOLE BURNED RIGHT THROUGH THE LEATHER AS WELL AS THROUGH MY SCARF. WHEN I TOOK THE CAR TO THE DEALER A FEW DAYS LATER, THEY DISCONNECTED THE HEATER AND DETERMINED THAT THE SEAT NEEDS A NEW HEATER PAD AND LEATHER PAD, WHICH WOULD COST ME \$1,326.00. THE REPAIR HAS NOT YET BEEN MADE. *TR
10118663	TOYOTA MOTOR NORTH AMERICA, INC.	LEXUS	RX300	1999	N	20050202	N	2	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAINT JOHN IN	JT6HF10 UXX0	20050428	76500	0	THE HEATED SEAT IN MY LEXUS RX300 HAS BECOME SO HOT THAT IT HAS BURNT THE LEATHER AND IT HAS ALSO BURNT MY LEFT LEG. YOU CAN TURN THE HEATER OFF BUT IT TAKES A WHILE FOR IT TO COOL DOWN.
10015700	FORD MOTOR COMPANY	LINCOLN	CONTINENTAL	2000	N	20030301	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAINT CHARLES IL	1LNHM97 V6YY	20030411	120000	1	THE HEATED SEAT CAUGHT ON FIRE. *JB SCC
10091703	FORD MOTOR COMPANY	LINCOLN	CONTINENTAL	2000	N	20021201	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILWAUKEE WI	1LNHM97 V8YY	20040909	58000	1	CONSUMER RECEIVED BURNS FROM THE HEATER LOCATED IN THE DRIVER'S SEAT. DEALER WAS NOTIFIED. *AK INCIDENT OCCURRED DURING A ROAD TRIP FROM MILWAUKEE TO NEW YORK. INITIALLY, CONSUMER JUST WANTED HIS HOSPITAL BILLS PAID AND THE SEAT REPAIRED/REPLACED. FORD DENIED THE CLAIM ON THE BASIS THAT THE SERVICE MANAGER AT THE DEALERSHIP WAS UNABLE TO VERIFY A MANUFACTURER'S DEFECT. CONSUMER THEN TOOK HIS CLAIM TO SMALL CLAIMS COURT. *PH
10091703	FORD MOTOR COMPANY	LINCOLN	CONTINENTAL	2000	N	20031223	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILWAUKEE WI	1LNHM97 V8YY	20040909	58000	1	CONSUMER RECEIVED BURNS FROM THE HEATER LOCATED IN THE DRIVER'S SEAT. DEALER WAS NOTIFIED. *AK

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10150340	FORD MOTOR COMPANY	LINCOLN	LS	2000	N	20051119	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NASHVILLE	TN	1LNHM86 SXY	20060215	76000	1	DT*: THE CONTACT STATED WHILE DRIVING 45 MPH THERE WAS A SMELL OF SMOKE AND A PINCHING SENSATION EMITTING FROM THE DRIVER SEAT CUSHION AREA OF THE SEAT HEATER. THE CONTACT PULLED OVER AND EXITED THE VEHICLE AT WHICH TIME THE SEAT HEATER AUTOMATICALLY TURNED OFF ON ITS OWN. ALTHOUGH THE DEALER WAS ALERTED, THE VEHICLE WAS NOT INSPECTED.
754925	FORD MOTOR COMPANY	LINCOLN	NAVIGATOR	1998		20011117	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CINCINNATI	OH	5LMPU28 L6WL	20011126		4	WE HAVE HAD OUR NAVIGATOR INTO THE DEALERSHIP A TOTAL OF 8 TIMES IN THE LAST 3 YEARS. THE FOLLOWING HAD TO BE REPLACED: SUNROOF, GROANING NOISE FROM BENEATH THE HOOD (IN 4 TIMES FOR THIS STILL NOT CORRECTED), CD PLAYER REPLACED, STERIO REPLACED, HEATING ELEMENTS BOTH FRONT SEAT REPLACED 2 TIMES EACH, INCORRECT LUG NUTS, INCORRECT TIRE WRENCH, SHAKING IN STERING @ HIGHWAY SPEEDS-STILL NOT CORRECTED, LIFT SYSTEM BROKEN-NOT FIXED, HOOD LATCH WOULD NOT RELEASE, FUSE BLOWEN 3 TIMES FOR AC OUTLETS, CHECK SUSPENSION LIGHT ON, CHECK ENGINE LIGHT ON, REAR TURN SIGNAL OUT, PASSENGER WINDOW CATCHES, INCORRECT SPAIR TIRE. (TIRESIZE: P265/70R17)
10122668	FORD MOTOR COMPANY	LINCOLN	NAVIGATOR	1999	N	20050502	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENO	NV	5LMPU28 LXXL	20050526		1	1999 LINCOLN NAVIGATOR EXPERIENCING PROBLEMS WITH FRONT HEATED SEATS.*MR THE CONSUMER STATED THE FUSES WERE OPERATIVE. THE PADS IN BOTH SEAT HAD BURN HOLES IN THEM. THE DEALER TOLD THE CONSUMER THEY COULD NOT BE DISCONNECTED BECAUSE HE WOULD LOSE THE POWER SEAT CONTROL.*JB
10173281	FORD MOTOR COMPANY	LINCOLN	NAVIGATOR	1999	N	19010101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PATCHOUGE	NY		20061103		10	DEALER REFUSES TO FIX THE HEATED SEATS IN A 1999 LINCOLN NAVIGATOR. THE MECHANIC STATED THEY WERE DAMAGED DUE TO ABUSE. *KB ***NAR*** SINCE THE CONSUMER HAS OWNED THE VEHICLE THE DRIVER'S HEATED SEAT HAS BEEN REPAIRED 10 TIMES AND IS BROKEN AGAIN. THE CONSUMER SENT A CERTIFIED LETTER TO THE MANUFACTURER BUT HAS RECEIVED NO REPLY.
10162196	FORD MOTOR COMPANY	LINCOLN	TOWN CAR	2006	N	20060606	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GREENVILLE	SC	1LNHM82 V66Y	20060712	2500		DT*: THE CONTACT STATED THAT THE SEAT HEATER ON THE DRIVER SIDE OF THE VEHICLE HEATED THE SEAT TO THE POINT OF CAUSING SLIGHT BURNS. THE VEHICLE WAS TAKEN TO A SERVICE DEALER, WHERE THE DEALER WAS UNABLE TO DETERMINE THE PROBLEM.
10174976	FORD MOTOR COMPANY	LINCOLN	ZEPHYR	2006	N	20060118	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HUNTINGTON	NY	3LNHM26 1X6R	20061202		5	PURCHASED LINC ZEPHER IN JAN 2006, AUTO HAS BEEN SERVICED 4 OR 5 TIMES TO REPAIR/REPLACE THE COOLED/HEATED SETS. THE UNIT NEVER RAN FOR MORE THAN 30 MINUTES AND WHEN DOWN FROM THERE TO 15 MIN THEN 5 MIN THEN NOT AT ALL. DEALER REPLACED ALL PARTS RELATING TO THIS UNIT BUT SYSTEM WILL FUNCTION ON FOR 30 MINUTES NOW AT FULL CAPACITY THEN FOR THE NEXT 30 MINUTES RUN AT A DIMINISHED CAPACITY THEN AFTER 60 MINUTES IN TOTAL DOES NOT FUNCTION. SERVICE REP. STATES THIS IS NORMAL OPERATION OF THIS EQUIPMENT IT OVERHEATS AND WILL NOT WORK. EVEN THOUGH THE ZEPHER SALES INFORMATION STATES ON PAGE 10. - \THE 3 COOL SETTINGS JOIN 3 HEAT SETTINGS TO KEEP YOU COMFORTABLE ALL DAY - AND ALL NIGHT\
10015539	MAZDA NORTH AMERICAN OPERATIONS	MAZDA	MILLENNIA	1997	N		N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ATLANTIC CITY	NJ		20030409			WHILE DRIVING THE CONSUMER SAW SMOKE COMING FROM PASSENGER SEAT WHICH IS WHERE THE AUTOMATIC SEAT WARMERS ARE LOCATED. *NLM
10021437	MAZDA NORTH AMERICAN OPERATIONS	MAZDA	MILLENNIA	2000	N	20001012	N	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAYETTEVILLE	NY	JM1TA22 28Y1	20030611	500	1	WE OWN A 2000 MAZDA MILLENIA THAT STALLS AT ABOUT 50 MPH AND HAS HAD THIS PROBLEM SINCE WE BOUGHT THE CAR. WE HAVE TAKEN THE CAR IN FOR SERVICING NUMEROUS TIMES, BUT HAVE NOT BEEN ABLE TO GET THIS FIXED. THE CAR HAS SEVERAL OTHER PROBLEMS SUCH AS: KEYLESS ENTRY DOES NOT WORK, HEATED SEATS DO NOT WORK, AIR CONDITIONER DOES NOT WORK; HOWEVER, NONE OF THESE POSE A SAFETY PROBLEM LIKE THE STALLING. THE ENGINE LIGHT REMAINS ON EVEN AFTER NUMEROUS ATTEMPTS BY THE DEALERSHIP SERVICE DEPARTMENT TO REPAIR THIS PROBLEM. *JB

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10052487	MAZDA NORTH AMERICAN OPERATION S	MAZDA	MILLENNIA	1998	N	20031118	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRFAX VA	JM1TA22 20W1	20040106	53900	1	DRIVER'S SEAT ELECTRIC SEAT WARMER BURNED HOLE THROUGH LEATHER SEAT BACK, AS WELL AS MY JACKET AND SWEATER I WAS WEARING AT THE TIME. MAZDA'S POSITION IS THAT IT IS AN OUT OF WARRANTY FAILURE. MY POSITION IS A COMPONENT 'FAILURE' THAT BURNS THROUGH DRIVER'S CLOTHING IS A SAFETY DEFECT THAT MAZDA SHOULD BE RESPONSIBLE FOR.*AK
10160839	MAZDA MOTOR CORP	MAZDA	RX-8	2005	N	20060201	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SILVER SPRING MD	JM1FE17 N150	20060627	0	1	DT*: THE CONTACT STATED THE SEAT WARMER OF THE VEHICLE STAYS ON AND GET TOO HOT. THE CONTACT EXPRESSED CONCERNS THAT THIS COULD BECOME A FIRE HAZARD. UPDATED 7/11/2006- THE SET BECOMES SO HOT THAT IT'S UNBEARABLE. THERE IS ONLY ONE TEMPERATURE, NO TEMPERATURE SELECTION. *NM
10105860	MAZDA NORTH AMERICAN OPERATION S	MAZDA	TRIBUTE	2003	N	20050106	N			ELECTRICAL SYSTEM	WEST SENECA NY		20050106	21000	5	PARKING BRAKE FAILURE, PASSENGER SEAT HEATER TURNS ITSELF ON, CD PLAYER FAILURE, RADIO FAILURE. *AK
10037183	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	320	2000	N	20030825	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CONCORD MA		20030903	33230	1	THE SEAT HEATER IN MY MERCEDES BENZ 320ML GAVE ME SECOND DEGREE BURNS. THE DEALERSHIP SAID IT PULLS TOO MANY AMPS. THEY HAVE BEEN EVASIVE IN ANSWERING QUESTIONS ABOUT THE RETURN OF MY VEHICLE, THERE HAVE BEEN OTHERS ON THE OWNERS' WEB SITE WHO HAVE REPORTED THE SAME PROBLEM LEADING ME TO BELIEVE I AM NOT THE FIRST PERSON TO SUFFER FROM AN OVER HEATED CAR SEAT. *AK
10008600	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	C230	2000	N	20011001	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LANSING MI	WDBHA2 4G1YA	20030226		8	THE VEHICLE'S EXHAUST SYSTEM RATTLED, THERE WERE NUMEROUS ELECTRICAL PROBLEMS, THE CHECK ENGINE LIGHT HAD COME ON INTERMITTENTLY AND WAS RESET BECAUSE THERE WAS NO PROBLEM FOUND, THERE HAD BEEN A POSSIBILITY OF PROBLEMS WITH THE SEAL ON THE FUEL INJECTION AND AIR INJECTION VALVES, THE CLIMATE CONTROL UNIT WAS FAULTY, THE HEATED DRIVER SIDE SEAT DID NOT WORK PROPERLY, AND THE MIDDLE CONSOLE DID NOT CLOSE. SCC *JB
10034123	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	C230	2000	N	20010801	N			STRUCTURE	LANSING MI	WDBHA2 4G1YA	20040127		7	ENGINE LIGHT FLASHES ON AND OFF WHILE DRIVING. RINGS ON THE TRANSMISSION HAD TO BE REPLACED. CONSUMER WAS UNABLE TO IDENTIFY THE TYPE OF RINGS. *AK THE DEALER DID NOT HONOR THE VEHICLE'S WARRANTY. THE SPEAKERS WOULD INTERMITTENTLY CHANGE THE RADIO SOUND, CENTER CONSOLE DID NOT OPEN PROPERLY, VOLUME DID NOT WORK, THERE WAS A WIND NOISE COMING FROM BEHIND THE DRIVER WHILE IN MOTION, DRIVER'S SEAT HEATER WAS EXTREMELY HOT, BLOWER MOTOR WAS INOPERATIVE AND THE FAN SPEED CONTROL SWITCH ILLUMINATION WAS INOPERATIVE AT TIMES. *SC *JB
10288850	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	C320	2005	N	20091017	Y			SEATS	ALEXANDRIA VA	WDBRF8 4J65F	20091018	37000		MY DRIVER'S SEAT WARMER CAUGHT FIRE YESTERDAY WHILE IN USE. IT STARTED WITH SMOKE COMING FROM THE BACKREST PORTION OF THE SEAT AFTER SWITCHING THE HEATER ON, AND THEN BEGAN TO FLAME. I TURNED OFF THE WARMER SWITCH AND PUT OUT THE FIRE. I NOW HAVE A HOLE IN THE BACKREST WHERE THE FIRE STARTED.
10288850	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	C320	2005	N	20091017	Y			SEATS	ALEXANDRIA VA	WDBRF8 4J65F	20091018	37000	1	MY DRIVER'S SEAT WARMER CAUGHT FIRE YESTERDAY WHILE IN USE. IT STARTED WITH SMOKE COMING FROM THE BACKREST PORTION OF THE SEAT AFTER SWITCHING THE HEATER ON, AND THEN BEGAN TO FLAME. I TURNED OFF THE WARMER SWITCH AND PUT OUT THE FIRE. I NOW HAVE A HOLE IN THE BACKREST WHERE THE FIRE STARTED. *TR

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10141263	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	E320	2004	N	20051029	Y	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBI A	SC	WDBUH6 5J94A	20051031	37000	1	DT: THE CONTACT STATED THAT WHILE DRIVING SHE TURNED ON SEAT WARMER AS WELL AS THE HEATER AND SHE DETECTED THE ODOR OF SOMETHING BURNING . SHE TURNED OFF THE HEATER BUT NOT THE SEAT WARMER. SHE CONTINUED DRIVING BUT SENSED A FEELING OF SOMETHING BITING THE SIDE OF HER LEG. SHE DISCOVERED A SPARK COMING FROM A HOLE IN LEATHER SEAT. SHE EXPERIENCED A SMALL BURN TO HER LEG. THERE WERE NO VISIBLE FLAMES ONLY SPARKS. SHE TURNED OFF THE SEAT WARMER AND PULLED OVER. TO EXTINGUISH ANY SPARKS SHE Poured WATER ONTO SEAT. SHE TOOK THE VEHICLE TO A DEALER. MERCEDES WILL REPLACE THE SEAT FREE OF CHARGE. *AK
10289019	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	E350	2008	N	20090925	Y		SEATS	ATLANTA	GA	WDBUF5 6X38B	20091019	32314		DRIVER'S SIDE SEAT HEATER MALFUNCTIONED CAUSING A FIRE. VEHICLE WAS A 2008 MERCEDES E350
10328271	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	E350	2008	N	20100308	N		SEATS	ENCINO	CA	WDBUF5 6X38B	20100430	42000		TL- THE CONTACT OWNS A 2008 MERCEDES E350. THE CONTACT STATED THAT THE DRIVERS SIDE HEATED CAR SEAT FAILED BY OVERHEATING. THE SEAT WAS BURNED AS WELL AS THE CONTACT. THE VEHICLE WAS TAKEN TO THE DEALER AND SHE WAS INFORMED THAT THE FAILURE WAS A MANUFACTURING DEFECT AND THAT SHE NEEDED TO NOTIFY NERCEDES BEFORE ANY REPAIRS COULD BE DONE. THE DEALER RECONTACTED THE OWNER AND ASK HER TO BRING THE VEHICLE IN SO THE HEATER CIRCUIT COULD BE DISCONNECTED. THAT REPAIR HAS BEEN PERFORMED. THE OWNER WAS INFORMED BY MERCEDES THAT THE SEAT WAS NOT THE ISSUE IT WAS THE WAY THEY WERE SITTING ON THE SEAT. THE OWNER IS PLANNING TO RETURN THE CAR. THE VEHICLE IS CURRENTLY AT THE DEALER. THE FAILURE MILEAGE WAS APPROXIMATELY 42,000. THE CURRENT MILEAGE IS APPROXIMATELY 43,400. RD
10329453	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	E350	2007	N	20100508	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	YUCAIPA	CA	WDBUF5 6X17B	20100509	46000	1	MY HUSBAND WAS DRIVING WHEN HE SMELLED SOMETHING BURNING AND THEN FELT SOMETHING BURNING, HE PULLED OVER AND JUMPED OUT TO CHECK AND FOUND THE SEAT WARMER HAD MALFUNCTIONED AND BURNED THROUGH THE SEAT, HIS SHIRT AND HAD SLIGHTLY BURNED HIM. *TR
10362294	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	E350	2007	N	20101025	Y		ELECTRICAL SYSTEM	MIDDLEB URG	FL		20101025		1	TURND DRIVERS SEAT HEAT FEATURE ON, AFTER A FEW MINUTES I SMELLED BURNING. MERCEDES JUST REPAIRED A/C (3 VISITS) SO TURNED OFF THE A/C. NEXT THINK I KNOW SMOKE IS COMING FROM DRIVERS SEAT, MY 3YR OLD RIDING IN HER CAR SEAT 'INSTALLED' BEHIND ME. HEATER IN DRIVERS SEAT WAS BURNING, WITH THE AIR NO LONGER BLOWING, SMOKE WAS NOW VISIBLE. I HAD TO CROSS 3 LANES OF TRAFFIC TO PULL OVER. THE 'FIRE' BURNED A HOLE THROUGH THE LEATHER SEAT TO MY JEANS LEAVING ME A SLIGHT BURN. CAR TOWED TO MERCEDES. *TR
10285511	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	GL450	2007	N	20090927	Y	1	SEATS	TUSTIN	CA		20090928	37600	1	2007 MERCEDES GL . TURNED ON SEAT WARMER, MINUTES LATER, BOTH PEOPLE IN CAR STARTED COUGHING BECAUSE OF FUMES. DRIVER FELT SOMETHING BURNING, SEAT HEATER BURNED A HOLE IN LEATHER SEAT, DRIVER'S SHIRT AND ON BODY. *TR
10295436	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	GL450	2007	N	20091211	Y		SEATS	DEER PARK	NY	4JGBF71 E97A	20091212	32000		2007 MERCEDES GL450 ON DEC 11 2009 I NOTICED THE SMELL OF SOMETHING BURNING WHILE DRIVING MY SUV. SHORTLY THEREAFTER I FELT AN INTENSE BURNING ALONG MY LEFT LOWER BACK. I IMMEDIATELY PULLED OVER AND EXITED THE VEHICLE. ALONG THE LEFT SIDE BACK OF THE DRIVERS SEAT WAS A 1.5 X 0.5INCH HOLE BURNT THROUGH THE FABRIC. I WAS USING THE SEAT HEATER AT THE TIME. THE INCIDENT DAMAGED MY PANTS AND LEATHER JACKET.
10336817	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	GL450	2007	N	20100616	Y		SEATS	RENTON	WA	4JGBF71 E17A	20100617	24500	1	2007 MERCEDES GL450- TURNED ON SEAT HEATERS AND WITHIN A COUPLE MINUTES SMELT BURNING MATERIAL. DISCOVERED THE SEAT HEATER WAS BURNING A HOLE IN THE LEFT SIDE OF THE DRIVER SEAT BACK. TURNED OFF THE SEAT HEATER BUT IT HAD ALREADY BURNED A HOLE ABOUT THE SIZE OF A DIME. TOOK IT IMMEDIATELY TO THE DEALER WHERE THEY STATED THEY HAVE SEEN THE SAME PROBLEM BEFORE. THEY ARE ORDERING A REPLACEMENT SEAT BACK, BUT ARE NOT WILLING TO ADDRESS MY CONCERNS ABOUT THE OTHER SEAT. *TR

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10375192	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	GL450	2007	N	20110107	N			EQUIPMENT	NICEVILLE	FL		20110107	70000	DRIVER'S SEAT TURNING FROM GREY TO YELLOW TO BROWN.WIFE AND I NOTICED BURNING SMELL WHILE USING SEAT HEATER AND NOTICED SEAT IS BURNED. NOTIFYING MERCEDES BENZ.
10199582	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	M CLASS	2003	N	20070715	Y	2	0	ELECTRICAL SYSTEM	PASADENA	CA	4JGAB74 E53A	20070814	28000	1 TL*THE CONTACT OWNS A 2003 MERCEDES-BENZ ML55. WHILE DRIVING 60 MPH HE ENGAGED THE SEAT HEATER. THE FRONT AND REAR SEATS BECAME EXTREMELY HOT. HE WAS UNABLE TO TURN THE HEATER OFF. HE PULLED OVER AND NOTICED SMOKE AND SPARKS. HE Poured WATER OVER THE SEATS AND THE SPARKS STOPPED. THE SEAT HEATER DID NOT GO OFF UNTIL THE KEY WAS REMOVED FROM THE IGNITION. THE VEHICLE WAS TOWED TO THE DEALER. THE DEALER STATED THAT THE COILS MALFUNCTIONED. THE CURRENT AND FAILURE MILEAGES WERE 28,000. THE CONSUMER STATED THE DEALER REPLACED SEAT AND ELECTRICAL COMPONENTS BUT WILL NOT PROVIDE CONSUMER WITH ANY DOCUMENTATION OR INFORMATION PERTAINING TO THE DEFECT AND REPAIR. UPDATED 09/18/07 *TR
10297463	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	M-CLASS	2007	N	20091229	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	REDONDO BEACH	CA	4JGBB86 E77A	20091230	403766	1 SEAT WARMER BURNED A HOLE THROUGH MY DRIVER'S SEAT. APPROXIMATELY 2' 3' IN HEIGHT AND APPROXIMATELY 1/2' IN LENGTH. *TR
10214120	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	MERCEDES BENZ	2003	N	20071222	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MARKHAM	0		20080107		1 BURNT HOLE FROM SEAT WARMER ON DRIVER'S SEAT LEFT SIDE. BURNT RIGHT THROUGH COAT AND JEANS. *TR
10010448	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML320	2003	N	20030313	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PAWCATUCK	CT	4JGAB54 E32A	20030314	18000	1 THE HEATED PASSENGER SEAT OVER HEATED AND BURNED A HOLE ON THE FAR RIGHT EDGE OF THE LEATHER CAPTAIN SEAT.*JB
10059309	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML320	2003	N	20040206	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW YORK	NY	4JGAB54 E73A	20040219	14500	1 WHILE DRIVING THE VEHICLE'S HEATED SEATS CAUSED SECOND DEGREE BURNS TO THE DRIVER'S BOTTOM. THERE WAS NO DAMAGE TO THE VEHICLE'S SEAT. THIS PROBLEM ALSO CAUSE SOME REDNESS TO ANOTHER DRIVER'S BOTTOM. *NM AFTER VISITING DOCTOR FOR TREATMENT OF BURNS, TOOK VEHICLE TO DEALER THE SAME WEEK. WAS INFORMED BY THREE DIFFERENT MECHANIC'S PROBLEM COULD NOT BE FOUND OR RESOLVED. 'PICTURES ENCLOSED'
10094747	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML320	2003	N	20040810	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO	4JGAB75 EX3A	20040930	17000	1 WHILE DRIVING DRIVER'S HEATED SEAT CAUGHT ON FIRE. MANUFACTURER OFFERED TO REPLACE THE VEHICLE WITH A NEWER MODEL.*AK
10100529	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML320	2001	N	20041110	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW CANAAN	CT		20041125		1 SEAT HEATER MALFUNCTIONED AND DRIVER'S SEAT CAUGHT ON FIRE.*AK
10102096	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML320	2003	N	20041130	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHESTERFIELD	MO	4JGAB54 E63A	20041203	22600	1 DRIVER'S SEAT HEATER SHORTED OUT WHILE VEHICLE WAS BEING DRIVEN. THE EVENT OCCURRED SO QUICKLY AND WAS SO SEVERE THAT IT BURNED THROUGH THE LEATHER SEAT UPHOLSTERY AND A VERY HEAVY PAIR OF DENIM JEANS I WAS WEARING ALMOST IMMEDIATELY AND UNEXPECTEDLY. THE CONSEQUENCES ARE PRETTY MUCH OBVIOUS AND COULD RANGE FROM SEVERE BURNS, TO THE VEHICLE BURNING TO CAUSING A SERIOUS ACCIDENT BECAUSE OF THE SPONTANEOUS HAPPENING. NO RESPONSE FROM MERCEDES BENZ TO DATE.*AK
10110075	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML320	2002	N	20050127	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HUBBARD LAKE	MI	4JGAB54 E12A	20050208	65000	1 I HAVE A 2002 MERCEDES ML320. THE DRIVER'S SIDE SEAT HEATER WAS ON, IT STARTED TO SMOKE, WAS VERY HOT IN ONE SPOT, ALMOST TO THE POINT OF MELTING THE LEATHER. THE HEATER HAD ONLY BEEN ON FOR LESS THAN 10 MINUTES. COULD ALSO FEEL AN ELECTRICAL PULSING, LIKE A CURRENT AT THE SIGHT.WE PARKED THE CAR OUTSIDE OVERNIGHT, FOR FEAR OF IT STARTING ON FIRE. CONTACTED BLACK FOREST MOTORS THE NEXT DAY, THEY SAID IT WAS OUT OF WARRANTY AND THAT WE COULD ORDER A NEW SEAT AT OUR COST. THIS TOOK PLACE ON 1-27-05. ON 2-8-5, IN THE DETROIT FREE PRESS, THERE IS AN ARTICLE OF THIS HAPPENING IN 2003 MODELS.*AK

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10129270	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML320	2003	N	20050519	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH OZONE PARK	NY	20050719	1	I OWN A 2003 MERCEDES ML320, WHILE I WAS DRIVING W/THE HEATED SEATS ON I STARTED TO NOTICE A BURNING ODOR. THE ODOR GOT STRONGER & IT SMELT LIKE BURNING PLASTIC. I NOTICED MY REAR WAS STARTING TO GET A TAD TOO WARM SO I PUT MY HAND DOWN ON THE SEAT & ALMOST BURN MY HAND. I IMMEDIATELY TURNED OFF THE SEAT WARMER & CALLED MERCEDES THE FOLLOWING MORNING TO ARRANGE FOR SERVICE. WHEN I ARRIVED AT MERCEDES THE MANAGER INFORMED ME THAT THIS WAS NOT THE FIRST INCIDENT & THAT A GENTLEMENS SUIT HAD BEEN REPLACED B/C IT BURNT THROUGH HIS CLOTHING. I ASKED WHY MERCEDES HAD NOT PUT OUT A RECALL & HE INFORMED ME THAT IT WAS CHEAPER TO JUST REPLACE THE ONE'S WITH PROBLEMS. MY SEATS WERE REPLACED FREE OF CHARGE & THE OLD ONE'S DISCARDED BY MERCEDES.
10144571	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML320	2003	N	20051001	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN FRANCISCO	CA	20051206	1	THE HEATED SEAT IN MY 2003 MERCEDES ML320 BURNED THROUGH MY LEATHER SEATS AND LEAVING A SMALL MARK ON MY LEFT THIGH. MY INJURY HEALED; HOWEVER, THERE IS STILL A BURNT MARK ON MY SEAT. AFTER EXPLAINING IT TO MERCEDES AND MY EXTENDED WARRANTY SERVICE, BOTH DECIDED TO HELP ME STATING IT WAS A COSMETIC DEFECT. NOW I'M STUCK WITH A DRIVER SIDE SEAT THAT HAS 3 CM HOLE IN IT ALONG WITH HEATED SEATS THAT MERCEDES SUGGEST THAT I SHOULD NEVER TURN ON, EVEN THOUGH I PAID EXTRA FOR IT. *JB
10148046	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML320	2002	N	20060117	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TOLEDO	OH	20060118	2	DT*: THE CONTACT STATED WHILE DRIVING THE HEATED SEAT COILS ON THE DRIVER'S SIDE HEATED UP AND BURNED A HOLE THROUGH THE SEAT. THIS CAUSED DAMAGE TO THE CLOTHING BUT NO INJURIES WERE SUSTAINED. THE VEHICLE IS AT THE DEALERSHIP AT THIS TIME. *NM
10373435	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML320	2002	N	20101228	N			SEATS	ST. SIMONS ISLAND	GA	20101230	166027	AFTER BEING ON FOR ABOUT FIVE MINUTES THE DRIVER'S SEAT HEATER OVERHEATED RESULTING IN A STRONG BURNING SMELL, BURN MARK ON THE CAR SEAT AND A RED BURN MARK ON MY BOTTOM. THE SEAT CONTINUED TO BE VERY HOT EVEN WHEN TURNED OFF.
10111403	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2003	N	20050104	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROMEVILLE	IL	20050328	26652	THE DRIVER'S HEATED SEAT OVERHEAT BURNING A HOLE THROUGH THE SEAT AND BURNED THE DRIVER. *JB *BF *NM
10126701	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2003	N	20050602	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HUNTINGDON VALLEY	PA	20050627		DRIVER SIDE HEATED SEAT BURNED THROUGH THE SEAT CAUSING A BURN HOLE IN THE SEAT. DAMAGED DRIVERS PANTS AND WALLET. DEALER TO REPAIR/REPLACE SEAT IN MID JULY
10151933	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2003	N	19010101	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	UPPER MARLBORO	MD	20060224		2003 MERCEDES ML 350 SEAT CAUGHT ON FIRE. *TS WHEN THE CONSUMER TURNED ON THE HEAT SEATING DEVICE THAT IS WHEN THE SEATS CAUGHT ON FIRE. *JB
10179355	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2003	N	20070120	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STAMFORD	CT	20070122	36555	HEATED SEAT, DRIVER SIDE, BURNT THROUGH SEAT ON LEFT SIDE OF THIGH AND THROUGH CLOTHING. SKIRT AND JACKET DAMAGED. CAR IS UNDER WARRANTY. WOULD LIKE TO KNOW WHY A NATIONAL RECALL HAS NOT BEEN DONE. I UNDERSTAND OTHERS, INCLUDING MGR AT MERCEDES OF GREENWICH WHO EXPERIENCED THE SAME PROBLEM. *JB

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10215954	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML350	2007	N	20080121	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOS ANGELES CA	4JGBB86 E57A	20080124	11976	1	WHILE OUT OF STATE ON VACATION, WE ACTIVATED BOTH THE DRIVER SIDE AND THE PASSENGER SIDE SEAT WARMERS IN MY CAR. AFTER ABOUT TWO TO THREE MINUTES OF ACTIVATING THE SEAT WARMERS, WE BEGAN TO SMELL BURNING LEATHER. ALL OF A SUDDEN WE BEGAN TO SEE SMOKE COMING FROM THE DRIVER SIDE OF THE VEHICLE. AFTER SEEING THE SMOKE, WE PULLED OVER TO THE ROADSIDE TO SEE WHERE THE SMOKE WAS COMING FROM. ONCE WE EXITED THE VEHICLE WE REALIZED MY HUSBANDS JACKET AND SHIRT HAD BEEN BURNED BY THE MALFUNCTION IN THE DRIVER SIDE SEAT BACK WARMERS. AFTER INSPECTING THE SEAT BACK, WE SAW THAT THE SEAT HAD A LARGE BURN AREA. WE IMMEDIATELY TURNED OFF BOTH SEAT WARMERS AND THE VEHICLE'S ENGINE. THE BURNING FINALLY STOPPED AFTER TUNING OFF BOTH THE SEAT WARMERS AND THE VEHICLE. THIS WAS THE WORST ENCOUNTER THAT I EVER HAD WITH A VEHICLE, AND THE VEHICLE HAPPENS TO BE A BRAND NEW MERCEDES-BENZ ML350, 2007 MODEL FROM DOWNTOWN LA MOTORS. I HAD ALWAYS DREAMED OF OWNING A MERCEDES-BENZ, BUT I NEVER THOUGHT THAT I WOULD HAVE THIS KIND OF EXPERIENCE WITH SUCH A PRESTIGIOUS VEHICLE. I THOUGHT THAT I HAD PURCHASED MY DREAM VEHICLE, BUT AFTER THIS EXPERIENCE
10218983	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML350	2007	N	20080223	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LITTLE NECK NY	4JGBB86 E07A	20080224	14000	1	I HAD THE SEAT HEAT ON, AND WAITING TO PICK UP MY FAMILY IN FRONT OF A THEATRE, I SMELLED BURNING, I OPENED THE WINDOW, TO SEE IF SOMETHING WAS BURNING OUTSIDE, I SUDDENLY FELT A PINCH IN MY LEFT LOWER LEFT BACK, I OPENED THE DOOR AND JUMPED OUT OF THE CAR, I SAW ON THE LOWER LEFT SIDE OF THE DRIVER SEAT A WHOLE THAT WAS GLOWING BRIGHT RED, I SAW FIRE WAS STARTING, I HIT IT FEW TIMES WITH MY HANDS AND PUT OUT THE GLOWING FIRE, THE SMELL WAS SICKENING, I TURNED OFF THE IGNITION, AND STARTED CHECKING MYSELF, I FELT A HOLE IN MY WINTER JACKET. THANK GOT THIS HAPPENED WHEN I WAS STOPPED, IF I WAS ON THE HIGHWAY THIS WOULD HAVE SURELY CAUSED AN ACCIDENT. IT IS HARD TO DESCRIBE THE PANIC CONDITION WHEN THIS HAPPENED. *TR
10228723	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML350	2007	Y	20080522	Y	0	0	SEATS	CORONA NY	4JGBB86 E56A	20080523	24000		TL*THE CONTACT OWNS A 2007 MERCEDES ML350. WHILE DRIVING 50MPH, SHE SMELLED SMOKE INSIDE THE VEHICLE, SAW FLAMES COMING FROM THE PASSENGER SEAT, THE SMOKE DISTRACTED HER AND CAUSED HER TO LOSE CONTROL ON THE VEHICLE AND CRASH INTO THE MEDIAN. THE LEFT SIDE OF THE VEHICLE WAS DAMAGED. THE CONTACT WAS ABLE TO EXIT THE VEHICLE WITHOUT INJURY. THE FIRE DEPARTMENT AND THE POLICE ARRIVED. A REPORT WAS FILED AND THEY STATED THAT THE FAILURE MIGHT BE DUE TO THE HEATER. THE VEHICLE WAS NOT DIAGNOSED BY A DEALER. THE CONTACT IS AWARE OF THE SAFETY RISK INVOLVED. THE FAILURE AND CURRENT MILEAGES WERE 24,000.
10253406	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML350	2004	N	20081222	N	0	0	SEATS	GLEN COVE NY		20081231	73000		I HAVE A 2004 MERCEDES ML350 SUV AND I TURNED ON THE SEAT HEATER AND IT GOT SO HOT THAT I HAD TO TURN IT OFF. THE LEFT SIDE OF THE SEAT BURNED SO HOT THAT I HAD TO MOVE MY BODY AND WEIGHT TO MY RIGHT SIDE BECAUSE IT FELT LIKE YOU WERE SITTING ON COALS - EVEN THROUGH THE LEATHER INTERIOR. I DID NOT USE IT AGAIN BECAUSE THE WEATHER WAS NOT THAT COLD. THE NEXT PERSON TO USE IT WAS MY MOTHER. SHE WAS DRIVING MY CAR AND I WAS NEXT TO HER AND SHE TURNED ON HER SEAT HEATER AND AFTER A FEW MINUTES SHE SCREAMED BECAUSE THE HEAT OF THE SEAT HEATER WAS SO PIERCING. I TURNED OFF THE HEATER IMMEDIATELY AND SHE LOOKED AND SAW SMOKE AND SMELLED SMOKE AS WELL. THIS IS A HUGE HAZARD THAT I HAVE HEARD OTHER ML'S HAVE HAD AS WELL AND THE MANUFACTURER OF THE SEAT HEATER SHOULD BE HELD ACCOUNTABLE, AS SHOULD MERCEDES!!! SHE SWERVED OFF THE ROAD AND ALMOST HIT A CAR BECAUSE OF THE INTENSITY OF HEAT.

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10267287	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2004	N	20090208	N	1	SEATS	AKRON OH	4JGAB57 E54A	20090429	102000	THE DRIVER SEAT HEATER OVER-HEATED AND CAUSED A MINOR BURN WHEN I TOOK THE CAR TO THE DEALER. THE DEALER AGREED TO PAY FOR HALF THE COST OF REPLACEMENT BUT WOULD NOT GIVE THE DEFECTIVE PART BACK TO ME EVEN WHEN I SPECIFICALLY ASKED FOR IT. WHILE SEARCHING FOR MORE INFORMATION, I CAME ACROSS OTHER INCIDENTS WITH THIS CAR WITH THE EXACT SAME PROBLEM.
10294440	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2007	N	20091203	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CINCINNATI OH	4JGBB86 E67A	20091203	27000	1 TL*THE CONTACT OWNS A 2007 MERCEDES BENZ ML350. THE CONTACT OBSERVED SMOKE COMING FROM THE DRIVERS HEATED SEAT. PRIOR TO TURNING THE HEATED SEAT OFF, THE CONTACT SUFFERED MINOR BURNS ON HER LEFT BUTTOCK. A ROAD SIDE ASSISTANCE MECHANIC TOWED THE VEHICLE TO AN AUTHORIZED DEALER AND ADVISED THE CONTACT NOT TO DRIVE THE VEHICLE. THE CONTACT IS CONCERNED THAT THE FAILURE COULD HAVE CAUSED A FIRE TO OCCUR. THE CURRENT AND FAILURE MILEAGE WAS 27,000. UPDATED 1/25/10 *CN UPDATED 01/26/10
10295905	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2007	N	20091213	N		SEATS	TITUSVILLE FL	4JGBB86 E27A	20091215	51345	TURNED ON SEAT HEATER. THE LOWER PORTION OF THE BACK OF THE SEAT (LEFT SIDE) FAILED AND CAUGHT FIRE. THE LEATHER SEAT COVER WAS BURNT AS WELL AS THE DRIVERS SHIRT. WHEN THE SMELL OF SMOKE BECAME EVIDENT IN THE PASSENGER COMPARTMENT THE SEAT HEATER WAS TURNED OFF AND THE BURNING STOPPED. BURN HOLE IN LEATHER IS SLIGHTLY SMALLER THEN A DIME, BURN HOLE IN DRIVERS SHIRT SMALLER THEN A DIME ALSO. NO INJURY TO DRIVER.
10296737	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2007	N	20091214	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOS ANGELES CA		20091222	35000	TL* THE CONTACT OWNS A 2007 MERCEDES-BENZ ML350. WHILE DRIVING APPROXIMATELY 35 MPH WITH THE DRIVER SIDE HEATED SEAT ACTIVATED, THERE WAS A BURNING ODOR FOLLOWED BY SMOKE. AFTER THE DRIVER PULLED TO THE SIDE OF THE ROAD, THE DRIVER-SIDE SEAT IGNITED INTO SMALL FLAMES. THE DRIVER EXTINGUISHED THE SEAT CUSHION. THE VEHICLE WAS ABLE TO RESUME OPERATION WITH CAUTION TO THE RESIDENCE. THERE WERE NO PERSONAL INJURIES. THE VEHICLE HAS NOT BEEN IN OPERATION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE FAILURE AND CURRENT MILEAGES WERE 35,000. THE VIN WAS UNAVAILABLE.
10332535	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2004	N	20100520	Y		ELECTRICAL SYSTEM	LAKEWOOD CO	4JGAB57 E24A	20100527	65500	MAY 2010 I HAVE PROBLEM IN MY 2004 ML350. MY WIFE TURNED ON THE DRIVERS SIDE SEAT HEATER TO THE HIGH SETTING. WITHIN A SHORT TIME THE HEATER HAD BURNED THROUGH THE LEATHER SEAT. THE SEAT CAUGHT FIRE IN A SMALL SPOT (LIKE A CIGARETTE BURN) WHILE MY WIFE WAS DRIVING AND ALMOST CAUSED HER TO HAVE AN ACCIDENT. THIS ISSUE IS REPEATED SEVERAL TIMES IN ONLINE SEARCHES I DID FOR THE 03 AND 04 ML350. I SPOKE TO A BENZ ROADSIDE ASSISTANCE MECHANIC AND HE SAID HE HAS SEEN THIS HAPPEN BEFORE AND THAT IT IS A SHORT IN THE SEAT WIRING. HE SAID HE WOULD LOOK INTO IT BUT I HAVE NOT HEARD BACK FROM HIM. I AM GOING TO CALL THE DEALER TODAY.
10366050	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML350	2006	N	20101108	Y	1	0 SEATS	MANASSAS VA	4JGBB86 E86A	20101109	55000	ABOUT 2 MINUTES AFTER TURNING ON THE DRIVER'S SEAT HEATER, THE DRIVER'S SEAT CAUGHT ON FIRE. A HOLE BURNED THROUGH THE DRIVER'S SEAT AND BURNED MY BACK. LUCKILY, I RECOGNIZED THE PROBLEM QUICKLY ENOUGH THAT I WAS ONLY SLIGHTLY BURNED. MY HUSBAND AND MY 1 YEAR OLD DAUGHTER WERE IN THE CAR WITH ME. I WAS DRIVING AT THE TIME, SO MY CLOTHES COULD HAVE CAUGHT FIRE. IF WE HAD TURNED ON THE SEAT WARMER WHILE WARMING UP THE CAR, THE ENTIRE CAR COULD HAVE GONE UP IN FLAMES.
10112395	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML430	2000	N	20050228	Y	0	0 SEATS:FRONT ASSEMBLY:POWER ADJUST	BURLINGTON NJ	4JGAB72 E8YA	20050302	70354	1 SHORT CIRCUIT IN WIRING FOR SEAT BACK REST HEATER ELEMENT. *AK
10162681	MERCEDES-BENZ USA, LLC.	MERCED ES BENZ	ML500	2003	N	20050918	N	0	0 SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LEROY IL		20060717		1 2003 MERCEDES BENZ 500 - HEATED SEAT BURNT UP - SMALL HOLE IN SEAT - IT WAS VERY, VERY HOT. 8JB

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10210172	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML500	2004	N	20071123	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROOKLYN	NY	4JGAB75 E34A	20071128	50200	1	TL*THE CONTACT OWNS A 2004 MERCEDES BENZ ML500. WHILE DRIVING 35 MPH, THE DRIVER SEAT BECAME EXTREMELY HOT WHILE THE WARMER FUNCTION WAS ACTIVATED. THE VEHICLE WAS PULLED OVER AND THE SEAT WAS RED AND SMOKING. THE CONTACT PARKED THE VEHICLE FOR 30 MINUTES AND THEN RESTARTED IT AND DROVE HOME. THE CONTACT SUFFERED BURNS ON HIS LEFT SIDE. THE DEALER INSPECTED THE VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 50,200. UPDATED 01-10-08. *KB THE DEALER STATED DEFROSTER NOT WORKING. UPDATED 12/31/07 *TR
10217175	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML500	2004	N	20071108	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROOKLYN	NY	4JGAB75 E34A	20080131		1	2004 MERCEDES BENZ ML500 DRIVER SEAT CAUGHT FIRE WHILE DRIVING. CONSUMER STATES THAT DUE TO THE SEAT CATCHING FIRE HE SUFFERED MILD BURNS ON THE LEFT HIP. *KB THE HEATING PAD IN THE DRIVERS SEAT SHORTED OUT AND CAUSED THE LEATHER AND SEAT CUSHION TO BURN. *JB
10330995	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML500	2006	N	20100218	N			EQUIPMENT	HOBOKEN	NJ	4JGBB75 E96A	20100518	40000		TL- THE CONTACT OWNS A 2006 MERCEDES BENZ ML500. WHILE TRAVELING 65 MPH THE CONTACT TURNED ON THE DRIVER SIDE SEAT HEATER, MINUTES LATER THE CONTACT NOTICED THAT THE SEAT WAS MELTING DUE TO THE HEATER. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHERE THE SEAT WAS REUPHOLSTERED. ALSO WHILE TRAVELING 3 MPH THE CONTACT NOTICED THAT THE BRAKE LIGHT HAD APPEARED ON THE DASHBOARD, THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHERE THE BRAKE WIRING HARNESS WAS REPLACED. THE CONTACT ALSO NOTICED THAT THE LOCK SWITCH BUTTON WOULD NOT OPERATE WHICH CAUSES THE CONTACT TO HAVE TO PHYSICALLY UNLOCK THE DOORS. THE VEHICLE WAS AGAIN TAKEN TO THE DEALERSHIP WHERE THE CONTACT WAS INFORMED THAT THE DOOR LOCKS NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WAS 40000. BML
10339102	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	ML500	2007	N	20100618	Y			SEATS	ANCHORAGE,	AK	4JGBB75 E27A	20100619	38735	1	WHILE DRIVING MY 2007 ML 500 SUV, THE PASSENGER SEAT HEATER MALFUNCTIONED, RESULTING IN AN ELECTRICALLY INDUCED SMOLDERING FIRE. THE HEAT SOURCE BURNED A DIME SIZED HOLE COMPLETELY THROUGH THE LEATHER SEAT, SMOKE STARTED TO APPEAR AND MY SKIN STARTED TO BURN RIGHT THROUGH MY CLOTHES. THINKING MY CLOTHES MIGHT BURST INTO FLAMES, I IMMEDIATELY CAME TO A STOP AND SAFELY JUMPED OUT OF THE CAR AND THEN MOMENTS LATER TURNED OFF THE CAR. THANKFULLY MY CLOTHES DID NOT CATCH FIRE AND I WAS NOT IN BUSY TRAFFIC OR THIS MIGHT HAVE ENDED DIFFERENTLY. IF THIS IS A PROBLEM WITH SEAT HEATERS IN OTHER MERCEDES BENZ CARS, THIS MALFUNCTION COULD RESULT IN SERIOUS HARM TO ITS OCCUPANTS AND OTHER DRIVERS. THE CAR DEALERSHIP WILL REPLACE THE PARTS AND REPAIR THE DAMAGE TO MY CAR. *TR
10327962	MERCEDES-BENZ USA, LLC.	MERCEDES BENZ	R350	2006	N	20100427	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STATEN ISLAND	NY	4JGCB65 E26A	20100428	49000		TL*THE CONTACT OWNS A 2006 MERCEDES R350. WHILE SITTING IN THE VEHICLE WITH THE HEATED SEATS ACTIVATED, THE CONTACT COULD SMELL AND SEE SMOKE AS THE SEAT BEGAN TO BURN. THE VEHICLE HAD NOT BEEN TAKEN TO AN AUTHORIZED DEALERSHIP AT THE TIME OF THE COMPLAINT. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 49,000.
10234145	FORD MOTOR COMPANY	MERCURY	MARINER	2006	N	20070701	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ORLANDO	FL	4M2CU56 186D	20080714	15000	1	TL*THE CONTACT OWNS A 2006 MERCURY MARINER. THE PASSENGER SIDE SEAT WARMER AUTOMATICALLY ACTIVATES AS SOON AS THE SEAT BELT IS APPLIED. THE VEHICLE HAS BEEN TAKEN TO THE DEALER TWICE, AND THEY SUPPOSEDLY REPAIRED THE FAILURE THE FIRST TIME. TWO DAYS LATER, THE FAILURE RECURRED. WHEN THE VEHICLE WAS TAKEN BACK THE SECOND TIME, THE DEALER REPLACED A SENSOR OR SOMETHING TO THAT NATURE. THE REPAIR TEMPORARILY CORRECTED THE FAILURE FOR A FEW MONTHS BEFORE IT RECURRED. THE VEHICLE IS CURRENTLY IN THE CONTACT'S POSSESSION AND HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 15,000 AND CURRENT MILEAGE WAS 35,000. UPDATED 07/29/08 *BF UPDATED 08/01/08. *JB

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10216375	FORD MOTOR COMPANY	MERCURY	MOUNTAINEER	2002	N	20071207	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BORDENTOWN	NJ	4M2ZU86 W52Z	20080129	60000	1	TL*THE CONTACT OWNS A 2002 MERCURY MOUNTAINEER. THE VEHICLE IS EQUIPPED WITH HEATED SEATS. WHILE DRIVING 40 MPH, THE SEAT BECAME SO HOT THAT THE DRIVER SMELLED SOMETHING BURNING; HOWEVER, THERE WAS NO SMOKE PRESENT. HE DEACTIVATED THE SEAT HEATER AND TOOK THE VEHICLE TO THE DEALER. THE DEALER STATED THAT THE FOAM UNDERNEATH THE SEAT WAS PROBABLY THE CAUSE OF THE ODOR AND THERE WAS A SHORT IN THE WIRE. THE FAILURE MILEAGE WAS 60,000 AND CURRENT MILEAGE WAS 65,000. UPDATED 03/18/08. *LJ THE CONSUMER STATED THERE WAS NOT A BLOWN FUSE. UPDATED 03/18/08 *TR
10290405	FORD MOTOR COMPANY	MERCURY	MOUNTAINEER	2002	N	20081016	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FIELDSBORO	NJ	4M2ZU86 W52Z	20091030	50000		TL* THE CONTACT OWNS A 2002 MERCURY MOUNTAINEER. WHILE DRIVING APPROXIMATELY 50 MPH WITH THE FRONT DRIVER SEAT HEATING SYSTEM ACTIVATED, AND THEN THERE WAS AN UNEXPECTED EXCESSIVE HIGH VOLTAGE OF HEAT PENETRATION THROUGH THE BOTTOM OF THE SEAT. THE DRIVER SMELLED A STRONG BURNING ODOR OF RUBBER IN THE FOAM SEAT CUSHION. THE DRIVER PULLED OVER TO THE SIDE OF THE ROAD. AFTER WAITING TWENTY-FIVE MINUTES FOR THE SEATING AREA TO COOL DOWN, HE WAS ABLE TO RESUME NORMAL VEHICLE OPERATION. THERE WAS NO PERSONAL INJURIES SUSTAINED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION. THE FAILURE WAS CONTRIBUTED TO A SHORT CIRCUIT IN THE HEATED SEAT SYSTEM. THE TECHNICIAN RECOMMENDED NOT TO ACTIVATE THE HEATED SEAT SYSTEM. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE MALFUNCTION. THE FAILURE MILEAGE WAS 50,00. THE CURRENT MILEAGE WAS 89,000.
10345159	BMW OF NORTH AMERICA, LLC	MINI	COOPER S	2004	N	20100705	Y	1	0	ELECTRICAL SYSTEM	TOWACO	NJ		20100725	70000	1	ON MY WAY UP DRIVEWAY I NOTICED A SHARP STINGING SENSATION IN THE LUMBAR OF MY BACK. FELT SORT OF LIKE AN 'CONTINUOUS ELECTRIC SHOCK'. I IMMEDIATELY ARCHED MY BACK AS A REACTION TO THE STING AND HAD TO STRAIGHTEN MY BACK IN ORDER TO CONTROL THE VEHICLE. WHEN STRAIGHTENING MY BACK I FELT SOMETHING HOT, VERY HOT THIS TIME LIKE SOMETHING THAT WAS ON FIRE. I COULD NOT LONGER CONTROL THE VEHICLE GRABBED FOR THE HANDLE OPENED THE DOOR AND ROLLED OUT ONTO THE DRIVEWAY WHILE THE VEHICLE WAS MOVING. THE VEHICLE BUCKED AND STALLED OUT. I IMMEDIATELY LOOKED AT THE VEHICLE INTERIOR AND NOTICED THAT THE SEAT WAS SMOLDERING AND THERE WAS A HOLE THE SIZE OF A QUARTER BURNED THROUGH THE SEAT IN THE LUMBAR. IT WAS A 100 DEGREE DAY SO I WASN'T USING THE SEAT HEATER, NONETHELESS IT WAS ON, MALFUNCTIONED, CAUSED A FIRE WHICH RESULTED IN ME JUMPING OUT OF THE MOVING VEHICLE. I ALSO READ ONLINE ABOUT THIS HAPPENING TO ANOTHER 2004 MINI COOPER S 'PASSENGER SEAT' AS WELL. *TR
10345159	BMW OF NORTH AMERICA, LLC	MINI	COOPER S	2004	N	20100705	Y	1	0	SEATS	TOWACO	NJ		20100725	70000	1	ON MY WAY UP DRIVEWAY I NOTICED A SHARP STINGING SENSATION IN THE LUMBAR OF MY BACK. FELT SORT OF LIKE AN 'CONTINUOUS ELECTRIC SHOCK'. I IMMEDIATELY ARCHED MY BACK AS A REACTION TO THE STING AND HAD TO STRAIGHTEN MY BACK IN ORDER TO CONTROL THE VEHICLE. WHEN STRAIGHTENING MY BACK I FELT SOMETHING HOT, VERY HOT THIS TIME LIKE SOMETHING THAT WAS ON FIRE. I COULD NOT LONGER CONTROL THE VEHICLE GRABBED FOR THE HANDLE OPENED THE DOOR AND ROLLED OUT ONTO THE DRIVEWAY WHILE THE VEHICLE WAS MOVING. THE VEHICLE BUCKED AND STALLED OUT. I IMMEDIATELY LOOKED AT THE VEHICLE INTERIOR AND NOTICED THAT THE SEAT WAS SMOLDERING AND THERE WAS A HOLE THE SIZE OF A QUARTER BURNED THROUGH THE SEAT IN THE LUMBAR. IT WAS A 100 DEGREE DAY SO I WASN'T USING THE SEAT HEATER, NONETHELESS IT WAS ON, MALFUNCTIONED, CAUSED A FIRE WHICH RESULTED IN ME JUMPING OUT OF THE MOVING VEHICLE. I ALSO READ ONLINE ABOUT THIS HAPPENING TO ANOTHER 2004 MINI COOPER S 'PASSENGER SEAT' AS WELL. *TR

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10369460	BMW OF NORTH AMERICA, LLC	MINI	COOPER S	2004	N	20101122	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCKPORT	ME	WMWRE33464T	20101207	4053	1	TL* THE CONTACT OWNS A 2004 MINI COOPER S. THE CONTACT WAS TRAVELING 35 MPH WHEN THE STEERING BECAME EXTREMELY TIGHT. THERE WAS NO WARNING PRIOR TO THE FAILURE. THE CONTACT STATED THAT THE FAILURE HAD OCCURRED BEFORE BUT NOT AS EXTREME AS THE MOST CURRENT FAILURE. THE CONTACT COULD BARELY MANEUVER THE STEERING WHEEL. THE VEHICLE WAS TOWED TO THE DEALER WHERE THE POWER STEERING COOLING FAN AND ELECTRONIC POWER STEERING PUMP WERE REPLACED. THE DEALER ADVISED THAT THE POWER STEERING FAILURE WAS A KNOWN PROBLEM. THE FAILURE MILEAGE WAS 4,053 AND THE CURRENT MILEAGE IS 4,509 UPDATED 02/03/11*LJ ALSO, THE DRIVER SIDE SEAT HEATER GRID BURNED THROUGH THE COVER AND THE DRIVERS JACKET. THE SECOND SEAT COVER BURNED THROUGH ALSO AND MADE A HOLE IN THE PASSENGERS COAT. UPDATED 03/18/11
10379509	BMW OF NORTH AMERICA, LLC	MINI	COOPER S CONVERTIBLE	2008	N	20110128	N	1		SEATS	DOUGLASSVILLE	GA	WMWRH33568T	20110128	21000		THE SEAT HEATERS IN MY 2008 MINI COOPER S GET WAY TOO HOT. THEY HAVE TWO TEMPERATURE SETTINGS (ONE IS HOTTER THAN THE OTHER) AND EITHER ONE GETS TOO HOT AND YOU HAVE TO TURN OFF THE HEATER. IF YOU DON'T TURN IT OFF IT WILL CONTINUE TO HEAT UNTIL IT BURNS YOU. I BELIEVE THIS IS A SAFETY ISSUE AND I AM CERTAIN THAT WITHOUT TURNING THE HEATER OFF THE PASSENGER COULD BE BURNED AND/OR THE WIRING TO THE HEATER COULD MELT OR CATCH ON FIRE. THIS IS A KNOWN PROBLEM WITH BMW/MINI AND THEY HAVE ATTEMPTED TO FIX IT VIA A WIRING HARNESS INSTALLED IN-LINE WITH THE HEATER TO CONTROL THE VOLTAGE, BUT THIS FIX DIDNT WORK ON MY CAR. THIS SHOULD BE CONSIDERED FOR A RECALL DUE TO SAFETY.
10101395	MINI	MINI	DIAMANTE	2003	N	20041119	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PEABODY	MA	6MMAP67P23T	20041119	27768	1	WHILE SERVICING THE VEHICLE MECHANIC DISCOVERED THAT DRIVER'S SIDE HEATED SEAT BURNED. CONSUMER WAS UNAWARE OF THE DEFECT. *AK
10218887	NISSAN NORTH AMERICA, INC.	NISSAN	ALTIMA	2003	N	20080217	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WOODBRIDGE	VA	1N4AL11D13C	20080222	52940	1	I WAS DRIVING DOWN THE ROAD GOING APPROXIMATELY 60 MPH, WHEN MY PASSENGERS AND I START SMELLING SOMETHING BURNING. WE LOOKED AROUND THE CAR DIDN'T SEE ANY THING, BUT THE SMELL GOT STRONGER AND MY SEAT WAS GETTING HOT. THEN ALL OF A SUDDEN THE CAR STARTED TO GET SMOKY AND FLAMES STARTED COMING UP FROM THE FLOOR AND THE BACK OF MY SEAT. I HURRIED UP AND PULLED OVER AND PUT IT OUT WITH A SHEET. BURNT MY HAND IN THE PROCESS. I DO HAVE POWER SEATS AND HEATED SEATS NOT SURE IF THAT CAUSED IT. *TR
10110858	NISSAN NORTH AMERICA, INC.	NISSAN	QUEST	2002	N	20041201	N			ELECTRICAL SYSTEM	CONYERS	GA		20041221	57942	1	THE VEHICLE'S REMOTE DOOR ENTRY SYSTEM, AUTOMATIC WINDOWS, SEAT HEATERS AND COMPASS MIRROR FAILED. *NM THE REPAIR ENTAILED INSTALLING A NEW CONTROLLER WHICH REQUIRED NEW REMOTE ENTRY KEYS. ORIGINALLY THE CONSUMER WAS ISSUED TWO REMOTE KEYS AFTER REPAIR AN THE KEYS WHERE REPLACED. THE CONSUMER ONLY RECEIVED ONE AND WAS REQUESTED TO PAY FOR THE SECOND ONE. *TC

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10166604	NISSAN NORTH AMERICA, INC.	NISSAN	QUEST	2005	N	20060101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BENTON AR	5N1BV28 U05N	20060826	5000	100	I HAVE HAD THE VAN IN THE SHOP AT LEAST 4 TIMES(~15 DAYS) WITH ONGOING PROBLEMS WHICH INCLUDE: THE WINDOWS FAILING TO ROLL UP WHEN BUTTON IS PUSHED, THE GAS GAUGE FAILING TO REGISTER GAS AFTER FILLING IT UP, THE GAS METER AFTER A HALF A TANK NEVER REGISTERS CORRECTLY (WHEN LIGHT INDICATES NO GAS AND TANK IS FILLED THE VAN WILL ONLY TAKE 16 GALLONS AND OWNERS MANUAL INDICATES A 20 GALLON TANK), THE TRANSMISSION SLIPS, THE SLIDING DOORS SQUEAK AND RATTLE, REAR INTERIOR CLAMPS ON FLOOR OF CAR ARE RUSTING, IDIOT LIGHTS COME ON INTERMITTENTLY, THE GASKETS ON THE DOORS ARE COMING OFF, THE HEATED SEATS HAVEN'T WORKED IN HIGH AND LOW, THE ENTERTAINMENT SYSTEM DOESN'T RESPOND TO REAR AV, AND THE AIR CONDITIONER IS NOT COOL ENOUGH AND IT STINKS. THE AUTOMATIC SLIDE DOORS WILL NOT STOP FOR SMALL OBJECTS BUT THIS PRODUCT WAS DESIGNED FOR FAMILIES. THESE DOORS WILL REMOVE A CHILD'S FINGER AND THE SWITCH TO INITIATE THE AUTO SLIDE IS LOW, WHERE ONE CHILD CAN PUSH IT WHILE ANOTHER IS GETTING IN, OR HAS THEIR HAND IN THE WAY AND DIDN'T REALIZE THEIR BROTHER PUSHED THE BUTTON. I DID MY OWN LITTLE RESEARCH TEST, I GOT PENCILS AND EVERYW
10089618	GENERAL MOTORS CORP.	OLDSMOBILE	AURORA	1996	N	20040801	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORTH SYRACUSE NY	1G3GR62 C1T4	20040824		1	WHILE DRIVING SMOKE STARTED TO FILL THE VEHICLE COMING FROM UNDER THE FRONT DRIVER'S SIDE SEAT. DEALER FOUND THAT THERE WAS A MODULE BOX UNDER THE SEAT THAT CONTROLLED THE MOVEMENT OF THE SEAT. THAT BOX MELTED. *AK
743650	GENERAL MOTORS CORP.	OLDSMOBILE	BRAVADA	2002		20010331	N	0	0	SEATS:FRONT ASSEMBLY:POWER ADJUST	LAKEVILLE MN	1GHDT13 S422	20010406		1	DRIVER'S SIDE POWER SEAT ENGAGED (REARWARD) BY ITSELF WHILE DRIVING. THE SEAT COULD NOT BE RETURNED TO ORIGINAL POSITION. FOLLOWING THIS EVENT, THE SEAT WOULD NO LONGER FUNCTION. IT WAS NOTED THAT THE SEAT HEATERS FOR THE DRIVER'S SIDE WOULD ALSO NOT FUNCTION FOLLOWING THAT INCIDENT. DEALER WAS CONTACTED AND VEHICLE WAS RETURNED TO THE DEALER FOR REPAIRS ON 04/04/2001. WHILE THIS VEHICLE WAS BEING SERVICED FOR THIS FAILURE, A SAFETY RECALL REGARDING SUSPENSION FAILURE WAS ISSUED AND THE VEHICLE WAS RETAINED BY THE DEALER AT THE REQUEST OF GM (04/05/2001).*AK
10108405	GENERAL MOTORS CORP.	OLDSMOBILE	BRAVADA	2002	N	20040131	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLAIRSTOWN NJ	1GHDT13 SX22	20050201		1	THE 2002 OLDS BRAVADA DRIVER HEATED SEAT BURNED THROUGH THE LEATHER LAP SEAT. FOR COUPLE OF MONTHS YOU COULD SMELL WIRES BURNING. AND YOUR LEFT UPPER LEG FELT LIKE IT WAS GETTING BURNT. *AK
10110902	GENERAL MOTORS CORP.	OLDSMOBILE	BRAVADA	2002	N	20050123	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BATTLE CREEK MI	1GHDT13 S922	20050204	31000	1	PASSENGER'S SEAT SCORCHED WHILE BEING PARKED IN THE GARAGE AFTER THE VEHICLE WAS DRIVEN. THE SEAT HEATER WAS NOT ON. VEHICLE WAS TOWED AND REMAINED IN THE REPAIR SHOP.*AK
10180793	GENERAL MOTORS CORP.	OLDSMOBILE	BRAVADA	2003	N	20070119	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALBANY NY	1GHDT13 SX32	20070126	45971	1	TL* - THE CONTACT STATED THAT SHE COULD SMELL SOMETHING BURNING WHILE DRIVING THE 2003 OLDSMOBILE BRAVADO. ONCE SHE PARKED THE VEHICLE SHE SAW BILLOWING SMOKE COMING FROM THE FRONT PASSENGER SEAT. THE CONTACT IMMEDIATELY TOOK THE VEHICLE TO A GARAGE ,AND THE MECHANIC Poured WATER ON THE SEAT AND UNPLUGGED THE WIRE UNDER THE SEAT. THE CONTACT TOOK THE VEHICLE TO A GM DEALER, AND THEY DIAGNOSED THE PROBLEM AS A FAULTY COIL. THE COIL WAS REPLACED, BUT THEY REFUSED TO REPLACE THE SEAT CUSHION WHICH WAS SCORCHED. THE CONTACT STATED THE DRIVER AND PASSENGER SEAT WARMERS GOT EXTREMELY HOT. THE CONTACT HAS THE REPAIR ORDER.*AK

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10220253	GENERAL MOTORS CORP.	OLDSMOBILE	BRAVADA	2002	N	20080219	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BETHEL MN	1GHDT13 SX22	20080306	101000	1	ON 2/19 I WAS DRIVING HOME FROM WORK ONE NIGHT AND THERE WAS A SMELL IN THE CAR AND I THOUGHT IT WAS THE CAR IN FRONT OF ME AS I KEPT DRIVING IT GOT WORSE. I STOPPED AND PULLED OVER AND CHECKED UNDER THE SEATS AND I DID NOT SEE ANYTHING, AS I DROVE FURTHER IT GOT WORSE. I THEN HAPPENED TO LOOK OVER AT THE PASSENGER SEAT AND IT WAS SMOKING, AND A BLACK HOLE WAS STARTING ON THE SEAT. I PULLED OVER AND PUT SOME SNOW IN THE HOLE AND IT STILL WAS SMOKING, SO I FLAGGED SOMEONE DOWN AND GOT A BOTTLE OF WATER TO POUR IN THE HOLE. I CALLED MY CAR INS AND GENERAL MOTORS ON 2/20, MY CAR INSURANCE WAS VERY HELPFUL, BUT GM, NOT! AFTER TALKING TO 3 DIFFERENT PEOPLE AND NO ONE EVER CALLING ME BACK GM CASE NUMBER CASE FILE NUMBER - 71-604440275, FINALLY ON APRIL 29TH, I WAS TOLD THAT THERE WAS NOTHING GM COULD DO FOR ME. THE FIRST EXCUSE WAS THAT MY INSURANCE WAS INVOLVED THEY WILL NOT BE HANDLING ANYTHING, AND THEN THEY SAID THAT THEY WILL NOT PAY FOR ANYTHING BECAUSE 'THERE WERE NO FLAMES' THEY DID OFFER ME A \$2000 LOYALTY VOUCHER TO USE ON A NEW CAR TO BE USED IN 1 YEAR. I AM PICKING UP THE CAR
10380684	GENERAL MOTORS CORP.	OLDSMOBILE	BRAVADA	2002	N	20110124	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WASHINGTON WV		20110208		1	2002 OLDSMOBILE BRAVADA. CONSUMER STATES HEATED SEAT SUDDENLY IGNITED WHILE THE VEHICLE WAS UNOCCUPIED *TGW THE CONSUMER STATED WHEN HIS WIFE OPENED THE DOOR TO THE VEHICLE, SHE WAS IMMEDIATELY OVERTAKEN BY A CHEMICAL ODOR. *JB
10148435	GENERAL MOTORS CORP.	OLDSMOBILE	INTRIGUE	2000	N	20060121	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PORTLAND ME	1G3WX52 H2YF	20060124	75000	1	2000 OLDSMOBILE INTRIGUE GLS HEATED LEATHER SEAT ON DRIVER'S SIDE GOT EXTREMELY HOT AND ACTUALLY BURNT THE STITCHING IN THE LEATHER SEAT, AND BURNT THE SURROUNDING LEATHER, ALMOST CAUSING A SKIN BURN.*AK
10214449	GENERAL MOTORS CORP.	OLDSMOBILE	INTRIGUE	2002	N	20070103	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAKE ELSINORE CA	1G3WS52 H82F	20080110	109000	2	TL*THE CONTACT OWNS A 2002 OLDSMOBILE INTRIGUE. WHILE DRIVING APPROXIMATELY 40 MPH WITH THE HEATED SEATS ACTIVATED, THE CONTACT NOTICED THE DRIVER SEAT BECOMING VERY HOT. SHE SMELLED SMOKE, BUT DID NOT SEE FLAMES. A FEW DAYS LATER, THE FAILURE RECURRED AND THE SEATS CAUGHT FIRE. THE DEALER REFUSED TO REPAIR THE VEHICLE WITHOUT A PAYMENT UPFRONT. THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT FILED A COMPLAINT WITH THE MANUFACTURER. SHE HAS PICTURES OF THE BURNT SEATS. THE CURRENT AND FAILURE MILEAGES WERE 109,000.
																2000 OLDSMOBILE INTRIGUE. CONSUMER STATES PROBLEM WITH CHECK ENGINE LIGHT AND A.I.R. PUMP *TGW THE CONSUMER STATED THE AIR CONDITIONER FAILED AND WAS BLOWING OUT HOT AIR ON THE PASSENGER SIDE AND COLD AIR ON THE DRIVERS' SIDE. THE WHEELS WERE NO GOOD. THE PLATING ON THE INSIDE WOULD COME OFF AND CREATE PROBLEMS FOR THE TIRES SEALING
																BAR WAS CRACKED. ALSO, THE GAS PEDAL WOULD STICK AT TIMES. THE HEATED

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10114146	GENERAL MOTORS CORP.	OLDSMOBILE	SILHOUETTE	2002	N	20050301	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRECKSVILLE	OH	1GHDV13E82D	20050824	64442	4	AWD DISABLE AND ABS LIGHTS ILLUMINATED. LEFT REAR WHEEL BEARING AND HUB ASSEMBLY FAILED AND WERE REPLACED (FOUR TIMES).*AK THE EVAP SOLENOID, FUEL SENDER AND PUMP ASSEMBLY WERE REPLACED. THE HEATING ELEMENT FOR THE FRONT DRIVER'S SEAT FAILED TWICE. THE RIGHT REAR SEAT BELT FAILED. THE RIGHT POWER SLIDING DOOR ACTUATOR MODULE FAILED. REAR WIPER FAILED INTERMITTENTLY. A/C CONDENSER FAILED. ENGINE FAILED. *NM
10131610	GENERAL MOTORS CORP.	OLDSMOBILE	SILHOUETTE	2002	N	20050106	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SIOUX FALLS	SD	1GHDX03EX2D	20050804		3	DT: CONSUMER WAS CONCERNED THAT HIS SEAT HEATER BURNED OUT EVERY YEAR. HEATERS BURNED OUT 3 TIMES IN THE LAST 3 WINTERS. THE LAST TIME DEALER DID NOT WANT TO FIX IT, BUT EVENTUALLY DID. CONSUMER FELT THAT MANUFACTURER SHOULD DO SOMETHING ABOUT THIS PROBLEM. THE HEATERS GO OUT EVERY WINTER. ALSO, THE HEATERS GET EXTREMELY HOT, AND THIS MAY BE A FIRE HAZARD.*AK
10143277	GENERAL MOTORS CORP.	OLDSMOBILE	SILHOUETTE	2002	N	20041102	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FLOYDS KNOBS	IN		20051119	50000	1	DRIVERS SIDE SEAT HEATER FAILED. VERY COSTLY FOR THE DEALER TO REPAIR IT AND YOU CAN'T BUY THE HEATING PAD FROM A JUNK YARD. *NM
10056046	GENERAL MOTORS CORP.	PONTIAC	BONNEVILLE	2000	N		N	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DAYVILLE	CT		20040128	36000	1	THE HEATER IN THE DRIVER'S SEAT OVERHEATED AND BURNED A HOLE THROUGH THE SEAT MATERIAL. DRIVER WAS NOT INJURED. *AK
10073084	GENERAL MOTORS CORP.	PONTIAC	BONNEVILLE	2001	N	20040524	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BLAINE	MN	1G2HX54K414	20040525	67500	1	DRIVERS SIDE HEATED SEAT MALFUNCTION; BURNED SMALL HOLE IN CLOTH OF SEAT.
10162275	GENERAL MOTORS CORP.	PONTIAC	BONNEVILLE	2002	N	20040118	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRUNSWICK	OH	1G2HX54KX24	20060712	27000	4	VEHICLE IS EQUIPPED WITH FACTORY HEATED CLOTH SEATS. FOR THE FIRST TWO YEARS ALL WAS WELL THEN THE DRIVERS SEAT STOPPED HEATING. DEALER REPLACED ELEMENTS. SINCE THEN, REPEATED ELEMENTS AND FABRIC HAVE BEEN CHANGED. ELEMENT IMPRESSION HAS BEEN IN THE FABRIC EVER SINCE. SEAT RUNS EXTREMELY HOT AND HAS BEEN SERVICED SEVERAL TIMES SINCE NEW. GM/PONTIAC DEEMED THIS NORMAL OPERATION AND SENT THE CUSTOMER HOME. THIS VEHICLE HAS BEEN SERVICED AT LEAST THREE OR FOUR TIMES FOR THIS SAME PROBLEM AND GM HAS NO ANSWERS. OBVIOUSLY THERE IS A TEMPERATURE ISSUE IF YOU CAN SEE THE HEAT ELEMENT IMPRESSION IN THE CLOTH UPHOLSTERY. AT THIS POINT WE DON'T FEEL COMFORTABLE USING THIS OPTION DUE TO EXCESSIVE HIGH TEMPERATURE. CONCERNED THAT THERE MAY BE A FIRE ISSUE IF WE CONTINUE TO USE IT. *JB
10171169	GENERAL MOTORS CORP.	PONTIAC	BONNEVILLE	2000	N	20061017	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SEWARD	NE	1G2HZ5413Y4	20061018	105000	15	TRUNK AREA LEAKS AND WATER BUILDS UP IN THE SPARE TIRE STORAGE. CLANKING NOISE IN STEERING COLUMN WHILE TURNING EITHER DIRECTION DURING COLDER WEATHER. FRONT DRIVERS SEAT HEATER WORKED THEN QUIT FOR NO REASON, PUSH BUTTON ON & LIGHT COMES ON BUT DOESN'T STAY ON. WIPERS WHILE IN INTERMITTENT WILL STOP DURING A SWEEP ACROSS WINDSHIELD, WHEN TURNED ON OR OFF ALSO TURNS ON/OFF THE DASH LIGHTS AT THE SAME TIME, AND WHILE IN INTERMITTENT IF BLINKER IS USED THE WIPER WILL STOP DURING A SWEEP ACROSS WINDSHIELD. *NM
10189721	GENERAL MOTORS CORP.	PONTIAC	BONNEVILLE	2002	N	20060210	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SPARKS	GA		20070503		2	WINDOW ON 2002 PONTIAC BONNEVILLE FALL DOWN , WHEN PROBLEM WAS LOCATED THE WINDOW REGULATOR GUIDE WIRE WAS TWISTED. REGULATOR WAS REPLACED AND THE WIRE TWISTED ON IT ALSO. CAR SEAMS TO HAVE ELECTRICAL PROBLEMS, SEAT WARMERS WILL NOT TURN ON WHEN TURNED ON. WINDOWS ALSO WILL NOT LET DOWN AT TIMES. *JB
10151085	GENERAL MOTORS CORP.	PONTIAC	G6	2006	N	20060101	N	0	0	ELECTRICAL SYSTEM	CHESAPEAKE BEACH	MD	1G2ZM151164	20060224	200	50	GRINDING NOISE WHEN CHANGING GEARS ON 6 SPEED MANUAL TRANSMISSION. CLICKING OR POPPING NOISES FROM TRANSMISSION WHEN TAKING FOOT OFF OF GAS. TRANSMISSION HAS A VERY POOR FEEL GENERALLY AND GENERALLY FEELS DISCONNECTED FROM THE VEHICLE. GRINDING IS MORE APPARENT WITH LOW SPEED SHIFTS OR WHEN TURNING. THE SECOND COMPLAINT IS THAT THE FOG LIGHT BUTTON AND THE SEAT HEATER SWITCH GET NOTICEABLY HOT WHILE DRIVING WITH THE LIGHTS ON. THE THIRD COMPLAINT IS THAT THE DASH LIGHTS DO NOT GO ON WHEN YOU PUT THE LIGHTS ON MANUALLY DURING THE DAY. *NM

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10369474	GENERAL MOTORS CORP.	PONTIAC	G6	2009	N	20101203	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BOYDTON	VA	1G2ZM577294	20101207	52000	TL* THE CONTACT OWNS A 2009 PONTIAC G6. THE CONTACT WAS DRIVING 55 MPH WITH THE HEATED SEAT ACTIVATED WHEN IT BEGAN TO BURN THE CONTACT ABNORMALLY. THE CONTACT TURNED OFF BOTH THE HEATED SEAT AND THE VEHICLE. THE CONTACT THEN NOTICED THAT THE LEATHER SEAT WAS BURNED SEVERELY. THE VEHICLE WAS RESTARTED AND THE HEATED SEAT BEGAN TO COOL AFTER A LONG PERIOD OF TIME. THE CONTACT TOOK THE VEHICLE TO THE DEALER WHERE THE CONTACT WAS ADVISED THAT THEIR WAS A SHORT IN THE ELECTRICAL SEAT AND CAUSED THE SEAT TO BURN. THE CONTACT STATED THE SEAT COULD HAVE CAUGHT ON FIRE WHILE HE WAS DRIVING, CAUSING SERIOUS INJURY. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 52,000.	
10383325	GENERAL MOTORS CORP.	PONTIAC	G6	2006	N	20110219	N			SEATS	BURNSVILLE	MN		20110219		SMOKE CAME FROM PASSENGER SEAT, INSIDE THE CAR WHILE DRIVING.MOST PROBABLY A SEAT HEATER MALFUNCTION. IS A BIG SAFETY RISK AS MY 3 YEAR OLD SON WAS IN THE CAR. CAR IS 2006 PONTIAC G6 GTP	
739863	GENERAL MOTORS CORP.	PONTIAC	GRAND PRIX	1998		20000406	N	2	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HOOVER	AL	1G2WP5217WF	20010124	100	DRIVER'S SEAT IS HEATED AND HAVE HAD A DYSFUNCTIONAL ON/OFF SWITCH AND/OR RELAY. HAVE COMPLAINED 4 TIMES TO DEALERSHIP AS WELL AS MANUFACTURER AND HAVE ADVISED THEM OF BURNING OURSELVES (WHOEVER DRIVES CAR AND USES SEAT) BECAUSE SEAT HEATS UP. DEALERSHIP (NOT WHERE PURCHASED) HAS INFORMED US THEY CANNOT DUPLICATE PROBLEM ALTHOUGH WE DON'T FEEL THEY HAVE ACTUALLY LISTENED TO US GIVE THEM THE EXACT WAY THE REACTION HAPPENS. MANUFACTURER RELEASED THEMSELVES OF ALL RESPONSIBILITY EVEN AFTER INFORMING THEM SEAT CONTINUALLY STAYS ON AND WE ARE AFRAID HEATER WILL HEAT UP SEAT FOAM AND CAUSE FIRE. AFTER HAVING CAR OFF AND PARKED FOR 3 HRS 1/18/00 ACROSS STREET FROM DEALERSHIP WHERE COMPLAINTS MADE, SEAT STILL EXTREMELY HOT. DROVE RIGHT TO DEALERSHIP AND SERVICE MANAGER FINALLY CAME OUT TO VERIFY SEAT STILL EXTREMELY HOT (BURNING THROUGH A PAIR OF DENIM JEANS). HAD SERVICE TECHNICIAN PULL HEATER RELAY OUT OF SEAT AND INFORMED ME IT IS DEFECTIVE SO WILL GET A NEW PART WITHIN 4 BUSINESS DAYS. WILL BE 4 DAYS 1/24 (NO WORD YET). THIS WAS A FIRE HAZARD AND ALREADY BURNED MY SKIN THROUGH CLOTHES; IT COULD HAVE BURNED OUT	
10034153	GENERAL MOTORS CORP.	PONTIAC	GRAND PRIX	1996	N	20030802	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MAGEE	MS	1G2WJ12M5TF	20030915	14500	1	WHILE DRIVING AT 20 MPH CONSUMER NOTICED THE SEAT WAS GETTING EXTREMELY WARM. VEHICLE WAS TAKEN TO A MECHANIC ,AND IT WAS DISCOVERED THAT THE ELECTRIC SEAT MOTOR WAS BECOMING RED HOT, AND INTERIOR NEARLY CAUGHT ON FIRE. VEHICLE WAS BROUGHT IN AT PRECISELY THE RIGHT TIME. BY THE TIME THE MECHANIC GOT TO THE MOTOR HE WAS UNABLE TO TOUCH IT WITH BARE HANDS. HE HAD TO PUT ON INSULATED GLOVES AND DISCONNECT THE MOTOR.*AK CONSUMER SEEM SMOKE COMING FROM UNDER THE SEAT AND THAT WHEN SHE DROVE TO A MECHANIC. THE MECHANIC SEEN THE SMOKE AND UNPLUGGED THE SEAT WITH PLIERS. MECHANIC STATED IF THE CONSUMER WOULD'VE TOOK ANY LONGER GETTING THERE, THE VEHICLE WOULD'VE CAUGHT FIRE. *PH
10054801	GENERAL MOTORS CORP.	PONTIAC	GRAND PRIX	1997	N	20040105	N			ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR	BEND	OR	1G2WP52K9VF	20040124		1	MOST RECENT COMPLAINT IS, HEATED DRIVER SEAT GETS TOO HOT AND MAKES IT HARD TO STAY SEATED. HEATER BLOWER QUIT WORKING. HAVE HAD TO REPLACE THE ALTERNATOR EVERY 3RD YEAR (3 TIMES). HAVE HAD OIL PAN GASKET AND VALVE COVER LEAKAGE. POWER STEERING FAILED TO MAKE LEFT HAND TURNS. HEADLIGHTS CONTINUE TO HAVE POOR RANGE AND VISIBILITY EVEN WITH BULB REPLACEMENT. CAR LURCHES FORWARD WHEN STARTING UP ENGINE. OUTSIDE TEMPERATURE DISPLAY KEEPS WRONG TEMPERATURE. A.M. RADIO WOULD NOT WORK. WATER PUMP HAD TO BE REPLACED. ABS LIGHT STAYED ON. AIR BAG LIGHT CAME ON WHEN GOING OVER BUMPS IN ROAD. *LADT: THE SHIFT IS VERY LOOSE AND VERY DANGEROUS BECAUSE IT WON'T STAY IN DRIVE. ALSO, THE LOWER SEAT HEATER GETS DANGEROUSLY HOT ON THE LOWEST SETTING, SO THE SHOP TURNED IT OFF. THE DOOR PANELING ON ALL OF THE DOORS IS ALSO COMING OFF.
10121958	GENERAL MOTORS CORP.	PONTIAC	GRAND PRIX	2000	N	20010601	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MANCHESTER	NH	1G2WR5219YF	20050523	44000	2	

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10125843	GENERAL MOTORS CORP.	PONTIAC	GRAND PRIX	2003	N	20040105	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MORRIS	IL		20050610		1	THE CONSUMER SUFFERED A BURN INJURY FROM THE CAR SEAT HEATER IN THE 2003 PONTIAC GRAND PRIX. ***NO ANSWER REQUIRED***. ***TRANSFERRED TO TIS***. *MR *SC *JB
10131301	GENERAL MOTORS CORP.	PONTIAC	GRAND PRIX	2003	N	20040105	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MORRIS	IL	1G2WP52 K33F	20050725	10000	1	2003 PONTIAC GRAND PRIX CAR SEAT HEATER MALFUNCTIONED.*MR THE CONSUMER WAS INJURED. (LAWYER WROTE IN ON BEHALF CONSUMER)*JB
10145620	GENERAL MOTORS CORP.	PONTIAC	MONTANA	2004	N	20051219	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TIPTON	IN	1GMDX13 E34D	20051219	22295	1	I HAD A SCARY MORNING! THE DRIVER'S SEAT IN MY CAR CAUGHT FIRE THIS MORNING. I DROPPED THE KIDS OFF AT THE BABYSITTERS HOUSE AND I LEFT MY CAR RUNNING. I GO BACK OUT AND THOUGHT I SMELLED SMOKE. I THOUGHT WELL MAYBE MY SEAT HAD SOME PAPER OR SOME TRASH ON IT SO I TURNED IT OFF. I DROVE ABOUT 4 BLOCKS AND I FELT LIKE MY LEG WAS ON FIRE. SO I PULLED OVER AND I SAW THIS SMOKE COMING OUT OF MY SEAT AND ABOUT A 1-1 1/2' INCH SLIT WHERE MY SEAT HAD BEEN BURNT! SO I DROVE TO THE CAR DEALERSHIP DRIVING IN AN AWKWARD POSITION. APPARENTLY THIS HAPPENS ALL THE TIME? OR FREQUENTLY ENOUGH THAT THE SERVICE CENTER WASN'T SURPRISED WHEN I TOLD THEM MY SEAT WAS ON FIRE. I DREAD WHAT WOULD HAVE HAPPENED HAD IT BEEN MY PASSENGER SEAT AND HAD BEEN ACCIDENTALLY TURNED ON BECAUSE I HAD A STACK FULL OF PAPERS AND MAGAZINES ON IT. I HAD NOTICED THAT MY SEAT WARMER WAS GETTING EXTREMELY HOT LATELY BUT DIDN'T ATTRIBUTE IT TO A DEFECT BUT MORE TO A SENSITIVITY WITH HEAT DUE TO MY PREGNANCY. *JB
375793	SAAB CARS USA, INC.	SAAB	900	1982		19901206	Y	0	EQUIPMENT:ELECTRIC POWER ACCESSORIES:SEATS	RALEIGH	NC	YS3AT44 51C1	19901227	78000	1	DRIVER'S SEAT HEATER SHORTED OUT. CM
10185754	SAAB CARS USA, INC.	SAAB	3-Sep	2003	N	20070105	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GRAND BLANC	MI	YS3FF49 Y431	20070321	72000	1	MY 2003 SAAB 9-3 VECTOR STARTED TO HAVE A BURNING SENSATION ON THE DRIVER'S SEAT UNDER MY LEFT THIGH. IT WAS SO HOT THAT I HAD TO PUT A TOWEL UNDER MY LEG WHEN THE HEATED SEAT WAS ON. EVENTUALLY, AFTER 2 MONTHS OF THIS, THE HEATED SEAT QUIT WORKING ALL TOGETHER. I DID TAKE IT IN FOR MAINTENANCE AND THEY TOLD ME I WOULD HAVE TO BRING IT BACK AGAIN TO HAVE THEM DISASSEMBLE THE SEAT. I HAVE READ ON SAAB CHATLINES THAT IT'S A COMMON PROBLEM AND PEOPLE HAVE BEEN GETTING THEIR SEAT LEATHER REPLACED BECAUSE OF BURN MARKS. I THINK THIS IS A VERY REAL SAFETY ISSUE THAT SHOULD CALLED TO LIGHT. I HAVE BEEN TOLD IT'S A BAD HEATING ELEMENT.*AK
10199518	SAAB CARS USA, INC.	SAAB	3-Sep	2003	N	20070228	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WATERVILLE	ME	YS3FB49 S231	20070814		1	I HAVE OWNED 4 DIFFERENT SAAB MODELS AND I HAVE ALLAYS HAD HEATED SEATS. THIS LAST WINTER WHILE WEARING A SUIT AND WOOL OVERCOAT I FELT A BURNING SENSATION ON MY BACK. I IMMEDIATELY TURNED MY SEAT OFF, WHEN I GOT OUT OF THE CAR THERE WHERE COIL BURN MARKS IN MY LEATHER SEAT. THERE HAS TO BE A SAFETY ISSUE IF A HEATED SEAT COIL CAN BURN THROUGH LEATHER, AND CAN BE FELT THROUGH AN INCH OF WOOL... *TR
10206026	SAAB CARS USA, INC.	SAAB	3-Sep	1999	N	20071013	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MEDFORD	MA	YS3DD55 N0X2	20071017	79480	1	ENABLED DRIVER SIDE SEAT HEATER FOR FIRST TIME SINCE LAST WINTER/SPRING. WHILE DRIVING, LEFT SIDE OF MY LOWER BODY STARTED BURNING, AND I SMELLED SMOKE. PARKED CAR. DIME SIZED HOLE WITH SMOLDERING EDGES WAS PRESENT ON MY DRIVERS SEAT. UPON TOUCHING IT, MY FINGER TIP WAS BURNED. IMMEDIATELY DISABLED SEAT HEATER AND STOPPED CAR. CONTACTED SAAB USA. REFERRED ME TO DEALER WHERE I AM TAKING CAR TOMORROW. THEY WILL DIAGNOSE THE PROBLEM, AND DECIDE IF THIS IS A PRODUCT DEFECT. IN MY OPINION, AND BASED ON COMPLAINTS I'VE READ FROM OTHERS, IT IS. VERY SCARY SITUATION. *JB

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10209034	SAAB CARS USA, INC.	SAAB	3-Sep	2001	N	20071110	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RICHMOND	VA	YS3DD58 HX12	20071115	94000	1	TL*THE CONTACT OWNS A 2001 SAAB 9-3. WHILE DRIVING APPROXIMATELY 45 MPH, THE CONTACT NOTICED SMOKE RISING FROM UNDER THE DRIVER SEAT. HER LEGS BECAME EXTREMELY HOT SO SHE PULLED OVER AND SHUT OFF THE SEAT WARMER. THE VEHICLE BECAME ENGLUFED WITH SMOKE AND A HOLE WAS BURNED INTO THE DRIVER SEAT. SHORTLY AFTER THE SEAT WARMER WAS SHUT OFF, THE SMOKE CEASED. THE VEHICLE HAS NOT BEEN TAKEN TO THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 94,000.
10308165	GENERAL MOTORS CORP.	SAAB	3-Sep	2004	N	20100207	N			SEATS	GOLDEN	CO	YS3FD75 Y346	20100209	76100	1	MY 2004 SAAB 9-3 ARC HAD A DANGEROUS SEAT HEATER ISSUE. I WAS NEARLY BURNED WHEN THE SEAT HEATER WENT CRAZY. SO, HOT I COULDN'T TOUCH THE SEAT. I HAD TO STOP THE CAR AND GET OUT. THIS IS DANGEROUS!!! *TR
10211418	GENERAL MOTORS CORP.	SATURN	AURA	2007	N	20071209	Y	1	0	ELECTRICAL SYSTEM:BATTERY	ARLINGTON	TX		20071211		1	I HAVE HAD A NUMBER OF ISSUES WITH MY 2007 SATURN AURA. I HAVE HAD MY DASH GO OUT FOR NO APPARENT REASON SATURN COULDN'T FIND OUT WHY IT JUST STARTED WORKING AGAIN. I ESTIMATING AROUND 13,000 MILES I HAD TO HAVE MY THERMOSTAT REPLACED. THE CAR WENT DEAD AND WOULDN'T START HAD TO BE TOWED SATURN SAID THE BATTERY WOULDN'T HOLD A CHARGE. MY BIGGEST COMPLAINT IS THE HEATED SEATS. WHILE ON MY WAY FROM WORK AT 11PM ON A 4 LANE HIGHWAY DEC 9 2007 THE DRIVER SIDE SEAT CAUGHT FIRE BURNED A HOLE ALL THE WAY THROUGH THE SEAT A LITTLE BIT BIGGER THAN A QUARTER. WHILE TRYING TO EXIT THE HIGHWAY I WAS UNABLE TO SIT IN THE SEAT. WHILE I WAS ABLE TO SAFELY STOP THE VEHICLE I DID PANIC MY REAR WAS BURNED BUT THANK GOD TRAFFIC WAS LIGHT. WHEN I TURN THE HEATER OFF AND THE CAR A POLICE OFFICER WAS ON THE SCENE AND CHECKED THE CAR OVER BEFORE THE FIRE TRUCK ARRIVED. HE STATED TO THE ONSTAR HELP THAT THE FIRE DID BURN FROM THE INSIDE OUT IT DID SMELL LIKE ELECTRICAL AND THAT IT APPEARED TO HAVE SUFFOCATED OUT AFTER THE HEATER WAS TURNED OFF. SATURN COULD ONLY TELL ME THAT THE SEAT WOULD BE REPLACED
10060361	GENERAL MOTORS CORP.	SATURN	LS1	2000	N	20031221	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FRANKFORD	CO	1G8JU52 F2YY	20040304	49879	1	THE DRIVERS SEAT HEATER SHORTED OUT AND CAUGHT FIRE BURNING A SUBSTANTIAL HOLE IN THE SEAT, CAUSING CONSIDERABLE DISCOMFORT TO MY WIFE BY BURNING HER LEG. WHEN THE MANUFACTURER WAS INFORMED THERE WAS NO ALARM OR CONCERN WHAT-SO-EVER. I BELIEVE THIS INCIDENT IS BUT ONE OF MANY AND SHOULD CAUSE CONSIDERABLE CONCERN AS THE FIRE HAZZARD SHOULD NOT BE OVERLOOKED.
10176564	GENERAL MOTORS CORP.	SATURN	SATURN L SERIES	2004	N	20061211	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WINSTON SALEM	NC	5GZCZ23 D04S	20061219	43000	2	TL* - ON DECEMBER 11, 2006, THE CONTACT WAS DRIVING HIS 2004 SATURN VIEW AT 35 MPH WITH THE SEAT WARMER ON, WHEN THE SEAT CAUGHT ON FIRE AND CONTACT WAS BURNED ON HIS LEFT LEG. THE CONTACT ATTEMPTED TO TURN THE SEAT WARMER OFF BUT COULD NOT. A MECHANIC UNPLUGGED THE SEAT WARMER AND PUT THE FIRE OUT. THE CONTACT DID NOT FILE A POLICE REPORT.
10245680	GENERAL MOTORS CORP.	SATURN	VUE	2006	N	20081015	N			EQUIPMENT	WATER TOWN	CT	5GZCZ63 476S	20081016	25000	1	I OWN A 2006 SATURN VUE AWD IN THE 2 YEARS I HAVE OWNED THE CAR HERE IS A LIST OF WHAT HAS BEEN REPLACED; 3 SET OF FRONT BRAKE ROTORS DUE TO EXCESSIVE WARPING TO A POINT WHERE THEY CANT BE TURNED WHICH RESULTED IN A SHIMMY OF THE STEERING WHEEL WHEN THE BRAKES ARE APPLIED THAT KEEPING CONTROL WAS ALMOST IMPOSSIBLE. 2)REAR WHEEL BEARINGS AT 25,000MI. 3) FRONT STRUT MOUNTS ALSO AT 25,000 MI. 4) PASS SEAT AIR BAG/SEAT HEATER MODULE(\$907 ONE WONT WORK WITHOUT THE OTHER) 5) REAR WIPER MOTOR6) WINDSHIELD WASHER PUMP 6) GAS TANK VENT VALVE SOLENOID SWITCH (THIS MAKES THE ENGINE LIGHT COM ON) 7)3 YES 3 RADIOS. 8) UPPER PASS. SEAT HEATER ELEMENT. *TR

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10254377	GENERAL MOTORS CORP.	SATURN	VUE	2005	N	20090109	Y	0	0	ELECTRICAL SYSTEM	TOMS RIVER	NJ	5GZCZ23 D45S	20090109	56586	THE DRIVER'S SEAT HEATER MALFUNCTIONED BURNING A HOLE THROUGH THE UPHOLSTERY AND MY SWEATER AS I DROVE MY 2 MINUTES TO WORK. I TURNED THE HEAT SEATER ON THE LOWEST SETTING FOR WARMTH AND WITHIN THE COMMUTE FROM HOME TO WORK, IT MALFUNCTIONED. THERE IS A 2 CM HOLE IN MY CAR SEAT AND MY SWEATER HAS BURN MARKS ON IT. I TURNED OFF THE HEATER AS SOON AS I FELT THE OVER HEATING ON MY REAREND, BUT IT WAS TOO LATE.
10377989	SMART USA DISTRIBUTOR LLC	SMART	FORTWO CABRIO	2008	N	20110107	Y			SEATS	OCKLAWAHA	FL		20110120	52000	TL - THE CONTACT OWNS A 2008 SMARTCAR CABRIO. THE CONTACT STATED THAT THE VEHICLES DRIVER-SIDE LEATHER HEATED SEAT BURNT AS A RESULT OF THE HEATER . THE VEHICLE WAS TAKEN TO THE DEALER DIAGNOSED THAT THE SEAT NEEDED TO BE REPLACED OR THE HEATING ELEMENT NEEDED TO BE DISCONNECTED. THE MANUFACTURER WAS CONTACTED AND THEY CAN NOT HELP BECAUSE THE VEHICLE WAS NOT UNDER WARRANTY. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE 52,000 AND THE CURRENT MILEAGE WAS 60,000. PM
562557	SUBARU OF AMERICA, INC.	SUBARU	LEGACY	1998			N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH LAKE TAHOE	CA		20010820		1 THE SEAT HEATER FAILED.
883047	SUBARU OF AMERICA, INC.	SUBARU	LEGACY	2000	N	20010301	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KOON RAPIDS	MN	4S3BH67 51Y7	20010314		1 WHEN HEATER SWITCH IS ACTIVATED AND THEN DEACTIVATED IT WILL NOT SHUT OFF.*AK THE PROBLEM WAS REGARDING SEAT HEATER. IT HAD RUBBER SMELL WHEN ACTIVATED. *YH
10216019	SUBARU OF AMERICA, INC.	SUBARU	LEGACY	2005	N	20080125	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO	4S3BL676 856	20080125	43854	1 THE HEATED SEATS IN THE SUBARU LEGACY GT LIMITED HAVE AN ELEMENT THAT 'ARCS' ON TO ITSELF. MINE HAD A BURN HOLE IN THE FABRIC UPON REPLACEMENT. THIS REPRESENTS A FIRE HAZARD. POSSIBLE SYMPTOMS ARE BOTTOM OF THE SEAT HEATING, BUT NOT THE BACK, AND VICE VERSA. *TR
10074651	SUBARU OF AMERICA, INC.	SUBARU	OUTBACK	1997	N	20040601	N	0	0	ELECTRICAL SYSTEM	COLORADO SPRINGS	CO	4S3BG68 56V7	20040602		1 AFTER ALTERNATOR REPLACED, NOTICED THE FOLLOWING SEQUENCES OF ELECTRICAL OUTAGES: REAR POWER OUTLET, SEAT HEATER SWITCHES, RADIO DIAL ILLUMINATION LIGHT, KEY-IN-IGNITION ALARM, DOOR AJAR LIGHTING, SEATBELT OFF LIGHTING.*AK
10086600	AMERICAN SUZUKI MOTOR CORP.	SUZUKI	GRAND VITARA	2002	N	20040509	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OVERLAND PARK	KS	JS3TD62 V524	20040811	24651	1 2002 SUZUKI GRAND VITARA. DRIVERS HEATED SEAT WIRING FIRE.*JB
10014637	TOYOTA MOTOR SALES, USA INC.	TOYOTA	AVALON	1999	N	20031101	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GROVELAND	MA	4T1BF18 B4XU	20030807	50000	2 THE DRIVER HEATER SEAT MALFUNCTIONED AND BURNED THE CONSUMER. *JB THE FIRST SEAT GRID WAS REPLACED BECAUSE IT DIDN'T WORK. THE REPLACEMENT BURNED THE CONSUMER WHILE THEY WERE DRIVING AND NEVER CAME ON AGAIN. THE DEALERSHIP REFUSED TO REPLACE THE FAILED PART AGAIN. *PH *JB
10057583	TOYOTA MOTOR SALES, USA INC.	TOYOTA	CAMRY	1992	N	20040204	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HAUPPAUGE	NY	PLEASE FILL	20040205	126000	1 WHEN TURNING THE VEHICLE OFF THE VEHICLE'S PASSENGER SIDE SEAT CAUGHT ON FIRE WITHOUT WARNING. *NM.
10297127	TOYOTA MOTOR CORPORATION	TOYOTA	CAMRY	2007	N	20091225	N			SEATS	NAINTIC	CT	4T1BK46 K47U	20091228	138350	TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHILE USING THE HEATED SEATS HE NOTICED A BURNING ODOR. AFTER HE TURNED OFF THE SYSTEM THE SEATS WERE VERY HOT. HE BELIEVED THAT THERE WAS AN ELECTRICAL FIRE BEING STARTED BY THE SEAT HEATER. HE HAD NOT TAKEN THE VEHICLE TO THE DEALER TO-DATE. HE CALLED THE MANUFACTURER AND WAS TOLD THAT IT COULD BE INSPECTED BUT IT WOULD BE AT HIS EXPENSE. THE VEHICLE HAD NOT BEEN REPAIRED TO-DATE. THE CURRENT MILEAGE WAS APPROXIMATELY 138,500. THE FAILURE MILEAGE WAS APPROXIMATELY 138, 350.

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10109252	TOYOTA MOTOR NORTH AMERICA, INC.	TOYOTA	CAMRY SOLARA	2004	N	20041202	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN ANTONIO TX	4T1CA38 P64V	20050302	4600	1	VEHICLE WAS PARKED AND WITHOUT INCIDENT THE SEAT HEATER CAUGHT ON FIRE. OWNER TOOK THE VEHICLE BACK TO THE DEALER, WHO REMOVED THE SEAT, AND INSTALLED A NEW SEAT. *AK *TC
10301888	TOYOTA MOTOR CORPORATION	TOYOTA	HIGHLANDER	2010	N	20091123	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CLEVELAND GA	5TDYK3E H6AS	20100122	60	1	TL*THE CONTACT OWNS A 2010 TOYOTA HIGHLANDER. THE CONTACT STATED THAT WHEN HE TURNED THE HEADLIGHTS ON, HE COULD NOT SEE OBJECTS ON THE SIDE OF THE VEHICLE. WHILE DRIVING APPROXIMATELY 35 MPH AND VARIOUS SPEEDS IF HE HIT A DIP OR CURVE IN THE ROAD, THE VISIBILITY WOULD DROP TO LESS THAN 2 FEET IN FRONT OF HIM. HE NOTICED THE ISSUE DIFFERENCE WHENEVER HE HAD TO USE THE HEADLIGHTS. HE TOOK THE VEHICLE TO THE DEALER AND WAS INFORMED THAT THERE WAS NO SOLUTION TO THE PROBLEM. HE CALLED THE MANUFACTURER AND WAS ADVISED TO FILE A LEMON LAW COMPLAINT. THE CURRENT MILEAGE WAS APPROXIMATELY 3,500. THE FAILURE MILEAGE WAS APPROXIMATELY 60. UPDATED 03/19/10. *LJ THE WINDSHIELD HAD TO BE REPLACED DUE TO HAIRLINE CRACKS FORMING, THE HEATED SEATS WERE NOT HEATING PROPERLY, THE SKID CONTROL LIGHT HAD ILLUMINATED AND THE DASH LIGHTS WOULD BLINK INTERMITTENTLY. UPDATED 07/27/10*JB
10248804	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20081110	N			UNKNOWN OR OTHER	UNIVERSITY PARK FL	5TDZA22 C84S	20081114	83600		LEFT SLIDING DOOR ON 2004 SIENNA XLE LIMITED IS FAILING TO WORK PROPERLY AND FRONT SEAT HEATER DRIVER SIDE STOPPED WORKING- HAD IT 'REPAIRED' AND IT STILL DOESN'T WORK
10257214	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20071001	N	0	0	SEATS	WALTHAM MA		20090202	50000		BOTH SEAT HEATERS FAILED AFTER 50K MILES AND 3.5 YEARS OLD
10258910	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20090101	N	0	0	UNKNOWN OR OTHER	MELROSE MA		20090217	39000		VAN HAS LESS THAN 40,000 MILES AND SO FAR ALL DOORS ON VAN HAVE FAILED. SLIDING DOOR CABLE SNAPPED AND PIECES CAME FLYING OUT AND HIT ME. SLIDING DOORS FREEZE SHUT IN COLD WEATHER MAKING GETTING A CHILD IN OR OUT OF THE IN THE CASE OF AN EMERGENCY IMPOSSIBLE. BOTH SEAT HEATERS HAVE FAILED. THE VAN HAS REQUIRED 3 BRAKE JOBS AND 2 SETS OF TIRES IN LESS THAN 40,000 MILES.
10292203	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20070110	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRMONT WV	5TDZA22 C64S	20091115	32000	1	FRONT DRIVER SEAT HEATER QUIT WORKING. *TR
10328346	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20100103	Y			SEATS	PEORIA IL	5TDZA22 C54S	20100501	95000	1	TOYOTA (2004 SIENNA) SEAT HEATER BURNED A HOLE THROUGH THE LEATHER ON DRIVERS SEAT. TOYOTA (JUDY FAUL) INTERVIEWED ME/MY CASE AND SUBMITTED TO TERRENCE CHU (REGULATORY AFFAIRS). HE WROTE ME A LETTER 3 MONTHS LATER AND SAID TOYOTA WAS NOT AT FAULT BECAUSE I HAD A TOWEL (8'X8' BABY BURP CLOTH) ADJACENT TO MY LEG (LEFT OUTER THIGH) AND THE OWNERS MANUAL STATES 'NOT TO USE AN INSULATING OBJECT' WITH THE SEAT HEATER OPERATING. HE NEVER CONTACTED ME FOR CLARIFICATION ON THE INCIDENT. I HAVE BEEN DENIED ACCESS TO ANYONE AT TOYOTA. THE DEALER (PEORIA, IL) SAID THEY WILL REPAIR FOR \$1337, BUT WILL NOT SUPPORT ME TO REPAIR THE DAMAGE THE FAULTY HEATER CREATED. I CAN SEE THEIR LOGIC IF SITTING ON A STACK OF TOWLES, BUT NOT A RAG, OF WHICH THE CONSISTENCY IS LESS THAN THE SKI PANTS WORN (WITH THE HEATER OPERATING) OR MY WIFE SWEATER DRESSES IN THE SAME MANNER. PERSONAL FRIENDS (TORY OLSEN) HAD THE SAME YEAR VAN AND THE SAME PROBLEM. TOYOTA REPAIRED THEIRS AS IT WAS UNDER WARRANTY. THE HEATER ELEMENT IS STILL HOOKED UP (AND DANGEROUS) AND TOYOTA WILL NOT SERVICE UNLESS WE PAY. *TR

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10331830	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20100521	N				ELECTRICAL SYSTEM	PARSONS	KS	5TDZA22C94S	20100523	60000	1	I HAVE 2 DIFFERENT COMPLAINTS. DRIVER SIDE SEAT HEATER BURNED LEGS OF 3 DIFFERENT DRIVERS BEFORE COMPLETE FAILURE. HEAT WAS NOT ADJUSTABLE. DRIVER AND PASSENGER HEATERS STOPPED WORKING AT SAME TIME. TOOK TO DEALER, RECOMMENDED NEW HEATING ELEMENT (\$1000+). OPTED NOT TO FIX. 2ND COMPLAINT, CHECK ENGINE, VSC, AND TRAC OFF LIGHTS ILLUMINATED. THE VAN HAS BEEN SENT TO THE DEALER ON AT LEAST 3 OCCASIONS. GAS CAP HAS BEEN REPLACED SEVERAL TIMES, SPARK PLUGS CHANGED. WILL GO OFF FOR BRIEF PERIODS, BUT ALWAYS TO RETURN. THIS HAS BEEN GOING ON FOR AT LEAST 30,000 MILES. I COULD LIVE WITH THE CHECK ENGINE LIGHT ON, BUT IF THE OTHER LIGHTS ARE ILLUMINATED, THAT INDICATES THESE COMPONENTS ARE NOT WORKING-KIND OF IMPORTANT-SKID CONTROL & TRACTION CONTROL!! THERE ARE MANY COMPLAINTS OUT THERE ON BLOGS, DOESN'T LOOK LIKE ANYONE HAS FILED ANY REPORTS WITH YOUR OFFICE REGARDING THIS SAME PROBLEM, WHICH IS TOO BAD BECAUSE IT'S OBVIOUSLY A PROBLEM NOT WITH JUST SIENNA BUT SEVERAL OTHER MODELS AS WELL. EXTREMELY FRUSTRATING WHEN EVEN THE DEALER CAN'T DETERMINE WHAT THE PROBLEM REALLY IS!! WE PURCHASED THIS VEHICLE BECAUSE OF THE SAFETY
10384743	TOYOTA MOTOR CORPORATION	TOYOTA	SIENNA	2004	N	20110110	Y	1	0		ELECTRICAL SYSTEM	ANNANDALE	VA	5TDZA22C04S	20110228	50000		IN EARLY JANUARY 2011, THE HEATER FOR THE PASSENGER CAR SEAT IN MY TOYOTA SIENNA BURNED THROUGH THE LEATHER, THROUGH MY 12 YEAR OLD DAUGHTER'S DRESS AND SUPERFICIALLY BURNED HER LEG. I BELIEVE THE SEAT IS DEFECTIVE AS A FUSE OR OTHER SAFETY FEATURE SHOULD HAVE PREVENTED SUCH AN INJURY/EVENT.
740858	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	BEETLE	2000		20010124	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WILMINGTON	NC	3VWCA21C1YM	20010213		3	THE DEALER ADMITS THAT THEY ARE UNABLE TO FIX THE FRONT DRIVER SEAT. THE HEATED OPTION ON THE SEAT IS INOPERABLE AND AFTER A REASONABLE NUMBER OF ATTEMPTS THE OPTION IS STILL NOT FUNCTIONING. I AM GOING TO ARBITRATION TO HAVE VW PURCHASE THE VEHICLE BACK ON 02/15/01. THE DEALER SAID THAT THERE ARE SIMILAR PROBLEMS ON ALL BEETLES WITH THESE SEATS YET NO TECH BULLETIN HAS BEEN PUT OUT AS OF YET. THIS CAR IS A LEMON AND I AM GETTING NOWHERE.*AK
10353798	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	BEETLE	2006	N	20060903	N	1	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OROVILLE	CA	3VWSF31Y76M	20100903	60000		TL*THE CONTACT OWNS A 2006 VOLKSWAGEN BEETLE. SHE NOTICED RED MARKS ALONG THE BACK OF HER LEGS AND BACK. AFTER SEEING A DOCTOR SHE WAS INFORMED THAT THE RED MARKS WERE A RASH FROM A HEATING BURN CAUSED BY THE HEATED CAR SEATS. SHE WAS ALSO INFORMED THAT THE RASH MAY NEVER GO AWAY. THE VEHICLE WAS NEVER EXAMINED BY A DEALER. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 100,000.
555622	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	CABRIO	2000							SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW YORK	NY	3VWDC21V5YM	20000928		1	HEATED SEATS DO NOT WORK PROPERLY. *SLC
10063883	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	CABRIO CONVERTIBLE	1999	N	20040224	N				ELECTRICAL SYSTEM	NORTH PORT	FL	3VWBB61E4XM	20040325			THE CHECK ENGINE LIGHT KEEPS COMING ON & STAYS ON, AS DOES THE ABS LIGHT, THE DRIVERS SEAT HEATER SHORTED OUT, THE CARS BATTERY EXPLODED, THE DRIVERS POWER WINDOW MALFUNCTIONS, THE VOLUME CONTROL ON THE RADIO HAS A MALFUNCTION, THE HYDROLIC PUMP FOR AUTOMATIC TOP MALFUNCTIONED & NEEDED TO BE REPLACED AS WELL AS SOME OTHER MORE MINOR PROBLEMS.
10150334	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	EUROVAN	2001	N	20051015	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MOSCOW	ID	WV2MB47041H	20060215	52000	2	DT*: THE CONTACT STATED WHILE DRIVING SMOKE WAS SMELLED. THE SMOKE WAS DISCOVERED COMING FROM THE FRONT PASSENGER SEAT. THE VEHICLE WAS TAKEN TO THE DEALERSHIP FOR INSPECTION. THEY DETERMINED THE SEAT HEATER BURNED THE SEAT. THE HEATER AND SEAT WERE REPLACED. AFTER PICKING UP THE VEHICLE FROM THE DEALERSHIP, WHILE DRIVING HOME THE ENGINE BLEW AND THE VEHICLE WAS TAKEN BACK TO THE DEALERSHIP AGAIN. THE DEALERSHIP INSPECTED AND DETERMINED THE ENGINE NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED; HOWEVER NO ADDITIONAL REPAIRS WERE MADE.

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10157920	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	EUROVAN	2002	N	20060201	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WAYNE PA	WV2NB47022H	20060520	102500	1	BOUGHT A USED 2002 EUROVAN WITH SEAT WARMER IN JAN 2006. SEAT WARMERS WORKED INITIALLY, BUT ON PASSENGER SIDE IT OVERHEATED AND MELTED THROUGH THE FACTORY SYNTHETIC CLOTH SEAT COVER CAUSING ABOUT A 1 INCH CHARRED BLACK SPOT AS WELL AS OTHER DISCOLORATION NEARBY. WIFE WAS SITTING IN THE SEAT AND NOTICED THE EXTREMELY HOT SPOT AND TURNED IT OFF BEFORE IT DID MORE DAMAGE OR INJURY. I AM MAKING THIS COMPLAINT AFTER FINDING OTHERS HAVE HAD THE SEAT WARMER PROBLEMS ON THEIR VW MODELS, DOCUMENTED ON A TECHNICAL SERVICE BULLETIN ON EDMUNDS.COM FOR 2002-2003 VW JETTAS AND VVVORTEX.COM INTERNET SITES. *JB
10185706	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	EUROVAN	2002	N	20070313	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KENNEBUNK ME	WV2NB47052H	20070320	82000	1	HEATED SEATS CAUGHT ON FIRE AND BURNED THE UPPER PORTION OF THE PASSENGER SEAT.*AK
10383060	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	EUROVAN	2003	N	20110209	Y			ELECTRICAL SYSTEM	ROCKWELL TX	WV2MB47043H	20110217	125000		FAULTY SEAT HEATER IN DRIVERS SEAT CAUSED FIRE INSIDE THE VEHICLE. IT IS A 2003 VOLKSWAGEN EUROVAN. IT WAS WARMING IN THE DRIVEWAY OF OUR HOME BECAUSE OF RECENT ICE STORM. WE MANAGED TO PUT THE FIRE OUT AND IT WAS CONTAINED TO THE ONE SEAT BUT THE SEAT IS BADLY DAMAGED AND THE INTERIOR OF VAN SMELL OF BURNED WIRING.
10067472	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GOLF	2003	N	20040417	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CANADA	9BWGP210J834	20040928	20000	1	WHILE DRIVING AT 5 MPH CONSUMER SMELLED SMOKE. DRIVER'S SEAT OVERHEATED. CONSUMER PARKED THE VEHICLE AND EXITED BEFORE THE SEAT BURST INTO FLAMES. THE FIRE WAS EXTINGUISHED, AND NO INJURIES WERE SUSTAINED.*AK CONSUMER ALMOST HAD AN ACCIDENT WHILE TRYING TO STEER THE VEHICLE TO SAFETY. *TC
10103090	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GOLF	2003	N	20041202	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SELLERSVILLE PA	9BWGP61J634	20041203		1	DRIVER'S SIDE SEAT HEATER CAUGHT ON FIRE BURNING CONSUMER'S LEG. MANUFACTURER WAS NOTIFIED.*AK
10108240	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GOLF	2003	N	20050123	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EAGAN MN	9BWGP61J734	20050130	88500	1	DRIVERS SEAT HEATER SHORTED OUT, BURNING A HOLE IN SEAT AND DRIVERS TROUSERS.*AK
10145249	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GOLF	2002	N	20051214	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BREMERTON WA	9BWGB61J424	20051214	45000	1	BURNING SMELL OCCURRED ON OFF-HIGHWAY ROAD, TRAVELING AT SPEEDS UNDER 5 MPH. HOT SENSATION ON THIGH PROMPTED QUICK ACTION TO TURN OFF VEHICLE / SEAT HEATER WHILE GETTING OUT OF THE VEHICLE A 1/4' HOLE WAS FOUND ON THE LEFT SIDE OF THE DRIVERS SEAT. HARNESS WAS DISCONNECTED AND SERVICE WAS SCHEDULED. *NM
10143669	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GTI	2002	N	20051105	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FORT WASHINGTON PA	9BWDE61J024	20051125	35500	1	DRIVERS SIDE SEAT (VELOUR NOT LEATHER) W/ VW COLD WEATHER PACKAGE (HEATED SEATS), WHEN HEATED SEAT WAS TURNED ON IT WOULD SHOCK ME, THE DRIVER. THIS HAPPENED OVER THE COURSE OF 3 OR 4 DAYS AND NOW IT DOES NOT WORK AT ALL. *JB
10144553	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GTI	2001	N	20051206	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WATERTOWN MA		20051206	60000	1	DRIVER'S SIDE HEATED SEAT BURNED A HOLE THROUGH SEAT COVER AND MY PANTS, WAS ABLE TO TURN THE SWITCH OFF WITHOUT CRASHING. VOLKSWAGEN SAYS I CAN PAY FOR THE DIAGNOSIS AND REPAIR AS THE ITEM IS NOT COVERED UNDER WARRANTY APPARENTLY AS MY CAR IS A 2001, NEWER MODELS WITH SAME SEATS ARE COVERED. I WILL BE LOOKING AT REPAIRING IT MYSELF IF NOT COVERED. *JB
10212730	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GTI	2001	N	20071101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MADISON AL	WVWPG21J71W	20071226	142500	2	THE HEATED LEATHER SEATS IN MY 2001 VOLKSWAGEN GTI VR6 'OVERHEAT' AND BURNT THE SEAT MATERIAL. I OFTEN TURNED OFF THE HEATERS AS I FELT THEY WERE GETTING TOO HOT. THE HEATERS RUINED THE SEAT MATERIAL WHICH I HAD TO REPLACE. *TR

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10318608	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	GTI	2001	N	20100310	N	1	0	SEATS	NEWPORT	NH	20100310	110000	1	IN MY 2001 GTI GLX VR6 THE DRIVERS SIDE HEATED SEAT, HEATS UP SO MUCH THAT IT BURNS MY LEGS, ACTUAL RED BURN MARKS! EVEN IF TURNED DOWN TO THE LOWEST SETTING THE SEAT WILL BURN ME. I KNOW IN MY FRIENDS 2002 JETTA THEY HAD THEIR HEATER IN THE SEAT REPLACED BY VW FOR THE SAME ISSUE FREE OF CHARGE. I HAVE BEEN TO VW AND THEY SAY IT'S NOT COVERED. I WANT TO USE THE HEATED SEAT BUT NEVER TRUST IT TO NOT BURN ME.	
523847	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	1995	N	19970301	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BEAVERTON	OR	3VWSC81H8SM	19971007	3	DASH LIGHTS WERE REPLACED 3 TIMES. IN ADDITION, STEERING COLUMN SMOKES AT SPEEDS OF 45 MPH. ALSO, SEAT HEATER BURNED A HOLE IN DRIVER'S SEAT/BURNED DRIVER'S LEG. SMOKES AND SMOLDERS WHEN SET ON HIGH AND SEAT IS OCCUPIED. *AK	
10011265	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20030307	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTHWEST HARBOR	ME	3VWFK69M52M	20030310	27000	1	THE HEATER SEAT CAUGHT ON FIRE.*JB
10040917	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20030927	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	APPLE VALLEY	MN	3VWSE69M72M	20030929	12000	1	MY HEATED SEATS CAUGHT FIRE AND BURNT MY ASS.*AK
10042483	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20030929	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENO	NV	3VWSE69MX2M	20031007	28000	1	CONSUMER SMELLED SMOKE WHILE TRAVELING WITH DRIVER'S SEAT HEATER TURNED ON. CONSUMER OPENED DRIVER'S SIDE WINDOW, AND DRIVER'S SEAT CAUGHT ON FIRE, BURNING CONSUMER. *AK
10042595	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20031005	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TORRANCE	CA	WVWSE61J03W	20031008	9000	1	DRIVER'S SIDE HEATED SEAT BECAME EXTREMELY HOT, BURNING THE LEATHER, AND BURNING THROUGH THE CONSUMERS PANTS, SLIGHTLY BURNING CONSUMER'S LEG. DEALER AND THE MANUFACTURER HAVE BEEN NOTIFIED.*AK
10044632	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031023	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FREDERICK	MD	3VWSK69M22M	20031023	29000	1	WITHIN 30 SECONDS OF STARTING VEHICLE AND TURNING ON THE SEAT WARMER CONSUMER SMELLED SMOKE, AND FELT A BURNING SENSATION ON THE LEGS. DRIVER'S SIDE SEAT HEAT COIL BURNED OUT THROUGH THE SEATS UPHOLSTERY. CONSUMER TURNED SEAT WARMER OFF BEFORE BURN INJURIES WERE SUSTAINED.*AK
10045622	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031105	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MADISON	WI	3VWSE69M12M	20031106	22100	1	WHILE DRIVING I SMELLED SOMETHING BURNING. AS I PULLED OVER I FELT I WAS BEING BURNED ON MY UPPER LEFT LEG (REAR END). I GOT OUT AND CHECKED AND MY SEAT HEATING UNIT HAD BURNED THROUGH THE SEAT, THROUGH MY PANTS AND COAT AND BURNED MY SKIN.*AK
																ON THE EVENING OF OCTOBER 30, MY 2003 VOLKSWAGEN JETTA VEHICLE DRIVER SEAT AND MY COAT CAUGHT ON FIRE, BEGINNING TO MELT MY PANTS TO MY	
																AFRAID TO DRIVE WITH THE SEAT HEATER FEATURE, NO COMPENSATION FOR MY	

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10045916	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031110	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROCKVILLE	MD	20031110		1	THE SEAT WARMER OF MY 2002 VOLKSWAGON JETTA MALFUNCTIONED AND STARTED A FIRE WITHIN THE SEAT. THERE WAS SMOKE AND A FLAME INSIDE THE SEAT. IT BURNED THE PANTS I WAS WEARING. AND BURNED MY LEG SLIGHTLY.*AK ***WHEN I CALLED THE SERVICE CENTER TO SCHEDULE AN APPOINTMENT TO FIX THIS PROBLEM, THEY SAID 'YEAH, THAT'S BEEN HAPPENING, WE'RE CALLING THE CARS 'HOT PANTS!' THEY ALSO TOLD ME THAT THE SEATS ARE ON BACK ORDER, AND THAT THEY HAVE HAD A CAR THERE FOR OVER A WEEK THAT HAD THE SAME PROBLEM.	
10046053	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031025	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CLEVELAND	OH	20031030		1	WHILE DRIVING CONSUMER SMELLED A BURNING ODOR COMING FROM INSIDE THE VEHICLE. CONSUMER PULLED OVER TO INVESTIGATE THE SMELL, AND NOTICED THAT DRIVER'S SEAT WAS BURNING. CONSUMER TOOK VEHICLE TO THE DEALERSHIP.*AK	
10046694	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N		N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TROY	MI	3CW5E69 N12M	20031110		1	THE DRIVER'S SIDE SEAT HEATER OVERHEATED AND BURNT A HOLE THROUGH DRIVER'S PANTS, BUT DIDN'T BURN THE DRIVER'S LEG. *AK
10047577	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031124	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TORONTO		3VWSB29 0M02M	20031125		1	VOLKSWAGEN JETTA GLS 2002 THE HEATED SEAT ON THE DRIVER'S SIDE STARTED TO SMOKE DUE TO FAULTY WIRING. *LA
10048952	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031126	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WINDHAM	ME	3VWSP69 M92M	20031201	62000	1	THE FRONT DRIVERS SEAT OF MY 2002 VW JETTA SEDAN GOT EXTREMELY HOT WHILE I WAS SITTING ON IT CAUSING THE LEATHER SEAT TO START TO BURN AND MY BUTTOCKS TO BURN SLIGHTLY AS WELL.*AK
10049245	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031204	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NUTLEY	NJ		20031205		1	MY ELECTRONICALLY HEATER DRIVER SEAT OF MY 2002 VW JETTA OVERHEATED AND BURNED MY SEAT CUSHION. *JB
10049434	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20031208	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CUMBERLAND	ME		20031208		1	WE OWN A 2002 JETTA TDI WAGON AND THE DRIVER SEAT HEATING DEVICE BURNED A HOLE IN THE SEAT AND STRAIGHT THROUGH MY OVERCOAT. THIS ALL HAPPENED WITHIN 1 MILE OF DRIVING THE VEHICLE. IF I DID NOT HAVE A THICK JACKET ON, I CERTAINLY WOULD HAVE BEEN BURNED AND IF I DID NOT CATCH IT IN TIME, A FIRE COULD HAVE STARTED. *AK
10049944	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20030929	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENO	NV	3VWSE69 MX2M	20031203		1	VEHICLE'S SEAT HEATER CAUGHT ON FIRE.*MR CONSUMER SMELLED BURNING AND ROLLED DOWN THE WINDOW ABOUT THREE INCHES DUE TO THE RECENT FOREST FIRES. SHE THEN FELT A BURNING SENSATION, LOOKED DOWN AND SAW A 6-8' FLAME COMING UP HER LEFT SIDE. SHE WAS BURNED AS WELL AS HER CLOTHING AND SEAT. CONSUMER PULLED OVER TO THE SIDE OF THE ROAD. PICTURES WERE SENT TO NHTSA VIA EMAIL. *PH
10050145	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20021112	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FERNLEY	NV		20031205	32000	1	WHILE DRIVING UNDER 55 MPH CONSUMER NOTICED THAT THE DRIVER'S SEAT WAS BECOMING TOO HOT. CONSUMER PARKED THE VEHICLE AND DISCOVERED THAT THE HEATING UNIT BURNED A HOLE IN THE LEATHER SEAT AND IN CONSUMER'S PANTS. THE VEHICLE WAS TAKEN TO THE DEALER, WHO INFORMED THE CONSUMER THAT A NEW SEAT HEATER WAS NEEDED.*AK WHILE DRIVING CONSUMER NOTICED THAT THE DRIVER'S SEAT WAS BECOMING TOO HOT. CONSUMER PARKED VEHICLE AND DISCOVERED THAT THE HEATING UNIT HAD BURNED A HOLE IN THE LEATHER SEAT AND IN THE CONSUMER'S PANTS. VEHICLE WAS TAKEN TO THE DEALER WHERE CONSUMER WAS INFORMED THAT THE SEAT HEATER NEEDED TO BE REPLACED.*MR

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10050594	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031215	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FLINT MI	3VWSP69 M72M	20031216	33400	1	I WAS DRIVING AND NOTICED MY HIP HAD AN ITCH. I ITCHED IT AND IT SORT OF WENT AWAY. THE NEXT DAY THE SAME THING HAPPENED, BUT I TOUCHED THE SEAT IN MY CAR, AND THAT IT WAS REALLY, REALLY HOT. I STOPPED AND LOOKED, AND THE LEATHER WAS A BIT DEFROMED, AND I NOTICED A BURNING SMELL. THE HEATING ELEMENTS IN MY 2002 VW JETTA TDI WERE OVERHEATING, AND COULD HAVE CAUGHT ME OR THE CAR ON FIRE. I AM GONG TO THE DEALER TO HAVE IT LOOKED AT IN 2 DAYS. *AK
10050611	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20031202	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUDERTON PA		20031216	25000	1	2003 VW JETTA 1.8T GLS W/ LEATHER HAS HEATED SEATS. SEATS MALFUNCTIONED AND BURNT A HOLE THROUGH THE LEATHER. IF I HAD BEEN DRIVING I WOULD HAVE BEEN SCORCHED, LUCKILY I WAS STILL IN MY DRIVEWAY. SEE HERE FOR SIMILAR INCIDENTS. *AK HTTP://FORUMS.VWVORTEX.COM/ZEROTHREAD?ID=1113071&PAGE=1
10051267	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031205	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RACINE WI	3VWSB69 M12M	20031229	22000	1	I TURNED MY HEATED SEAT ON AND 5-7 MINUTES INTO THE DRIVE I NOTICED A BURNING SMELL AND REALIZED MY SEAT WAS REALY HOT. I TURNED THE HEATED SEAT OFF AND BURNING STOPPED. UPON VISUAL INSPECTION I NOTICED A HOLE BURNT INTO SEAT AND A SINGED DIME SIZED MARK ON MY COAT. I HAVE BEEN WITHOUT MY CAR NOW FOR 24 DAYS AND I AM STILL WAITING FOR THE PART TO GET IN THE COUNTRY. *AK
10051351	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2001	N	20030216	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH BOSTON MA	3VWSD29 M71M	20031230			INJURY DUE TO HEATED SEAT IN JETTA 2001. SERIOUS INJURY TO THE SACRAL NERVE AND SCIATA NERVE RESULTING IN COMPLETE 'SADDLE' NUMBNESS FOR 4-5 WEEKS AND SEVERE NUMBNESS IN THE FEET FOR 5+ WEEKS WITH LASTING NUMBNESS IN SOLES OF FEET CONTINUING NEARLY ONE YEAR LATER.
10053490	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N		N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBUS OH	3VWSB69 M62M	20040106	28000	1	CONSUMER INSTALLED A DRIVER'S SIDE SEAT WARMER. IT BEGAN TO SMOLDER AND BURN A WHOLE IN THE DRIVER'S SIDE SEAT.*AK
10053503	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N		N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GRANBY MA		20040107	26000	1	VEHICLE CAME EQUIPPED WITH SEAT HEATERS. THE LEFT DRIVER'S SIDE SEAT GOT VERY HOT WHEN THE HEATER WAS ON. THIS RESULT IN CONSUMER BEING BURNT. *AK
10053648	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N		Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EVANSTON IL		20040108		1	CONSUMER STATED WHILE TRAVELING AND WITHOUT ANY INDICATION NOTICED SMOKE COMING FROM UNDER DRIVER'S SEAT, CAUSING CONSUMER'S JACKET TO CATCH ON FIRE. CONSUMER PULLED VEHICLE OVER, AND NOTICED A BURNT HOLE IN SEAT. *AK
10055981	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2000	N	20031120	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HENDERSONVILLE TN	3VWSF29 M1YM	20040128	98000	1	PASSENGER'S SIDE SEAT HEATER HAD A CIGARETTE SIZE BURN HOLE IN IT. WHILE DRIVING CONSUMER SMELLED A BURNING ODOR, WHICH BECAME STRONGER AS TIME PROGRESSED. ALSO, SMOKE CAME FROM THE SEAT. WHEN HEATER WAS TURNED OFF THE SMELL AND THE SMOKE CEASED. *AK
10056791	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040130	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PENSACOLA FL		20040208	47555	1	HEATED SEATS MALFUNCTION. THIS IS THE SECOND TIME THE SEATS MALFUNCTIONED CAUSING MELTING OF FABRIC AND SMOKE, DESTROYING SEATS. LUCKILY NO ONE WAS SERIOUSLY HURT. VW REPLACED SEATS JUST 10 MONTHS AGO FOR THE SAME PROBLEM. *AK
10057213	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040124	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENTON WA	3VWSB69 M12M	20040226	24646	1	THE CONSUMER SMELLED A BURNING CHEMICAL SCENT IN THE VEHICLE. THE CONSUMER THEN FELT A BURNING SENSATION IN HER HAND AND THE A SHARP PAIN. THE CONSUMER THEN DISCOVERED A HOLE IN THE SEATS FROM THE SEAT WARMER. THE CONSUMER STATED THIS IS THIRD ELECTRICAL FAILURE SHE HAS HAD WITH THE VEHICLE. *AK *JB
10057213	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040130	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENTON WA	3VWSB69 M12M	20040130	24646	1	A FIRE STARTED UNDER THE DRIVER'S SIDE WHILE DRIVING AT 25 MPH, BURNING CONSUMER'S PANTS AND LEG. VEHICLE WAS TAKEN TO THE DEALER. THE CAUSE OF FIRE WAS UNKNOWN. *AK
10058319	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040217	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILWAUKEE WI		20040217	25999	1	DRIVER SEAT BURNED BY MALFUNCTION OF THE SEAT HEATING SYSTEM ON MY VW JETTA 2002. *JB

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10058754	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20040217	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COVINGTON	GA		20040223	51300	1	DRIVERS HEATED SEAT BURNED A HOLE IN THE SEAT AND BURNED THE DRIVER.*AK
10058790	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031107	Y	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STRONGSVILLE	OH	3VWSE69 MX2M	20040223	26000	1	DRIVER SEAT HEATER MALFUNCTIONED, BURNING THE SEAT CUSHION, MY CLOTHING AND SKIN, CAUSING MINOR INJURY.*AK
10060404	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20031120	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOCKPORT	NY		20040304	15000	2	I OWN A VOLKSWAGEN 2003 JETTA WAGON. THE DRIVERS SIDE SEAT WARMER BURNED A HOLE THROUGH THE SEAT COVER. WHEN BROUGHT IN FOR SERVICE I ASKED THEM TO CHECK THE PASSENGER SIDE FOR THE DEFECTIVE PART AND THEY SAID THERE WAS NO PROBLEM. ONE MONTH LATER I STARTED SMELLING THE SAME SYNTHETIC BURNING SMELL, AND NOTICED A DISCOLORATION ON THE SEAT WHERE THE HOT SECTION IS. *AK
10061124	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031201	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CINCINNATI	OH	3VWSP69 M02M	20040401	39810	1	THE CONSUMER TURNED ON THE SEAT HEATER AND IT BURNED A HOLE IN THE CONSUMER'S PANTS WITH PROPER TEMPERATURE ADJUSTMENT. *AK *SC *JB
10063251	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N		N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CENTREVILLE	VA	3VWSE69 M52M	20040520	45900	1	DRIVER'S SIDE SEAT WARMER MALFUNCTIONED. THE DRIVER BEGAN TO SEE AND SMELL SMOKE, PULLED OVER, GOT OUT, AND NOTICED A QUARTER SIZE HOLE IN THE DRIVER'S SIDE SEAT THAT WAS SMOKING, AND LITTLE SPARKS CAME OUT. *AK VEHICLE WAS REPAIRED UNDER WARRANTY. *LA
10063737	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040115	Y	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KANSAS CITY	MO	3VWSE69 MX2M	20040323		1	ON MY 2002 VOLKSWAGEN JETTA 1.8T, MY SEATWARMER IGNITED AND BURNED THROUGH BOTH MY SEAT AND THE COAT I WAS WEARING AT THE TIME, LEAVING HOLES IN BOTH. INCIDENT DATE IS APPROXIMATE. I IMMEDIATELY CALLED THE DEALERSHIP AFTER IT HAPPENED AND THUS, THEY MAY HAVE THE EXACT DATE ON RECORD.*AK
10063924	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040326	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PORTLAND	OR	3VWSB69 M92M	20040326	21500	1	THE SEAT MATERIAL ON THE DRIVER'S SEAT, BURNED THROUGH, MELTING THE SEAT'S MATERIAL AND CREATING A 1-INCH X +- INCH WIDE HOLE. THE HOLE LEFT EXPOSED THE ELECTRICAL WIRES UNDER THE MATERIAL THAT CAUSED THE DRIVER TO FEEL A SUDDEN ELECTRICAL SHOCK. FURTHERMORE, THE ELECTRICAL SHOCK COMBINED WITH THE HOT MELTING MATERIAL FELT THROUGH THE JEANS, CAUSED THE DRIVER TO SUDDENLY AND UNSAFELY VEER OFF THE ROAD. THE HOT MELTED MATERIAL ALSO CAUSED SOME MINOR BURNING ON THE HAND (FINGER) OF THE DRIVER. THE VW BUILT IN SEAT-HEATER WAS ON POSITION 4. *AK
10064398	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20040326	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROYAL OAK	MI	3VWSB69 M82M	20040402	29400	1	DRIVER SEAT HEATER OVERHEATED AND CAUSED DAMAGE TO SEAT. *JB
10064692	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040322	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRIDGEVILLE	PA		20040323	35000	1	WHILE DRIVING 60 MPH DRIVER'S SEAT CAUGHT ON FIRE FROM THE SEAT HEATER CORE. NO INJURIES REPORTED. *AK
10065359	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	Y		N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DEARBORN HEIGHTS	MI	3VWSB69 M12M	20040331		0	WHILE DRIVING WITH SEAT HEATER ON CONSUMER NOTICED THAT SEAT GOT HOT, CAUSING THE DRIVER'S BOTTOM TO BURN. THE SEAT SMOKED, AND BURNT HOLES IN THE DRIVER'S JACKET AND PANTS. VEHICLE FILLED WITH SMOKE. *AK
10065700	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20031006	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BELFAST	ME	3VWSE69 M92M	20040407	38000	1	HEATED SEAT OVER HEATED AND STARTED TO BURN A HOLE THROUGH THE SEAT. ONLY WAS PREVENTED FROM BURNING LEG DUE TO THE FACT I HAD SHORTS ON AND LAYERED WINDPANTS OVER THE SHORTS - I.E. 3 LAYERS OF CLOTHES. *AK
10067573	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20030205	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FARMINGTON	UT		20040421		1	MY SEAT WARMERS BURNT ME AND THE LEATHER IN MY CAR LEAVING A CLEARLY VISIBLE BURN MARK IN THE LEATHER.*AK

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10068596	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N		Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WHEELERSBURG	OH	FILL IN	20040421		1	WHILE DRIVING WITH THE SEAT HEATER ENGAGED, THE CONSUMER SMELLED A BURNING ODOR ALONG WITH REAR END GETTING EXCESSIVELY HOT. CONSUMER PULLED THE VEHICLE OVER, AND NOTICED THE LEATHER SEAT HAD BURN HOLES. BOTH THE MANUFACTURER AND DEALERSHIP WERE CONTACTED.*AK
10088523	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040305	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBUS	OH	3VWSB69 M92M	20040825	57850	1	WHILE DRIVING OUR 2002 VOLKSWAGEN JETTA, MY WIFE SET THE SEAT WARMER TO '5' (THE HIGHEST LEVEL). SHE SAID THAT SHE 'SMELLED SOMETHING FUNNY,' AND THEN RECEIVED A MINOR BURN ON HER LEFT LEG. CORRECTIVE ACTION WAS TO TURN THE SEAT HEATER TO '0' (OFF). NO PARTS HAVE BEEN REPLACED PENDING A RESPONSE FOR SERVICE FROM VOLKSWAGEN OF AMERICA, INC.*AK
10091294	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20040919	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LIVERMORE	CA	3VWTH69 M93M	20040919	26970	1	1- TURNED ON THE DRIVER'S SIDE SEAT HEATER 2- FELT HOT SPOT, AND SAW SMOKE COMING FROM LEFT SIDE OF SEAT. A SMALL HOLE WAS BURNED IN LEATHER, AND PADDING INSIDE SEAT WAS BLACK. NO FIRE, JUST SMOKE.*AK 3- TURN OFF SEAT HEATER, PUT WATER ON SMOKING HOLE IN LEATHER SEAT.
10092722	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040918	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MANSFIELD	OH		20040920		1	A FIRE STARTED UNDER THE DRIVER SIDE OF THE VEHICLE WHILE DRIVING AT 40 MPH. VEHICLE WAS TAKEN TO THE DEALER. *AK
10092935	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040920	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WELLS RIVER	VT	WVWSE6 1J42W	20040921	97	2	VEHICLE WAS EQUIPPED WITH AN ASR LIGHT AND WHEN DRIVING ON A SMOOTH ROAD THE ASR LIGHT WILL COME ON ,AND THE VEHICLE WILL DOWN SHIFT. TOOK VEHICLE TO THE DEALER, AND WAS TOLD THAT AFTER EXAMINING THE VEHICLE THERE WAS NOTHING THEY COULD DO. THEY WERE COMPLETELY BAFFLED, CLEARED OUT THE CODES, AND REPLACED THE BRAKE LIGHT MODULES, BUT WERE UNABLE TO SOLVE THE TRANSMISSION PROBLEM. ALSO, HEATED SEATS OVERHEATED. CONSUMER WAS FURIOUS. *AK
10092962	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20040920	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTHBRIDGE	MA	1.11E+10	20040921	53000	1	HEATED SEAT (DRIVER SIDE) OVERHEATED TO THE POINT WHERE IT BURNED THROUGH THE SEAT MATERIAL, AND BURNED THE DRIVER OF THE VEHICLE. SMALL HOLE VISIBLE IN MATERIAL OF SEAT WHERE IT BURNED THROUGH, AND SMOKE COULD BE SMELLED. THIS OCCURED WITHIN 10 MINUTES OF THE SEAT BEING TURNED ON.*AK
10093924	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041011	Y		0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LOUISVILLE	KY	3VWSE69 M92M	20041011	42000	1	VOLKSWAGEN 2002 JETTA FAULTY SEAT WARMERS. ON THE MORNING OF OCT 11, 2004 I TURNED THE SEAT WARMER ON TO SETTING NUMBER 2. ROUGHLY 1-2 MINUTES LATER WHILE DRIVING DOWN THE ROAD IT BEGAN TO SMELL LIKE SOMETHING WAS BURNING. I FELT A BURNING ON MY LEG AND BEGAN TO SEE SMOKE. I IMMEDIATELY PULLED OVER AND GOT OUT OF THE CAR. THERE WAS A DIME SIZE HOLE IN THE SEAT WHERE THE SEAT HAD BURNED THROUGH. THERE WAS ALSO A BURN ON MY PANTS FROM WHERE THE SEAT HAD MELTED TO MY PANTS. THERE WAS ALSO A RED MARK ON MY SKIN. I HAVE CONTACTED THE COMPANY AND THEY HAVE AGREED TO SEE THE CAR AND POSSIBLY REPLACE THE PARTS. MY BIGGEST CONCERN WAS THAT COULD HAVE CAUSED LARGE FIRE OR A SERIOUS BURN TO MYSELF. *NM
10094605	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20040925	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRANDON	SD		20040929	27350	1	DRIVER'S SEAT HEATER WAS OVERHEATING AND BURNING THROUGH THE SEAT COVER. DEALER WAS CONTACTED.*AK
10095840	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041015	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MINTURN	CO	3VWSP69 M93M	20041015	37000	1	HEATED SEAT WARMER ON DRIVERS SIDE FRONT SEAT OF MY 2003 VOLKSWAGEN JETTA CAUGHT FIRE WHILE I WAS DRIVING, BURNING BOTH THE SEAT AND MY BODY. NO REPAIR AS OF YET.*AK

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10096224	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041008	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LONGMONT	CO	3VWSE69 M22M	20041022	37690	1	1 & 2. MY 2002 VW JETTA'S DRIVER SIDE HEATED SEAT STARTED ON FIRE. I NOTICED THE FIRE WHEN I FELT A BURNING SENSATION AS MY PANTS WERE CATCHING FIRE. I IMMEDIATELY TURNED THE SEAT OFF & PULLED OVER. THE SEAT HAD A DIME TO QUARTER SIZE BURN HOLE IN IT AND IF I TURNED THE HEATED SEAT BACK ON I COULD SEE THE WIRE ARCING.3. THE VOLKSWAGEN DEALER REPLACED THE SEAT 5 DAYS LATER.*AK
10096350	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041022	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MAHOPAC	NY	3VWSP69 M72M	20041025	38000	1	UPON TURNING ON THE SEAT HEATER, THE DRIVER'S SIDE SEAT CAUGHT FIRE, BURNING THROUGH THE SEAT CLOTH, FOAM, AND DRIVER'S CLOTHING.*AK
10096421	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041025	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SWANSEA	MA		20041026	38000	1	UPON TURNING ON THE DRIVERS SIDE HEATED SEAT ELEMENT TO STRENGTH 2 OUT OF 5 A STRONG BURNING ODOR WAS RELEASED AND A SECTION OF THE HEATING ELEMENT PROCEEDED TO BURN THROUGH THE SEAT COVER AND SLIGHTLY BURNED MY LEG. I TURNED OFF THE HEATING ELEMENT TO STOP THE PROBLEM AND AM BRINGING THE VEHICLE IN TO THE DEALERS SERVICE DEPARTMENT TO INSPECT IT.*AK
10096630	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041003	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WALLINGFORD	CT	3VWSE69 M03M	20041012	62500	1	THE DRIVER'S SEAT HEATER BURNED THROUGH THE SEAT. THE DEALER WAS CONTACTED. THE DEALER INFORMED THE CONSUMER THAT PROBLEM WAS NOT COVERED UNDER A RECALL. *JB
10097355	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2001	N	20040910	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUBURN	CA		20041014		1	SAFETY ISSUE WITH 2001 VW JETTA. *BF THE DRIVERS SIDE SEAT BECAME UNUSUALLY HOT THAN NORMAL AND THE INTERIOR LEATHER COVERING DEVELOPED A METALLIC APPEARANCE. A VW REPRESENTATIVE LOOKED AT THE SEAT AND STATED IT LOOKED LIKE EXTERNAL DAMAGED, BUT THE SEAT HAD TO BE FULLY INSPECTED FIRST. THE CONSUMER WAS TOLD THE SHE WOULD BE RESPONSIBLE FOR THE LABOR IF WAS DETERMINED IT WAS NOT THE HEATING ELEMENT, BUT IF IT WAS THE HEATING ELEMENT VW WOULD COVER ALL COSTS. AFTER THE INSPECTION, THE CONSUMER WAS TOLD A BEVERAGE WAS SPILLED ON THE SEAT WHICH CAUSED THE HEATING SEAT TO MALFUNCTION. THE CONSUMER ALSO STATED THE VEHICLE CONSUMED AN EXCESSIVE AMOUNT OF OIL, IN WHICH THE OIL LIGHT ILLUMINATED. *JB
10097993	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041010	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO	3VWSP69 M32M	20041029	49400		OUR 2002 VOLKSWAGEN JETTA TDI HAD SPARKS COMING FROM THE DRIVERS SIDE SEAT HEATER THAT BURNED TWO HOLES IN THE SEAT.
10098534	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2004	N	20041104	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVILLE	NJ	3VWSE69 M43M	20041109	16800	1	WHILE DRIVING MY 2003 1.8T VOLKSWAGEN JETTA, THE SEAT HEATER ON THE DRIVER SIDE MALFUNCTIONED. I FELT A VERY SMALL POINT OF PAIN IN MY LEG, BUT DIDN'T REALLY NOTICE IT UNTIL I STARTED TO SMELL SMOKE. I IMMEDIATELY SHUT OFF THE SEAT HEATER (WHICH WAS ON A SETTING OF 3 OUT OF 5 INITIALLY), PULLED THE CAR OVER TO A PARKING LOT, GOT OUT, AND FORTUNATELY NOTHING CAUGHT FIRE. I BROUGHT THE CAR IN TO MY DEALER (TREND MOTORS IN ROCKAWAY, NJ), WHO PROMPTLY FIXED THE PROBLEM, AND HAVE ORDERED A NEW SEAT COVER TO REPLACE THE ONE DAMAGED BY THE MALFUNCTION. THE CAR WAS COVERED UNDER WARRANTY AT THE TIME OF THE PROBLEM, WHICH OCCURED ON NOVEMBER 4, 2004.*AK
10098577	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041104	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORDLAND	WA	3VWSP69 1J13W	20041109	55330	1	DURING FIRST USE IN COLD WEATHER TURNED ON HEATING SEAT ON DRIVER'S SIDE AFTER ABOUT THIRTY SECONDS THE CAR BEGAN TO FILL WITH SMOKE, I FELT A SHARP PAIN IN MY LEFT REAR BUTT CHEEK. OPENED THE DOOR & GOT OUT OF THE CAR .REACHED IN AND TURNED OFF THE SEAT HEATER. NOTED A HOLE IN THE LEATHER SEAT, FOUND ONE IN MY TROUSERS AND A SMALL BURN MARK ON MY BUTT. TOOK THE CAR TO THE LOCAL DEALER, AND THEY ORDERED THE PARTS. AM NOW WAITING TO SEE IF IT WILL BE PAID FOR BY VOLKSWAGEN. THE CAR IS 5000 MILES OVER WARRANTY. *AK

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10098593	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041010	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WATERTOWN	MA		20041110	24000	1	I WAS DRIVING MY LEASED, 2003 VOLKSWAGEN JETTA, (EQUIPPED WITH COLD WEATHER PACKAGE), ON A VERY BUSY ROAD IN LATE AFTERNOON ON A COLD AUTUMN DAY JUST OUTSIDE OF BOSTON. I TURNED MY DRIVER SIDE SEAT WARMER ON THE HIGHEST LEVEL, (5) AND IN ABOUT 5 MINUTES I FELT A SHARP PAIN ON THE BACKSIDE OF MY LEFT THIGH AND THOUGHT SOMETHING HAD STUNG ME AT FIRST. I REPOSITIONED MYSELF IN THE SEAT, AND COULD SMELL SOMETHING BURNING. I LOOKED DOWN AND SAW DARK BROWN SMOKE POURING FROM THE SEAT AND REALIZED THE SEAT WAS ACTUALLY BURNING ME. I IMMEDIATELY TURNED THE SEAT WARMER OFF, PULLED OVER, (AGAIN IN VERY BUSY TRAFFIC IN WATERTOWN, MA), AND GOT OUT OF THE CAR TO FIND A DARK BROWN, DIME-SIZED BURN MARK IN THE SEAT!!! THE HEAT ACTUALLY WENT THROUGH THE SEAT AND BURNED A SMALL BROWN MARK INTO MY BLUE JEANS AND SUBSEQUENTLY, LEFT A SMALL WELT ON THE BACKSIDE OF MY THIGH. I AM SCARED TO DRIVE THE CAR NOW BECAUSE I AM NOT SURE IF THERE ARE OTHER ELECTRICAL DEFECTS WITH THIS CAR THAT MAY PUT MY LIFE, AND MY PASSENGERS LIVES IN DANGER. I HAVE CONTACTED THE DEALERSHIP I LEASED
10098759	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041112	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NOVI	MI	3VWSE69 M92M	20041112	42000	1	MY CAR, A 2002 VOLKSWAGEN JETTA WAS PARKED AND RUNNING AND THE DRIVER SEAT CAUGHT ON FIRE FOR NO APPARENT REASON DUE TO MOST LIKELY THE HEATING ELEMENT IN THE SEAT. I AM FILING THIS COMPLAINT BECAUSE IF I WAS IN THE CAR I MAY HAVE BEEN INJURED OR KILLED DUE TO THE DEFECT. I JUST WANT SOMEONE TO KNOW SO THAT OTHER PEOPLE ARE SAFE IN THE FUTURE. *JB
10098835	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041114	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ANNAPOLIS	MD		20041114		1	2003 VOLKSWAGEN JETTA GLS WITH COLD WEATHER PACKAGE HAD SEAT HEATING ELEMENT BURN HOLE IN SEAT. *JB
10099346	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2001	N	20041001	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CRANSTON	RI	3VWSD69 M41M	20041208	36000	2	THE CONSUMER NOTICED THAT THE DRIVER'S SEAT HAD BECOME UNUSUALLY HOTTER THAN NORMAL. THIS CAUSED THE CONSUMER TO SUSTAIN MINOR INJURIES. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. *AK THE DEALER WANTED A NON REFUNDABLE FEE TO DIAGNOSE THE PROBLEM SO THE CONSUMER DID NOT TAKE IT IN FOR SERVICE. *TC THE DRIVER'S SEAT HAD A FAINT BURNING SMELL. *SC *JB
10099683	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041008	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TISBURY	MA	WVWSK6 1J52W	20050425	30000	1	THE FRONT PASSENGER SIDE SEAT HEATER BURNED A HOLE IN THE SEAT. . THE DRIVER'S SIDE HEATED SEAT CAUGHT ON FIRE WHILE DRIVING. *AK *JB *NM
10099831	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2001	N	20040910	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUBURN	CA	3VWSK69 M11M	20041108	64221	1	DRIVER SEAT BURN, R=R SEAT COVER HAD LIQUID OF SOME TYPE LEAK INTO SEAT THROUGH SEAM INTO HEATING ELEMENTS. CAUSED A SHORT. *BF *TC *JB
10099855	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041110	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WILMINGTON	MA		20041112	60319	1	HEATER IN THE DRIVER'S SEAT BURNED THROUGH THE SEAT AND DRIVER'S COAT WHILE DRIVING. *AK
10100075	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041106	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BALACYNWDY	PA	3VWSE69 M42M	20041117	43500	1	SEAT HEATER ON 2002 JETTA 1.8T OVERHEATED CREATING HOLE IN DRIVER'S SEAT. HILE DRIVING NORMALLY THE WITHT HE SEAT HEATER IN POSITION 1 (LOWEST - HIGHEST IS 5) SEAT GOT TOO HOT TO THE POINT FELT AS THOUGH WOULD BURN. THERE WAS NO FIRE OR SMOKE BUT LITTLE BURNING SMELL. CAR WAS SENT TO ARDMORE VW FOR SERVICE AND THEY TESTED SEAT HEATER. GOT CALL FROM SA THAT THE SEAT HEATER WAS GONE AND THAT IT BURNT THROUGH THE SEAT COVER. *AK

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10100261	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041119	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HERMOS A BEACH	CA	3VWSE69 M42M	20041120	15000	1	APPROXIMATELY 2 MINUTES AFTER TURNING ON DRIVER'S SIDE SEAT HEATER, NOTICED BURNING SMELL, FOLLOWED SHORTLY THEREAFTER BY HEAT SENSATION ON MY LEFT THIGH. IMMEDIATELY TURNED HEATER OFF, PULLED CAR OFF ROAD, AND GOT OUT. FOUND DIME SIZED BURN PATTERN IN LEATHER SEAT. SEARCHED NHTSA WEBSITE THE NEXT DAY AND FOUND THAT THIS IS A COMMON PROBLEM ON 2002 JETTAS. CALLED DEALER TO SCHEDULE A REPAIR APPOINTMENT.*AK
10100311	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20041114	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	YARDLEY	PA	3VWSE69 M33M	20041121	44500	1	SUNDAY EVENING I LEFT MY HOUSE TO RUN OUT TO THE LOCAL CONVENIENT STORE WHEN THE DRIVER SEAT OF MY 2003 VW JETTA CAUGHT ON FIRE. THE HEAT SETTINGS RUN AS HIGH AS FIVE, MY SETTING AT THE TIME WAS ON TWO. I FELT HEAT GENERATING BENEATH MY REAR-END AND WHEN I LIFTED MY LEG TO LOOK BELOW ME, I SAW AND FELT THE FLAMES BENEATH ME. TRYING TO PUT THE FIRE OUT, WHICH BY THE TIME I'D GOT PULLED OVER TO THE SIDE OF ROAD HAD BURNED THROUGH MY JACKET AND PANTS, I'D BURNT MY HAND IN AN ATTEMPT TO SQUOOSH THE FIRE BETWEEN THE SEAT AND THE CUSHIONING. NOT A PLEASANT EXPERIENCE. THE SEATS ARE 'VELOUR'. THIS IS MY THIRD AND LAST JETTA. MY PREVIOUS JETTA HAD THE HEATED 'LEATHER' SEATS PACKAGE AND I'D NEVER HAD THIS EXPERIENCE. THE DEALER WAS KIND ENOUGH TO REPLACE THE HEATING COMPONENTS, CUSHIONING AND SEAT COVER. (SARCASTICALLY SPEAKING) HOWEVER, I DO NOT FEEL CONFIDENT IN MY VEHICLE, MUCH LESS VOLKSWAGEN. VERY DISAPPOINTED. *AK
10100405	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041120	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ARLINGT ON	WA		20041123	45000	1	I HAVE A 2002 JETTA 1.8T. I STARTED DRIVING MY CAR AND TURNED ON MY SEAT WARMER TO 3 AND WITHIN 30 SECONDS SAW A STREAM OF SMOKE COMING FROM MY SEAT. I QUICKLY TURNED OFF THE SEAT WARMER AND STOPPED THE CAR AND GO OUT. A HOLE WAS BURNED THROUGH MY SEAT AND MY JEANS THAT I WAS WEARING WERE BURNED AS WELL. I TURNED IT BACK ON FOR A SECOND AND SAW A SMALL FLAME IGNITED.*AK
10100604	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20041126	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TROY	MI		20041127	31000	1	I CURRENTLY OWN A 2003 VOLKSWAGEN JETTA AND HAVE BEEN DRIVING IT FOR 2 YEARS. I LIVE IN MICHIGAN AND AS A RESULT USE THE SEAT WARMERS REGULARLY DURING THE COLD WINTER MONTHS. I HAVE NEVER HAD A PROBLEM OR ANY COMPLAINTS UNTIL YESTERDAY. I DROVE ABOUT 1 MILE AND HAD THE SEAT WARMER ON 3, WHICH ISN'T THE HIGHEST SETTING, AND MY SEAT CAUGHT FIRE. I HAD TO PULL OVER TO THE SIDE OF THE ROAD, GET OUT, AND PROCEED TO STOMP OUT THE SMALL EMBER BURNING. I KNOW HAVE A DIME TO NICKEL SIZE HOLE IN MY DRIVER SIDE SEAT.*AK
10100690	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041120	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROWNS BURG	IN	3VWSE69 M92M	20041129	61790	1	I TURNED ON MY DRIVERS SIDE SEAT WARMER. AFTER ABOUT 2 MINUTES, THERE WAS A NOTICABLE SMOKE IN THE CAR AND EXTREME HEAT COMING FROM THE LEFT SIDE OF THE DRIVERS SEAT. I IMMEDIATELY TURNED OFF THE SEAT WARMER. AFTER PULLING IN THE GARAGE, THERE WAS A SMALL BURN ON MY PANTS AND A 1/4' HOLE BURNED THROUGH THE FABRIC ON THE SEAT. VOLKSWAGON STATES THAT THE HEATER ELEMENT SHORTED OUT, HAS NOT DONE ANYTHING TO RESOLVE THE ISSUE.*AK
10100708	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20041129	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ERIE	PA	3VWSE69 M33M	20041129	19000	2	WE PURCHASED A BRAND NEW 2003 VW JETTA IN JUNE OF 2003. I HAVE HAD NO PROBLEMS WITH THE VEHICLE UNTIL YESTERDAY, 11/28/04. WE COULD SMELL SOMETHING 'HOT' AND BURNING. THE DRIVERS SEAT CAUGHT ON FIRE FROM THE HEATED SEATS, THERE IS A HOLE IN THE SEAT AND MY BOYFRIEND BURNT HIS HAND. WITHIN MINUTES OF THAT HAPPENING, THE PASSENGER SIDE DOOR WINDOW JUST FELL DOWN. I'VE NEVER SEEN ANYTHING LIKE THIS BEFORE. SOMEHOW, THE WINDOW IS NO LONGER IN IT'S TRACK. I HAVE BEEN DOING SOME RESEARCH ONLINE AND FINDING MANY MORE INSTANCES WITH THE WINDOWS FALLING AND THE SEATS CATCHING ON FIRE? WHAT IS THE DEAL? THIS IS VERY UNSAFE. I HAVE MY APPOINTMENT TOMORROW WITH OUR LOCAL VW DEALER IN ERIE PA TO SEE WHAT THEY WILL DO TO CORRECT THIS. I WANT BOTH SEATS LOOKED AT....I DO NOT FEEL SAFE IN MY CAR ANY LONGER!!!*AK

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10102033	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20041130	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PLEASAN TON	CA		20041202	39000	1	WHILE DRIVING SEAT HEATER STARTED TO BURN. CONSUMER FELT THE HEAT THROUGH HER COAT. PULLED OVER AND EXITED THE VEHICLE. THE LEATHER SEAT WAS MELTED. CONSUMER CONTACTED THE MANUFACTURER.*AK
10102061	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041127	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMB US	OH	WVWSP6 1J12W	20041203		1	FRONT PASSENGER'S SEAT CAUGHT ON FIRE THROUGH THE NYLON FABRIC, BURNING THE PASSENGER. NEW SEAT WILL BE REPLACED BY MANUFACTURER.*AK
10102294	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20041124	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COUER DALENE	ID	3VWSP69 M43M	20041207	55000	9	A HOLE WAS BURNT INTO MY VELOUR DRIVER SEAT FROM THE SEAT HEATER ON MY 2003 DIESEL JETTA. I CANNOT USE THE SEAT HEATER AS IT CONTINUES TO PRODUCE A BURNING SMELL WHEN THE HEAT IS TURNED ON. *AK
10102321	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041125	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FRANKLI N	WI	3VWSE69 M52M	20041207	28750	1	MY WIFE AND I OWN A 2002 JETTA GLS 1.8T WITH HEATED SEATS. WHILE DRIVING I FELT MY LEG GETTING EXTREMELY HOT AND I SMELLED SOMETHING BURNING. I PULLED OVER AND FOUND A HOLE IN MY PANTS AND A HOLE IN MY DRIVER'S SEAT. THE SEAT WAS STILL SMOKING WHEN I PULLED OVER. MY WIFE TURNED OFF THE HEATED SEATS AND THE SEAT STOPPED SMOKING. I CONTACTED TWO VOLKSWAGEN DEALERSHIPS AND THEY STATED THEY WERE AWARE OF SOMETHING LIKE THIS HAPPENING TOVOLKSWAGENS BEFORE. THIS RESULTED IN DAMAGE TO THE CAR, MY PANTS, A MINOR BURN TO MY LEG, AND CAUSED ME TO QUESTION THE SAFETY OF THIS VEHICLE.*AK
10102468	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041203	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ISSAQUA H	WA	3VWSE69 M42M	20041209	56000	1	PULLING OUT OF THE DRIVE AT WORK. I SMELT SOMETHING, LIKE BURNING. I PUT CAR IN PARK. FELT BURNING SENSATION ON UPPER LEFT THIGH/ BUTT. LOOKED DOWN AND THERE WAS A GROWING HOLE WITH SMALL FLAME. I TURNED OFF MY CAR, NOTICED MY JEANS WERE BURNT, JUMPED OUT, AND THE SMALL FLAME WAS STILL VISIBLE IN THE HOLE. ONCE I FIGURED OUT IT WAS THE SEAT HEATER I TURNED OFF THE SWITCH WICH WAS ONLY SET AT 2 OUT OF 5 LEVELS. ONLY THEN, WHEN BOTH MY CAR AND SEAT HEATER SWITCH OFF DID IT DIE OUT. TOOK DIRECTLY TO DEALERSHIP WHERE THEY SAID THEY FIXED IT AND USED 'UPDATED PART' BUT WOULD NOT EXPLAIN TO ME WHAT THIS MEANT OR WHAT THEY DID. THEY WOULD NOT GIVE ME INFORMATION OR CLAIM THAT THIS WOULD NOT HAPPEN AGAIN.*AK
10102765	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041113	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST RICHLAN D	WA	3VWSP69 M32M	20041212	56000	2	SEAT HEATER MALFUNCTIONED, BURNED THROUGH THE LEATHER SEAT AND BURNED ME WHILE I WAS DRIVING. I SAFELY PULLED THE CAR TO THE SIDE OF THE ROAD. THE REPLACEMENT COMPONENTS ALSO MALFUNCTIONED, BURNING THE LEATHER SEAT AND ONCE AGAIN, BURNED ME. ALSO, THE SUNROOF HAS PLASTIC GUIDES THAT KEEP BREAKING, I HAVE HAD THESE PLASTIC COMPONENTS REPLACED THREE TIMES SINCE I PURCHASED MY CAR IN 2002, AND I DON'T USE MY SUNROOF THAT OFTEN, PROBABLY LESS THAN 30 TIMES/YEAR. *JB
10102777	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041209	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KALAMAZ OO	MI	3VWSB69 M62M	20041212	35101	1	I USED THE HEATED SEAT FEATURE ON MY 2002 VW JETTA. 12-11-04, I NOTICED A BURN HOLE ON THE LEFT SIDE OF THE SEAT. I PLACED MY FINGER OVER IT AND BURNT MY FINGER. I ALSO HAVE A GOOD JACKET THAT HAS A BURN MARK ON IT. I WILL BE CONTACTING MY VW DEALERSHIP ON 12-13-04 TO LET THEM KNOW OF THIS PROBLEM AND HAVE THEM REPLACE MY SEAT AND COAT! I THINK THE FACT THAT THE NHTSA IS WAITING FOR A FATALITY OR TWO BEFORE MAKING THIS A RECALL IS JUST RIDICULOUS. *JB
10102941	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20041201	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DRACUT	MA	3VWTH69 M62M	20041214	40800	1	THE HEATER ELEMENT IN THE DRIVER'S SEAT OF MY 2002 VW JETTA VR6 BURNED THROUGH THE LEATHER AND LEFT A QUARTER SIZE BURN HOLE IN THE SEAT OF MY CAR AND THE SEAT OF MY PANTS. FORTUNATELY MY WALLET FORMED A BARRIER BETWEEN ME AND THE HEAT SOURCE. THE CAR WAS TAKEN TO A VW DEALER IN MASSACHUSETTS AND I AM CURRENTLY WAITING FOR A NEW SEAT CUSHION AND HEATER ELEMENT. IF ANYONE SHOULD ASK WHAT REALLY 'BURNS ME UP', I TELL THEM THE SEAT OF MY VW JETTA. *AK

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10103123	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041202	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORTHFIELD	MN		20041206		1	DRIVER'S SEAT HEATER WIRING CAUGHT ON FIRE, BURNING THE FABRIC. VEHICLE WILL BE TAKEN TO DEALER FOR REPAIRS. *AK
10103544	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041106	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TAOS	NM		20041210	37000	1	VEHICLE WAS EQUIPPED WITH HEATED SEATS WHICH MALFUNCTIONED. THE HEAT COILS BURNED STRAIGHT THROUGH THE DRIVER'S SEAT, CAUSING SECOND DEGREE BURNS TO THE DRIVER. *AK
10103682	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041207	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FREDERICK	MD	3VWSP69 M03M	20041213	42100	1	WHILE DRIVING 10 MPH HEATER IN THE DRIVER SEAT CAUGHT ON FIRE AND BURNED THROUGH THE DRIVER'S SEAT. CONSUMER EXTINGUISHED THE FIRE WITH HER HAND. VEHICLE WAS TAKEN TO THE DEALER, WHO ORDERED A NEW SEAT.*AK
10104092	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041218	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WILTON	CT	WVWSK6 1J23W	20041219	16000	1	2003 VW JETTA FRONT PASSENGER HEATING ELEMENT (HEATED SEATS) FAILURE; FIRE BURNED THROUGH SEAT FABRIC. *JB
10104168	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041211	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ANTIOCH	TN	3VWSP69 M62M	20041220	61900	1	I HAVE A 2002 VOLKSWAGEN JETTA TDI. MY BOY FRIEND WAS IN THE DRIVER'S SEAT FOR A MAXIMUM OF 5 MINUTES WHEN THE SEAT HEATER BURNT A HOLE THROUGH THE SEAT, HIS JEANS, AND LEFT A SMOKING BLACK RING IN HIS LEATHER WALLET. THERE WERE NO EVENTS LEADING UP TO THIS FAILURE, IT JUST HAPPENED. SO, NOW I HAVE AN EXPENSIVE CAR SEAT, JEANS, AND A WALLET THAT ARE RUINED. THE SEAT WILL COST MORE THAN SIX HUNDRED DOLLARS TO FIX AND THE JEANS AND WALLET ANOTHER COUPLE HUNDRED DOLLARS TO REPLACE. NOTHING HAS BEEN DONE TO CORRECT THE PROBLEM. I HAVE CONTACTED TWO DEALERS, ONE WHERE I PURCHASED THE CAR AND ANOTHER WHERE I CURRENTLY RESIDE, AND BOTH ARE SAYING THAT IT WILL NOT BE FIXED BECAUSE MY CAR IS 2,000 MILES OVER ITS WARRANTY. I HAVE SPOKEN TO VOLKSWAGEN'S CUSTOMER CARE CENTER AND THEY HAVE OFFERED REIMBURSEMENT FOR THE JEANS AND WALLET, BUT NOTHING FOR THE SEAT. I FEEL THAT THIS IS NOT A NORMAL 'WEAR AND TEAR' PROBLEM AND SHOULD BE FULLY COVERED BY THE MANUFACTURER.*AK
10104412	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041223	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUSTIN	TX	WVWSK6 1J03W	20041223	36000	1	(1) DRIVING ON IH-35, SEAT STARTED BURNING AND SMOKE FILLED THE CAR, SEAT HEATER HAD BURNED THROUGH THE SEAT. *AK
10104536	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041227	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HORSHAM	PA	3VWSE69 MX2M	20041227	46950	1	THE DRIVER'S SEAT IN MY 2002 VW JETTA GLS 1.8T BEGAN SMOLDERING THIS MORNING. I STARTED MY CAR TO WARM IT UP AND BEGAN TO CLEAN THE SNOW FROM THE WINDSHIELD. WHEN I ENTERED THE CAR I NOTICED A STRONG 'BURNING' SMELL. I QUICKLY GOT OUT OF THE CAR AND NOTICED THE DRIVER'S SEAT WAS SMOKING. I WAS ABLE TO STOP THE BURNING BY TURNING OFF THE HEATED SEAT AND PUTTING SNOW ON THE AREA. I WAS SURE IT WAS THE HEATED SEAT WHICH CAUSED THE SEAT TO BURN BECAUSE A PORTION OF THE HEATING ELEMENT IS EXPOSED AND IT WAS SPARKING. I NOW HAVE A HOLE THE SIZE OF A PENNY ON THE SEAT.*AK
10104573	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041214	Y	1	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MIDLAND	MI	WVWSP6 1J83W	20041227	28000	1	THIS CAR IS EQUIPPED WITH ELECTRIC SEAT HEATERS. AFTER DRIVING THIS VEHICLE FOR APPROXIMATELY 25 MILES, THE DRIVER SEAT HEATER BURNT THROUGH THE SEAT, BURNING MY BUTT. THE SEAT QUIT BURNING AFTER TURNING THE HEATER OFF. I HAVE SPOKE TO TWO VW DEALERS AND VW DIRECTLY AND IT SOUNDS LIKE THIS IS NOT AN ISOLATED INCIDENT BY ANY MEANS.*AK

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Seat Heaters, All Manufacturers

10104932	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041215	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EULESS TX	3VWSE69 M62M	20050102	34700	1	ON THE MORNING OF 12/15/04, BEFORE GOING TO WORK, I STARTED MY 2002 VOLKSWAGEN JETTA TO WARM UP. I ALSO TURNED ON THE SEAT WARMER TO ITS HIGHEST SETTING (5). ABOUT 5 MINUTES LATER I GOT IN THE CAR TO GO TO WORK. I WAS ABOUT 1.5 MILES FROM MY HOUSE WHEN I SMELLED SOMETHING BURNING. THEN I FELT A SHARP PAIN IN MY LEFT LEG. WHEN I PUT MY HAND BETWEEN MY LEG AND THE CAR SEAT, I GOT A TAR-LIKE SUBSTANCE ON MY HAND. I THEN REALIZED THAT THE SEAT WARMER MALFUNCTIONED AND WAS MELTING MY SEAT! IT MELTED SYNTHETIC ONTO MY WOOL COAT AND PANTS, AS WELL AS MY SKIN. I WAS ABLE TO GET IT OFF WITHOUT HAVING TO GO TO THE ER. I CONTACTED A SERVICE MANAGER AT METRO VW IN IRVING TX. HE SAID HE COULD HELP ME FIX THE SEAT, BUT TO CALL CUSTOMER SERVICE REGARDING THE OTHER DAMAGES. HE ADDED THAT C.S. WOULD ACT LIKE THIS WAS THE FIRST TIME IT HAPPENED, BUT HE KNEW IT WAS A REGULAR PROBLEM. C.S. DID OFFER TO HAVE MY SEAT FIXED AS WELL AS REPLACE MY COAT, BUT WHEN I MENTIONED A RECALL SO THIS WOULDN'T HAPPEN TO OTHERS, THEY SAID IT WAS NOT FINANCIALLY FEASIBLE, AND THE GOVERNMENT WAS NOT MANDATING A
10104978	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041216	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TAMPA FL		20041216	17000	1	CONSUMER WAS DRIVING TO WORK WHEN SUDDENLY THE PASSENGER FELT HEAT COMING FROM THE DRIVER'S SEAT. THE SEAT STARTED TO BURN. CONSUMER EXITED THE VEHICLE, AND IT WAS TOWED.*AK
10105107	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041217	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TRENTON NJ	3VWSK69 M13M	20041220	39000	1	WHILE DRIVING CONSUMER TURNED ON THE SEAT HEATER AND SEAT BURNED THROUGH COMPLETELY; BURNING CONSUMERS BUTTOCKS AND HAND. CONTACTED THE DEALER. *AK
10105113	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041217	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KIRKWOOD MO	3VWSK69 M83M	20041220	39900	1	THE HEATER ON DRIVER SEAT OVERHEATED AND BURNED A HOLE THROUGH DRIVER'S SEAT, AND IT ALSO CAUGHT ON FIRE. CONSUMER WAS ABLE TO EXTINGUISH THE FIRE WITH HIS HAND. DEALER AND MANUFACTURER WERE NOT NOTIFIED. *AK
10105186	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041221	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MELROSE MA	3VWSK69 M32M	20041221		1	WHILE EXITING THE VEHICLE NOTICED THAT THE DRIVER'S SEAT WAS BURNED. ALSO, DRIVER'S COAT WAS BURNED. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE CAUSE HAS NOT BEEN DETERMINED. *AK*AK
10105197	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041220	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LEVERETT MA	FILL IN	20041222		1	THE CONSUMER STATED THE SEAT WARMER CAUSED THE SEAT TO CATCH ON FIRE WHEN THE VEHICLE WAS BEING WARMED UP. *JB
10105374	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041120	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SPOONER WI		20041227		1	CONSUMER NOTICED THAT DRIVER'S SIDE SEAT HEATER BECAME EXTREMELY HOT, BURNING THE PLASTIC OF THE SEAT. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT THE SEAT NEEDED TO BE REPLACED. *AK
10106496	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20050107	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	O'FALLOON IL	3VWSK69 M73M	20050117	36400	1	DRIVERS SIDE SEAT HEATER MALFUNCTIONED WILE SET TO LEVEL (2) TWO. RESULTS WERE BURN HOLE TO SEAT, SMOKE ERUPTING FORM SEAT, BURN TO DRIVER'S JEANS, PAIN AND DISCOMFORT TO DRIVER THIS WAS DURING NORMAL VEHICLE OPERATION ON PUBLIC STREETS. *JB
10106553	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050117	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STOCKTON CA	3VWSP69 MX2M	20050118	60890	2	2002 VW JETTA TDI WITH LEATHER HEATED SEATS. GOT SO HOT IN LEFT HIP CORNER THAT I ALMOST WAS BURNED THROUGH MY CLOTHES. BURNING SMELL ALSO NOTED. IMMEDIATELY SHUT SEAT HEATER TO OFF. *NM

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10106565	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20050118	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROYAL OAK	MI		20050118	26500	1	ON MONDAY MORNING I NOTICED THAT MY SEAT WARMER WAS BURNING THE LEFT SIDE OF MY BUTT. I DIDN'T NOTICE ANYTHING AT THAT TIME. ON TUESDAY MORNING, MY SEAT WAS SMOKING AND IT BURNED A WHOLE IN MY LEATHER. WHEN I CALLED THE DEALERSHIP, THEY TOLD ME THEY HAD SEEN A COUPLE OF THESE INCIDENTS. SAID I WOULD NEED TO BRING MY CAR IN AND LEAVE IT OR WAIT 45+ MINUTES FOR THEM TO TAKE A LOOK AT IT. I COMPLAINED THAT I CAN'T MISS WORK, AND I NEED A CAR THAT I CAN RELY ON TO GET ME BACK AND FORTH. I ASKED FOR A LOANER FOR THE DAY, TO WHICH THEY RESPONDED NO. AT THIS TIME, NOTHING HAS BEEN DONE, AND I AM STILL DRIVING WITH A DEFECTIVE SEAT WARMER. *NM
10107690	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041001	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LATROBE	PA		20050121	60000		2002 VW JETTA TDI WITH HEATED CLOTH SEATS. DRIVER SIDE SEAT HEATER OVERHEATS IN A SMALL SPOT, CAUSING BURNING (BROWN COLORATION) OF THE SEAT AND THE START OF A BURNT LEG ON THE WIFE (JUST WHAT I NEED...ONE MORE THING TO HEAR ABOUT...). PASSENGER SEAT WORKS FINE. DRIVER SEAT HEATER NO LONGER USED AS PROBLEM IS REPEATABLE. *NM
10107848	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20031216	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OGDENS BURG	NJ	3VWSE69 MX3M	20050124		1	MY JETTA'S SEAT HEATER HAS SHORTED OUT AND BURNED THROUGH THE COVER. VOLKSWAGENS REPLY IS THAT THERE ARE NO REPLACEMENTS SEAT COVERS ANYWHERE IN THE COUNTRY, AND THAT THEY HAVE NO IDEA WHEN THEY WILL GET SOME. I HAVE BEEN IN CONTACT WITH THEM REGULARLY SINCE MID-DECEMBER, AND THE HOLE WITH EXPOSED ELECTRICAL WIRING HAS BEEN THERE SINCE THEN. THE ONLY RESPONSE THAT VW GIVES, WHEN TOLD ABOUT SMOKE AND SPARKS SHOOTING THROUGH THE HOLE BURNED IN THEIR SEAT, IS TO SHUT IT OFF; THE SMOKE SHOULD STOP. THEY DON'T KNOW WHEN NEW SEATS COVERS WILL ARRIVE, BUT CLAIM THAT EVENTUALLY THERE WILL BE . THE VEHICLE IS LEASED AND UNDER WARRANTY. *NM
10108201	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20050128	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FREEPORT	ME		20050129		1	SEAT HEATER ON DRIVER'S SIDE BECAME VERY HOT IN ONE SPOT, STARTED TO SMELL AND SMOKE AND BURNED THROUGH THE SEAT MATERIAL, MY JACKET AND TO MY LEG (NO BURN TO SKIN NOTED).*AK
10108359	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050130	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENO	NV	3VWSP69 M22M	20050201	65800	1	THE HEATED SEAT ON THE DRIVERS SIDE OF MY 2002 VW JETTA BEGAN TO SMOLDER AT THE '3' SETTING WHILE I WAS WARMING THE CAR UP. IT EVENTUALLY BURNT A HOLE IN THE LEFT SEAT BOLSTER APPROXIMATELY+' BY +' IN SIZE. USUALLY I TURN THE SEAT HEATER ON WHILE I AM DEFROSTING THE WINDSHIELD IN THE DRIVEWAY. WITHOUT SOMEONE IN THE CAR IT COULD HAVE CAUGHT ON FIRE AND EITHER DESTROYED THE CAR OR CAUSED MAJOR DAMAGE TO THE INTERIOR.*AK
10108375	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050128	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GILBERT S	IL	3VWSB69 MX2M	20050201	37900	1	WHILE DRIVING, NOTICED THE SEAT HEATER WAS UNUSUALLY HOT AND FELT BURNING ON MY LEG. I TURNED THE SEAT HEATER OFF, AND WHEN I EXITED THE VEHICLE, NOTICED TWO QUARTER-SIZED BURN HOLES IN THE SEAT AND A BURN HOLE IN MY WOOL COAT. VW DEALER WILL BE REPLACING THE SEAT, AND I HAVE BEEN TOLD THAT THEY WILL COMPENSATE ME FOR MY COAT. *AK
10108496	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20041222	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTHGATE	MI	3VWSE69 M52M	20050203	51821	1	SEAT WARMER BURNED A HOLE IN THE SEAT AND MY PANTS. THE HOLE WAS SMOKING AND I HAD TO POUR POP IN THE HOLE TO PUT IT OUT. *JB
10108876	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041207	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST LAFAYETTE	IN	3VWSE69 M23M	20050216	34000	1	WHILE DRIVING THE CONSUMER'S SEAT CAUGHT FIRE. THE CONSUMER CONTACTED THE DEALER AND TOOK THE VEHICLE IN FOR REPAIR. *JB *NM

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10110026	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050120	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBUS	OH	20050207		1	I WAS DRIVING HOME IN MY 2002 VOLKSWAGEN JETTA AND I SMELLED SOMETHING BURNING. THEN I FELT A BURNING SENSATION ON MY THIGH. I STOPPED THE CAR AND LOOKED AT MY SEAT TO FIND OUT THAT MY HEATED SEATS HAD CAUGHT ON FIRE FROM THE INSIDE OUT. I Poured WATER IN THE BURNING HOLE AND IT SIZZLED OUT. IT BURNT A HOLE IN MY SEAT, MY SKIRT AND LEFT A RED MARK IN MY LEG. FORTUNATELY, I PULLED OVER AND PUT THE FIRE OUT BEFORE ANY SERIOUS DAMAGES WERE INCURRED. I CALLED THE VOLKSWAGEN DEALERSHIP AND TOLD HIM ABOUT THE INCIDENT. THE PERSON I SPOKE TO ACTED AS IF IT WAS NO BIG DEAL. HE TOLD ME TO BRING MY CAR IN AND IF IT WAS UNDER WARRANTY, THE WARMER AND SEATS WOULD BE REPLACED AT MY 2 DAY INCONVENIENCE. TO DATE, I HAVEN'T TAKEN IT IN BECAUSE I AM DETERMINING WHAT/IF ANY LEGAL ACTION, I SHOULD TAKE. *JB	
10110126	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041104	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRISTOL	RI	3VWTH69 M33M	20050208	37490	1	IN DECEMBER OF 04 THE DRIVERS SEAT CAUGHT ON FIRE IN MY 2003 VOLKSWAGEN JETTA GLX. I HAD THE HEATED SEAT ON WHEN I NOTICED THE SEAT WAS GETTING EXTREMELY HOT AND STARTED SMOKING. I WAS ON A BUSY FOUR LANE ROAD AND UNABLE TO PULL OVER AT THE TIME. ONCE I DID PULL OVER I JUMPED OUT OF THE CAR TO SURVEY THE DAMAGE. I HAD MANAGED TO BURN THE TIPS OF MY FINGERS AND MY 'REAR END'. VW REPLACED THE SEAT UNDER WARRANTY AFTER I WAITED ALMOST A MONTH FOR THE SEAT TO COME IN. NEEDLESS TO SAY I WAS VERY IRATE AT THE DEALERSHIP AND WAS TOLD BY THE SERVICE ADVISOR THAT 'I WAS OVER REACTING'. I CALLED VWOA AND REPORTED THE PROBLEM BUT THEY TOO DID NOT SEEM CONCERNED. I DID MY OWN LITTLE RESEARCH AND WAS ABLE TO COME UP WITH A COUPLE HUNDRED OTHER CASES OF SEATS CATCHING ON FIRE IN VOLKSWAGENS. THIS IS A SERIOUS PROBLEM AND VOLKSWAGEN DOESNT SEEM TO CARE, SOMEONE CAN GET SERIOUSLY INJURED IF NOT KILLED BY THIS PROBLEM.*AK
10110267	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050104	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SALT LAKE CITY	UT	3VWSE69 M22M	20050210	65200	1	I HAVE HEATED SEATS IN MY 2002 JETTA. MY WIFE WAS DRIVING LAST WEEK AND NOTICED A PAIN IN HER LEFT LEG. SHE REALIZED THAT IT WAS A BURNING SENSATION. SHE QUICKLY TURNED OFF THE SEAT HEATER AND PULLED OVER AND GOT OUT OF THE CAR. THE SEAT HAD MELTED AND THE COVER WAS MELTING AND BEGINNING TO BURN. FORTUNATELY SHE TURNED OFF THE HEATER RIGHT AWAY AND GOT OFF THE SEAT. I READ OTHER COMPLAINTS OF FIRE AND BURN INJURIES. NOW I HAVE A DEFORMED SEAT CUSHION (DUE TO MELTING) AND A HOLE IN THE COVER. I AM IN THE PROCESS OF CONTACTING VW TO SEE IF THEY WILL REPLACE THIS SEAT AND HEATER. I JUST EXCEEDED THE MILEAGE ON MY WARRANTY.*AK
10112324	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20050228	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TYLER	TX		20050228	58000	1	FAILURE IN THE DRIVER SIDE HEATED SEAT ELEMENT RESULTED IN A SMOKING HOLE BURNT THROUGH THE SEAT LEATHER. THE INCIDENT RESULTED IN A SMALL BURN TO THE PASSENGER.
10112500	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041209	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORTH CHARLESTON	SC	3VWSK69 M03M	20050304	18000	1	SEAT HEATER IN 2003 VOLKSWAGEN JETTA SHORTED OUT CAUSING SMALL HOLE TO BURN IN LEATHER SEAT AND INFLECTING MINOR PINPOINTED BURN TO DRIVER WHILE VEHICLE WAS IN OPERATION. SEAT HEAT TURNED OFF RETURNED VEHICLE TO DEALER FOR REPAIR. TO DATE THE PARTS FOR REPAIR ARE NOT AVAILABLE. CONDITION IS STILL ACTIVE IF SWITCH IS TURNED ON.*AK
10113926	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20050310	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EUGENE	OR	WVWSK6 1J23W	20050311		1	2003 VW JETTA WAGON HEATED SEATS MALFUNCTION. DRIVER RECEIVED A STRONG SHOCK FROM THE SEAT FOLLOWED BY A STRONG BURNING ODOR.*AK

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10113994	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050312	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN CLEMENTE	CA	WVWSE6 1JX2W	20050312	67000	1	MY WIFE WAS DRIVING IN THE MIDDLE LANE OF THE FREEWAY IN OUR 2002 JETTA WAGON. SHE SUDDENLY FELT HER LEFT LEG BECOMING HOT AND THOUGHT THERE WAS SOMETHING HOT IN HER POCKET. SHE REACHED DOWN TO FIND THAT THE SEAT WAS ON FIRE. DUE TO THE SHOCK OF HER HAND AND LEG BEING BURNED SHE SWERVED ACROSS TWO LANES OF TRAFFIC TO THE SHOULDER. SHE JUMPED OUT OF THE CAR AND SAW FLAMES COMING OUT OF THE SEAT BOTTOM. THERE WAS A WATER BOTTLE NEARBY IN THE CAR WHICH SHE THREW ON THE SEAT AND DOUSED THE FLAMES. AT THIS POINT SHE CALLED ME FRANTIC OVER THE SITUATION BECAUSE THE SEAT WAS STILL SMOKING. I TOLD HER TO TURN THE SEAT HEATER OFF WHICH STOPPED THE SMOKE. THE ONLY REASON I KNEW ABOUT THE SEAT FIRE PROBLEM WAS BECAUSE OF WEBSITES LIKE 'WWW.VWVORTEX.COM' AND 'WWW.PASSATWORLD.COM/FORUMS'. ON THOSE TWO WEBSITES YOU CAN FIND NUMEROUS ACCOUNTS OF VW SEAT FIRES DUE TO HEATED SEATS. I HAVE NEVER RECEIVED ANYTHING FROM THE NHTSA OR VOLKSWAGEN OF AMERICA REGARDING THIS PROBLEM. MY WIFE NOW HAS A BURN ON HER HAND AND LEG DUE TO THIS ISSUE, NOT TO MENTION THE FACT THAT THIS SEAT FIRE COULD HAVE CAUSED A SEVERE CAR ACCIDENT DUE TO DIS
10114647	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20050127	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO		20050324		1	NOTICED THE SEAT WAS HOTTER THAN NORMAL A FEW DAYS BEFORE INCIDENT. I WAS ON MY WAY TO WORK AND I SMELLED BURNING, THEN NOTICED MY LEG WAS HURTING, THEN NOTICED SMOKE. I PULLED OVER AND JUMPED OUT OF THE CAR. I PATTED OUT THE FIRE/SMOKE WITH MY HAND. THERE WAS A BURNED HOLE THROUGH THE LEATHER IN THE SIDE OF MY SEAT. THERE WAS ALSO A SMALL BURN IN MY PANTS AND ON MY UPPER LEG. I IMMEDIATELY CALLED THE DEALER. THEY COULD TAKE MY CAR THAT DAY, THEY KEPT IT FOR A DAY AND A HALF AND REPLACED THE HEATER AND COVER. I WAS NOT PLEASED WITH THE LOOK OF THE SEAT, IT IS NOT TIGHT AND DOES NOT LOOK LIKE THE PASSENGER SIDE. I TOOK THE CAR BACK AND THEY SAID I NEEDED TO WAIT FOR THE LEATHER TO GET TIGHTER. IT HAS BEEN TWO MONTHS AND IT IS NOT ANY TIGHTER. I AM HAPPY THEY FIXED THE SEAT BUT I WOULD LIKE IT TO LOOK LIKE IT USED TO.
10114652	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041110	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	N. CANTON	OH		20050324			2003 VOLKSWAGEN JETTA GLS VELOUR HEATED SEAT MALFUNCTION. BURNED A HOLE IN CAR SEAT, THROUGH MY COAT AND SCORCHED MY PANTS. ALSO BURNED FINGER. VOLKSWAGEN IS FIXING THE PROBLEM AND HAS OFFERED TO REIMBURSE FOR COAT AND PANTS. ALL IS DONE AT NO CHARGE.
10114824	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2004	N	20050302	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAWRENCEBURG	KY	WVWSR6 1J64W	20050327		1	2004 VW JETTA WAGON, TDI: VELOUR HEATED TURNED ON, AFTER DRIVING LESS THAN 1/2 MILE, HEATED SEAT BURNED APPROX 1' HOLE FROM THE INSIDE OUT. SMOKE, FLAMES OBSERVED. SEAT TURNED OFF TO CONTAIN FIRE. CAR TAKEN TO VW DEALER TO ASSESS. PARTS ON BACK ORDER. WAITING FOR PARTS TO BE AVAILABLE. SHOULD BE FACTORY RECALL BECAUSE OF CONCERN OF OTHER HEATED SEAT POSSIBLE MALFUNCTION AND POTENTIALLY A LIFE THREATENING SITUATION IF OCCURRED AT HIGH SPEEDS.
10114882	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2001	N	20050301	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUBURN	CA	3VWSK69 M11M	20050308		1	THE HEATING ELEMENT FOR THE HEATED SEAT BECAME SO HOT IT MELTED THE LEATHER SEAT OF THE CONSUMER'S 2001 VOLKSWAGEN JETTA. *NM THE DEALER STATED THAT LIQUID APPEARED TO BE SPLIT ON THE LEATHER SEATS CAUSING THE DEVICE TO SHORT OUT AND OVERHEAT WHICH CAUSED THE DEVICE TO SHORT OUT AND OVERHEAT WHICH CAUSED THE DAMAGE. THE CONSUMER INQUIRED ABOUT COMPENSATION. *SC *JB
10115596	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20041223	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FREDERICKSBURG	VA		20050323		1	WHILE DRIVING THE SEAT CAUGHT ON FIRE. CONSUMER SMELLED A BURNT ODOR. THE SEAT BECAME VERY HOT; BURNING COMPLETELY THROUGH THE LEATHER. ALSO, BURNING THROUGH CONSUMER'S JEANS. THE SEAT BURNED CONSUMER'S LEGS AND HER BACKSIDE. IT WASN'T UNTIL SHE GOT OUT OF THE VEHICLE SHE COULD SEE THE SMOKE COMING FROM UNDER THE SEAT. *AK

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10116204	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20050302	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NUTLEY NJ	3VWSK69 M62M	20050401	33600	0	SEAT WARMER HAD BURNED A 2' HOLE THROUGH THE DRIVERS SEAT ON THE LEFT SIDE. WAS TAKEN TO DEALERSHIP AND SEAT WAS REPLACED.*AK
10116389	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20050405	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CUMMIN G GA	3VWSK69 M23M	20050405	46000	1	THIS MORNING, 4/5/05, I TURNED ON MY HEATED LEATHER SEATS IN MY 2003 JETTA GLS AND IN A MATTER OF ABOUT A MINUTE, I FELT SOMETHING EXTREMELY HOT ON MY LEG. I IMMEDIATELY LIFTED MYSELF UP FROM THE SEAT BUT IT WAS TOO LATE. I LOOKED DOWN AND THERE WAS A HOLE BURNT INTO MY LEATHER SEAT, SMOKE COMING FROM THE SEAT AND A BURN IN MY PANTS...NOT TO MENTION MY SKIN. WHAT I FIND DISTURBING IS NOT THAT IT HAPPENED BUT THE FACT THAT I TOOK MY CAR IN LAST THURSDAY AND WAS NOT TOLD ABOUT THE PROBLEM EVEN THOUGH A RECALL HAD ALREADY BEEN ISSUED. IF VW HAD BEEN PROACTIVE, I WOULD NOT HAVE HAD THIS INJURY AND PROPERTY DAMAGE.*AK
10116451	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20050324	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WEST LINN OR	WVWSK6 1J13W	20050406	26850	1	ON MARCH 24,I TURNED MY SEAT WARMER TO LEVEL 2,ALL OF A SUDDEN I FELT A BURNING SENSATION. I KEPT DRIVING THINKING MAYBE I WAS BIT BY A BUG OR SOMETHING. ABOUT A MINUTE LATER,I SAW AND SMELLED ALOT OF SMOKE. I HAD TO PULL OVER AND WHEN I LOOKED DOWN AT MY SEAT,IT WAS DARK AND RAINY SO I TURNED ON MY DOME LIGHT,THERE WAS A DIME SIZE HOLE IN MY SEAT. I HAD TURNED OFF THE SEAT WARMER WHEN I REALIZED WHAT HAD HAPPENED. I GOT HOME AND THERE WAS A BURN ON THE BACK OF MY LEFT LEG. WE CONTACTED THE DEALERSHIP AND THEY FIXED OUR CAR IN ABOUT 10 DAYS. THERE HAD BEEN AN ELECTRICAL SHORT AND THEY REPLACED THE SEAT AND FIXED THE ELECTRICAL.*AK
10116964	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20050325	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BARBERT ON OH		20050328	46000	1	WHILE DRIVING CONSUMER HAD THE HEATER SEAT ON AND IT BURNED THROUGH CONSUMER'S COAT AND BURNED HER PANTS. CONSUMER DID NOT SUSTAIN ANY INJURY. MANUFACTURER WAS CONTACTED, AND THE PART FOR REPAIR WAS ON ORDER.*AK
10117522	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20050404	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SELDEN NY		20050406	40000	1	WHILE DRIVING/PARKING DRIVER'S SEAT HEATER BURNED A HOLE IN THE SEAT WHEN IN USE. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK
10118351	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2003	N	20050123	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHELSEA MI	WVWSP6 1J83W	20050424	80500	1	ON EARLY MORNING START-UP, THE SEAT HEATER WAS TURNED ON. WITHIN ABOUT 1 MINUTE IT BEGAN TO SMOLDER, MELTING THE SEAT FOAM CUSHION AND BURNING A HOLE IN THE UPHOLSTERY FABRIC AND MY TROUSERS. HAD I NOT QUICKLY TURNED OFF THE HEATER, IT MAY HAVE STARTED A FIRE. I CONTACTED VW OF AMERICA. THEY TOOK MY INFORMATION AND REPAIRED IT AT THEIR EXPENSE THROUGH MY LOCAL VW DEALERSHIP. *JB
10118773	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2002	N	20050302	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MCLEAN VA	3VWSE69 M42M	20050501	47210	1	1. WHILE DRIVING HOME FROM WORK LATE ON MARCH 2, 2005, I TURNED MY DRIVERS SIDE SEAT HEATER ON. I SMELLED SOMETHING BURNING. THE SEAT HEATER BURNED A HOLE COMPLETELY THROUGH MY SEAT, BURNING A CIGGERETTE-BURN SIZE HOLE THROUGH MY PANTS AND SCALDING MY BUTTOCK. 2. I WAS DRIVING ABOUT 55 MPH AT THE TIME, AND AM LUCKY THAT THE FIRE IN MY SEAT DID NOT CAUSE ME TO CRASH, AND INJURE MYSELF OR SOMEONE ELSE. 3. I HAVE WAITED TO GET IT REPAIRED BY VW IN CASE THE INVESTIGATORS / LAWYERS NEED TO SEE THE DAMAGE.*AK
10122244	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	JETTA	2001	N	20050525	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WARWIC K RI	3VWSD69 M21M	20050624		1	DT: THE CONTACT OWNS A 2001 VOLKSWAGEN JETTA. DRIVER'S SIDE SEAT IS HEATED, AND ONE NIGHT SMELLED AN ODOR OF BURNING PLASTIC. SHE COULDN'T FIGURE OUT WHAT IT WAS, AND THEN HER BACK AND LEGS WERE GETTING REALLY HOT FROM THE HEATED SEAT.*AK CONSUMER STATES ON 05/25/05 HEATED SEATS WERE ON AND A SHOCK WAS FELT IN CONSUMER'S LEFT LEG. CONSUMER TURNED IT OFF THEN BACK ON IN 15 MINUTES TO SEE IF IT WOULD REOCCUR AND 5 MINUTES LATER SEAT BECAME HOT AND EXPERIENCED AN ELECTRIC SHOCK IN LEFT THIGH AGAIN.*SB *NM

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10122346	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	1999	N	20040412	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CAMBRIDGE	3VWRF810H2XM	20050527			1	DT: CONSUMER STATES THE FRONT DRIVER'S SEAT CAUGHT ON FIRE. THE LOCAL SERVICE DEALER DID NOT KNOW WHAT CAUSED THE FIRE. THE CONSUMER STATES THERE IS A RECALL ON 2002 MODEL REGARDING THE SAME ISSUE. *TT
10125101	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050612	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALMENDRA	3VWSK69M02M	20050613	50300		1	DT: DRIVER'S SIDE SEAT WARMER BURNED THROUGH LEATHER AND TO CONSUMER'S JEANS. AND FELT A BURN MARK WHICH WAS ABOUT A QUARTER OF AN INCH WIDE IN A CIRCLE SHAPE. *AK
10131197	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2004	N	20050802	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GOODYEAR	3VWSR69M24M	20050802	28000		1	MY WIFE JUST PULLED INTO THE GARAGE AFTER A SHORT TRIP TO THE STORE. WHEN SHE BACKED IN SMOKE AND FLAMES CAME FROM THE SEAT HEATER CONTROL (SEAT HEATER WAS OFF AT THE TIME). THIS COULD HAVE BEEN VERY SERIOUS IF WE HAD BEEN DRIVING AT THE TIME!*JB
10139133	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20051009	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MINNEAPOLIS	3VWSE69M32M	20051009	63000		1	WITHIN TWO BLOCKS OF LEAVING MY HOME AND TURNING ON MY CAR SEAT WARMER TO A LEVEL 2 (OF 5) MY CAR SEAT WAS ON FIRE AND BURNED MY REAR. I HAD TO JUMP OUT OF MY CAR IN THE MIDDLE OF AN INTERSECTION TO FIGURE OUT WHAT WAS GOING ON. THIS HAPPENED OVER A WEEKEND AND I HAVE NOT RECEIVED ANY COMMUNICATION BACK FROM VW. *NM
10140645	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20051017	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PROCTORVILLE	WVWSP61J43W	20051024			1	I OWN A 2003 JETTA TDI WAGON AND MY FRONT SEAT HEATER HAS BURNED THROUGH THE SEAT. *NM
10140889	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20051014	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LONGMONT	3VWSB69MX2M	20051026	40500		0	MY HUSBAND WAS DRIVING TO WORK ONE MORNING IN OUR 2002 VW JETTA, WITH THE SEAT WARMERS ON. WHEN SUDDENLY HE FELT A BURNING SENSATION ON HIS BOTTOM. TURNED OFF THE SEAT WARMER ONLY TO FIND OUT THERE WAS A BURN HOLE IN THE SEAT FROM THE SEAT WARMERS. SINCE THEN WE HAVE REFUSED TO TURN IT BACK ON AGAIN. *NM
																	AT APPROXIMATELY 5:15 AM THIS MORNING I STARTED MY CAR AND TURNED ON THE DRIVER'S SIDE HEATED SEAT. AFTER WAITING APPROXIMATELY 2 MINUTES FOR THE RPMS TO DROP BELOW 1000, I PLACED THE VEHICLE IN DRIVE AND BEGAN HEADING FOR WORK. I IMMEDIATELY SMELLED SOMETHING BURNING. I
																	VERY TRAUMATIC EVENT. REFLECTING ON THE TYPICAL USAGE OF THE HEATED S

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10145275	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20051213	Y			0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUN PRAIRIE	WI	3VWSE69 MX3M	20051215	36150	1	I OWN A 2003 VW JETTA 1.8T WITH FRONT HEATED SEATS. DRIVERS SIDE SEAT CAUGHT FIRE DUE TO A SHORT IN THE SEATS HEATER 2 DAYS AGO ON 12/13/2005 AFTER THE HEATER WAS ON FOR LESS THAN 2 MINUTES. BURNING A SMALL HOLE THROUGH THE SEAT TO THE BOTTOM AREA OF MY LEFT SIDE (BUTTOCK) I HAVE COME TO FIND SINCE THIS HAPPENED, MY NHTSA HAS BEEN INVESTIGATING 2002, 2003 VW JETTAS FOR SEAT FIRES WITH THIS EXACT PROBLEM FOR OVER A YEAR NOW. WHY, AS THE ORIGINAL REGISTER OWNER OF THIS MODEL WAS I NOT INFORMED OF THIS INVESTIGATION AND THE POSSIBILITY OF A FIRE INSIDE MY CAR, WHILE ME, MY WIFE AND MY 5 YEAR GIRL ARE IN IT! THE PROBLEM WITH THE ABOVE IS THAT IT WAS NOT A POSSIBILITY, IT JUST WAS A MATTER OF TIME AND IN MY CASE, THE TIME WAS DECEMBER 13TH AT APPROXIMATELY 7PM AT NIGHT. THIS CAR HAS BEEN A PROBLEM SINCE THE FIRST 3,000 MILES, WITH WATER PUMPS AND DOOR LATCHES, FIRMWARE UPDATES, VIOLENT SHAKING OF THE VEHICLE IN COLD WEATHER STARTS, ELECTRICAL PROBLEMS RANGING FROM ENTIRELY IMMOBILIZING AND STRANDING ME TO THE CAR PARTIALLY BEING IMMOBILIZED THE VW JETTA TO AUTOMATIC TRANSMISSION SHIFTER ISSUE
10145557	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2000	N	20051217	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW YORK	NY	3VWSE29 M4YM	20051218		1	1) I'M NOT EXACTLY SURE WHEN THE INCIDENT OCCURRED, SEE #2 AND YOU WILL UNDERSTAND WHY. 2) TODAY I FOUND THAT THERE WAS SOME KIND OF SHORT CIRCUIT IN THE DRIVERS SIDE SEAT. IT LEFT A PEA-SIZED BURN IN THE UPHOLSTERY. LUCKILY, I USE A SMALL DRIVING PILLOW FOR MY LOWER BACK WHICH BORE THE BRUNT OF THE FIRE INSTEAD OF MY BUTT. I HAD FOUND THE PILLOW WAS STUCK TO THE SEAT, AND WHEN I PULLED IT OFF THE BURN WAS REVEALED. THE PILLOW WAS DAMAGED. 3) I HAVE DONE NOTHING TO CORRECT THE FAILURE AS OF YET. I AM RESEARCHING MY OPTIONS TO DETERMINE IF THE MANUFACTURER WILL REPLACE IT FOR ME. *NM
10146161	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20051217	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EDWARD SBURG	MI	3VWSE69 M43M	20051227	63590	1	I HAVE HAD THIS CAR SINCE 10/31/02. I PURCHASED IT NEW. I BOUGHT IT FOR MY TEENAGERS TO DRIVE AS THEY BEGIN SINCE IT IS A SAFE CAR. LAST WEEKEND, (12/17/05) I WAS PERSONALLY DRIVING THE CAR, AND THE SEAT WARMER ON THE DRIVER'S SIDE GOT SO HOT THAT IT ACTUALLY BURNED A HOLE IN THE SEAT, AND THE CAR SMELLED TERRIBLE FOR SEVERAL DAYS AFTER. I THINK THAT HAVING TO FEAR AN ELECTRICAL FIRE IN MY CAR IS OUTRAGEOUS. *NM
10146885	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20051201	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CARY	IL	3VWSP69 M53M	20060104	52000	1	DT*: THE CONTACT STATED THE SEAT WARMER OVERHEATED AND STARTED SMOKING. ALTHOUGH A SMALL HOLE FORMED IN THE SEAT CUSHION THERE WAS NOT VISIBLE EVIDENCE OF A FIRE OTHER THAN SMOKE. *AK
10149170	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2000	N	20060130	N	0	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STOCKPORT	OH	WVWSP6 1J72W	20060201		1	I STARTED NOTICING A BURNING SMELL IN THE CAR WHEN I TURNED ON THE HEATED SEATS AND THE DRIVERS SIDE SEAT WOULD GET VERY HOT, EVEN WHEN SET ON A LOW SETTING. ONE DAY I DECIDED TO TRY IT OUT TO SEE IF IT WAS WORKING PROPERLY OR NOT AND THE HEAT BURNT HOLES THROUGH THE MATERIAL COVERING THE SEAT. *JB
10150655	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20060218	N	0	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STATEN ISLAND	NY	3VWSK69 M23M	20060220	35281	1	THE HEATED SEAT ON THE DRIVER SIDE OF MY 2003 VOLKSWAGEN JETTA 4DR SEDAN BURNED A HOLE THROUGH THE SEAT AND THROUGH MY WIFE'S JACKET. *NM
10156887	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20060108	Y	0	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	JUPITER	FL	WVWSK6 1J53W	20060505	59000	1	WHILE DRIVING DRIVER SMELLED AND COULD SEE SMOKE AND REALIZED DRIVERS SEAT WAS ON FIRE. DRIVER MANAGED TO PULL OVER AND PUT OUT FIRE ON SEAT. VOLKSWAGEN OF AMERICA DID NOTHING - TOLD OWNER THEY HAD NOTHING TO SAY. DEALER REPLACED SEAT. *JB
10158901	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20060602	N	1			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ENCINITA S	CA	3VWSK69 M42M	20060603	20000	1	2002 VW JETTA WITH LEATHER SEATS - SEAT HEATER BURNED DAUGHTER'S LEG AND MADE BURN MARK ON THE SEAT, SMOKE, BUT NO FIRE. IS THIS A RECALL? *NM

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10164655	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2000	N	20060209	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MANCHESTER	NH	3VWSK29 M91M	20060806			(2) THE SEAT WARMER ON THE DRIVER'S SEAT FAILED AND BURNED THROUGH THE SEAT COVERING. THE HEATER LEFT A BURN ON MY PANTS THE SIZE OF A DIME. THIS ALSO CAUSED ME SOME DISCOMFORT. (3) I CONTACTED VW OF AMERICA AND THEY INSTRUCTED ME THAT I WOULD HAVE TO BRING THE CAR IN AND HAVE IT FIXED AT MY EXPENSE. I OWN A 2000 VW JETTA. *NM
10168740	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20060920	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SALIDA	CO	3VWSB69 M62M	20060920			2002 VOLKSWAGEN JETTA GLS - DRIVERS SIDE HEATED SEAT BEGAN TO BURN AND SMOLDER. VOLKSWAGEN STATED THERE IS AN 'OPEN CAMPAIGN' ON THIS ISSUE AND THE DEALERSHIP SHOULD CORRECT. *NM
10170923	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20061016	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MIDLOTHIAN	VA	3VWTH69 M72M	20061016	65000		2002 VOLKSWAGEN JETTA - FRONT SEAT HEATERS MUCH MUCH TOO HOT ...WITHIN 2 MINUTES OF TURNING THEM ON I COULD FEEL A DIME SIZE BURN ON MY SKIN. *NM
10171863	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20061025	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PAYSON	UT	3VWSP69 M22M	20061025	39620		TURNED ON THE SEAT HEATER. SEAT STARTED TO FEEL QUITE WARM, THEN I SMELLED SMOKE. PROMPTLY TURNED OFF SEAT HEATER AND LOOKED AT THE SEAT. WHEN I LOOKED DOWN I SAW A SMALL BURN HOLE IN THE SEAT. RECEIVED A MINOR BURN ON MY BUTT. GLAD I WAS NOT YET ON THE HIGHWAY. *NM
10174042	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20061120	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RAYMORE	MO	3VWSB69 M62M	20061122	50000		DT*: THE CONTACT STATED WHILE DRIVING 35 MPH UNDER NORMAL ROAD CONDITIONS, THE SEAT HEATER BURNED A COUPLE OF HOLES ON THE SEAT. THE VEHICLE WAS NOT TAKEN TO THE SERVICE DEALER. THE VEHICLE WAS TAKEN TO THE SERVICE DEALER ON 11/29/06. UPDATED 12/15/06 *JB
10174609	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20061125	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ESCONDIDO	CA		20061128			THE SEAT HEATER IN THE DRIVER'S SIDE OF MY 2002 JETTA BURNT THROUGH THE SEAT AND MY PANTS. I WAS STILL IN THE PARKING LOT, SO NO OTHER DAMAGE OCCURRED. THIS COULD HAVE BEEN VERY DANGEROUS IF MY WIFE OR I WAS DRIVING, OR IF THE SEAT HEATER WAS ON WHILE THE CAR WARMED UP WITHOUT US IN IT. I'M PURSUING MY OPTIONS WITH VOLKSWAGEN AT THE MOMENT...THIS IS THE LAST STRAW, NEVER BUY A VW, ESPECIALLY A JETTA. IT HAS GIVEN US PROBLEMS FROM THE MOMENT WE BOUGHT IT NEW. *NM
10175610	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20061123	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN MATEO	CA	3VWSE69 M33M	20061208	49200	4	DRIVER TURNED ON THE SEAT HEATER ON A COLD EVENING AFTER STARTING THE CAR. THE DRIVER-SIDE SEAT HEATER BEGINS TO OVERHEAT AND SMOKE WITH THREE MINUTES. THE DRIVER ALMOST HIT A PARKED CAR WHILE ATTEMPTING TO AVOID BEING BURNED BY THE SEAT. THE DRIVERS NO LONGER USE THE SEAT HEATER ON THE DRIVER SIDE, AT A LOSS OF \$300. *NM
10175803	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	1999	N	20061211	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	IRVINE	CA	3VWSA29 M0XM	20061211	90000	400	THE DRIVER SIDE SEAT HEATER WILL NOT TURN OFF. WHILE THE KNOB THAT CONTROLS THE SEAT HEATER IS SET AT 0 (OFF), THE SEAT HEATER REMAINS ON. THE PROBLEM BEGAN OVER A YEAR AGO WITH IT JUST BEING WARM, BUT IT IS GETTING PROGRESSIVELY HOTTER. IT IS GETTING SO HOT THAT THE LEATHER SEAT IS BURNING AND TURNING BLACK AND BROWN. VW HAS HAD RECALLS ON SIMILAR MODELS FOR THE SAME PROBLEM, BUT WILL NOT FIX MY CAR UNDER SIMILAR RECALLS. *NM
10177767	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20061006	N	2		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MENTOR	OH		20070104	60000	1	SINCE I HAVE HAD MY JETTA THE SEAT WARMERS HAVE BEEN HOT. I CONTACTED THE DEALERSHIP WHO ADVISED THAT IS HOW THEY WORK. SINCE THEN MY SEAT WARMER HAS BURNED A HOLE IN THE CLOTH SEAT AND HAS BURNED ME. IT ALSO CREATES SPARKS WHEN TURNED ON. *JB
10180969	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20070129	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SNELLVILLE	GA	YV1LW56 44W2	20070129	78499	1	TL*- THE CONTACT STATED THAT THE 2003 VOLKSWAGEN JETTA STATION WAGON, CAUGHT ON FIRE. THE CONTACT STATED THAT WHILE DRIVING 20-25 MPH THE DRIVER'S SIDE SEAT CAUGHT ON FIRE WHILE THE SEAT HEATER WAS OPERATING. THE SEAT SUSTAINED A HOLE THE DIAMETER OF A PENCIL. THE SEAT BURNED PASSENGER BUTTOCKS, BUT DIDN'T CATCH HIS CLOTHING ON FIRE. *AK

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10184183	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20070214	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ARLINGTON	VA	3VWSP69 M13M	20070304	71000	1	DRIVER'S ELECTRIC SEAT HEATER ELEMENT IN 2003 JETTA CAUGHT FIRE BURNING HOLE IN LEATHER SEAT AND BURNING DRIVER. *JB
10185020	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2001	N	20070226	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRPORT	NY	3VWSD69 M21M	20070314	93000	2	SEAT HEATER IN VW JETTA '01 BECAME VERY HOT (LIKE BURNING CIGARETTE ON BUTTOCKS) ON TWO DIFFERENT DAYS - AND FINALLY STOP WORKING. PER THE DEALER THE ELEMENT DID SHORT OUT - HAS DISCOLORED FABRIC - AND IS NOW BEING REPLACED TO THE TUNE OF \$275 -- THE COVER WOULD COST AN EXTRA \$350+ WHICH I PASSED ON REPLACING. *JB
10198982	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20051227	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PALMDALE	CA	3VWSE69 M43M	20070809	50000	1	TL*THE CONTACT OWNS A 2003 VOLKSWAGEN JETTA. THE CONTACT STATED THAT THERE WAS A RECALL ON THE HEATING SWITCH FOR THE SEATS IN HER DAUGHTER'S VEHICLE. THE FAILURE WAS REPLACED WITH A NEW SWITCH, BUT THE SWITCH FAILED A FEW MONTHS LATER. THE SWITCH BURNED THROUGH THE LEATHER SEAT AND WOULD NOT SHUT OFF. THE FAILURE OCCURRED WHILE DRIVING 55 MPH. THE CONTACT'S DAUGHTER SUSTAINED BLISTERS, A SCAR, AND MINOR BURNS. A POLICE REPORT WAS FILED. THE PURCHASE DATE WAS UNKNOWN. THE CURRENT MILEAGE WAS 60,000 AND FAILURE MILEAGE WAS 50,000.
10203218	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2000	N	20070915	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BELLEVUE	WA	3VWTE29 M0YM	20070917	99000	1	DRIVING CAR, USING SEAT HEATER, STARTED SMELLING BURNING SMELL. WHEN I WAS ABLE TO STOP, THE LEATHER SEAT HAD BURNED. I AM NOT SURE WHAT WOULD HAVE OCCURRED IF I HAD NOT TURNED THE SEAT HEATER OFF WHEN I DID (FIRE, BURN ME). WENT TO DEALER TODAY, THEY SAID THAT THERE WAS NO RECALL FOR MY VEHICLE AND I WOULD HAVE TO REPAIR MYSELF. I FEEL THIS IS A SAFETY ISSUE, NOT A WEAR AND TEAR ISSUE AND VW OF AMERICA SHOULD REPLACE/REPAIR AT THEIR COST. *TR
10207608	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20050215	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AUSTIN	TX		20071101	40000	1	DRIVERS SIDE SEAT WARMER CAUGHT ON FIRE WHILE DRIVER AND DRIVERS COAT WAS BURNED. *TR
10209232	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20071105	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TUCSON	AZ	WVWSP6 1J23W	20071117	66375	1	1. 2003 JETTA WAGON PASSENGER HEATED SEAT GOT EXTREMELY HOT AND THEN QUIT WORKING. *TR
10211964	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2000	N	20071214	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WORTH	IL	3VWSA29 M8YM	20071214		1	FOR TWO DAYS, I SMELLED AN ODOR SUCH AS A STARCHED IRON IN MY CAR. I TURNED THE HEATED SEATS OFF FOR A FEW DAYS. TODAY I TURNED IT BACK ON AND THE SMELL CAME BACK. I TOOK MY JACKET OFF AND IN ONE PART OF THE SEAT, MY BACK WAS BURNING. THE DRIVERS HEATED SEAT IN MY 2000 VOLKSWAGEN JETTA BURNED THROUGH INTO THE EXTERIOR. THE HEATED SEAT CAUSED TWO HOLES IN MY SEAT AND A LARGE BROWN BURNT STAIN. IF I HAD NOT DISCOVERED THIS, THERE IS A POSSIBILITY IT WOULD CREATE MUCH MORE DAMAGE. *TR
10213074	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2004	N	20071118	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OTEGO	NY	WVWSL6 1J94W	20071228	53000	4	SEAT WARMER ON DRIVER'S SEAT IN 2004 VW JETTA WAGON OVERHEATED UNTIL IT FELT LIKE IT WAS GOING TO CATCH ON FIRE. VELOUR SEATS SHOW IMPRESSION OF HEATING ELEMENT. I NOTICED FOR ABOUT A MONTH THAT IT WAS VERY HOT AND THE LAST TIME I USED IT I NOTICED A SMELL. I TURNED IT OFF IMMEDIATELY AND HAD IT DISCONNECTED BY A MECHANIC TO PREVENT A FIRE. *TR

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10226915	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20080408	N	0	0	ELECTRICAL SYSTEM	SANTA CRUZ	CA	3VWSP69 M53M	20080507	85000	1	I TURNED ON THE DRIVER'S SEAT HEATER TO 5 (HIGHEST SETTING) ON MY 2003 VW JETTA TDI WHEN LEAVING MY HOUSE AT 7 AM. I USED THIS REGULARLY TO WARM THE SEAT FOR A FEW MINUTES ON COLD MORNINGS, THEN WOULD TURN IT OFF (LOWER SETTINGS NEVER PRODUCED NOTICEABLE HEAT). WITHIN ONE MINUTE I FELT A BURNING/ELECTRICAL SENSATION IN MY UPPER LEFT THIGH. I WAS DRIVING ON A MOUNTAIN ROAD AND THE PAIN MADE ME JUMP IN MY SEAT AND NEARLY LOSE CONTROL OF THE CAR. I PULLED OVER AND TURNED OFF THE SEAT HEATER (HAVING HEARD OF PROBLEMS WITH THE HEATER), THE LEATHER SEAT HAD A BLISTER ABOUT THE SIZE OF A CIGARETTE BURN BUT HAD NOT BURNED COMPLETELY THROUGH. WHILE I STOPPED THE HEATER BEFORE IT BURNED THROUGH THE SEAT (AND MY PANTS), THE REAL DANGER WAS IN A POSSIBLE ACCIDENT FROM THE BURN/SHOCK THAT CAUSED ME TO MOMENTARILY LOSE CONTROL OF THE CAR. THE SEAT HEATER IS NO LONGER SAFE TO OPERATE. MY UNDERSTANDING FROM READING SIMILAR POSTS HERE AND ELSEWHERE IS THAT THE WIRING IS NOW BROKEN IN THE SEAT (AND MANY HAVE HAD IT BREAK IN THE SAME SPOT). IF I HAD NOT GUESSED THE SOURCE OF THE PROBLEM QUICKLY, OR IF SOMEONE WERE TO UNKNOWINGLY USE THE HEAT
10235665	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20080723	N	1	0	SEATS	PALMDALE	CA	VWVWSP6 1J72W	20080724	184000	1	WHILE DRIVING WITH THE SEAT HEATER ON IN 2002 VW JETTA THE SEAT HEATER OVERHEATED AND BURNED THROUGH THE LEATHER SEAT AND BURNED THE DRIVER. SMOKE WAS PRESENT IN THE VEHICLE. *TR
10247476	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20081102	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEWTON	MA	3VWSE69 M53M	20081102	61000	1	I USE MY HEATED SEATS ALMOST DAILY IN THE WINTER MONTHS. I USED IT THIS MORNING FOR ABOUT 20 MINUTES AS I DROVE FROM HOME TO THE GYM, THEN ANOTHER 10 MINUTES AS I DROVE FROM THE GYM TO THE STORE. WHEN I GOT INTO MY CAR AFTER THE STORE, IT WAS STILL ON THE SAME SETTING (5), I HAD DRIVEN ABOUT 50 YARDS IN THE PARKING LOT, WHEN I FELT A SHARP PAIN IN MY LEFT UPPER LEG/BUTT. I MOVED SLIGHTLY, THEN BEGAN TO SMELL SMOKE. I FELT AROUND WITH MY HAND AND FELT THE 'HOT' WIRE AND THE HOLE IN MY SEAT. IT TOOK ME A MOMENT TO REALIZE WHAT IT WAS, AND THEN I IMMEDIATELY TURNED DOWN THE HEATED SEAT TO OFF, THEREBY PREVENTING FURTHER DAMAGE AND PAIN. LUCKILY THERE WAS LIMITED DAMAGE TO MY CLOTHING AND I WAS NOT SERIOUSLY INJURED, BUT HAD I BEEN DRIVING ON THE HIGHWAY, OR NOT BEEN ABLE TO FIGURE OUT WHAT WAS CAUSING THE PAIN SO QUICKLY, THERE COULD HAVE BEEN MORE SEVERE CONSEQUENCES INCLUDING INJURY. *TR
10252148	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2004	N	20081216	Y			SEATS	HOUSTON	TX	3VWSE69 M04M	20081217	61000	1	I SMELLED A BURNING OR FOUL-SMELLING CHEMICAL ODOR AFTER DRIVING FOR 01 MINUTE AND NOTICED THAT MY SEAT WAS SO HOT THAT IT BURNED MY HAND WHEN I TOUCHED IT. I THEN SMELLED SMOKE AND I IMMEDIATELY SWITCHED OFF THE DRIVER SIDE SEAT HEATER. AFTER STOPPING, I NOTICED THAT THE SEAT APPEARED BURNED IN A ROUGHLY CIRCULAR PATCH THAT LOOKED SIMILAR TO A CIGARETTE BURN. THE FOUL ODOR HAS PERSISTED EVEN WITH THE SEAT HEATER OFF AFTER THE INCIDENT. THE INCIDENT HAPPENED ON 16 DEC 2008. THIS IS THE FIRST TIME THE INCIDENT HAS OCCURRED. *TR
10265959	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20090201	Y			ELECTRICAL SYSTEM	STORY CITY	IA	3VWSE69 M12M	20090418	70000		THE BOTTOM SEAT HEATER ON MY 2002 VW JETTA EITHER DOESN'T WORK AT ALL OR IF IT TURNS ON, IT OVERHEATS THE EXTREME RIGHT SIDE OF THE SEAT. A SMALL HOLE IS BURNED IN THE UPHOLSTERY, AND THE FOAM UNDERNEATH IS MELTED, DEFORMING THE APPEARANCE OF FABRIC ABOVE. THIS COULD RESULT IN A BURN TO THE SKIN ON THE RIGHT SIDE OF THE LEG IF IT GOES UNDETECTED. I SEE THIS AS A HIUGE SAFETY ISSUE.
10276549	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2002	N	20090708	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRUNSWICK	OH	3VWSE69 M52M	20090713	73000		TL*THE CONTACT OWNS A 2002 VOLKSWAGEN JETTA. THE CONTACT STATED THAT THE SEAT HEATER BURNED HIS BODY THROUGH HIS PANTS. THE MANUFACTURER STATED THAT THEY WOULD SEND AN AGENT TO INSPECT THE VEHICLE AND CALL HIM BACK. THE FAILURE MILEAGE WAS 73,000.

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10302302	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20100125	Y				SEATS	HIGHLAND	CA	VWVSE61J93W	20100126	88200		RECALL FOR 2003 VOLKSWAGEN JETTA- SEAT HEATER DEFECT CAUSING SEATS TO GET TOO HOT EVEN CAUSING FIRE IN SOME INSTANCES. BROUGHT MY JETTA TO RIVERSIDE VOLKSWAGEN IN RIVERSIDE, CA. INSPECTION AND REPAIRS MADE IN 2006. YESTERDAY, 1/25/2010, DRIVER SIDE SEAT HEATER STARTED TO BURN A HOLE IN SEAT. DID NOT BURN ALL THE WAY THROUGH AS I TURNED THE HEATER OFF BEFORE HAND. FELT SOMETHING THAT RESEMBLED A BEE STING BEFORE REALIZING THAT IT WAS THE SEAT HEATER THAT WAS MALFUNCTIONING. BURNING SMELL DETECTED. CALLED VW RIVERSIDE, SAID THAT IT WOULD NOT BE A COVERED FIX BASED ON RECALL INFO. COMPLAINT OF FAILED INTIAL REPAIR.
10360249	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20101013	Y				SEATS	OMAHA	NE		20101013	40000	1	MY CAR DRIVER SEAT IS BURNED WITH SOME SMOKE BECAUSE OF FAULTY SEAT HEATER. *TR
10362452	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2006	N	20101016	Y	1	0		SEATS	BRADFORD		TVWST710K56M	20101026	50000	1	I WAS SITTING IN MY (DRIVERS) SEAT AND NOTICED A FAINT BURNING SMELL FOLLOWED BY PAIN (BURNING) IN MY RIGHT SIDE. I GOT HOME AND FOUND A BURN HOLE IN THE BACK OF THE SEAT. SOMETHING BURNT THROUGH THE SEAT AND BURNT MY CLOTHES AND GAVE ME A SMALL BLISTER. NEITHER OF US SMOKE. AFTER A FEW TIMES I BELIEVE IT IS THE SEAT HEATER. IF IT'S OFF IT DOESNT BURN YOU. A MECHANIC TOLD US THIS IS COMMON AND TO FOLLOWUP ON IT. *TR
10366092	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20101108	N	1	0		SEATS	KANSAS CITY	MO	3VWSK69M93M	20101110		0	DRIVER SIDE SEAT HEATER OVERHEATING, BURNT MULTIPLE HOLES IN SEAT AS WELL AS BURNT LEG. SETTING WAS PLACED ON 2 OF 5 WHEN SEAT WAS BURNT.
10369355	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20101105	N				ELECTRICAL SYSTEM	WORCESTER	MA	3VWSK69M43M	20101206	110000		I AM THE OWNER OF A 2003 VW JETTA. I WAS RECENTLY BURNED(11/2010) BY THE SEAT HEATER WHILE DRIVING AND THE CAR SEAT SMELLED LIKE IT WAS GOING TO START ON FIRE. MY CAR HAD A RECALL NOT LONG AFTER I BOUGHT IT FOR THE SEAT HEATERS. IT IS OBVIOUSLY A MALFUNCTION IN THE SEAT HEATER THAT VW HAS HAD NUMEROUS PROBLEMS WITH BASED ON THE RECALL AND THE PLETHORA OF COMPLAINTS ON THE INTERNET. I CAN NO LONGER USE THE HEATING UNIT. I TOOK IT TO PATRICK MOTORS IN AUBURN, MA WHERE I BOUGHT THE CAR. THEY SAID IT WAS OUT OF WARRANTY AND THEY WOULD CHARGE ME TO LOOK AT IT TO SEE WHAT THE PROBLEM WAS AND THEN MAYBE ASK VWOA IF THEY WOULD HELP. I WAS NOT WILLING TO PAY MORE MONEY FOR SOMETHING THAT IS OBVIOUSLY A MANUFACTURING PROBLEM AND HAS BEEN DOCUMENTED AS PROBLEMATIC.
10380923	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	JETTA	2003	N	20110131	Y				ELECTRICAL SYSTEM	BAINBRIDGE ISLAND	WA	VWVSP61J93W	20110207	125000		MY SEAT HEATER FAILED IN MY 2003 VW JETTA, BURNING A HOLE IN THE SEAT UNDER MY LEFT BUTTOCK. I WAS STARTLED WHEN SUDDENLY THERE A STRONG BURNING SMELL IN THE CAR, THEN A HOT SPOT IN THE SEAT OCCURRED WHICH CAUSED ME TO HAVE TO QUICKLY SHIFT MY SEATING POSTING AND I IMMEDIATELY TURNED OFF THE SEAT HEATER. LUCKILY I WAS DRIVING SLOWLY IN THE CITY AND ABLE TO PULL IN THE IN A PARKING SPOT QUICKLY AND THE SEAT OR MY CLOTHING DID NOT CATCH ON FIRE. THE SEAT WAS SET TO 3 ON A SCALE OF 1-5. THE CAR HAS ABOUT 125K MILES ON IT.
10049507	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW BEETLE	2003	N	20031210	N	0	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRENTWOOD	CA	3VWFE21C33M	20031210	15000	1	SINCE PURCHASING OUR 2003 VW BEETLE TURBO S WITH HEATED FRONT SEATS, THE SEAT WARMERS GET EXTREMELY HOT ON THE HIGHEST SETTING (#5). IF SET AT A LOWER SETTING, THE SEATS DO NOT GET WARM AT ALL. WE ARE NOTICING THERE IS A CHANGE IN THE LEATHER MATERIAL ON THE SEATS USED. *LA

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10181802	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW BEETLE	2006	N	20070201	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PINEVILLE	KY	3VWRR31CX6M	20070206	996	1	TL* - THE CONTACT OWNS A 2006 VOLKSWAGEN BEETLE. THE DRIVER'S SIDE HEATED SEAT WORKED INTERMITTENTLY. THE CONTACT STATED THAT IF ONE FORCED THE SWITCH ON AND OFF THE HEATER WOULD OPERATE. THE CURRENT AND FAILURE MILEAGE WAS 996. THE CONTACT HAS AN APPOINTMENT AT A DEALER FOR A DIAGNOSIS. *AK
10043866	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW JETTA	2002	N	20031028	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLORADO SPRINGS	CO		20031029	6000	2	SINCE BUYING MY JETTA NEW IN 2002. I HAVE HAD NOTHING BUT PROBLEMS. TWICE THE IGNITION COILS FAILED, AND I HAD TO HAVE THE CAR TOWED. THEY WOULDN'T REPLACE ALL THE DEFECTIVE COILS THE FIRST TIME. SO, NOW THAT I KNOW MY CAR IS UNRELIABLE, I WON'T BE USING IT FOR LONG TRIPS, WHICH WAS MY MAIN REASON FOR BUYING THE CAR. THEN LAST NIGHT ON MY WAY DOWN THE ROAD, THE HEATED SEAT CAUGHT ON FIRE AND BURNED A WHOLE IN MY SEAT, NOT TO MENTION WHAT IT DID TO ME AS I WAS DRIVING. THIS CAR JUST SEEMS TOTALLY UNSAFE. FIRST THERE IS NO POWER WHEN THE IGNITION COILS FAIL, THEN THE DRIVER SEAT CATCHES ON FIRE AS I AM DRIVING DOWN THE ROAD. OF COURSE THE DEALER CAN'T GET ME IN UNTIL LATER THIS WEEK. *AK
10067779	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW JETTA	2002	N	20040313	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MENTOR	OH		20040425	19000	1	HEATED SEAT MALFUNCTION ONED A 2002.5 VW JETTA. HEATING ELEMENT BURNED A HOLE THROUGH THE FABRIC ON THE SEAT. ALSO. BURNING THE PANTS THAT I WAS WEARING. NOTHING HAS BEEN DONE TO FIX THE PROBLEM I WAS TOLD THAT THE PARTS ARE ON BACKORDER. THIS ALSO HAPPENED MARCH 15, 2003. *AK
10102762	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW JETTA	2001	N	20040917	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PLEASANTON	CA		20041212		1	1) WHILE DRIVING WITH THE SEAT HEATER ON, THE SEAT BECAME BURNING HOT, TO A POINT WHERE I HAD TO GET OUT OF THE SEAT. THIS IS WHILE I AM DRIVING AT 65 MPH ON INTERSTATE I-580. I HAVE COMPLAINED TO VW WITH NO AVAIL. I HAVE ALSO FOUND FROM OTHER REPORTS THAT THIS HAS HAPPENED TO MANY OTHER VEHICLES, TO A POINT WHERE SOME CAUGHT ON FIRE. VW REFUSES TO ADDRESS THE ISSUE, AND THE SERVICE DEPT EVEN WENT AS FAR AS RECOMMENDING ME JUST SWAPPING THE PASSENGER TO DRIVER SIDE HEAT CONTROL. *JB 2) THE FAILURE OF THE SEAT HEATER ALMOST LED TO A ACCIDENT AT HIGHWAY SPEEDS. I WAS FORCED TO DRIVE WHILE NOT COMPLETELY SEATED TO PULL OVER . 3). VW HAS DONE NOTHING TO ADDRESS THE ISSUE SINCE THEY STATE MY VEHICLE IS OUT OF WARRANTY. *JB
																	I WAS DRIVING DOWN THE ROAD AND HAD JUST CUT ON MY HEATED SEATS IN MY 2003 VOLKSWAGON JETTA AND NOTICED THAT MY SEAT WAS GETTING VERY HOT ON THE LEFT HAND SIDE. I COULD NOT FIGURE IT OUT AND COULD NOT SEE B/C
																	WRITING IN ADVANCE AND CALLING AS WELL SO IT IS ON FILE THAT THIS HAPPENE

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10106441	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW JETTA	2003	N	20041224	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAINT LOUIS	MO		20050116			PASSENGER SIDE SEAT HEATER MALFUNCTIONED. SEAT HEATER TURNED ON TO LEVEL 3. PASSENGER AND DRIVER NOTICED SMELL OF SOMETHING BURNING, THEN PASSENGER FELT PAIN UNDER LEFT THIGH. TURNED SEAT HEATER OFF. WHEN STOPPED, EXAMINED SEAT TO DISCOVER BROWN HOLE IN SEAT WHERE HEATER HAD BURNED THROUGH. NO REPAIRS HAVE BEEN MADE YET. *NM
10108376	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	NEW JETTA	2002	N	20040917	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WESTFIELD	MA	3VWSE69 M92M	20050201	47000		THE DRIVERS SIDE HEATED SEAT ON MY 2002 JETTA 1.8T STARTED SMOLDERING AND BURNT A HOLE THROUGH THE FARBIC AND BURNED MY LEG. *AK
550756	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	1998	N	19991019	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CINCINNATI	OH		20000207			THE SEATS HEATING ELEMENT IS BROKEN AND APPEARS TO HAVE OVERHEATED LEAVING GRILL MARKS IN THE INNER SEAT COVER LINING. NLM
745311	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	1998		20010101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUSSEX	NJ	WVWMA6 3B1WE	20010514			CATALYTIC CONVERTER REPLACED EARLY ON IN OWNERSHIP. WATER PUMP, OIL PUMP, TIMING BELT REPLACED TWO MONTHS AGO. TURBO REPLACED TWICE AND STILL DEFECTIVE. ELECTRICAL PROBLEMS WITH DRIVER'S SIDE WINDOW, HEATED SEAT, TRUNK LIGHT. SUSPENSION SYSTEM BUSHINGS NEED REPLACEMENT @ ONLY 56,000 MILES. STEERING COLUMN REPLACED EARLY ON.
804563	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	1990		19961030	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SALMOUTH	MA		19961105			HEAT CONTROLLED FOR DRIVER'S SIDE SEAT BEGAN HEATING W/SWITCH OFF. THE FOLLOWING MORNING THE DRIVER'S SEAT BECAME PROGRESSIVELY HOT IMMEDIATELY. ONCE PULLED OVER TO CHECK, COMPARTMENT FILLED W/SMOKE AND DRIVER'S COAT WAS ON FIRE. PLEASE DESCRIBE. *AK
8001030	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	1999		20000411	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SALINAS	CA	WVWMD6 3B2XE	20011221			VEHICLE STALLS INTERMITTENTLY AT SPEEDS OF 25-65 MPH. VEHICLE TAKEN TO DEALER 10-15 TIMES, CANNOT FIND A CAUSE. *AK THE MIRROR SWITCH IS INOPERATIVE DUE TO WINDOW SWITCH FAILURE. THE DRIVER SEAT WARMER WAS INOPERATIVE. ENGINE HAS A BURNING SMELL DUE TO OIL LEAK. VEHICLE MADE NOISE IN FRONT END ON LEFT TURNS DUE TO A STABILIZER BAR CLAMP BEING LOOSE. FRONT BRAKES MAKE NOISE. STEERING MAKES NOISE AND LOCKED WHILE DRIVING. STEERING COLUMN SLIDING COVER CRACKED. *YH
10000612	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20020919	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GLENDALE	AZ	WVWWH 63B93E	20021227	3000		I RECENTLY LEASED A VW PASSAT STATION WAGON AND THINGS HAVE GONE WRONG WITH IT EVEN BEFORE THE CAR HAD 300 MILES ON IT. THE CAR HAS LESS THAN 5000 MILES ON IT AND IT HAS SPENT SOME 10 DAYS AT THE REPAIR SHOP. DEFECTS HAVE INCLUDED A TRANSMISSION THAT WOULD DISENGAGE, HEATED SEATS THAT WOULD NOT TURN OFF, A/C AND SIDE MIRRORS THAT WOULD NOT WORK, A MODULE HAD TO BE REPLACED, THE CAR HAD TO BE ALIGNED, THE FRONT SPOILER FELL OFF, A SPEAKER HAD TO BE REPLACED, PART OF THE TRIM ON THE BACK WAS FALLING OFF, THE MEMORY SETTINGS ON THE DRIVER'S SEAT WERE NOT WORKING, AND THE SUN ROOF WAS RATTLING. THE SALES DEPARTMENT HAS RESPONDED TO ALL MY CALLS BY SAYING THAT I NEED TO TALK TO THE SERVICE DEPARTMENT OR TO VW CORPORATE DIRECTLY. I HAVE DONE BOTH, WHEN I CALLED VW CORPORATE THEY RESPONDED THAT AS LONG AS THE CAR WAS DRIVEABLE THEY WOULD COVER IT UNDER WARRANTY AND WOULD NOT REPLACE THE CAR. THEY OFFERED ME A LUBE JOB AS A SETTLEMENT!
10049097	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20031201	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STAMFORD	CT	WVWPD6 3B22P	20031203	16000		THE DRIVER'S HEATED SEAT BURNED (VW PASSAT 2002). *NLM

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10049504	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20031122	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GRAND BLANC	MI	1FMZU32 P2WU	20031210	25000	1	ON A SAT. MORNING (NOV 22ND 10 AM) MY FIANCEE AND I GOT IN HER 2003 VW PASSAT. IT WAS A COLD DAY AND I WAS DRIVING. BOTH OF US TURNED THE SEAT HEATERS WITHIN HER LEATHER SEATS ON LEVEL 5 (HIGH). VERY SHORTLY AFTER, I FELT A BURNING SENSATION IN MY LEFT REAR END AREA. WE THEN SMELLED SMOKE. WE STOPPED THE VEHICLE AND I JUMPED OUT QUICKLY AS I COULD FEEL MY LEFT REAR END BURNING ONLY TO SEE THAT THE SEAT HEATER HAD BURNED A HOLE THROUGH THE LEATHER SEAT AND THROUGH MY PANTS AND BURNED MY REAR END! OUCH! NO JOKE! I HAVE TAKEN PICTURES OF THE SEAT, MY NYLON PANTS, AND MY REAR END! WE IMMEDIATELY CALLED THEILLAN VW OF BAY CITY MICHIGAN WHERE THE CAR WAS PURCHASED AND SPOKE TO A SALESMAN. THE CAR WAS REPAIRED YESTERDAY. I WAS THEN GIVEN A COPY OF AUTOBEAT DAILY FROM WEDNESDAY DECEMBER 10TH, 2003 AND ON PAGE 10 THERE IS AN ARTICLE WHICH READS 'NHTSA PROBES SMOLDERING VW SEAT WARMERS' I THEN THOUGHT I WOULD SUBMIT THIS COMPLAINT FORMALLY TO INFORM NHTSA THAT THE ARTICLE READS THAT JUST 2002-2003 JETTAS WERE BEING PROBED. THIS HAPPENED ON A PASSAT AS WELL. THE VIN BELOW IS INC
10054150	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	1998	N		N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GRAND HAVEN	MI	WVWMA63B2WE	20040115	110000	1	THE DRIVERS SIDE SEAT HEATER MALFUNCTIONED AND BURNED A HOLE THROUGH THE SEAT AND THE DRIVERS COAT. PLEASE PROVIDE FURTHER DETAILS. *JB
10057055	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2001	N	20040130	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO		20040212		0	I HAVE A 2001 VW PASSAT. I TURNED THE SEAT HEATER ON THE DRIVERS SIDE AND IN ABOUT 5 MINUTES THERE WAS SMOKE COMING FROM THE SEAT AND THE HEATING COIL HAD BURNED A HOLE IN THE SEAT.
10058151	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2001	N	20040101	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MT.PLEASANT	SC	WVWHH63B41E	20040214		1	THE FRONT DRIVER SEAT SMELT LIKE IT WAS BURNING AND A SMALL AMOUNT OF SMOKE, OR HAZE APPEARED IN THE CAR. I TURNED THE SEAT OFF AND IT DISSIPATED. IS THIS A MAJOR PROBLEM. ALSO ON INTERIOR DOOR HANDLES A CHEAP REPAINT PEELS OFF AFTER LESS THAN TWO YEARS. I SEE THIS PROBLEM IN ALL VWs, SO I LOOK AT THIS AS A MAJOR PROBLEM. WHEN I APPROACHED VW AMERICA, THEY OFFERED TO PAY HALF THE COST AS THE CAR IS OUT OF WARRANTY HMMM. THANK YOU. *AK
10058768	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20040222	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LINWOOD	NJ		20040223	17000	1	DRIVING MY 2003 PASSAT FOR 1-2 MINUTES, I SMELLED SOMETHING BURNING. I NOTICED THAT THE SEAT WAS GETTING EXTREMELY WARM. I CHECKED THE SEAT HEATER SETTING, IT WAS ON 1 (OF 5). I TURNED THE SWITCH OFF, BUT CONTINUED TO SMELL THE BURNING SMELL AND FEEL THE HEAT. I PULLED OVER AND NOTICED A HOLE IN THE DRIVER SEAT AND DISCOVERED THAT THE HEAT HAD BURNED A HOLE THROUGH MY PANTS AS WELL. THE CAR WAS INSPECTED BY THE DEALER AND PARTS WERE ORDERED TO REPLACE THE ELEMENT AND SEAT COVER. I ALSO REPORTED THE FAILURE TO VWOA.*AK
10066052	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20040402	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WATERTOWN	MA		20040413	14500	0	IN 2003 VW PASSAT GLS WAGON, THE HEATING ELEMENT IN THE HEATED SEAT BURNED A HOLE THROUGH THE SEAT FABRIC IN PASSENGER SEAT. DRIVER NOTICED BURNING SMELL AND TURNED OFF HEATER (WHICH WAS SET TO HIGHEST SETTING).

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10068208	VOLKSWAG EN OF AMERICA, INC	VOLKSW AGEN	PASSAT	2002	N	20040128	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KANSAS CITY	MO	WVWPD6 3B82P	20040503	22000	1	IN LATE JANUARY, THE HEATED SEAT ON MY 2002 VOLKSWAGEN PASSAT BURNED THROUGH THE SEAT COVER. IT ALSO BURNED THROUGH MY PANTS AND GAVE ME A MINOR BURN. VOLKSWAGEN REPAIRED THE PROBLEM, BUT THE MECHANICS INFORMED ME THAT I WAS THE THIRD SUCH PROBLEM IN A 48 HOUR PERIOD. THE OTHER TWO CARS WERE JETTAS. ANOTHER MECHANIC SAID THAT THE HEATED SEATS RAN TOO HOT ON THE HIGHEST SETTING AND WEREN'T MEANT TO RUN ON SETTING 5 FOR TOO LONG. THE REPAIR DOCUMENTATION I RECEIVED FROM MY LOCAL VOLKSWAGEN DEALER STATED THAT THE PROBLEM WAS DUE TO FAULTY WIRING. I HAVE BEEN UNABLE TO FIND OUT FROM VOLKSWAGEN WHAT STEPS THEY PLAN TO TAKE TO FIX THIS PROBLEM AND I AM CONCERNED THAT SOMEONE ELSE MAY SUFFER A FAR MORE SERIOUS ISSUE IF THE PROBLEM IS NOT FIXED. I HAVE REPORTED THIS PROBLEM TO VOLKSWAGEN, BUT THEY APPEAR UNCONCERNED. I HOPE THAT YOU WILL HAVE MORE LUCK THAN I HAVE.*AK
	VOLKSWAG EN OF									SEATS:FRONT							IT WAS CHILLY THE EVENING OF MAY 15, 2004. I STARTED THE CAR, TURNED THE SEAT HEATER CONTROL FROM 0 TO 5, AND DROVE ABOUT 5 MINUTES FROM MY BROTHER'S HOUSE TO A HOTEL. WHEN I TURNED OFF THE CAR I FORGOT TO TURN DOWN THE SEAT HEATER CONTROL. IT REMAINED AT 5. THE NEXT DAY (MAY 16), I MADE A SERIES OF 4 SHORT TRIPS WITH THE CAR. EACH TRIP WAS ABOUT 5 TO 10 MINUTES OF DRIVING. ON THE 5TH TRIP, I STARTED THE CAR. AFTER DRIVING ABOUT 1 BLOCK, I NOTICED AN ODD SMELL. AFTER DRIVING 1 MORE BLOCK, I DEFINITELY SMELLED SOMETHING BURNING, AND I FELT LIKE I WAS SITTING ON A HOT COAL. WHEN I LOOKED DOWN I SAW SMOKE COMING FROM THE SAME AREA -- MY PANTS WERE SMOLDERING! I STOPPED THE CAR AND GOT OUT. THERE WAS A HOLE BURNED THROUGH THE LEATHER IN THE DRIVER'S SIDE SEAT. THE AREA WAS STILL SMOKING. MY JEANS WERE SCORCHED. I TURNED THE SEAT HEATER CONTROL FROM 5 TO 0 AND LET THE CAR SIT FOR AWHILE TO MAKE SURE THE CAR DID NOT CATCH ON FIRE. ON MAY
																	APPOINTMENT TO CORRECT THE PROBLEM. THE APPOINTMENT IS SCHEDULED FOR

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10096255	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041019	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BRIGHTON	MI	VVWMD63B83P	20041022	61000	1	I AM A SCHOOL TEACHER AND WAS ON MY WAY TO WORK ON TUESDAY OCTOBER 19, 2004 AT APPROXIMATELY 7:30 A.M. I WAS SMELLING A STRONG SMOKE ODOR AS I STARTED DRIVING AND AS I CONTINUED TO DRIVE I LOOKED OVER TO MY PASSENGER SEAT AND THERE WAS SMOKE SMOLDERING THROUGH THE SEAT. AS I NOTICED THIS HAPPENING TO THE CAR, I TURNED OFF THE PASSENGER HEATED SEAT (AND THANKFULLY NO ONE WAS IN IT). NO ONE WAS INJURED! WITHIN MINUTES MY CAR STALLED ON A MAJOR EXPRESSWAY AND I WAS STRANDED. NOTHING HAS BEEN DONE YET WITH MY VEHICLE. I HAVE BEEN WITHOUT A VEHICLE FOR ALMOST TWO ENTIRE WEEKS. IT'S VERY UNFAIR THAT A VEHICLE UNDER TWO YEARS HAS FAILED IN THIS WAY. THIS SITUATION WAS VERY UNSAFE. NOTHING HAS BEEN DONE TO PROVIDE COMPLETE COVERAGE OF MY CAR. I'M WAITING TO HEAR FROM VOLKSWAGEN. *AK
10096278	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041022	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTH CHATHAM	MA	VVWPD63B33P	20041023	13140	1	1.) DRIVER'S SEAT HEATER WAS ACTIVATED. 2.) DRIVER'S SEAT HEATER BURNED THROUGH SEAT LEATHER AND SCORCHED DRIVER'S PANTS 3.) DEALER CONTACTED, APPOINTMENT SET FOR WARRANTY EVALUATION. DEALER STATED 'WE'VE HAD A FEW OF THESE OCCUR.*AK
10097623	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041024	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALEXANDRIA	VA	VVWPH63B73P	20041025	28000	1	WHILE DRIVING DRIVER'S SEAT WARMER BURNED THROUGH THE SEAT AND STARTED TO BURN THE CONSUMER'S CLOTHING.*AK
10098310	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041105	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LATHAM	NY	VVWMD63B43P	20041105		1	2003 VW PASSAT; HEATED SEAT BURNED THROUGH CUSHION AND STARTED SMOLDERING. DEALER REPLACED SEAT. SAID THERE WAS A SHORT IN THE HEATING ELEMENT.*AK
10101307	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041104	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MIDDLEBORO	MA		20041118		1	WHILE DRIVING 40 MPH CONSUMER NOTICED THAT THE PASSENGER'S HEATED SEAT BURNED. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND PULLED OVER. CONSUMER EXTINGUISHED THE FIRE BY TURNING OFF THE HEATED SEAT. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT PASSENGER'S SEAT NEEDED TO BE REPLACED. *AK
10101619	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041112	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NORWICH	VT	VVWPH63B43P	20041222	21500	1	THE HEATER IN THE DRIVER SEAT OVER HEATED AND BURNED THROUGH THE SEAT AND THE CONSUMER'S PANTS WHILE THE VEHICLE WAS AT A STOP POSITION. THE DEALER WAS NOTIFIED. *NM *SC *JB
10102334	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041015	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MANORVILLE	NY		20041207	23000	1	HEATED SEATS OVERHEATED AND BURNED A HOLE (ABOUT 1/4' DIAMETER) THROUGH THE DRIVER'S SEAT. VEHICLE HAD 23K MILES, SO THE MALFUNCTION WAS COVERED IN FULL BY THE WARRANTEE. THE DEALER REPLACED THE HEATING COILS AND SEAT COVER. OLD PART IS NOT AVAILABLE.
10102928	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041214	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FORT COLLINS	CO		20041214	23000	1	SEAT HEATER WAS ON HIGH WHEN I FELT MY BOTTOM HEATING UP AND WHEN I LIFTED MY BOTTOM OFF OF THE SEAT THE CAR FILLED WITH SMOKE. I DROVE STRAIGHT TO THE DEALERSHIP (LUCKILY UNDER WARRANTY) AND SURE ENOUGH THERE WAS A BURN IN MY LEATHER SEATS. THEY ARE ORDERING ME A NEW SEAT HEATER!! DIDN'T SEEM TO MIND THE FACT THAT I WAS BURNED.*AK
10103802	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041214	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ELIZABETHTOWN	NY	VVWMD63B53P	20041215		1	SEAT HEATER BURNED THROUGH THE FABRIC, BURNING THE DRIVER ON THE LEG. CONSUMER HAD TO PULL OVER TO POUR WATER ON IT SINCE SMOKE AND SPARKS WERE ON IT. CONSUMER WILL CONTACT DEALER FOR REPAIRS.*AK
10104644	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041217	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HOLLY	MI	VVWPD63B53P	20041228		1	DRIVER'S SIDE HEATED SEAT BURNED THROUGH SEAT CUSHIONING, THROUGH LEATHER COVERING, THROUGH PANTS POCKET, AND THROUGH WALLET CONTAINED IN THE POCKET. HOLE IN THE SEAT 2-3 INCHES DEEP AND 1 1/2 - 2 INCHES IN DIAMETER. HOLE IN PANTS WAS 1/2 INCH IN DIAMETER, LEAVING BURN MARK. THE SEAT HEATING MECHANISM HAD BEEN TURNED ON HIGH. SMOLDERED, BUT NO OPEN FIRE. *JB

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10104691	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041218	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MIDLOTHIAN	VA	WVWPD63B93P	20041229	51000	1	HEATED VELOUR SEATS CAUGHT FIRE AND BURNED SMALL HOLE IN SEAT. *NM
10104952	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041228	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROBBINSVILLE	NJ		20050102		1	SEAT WARMER ON MY 2003 VW PASSAT BURNED THROUGH THE LEATHER SEAT (DRIVERS SIDE), BURNED THROUGH MY PANTS AND LEFT A MARK ON MY SKIN. *JB
10106962	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050106	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LINCOLN	NE	WVWPD63B63P	20050131	22000	1	CONSUMER SMELLED AN ODOR IN THE VEHICLE. CONSUMER ASKED HER SPOUSE TO CHECK IT OUT. CONSUMER TURNED SEAT HEATER ON AND THE SEAT STARTED TO BURN. THE SEAT SLIGHTLY SCORCHED THE CONSUMER.*AK THE PASSENGERS COAT WAS BURNED BY THE SEAT. *TC
10108040	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050108	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROOKLINE	MA		20050127	20000	1	WHILE DRIVING THE CAR WE NOTICED A FAINT BURNING SMELL AFTER A SHORT RIDE. THE NEXT MORNING I WENT TO CLEAN SNOW OFF OF THE CAR AND NOTICED A BURN HOLE ABOUT 1/2' IN DIAMETER IN THE SEAT. I TURNED THE CAR ON AND BEGAN CLEANING THE SNOW OFF THE CAR AND CALLED MY FIANCE TO SEE WHAT HAPPENED. WITH IN 2 MINUTES THERE WAS SMOKE IN THE CAR, SPARKS AND SMALL FLAMES COMING OUT OF THE HOLE IN THE SEAT. WHEN TURNING OFF THE HEATED SEATS THE MELTING AND SMOKING SUBSIDED LEAVING A HOLE (ABOUT 1' DIAMETER) THROUGH THE DRIVER'S SEAT. (LATER FOUND A HOLE IN THE CLOTHING THAT WAS WORN THE NIGHT BEFORE) VEHICLE HAD LESS THAN 20K MILES, SO THE MALFUNCTION IS COVERED IN FULL BY THE WARRANTEE. AFTER CALLING THE DEALERSHIP THE MENTIONED THAT THIS IS A COMMON PROBLEM AND THEY HAVE HAD A LOT OF CALLS REGARDING THE SAME THING. THEY TOLD US WE WOULD HAVE TO WAIT APROX 1 MONTH BEFORE THEY WOULD TAKE THE CAR. AS A REMEDY THE MENTIONED THAT THEY WOULD REPLACE THE SEAT COVER.*AK
10108143	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050128	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MOYOCK	NC		20050128	37000	1	DRIVING WITH MY DRIVER SIDE SEAT HEATER ON - SMELL A BURNING - FEEL THE SEAT - QUICK BURN TO MY HAND - SEAT HEATER BURNT HOLE THROUGH LEATHER SEAT - IMMEDIATELY SHUT-DOWN HEATER. *AK
10108299	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050131	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NEW BEDFORD	MA	WVWTH63B93P	20050131		1	DRIVERS HEATED SEAT CAUGHT ON FIRE. *AK
10109857	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050204	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LIVONIA	NY	WVWPD63B03P	20050204	47500	1	SEAT CAUGHT FIRE DUE TO HEATING ELEMENT INSIDE SEAT. MY WIFE WAS IN THE CAR WHEN I LEFT TO GO TO AN ATM AND SHE SWATTED OUT THE FLAME COMING FROM THE DRIVERS SIDE SEAT. THE SEAT HEATER WAS LEFT ON POSITION 3 OF 5 FOR LESS THAN 5 MINUTES WHEN THE INCIDENT OCCURRED. *JB
10110432	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050122	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOUTHAMPTON	NY	WVWRH63BX3P	20050213	14800	1	WHILE DRIVING THE VEHICLE I NOTICED A BURNING SMELL AND FELT A STINGING SENSATION IN THE REAR OF MY LEFT THIGH. I TOUCHED THE SEAT AND FOUND IT HAD BECOME VERY HOT IN ONE SPOT AND IMMEDIATELY TURNED OFF THE SEAT HEATER WHICH HAD BEEN SET ON '5'. UPON ARRIVING HOME I FOUND THE HEATER HAD BURNED A HOLE THROUGH THE LEATHER SEAT. CAR IS UNDER WARRANTY AND DEALER SAID NEW SEAT COVER AND PADDING WILL BE ORDERED FOR REPLACEMENT. *JB
10110438	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20041221	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOMERVILLE	MA	WVWPD63B33P	20050213	46000	1	DRIVER SEAT FIRE. REMEMBER FIRESTONE, LUCKILY I WAS NOT ON THE HIGHWAY BECAUSE IT MAY HAVE CAUSED ME TO CRASH INTO ANOTHER CAR AND KILL SOMEONE ELSE OR SOMEONE IN MY FAMILY AS THE ELECTRIC SHOCK FROM THE SEAT WAS UNBEARABLE - LET ALONE MY LEFT PANT LEG BURN THROUGH TO MY SKIN. IT BLOWS ME AWAY THAT VW HAS NOT RECALLED ALL VEHICLES WITH SAME HEATING ELEMENTS. SHOULD THIS OCCUR TO AN ELDERLY PERSON THINGS MAY NOT TURN OUT SO SUCCESSFULLY. PLEASE PUBLISH IMMEDIATELY! THANK YOU. DAVID M. GILBLAIR SR. *JB

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10110450	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050210	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DAMASCUS	MD		20050213	37000	1	SEAT HEATER IN 2003 VW PASSAT WAS TURNED ON. APPROX. 3 MINUTES LATER THE HEATER BURNED MY JEANS, AND MY SKIN. I LOOKED DOWN TO SEE WHAT WAS HAPPENING AND SAW SMOKE COMING OUT OF MY SEAT. I TURNED THE SEAT HEATER OFF AND EXTINGUISHED THE SMOLDERING SEAT. WENT TO VW DEALERSHIP AND THEY HAD TO ORDER THE PART B/C THERE ARE NONE AVAILABLE IN THE US RIGHT NOW. *JB
10110805	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050110	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ERIE	PA	WVWPD63B03P	20050302	29700	1	WHILE DRIVING 25-30 MPH THE HEATER IN THE DRIVER SEAT OVER HEATED AND BURNED A HOLE THROUGH THE SEAT AND THE CONSUMERS WOOL COAT. THE DEALER AND THE MANUFACTURER WERE BOTH NOTIFIED. *JB SEAT COVER AND ELEMENT HAD TO BE REPLACED. *TT
10111426	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050214	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	STAFFORD	VA	WVWPD63B83P	20050214	33000	1	WHILE DRIVING 30 MPH DRIVER'S HEATED SEAT BURNED THROUGH THE SEAT AND CONSUMER'S PANTS. NO INJURY WAS REPORTED, AND THE DEALER WAS NOTIFIED.*AK
10111913	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050220	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVILLE	NJ		20050221			WHILE DRIVING WITH THE SEAT HEATER TURNED ON, NOTICED THAT THE SEAT BECAME VERY HOT, AND IT STARTING FEELING LIKE IT WAS BURNING MY LEGS. SMELLED SMOKE, AND REALIZED THE SEAT WAS BURNING; THE SEAT HEATER HAD BURNED A HOLE THROUGH THE FABRIC OF THE SEAT UNDER MY LEGS AND WAS FILLING THE CAR WITH SMOKE. I MANAGED TO TURN THE SEAT HEATER OFF, WHICH STOPPED THE SEAT FROM FURTHER BURNING. I CALLED THE DEALERSHIP WHERE I HAD PURCHASED THE VEHICLE AND SET UP AN APPOINTMENT TO HAVE THE SEAT REPLACED.
10112579	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050305	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FALMOUTH	ME		20050305			DRIVING MY 2003 VW PASSAT I HAD THE SEAT WARMER ON. I SIMULTANEOUSLY SMELLED BURNING AND FELT BURNING IN MY BUTT. I TURNED OFF THE SEAT WARMER IMMEDIATELY. I WAS ON THE HIGHWAY WITH MY WIFE AND 7 YEAR OLD SON. WE WERE NEAR AN EXIT AND EXITED THE HIGHWAY. I PULLED TO THE SIDE OF THE EXIT RAMP AND DISCOVERED THAT THE HEATING ELEMENT HAD BURNED THROUGH THE SEAT. THE HOLE WAS A BIT SMALLER THAN A DIME. THE SMELL WAS PUNGENT BUT CLEARED OUT WHEN WE OPENED THE WINDOW.*AK
10112724	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050305	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DOYLESTOWN	PA	WVWPH63B33P	20050308	31540	1	MY WIFE AND I HAD MADE 2 SHORT DRIVES WITHIN THE SPAN OF ABOUT 1/2 HOUR WITH THE PASSENGER SEAT HEATER SET AT VARIOUS INTERVALS FROM 5 (HIGH) TO 3 (MEDIUM) AND THEN WE STOPPED TO EAT (~45 MINUTES). ON THE TRIP HOME, WITHIN 2 MINUTES WITH THE SEAT HEATER SET TO 5, MY WIFE FELT A BURNING SENSATION ON HER LEG AND WE SMELLED SOME KIND OF ODD ODOR. SHE SHUT THE SEAT HEATER OFF AND MOVED OFF THE HOT SPOT. UPON FURTHER INSPECTION, THE CLOTH SEAT HAD BEEN BURNED THROUGH. MY WIFE ALSO HAD A BURN ON HER LEG. THE DEALERSHIP TOLD ME THAT VW HAS CHANGED MANUFACTURERS AND WILL REPLACE THE DEFECTIVE SEAT AS THE CAR IS UNDER WARRANTY. I ASKED ABOUT THE DRIVER'S SIDE BUT BECAUSE THERE IS NOT AN OFFICIAL RECALL, THEY CANNOT REPLACE IT. I'M SURE A DRIVER'S SEAT GOING AMOK COULD CAUSE A CRASH. CONSEQUENTLY, EVEN THOUGH THIS WAS AN EXTRA CHARGE ITEM ON THE CAR, WE'LL BE AFRAID TO USE THE SEAT WARMER FOR FEAR IT TOO WILL OVERHEAT AND BURN US. NOTE: NOT SURE IF 'WAS THERE A FIRE' SHOULD BE YES. THERE WAS NO FLAME BUT THERE SURE WAS A BURN.*AK
10114403	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050107	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ATLANTA	GA	WVWRH63B33P	20050321			FRONT DRIVER'S SEAT HEATING DEVISE MALFUNCTIONED. THE HEATER BURNED A HOLE THROUGH THE SEAT, AND THROUGH MY SHIRT. AFTER 8 WEEKS, THE SEAT WAS REPLACED AND A 'FIX' WAS DONE TO THE PASSENGERS SIDE SEAT. THE NEW SEAT DOES NOT HEAT WELL.*AK

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10114670	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20040524	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RESCUE CA	WVWPD6 3B43P	20050324	47000	1	AN INCIDENT OCCURED TODAY, MARCH 24TH, 2004 WHERE THE SEAT HEATER IN MY 2004 VW PASSAT BURNED THROUGH MY SEAT. I NOTICED IT WAS HOT AND TURNED IT OFF, AND THEN SMELT A BURING SMELL. WHEN I GOT TO WORK I SAW THE SMALL BURN HOLE IN MY SEAT, WHICH LOOKED LIKE A CIGARETTE BURN. AFTER CONTACTING THE DEALER THEY SAID THAT IF IT HAPPENS ON THE PASSENGER SEAT AFTER MY WARRANTY HAS EXPIRED THAT I WOULD BE LIABLE FOR THE COST OF THE REPLACEMENT SEAT. WHILE MY CLOTHES WERE NOT BURNED, MY SKIN DID HAVE A SUNBURN LIKE BURN IN THAT AREA.
10114806	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050114	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WICHITA FALLS TX	WVWPD6 3B93P	20050326	21000	1	WHILE DRIVING IN TOWN WITH THE DRIVER'S SEAT HEATER ON 5, MY WIFE FELT A BURNING SENSATION ON HER THIGH AND BURNED HER FINGER WHEN SHE REACHED DOWN TO FEEL WHAT WAS HAPPENING. SHE PULLED OVER AND FOUND A 2CM HOLE BURNED THROUGH THE LEATHER. WHEN I TOOK THE VEHICLE TO HERB EASLEY MOTORS (OUR LOCAL VW DEALER), THE SERVICE MANAGER INSISTED THAT THE BURN WAS FROM AN EXTERNAL SOURCE (NO ONE IN OUR FAMILY SMOKES...). HE REFUSED TO FIX THE PROBLEM (VEHICLE HAS 22,000 MILES AND IS UNDER FULL WARRANTY), AND HE CLAIMED HIS VW REGIONAL REPRESENTATIVE HAD TOLD HIM THEY WOULD NOT COVER REPAIR OF THE VEHICLE. WHEN I CONTACTED VW CONSUMER CARE, THEY ARRANGED FOR ME TO WORK WITH CABLE VOLKSWAGEN IN OKLAHOMA CITY. CABLE TOLD ME THEY HAVE FIXED 'DOZENS' OF THESE SEATS, AND THEY KNEW EXACTLY WHERE THE PROBLEM WAS WITHOUT MY TELLING THEM (THEY ALSO SAID THEY HAVE ONLY SEEN THE PROBLEM IN THE DRIVER'S SEAT, WHICH IS CONTRARY TO WHAT OTHERS HERE ARE SAYING...). I HAD TO DRIVE 150 MILES FOR CABLE VW TO INSPECT AND ORDER PARTS, AND WE ARE NOW AWAITING BACKORDERED PARTS FOR THE REPAIR (THEY'VE WARNED ME IT COULD TAKE MONTHS FOR THE
10115012	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050209	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NIAGARA FALLS NY	PLEASE PROV	20050311	30000	1	A HOLE WAS BURT INTO THE DRIVER'S SEAT WHEN THE SEAT HEATER WAS LEFT ON. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK
10117980	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050228	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LIVERMORE CA	WVWTH6 3B93P	20050416	24000	1	SEAT HEATER OVERHEATED, BURNING SEAT COVER AND DRIVER'S LEG.*AK
10119227	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20020410	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HOUSTON TX	WVWRH6 3B42P	20050420		10	2002 VOLKSWAGEN PASSAT EXPERIENCING PROBLEMS WITH PASSENGER SEAT, DOOR PANELS, GLOVE COMPARTMENT, RADIO EQUIPMENT, BUTTONS FOR THE MIRROR EQUIPMENT AND THE VEHICLE KEPT CUTTING OFF.*MR THE CONSUMER STATED WHEN THE PASSENGER SEAT WENT FORWARD IT WOULD NOT STOP, THE HEATED SEATS BURNED THE CONSUMERS CHILDREN, HOWEVER HE DID NOT STATE HOW MANY CHILDREN. THE VEHICLE COULD NOT BE ALIGNED. THE DOOR PANELS AND ARM REST WERE PEELING. THE HEADLIGHTS WERE ALWAYS GOING OUT. THE BRAKES SQUEAKED. THE BATTERY, GENERATOR AND GROUND WIRE WERE REPLACED DUE TO VEHICLE STALLING. *JB
10119528	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20040115	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RICHMOND VA	WVWPD6 3B82P	20050503	30000	2	CALLER STATED: VEHICLE WITH HEATED SEATS. DRIVER'S SEAT CAUGHT ON FIRE. CALLER WAS SITTING IN THE VEHICLE, AND FELT THAT THE SEAT WAS BECOMING OVERLY WARM, AND NOTICED CONSIDERABLE SMOKE COMING FROM THE SEAT ITSELF. SMALL FLAMES WERE NOTICED, AND THE HEAT MELTED A NICKEL-SIZED PORTION OF THE SEAT BEFORE HEAT WAS TURNED OFF MANUALLY. CALLER'S PANTS WERE BURNED. TAKEN VEHICLE TO DEALER UNDER WARRANTY, AND DEALER STATED THAT THE PROBLEM WAS REPAIRED, AND THEN THE PROBLEM RECURRED IN ALMOST THE EXACT SAME SPOT ON THE SEAT.*AK
10121376	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050429	Y		0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EDINA MN	WVWPD6 3B03P	20050519	36000	1	I TURNED ON MY SEAT HEATER ONE MORNING, I SMELLED SMOKE AND THE LEATHER SEAT WAS SMOKING. THE SEAT HEATER MALFUNCTIONED AND ALMOST BURNT ME AS WELL. I PULLED OVER AND IT BURNT A HOLE COMPLETELY THROUGH MY LEATHER SEAT!!!

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10140907	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20031027	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	JOPPA	MD		20051027		1	TURNED ON SEAT HEATER TO 1 WHILE WAITING FOR CAR TO WARM UP. NOTICED A BURNING SMELL AND FELT A HOT BURNING SENSATION ON MY BUTTOCKS. TURNED OFF SEAT HEATER AND GOT OUT OF THE CAR. THERE WAS A 5/8" HOLE BURNT THROUGH THE SEAT WITH SOME SMOKE STILL COMING OUT OF IT. THE SEAT HEATER HAD BEEN ON LESS THAN 1 MINUTE. WILL CONTACT DEALER LATER TODAY TO RESOLVE THE ISSUE. CW. *NM
10141296	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20051028	N	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUMTER	SC	WVWPH63B43P	20051031		1	DT: THE CONTACT STATED THE DRIVER'S SEAT BURNED THE CONTACT'S LEG WHILE USING THE SEAT HEATER. ALSO, SHE PULLED THE MUSCLES IN HER BACK AND HIP WHEN SHE JUMPED OUT OF THE VEHICLE. THE VEHICLE IS AT THE DEALERSHIP BEING REPAIRED. SHE IS CONCERNED THAT THE SAME TYPE OF SEAT IS BEING USED TO REPLACE THE CURRENT SEAT. *AK
10141418	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20051014	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	UNIONDALE	PA	WVWTH63B23P	20051101	114700	1	I DRIVE A 2003 VW PASSAT AND WHILE DRIVING A TWO LANE ROAD THE SEAT HEATER INSIDE THE LEATHER SEATS IGNITED BURNING THROUGH THE SEAT, BURNING A HOLE IN MY PANTS AND BURNING MY BEHIND CAUSING ME TO SWERVE OFF THE ROAD AND EXIT THE VEHICLE TO AVOID OTHER INJURY AS THE SEAT BURNED. THIS HAS BEEN APPARENTLY REPORTED HUNDREDS OF TIMES YET VW REFUSES A RECALL. VW AGREED TO REPLACE THE SEAT AND PANTS BUT REFUSED ANY OTHER COMPENSATION FOR INJURIES SUSTAINED. *JB
10143111	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20051118	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GERMANTOWN	TN	WVWRH63B23P	20051118	47000	1	ON THE MORNING OF NOV. 18, 2005, I WAS DRIVING MY 2003 VOLKSWAGEN PASSAT THROUGH MY NEIGHBORHOOD. IT WAS A COLD MORNING, SO I HAD THE DRIVER-SIDE SEAT WARMER ACTIVATED AT LEVEL 4 (HIGHEST SETTING IS 5). AFTER SEVERAL MINUTES, I NOTICED THE SMELL OF SOMETHING BURNING. AT FIRST I DISCOUNTED IT AS MERELY THE SMELL OF THE CAR'S HEATER OR SOMETHING EXTERNAL. BUT I SOON FELT EXCESSIVE HEAT ON MY BUTTOCKS AND STOPPED THE CAR, LEAVING IT RUNNING. WHEN I GOT OUT AND LOOKED AT THE SEAT, THERE WAS A SMOLDERING HOLE ABOUT ONE-QUARTER OF AN INCH IN DIAMETER ON THE BACK-LEFT SURFACE OF THE LEATHER SEAT. THE SEAT WARMER UNIT HAD BURNED A HOLE THROUGH THE SEAT SURFACE AND, WERE IT NOT FOR MY WOOL PANTS, COULD HAVE BURNED MY SKIN. I IMMEDIATELY TOOK THE VEHICLE TO THE SERVICE DEPARTMENT OF MY LOCAL DEALER, GOSSETT VOLKSWAGEN. THE SERVICE ASSISTANT TOLD ME THIS PROBLEM WAS NOT UNCOMMON AND THAT IT THE HEATING ELEMENT AND SEAT WOULD BE REPLACED AT NO CHARGE. HOWEVER, BECAUSE SOME OF THE NECESSARY PARTS HAD TO BE ORDERED, I WILL TAKE THE VEHICLE BACK TO THE DEALER AT A LATER DATE. THE SERVICE ASSISTANT INSTRUCTED ME NOT TO USE THE SEAT W
10143585	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20051122	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LANCASTER	PA		20051123		1	WHILE DRIVING WITH HEATED SEATS ON, NOTICED BURNING IN MY LEFT THIGH. SMELLED SMOKE, BURNED MY INDEX FINGER IN SMOLDERING HOLE IN SEAT. TURNED OFF HEATER AND NOTED JUST LIGHT SMOKE. VW SAYS IT WAS A RECALL ITEM, BUT I NEVER RECEIVED NOTICE (ORIGINAL OWNER). THEY WILL REPLACE IT. *JB
10143627	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20051123	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROOKLINE	MA	WVWPD63B52P	20051124	22000	1	I TURNED ON MY DRIVER'S SEAT WARMER AFTER NOT HAVING USED IT FOR SEVERAL MONTHS. WITHIN 60 SECONDS, I SMELLED A BURNING SMELL AND TURNED THE WARMER OFF IMMEDIATELY. I IMMEDIATELY NOTICED A DEEP BURN ON THE SEAT, JUST TO THE LEFT OF WHERE I SIT, THAT IS LARGER THAN THE SIZE OF A QUARTER. I HAVE NOT YET BROUGHT THIS TO VOLKSWAGEN'S ATTENTION, BUT I INTEND TO DO SO SHORTLY. *JB
10146841	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20060102	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	REMINDEVILLE	OH		20060103	32875	1	THE HEATED SEATS IN MY 2003 VW PASSAT HAD A MALFUNCTION AND BURNED THRU THE CUSHIONING AND PANTS THAT I WAS WEARING. LOOKS LIKE A LARGE CIGARETTE HOLE ON THE LEFT SIDE OF MY FRONT DRIVER SEAT.
10150378	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20060206	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MENLO PARK	CA	WVWVD63B43E	20060215	60000	1	HEATED SEAT IN CAR MALFUNCTIONED AND BURNED A HOLE IN THE SEAT. NO INJURY OCCURRED, BUT IF LEFT UNATTENDED THIS COULD BE A FIRE OR SAFETY HAZARD. *NM

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10150865	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2006	N	19010101	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SCRANTON	PA	20060215		1	LTR FM (PA) OWNER OF A 2006 PASSAT DEFECTIVE SEATING QUESTION WHY VEHICLE HAS NOT BEEN RECALLED DOT. *TS THE CONSUMER STATED THE HEATER SEATS BURNED HIM. *JB
10152336	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20060228	N	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SWISHER	IA	20060309	58450	1	WE HAVE A VW PASSAT WAGON WITH CLOTH SEATS. SOMETIME THE SEAT HEATER IGNITED THE FOAM AND FABRIC OF THE CAR AND BURNED THREE HOLES IN THE SEAT. I'M AFRAID THAT THIS COULD CAUSE A FIRE IN THE CAR. THE VW DEALER TRIED TO GET VW TO REPLACE THE SEAT BUT THEY WON'T. THEY HAVE A RECALL ON MANY 02 PASSAT'S NOW BUT WON'T REPAIR OR FIX MINE. I FEEL THIS IS A DANGER WOULD LIKE SOME HELP FROM YOUR ORGANIZATION. THANKS FOR ANY HELP CRAIG BEISKER. *JB
10153168	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20060209	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PEACHTREE CITY	GA	20060320	24617	1	DT*: THE CONTACT STATED WHILE DRIVING AT 20MPH, THE SEAT WARMER STARTED SMOKING ALTHOUGH, NO FLAMES WERE VISIBLE. THE VEHICLE WAS PULLED TO THE SIDE OF THE ROAD AND THE IGNITION WAS TURNED OFF. THE CONTACT NOTICED A HOLE IN THE SEAT FROM WHERE THE SMOKE WAS COMING FROM. THE VEHICLE WAS TOWED TO THE DEALERSHIP WHERE PROPER REPAIRS WERE MADE.
10153287	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20060317	Y	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	POLAND	ME	20060321	46000	1	AFTER STARTING MY 2004 VW PASSAT WITH THE HEATED SEAT TURNED TO 2 (ON A 1-5 DIAL) I STARTED TO SMELL A BURNING SMELL ALMOST IMMEDIATELY. AFTER DRIVING ABOUT 30 SECONDS I STARTED TO FEEL A SHARP PAIN IN THE BOTTOM OF MY UPPER LEG. AFTER DRIVING ABOUT 45 MORE SECONDS SMOKE STARTED TO SURROUND ME COMING UP FROM THE SEAT. AT THIS POINT I PULLED THE VEHICLE OVER AND GOT OUT. I COULD SEE A SPOT ON MY SEAT SMOLDERING AND SMOKING. I TURNED OFF MY HEATED SEAT AND THE SMOKING STOPPED AND THE SEAT COOLED OFF IN ABOUT ANOTHER 1-2 MINUTES. THERE REMAINED A HOLE RESEMBLING A CIGARETTE BURN AND THE UPHOLSTERY AROUND IT WAS MELTED. WHEN I CALLED THE DEALERSHIP, I WAS TOLD NOT TO USE THE HEATED SEAT ON EITHER SIDE OF THE VEHICLE. I WAS ALSO INFORMED THAT THE PASSENGER SEAT WOULD NOT BE FIXED AND THAT THERE WAS NO GUARANTEE THAT THIS WOULD NOT HAPPEN AGAIN. *NM
10156752	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20060503	N		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PASADENA	MD	20060503		1	USE OF DRIVER'S SIDE SEAT HEATER CREATED BURNING SENSATION IN THE REGION OF MY LEFT HIP AND SCENT OF SINGED/BURNING MATERIAL AROSE FROM THE SEAT. THE SEAT HEATER WAS IMMEDIATELY TURNED OFF, HOWEVER A BURNING SMELL PERSISTED FOR 3-5 MINUTES. I HAVE USE THIS FEATURE IN THE SAME VEHICLE WITHOUT INCIDENT FOR 2.5 YEARS PRIOR TO THIS OCCURRENCE. *JB
10159621	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20060220	N	1	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALTADENA	CA	20060612	67001	1	MY 2003 VOLKSWAGEN PASSAT HAS A SEAT WARMER. ONE MORNING, IT BEGAN TO BURN ON MY LEG; I NOTICED THE LEATHER IN ONE CORNER WAS MELTING. ONE OF THE WIRES FOR THE SEAT HEATER WAS MALFUNCTIONING AND PRESSING AGAINST THE SEAT. I NOTIFIED MY LOCAL DEALER AND VW OF AMERICA. THEY WERE UNWILLING TO FIX THE PROBLEM BECAUSE THE CAR WAS NO LONGER UNDER WARRANTY, EVEN THOUGH IT WAS ONLY THREE YEARS OLD. IT SEEMS TO ME THAT THIS IS NOT ONLY A DEFECT, BUT ALSO A SAFETY HAZARD. *JB
10170204	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061007	Y		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBIA	MD	20061007	42981	1	I TURNED ON THE DRIVER'S HEATED SEATS WHEN I FELT THEM HOTTER THAN USUAL, SECONDS LATER I SMELLED SOMETHING BURNING AND THEN I SAW SMOKE COMING UP FROM THE LEFT SIDE BY MY SEAT. I JUMPED OUT OF THE CAR AND FOUND FLAMES VISIBLE COMING FROM INSIDE THE SEAT. I PUT THE FIRE OUT. I CALLED THE DEALERSHIP AND THEY ARE SUPPOSED TO FIX IT. *NM

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10170460	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20061009	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAFAYETTE	OR	VWVWD63B32P	20061010	92030	1	AFTER TURNING ON THE HEATED SEAT OPTION OF MY CAR I STARTED TO SMELL SOMETHING BURNING. AFTER ABOUT A MINUTE I FELT SOMETHING STING THE LEFT SIDE OF MY BUTTOCKS TOWARDS THE SIDE. WITH IN SECONDS I REALIZED THAT IT WAS MY SEAT BURNING MY BOTTOM. NOT ONLY MY BOTTOM, BUT A WHOLE RIGHT THROUGH THE SEAT AND MY JOGGING PANTS. I QUICKLY TURNED OFF THE HEAT TO MY SEAT. LOOKS LIKE A CIGARETTE BURN. MY HUSBAND AND I WERE AFRAID TO LEAVE THE CAR IN THE GARAGE IN CASE IT WAS STILL SMOLDERING AND POTENTIALLY START A FIRE. I CALLED OUR DEALER AND WAS TOLD THAT MY CAR WAS NO LONGER UNDER WARRANTY. PAST MILEAGE. THEY SUGGESTED THAT I CONTACT THE MANUFACTURER WHICH I HAVE NOT DONE QUITE YET. I AM AFRAID TO TURN IT ON AGAIN OF COURSE! *JB
10170977	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20061015	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EVERETT	MA		20061016	45000	1	I GOT INTO MY CAR FOR THE FIRST TIME THAT DAY - AROUND 11:00 AM. I STARTED THE CAR, ADJUSTED THE HEAT AND PUT ON THE DRIVER'S SIDE SEAT WARMER. AFTER ABOUT 15 SECONDS, I SMELLED SOMETHING BURNING, BUT WAS UNAWARE OF WHAT IT WAS. AT THE SAME TIME I FELT SOMETHING CUTTING IN TO MY LEG. I PUT MY HAND UNDER MY LEG TO SEE WHAT WAS POKING INTO ME BUT COULDN'T FIND ANYTHING. THE SMELL WAS GETTING WORSE AND THE STABBING PAIN IN MY LEG WAS STILL THERE. AFTER ABOUT 60 SECONDS THERE WAS SMOKE COMING FROM MY SEAT AND I REALIZED THE SMELL WAS COMING FROM INSIDE MY CAR AND THE SEAT WARMER WAS BURNING. I PULLED OVER, SHUT THE CAR OFF AND JUMPED OUT OF MY CAR. I PRESSED MY HANDS TO THE SEAT IN AN ATTEMPT TO STOP THE BURNING AND SMOKE. I WAITED A FEW MINUTES AND WHEN I WAS CONVINCED THE BURNING HAD STOPPED, JUMPED IN MY CAR AND HEADED BACK TO THE HOTEL I HAD BEEN AT. I REMOVED THE FUSE FOR THE SEAT WARMERS. *NM
10171537	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061022	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HUNTINGTON	NY	VWVYH63BX3E	20061022	23000	1	WHILE MY HUSBAND WAS DRIVING OUR 2003 AWD PASSAT WAGON WITH MYSELF AND TWO CHILDREN IN THE CAR, THE DRIVER SEAT CAUGHT ON FIRE. AT THE TIME IT CAUGHT FIRE, THE HEATED SEAT WAS ON SETTING 3 FOR NO MORE THAN 5 MINUTES. LUCKILY, MY HUSBAND WAS ABLE TO PULL OFF THE ROAD, EXIT THE VEHICLE, AND TURN OFF THE HEATED SEAT BEFORE HE WAS BURNED AND/OR A LARGE FIRE ERUPTED. *NM
10171699	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061024	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MCLEAN	VA	VWVWD63B63P	20061024	32000	1	2003 VW PASSAT HEATED SEAT BURNT THROUGH THE LEATHER. I HAD BURNT SENSATIONS WHILE DRIVING AND SMELLED BURNING..VERY SCARY AND DANGEROUS. GOOD THING I WAS QUICK THINKING AND TURNED OFF THE HEATED SEAT IMMEDIATELY. *NM
10171731	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061024	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OMAHA	NE	VWVWD63B13P	20061024	76205	1	THE HEATED DRIVERS LEATHER SEAT ELEMENT BURNED THROUGH THE LEATHER AND BURNED A HOLE IN MY PANTS. I FELT THE BURN AND GOT OUT OF THE CAR, AND TURNED OFF THE SEAT HEATER. I WAS PARKED IN MY DRIVEWAY WAITING FOR THE WINDOWS TO DEFROST. THE CAR IS A 2003 VW PASSAT 1.8T. I CALLED A VW DEALER, AND THEY SAID TO BRING IT IN FOR INSPECTION. *NM
10171854	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061025	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRFIELD	CT	VWVWD63B43P	20061025	46500	1	DT*: THE CONTACT STATED THE FRONT DRIVER SEAT'S HEATER ELEMENT BURNED THROUGH THE SEAT AND CAUGHT THE CONTACTS CLOTHES ON FIRE. THE CONTACT SUSTAINED BURNS TO THE LEGS. THE VEHICLE WAS NOT TAKEN TO A SERVICE DEALER.
10171854	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061025	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRFIELD	CT	VWVWD63B43P	20061025	46500	1	DT*: THE CONTACT STATED THE FRONT DRIVER SEAT'S HEATER ELEMENT BURNED THROUGH THE SEAT AND CAUGHT THE CONTACTS CLOTHES ON FIRE. THE CONTACT SUSTAINED BURNS TO THE LEGS. THE VEHICLE WAS TAKEN TO A SERVICE DEALER. UPDATED 12/01/06. *JB
10172131	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061030	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DUNDEE	OR		20061030	77000	1	DT*: THE CONTACT STATED AFTER 15 MINUTES WITH THE DRIVER SIDE SEAT HEATER ON, THE SEAT BEGAN TO SMOKE AND THEN SMOLDERED. THE VEHICLE WAS DRIVEN HOME AND WAS TURNED OFF. THE DRIVER SUSTAINED MINOR INJURIES. THE VEHICLE HAD NOT BEEN SEEN BY A MECHANIC.

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10172205	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061028	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WESTTOWN	NY	WVWPD63B13P	20061030	102900	1	I HAD JUST BEGAN LEAVING A SUPERMARKET PARKING LOT WHEN I FELT A BURNING SENSATION ON MY LEFT UPPER THIGH. I REACHED DOWN TO DETERMINE WHY AND THEN SMELLED SOMETHING BURNING. LOOKING DOWN, I SAW A BURN HOLE IN THE DRIVER SEAT, LEFT SIDE, TOWARD THE BACK OF THE SEAT. IT LOOKED LIKE A CIGARETTE BURN. I IMMEDIATELY TURNED THE SEAT HEATER OFF, WHICH WAS ON 3, PULLED OVER AND EXTINGUISHED THE SMOLDERING WITH MY HAND. THE DEALERS INITIAL RESPONSE WAS THAT MY CAR WAS OUT OF WARRANTY BUT THEY WOULD SEE IF IT COULD STILL BE COVERED AT NO CHARGE. I'M WAITING ON A RESPONSE. THIS SEEMS TO BE A RELATIVELY COMMON FAILURE BASED ON THE COMPLAINTS THAT HAVE BEEN FILED AND IS DEFINITELY A SAFETY ISSUE.
10172677	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061103	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CHICOUTIMI		WVWPD203B33P	20061106	120000	1	DRIVER'S SIDE CAR SEAT STARTED SMOLDERING THEN FLAMES APPEARED. TURNED OFF CAR SEAT HEATER AND EXTINGUISHED WITH WATER
10174016	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20061120	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	YORK	PA	WVWPD63B64P	20061121		1	WIFE WAS DRIVING 2004 VW PASSAT SEDAN WITH HEATED SEATS TURNED ON. SHE FELT A SHARP BURNING IN THE SIDE OF HER LEG THAT SLOWLY INTENSIFIED. AS SHE LOOKED DOWN AT HER LEG SHE SAW FLAMES COMING OUT FROM A DIME SIZED HOLE. THE SEAT WAS DAMAGED AND HER LEG WAS BURNED. *NM
10174570	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061125	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OCONOMOWOC	WI		20061128	75000	2	MY DRIVER SEAT STARTED ON FIRE WHILE DRIVING. I WAS LUCKY TO HAVE HAD A CAN OF SODA ON HAND TO POUR ON IT BECAUSE THE FLAMES WERE COMING FROM DEEP INSIDE THE INTERIOR OF THE FOAM PADDING INSIDE THE SEAT. I WAS NOT INJURED, BUT BASED ON THE SIZE OF THE FLAMES, COULD HAVE EASILY LOST MY ENTIRE CAR IF I HAD NOT BEEN ON A SLOW ROAD (ABLE TO STOP QUICKLY) AND DOUSE IT WITH SOMETHING WET. I NOTICED THAT THE SEAT WARMER WAS ON SO IMMEDIATELY SHUT IT OFF. SEVERAL DAYS LATER I TURNED THE WARMER BACK ON TO SEE WHAT WOULD HAPPEN - WITHIN 60 SECONDS SMOKE AND SPARKS WERE VISIBLE FROM THE HOLE CAUSED BY THE ORIGINAL FIRE. THERE WERE REAL FLAMES AND MY CAR WAS FULL OF SMOKE. HAD I NOT BEEN ABLE TO PUT THEM OUT QUICKLY AND HAD MY CHILDREN STRAPPED INTO THEIR CAR SEATS AT THE TIME THIS COMPLAINT WOULD PROBABLY BE A DEATH NOTICE. *JB
10175063	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061130	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MILWAUKEE	WI	WVWPD63B73P	20061204	26850	1	DT*: THE CONTACT STATED WHILE DRIVING 35 MPH, A BURNING SMELL WAS NOTICED AND THE DRIVER SEAT WAS HOT. THE CONTACT NOTICED TWO HOLES WERE BURNED IN THE SEAT. THE DEALER WAS NOTIFIED.
10175072	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20061124	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	UNIONVILLE		WVWPE603B44P	20061204	157000	1	2004 VOLKSWAGEN PASSAT TDI - SEAT HEATER WIRE IN PASSENGER SEAT, SIDE BOLSTER IGNITED SEAT MATERIAL. NO OPEN FLAME - POLYESTER MATERIAL SMOLDERED, PRODUCING A DIME-SIZED HOLE, THROUGH WHICH THE RED-HOT WIRE COULD BE SEEN. CAUSED PASSENGER DISCOMFORT, SPREAD SMELL OF SMOKE THROUGHOUT CABIN, ALARMED PASSENGERS AND DRIVERS. NO MEDICAL ATTENTION REQUIRED. *JB
10176933	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061222	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PHOENIX	AZ	WVWMD63B43P	20061226	56175	1	WAS USING THE HEATED DRIVERS SEAT AS I WAS DRIVING DOWN THE HIGHWAY IN COLD WEATHER. THE SEAT BEGAN TO OVERHEAT, CAUGHT ON FIRE, BURNED A HOLE IN MY PANTS, AND BURNED THROUGH THE PADDING AND SEAT FABRIC IN MY 2003 VW PASSAT. I QUICKLY TURNED OFF THE SEAT AND PULLED OFF THE HIGHWAY AS SOON AS POSSIBLE, AND PUT OUT THE SMOLDERING SEAT. THE SEAT, PADDING, HEATING ELEMENTS, AND MY PANTS ARE COMPLETELY RUINED. *JB
10177101	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20061121	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ESCONDIDO	CA	WVWWH63B94E	20061227	78000	1	DRIVER SEAT HEATER SHORTED OUT AND BURNED A HOLE IN THE LEATHER OF THE CAR SEAT. MANUFACTURER WOULD NOT REPLACE. *JB

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10177220	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20061225	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ELMHURST	IL	WVWPD63B14P	20061228	19755	1	STARTED CAR, HEATED SEAT SETTING WAS ON 1 (LOWEST SETTING). ONE OF THE HEATERS MUST OF SHORTED, I FELT SOMETHING ON THE SIDE OF MY THIGH RIGHT AWAY BUT DIDN'T SEE ANYTHING. WITHIN ONE MINUTE, NOTICED BURNING SMELL, SMOKING. LOOKED DOWN, SAW SMOKE AND SMALL FLAME. IMMEDIATELY TURNED OFF SEAT HEATER, JUMPED OUT OF CAR. SEAT HAD BURN HOLE SIZE OF SILVER DOLLAR AND WAS HOT IN THAT AREA ONLY. SINCE IT WAS CHRISTMAS, I COULDN'T TAKE IT BACK TO THE DEALERSHIP UNTIL THE NEXT DAY. WHEN I GOT INTO CAR LATER, EVEN THOUGH SEAT HEATER WAS OFF, I GOT A SMALL SHOCK WHEN I STARTED CAR. CAR IS STILL UNDER WARRANTY AND DEALERSHIP HAS BEEN VERY HELPFUL AND WAS QUITE CONCERNED, BUT CAN'T REPLACE PARTS RIGHT AWAY (PARTS HAD TO BE BACK ORDERED FROM GERMANY). THEY DISCONNECTED THE HEATERS FOR ME BECAUSE I PREFER DRIVING MY CAR AROUND INSTEAD OF THE RENTAL THEY OFFERED. BUT WILL NOT BE REPLACING PASSENGER HEATING ELEMENT FOR ME. *NM
10178190	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20070109	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ANN ARBOR	MI	WVWMD63B13P	20070109		1	DRIVERS SIDE SEAT HEATER SHORTED OUT AND BURNED A HOLE IN SEAT COVER. SEAT WAS DRY AND TEMPERATURE SET AT LOW. *NM
10178349	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20061115	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CALDWELL	NJ	WVWWH63B73E	20070110	71200	1	2003 VOLKSWAGEN PASSAT V6 (HEATED SEATS)- HEATING ELEMENT BURNED HOLE IN LEATHER SEATS WHILE DRIVING VEHICLE! HAD TO PULL OVER TO SIDE OF ROAD AS THE SEAT BECAME VERY HOT AND STARTED TO SCORCH MY PANTS. DESPITE A NUMBER OF RECALLS (AND COMPLAINTS FILED BY OTHERS- MANY LISTED ON THE NHTSA SITE) FOR BOTH PASSATS AND JETTAS, VOLKSWAGEN OF NORTH AMERICA REFUSES TO PICK UP THE COST OF THE \$1100. REPAIR (OR ANY OF THE COST FOR THAT MATTER) BECAUSE THEY INSIST MY VIN IS OUTSIDE OF THE RANGE OF VEHICLES AFFECTED AND MY VEHICLE IS OUT OF WARRANTY. THERE IS CLEARLY A SAFETY PROBLEM HERE AND VW KNOWS IT. THEY SAY A DIFFERENT HEATING ELEMENT WAS USED IN MY CAR SO IT ISN'T PART OF THE RECALL. WHO CARES WHICH ELEMENT WAS USED? IT STILL RESULTED IN THE SAME PROBLEM- A BURNED SEAT. *JB
10179382	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20070119	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CARPENTERSVILLE	IL	WVWPD63B82P	20070122		1	DRIVERS SIDE HEATED SEAT ELEMENT BURNED A WHOLE THROUGH FABRIC.. *NM
10180732	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070124	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CULLMAN	AL		20070125	72000	1	SEAT HEATER ON DRIVER'S SEAT GOT EXTREMELY HOT. BURNED DRIVER'S SKIN BUT NOT THROUGH THE LEATHER. SMELLED OF SMOKE. DEALERSHIP STATED MULTIPLE PROBLEMS WITH SEAT HEATERS CATCHING FIRE, YET NO RECALL. DEALER WILL BE HAPPY TO REPLACE SEAT/HEATER AT MY EXPENSE SINCE OUT OF WARRANTY. *JB
10180879	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070125	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LAUREL	MD	WVWPD63B44P	20070127	21915	1	MY SEAT WARMER ON MY 2004 VOLKSWAGEN PASSAT 1.8 TURBO WAS TURNED TO A SETTING OF '2'. AFTER JUST TWO MINUTES I SMELLED SOMETHING BURNING AND FELT A BURNING SENSATION ON MY LEG. I LOOKED DOWN AND THE SEAT WARMER HAD BURNT A TWO INCH WHOLE THROUGH MY CLOTH SEATS, AND BURNT MY JEANS AS WELL. IT ALSO LEFT A SMALL BURN ON MY LEG, LIKE SOMEONE HAD BUMPED ME WITH A CIGARETTE. *NM
10181296	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20070201	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	AMHERST	NH		20070201	52000	1	WHILE PULLING OUT OF MY GARAGE THIS MORNING, I SMELLED SOMETHING BURNING. I EXITED MY VEHICLE AND NOTICED MY FRONT HEATED SEAT BURNED THROUGH THE FABRIC AND CAUGHT FIRE (SMALL FLAME). I HAD TO PUT IT OUT WITH MY HAND. AFTERWARDS, I NOTICED THE SEAT SPARKING. I CALLED THE DEALERSHIP AND THEY SAID TO BRING IT IN FOR REVIEW BY THE SERVICE MANAGER. IT WAS ON THE 2ND SETTING AND ALSO BURNED ON MY JACKET. *JB

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10181886	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20070131	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LEXINGTON	KY	WVWWH63B93E	20070207	60543	1	TL* - WHILE THE CONTACT WAS DRIVING THE VEHICLE WITH THE SEAT WARMER ON, IN A 2003 VOLKSWAGON PASSAT, IT BURNED A HOLE ON THE FRONT DRIVER SEAT. THE CONTACT HAD A SLIGHT BURN ON HER COAT AND HAD TO SHUT THE VEHICLE OFF COMPLETELY AND KEPT THE SEAT WARMER ON ZERO IN ORDER FOR THE SEAT NOT TO CONTINUE TO BURN. THE CONTACT CURRENTLY HAS VEHICLE AT DEALERSHIP. THE CURRENT AND FAILURE MILEAGE WERE BOTH 60543 MILES.
10181988	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070107	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RAHWAY	NJ	WVWRH63B03P	20070208	82100	2	TL* - THE CONTACT OWNS A 2004 VOLKSWAGEN PASSAT. THE CONTACT STATED THAT THE HEATING SEAT MALFUNCTIONED. THE HEATING COIL BURNED A HOLE IN THE SEAT, AND BURNED THE CONTACT'S LEG. THE DRIVER'S FRONT SEAT HAD A SILVER DOLLAR SIZE HOLE IN IT, WITH A WIRE STICKING OUT OF THE SEAT. THE VEHICLE'S SEAT BEGAN SMOKING AND SHE TURNED OFF THE CAR IMMEDIATELY. THE CONTACT PLANNED TO TAKE THE VEHICLE TO THE DEALER ON 02-09-07. ALSO, THE CONTACT HAD A RECURRING PROBLEM WITH THE TRANSMISSION. THE CONTACT STATED THAT USUALLY WHEN DRIVING AT 55 MPH ON THE HIGHWAY, AND AS SHE BEGAN BRAKING THE CAR JERKED OR THREW THE CONTACT AS IF SOMEONE HAD REAR ENDED HER. THE CONTACT STATED THAT THIS HAPPENED AT LEAST ONCE A WEEK. SHE HAD TAKEN THE CAR TO THE DEALER BECAUSE THEY WERE NOT DRIVING ON THE HIGHWAY THEY WERE NOT ABLE TO DUPLICATE THE FAILURE. IN BOTH INSTANCES NEITHER WEATHER NOR SPEED WERE FACTORS. *AK
10182193	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20070209	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ARLINGTON	TX	WVWRH63B83P	20070210	91350	1	DRIVER'S SIDE SEAT HEATER BURNED HOLE THROUGH SEAT COVER. BURN THROUGH COULD HAVE RESULTED IN PERSONAL BURN, HOWEVER, I STOPPED PRIOR TO ANY INJURY. DEALER IS CONSIDERING REPLACEMENT OF ALL DAMAGED PARTS. *NM
10182917	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070218	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HAVERFORD	PA		20070218		1	THIS MORNING, I STARTED MY CAR TO HEAD OUT TO DO SOME ERRANDS. SINCE IT WAS COLD, I WAITED FOR THE CAR TO WARM UP, AND AS I DID, I TURNED MY SEAT WARMER ON TO LEVEL ONE (THE HIGHEST IS LEVEL FIVE) AND AS I WAITED FOR MY CAR TO WARM UP, I NOTICED A BURNING SMELL AND SAW SMOKE. I GOT OUT OF THE CAR, TURNED OFF THE MOTOR, AND FOUND THAT THE SEAT WARMER HAD BURNT A SMALL HOLE IN THE SEAT, AND HAD BEGUN TO BURN MY PANTS AS WELL. THERE WAS NO FLAME, BUT IT WAS QUITE DISTRESSING. I AM AWAITING WORD FROM THE DEALER (SINCE IT IS SUNDAY AND THEY ARE CLOSED) BUT I THOUGHT THIS SHOULD GO ON RECORD. *JB
10184098	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070303	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	POUGHKEEPSIE	NY	WVWPD63B24P	20070303	35000	1	HEATED DRIVER SEAT BURNED THROUGH SEAT COVER AND THE OCCUPANTS COAT BEFORE SMOKE AND HEAT ALERTED OCCUPANT TO TURN OFF THE SEAT. OCCUPANT TURNED OFF THE HEATED SEAT AND EXITED THE VEHICLE TO CLEAR SMOKE. INITIAL REACTION OF DEALER WAS TO SCHEDULE SERVICE ONE WEEK OUT DUE TO THEIR SCHEDULED VOLUME OF SERVICE BUSINESS NEXT WEEK, AS IF BURNING SEATS ARE A COMMON OCCURRENCE. *JB
10184134	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070302	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CARBON DALE	CO		20070304		1	DRIVER'S HEATED LEATHER SEAT BURNED LEATHER SEAT AND MY SKIN. *JB
10186301	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20070323	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALBANY	WI	WVWPD63B64E	20070327	48000	1	THE SEAT HEATER ON THE DRIVER SIDE OF MY CAR BEGAN TO BURN THROUGH THE LEATHER SEAT. IT BURNED THE LEATHER ON THE SEAT, MY TROUSERS AND LEFT THIGH. *JB

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10187790	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20070407	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROSLYN HEIGHTS	NY	WVWTH63B03P	20070413	46400	1	THE SEAT HEATER THAT COMES WITH THIS MODEL CAR, SHORTED OUT WHILE I DRIVING THE CAR. IT BURNT THROUGH THE LEATHER SEAT, MY TROUSERS AND BURNT MY WALLET. AT NO TIME WAS THERE AN OPEN FLAME. IF IT WASN'T FOR MY WALLET, I PROBABLY WOULD HAVE BEEN BURNT. IF MY PANTS WERE FLAMABLE, I WOULD HAVE HAD A MAJOR PROBLEM. THE VOLKSWAGEN DEALER WILL REPLACE THE DEFECTIVE, DRIVER SIDE , HEATED SEAT AT NO CHARGE.*AK
10188854	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20070418	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	YORBA LINDA	CA	WVWRH63B33P	20070425		1	I HAD TAKEN MY CAR TO THE DEALER TO REPLACE A FUEL PUMP. WHEN THE CAR WAS RETURNED TO ME THERE WAS A HOLE BURNED INTO THE DRIVER SIDE SEAT. THE REP AT THE DEALER SAID THE SEAT WARMER IN THE DRIVER SIDE SEAT HAD BURNED COMPLETELY THROUGH THE SEAT. HE HAD SEEN IT HAPPEN BEFORE, BUT MY SEAT WARMER WAS NOT ON AT THE TIME. I DON'T NEED TO USE IT IN SOUTHERN CALIFORNIA WEATHER. THE PROBLEM WILL NEED TO BE FIXED BUT THE MANUFACTURER SHOULD BE MADE TO COVER THE COST. *JB
																	I WAS DRIVING MY 2002 VW PASSAT WITH THE SEAT HEATER ON WHEN I NOTICED THE UNDERSIDE OF MY THIGH WAS VERY WARM. I PULLED INTO A PARKING LOT, GOT OUT AND LOOKED AT MY SEAT AND THERE WAS A BURN HOLE ON THE UPHOLSTERED SEAT. I HAD ONLY BEEN DRIVING WITH THE SEAT HEATER ON FOR ABOUT 15 MINUTES - ON LEVEL 3 (OR 4 MAX). I HAVE NOT TURNED ON THE DRIVER SIDE SEAT HEATER SINCE AND HAVE NOT ALLOWED A PASSENGER TO TURN ON THE PASSENGER SIDE SEAT HEATER. LUCKILY, I INCURRED NO INJURY AND MY CLOTHING WAS NOT BURNED, BUT I AM CONCERNED WHAT MIGHT HAPPEN IF SOMEONE HAD NOT BEEN PAYING ATTENTION, HAD NOT BEEN
																	A COUPLE MINUTES AFTER TURNING ON MY HEATED DRIVER'S SEAT, I FELT

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10210348	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20071129	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WESTFIELD	MA	VVWTH63B63P	20071129	49237	1	AT APPROXIMATELY 9:35 PM, NOVEMBER 29, 2007, I ENTERED MY 2003 VW PASSAT AND STARTED THE ENGINE. THE AIR TEMPERATURE SHOWED 39 DEGREES F SO I SWITCHED ON THE CONTROL FOR THE HEATED SEAT ON THE DRIVER'S SIDE TO HIGH. APPROXIMATELY 10 MINUTES AFTER STARTING THE CAR IT SMELLED LIKE SOMETHING WAS BURNING. I AM A NON-SMOKER. IT BECAME APPARENT THAT THE SMELL WAS FROM INSIDE THE CAR AND I BEGAN TO EVALUATE POSSIBLE SOURCES FOR A FIRE SINCE THE SMELL SEEMED TOO CLOSE TO BE COMING FROM THE ENGINE COMPARTMENT. I BEGAN TO FEEL AROUND THE SEAT SINCE I KNEW THE SEAT WARMER WAS ON AND SUDDENLY REALIZED THAT AN AREA UNDER MY LEFT THIGH WAS HOT. FURTHER INVESTIGATION, WITH MY HAND, REVEALED THAT MY COAT FELT BURNED OR MELTED AND THE SEAT WAS EXTREMELY HOT TO THE TOUCH. I IMMEDIATELY TURNED OFF THE SEAT HEATER. THE AREA SEEMED TO COOL OFF SLIGHTLY SO I CONTINUED HOME - ABOUT A 10 MINUTE DRIVE. AFTER ARRIVING HOME I CHECKED THE SEAT AND MY COAT. THE SEAT WAS STILL WARM TO THE TOUCH 25 MINUTES AFTER THE SWITCH HAD BEEN TURNED OFF. THERE IS A HOLE IN THE LEATHER SEAT APPROXIMATELY 0.5 INCHES IN DIAMETER, WITH FLECKS OF BLACK SOOT AROUND THE EDGES, ABOUT
10214213	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2005	N	20071229	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BERKELEY	CA	VVWAE63B35E	20080108	36000	1	(1) TURNED ON DRIVERS-SIDE SEAT HEATER WHILE DRIVING (2) SMOKE BEGAN FILLING THE VEHICLE, AND (3) I TURNED OFF THE HEATER, BUT A HOLE WAS BURNED THROUGH THE LEFT SIDE OF THE DRIVER'S SEAT AND THROUGH MY LEFT REAR PANT POCKET AS WELL. *TR
10215481	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20080119	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	NAPERVILLE	IL	VVWPD63B04P	20080120		1	WHILE DRIVING MY 2004 VW PASSAT, MY HEATED DRIVER'S SEAT BURNED A HOLE THROUGH THE SEAT AND BURNED MY LEG, THOUGH NO PERSONAL INJURY OCCURRED. *TR
10216777	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20080202	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GRIFFIN	GA		20080202		1	1. THE CAR HAD NOT BEEN USED FOR 4 HOURS PRIOR TO THE EVENT AND THE SEAT WARMERS HAD BEEN USED ON HIGH EARLIER IN THE DAY WITH NO INCIDENT. THE CAR WAS TURNED ON AND THE SEAT WAS PULLED BACK AND THEN FORWARD TO ADJUST. 2.THE CAR SEAT HEATERS WERE ON LEVEL 5 AND WITHIN ONE MINUTE A VERY STRONG BURNING ODOR WAS PRESENT AND SMOKE WAS COMING FROM SOMEWHERE AROUND ME. I LOOKED AROUND AND DISCOVERED IT WAS THE LEFT SIDE OF THE DRIVERS SEAT. I TURNED OFF THE SEAT HEATER AND TRIED TO WET THE AREA TO PREVENT THE LEATHER FROM MELTING BUT IT WAS TOO LATE AND A HOLE ABOUT THE SIZE OF A CIGARETTE WAS BURNED INTO THE SEAT FROM THE INSIDE. *TR
10218272	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20080217	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ROSELLE	IL	VVWTH63B83P	20080217	80000	1	DEFECT WITH THE DRIVER SIDE HEATING COIL IN THE SEAT - TODAY DURING A 5 MINUTE DRIVE I BEGAN TO SMELL SOMETHING BURNING ON THE INTERIOR OF MY CAR AND FELT A BURNING SENSATION ON MY LEG. I IMMEDIATELY STOPPED THE CAR AND TURNED IT OFF TO INVESTIGATE. UPON EXITING THE VEHICLE I SAW BURNING EMBERS ON THE SEAT AND A 1/4' HOLE. I WAS FORCED TO SMOTHER OUT THE FIRE. I HAVE SINCE TURNED OFF THE HEATERS AND REFUSE TO USE THEM UNTIL THE PROBLEM IS RECTIFIED. *TR
10218819	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20080220	N	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BELLAIRE	MI	VVWPD63B03E	20080221	42000	1	THE SEAT HEATER IN MY 2003 PASSAT GLS BURNT MY LEG ON THE LOWEST SETTING. IT ALSO MELTING A HOLE IN THE CLOTH INTERIOR AND DISCOLORED OTHER SPOTS. AT THIS POINT IT HAS NOT BEEN REPLACED SO THE SEAT IS AVAILABLE TO LOOK AT. *TR
10219877	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20080229	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	POTTSTOWN	PA	VVWPD63B12P	20080303	53215	1	DRIVERSIDE HEATED SEAT CAUGHT ON FIRE. BURNT 2 SMALL HOLES THROUGH SEAT AND THE POCKET OF MY WIFE'S PANTS. *TR

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10226270	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20050305	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	ALPHARETTA	GA	WVWPD63B83P	20080501	32251	2	2003 VOLKSWAGEN GLS PASSAT WITH SEVERAL PROBLEMS. CONSUMER STATES THAT THEY HAVE HAD PROBLEMS WITH THE FUEL PUMP, CAM SHAFT SENSOR AND MORE. *KB THE VEHICLE STALLED ON 2 OCCASIONS DUE TO A FAULTY FUEL PUMP. THE CONSUMER SOON DISCOVERED THERE WAS A RECALL ON THE FUEL PUMP, HOWEVER THE CONSUMERS VEHICLE IDENTIFICATION NUMBER WAS NOT INCLUDED IN THE RECALL. THE FRONT CV BOOT AND TIMING BELT WERE REPLACED. THE VEHICLE ALSO HAD A TRANSMISSION LEAK. THE DRIVERS HEATED SEAT MALFUNCTIONED. *JB
10232854	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	19010101	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SUITLAND	MD		20080626		1	2003 VOLKSWAGEN PASSAT WITH COOLANT SYSTEM AND HEATED SEAT RECALL. CONSUMER STATES THAT THE COOLANT SYSTEM WAS UNDER WARRANTY. THE HEATED SEATS WERE REPAIRED BUT NOW DON'T WORK AT ALL. SHE ALSO STATES THAT THE GAS HAS BEEN BURNING OUT VERY FAST. *KB THE CONSUMER STATED SHE WAS SMELLING FUMES INSIDE THE VEHICLE. *JB
10234877	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20080718	N	0	0	SEATS	CINCINNATI	OH		20080718	71850		STARTED CAR UP FOR MORNING COMMUTE AND TURNED ON THE DRIVER SIDE SEAT WARMER TO 5. 5 MINUTES INTO THE COMMUTE A SMOKE SMELL FILLED THE CABIN. WHEN I ARRIVED AT MY DESTINATION I FOUND THAT THE SEAT HEATER HAD BURNED A DIME SIZE HOLE THROUGH MY CLOTH SEAT. I AM THE ORIGINAL OWNER OF THE VEHICLE AND HAVE NOT HAD AN ISSUE SINCE TAKING POSSESSION ON 2/14/04. WHEN I MENTIONED THIS TO THE DEALER THEY SOUNDED A BIT SURPRISED AND STATED THAT THEY WOULD HAVE TO INVESTIGATE IF THIS WOULD BE COVERED UNDER WARRANTY OR NOT.
10237171	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20080801	N	0	0	SEATS	ELLCOTT CITY	MD	WVWMD63B83P	20080806		1	THE CAR SEAT HEATER (DRIVER'S SIDE) BURNED THROUGH THE FABRIC, LEAVING 1 INCH HOLE IN THE SEAT. THERE WAS NO INJURY. THIS HAPPENED WITH NORMAL USE OF THE HEATER. *TR
10255782	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20090120	N	0	0	SEATS	NEWTON	MA	WVWPD63B73P	20090120	75300		TURNED ON DRIVER SIDE HEATER TO LEVEL 3. FELT A BURNING ON THE LEFT SIDE OF THE SEAT AND SMELLED A BURNING ORDOR APROX 30 SECONDS AFTER STARTING CAR. STOPPED CAR AND FOUND A SMALL HOLE BURNED THROUGH THE SEAT ON THE LEFT REAR SIDE. M2 RECALL HAD ALREADY BEEN CHECKED AT THE DEALER.
10256897	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2005	N	20090126	N			ELECTRICAL SYSTEM	MILLERTON	NY		20090129	52000		I HAD A 2005 VW PASSAT HEATED LEATHER SEAT BURN MY LEG AND SEAT. CAUSED BY FAULTY SEAT HEATER.
10267764	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20090504	Y	1	0	SEATS	STAATBURG	NY	WVWPD63B94P	20090505	55000		TL*THE CONTACT OWNS A 2004 VOLKSWAGEN PASSAT. WHILE DRIVING FOR TWO MINUTES WITH THE SEAT HEATER ACTIVATED, THE DRIVER'S SEAT CAUGHT FIRE. THE CONTACT SUSTAINED MODERATE INJURIES. PRIOR TO THE FAILURE, THE VEHICLE WAS REPAIRED ACCORDING TO THE MANUFACTURER'S RECALL FOR THE SEATS: HEATING SYSTEM. SHE CALLED THE DEALER AND IS IN THE PROCESS OF HAVING THE VEHICLE REPAIRED. THE NHTSA CAMPAIGN ID NUMBER WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 55,000.
10279372	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20090501	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LEESVILLE	SC	WVWPD63B33P	20090804	102500		TL*THE CONTACT OWNS A 2003 VOLKSWAGEN PASSAT. WHILE DRIVING AT AN UNKNOWN SPEED WITH THE HEATED SEAT FEATURE ACTIVATED, THE CONTACT NOTICED THAT THE HEATER BURNED THROUGH THE SEAT AND THROUGH HIS CLOTHING. HIS LEG WAS BURNED. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE HEATED SEAT MOTOR NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE 102,500.
10285518	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2001	N	20090316	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HOLLAND	MI	WVWAC63B61P	20090928	115000		TL*THE CONTACT OWNS A 2001 VOLKSWAGEN PASSAT. SHE STATED THAT WHILE DRIVING WITH THE HEATED SEATS ON, SHE BEGAN TO FEEL EXTREMELY HOT. UPON FURTHER INSPECTION, SHE NOTICED A HOLE IN THE DRIVER SEAT. THE DEALER STATED THAT SHE WOULD HAVE TO PAY \$500.00 - \$600.00 TO REPLACE THE SEAT. NO REPAIRS WERE MADE. THE FAILURE AND CURRENT MILEAGES WERE 115,000.

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10290955	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2005	N	20091005	N			SEATS	NEW LONDON	CT		20091104	160000	SEAT HEATER REMAINED ON AFTER SWITCHED TO THE OFF POSITION. HEAT INCREASED TO UNCOMFORTABLE LEVEL, IN-DASH SWITCH BECAME TOO HOT TO TOUCH, AND SMELL OF BURNING PLASTIC FILLED COCKPIT (NO SMOKE THOUGH).
10295514	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20091204	N			ELECTRICAL SYSTEM	ARLINGTON	MA	WVWPH63B43P	20091213	33197	THE DRIVER'S SIDE SEAT HEATER IN MY 2003 VW PASSAT IS A POTENTIAL FIRE HAZARD. I NOTICED WHAT LOOKED LIKE A CIGARETTE BURN ON THE LEFT SEAT BOLSTER (I DO NOT SMOKE). THE FOLLOWING DAY, I SMELLED SOMETHING BURNING IN THE CABIN. WHEN I GOT OUT OF THE CAR, THERE WAS A SECOND BURN HOLE ABOUT A HALF INCH FROM THE THE FIRST HOLE. I HAVE STOPPED USING THE HEATER, BUT IT IS A POTENTIAL FIRE HAZARD.
10297964	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2005	N	20090125	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PITTSFIELD	MA	WVWYU63B35E	20100104	70000	TL*THE CONTACT OWNS A 2005 VOLKSWAGEN PASSAT. THE CONTACT STATED THAT THE HEATED SEATS ON THE DRIVER SIDE OF THE VEHICLE CAUGHT FIRE. HE WAS ABLE TO EXTINGUISH THE FIRE. THE DEALER STATED THAT THEY WOULD NOTIFY THE CONTACT IF THERE WAS A RELATED RECALL AND HE HAS NOT RECEIVED A RESPONSE FROM THE DEALER. THE FAILURE MILEAGE WAS 70,000.
10298558	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20100102	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TRINITY	FL	WVWRH63B63P	20100107	79000	TL*THE CONTACT OWNS 2003 VOLKSWAGEN PASSAT. THE BUTTONS USED TO ADJUST THE HEATED SEATS HAVE MALFUNCTIONED AND FEEL AS IF THEY ARE SHOCKING THE DRIVER WHEN THEY ARE ENGAGED. THE LEATHER AROUND THE COILS HAS MELTED A HOLE IN THE DRIVERS SEAT. ALTHOUGH, THE CONTACT HAS NOT TURNED THE HEATED SEATS ON THE COIL CONTINUED TO SMOKE AND BECOME HEATED WHILE DRIVING. THE FAILURE MILEAGE WAS 79000 AND THE CURRENT MILEAGE WAS 79200.
																I OWN A 2005 VOLKSWAGEN PASSAT GLS. THE FACTORY INSTALLED SEAT HEATER MALFUNCTIONED THE OTHER DAY PRODUCING SMOKE, BURNING MY BUTTOCK (AND FINGER WHEN I REACHED DOWN) AND BURNING TWO PEA SIZED HOLES ON THE DRIVER'S SEAT. THE LOCAL VW DEALER WAS AWARE OF THE ISSUE. I ALSO CALLED THE DISTRICT VW OFFICE AT 1-800-822-8987 AND NOTIFIED THEM OF THE PROBLEM. APPARENTLY VW IS COVERING THE COST OF REPAIR ON SOME BUT NOT ALL VWS. I WAS TOLD THE 2005 PASSAT IS NOT COVERED UNDER ANY KIND OF EXTENDED WARRANTY. HOWEVER, THE DISTRICT OFFICE IS INVESTIGATING THE ISSUE AND PROMISED TO GET BACK TO ME BY DAY'S END TOMORROW. TO ME THIS IS A SAFETY ISSUE. OTHER THEN MINOR BURNS TO BUTTOCK AND FINGERS, I WAS ABLE TO SAFELY PULL OVER AND TURN OFF THE SEAT HEATER. THE HEAT AND SMOKE WENT RIGHT AWAY. WHEN I ASKED
																WITHIN APPROXIMATELY 10 SECONDS, AND I WAS DRIVING. THIS IS A HUGE HAZAR

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10312389	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2002	N	20100113	Y				SEATS	PERU	VT		20100220	150000	I WAS IN THE PASSENGER SEAT OF MY 2002 VOLKSWAGEN PASSAT WAGON, WHEN I FELT THE SEAT GET EXTREMELY HOT. I IMMEDIATELY TURNED THE SEAT HEATER TO ZERO AND JUST LIFTED MY LEFT LEG OFF THE SEAT A LITTLE BIT UNTIL IT COOLED DOWN. I DIDN'T THINK MUCH OF IT UNTIL I FIRST SAW A BURN MARK ON THE LEFT, BACK SIDE OF MY COAT AND THEN A LINE OF BURN MARKS AND HOLES ON MY PASSENGER SEAT. I INVESTIGATED A LITTLE FURTHER, AND IT APPEARS THE SEAT HEATER BEGAN TO ALSO OVERHEAT/MELT THE BACK PART OF THE PASSENGER SEAT AND THE DRIVER'S SEAT ALONG THE SAME LINE THAT BURNED MY COAT AND LEG IN THE PASSENGER'S SEAT.
10314461	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2004	N	20100225	N				SEATS	NEW LONDON	CT	WVWMD63BX4P	20100226	94000	2004 VW PASSAT GL 1.8T WITH 94,000 MILES. DRIVERS SIDE SEAT HEATER HAS BURNED THROUGH SEAT AND INTO MY LEG WHILE DRIVING WITH SEAT HEAT IN USE ON SETTING #3. THERE IS NOW A HOLE IN DRIVERS SEAT WHERE BURN OCCURRED.
10343491	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2005	N	20100709	N	1	0		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	KAMUELA	HI	WVWCD63B55E	20100715	67158	I DROVE ON A COLD DAY TO A MEETING AND AS A RESULT I GOT A 2ND DEGREE BURN ON LEFT BUTTOCK AFTER LEAVING SEAT HEATER ON NUMBER FIVE FOR ONE HOUR AND TWENTY MINUTE DRIVE. I AM A PARTIAL PARAPLEGIC THUS, I WAS UNAWARE OF TEMPERATURE AND UNAWARE OF INCREASED TEMPERATURE. *TR
10375189	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20110107	N				SEATS	GROVEL AND	MA	WVWVD63BX3E	20110107	112347	2003 VOLKSWAGEN PASSAT WAGON WITH CLOTH HEATED SEATS. WHILE USING HEATED SEAT OPTION, FELT BURNING ON RIGHT LEG. FOUND SEAT HEATER HAD MELTED RIGHT BOLSTER OF SEAT CUSHION.
10390083	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	PASSAT	2003	N	20110314	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	CRANSTON	RI	WVWVD63B83E	20110314	54000	TL* THE CONTACT OWNS A 2003 VOLKSWAGEN PASSAT. WHILE DRIVING APPROXIMATELY 55 MPH WITH THE HEATED SEAT ENGAGED, THE CONTACT FELT A BURNING SENSATION COMING THROUGH THE SEAT. THE VEHICLE WAS PULLED OVER AND THE CONTACT NOTICED THERE WAS A BURNED HOLE THROUGH THE FRONT DRIVER SEAT AS WELL AS A BURN TO HIS PANTS. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED NOR REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 54,000.
	VOLKSWAGEN																TL* THE CONTACT OWNS A 2005 VOLKSWAGEN PASSAT. THE CONTACT STATED THE DRIVER SIDE SEAT WARMER IGNITED A FIRE AND BURNED THROUGH THE SEAT. THERE WERE NO INJURIES. THE VEHICLE WAS TAKEN TO THE DEALER FOR
																	SHE AGAIN RE-ENTERED THE GARAGE AND OPENED THE OTHER GARAGE DOOR (E

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10150013	VOLKSWAGEN OF AMERICA, INC	VOLKSWAGEN	VOLKSWAGEN	2003	N	20060203	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MENLO PARK	CA	VVWVD63B43E	20060211	58000	1	I HAVE A 2003 VOLKSWAGEN PASSAT WAGON WITH LEATHER, HEATED SEATS. I JUST NOTICED A HOLE IN THE SEAT THAT IS CLEARLY BURNT THROUGH FROM UNDERNEATH. I CALLED MY VW SERVICE DEPARTMENT AND WAS INFORMED THAT THERE WAS NO RECALL ON THIS PART. *JB I AM UNABLE TO TELL WHAT LED TO THE FAILURE OF THIS PART ASIDE FROM USING THE SEAT HEATERS ON COLD MORNINGS. THE HOLE BURNED IN THE SEAT IS ROUGHLY THE SIZE OF A QUARTER. FORTUNATELY, I WAS NOT BURNED WHEN THIS OCCURRED. I BELIEVE THIS POSES A TREMENDOUS SAFETY RISK. VOLKSWAGEN HAS DONE NOTHING TO CORRECT THIS AS OF YET. *JB
544514	VOLVO CARS OF N.A. LLC.	VOLVO	240	1986		19981230	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LENOX	MA		19990323		1	UPON DEPRESSING DRIVER'S SEAT WARMER BUTTON, DRIVER SMELLED BURNING ODOR FOLLOWED BY FLAMES BELOW DRIVER'S SEAT, VEHICLE TOTALLY DESTROYED, INJURY TO CONSUMER.
536215	VOLVO CARS OF N.A. LLC.	VOLVO	245	1988		19970819	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	JOHNSON CI	NY	YV1AX8858J1	19980603		1	ELECTRICAL HEATING WIRES IN THE SEAT FAILED RESULTING IN A VEHICLE FIRE. STARTED VEHICLE, BRUSHED SNOW OFF VEHICLE, OPENED DOOR & NOTICED DARK GREY SMOKE NEAR GEAR SHIFT AREA, TRIED PUTTING SMOKE OUT, FLAMES SHOT OUT. FIRE WAS CAUSED BY A SHORT IN LEFT FRONT SEAT HEATER SWITCH. VEHICLE AT DEALERSHIP FOR REPAIRS. *AK
807354	VOLVO CARS OF N.A. LLC.	VOLVO	740	1989	N	19970106	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BUFFALO	NY	YV1FA894XK2	19970305		0	DRIVER SEAT WARMER CAUGHT FIRE. FRONT INTERIOR WAS SOON ENGULFED IN FLAMES.
530706	VOLVO CARS OF N.A. LLC.	VOLVO	760	1987		19980116	Y	1		SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	OAK RIDGE	NC	YV1GX8747H2	19980213		1	SEAT HEATER SHORTED OUT, CAUSING FIRE .
530084	VOLVO CARS OF N.A. LLC.	VOLVO	780	1990		19971212	Y		0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	COLUMBIA	MD	YV1HA8727LD	19980206		1	PARKED VEHICLE OVERNIGHT, NEXT MORNING CAR FILLED WITH SMOKE; PASSENGER'S SEAT CAUGHT ON FIRE. COULD HAVE BEEN CAUSED BY HEATING ELEMENT. *AK *SLC
813946	VOLVO CARS OF N.A. LLC.	VOLVO	780	1987	N	19961201	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BROOKLYN	NY	YV1HA6929HD	19970708		1	SEATS ARE OVERHEATING, AND CONSUMER IS NOT ABLE TO TURN THEM OFF. *AK
850602	VOLVO CARS OF N.A. LLC.	VOLVO	780	1989	N	19991013	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	REEDELY	CA	YV1HA6924KD	19991013		0	FIRE ERUPTED UNDER THE DRIVER'S SEAT FILLING THE VEHICLE WITH SMOKE VERY QUICKLY, THIS VEHICLE WAS DELIVERED FROM EUROPE THEREFORE A FIRE EXTINGUISHER CAME AS STANDARD EQUIPMENT WITH THE VEHICLE, THE CONSUMER BELIEVES THE VEHICLE SUSTAINED LITTLE DAMAGE BECAUSE THE FIRE EXTINGUISHER WAS AVAILABLE AND THINKS THEY SHOULD BE STANDARD EQUIPMENT IN U.S. VEHICLES ALSO. NLM
560677	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997			Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SEVERNAPPA	MD	YV1LW5642V2	20010406		1	THE VEHICLE WAS RUNNING FOR 3-5 MINUTES WITH THE SEAT HEATER ON WHEN THE LEFT FRONT SEAT BOTTOM HEATER CAUGHT FIRE, THE INVESTIGATOR REPORTED THAT THIS FIRE WAS THE RESULT OF UNREGULATED OPERATION OF THE HEATER PAD WIRES. NLM
564487	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997			Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	DENVER	CO	YV1LW5546V2	20020710		1	SEAT WARMER FAILED. *TT
601122	VOLVO CARS OF N.A. LLC.	VOLVO	850	1995		19951101	N	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAN PEDRO	CA	YV1LS5710S2	19951228		1	

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758194	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997		20020206	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRFAX CA	YV1LW57 27V2	20020213	1	THE WIRING FOR THE SEAT HEATER SHORTED, CAUSING THE IGNITION OF A FIRE IN THE VEHICLE UNDER THE DRIVER'S SEAT. OUR VOLVO DEALER DESCRIBED THE CAUSE OF THE FIRE AS NORMAL USE, I.E., FEET OR OTHER ITEMS UNDER THE SEAT HAD KNOCKED THE CONNECTION LOOSE. ACCORDINGLY, SINCE THE VEHICLE WAS OUT OF WARRANTY WE PAID FOR THE REPAIR. FORTUNATELY, THE INCIDENT OCCURRED IN OUR DRIVEWAY WITH THE VEHICLE PARKED, ALTHOUGH OUR 10 MONTH OLD INFANT WAS IN THE CAR, STRAPPED IN HER CAR SEAT (IN THE CENTER OF THE REAR SEAT) WHILE THE DRIVER WAS OPENING A RESIDENTIAL GATE. UPON RETURNING TO THE CAR, THE DRIVER NOTICED A LARGE AMOUNT OF SMOKE POURING OUT FROM UNDER THE DRIVER'S SEAT. THE DRIVER RAN BACK TO THE CAR AND IMMEDIATELY TURNED THE IGNITION OFF. WE ARE EXTREMELY LUCKY THAT THE INCIDENT OCCURRED WHILE THE CAR WAS PARKED, THE DRIVER HAD LEFT THE FRONT DOOR OPEN WHILE LEAVING THE VEHICLE TO OPEN THE GATE AND WE WERE ABLE TO GET OUR BABY OUT OF THE VEHICLE BEFORE SHE HAD INHALED A DANGEROUS AMOUNT OF ELECTRICAL SMOKE. WE DROVE A VOLVO FOR SAFETY, BUT NO LONGER.	
766384	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996		20011220	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	IRIVINE CA		20020828	1	AFTER STARTING THE ENGINE, I SWITCHED THE SEAT HEATER ON AND DROVE AWAY. WITHIN 2 MINUTES OF DRIVING, A SHARP PAIN DEVELOPED IN MY RIGHT BUTTOCK. WITHIN SECONDS A TRAIL OF DARK SMOKE ROSE FROM THE SAME AREA. AFTER LIFTING MY BOTTOM OFF OF THE SEAT AND REALIZING THE SMOKE WAS COMING FROM THE SEAT I SHUTOFF THE SEAT WARMER. THE RESULT OF THE INCIDENT LEFT A BURN MARK ON MY PANTS AND A CIGARETTE SIZED HOLE IN MY SEAT CUSHION. I IMMEDIATELY TOOK THE VEHICLE TO THE DEALER AND AFTER INVESTIGATION I WAS INFORMED THAT THE PART WAS NOT UNDER WARRANTEE. THE COST OF THE NEW SEAT WARMER AND REPLACEMENT OF THE SEAT CUSHION WAS 770 US DOLLARS. I REFUSED TO PAY AND ASKED THE DEALER TO SIMPLY DISCONNECT THE SEAT WARMER.*AK	
883780	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996	N	20010131	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	EVANSTON IL	YV1LW55 43T2	20010322	1	WHIL DRIVING DRIVER'S SEAT CAUGHT ON FIRE DUE TO SEAT HEATER. DEALER HAS SEEN VEHICLE, AND SAID IT WAS NOT A MANUFACTURER'S DEFECT.*AK ALTHOUGH THE MANUFACTURER'S INSPECTOR INDICATED THAT THERE WAS DEFECT, THE MANUFACTURER AGREED TO LOOK INTO THE PROBLEM SERIOUSLY. *YH	
6901062	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996		20011110	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PORTLAND OR	YV1LW57 2XT2	20020415	1	VEHICLE 1 NOTICED SMOKE AND THEN SAW A FLAME AS HE PULLED OUT OF A PARKING SLOT. THE DETERMINED CAUSE OF MALFUNCTION WAS THE DRIVER'S SEAT HEATER. INSURED REPLACED THE WIRING FOR THE HEATER ABOUT A YEAR AGO. CLAIM# 37-3190-422.*JG	
6901063	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996		20010113	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BATAVIA IL	YV1LW55 43T2	20020415	1	WHILE IN MOTION THE HEATERS IN THE SEAT CAUGHT ON FIRE AND CAUSED THE CAR TO CATCH ON FIRE. CLAIM #13-7210-322 *JG	
6901064	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997		20020101	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	BALTIMORE MD	YV1LW55 46V2	20020415	1	VEHICLE WAS PARKED AND RUNNING WHEN IT SUDDENLY BURST INTO FLAMES AND BURNED UP. FIRE SEEMS TO HAVE ORIGINATED FROM THE DRIVERS SEAT. CLAIM# 20-5456-209 *JG	
8020867	VOLVO CARS OF N.A. LLC.	VOLVO	850	1995		20021015	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GURNEE IL	YVILW55 18S2	20021015	1	CONSUMER STATES WHILE DRIVING 30 MPH THE DRIVERS SEAT STARTED GETTING HOT. THE SEAT HEATER BURNED THROUGH THE SEAT. THE DEALER WAS NOTIFIED. PLEASE PROVIDE MORE INFORMATION. MR	
10005430	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996	N	20030201	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	LANCASTER PA	YV1LS555 3T1	20030206	85000	1	1996 VOLVO 850 - DRIVERS SIDE SEAT, HOLE BURNED IN SEAT DUE TO HEATED SEAT FAILURE.

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10010636	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996	N	20030316	Y	1	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HUNTING TON	WV	YV1LS5728T1	20030317	117000	1	I AM THE OWNER AND DRIVER OF A 1996 VOLVO 850. ON SUNDAY MARCH 16TH 2003, THE DRIVER AND MYSELF WERE STOPPED IN A DRIVE THROUGH RESTAURANT WHEN MY DRIVERS SEAT CAUGHT ON FIRE. THE CAR STARTED SMOKING FROM THE SEATS, THEN WE TURNED AROUND TO LOOK WHERE IT WAS COMING FROM WE NOTICED FLAMES COMING OUT FROM UNDER THE SEAT INTO THE BACK SEAT AREA. WE YELLED FOR A FIRE EXTINGUISHER THAT THE DRIVER USED TO PUT OUT THE FIRE, WHILE PUTTING IT OUT HE SUSTAINED INJURY. THE LOCAL FIRE DEPARTMENT WAS NOTIFIED AND A REPORT WAS TAKEN. THEY HAD ADVISED ME NOT TO DRIVE MY CAR. I WAS CONFUSED ON WHAT HAD HAPPENED SO I DECIDED TO RESEARCH 'ELECTRICAL WIRING PROBLEMS IN VOLVO'S' WHEN I FOUND DIFFERENT ARTICLES RECALLING MY MAKE AND MODEL OF MY CAR THAT AS OF DECEMBER 2, 2002: 65,000 1996, 850 VOLVO'S WERE BEING RECALLED BECAUSE THE SEAT HEATERS COULD SHORT CIRCUIT AND CATCH FIRE. IN MANY OF THE ARTICLES IT HAS STATED THAT EITHER VOLVO HASN'T STARTED A CAMPAIGN YET TO NOTIFY THEIR CONSUMERS OR THAT VOLVO WOULD NOT RETURN CALLS TO COMMENT ON RECALLS. I CONTACTED THE NEAREST VOVLO DEALERSHIP TO ME AND THEY WERE VERY CONFUSED ON WHAT TO DO. THE MAN
10010637	VOLVO CARS OF N.A. LLC.	VOLVO	850	1994	N	20030129	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WAYNE	PA		20030317	100000	1	INTERIOR FIRE IN CAR, MOST LIKELY CAUSED BY DEFECTIVE SEAT HEATERS. CAR SEATS WERE SOURCE OF FIRE. CAR WAS INCINERATED. *JB
10022167	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996	N	20030531	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	HAVERHILL	MA		20030603		1	AFTER RECALL REPAIRS ON THE SEAT HEATER IT NO LONGER WORK SPROPERLY. DEALER WILL BE NOTIFIED. *AK
10025051	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997	N				N	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	FAIRFAX	VA	YV1LS5546V1	20030624		2	CONSUMER'S COMPLAINT REGARDING RECALL CAMPAIGN 112. *MR (RECALL # 02V314000) THE SEAT HEATER DID NOT OPERATE PROPERLY. THE CONSUMER RECEIVED A NOTICE WHICH INDICATED THAT IN THE INSTANCE WHERE THE SEAT HEATERS DIDN'T OPERATE, THE CORRECTIVE ACTION MAY NOT RESTORE FULL FUNCTIONALITY. THE REMEDY DID NOT RESTORE THE FULL BENEFIT OF THE VEHICLE. THE CONSUMER REQUESTED COMPENSATION. THERE WAS ALSO AN A/C PROBLEM. *SCC *JB
10029382	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997	N	20021202	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	TOMS RIVER	NJ		20030716	59000		PRIOR TO BEING NOTIFIED FOR THE ELECTRICAL SEAT HEATER, RECALL 02 V 314 000, THE DEFECT ACCRUED AND VEHICLE WAS TOTALED.*AK
10051710	VOLVO CARS OF N.A. LLC.	VOLVO	850	1996	N	20030323	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	WAKEFIELD	RI	YV1LS5544T1	20031212		1	SEAT HEATERS WERE REPLACED DUE TO RECALL, BUT HEATERS MALFUNCTIONED AFTER REPLACEMENT. DEALER WON'T TAKE RESPONSIBILITY. *LA THE CONSUMER RECEIVED RECALL 02V314000. THE DRIVER AND PASSENGER SEAT HEATERS WERE FULLY FUNCTIONAL AND THE CONSUMER HAD NO PROBLEMS. ONCE THE DEALER DID THE RECALL REPAIRS THE SEAT HEATERS NO LONGER FUNCTIONED. THE CONSUMER INFORMED THE DEALER OF THE PROBLEM. THE DEALER INDICATED THAT ONLY THE WIRING WAS RE-ROUTED, THEREFORE THEY WERE NOT RESPONSIBLE. *NM
10057945	VOLVO CARS OF N.A. LLC.	VOLVO	850	1995	N	20030701	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PRINCETON	NJ	YV1LW5538S2	20040211		1	CONSUMER'S HEATED SEAT CAUGHT ON FIRE, BUT THE FABRIC FROM THE SEAT CONTAINED THE FIRE. *AK
10057945	VOLVO CARS OF N.A. LLC.	VOLVO	850	1995	N	20030701	Y			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	PRINCETON	NJ	YV1LW5538S2	20040311		1	CONSUMER'S HEATED SEAT CAUGHT ON FIRE. THE SEATS FABRIC CONTAINED THE FIRE. *AK *NM
10059149	VOLVO CARS OF N.A. LLC.	VOLVO	850	1997	N				N	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RENTON	WA	YV1LS5643V1	20040217	4800	1	DRIVER'S SEAT HEATER DID NOT OPERATE. FRONT PASSENGER'S SIDE SEAT HEATER WAS REPAIRED UNDER RECALL 02V314000, BUT CONSUMER MUST PAY TO GET THE DRIVER'S SEAT REPAIRED. *AK

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10167070	VOLVO CARS OF N.A. LLC.	VOLVO	960	1994	N	20060812	Y				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	RALEIGH	NC		20060830		1	MY DAUGHTER WAS DRIVING OUR 1994 VOLVO 960 ON AUGUST 12,2006 ON A CONGESTED 4 LANE ROAD. SHE MOVED THE DRIVERS SEAT FORWARD WITH THE ELECTRIC POWERED SWITCH AND NOTICED SMOKE EMERGING FROM THE SEAT. SHE LOOKED MORE CLOSELY AND SAW FLAMES. SHE WAS ABLE TO NAVIGATE ONTO A SIDE STREET AND EXIT THE VEHICLE. MY HUSBAND WHO IS A CERTIFIED BMW/ VOLVO TECHNICIAN, TRACED THE WIRES AND FOUND A SHORT IN THE SEAT HEATER ELEMENT. THE FIRE WAS EXTENSIVE, REQUIRING THE FIRE DEPARTMENT TO EXTINGUISH THE FLAMES WITH FIRE RETARDANT AND WATER. THE SEAT WAS COMPLETELY DESTROYED WITHIN 5 MINUTES AND THE STEERING WHEEL WAS BURNED. SHE COULD HAVE BEEN SERIOUSLY INJURED. *JB
10147163	VOLVO CARS OF N.A. LLC.	VOLVO	S60	2002	N	20051231	N				SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SAUGUS	MA	YV1RS61 R422	20060107		1	WHILE DRIVING IN MY VOLVO S60 THIS PAST WEEK I HAD THE SEAT HEATER ON. I NOTICED IT GOT EXTREMELY HOT, THE SEAT SEEMED MUCH HOTTER THAN IT USUALLY GOT WHEN I DO PUT IT ON, AT FIRST I DIDN'T THINK ANYTHING OF IT SINCE IT HAS BEEN SO COLD I JUST FIGURED 'WOW THIS IS WORKING GREAT!' BUT THE NEXT MORNING WHEN GOING OUT TO WORK I NOTICED A BURNT MARK CIRCLE IN SHAPE ON THE SIDE OF THE SEAT WHEN GETTING INTO MY VOLVO. I WAS UPSET SINCE I DON'T SMOKE AND I AM THE ONLY ONE WHO DRIVES MY CAR. WHEN I WENT TO PUT ON THE HEATER FOR THE SEAT THE SEAT NEVER GOT HOT. I WAS WONDERING IF THEIR IS ANYONE ELSE WHO HAS HAD THIS PROBLEM AND IF THIS CAR HAS A RECALL DUE TO A SAFETY ISSUE. TO ME IT IS OBVIOUS THAT SOMETHING WAS BURNING IN THE HEATING ELEMENT AND BURNT OUT THE SEAT HEATER. IF THERE WAS A RECALL ON THIS I NEVER RECEIVED ANY INFORMATION ABOUT IT. WHAT MADE ME WONDER IF THERE WAS RECALL ON THIS I REMEMBER READING IN THE PAPER ABOUT A WOMEN WHO HAD A FIRE IN HEATED SEAT THIS PAST YEAR. PLEASE GET BACK TO ME REGARDING THIS INFORMATION. THANK YOU, ELLEN M. BENSON. *NM
																		THE VEHICLE IS A 2003 VOLVO MODEL S-60 T-5, PURCHASED MAY 6, 2006. AT THE TIME OF PURCHASE, THE VEHICLE WAS UNDER THE WARRANTY OF 50,000 MILES AND WAS SERVICED FOR WARRANTY ITEMS BY RICKENBAUGH VOLVO. THE VEHICLE CURRENTLY HAS 60,500 MILES. UPON USING THE SEAT WARMERS FOR THE FIRST TIME DECEMBER 27, 2006, A SMALL HOLE BURNED IN THE DRIVER'S SEAT FROM THE SEAT HEATING ELEMENT. SMOKE WAS COMING OUT OF THE
																		ELEMENT IS DEFECTIVE. IN ANY CASE, THE PRODUCT WAS DEFECTIVE WHEN IT W

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10376515	VOLVO CARS OF N.A. LLC.	VOLVO	S60	2004	N	20100111	Y			ELECTRICAL SYSTEM	LAKE VILLA	IL	YV1RH52 Y442	20110113	79000	VOLVO S60R SEAT ISSUE. TURNED SEAT HEATER ON, FELT VERY WARM SENSATION ON MY LEFT HIP/LEG AFTER A FEW MINUTES. TURNED SEAT HEATER OFF AND GOT OUT OF CAR TO CHECK WHAT WAS HAPPENING. SEAT HEATER BURNED THROUGH THE LEATHER AND ALSO MY JEANS. IS THERE A RECALL/FIX? SEEMS EXTREMELY DANGEROUS.
10147056	VOLVO CARS OF N.A. LLC.	VOLVO	V70	1998	N	20051228	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	SOMERVILLE	MA	YV1LW53 73W2	20060106	75300	1 MY CAR IS A 1998 VOLVO V70 T5 WITH 75,000 MILES ON THE ODOMETER. AT ABOUT 7PM ON DECEMBER 28TH, 2005, I MOVED THE CAR FROM MY DRIVEWAY OUT ONTO THE STREET IN FRONT OF MY HOUSE, IN ORDER TO ALLOW A SECOND TANDEM-PARKED CAR OUT. THE VOLVO REMAINED PARKED ON THE STREET, DOORS LOCKED AND WINDOWS UP, UNTIL ABOUT 10PM. AT 10PM I WENT TO MOVE IT BACK INTO THE DRIVEWAY, ONLY TO DISCOVER THAT THE INTERIOR HAD CAUGHT FIRE - THE FIRE WAS NO LONGER BURNING. THE PASSENGER SEAT WAS BURNT DOWN TO THE FRAME, AND SOME OF THE SURROUNDING TRIM ON THE DOOR, DASH AND CENTER CONSOLE WAS BURNED AND MELTED. THE REST OF THE INTERIOR WAS NOT BURNED BUT WAS COVERED WITH SOOT. MY INSURANCE COMPANY - COMMERCE INSURANCE OF MASSACHUSETTS - APPRAISED THE CAR AND DECLARED IT TO BE A TOTAL LOSS. I CAN'T SAY CONCLUSIVELY, BUT, IT APPEARS TO ME THAT THE PASSENGER SIDE SEAT HEATER WAS THE CAUSE OF THE FIRE. I NOTE THAT FOR MODEL YEARS 1996 AND 1997 THERE WAS A RECALL AGAINST VOLVO 850 SEAT HEATERS RELATED TO A FIRE HAZARD, BUT THIS RECALL DOES NOT APPLY TO 1998 MODELS. PERHAPS THE RECALL SHOULD BE EXTENDED TO LATER MODELS. *NM
10182866	VOLVO CARS OF N.A. LLC.	VOLVO	V70	2004	N	20070217	Y	0	0	SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	MOCKSVILLE	NC	YV1SW59 V842	20070217	89000	1 HEATED SEATS MALFUNCTIONED AND CAUGHT SEAT ON FIRE. *NM
10260397	VOLVO CARS OF N.A. LLC.	VOLVO	V70	2001	N	20080215	N			SEATS:FRONT ASSEMBLY:SEAT HEATER/COOLER	GREAT FALLS	MT		20090302	120000	1 SIBLING FILING COMPLAINT FOR FATHER (MY EMAIL HIS NAME AND ADDRESS LISTED). HEATED SEAT ELECTRICAL WIRE BURNT HOLE THROUGH LEATHER UPHOLSTERY. INSTRUCTED TO REMOVE FUSE FOR HEATED SEATS. *TR
10383153	VOLVO CARS OF N.A. LLC.	VOLVO	V70	2004	N	20110215	Y			SEATS	ST. GEORGE	SC	YV1SW59 V142	20110217	105000	TL- THE CONTACT OWNS A 2004 VOLVO V70. THE CONTACT STARTED TO SMELL A FAINT BURNING SMELL COMING FROM THE VEHICLE. THE CONTACT GOT OUT TO CHECK THE SMELL AND FOUND THAT THE DRIVER WAS SMOKING. THE CONTACT HAD TO TURN THE HEATER FOR THE SEAT OFF AND PUT OUT THE FIRE. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD THE SEAT WARMER WAS NOT BURNT AND THAT THEY MUST HAVE HAD SOMETHING UNDER THE SEAT CAUSING THE FIRE. THE FAILURE MILEAGE AND CURRENT MILEAGES WERE 105,000.RL
10397314	VOLVO CARS OF N.A. LLC.	VOLVO	V70	2004	N	20110313	N			SEATS	GROSSE POINTE FARMS	MI		20110425	98351	FRONT DRIVER'S SEAT WAS BURNED THROUGH BY THE SEAT HEATER
10393626	VOLVO CARS OF N.A. LLC.	VOLVO	XC70	2004	N	20110201	Y			SEATS	CORNWALL	NY	YV1SZ59 H941	20110329	115000	SEAT HEATER SHORTED OUT CAUSING FIRE IN SEAT FOAM RUBBER BURNING THROUGH SEAT COVER.

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ELEMENT IN THE SEAT ITSELF ALTHOUGH HE COMMENTED 'HE KNEW NOTHING O