

TOYOTA
TOYOTA MOTOR NORTH AMERICA, INC.

WASHINGTON OFFICE
601 THIRTEENTH STREET, NW, SUITE 910 SOUTH, WASHINGTON, DC 20005

TEL: (202) 775-1700
FAX: (202) 463-8513

July 11, 2006

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W., Room 5321
Washington, D.C. 20590

06V-253
(4 pages)

Re: 2004 - 2005 MY Toyota Highlander and Lexus RX330
2006 MY Toyota Highlander Hybrid and Lexus RX400h
Part 573, Defect Information Report

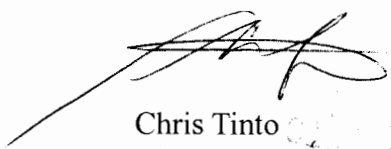
Dear Mr. Smith:

In accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573, on behalf of Toyota Motor Corporation ["TMC"], we hereby submit the attached Defect Information Report concerning a voluntary safety recall of certain Toyota and Lexus vehicles to address an issue with the front carpet.

Should you have any questions about this report, please contact Mr. Chris Santucci at (202) 775-1707.

Sincerely,

TOYOTA MOTOR NORTH AMERICA, INC.


Chris Tinto
Vice President

2006 JUL 13 P 12:06

RECEIVED

CT:cs
Attachment

DEFECT INFORMATION REPORT

1. Vehicle Manufacturer Name:

Toyota Motor Corporation ["TMC"]
1, Toyota-cho, Toyota-city,
Aichi-ken, 471-8571, Japan

Affiliated U.S. Sales Company

Toyota Motor Sales, USA, Inc. ["TMS"]
19001 South Western Avenue, Torrance, CA 90509

2. Identification of Affected Vehicles:

Based on production records, we have determined the affected vehicle population as in the table below.

Make/ Car Line	Model Year	Manufac- turer	VIN		Production Period
			VDS	VIS	
Toyota/ Highlander	2004 through 2005	TMC	DD21A	0073058 - 0127025	August 22, 2003 through May 24, 2005
			DP21A	0001005 - 0083482	
			ED21A	0025894 - 0035859	
			EP21A	0001045 - 0125400	
			GD21A	0073656 - 0127033	
			GP21A	0001006 - 0083483	
Toyota/ Highlander Hybrid	2006	TMC	DW21A	0001013 - 0002880	March 14, 2005 through May 24, 2005
			EW21A	0001052 - 0004167	
			GW21A	0001541 - 0002176	
			HW21A	0001275 - 0003693	
Lexus/ RX330	2004 through 2005	TMC	GA31U	0001010 - 0058102	February 10, 2003 through May 24, 2005
			HA31U	0001045 - 0095401	
Lexus/ RX400h	2006	TMC	GW31U	0001007 - 0001009	March 21, 2005 through May 24, 2005
			HW31U	0001106 - 0012403	

Note: Although the involved vehicles are within the above VIN range, not all vehicles in this range were sold in the U.S.

3. Total Number of Vehicles Potentially Affected:

367,594

4. Percentage of Vehicles Estimated to Actually Experience Malfunction:

Unknown

5. Description of Problem:

In certain Toyota Highlander and Lexus RX vehicles produced at the Toyota Kyushu plant, due to the improper installation of the retaining clips for the floor carpet cover located in front of the center console, there is a possibility that the clips may become loose. If both clips separate from the floor carpet cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod. In the worst case, the accelerator pedal may temporarily become stuck in a partially depressed position when returning to the idle position.

6. Chronology of Principal Events:

January 2005 – late May 2005

Toyota received some field information which indicated that the floor carpet cover located in front of the center console would not remain in place and had contacted the accelerator pedal due to missing retaining clips. Toyota immediately began an investigation and found no abnormality with the parts, but found that it was difficult to install the clip during the assembly process due to the location of the cover and the shape of the clip. Therefore, although Toyota believed that it was most likely that the cover was removed when an optional part was installed at the dealer and that the dealer might not reinstall the clips, the clip was changed in May 2005 to one which is easier to install.

Late November 2005 – late June 2006

Toyota received some additional field information which indicated that the accelerator pedal had stuck in a partially depressed position due to interference with the floor carpet cover. Toyota reopened the investigation, and initiated a field survey to check the condition of the clips and all related parts. As a result of the survey, no cases were found where both clips were missing, but in some vehicles, one of the two clips had come off. In addition, the holes of the cover and the related parts in which the clips are installed were slightly out of alignment in many of the vehicles produced at the Toyota Kyushu plant, but not in most of the vehicles produced at the plant in Canada. As a result of the investigation, it was determined that if the holes were out of alignment together with the difficulty in installing the clips during the assembly process, there was a possibility that the clip installed before the design change might not have been installed properly.

Early July 2006

As a result of the investigation above, Toyota decided to conduct a voluntary safety recall of all affected vehicles.

This campaign will also be conducted in Canada, China, Taiwan, Europe and other countries.

7. Description of Corrective Repair Action:

All known owners of the subject vehicles will be notified by first class mail to return their vehicles to any Lexus or Toyota dealer for installation of new clips.

Reimbursement Plan for pre-notification remedies

The owner letter will instruct vehicle owners that have had their clip(s) installed for a similar condition prior to this campaign to seek reimbursement by mailing a copy of their repair order, proof-of-payment, and proof-of-ownership for reimbursement consideration.

- (i) The beginning date of the Toyota reimbursement plan will be:
The reimbursement plan will cover repairs made no earlier than the following date, when the first vehicles of each subject vehicle were manufactured.

Toyota Highlander:	August 22, 2003
Toyota Highlander Hybrid:	March 14, 2005
Lexus RX330:	February 10, 2003
Lexus RX400h	March 21, 2005
- (ii) The ending date of Toyota reimbursement plan will be:
The ending date shall be at least 10 calendar days after the date on which the last owner notification was mailed, however Toyota will further review requests for reimbursement from involved vehicle owners on a case-by-case basis.
- (iii) Toyota may exclude reimbursement, if:
 - a. the pre-notification repair was not of the same type (repair, replacement, or refund of purchase price) as the recall remedy;
 - b. the pre-notification repair was not reasonably necessary to correct the defect or noncompliance that led to the recall or a manifestation of the defect or noncompliance;
 - c. the pre-notification remedy was not reasonably necessary to correct the defect or noncompliance; or;
 - d. the repair was conducted as a result of vehicle accident, debris or another reason not specifically related to the defect or noncompliance.
- (iv) Toyota will reimburse eligible customers for at least the cost of the clip(s) and the installation labor. Other costs may be reimbursed on a case-by-case basis.
- (v) Owners requesting reimbursement must submit the appropriate documentation: repair order, reason for replacement, proof-of-payment, and proof-of-ownership to Toyota for reimbursement consideration.

8. Recall Schedule:

Mailing of the owner notifications will commence in late July, 2006, and will be completed in early September, 2006.

Copies of the owner notification and dealer instructions will be submitted as soon as they are available.

9. Distributor/Dealer Notification Schedule:

Notifications to distributors/dealers will be sent in mid-July, 2006.



U.S. Department
of Transportation

400 Seventh Street, SW
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

July 13, 2006

CHRIS TINTO
VICE PRESIDENT
TOYOTA MOTOR NORTH AMERICA, INC.
601 THIRTEENTH STREET, NW SUITE 910 SOUTH
WASHINGTON DC 20005

NVS-215
06V-253

Subject: CARPET INTERFERENCE WITH ACCELERATOR PEDAL

Dear MR. TINTO:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/RX330/2004-2005
LEXUS/RX400H/2006
TOYOTA/HIGHLANDER/2004-2005
TOYOTA/HIGHLANDER HEV/2006

NHTSA Campaign Number: 06V-253

Mfg's Report Date: July 11, 2006

Components: VEHICLE SPEED CONTROL:ACCELERATOR PEDAL

Potential Number of Units Affected: 367,594

Summary:

ON CERTAIN SPORT UTILITY AND HYBRID VEHICLES, THE TWO RETAINING CLIPS FOR THE DRIVER'S SIDE FORWARD CENTER CONSOLE CAN BECOME LOOSE. IF BOTH CLIPS SEPARATE FROM THE FLOOR CARPET COVER, THE COVER MAY LEAN TOWARD THE ACCELERATOR PEDAL, CAUSING INTERFERENCE WITH THE ACCELERATOR PEDAL ROD.

Consequence:

THIS CONDITION MAY INTERFERE WITH THE ACCELERATOR PEDAL RETURNING TO THE IDLE POSITION INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE TWO FLOOR CARPET COVER RETAINING CLIPS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN IN LATE JULY AND SHOULD BE COMPLETED BY EARLY SEPTEMBER 2006. OWNERS MAY CONTACT TOYOTA AT 1-800-331-4331 OR LEXUS AT 1-800-255-3987.

Notes:

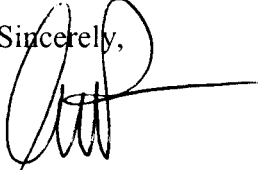
CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. As stated in your report, owner notification is expected to begin during July 2006. Therefore, the first quarterly report will be due on or before October 30, 2006.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at patricia.wallace@nhtsa.dot.gov or delia.lopez@NHTSA.dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,


George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement



Via Overnight Mail
July 11, 2006

To: Area General Manager
From: Chuck Yaeger - National Customer Service Field Operations Manager
Subject: Special Service Campaign (SSC) 6LD
2004 -2005 Japan Produced RX 330 and Early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips

Lexus has initiated a Special Service Campaign (SSC) on certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles. Campaign details and the degree of your area's involvement are explained below.

Condition

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two retaining clips for the driver's side forward center console (floor carpet cover) can become loose. If both clips separate from the floor carpet cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

For further information refer to the attached enclosed dealer letter which includes the Lexus Q&A and customer notification letter.

Dealer and Owner Notification Date

Dealer notification letters will be sent to the attention of the Service Manager on Thursday, July 13 via Next Day UPS delivery service. Owner notification letters will be mailed in phases via First Class Mail beginning in late-July 2006.

Identification of Involved Vehicles

Vehicle	WMI	Model Year	VIN Ranges	
			VDS	Ranges
RX 330	JTJ	2004	GA31U	0001010 - 0044873
			HA31U	0001045 - 0074277
		2005	GA31U	0044429 - 0058102
			HA31U	0074282 - 0095401
RX 400h		2006	GW31U	0001007 - 0001009
			HW31U	0001106 - 0012403

Note: Not all vehicles in the VIN range are affected. As always, dealers should consult Dealer Daily or TIS to confirm VIN eligibility and to assure that the SSC is applicable. This will verify the vehicle is involved and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

Implementation at Dealerships

The SSC package will contain the repair instructions, warranty claim procedures, and parts order information. All associates who have a part in the completion of this campaign should be familiar with its contents.

Replacement Parts

Please encourage your dealerships' parts department to order only those parts needed to repair vehicles with service appointments. Individual dealer tracking will be done and irregularities in quantity ordering will be passed on to you for follow-up and correction. There will be sufficient inventory to accommodate this SSC.

Part Number	Part Description	Quantity per Vehicle
04006-26148	Clip Kit	1

Tools and Equipment

No special tools or equipment are required for this procedure.

Customer Care

Lexus' usual customer care amenities (car wash, fuel fill-up and loaner vehicles) apply to this SSC. Specific details may be found in TIS in the General Procedures for Limited and Special Service Campaigns.

Reimbursement Procedures

Dealers are required to submit SSC claims using the information below.

Claim Type	Repair	Opcode	Labor Hours*	Sublet
SC	Replace carpet clip	6516F1	0.2	GA (fuel), TW (tow), RT (loaner vehicle), DE (pick-up/delivery or remote repair), or CW (car wash) as required and substantiated by invoices.

*Includes 0.1 labor hours for administrative time.

NOTE: Lexus warranty will only accept one claim per vehicle under the terms of the SSC. Please ensure that your dealership checks the National History File or TIS to see if the vehicle has been repaired under this SSC prior to servicing a vehicle.

Dealer System Communications

- The VIN number information download will be performed on July 14, 2006 and the dealer system flag on affected vehicles will be activated at that time.
- The operation code will be downloaded and available for dealerships to use on July 14, 2006. DMS dealer files are automatically updated and no further action should be required.

Thank you for your understanding.

Enclosure

CC: Area Customer Satisfaction Manger
Area Customer Services Operations Manager
Assistant Area Manager
District Service and Parts Manager
District Technical Manager
District Technical Specialist
Field Technical Specialists
Product Field Engineer



Via Overnight Mail
July 13, 2006

Subject: Special Service Campaign (SSC) 6LD
2004 -2005 Japan Produced RX 330 and Early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips

Dear Dealer Principal:

Lexus has initiated a Special Service Campaign (SSC) on certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles. Campaign details and the degree of your dealer's involvement are explained below.

Condition

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two retaining clips for the driver's side forward center console (floor carpet cover) can become loose. If both clips separate from the floor carpet cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

For further information refer to the attached Lexus Q&A and customer notification letter.

Owner Notification Date

Owner notification letters will be mailed in phases via First Class Mail beginning in late-July 2006.

Identification of Involved Vehicles

Vehicle	WMI	Model Year	VIN Ranges	
			VDS	Ranges
RX 330	JTJ	2004	GA31U	0001010 - 0044873
			HA31U	0001045 - 0074277
		2005	GA31U	0044429 - 0058102
			HA31U	0074282 - 0095401
RX 400h		2006	GW31U	0001007 - 0001009
			HW31U	0001106 - 0012403

Note: Not all vehicles in the VIN range are affected. As always, dealers should consult Dealer Daily or TIS to confirm VIN eligibility and to assure that the SSC is applicable. This will verify the vehicle is involved and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

Implementation at Dealerships

The SSC package contains the repair instructions, warranty claim procedures, and parts order information. All associates who have a part in the completion of this campaign should be familiar with its contents.

Replacement Parts

Please encourage your parts department to order only those parts needed to repair vehicles with service appointments. Individual dealer tracking will be done and irregularities in quantity ordering will be passed on to Lexus Area Offices for follow-up and correction. There will be sufficient inventory to accommodate this SSC.

Part Number	Part Description	Quantity per Vehicle
04006-26148	Clip Kit	1

Tools and Equipment

No special tools or equipment are required for this procedure.

Customer Care

Lexus' usual customer care amenities (car wash, fuel fill-up and loaner vehicles) apply to this SSC. Specific details may be found in TIS in the General Procedures for Limited and Special Service Campaigns.

Reimbursement Procedures

Dealers are required to submit SSC claims using the information below.

Claim Type	Repair	Opcode	Labor Hours*	Sublet
SC	Replace carpet clip	6516F1	0.2	GA (fuel), TW (tow), RT (loaner vehicle), DE (pick-up/delivery or remote repair), or CW (car wash) as required and substantiated by invoices.

*Includes 0.1 labor hours for administrative time.

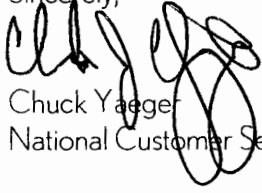
NOTE: Lexus warranty will only accept one claim per vehicle under the terms of the SSC. Please ensure that your dealership checks the National History File or TIS to see if the vehicle has been repaired under this SSC prior to servicing a vehicle.

Dealer System Communications

- The VIN number information download will be performed on July 14, 2006 and the dealer system flag on affected vehicles will be activated at that time.
- The operation code will be downloaded and available for dealerships to use on July 14, 2006. DMS dealer files are automatically updated and no further action should be required.

Thank you for your understanding. Your on-going care for these Lexus owners during this campaign protects our customers and their image of Lexus.

Sincerely,



Chuck Yaeger
National Customer Services Field Operations Manager

Attachments

CC: Customer Satisfaction Manager
General Manager
Parts Manager
Sales Manager
Service Manager



Special Service Campaign (SSC) 6LD
Certain 2004 through 2005 Japan Produced RX 330 and Early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips Q&A

Q1: What is the condition?

A1: In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

Q2: What is the cause of this condition?

A2: The two original Floor Carpet Cover Retaining Clips were not installed properly.

Q3: Why are RX 330 vehicles produced in North America not included in this recall?

A3: The two Floor Carpet Cover Retaining Clips were installed properly in the vehicles produced in North America (Toyota Motor Manufacturing Canada).

Q4: Are there any warnings that this condition exists?

A4: No, there are no specific warnings that this condition will occur.

Q5: Which and how many vehicles are involved?

A5: There are approximately 123,500 Lexus RX 330 (certain 2004 through 2005 model year) and approximately 8,300 RX 400h (early 2006 model year) vehicles involved in the U.S.

Q6: What is the production period of the affected vehicles?

A6: The affected Lexus RX 330 and RX 400h vehicles were produced from February 10, 2003 to May 24, 2005.

Q7: Are there any other Toyota or Lexus vehicles involved?

A7: Yes, this condition also affects approximately 232,000 Highlander (2004 through 2005 model year) and 3,700 Highlander HV (early 2006 model year) vehicles involved in the U.S.

Q8: How many incidents of this condition have been reported?

A8: There have been 7 cases of this condition reported in similar vehicles.

Q9: Have there been any accidents reported?

A9: There have been 2 accidents reported which are possibly related to this condition.

Q10: Have there been any reports of deaths or injuries?

A10: There have been no deaths or injuries reported related to this condition.

Q11: What is Lexus going to do?

A11: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning in late July 2006. Lexus dealers will replace the two driver's side Floor Carpet Cover Retaining Clips with improved ones at NO CHARGE to the customer.

Q12: How long will the repair take?

A12: The replacement will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q13: What should an owner do if they experience the condition?

A13: Owners are requested to contact their local Lexus dealer for diagnosis and repair.

Special Service Campaign 6LD
2004 through 2005 Japan Produced RX 330 and early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips
Safety Recall Notice

Dear Lexus Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles.

What is the problem?

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod. In the worst case, this condition may interfere with the accelerator pedal returning to the idle position and thus may increase the possibility of a crash.

What will Lexus do?

Any Lexus dealer will replace the two Floor Carpet Cover Retaining Clips with improved ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to make an appointment to replace the clips with improved ones as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Lexus dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair. If you require further assistance, you may contact the Lexus Customer Assistance Center at 1-800-225-3987 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition?

If you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition *prior* to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Lexus Customer Experience, L201
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the

lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

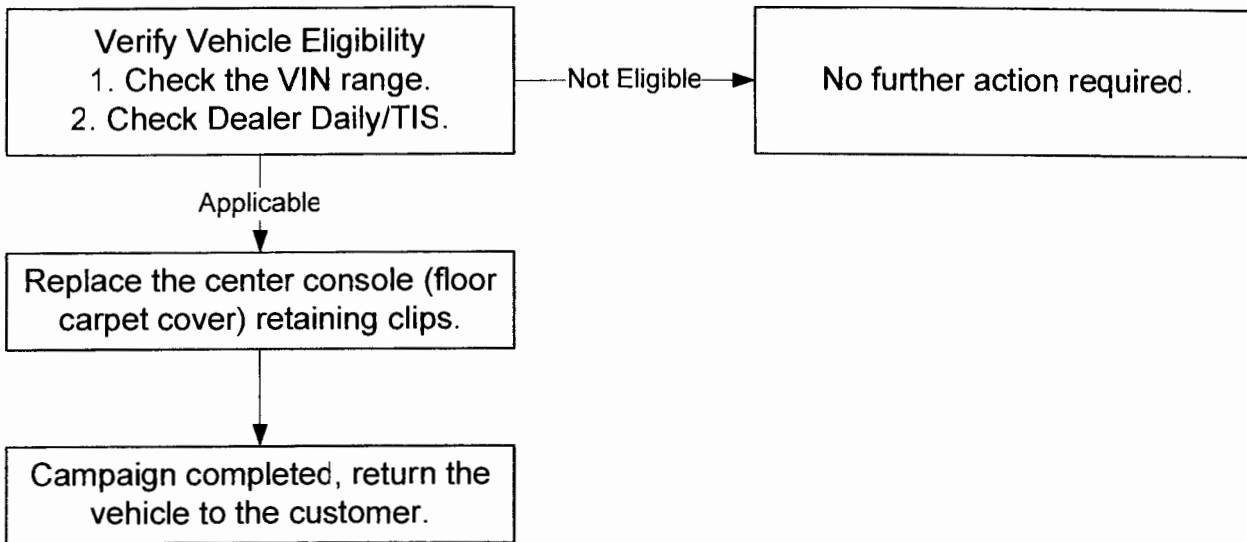
Thank you for driving a Lexus.

Sincerely,

Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.

TECHNICAL INSTRUCTIONS
FOR
SPECIAL SERVICE CAMPAIGN 6LD
CENTER CONSOLE (FLOOR CARPET COVER)
RETAINING CLIP REPLACEMENT
FOR
2004 THROUGH 2005 MODEL YEAR RX 330 AND
EARLY 2006 MODEL YEAR RX 400h

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

VEHICLE	WMI	MY	VIN Range	
			VDS	Ranges
RX 330	JTJ	2004	GA31U	0001010-0044873
			HA31U	0001045-0074277
		2005	GA31U	0044429-0058102
			HA31U	0074282-0095401
RX 400h		2006	GW31U	0001007-0001009
			HW31U	0001106-0012403

NOTE:

Not all vehicles in the VIN range are affected. As always, consult Dealer Daily/TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

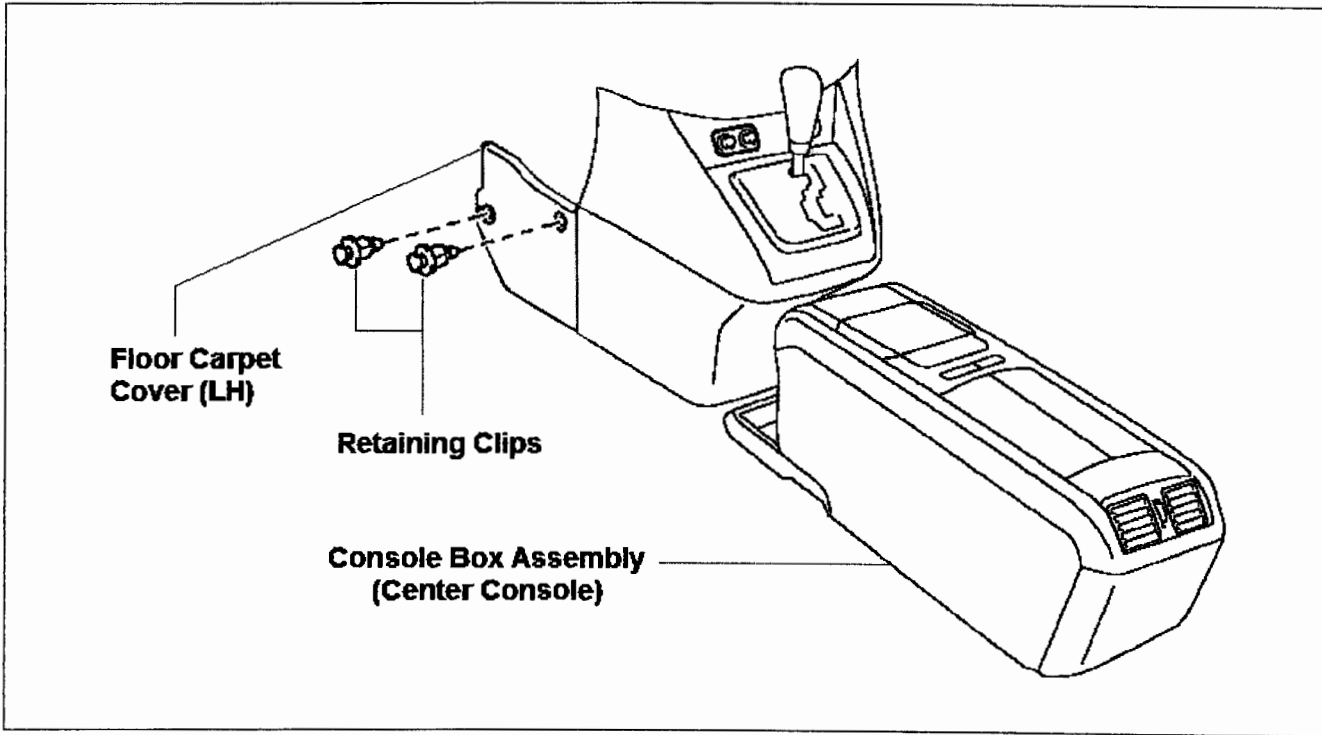
A. PARTS

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

B. TOOLS

- Standard hand tools

IV. COMPONENTS

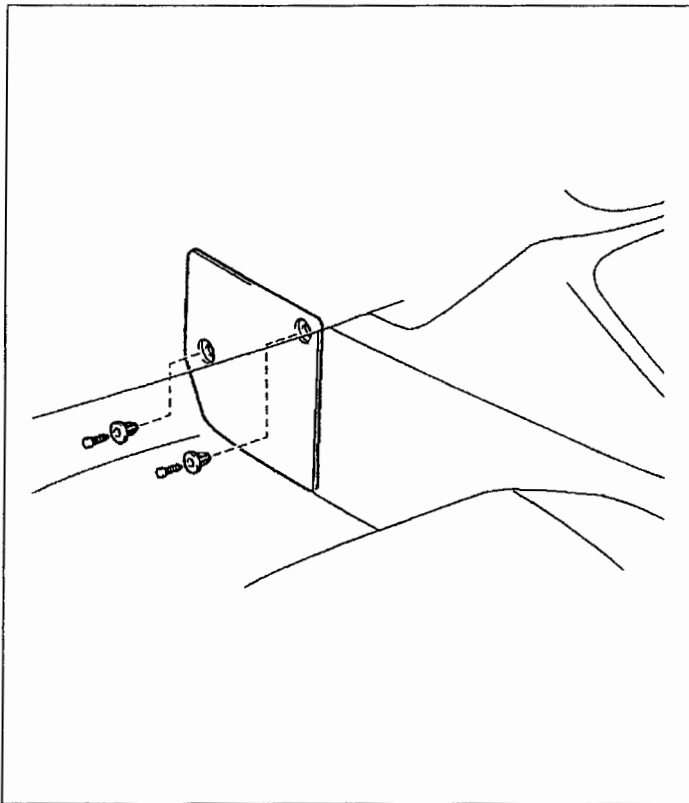


V. BACKGROUND

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

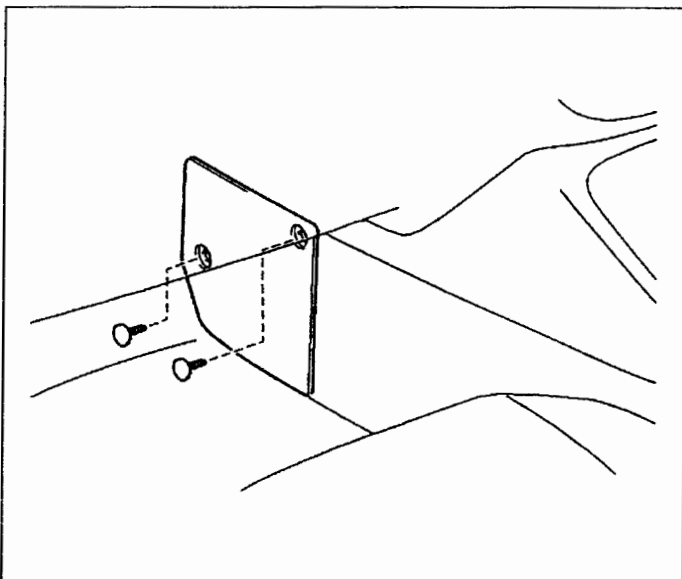
VI. WORK PROCEDURE

A. REPLACE THE FLOOR CARPET COVER RETAINING CLIPS



1. REMOVE EXISTING CLIPS

- a) REMOVE, *DESTROY*, AND *DISCARD* THE 2 CLIPS.



2. INSTALL NEW CLIPS

- a) INSTALL THE 2 *NEW* CLIPS.
- b) MAKE SURE THE 2 *NEW* CLIPS ARE FASTENED CORRECTLY AND FULLY INSERTED BY PRESSING ON THEM FIRMLY.

VII. RECALLED PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused.

Richard Jung / TMS Customer Services Division
July 11, 2006
Approved By: David Zellers

To: All Toyota Dealers
From: Toyota Customer Services

**Special Service Campaign (SSC) 60F
2004 Through 2005 Highlander And Early 2006 Highlander HV
Center Console (Floor Carpet Cover) Retaining Clips
*****URGENT*******

In mid-July, 2006, Toyota will initiate a Special Service Campaign (Safety Recall) on certain 2004 and 2005 Highlander and early 2006 Highlander HV vehicles.

On July 11, 2006, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) regarding certain 2004 through 2005 Highlander and early 2006 Highlander HV vehicles. Due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

This campaign will entail the replacement of the two driver's side Floor Carpet Cover Retaining Clips with improved ones.

There are approximately 232,000 Highlander (2004 through 2005 model year) and 3,700 Highlander HV (early 2006 model year) vehicles involved in the U.S.

A dealer package including technical instructions and reimbursement procedures will be mailed to dealers in mid-July 2006.

Toyota will inform owners of the involved vehicles with a Special Service Campaign notification letter sent via first class mail beginning in late July, approximately one week after the dealer notification.

- **All customer inquires should be directed to the Toyota Customer Experience Center at 1-800-331-4331.**
- If you are a dealership associate and have any questions, please contact your District Service/Parts Manager.
- For **News media inquiries only**, they should be directed to Ming-Jou Chen (310) 468-4782 or Bill Kwong (310) 468-3764, in Toyota Corporate Communications. (Please do not provide these numbers to customers or call if you are a dealer associate.)

The following Q&A has been provided for your reference.



**Special Service Campaign (SSC) - 60F (Safety Recall)
Certain 2004 through 2005 Highlander and Early 2006 Highlander HV Center Console (Floor
Carpet Cover) Retaining Clips Q&A**

Q1: What is the condition?

A1: In certain 2004 through 2005 model year Highlander and early 2006 model year Highlander Hybrid (HV) vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

Q2: What is the cause of this condition?

A2: The two original Floor Carpet Cover Retaining Clips were not installed properly.

Q3: Are there any warnings that this condition exists?

A3: No, there are no specific warnings that this condition will occur.

Q4: Which and how many vehicles are involved?

A4: There are approximately 232,000 Highlander (2004 through 2005 model year) and 3,700 Highlander HV (early 2006 model year) vehicles involved in the U.S.

Q5: What is the production period of the affected vehicles?

A5: The affected Toyota Highlander vehicles were produced from August 22, 2003 to May 24, 2005.

Q6: Are there any other Toyota or Lexus vehicles involved?

A6: Yes, this condition also affects approximately 123,500 Japan-built Lexus RX 330 (certain 2004 through 2005 model year) and approximately 8,300 RX 400h (early 2006 model year) vehicles.

Q7: How many incidents of this condition have been reported?

A7: There have been 7 cases of this condition reported in the affected vehicles.

Q8: Have there been any accidents reported?

A8: There have been 2 accidents reported which are possibly related to this condition.

Q9: Have there been any reports of deaths or injuries?

A9: There have been no deaths or injuries reported related to this condition.

Q10: What is Toyota going to do?

A10: Owners of the involved vehicles will receive a Special Service Campaign notification by first class mail beginning late July, 2006. Toyota dealers will replace the two driver's side Floor Carpet Cover Retaining Clips with improved ones at **NO CHARGE** to the customer.

Q11: How long will the repair take?

A11: The replacement will take approximately 15 minutes. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q12: What should an owner do if they experience the condition?

A12: Owners are requested to contact their local Toyota dealer for diagnosis and repair.

TOYOTA CUSTOMER SERVICES

Volume: XIII
Number: TC06-010
Date: 07/11/2006
 Action
 Retain
 Information

INTEROFFICE MEMORANDUM

TO: ALL REGION/PRIVATE DISTRIBUTOR GENERAL MANAGERS/
VICE PRESIDENTS

FROM: DAVE ZELLERS, *Dave*
VICE PRESIDENT, PRODUCT QUALITY & SERVICE SUPPORT

SUBJECT: SPECIAL SERVICE CAMPAIGN (SSC) – 60F (SAFETY RECALL)
2004 THROUGH 2005 HIGHLANDER AND EARLY 2006 HIGHLANDER HV
CENTER CONSOLE (FLOOR CARPET COVER) RETAINING CLIPS

Toyota will initiate a Special Service Campaign to replace the Center Console (Floor Carpet Cover) Retaining Clips on certain 2004 through 2005 Model Year Highlander vehicles and certain early 2006 Model Year Highlander HV vehicles.

In certain 2004 through 2005 model year Highlander and early 2006 model year Highlander Hybrid (HV) vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

The following vital information is provided to inform you and your staff of the owner notification phase of the campaign and your degree of involvement.

1. **Dealer Letter Mailing Date**

The attached Dealer Letter will be sent to all Toyota dealers in mid-July, 2006.

2. **Owner Notification Mailing Date**

The owner notification will commence in late July, 2006, approximately one week after the dealer notification.

Please note that only owners of the affected vehicles will be notified. If a dealer is contacted by an owner of an involved vehicle, who has not yet received a notification, please instruct them to **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the repair as outlined in the attached Technical Instructions.

3. **Number of Vehicles Involved**

There are approximately 232,000 Highlander (2004 through 2005 model year) and 3,700 Highlander HV (early 2006 model year) vehicles involved in the U.S.

4. Region/District Summary Reports

We have enclosed the following SSC 60F Summary Reports in the Region/Private Distributor (PD) Service Manager/Customer Service Operations Manager/Director of Service package:

- Region/PD Summary Report that provides an overview of the entire Region/PD for this SSC.
- A District Summary Report that indicates the number of involved vehicles per dealership in each district for this campaign.

5. Vehicles in Dealer Stock

As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary inspections/replacements have been performed.

6. Parts Ordering

The necessary parts can be ordered through the dealer's facing PDC. Please refer to the table below and the Technical Instructions for part number information.

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

7. Repair Procedures

Refer to the attached Technical Instructions and appropriate Repair Manual as indicated.

8. Reimbursement Procedures

Please refer to the Reimbursement Procedures found in the attached Dealer Letter.

9. Reimbursement for Clip Replacement, prior to the launch of this SSC

As required by Federal Regulation, customers may request reimbursement, if they have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition prior to receiving the owner letter. Customers requesting reimbursement are requested to mail a copy of their repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

They must include their name, address, and telephone number(s) in the request. It will take approximately 4 to 6 weeks to review their request.

Please review this entire Special Service Campaign package with the appropriate associates so that they may provide the necessary support to your dealers and maximize our combined customer satisfaction efforts.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A, INC.

Enclosures



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

TO: ALL TOYOTA DEALER PRINCIPALS,
SERVICE MANAGERS, PARTS MANAGERS

SUBJECT: SPECIAL SERVICE CAMPAIGN (SSC) – 60F (SAFETY RECALL)
2004 THROUGH 2005 HIGHLANDER AND EARLY 2006 HIGHLANDER HV
CENTER CONSOLE (FLOOR CARPET COVER) RETAINING CLIPS

Toyota will initiate a Special Service Campaign to replace the Center Console (Floor Carpet Cover) Retaining Clips on certain 2004 through 2005 Model Year Highlander vehicles and certain early 2006 Model Year Highlander HV vehicles.

In certain 2004 through 2005 model year Highlander and early 2006 model year Highlander Hybrid (HV) vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

The following vital information is provided to inform you and your staff of the owner notification phase of the campaign and your degree of involvement.

1. Owner Notification Letter Mailing Date

The owner notification will commence in late July, 2006, approximately one week after the dealer notification.

Please note that only owners of the affected vehicles will be notified. If you are contacted by an owner of an involved vehicle, who has not yet received a notification, please **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the replacement as outlined in the attached Technical Instructions.

2. Vehicles in Dealer Stock

As required by Federal Regulation, dealers are not to deliver any vehicle acquired in their inventory, which is involved in a safety recall, until the necessary repair has been performed.

3. Dealer/Owner Lists

Affected vehicle VIN lists (VIN only due to changes in Privacy Laws) for the SSC 60F campaign have been distributed to each dealership's Service and Parts Managers. These lists are based upon the dealership's Primary Marketing Area (PMA) or selling dealership where applicable. Based upon our records, a dealership which does not have an affected vehicle in their PMA will receive a report indicating so.

4. Number and Identification of Involved Vehicles

There are approximately 232,000 Highlander (2004 through 2005 model year) and 3,700 Highlander HV (early 2006 model year) vehicles involved in the U.S.

Model	Year	VIN Range	
		VDS	Ranges
Highlander	2004	DD21A	0073058 – 0105659
		DP21A	0001005 – 0043214
		ED21A	0025894 – 0031832
		EP21A	0001045 – 0067233
		GD21A	0073656 – 0105684
		GP21A	0001006 – 0043210
		HD21A	0025363 – 0033057
	2005	DD21A	0105687 – 0127025
		DP21A	0043215 – 0083482
		ED21A	0033309 – 0035859
		EP21A	0067234 – 0125400
		GD21A	0105182 – 0127033
		GP21A	0042673 – 0083483
		HD21A	0033060 – 0039000
Highlander Hybrid	2006	DW21A	0001013 – 0002880
		EW21A	0001052 – 0004167
		GW21A	0001541 – 0002176
		HW21A	0001275 – 0003693

Please note that not all vehicles in the VIN range are affected by this SSC. If a dealer is contacted by an owner of an involved vehicle, who has not yet received a notification, please instruct them to **verify eligibility by confirming through Dealer Daily/TIS prior to performing repairs**. Dealers should perform the inspections/replacements as outlined in the attached Technical Instructions.

5. Parts Ordering

The necessary parts can be ordered through the dealer's facing PDC. Please refer to the table below and the Technical Instructions for part number information.

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

[Parts Ordering Continued...]

A UIO by state matrix is listed below to inform dealers of the number of vehicles in their area.

STATE	UIO	STATE	UIO	STATE	UIO	STATE	UIO	STATE	UIO
AK	389	GA	6566	ME	960	NJ	9689	SD	275
AL	2502	IA	1364	MI	3243	NM	1064	TN	3124
AR	1249	ID	592	MN	3509	NV	2074	TX	11857
AZ	4570	IL	9995	MO	2837	NY	14873	UT	1085
CA	37113	IN	2841	MS	868	OH	7147	VA	8788
CO	3938	KS	1512	MT	440	OK	1316	VT	670
CT	3710	KY	2877	NC	8216	OR	2524	WA	4361
DC	304	LA	2806	ND	265	PA	9929	WI	3649
DE	789	MA	10073	NE	855	RI	1160	WV	902
FL	17698	MD	8078	NH	2034	SC	3209	WY	271

6. Repair Procedures

Refer to the attached Technical Instructions and appropriate Repair Manual as indicated.

7. Reimbursement Procedures

Submit Special Service Campaign claims following the procedures described in the Toyota Warranty Policy and Procedures Manual.

The operation codes to be used for this campaign are:

SSC #	Op. Code	Description	Flat Rate Hour
60F	6516F2	Replace the 2 Center Console (Floor Carpet Cover) Retaining Clips	0.2 hr/vehicle

NOTE: The above flat rate time(s) include 0.1 hour in each campaign for administrative cost per unit for the dealership.

8. Reimbursement for Clip Replacement, prior to the launch of this SSC

As required by Federal Regulation, customers may request reimbursement, if they have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition prior to receiving the owner letter. Customers requesting reimbursement are requested to mail a copy of their repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

They must include their name, address, and telephone number(s) in the request. It will take approximately 4 to 6 weeks to review their request.

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Special Service Campaign.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.

Special Service Campaign 60F
2004 through 2005 Highlander and early 2006 Highlander HV
Center Console (Floor Carpet Cover) Retaining Clips
Safety Recall Notice

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 through 2005 model year Highlander and early 2006 model year Highlander Hybrid (HV) vehicles.

What is the problem?

In certain 2004 through 2005 model year Highlander and early 2006 model year Highlander HV vehicles, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod. In the worst case, this condition may interfere with the accelerator pedal returning to the idle position and thus may increase the possibility of a crash.

What will Toyota do?

Any Toyota dealer will replace the two Floor Carpet Cover Retaining Clips with improved ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Toyota dealer to make an appointment to replace the clips with improved ones as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition?

If you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition **prior** to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.
Customer Experience, WC10
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

TECHNICAL INSTRUCTIONS

FOR

SPECIAL SERVICE CAMPAIGN 60F

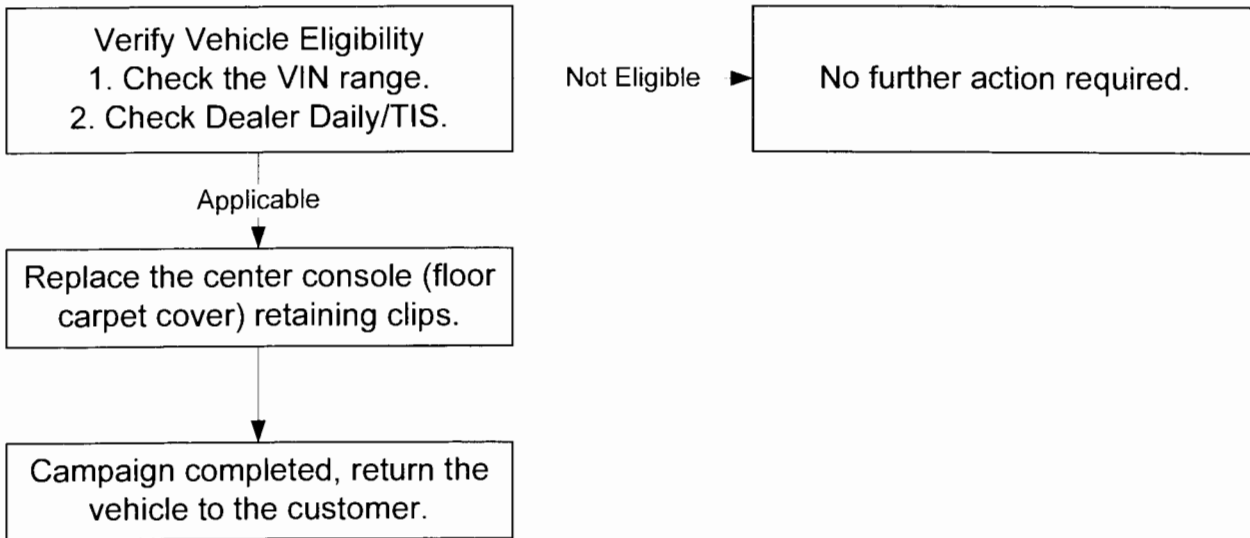
CENTER CONSOLE (FLOOR CARPET COVER)

RETAINING CLIP REPLACEMENT

FOR

2004 THROUGH 2005 HIGHLANDER AND
EARLY 2006 HIGHLANDER HV

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

Model	Year	VIN Range	
		VDS	Ranges
Highlander	2004	DD21A	0073058 – 0105659
		DP21A	0001005 – 0043214
		ED21A	0025894 – 0031832
		EP21A	0001045 – 0067233
		GD21A	0073656 – 0105684
		GP21A	0001006 – 0043210
		HD21A	0025363 – 0033057
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		DP21A	0043215 – 0083482
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		HD21A	0033060 – 0039000
Highlander Hybrid	2006	DW21A	0001013 – 0002880
		EW21A	0001052 – 0004167
		GW21A	0001541 – 0002176
		HW21A	0001275 – 0003693

NOTE:

Not all vehicles in the VIN range are affected. As always, consult Dealer Daily/TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

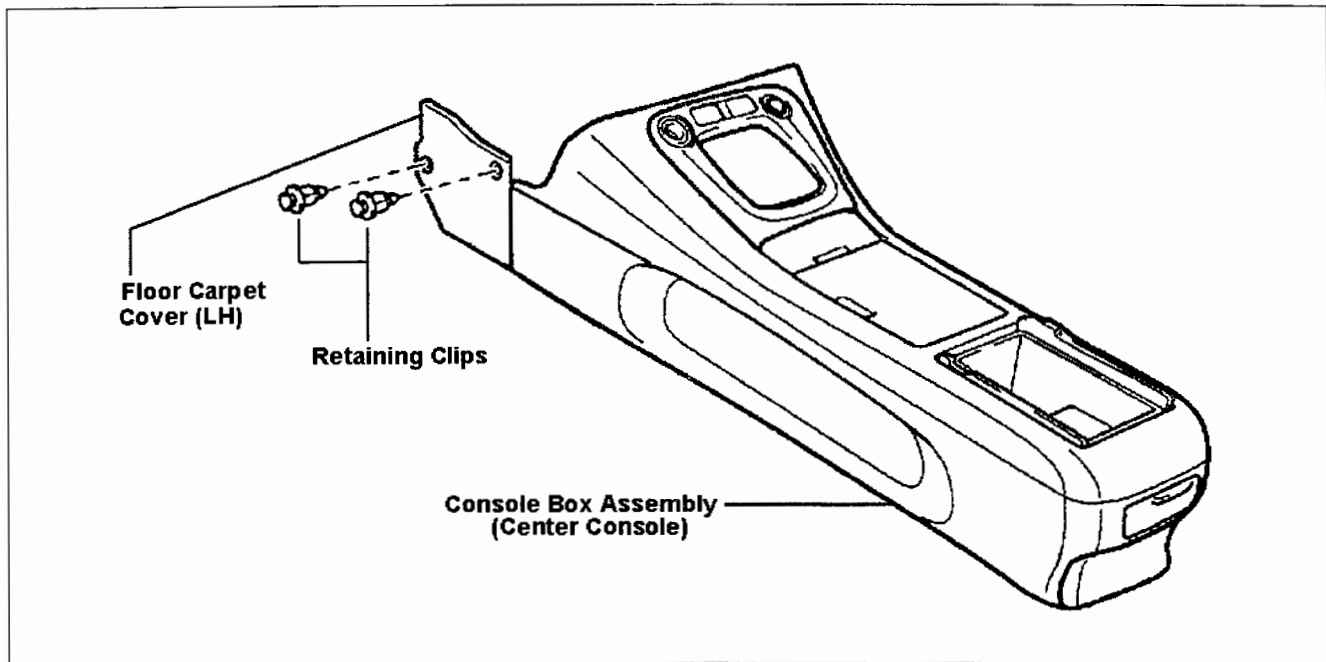
A. PARTS

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

B. TOOLS

- Standard hand tools

IV. COMPONENTS

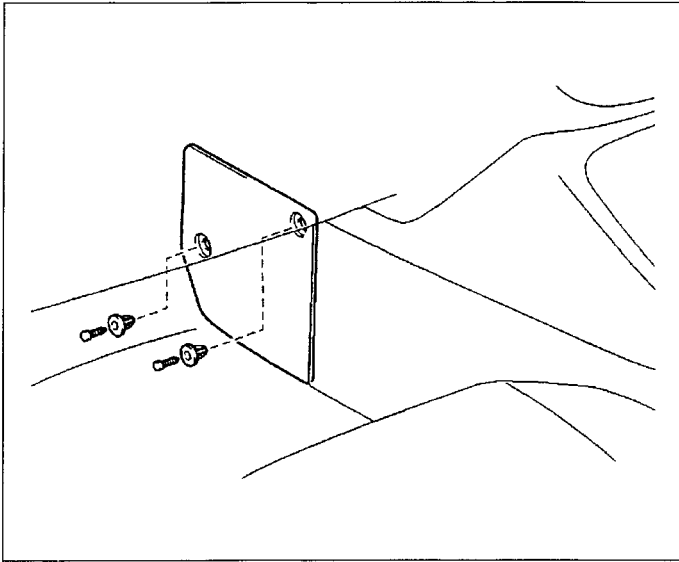


V. BACKGROUND

In certain 2004 through 2005 model year Highlander and early 2006 model year Highlander Hybrid (HV) vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

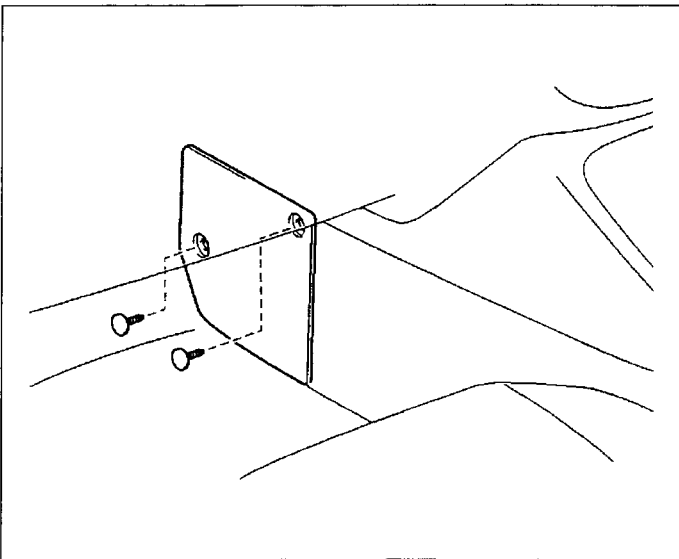
VI. WORK PROCEDURE

A. REPLACE THE FLOOR CARPET COVER RETAINING CLIPS



1. REMOVE THE CLIPS

- a) Remove, **destroy** and **discard** the 2 clips.



2. INSTALL THE NEW CLIPS

- a) Install the 2 **NEW** clips.
- b) Make sure the 2 **NEW** clips are fastened correctly and fully installed by pressing on them firmly.

VII. RECALLED PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused.

Special Service Campaign 6LD
2004 through 2005 Japan Produced RX 330 and early 2006 RX 400h
Center Console (Floor Carpet Cover) Retaining Clips
Safety Recall Notice

Dear Lexus Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles.

What is the problem?

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod. In the worst case, this condition may interfere with the accelerator pedal returning to the idle position and thus may increase the possibility of a crash.

What will Lexus do?

Any Lexus dealer will replace the two Floor Carpet Cover Retaining Clips with improved ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Lexus dealer to make an appointment to replace the clips with improved ones as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Lexus dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair. If you require further assistance, you may contact the Lexus Customer Assistance Center at 1-800-225-3987 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

What if you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition?

If you have previously paid for the replacement/reinstallation of the driver's side Floor Carpet Cover Retaining Clips for this specific condition *prior* to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Lexus Customer Experience, L201
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the

lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.

Special Service Campaign 60F
2004 through 2005 Highlander and early 2006 Highlander HV
Center Console (Floor Carpet Cover) Retaining Clips
Safety Recall Notice

Dear Toyota Customer:

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What is the problem?

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What will Toyota do?

Any Toyota dealer will replace the two Floor Carpet Cover Retaining Clips with improved ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Toyota dealer to make an appointment to replace the clips with improved ones as soon as possible. The repair will take approximately half an hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

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19001 South Western Avenue
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TECHNICAL INSTRUCTIONS

FOR

SPECIAL SERVICE CAMPAIGN 60F

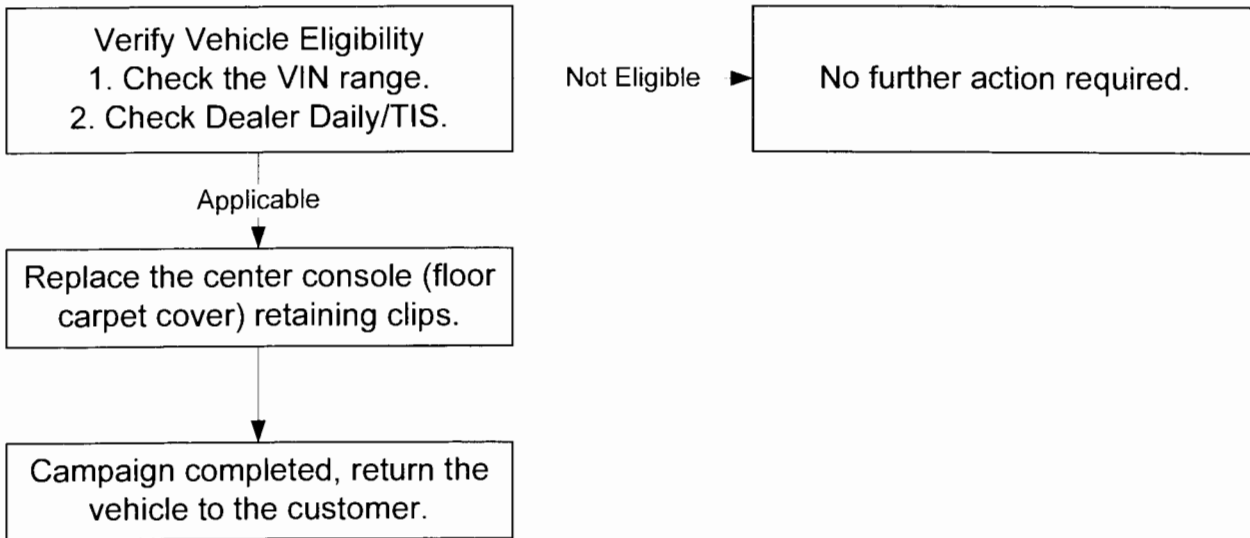
CENTER CONSOLE (FLOOR CARPET COVER)

RETAINING CLIP REPLACEMENT

FOR

2004 THROUGH 2005 HIGHLANDER AND
EARLY 2006 HIGHLANDER HV

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

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		GP21A	0001006 – 0043210
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		ED21A	0033309 – 0035859
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		HW21A	0001275 – 0003693

NOTE:

Not all vehicles in the VIN range are affected. As always, consult Dealer Daily/TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

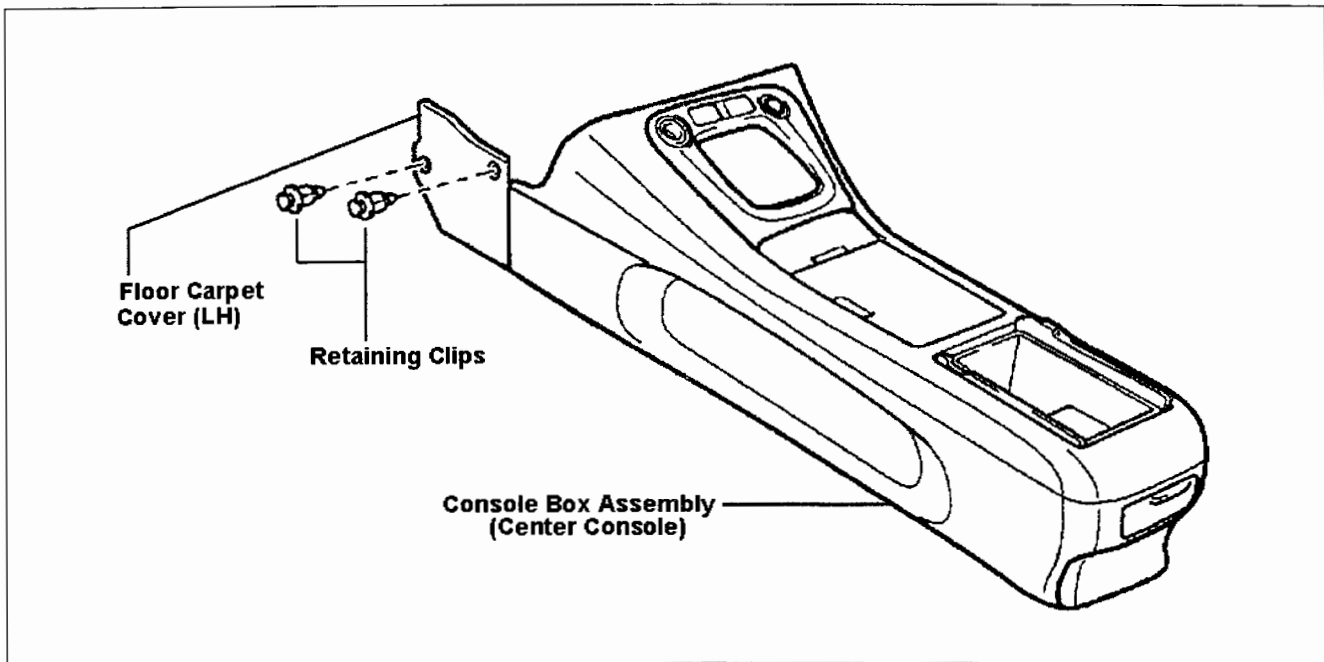
A. PARTS

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

B. TOOLS

- Standard hand tools

IV. COMPONENTS

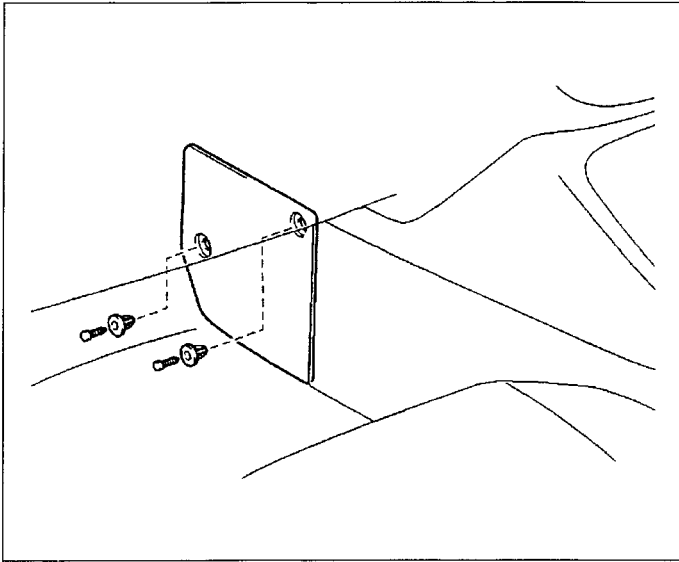


V. BACKGROUND

In certain 2004 through 2005 model year Highlander and early 2006 model year Highlander Hybrid (HV) vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

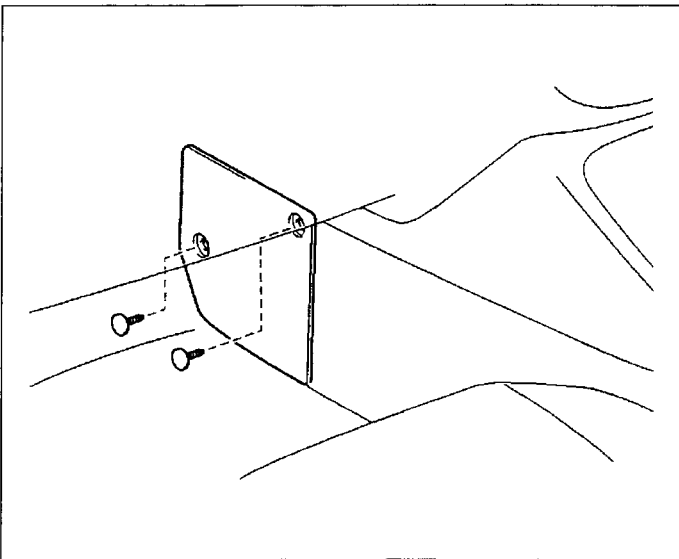
VI. WORK PROCEDURE

A. REPLACE THE FLOOR CARPET COVER RETAINING CLIPS



1. REMOVE THE CLIPS

- a) Remove, **destroy** and **discard** the 2 clips.



2. INSTALL THE NEW CLIPS

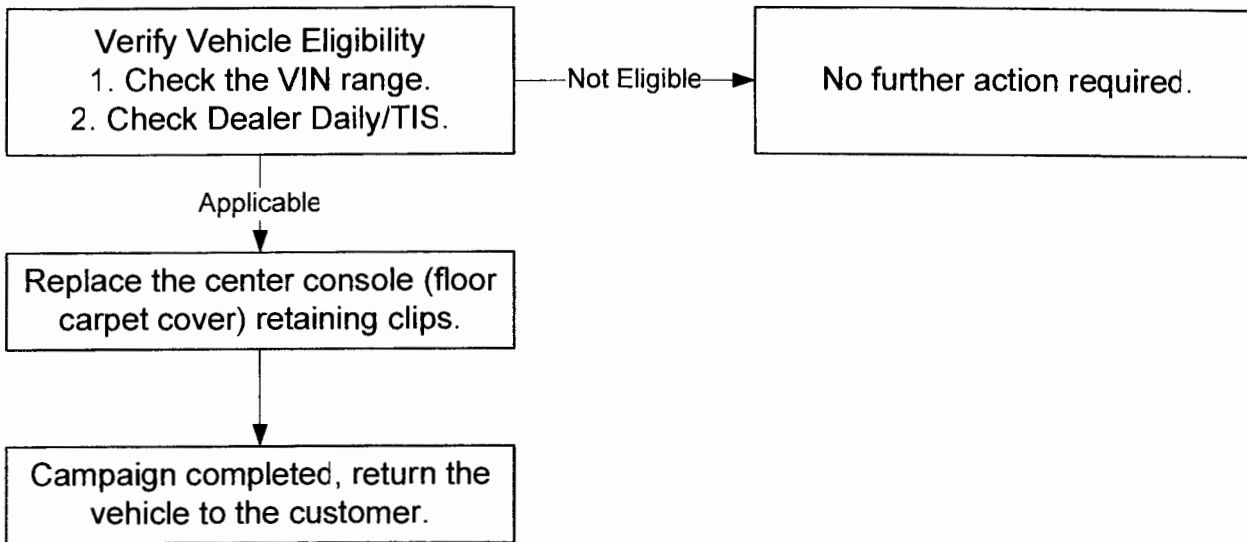
- a) Install the 2 **NEW** clips.
- b) Make sure the 2 **NEW** clips are fastened correctly and fully installed by pressing on them firmly.

VII. RECALLED PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused.

TECHNICAL INSTRUCTIONS
FOR
SPECIAL SERVICE CAMPAIGN 6LD
CENTER CONSOLE (FLOOR CARPET COVER)
RETAINING CLIP REPLACEMENT
FOR
2004 THROUGH 2005 MODEL YEAR RX 330 AND
EARLY 2006 MODEL YEAR RX 400h

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

A. AFFECTED VIN RANGE

VEHICLE	WMI	MY	VIN Range	
			VDS	Ranges
RX 330	JTJ	2004	GA31U	0001010-0044873
			HA31U	0001045-0074277
		2005	GA31U	0044429-0058102
			HA31U	0074282-0095401
RX 400h		2006	GW31U	0001007-0001009
			HW31U	0001106-0012403

NOTE:

Not all vehicles in the VIN range are affected. As always, consult Dealer Daily/TIS to confirm VIN eligibility and to assure the SSC is applicable. This will verify the vehicle is affected and has not already been completed prior to dealer shipment or by another dealer. TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

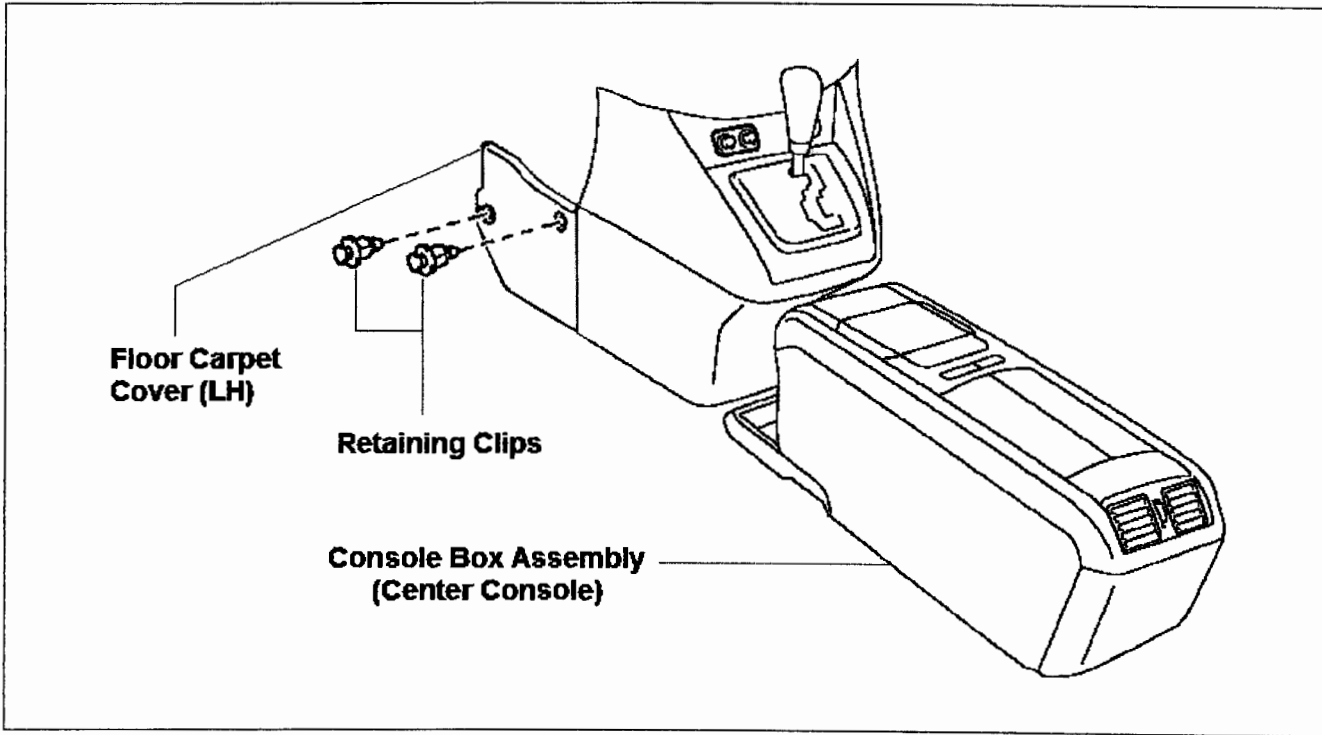
A. PARTS

Part Number	Part Description	Quantity
04006-26148	Package of 2 Retaining Clips	1

B. TOOLS

- Standard hand tools

IV. COMPONENTS

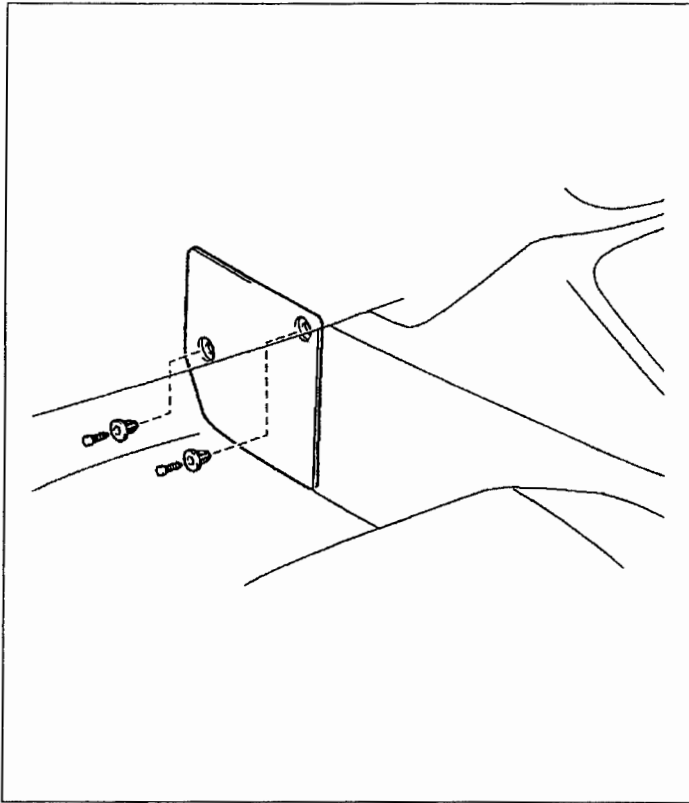


V. BACKGROUND

In certain 2004 through 2005 model year Japan produced RX 330 and early 2006 model year RX 400h vehicles, due to improper installation, the two Retaining Clips for the driver's side forward Center Console (Floor Carpet Cover) can become loose. If both clips separate from the Floor Carpet Cover, the cover may lean toward the accelerator pedal, causing interference with the accelerator pedal rod.

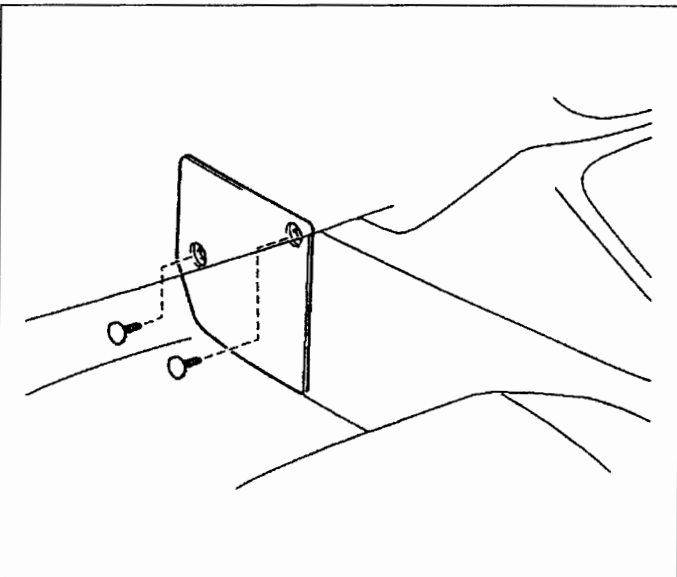
VI. WORK PROCEDURE

A. REPLACE THE FLOOR CARPET COVER RETAINING CLIPS



1. REMOVE EXISTING CLIPS

- a) REMOVE, *DESTROY*, AND *DISCARD* THE 2 CLIPS.



2. INSTALL NEW CLIPS

- a) INSTALL THE 2 *NEW* CLIPS.
- b) MAKE SURE THE 2 *NEW* CLIPS ARE FASTENED CORRECTLY AND FULLY INSERTED BY PRESSING ON THEM FIRMLY.

VII. RECALLED PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused.

TOYOTA CUSTOMER SERVICES

Volume: XII
Number: TC07-003
Date: 01/16/2007
 Action
 Retain
 Information

TO: ALL PD DEALER OPERATIONS/PARTS & SERVICE VICE PRESIDENTS,
ALL REGION/PD CUSTOMER SERVICE FIELD MANAGERS,
ALL REGION/PD TECHNICAL SERVICE & TRAINING MANAGERS,
ALL REGION/PD CUSTOMER SERVICE OPERATIONS MANAGERS

FROM: D. ZELLERS, *Dave*
VICE PRESIDENT, PRODUCT QUALITY & SERVICE SUPPORT

SUBJECT: OWNER RENOTIFICATION OF NON-COMPLETED SERVICE CAMPAIGNS

Toyota will re-notify owners whose vehicles have not yet had applicable campaign repairs completed. Please note the following information for Regional and PD associates.

1. Dealer Renotification Letter Mailing Date

Dealer Letters will be mailed in mid-January, 2007.

2. Owner Renotification Letter Mailing Date

The owner renotification will begin in mid-January, 2007, approximately one week after the dealer notification.

3. Number of Involved Vehicles

We have enclosed the following campaign Summary Reports in the Dealer Operations/Parts & Service VP's, CSFM's, TSTM's, and CSOM's package for campaigns involved in this **remail**:

- Region/PD Summary Reports that provide an overview of the entire Region/PD for each campaign.
- District Summary Reports that indicate the number of involved vehicles per dealership in each district for each campaign.
- Due to privacy regulations Dealer Reports will only list the **VINs** involved in a specific campaign.

4. Vehicles in Dealer Stock

Dealers are requested to perform campaign procedures on any vehicles in their stock prior to delivery.

Please review this letter with your staff and familiarize them with the content to help maximize our combined customer satisfaction efforts. Please refer to the attached Dealer letter for additional information.

Thank you for your cooperation.

Enclosures



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
Torrance, CA 90501
(510) 468-4000

TO: ALL TOYOTA DEALER SERVICE MANAGERS
AND PARTS MANAGERS

SUBJECT: OWNER RENOTIFICATION OF NON-COMPLETED CAMPAIGNS

Service Campaign completion is important not only in satisfying government requirements but also as an integral part of our commitment to meet customer expectations of Toyota products. In order to assure customer satisfaction, Toyota will **renotify** owners whose vehicles have not yet had applicable SSC/LSC repairs completed.

We request your assistance in completing the applicable campaign repairs as owners receive the renotification and contact your dealership. Please note the renotification activity may cause an increase in your current campaign owner appointments.

1. **Campaign's Involved in the renotification**

SSC/LSC No.	SSC/LSC Description
SSC 10K	2001 MY Celica GT Spiral Cable Connector
SSC 50E	2004 Through Early 2005 MY Tundra With Both VSC <u>and</u> TRD Dual Exhaust System
SSC 50J*	2001 Through 2002 MY 4Runner Front Suspension Lower Ball Joint 2001 Through mid-2004 MY Tacoma 4WD and Prerunner Front Suspension Lower Ball Joint 2002 Through early 2004 MY Sequoia and Tundra Front Suspension Lower Ball Joint
SSC 50N*	1989 Through 1995 MY Truck 4WD Steering Relay Rod 1990 Through 1995 MY 4Runner 2WD and 4WD Steering Relay Rod 1993 Through 1998 MY T-100 4WD Steering Relay Rod
SSC 60C	2004 Through early 2006 MY Prius Steering Intermediate Shaft Replacement
SSC 6AD	Early 2007 MY FJ Cruiser Equipped with Bridgestone Dueler H/T P265/70R17 113S OR Dunlop Grandtrek AT20 P265/70R17 113S Tires
SSC 60F	2004 through 2005 MY Highlander and early 2006 MY Highlander HV Center Console (Floor Carpet Cover) Retaining Clips
SSC 60G	2001 Through Early 2002 MY ECHO and Prius Crankshaft Position Sensor

*SSC 50J and 50N will be **remailed** over several weeks due to the number of vehicles involved.

2. Owner Renotification Letter Mailing Date

The owner renotification will begin in mid-January, 2007, approximately one week after the dealer notification. The owner notifications will be mailed over a period of several weeks.

3. Technical Instructions

Technical Instructions to conduct these campaigns can be found on **TIS**.

4. Number of Involved Vehicles

Due to privacy regulations, VIN only lists for the campaigns listed in **Section one** will be distributed to each dealership's Service and Parts Managers. These lists are based upon the dealership's Primary Marketing Area (PMA) where applicable. If there is no PMA for a vehicle, it reverts to the selling dealership. Based upon our records, a dealership which does not have an affected vehicle in their PMA will receive a report indicating so. The state count report is included with your Dealer report.

5. Parts Ordering

As a practice, please utilize the following guidelines to determine your parts order for this renotification activity:

- Check current stock levels.
- Subsequent orders should be based on customer appointments.
- Replenishment orders of parts should be based on a "sell one, buy one" basis.

6. Vehicles in Dealer Stock

Please perform campaign procedures on any vehicles in your stock prior to delivery. Always verify eligibility by consulting Dealer Daily/TIS prior to performing repairs.

To ensure customer satisfaction, please review this letter with your Service and Parts staff to familiarize them with the proper procedure for these Service Campaigns.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A., INC.

QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.6 (b)

MANUFACTURER: Toyota Motor Corporation
Toyota Motor Sales, U.S.A., Inc.

QUARTER ENDING DATE: September 30, 2006

REPORT NUMBER	NHTSA CAMPAIGN NUMBER (Toyota Campaign Number)	DATE OF NOTIFICATION		NUMBER OF VEHICLES			
		Started b (2)	Ended b (2)	Involved in Campaign b (3)	Inspected And Repaired b (4)	Inspected But Repair Not Required b (4)	Unreachable** b (5)
1	06V-253 (60F/6LD)	7/20/06	8/30/06	367,594	106,414	N/A	0

** The following explanations pertain to the number of unreachable vehicles:

- * Owner of the vehicle is deceased: _____
- * Notice not accepted by the owner: _____
- * Address unknown: _____
- * Notice unclaimed: _____
- * Vehicle wrecked and scrapped: _____
- * Vehicle is exported: _____
- * Vehicle is either sold or traded: _____
- * Stolen: _____

QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.6 (b)

**MANUFACTURER: Toyota Motor Corporation
Toyota Motor Sales, U.S.A., Inc.**

QUARTER ENDING DATE: December 31, 2006

REPORT NUMBER	NHTSA CAMPAIGN NUMBER (Toyota Campaign Number)	DATE OF NOTIFICATION		NUMBER OF VEHICLES			
		Started b (2)	Ended b (2)	Involved in Campaign b (3)	Inspected And Repaired b (4)	Inspected But Repair Not Required b (4)	Unreachable** b (5)
2	06V-253 (60F/6LD)	7/20/06	8/30/06	367,594	160,653	N/A	7,950

** The following explanations pertain to the number of unreachable vehicles:

*	Owner of the vehicle is deceased:	_____
*	Notice not accepted by the owner:	_____
*	Address unknown:	<u>7,865</u>
*	Notice unclaimed:	_____
*	Vehicle wrecked and scrapped:	<u>85</u>
*	Vehicle is exported:	_____
*	Vehicle is either sold or traded:	_____
*	Stolen:	_____

QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.6 (b)

**MANUFACTURER: Toyota Motor Corporation
Toyota Motor Sales, U.S.A., Inc.**

QUARTER ENDING DATE: March 31, 2007

REPORT NUMBER	NHTSA CAMPAIGN NUMBER (Toyota Campaign Number)	DATE OF NOTIFICATION		NUMBER OF VEHICLES			
		Started b (2)	Ended b (2)	Involved in Campaign b (3)	Inspected And Repaired b (4)	Inspected But Repair Not Required b (4)	Unreachable** b (5)
3	06V-253 (60F/6LD)	7/20/06	8/31/06	367,594	199,145	N/A	7,019

** The following explanations pertain to the number of unreachable vehicles:

*	Owner of the vehicle is deceased:	_____
*	Notice not accepted by the owner:	_____
*	Address unknown:	_____ 6,931
*	Notice unclaimed:	_____
*	Vehicle wrecked and scrapped:	_____ 87
*	Vehicle is exported:	_____ 1
*	Vehicle is either sold or traded:	_____
*	Stolen:	_____

QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.6 (b)

**MANUFACTURER: Toyota Motor Corporation
Toyota Motor Sales, U.S.A., Inc.**

QUARTER ENDING DATE: June 30, 2007

REPORT NUMBER	NHTSA CAMPAIGN NUMBER (Toyota Campaign Number)	DATE OF NOTIFICATION		NUMBER OF VEHICLES			
		Started b (2)	Ended b (2)	Involved in Campaign b (3)	Inspected And Repaired b (4)	Inspected But Repair Not Required b (4)	Unreachable** b (5)
4	06V-253 (60F/6LD)	07/20/06	08/31/06	367,594	219,974	N/A	6,602

** The following explanations pertain to the number of unreachable vehicles:

*	Owner of the vehicle is deceased:	_____
*	Notice not accepted by the owner:	_____
*	Address unknown:	_____
*	Notice unclaimed:	6,514
*	Vehicle wrecked and scrapped:	87
*	Vehicle is exported:	1
*	Vehicle is either sold or traded:	_____
*	Stolen:	_____

TOYOTA CUSTOMER SERVICES

Volume: XII
Number: TC07-005
Date: 05/17/2007
 Action
 Retain
 Information

TO: ALL PD DEALER OPERATIONS/PARTS & SERVICE VICE PRESIDENTS,
ALL REGION/PD CUSTOMER SERVICE FIELD MANAGERS,
ALL REGION/PD TECHNICAL SERVICE & TRAINING MANAGERS,
ALL REGION/PD CUSTOMER SERVICE OPERATIONS MANAGERS

FROM: D. ZELLERS, *Dave*
VICE PRESIDENT, PRODUCT QUALITY & SERVICE SUPPORT

SUBJECT: OWNER RENOTIFICATION OF NON-COMPLETED SERVICE CAMPAIGNS

Toyota will re-notify owners whose vehicles have not yet had applicable campaign repairs completed. Please note the following information for Regional and PD associates.

1. **Dealer Renotification Letter Mailing Date**

Dealer Letters will be mailed in mid-May, 2007.

2. **Owner Renotification Letter Mailing Date**

The owner renotification will begin in late May, 2007, approximately one week after the dealer notification.

3. **Number of Involved Vehicles**

We have enclosed the following campaign Summary Reports in the Dealer Operations/Parts & Service VP's, CSFM's, TSTM's, and CSOM's package for campaigns involved in this recall:

- Region/PD Summary Reports that provide an overview of the entire Region/PD for each campaign.
- District Summary Reports that indicate the number of involved vehicles per dealership in each district for each campaign.
- Due to privacy regulations Dealer Reports will only list the VINs involved in a specific campaign.

Please review this letter with your staff and familiarize them with the content to help maximize our combined customer satisfaction efforts. Please refer to the attached Dealer letter for additional information.

Thank you for your cooperation.

Enclosures



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

TO: ALL TOYOTA DEALER SERVICE MANAGERS
AND PARTS MANAGERS

SUBJECT: OWNER RENOTIFICATION OF NON-COMPLETED CAMPAIGNS

Service Campaign completion is important not only in satisfying government requirements but also as an integral part of our commitment to meet customer expectations of Toyota products. In order to assure customer satisfaction, Toyota will renotify owners whose vehicles have not yet had applicable SSC/LSC repairs completed.

We request your assistance in completing the applicable campaign repairs as owners receive the renotification and contact your dealership. Please note the renotification activity may cause an increase in your current campaign owner appointments.

1. **Campaign's Involved in the Renotification**

SSC/LSC No.	SSC/LSC Description
SSC 20B	2003 MY Corolla Rear Hub Bolts
SSC 20E	2001 through 2002 MY ECHO Rear Brake Lines
SSC 30E	2003 MY 4Runner Rear Suspension
SSC 30L	2004 MY Corolla Alloy Wheel
SSC 40K	2000 MY Celica and ECHO Brake Master Cylinder Inspection
SSC 50I	2005 MY Tacoma Regular Cab Bench Seat Wire Harness
SSC 50K	2005 MY Tundra Seat Belt Light Lens
SSC 60B	Supplemental Restraint System (SRS) Airbag Replacement (various models)
SSC 60F	2004 through 2005 MY Highlander and early 2006 MY Highlander HV Center Console (Floor Carpet Cover) Retaining Clips
SSC 60G	2001 Through Early 2002 MY ECHO and Prius Crankshaft Position Sensor
SSC 60I	2001 through 2003 MY Highlander and 2001 through 2002 RAV4 Engine Control Module Reprogramming
SSC 60J	2007 MY Camry Solara Curtain Side Airbags Front Tether Routing

2. Owner Renotification Letter Mailing Date

The owner renotification will begin in late May, 2007, approximately one week after the dealer notification. The owner notifications will be mailed over a period of several weeks.

3. Technical Instructions

Technical Instructions to conduct these campaigns can be found on **TIS**.

4. Number of Involved Vehicles

Due to privacy regulations, VIN only lists for the campaigns listed in section one will be distributed to each dealership's Service and Parts Managers. These lists are based upon the dealership's Primary Marketing Area (PMA) where applicable. If there is no PMA for a vehicle, it reverts to the selling dealership. Based upon our records, a dealership which does not have an affected vehicle in their PMA will receive a report indicating so. A report showing the affected non-completed vehicles by state is included with your Dealer Report.

5. Parts Ordering

The applicable parts ordering information can be found in the Dealer Cover Letter and Technical Instructions of the specific SSC/LSC. As a practice, please utilize the following guidelines to determine your parts order for this renotification activity:

- Check current stock levels.
- Order parts ensuring that dealership stock levels do not exceed 5% of the notices being mailed in your dealership's PMA.
- Subsequent orders should be based on customer appointments.
- Replenishment orders of parts should be based on a "sell one, buy one" basis.

6. Vehicles in Dealer Stock

Dealerships are requested to perform campaign procedures on any vehicles in your stock prior to delivery, provided that it has not yet expired in the case of an LSC. Always verify eligibility by consulting Dealer Daily/TIS prior to performing repairs.

To ensure customer satisfaction, please review this letter with your Service and Parts staff to familiarize them with the proper procedure for these Service Campaigns.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A., INC.

QUARTERLY REPORT ON NOTIFICATION CAMPAIGN - PART 573.6 (b)

**MANUFACTURER: Toyota Motor Corporation
Toyota Motor Sales, U.S.A., Inc.**

QUARTER ENDING DATE: September 30, 2007

REPORT NUMBER	NHTSA CAMPAIGN NUMBER (Toyota Campaign Number)	DATE OF NOTIFICATION		NUMBER OF VEHICLES			
		Started b (2)	Ended b (2)	Involved in Campaign b (3)	Inspected And Repaired b (4)	Inspected But Repair Not Required b (4)	Unreachable** b (5)
5	06V-253 (60F/6LD)	07/20/06	08/31/06	367,594	235,603	N/A	6,105

** The following explanations pertain to the number of unreachable vehicles:

*	Owner of the vehicle is deceased:	_____
*	Notice not accepted by the owner:	_____
*	Address unknown:	_____ 6,017
*	Notice unclaimed:	_____
*	Vehicle wrecked and scrapped:	_____ 87
*	Vehicle is exported:	_____ 1
*	Vehicle is either sold or traded:	_____
*	Stolen:	_____